#### BASU RADHA R

Form 4

February 15, 2007

## FORM 4

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

Check this box if no longer

if no longer subject to Section 16. Form 4 or Form 5

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

obligations may continue. See Instruction 1(b).

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person <u>\*</u> BASU RADHA R

(First) (Middle)

575 BROADWAY

(Last)

(Street)

2. Issuer Name **and** Ticker or Trading Symbol

SUPPORTSOFT INC [SPRT]

3. Date of Earliest Transaction (Month/Day/Year) 02/14/2007

4. If Amendment, Date Original

Filed(Month/Day/Year)

OMB APPROVAL

OMB Number:

3235-0287

Expires:

January 31, 2005

Estimated average burden hours per

response...

0.5

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

\_X\_\_ Director \_\_\_\_\_\_ 10% Owner
Officer (give title \_\_\_\_\_ Other (specify

below) below)
6. Individual or Joint/Group Filing(Check

Applicable Line)
\_X\_ Form filed by One Reporting Person
\_\_\_ Form filed by More than One Reporting

Person

#### REDWOOD CITY, CA 94063

| (City)                               | (State)                                 | (Zip) Tab   | ole I - Non-                            | Derivativ   | e Secu | ırities Acq | uired, Disposed  | of, or Benefici  | ally Owned  |
|--------------------------------------|---|---|---|---|--------|-------------|--|--|---|
| 1.Title of<br>Security<br>(Instr. 3) | 2. Transaction Date<br>(Month/Day/Year) | 2A. Deemed<br>Execution Date, if<br>any<br>(Month/Day/Year) | 3.<br>Transaction<br>Code<br>(Instr. 8) | 4. Securities Acquired action(A) or Disposed of (D) (Instr. 3, 4 and 5) |        |             | 5. Amount of<br>Securities<br>Beneficially<br>Owned<br>Following<br>Reported<br>Transaction(s) | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 7. Nature of Indirect Beneficial Ownership (Instr. 4) |
|                                      |   |   | Code V                                  | Amount  | (D)    | Price       | (Instr. 3 and 4)   |  |   |
| Common<br>Stock                      | 02/14/2007                              | 02/14/2007  | M                                       | 300   | A      | \$ 2.7      | 150,300  | D  |   |
| Common<br>Stock                      | 02/14/2007                              | 02/14/2007  | M                                       | 300   | A      | \$ 2.7      | 150,600  | D  |   |
| Common<br>Stock                      | 02/14/2007                              | 02/14/2007  | M                                       | 2,000   | A      | \$ 2.7      | 152,600  | D  |   |
| Common<br>Stock                      | 02/14/2007                              | 02/14/2007  | M                                       | 2,500   | A      | \$ 2.7      | 155,100  | D  |   |
| Common<br>Stock                      | 02/14/2007                              | 02/14/2007  | M                                       | 500   | A      | \$ 2.7      | 155,600  | D  |   |
|                                      | 02/14/2007                              | 02/14/2007  | M                                       | 1,000   | A      | \$ 2.7      | 156,600  | D  |   |

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| Common<br>Stock |            |            |   |              |   |              |         |   |
|-----------------|------------|------------|---|--------------|---|--------------|---------|---|
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 1,000        | A | \$ 2.7       | 157,600 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 1,400        | A | \$ 2.7       | 159,000 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 2,200        | A | \$ 2.7       | 161,200 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 2,000        | A | \$ 2.7       | 163,200 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 3,000        | A | \$ 2.7       | 166,200 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 3,800        | A | \$ 2.7       | 170,000 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 1,000        | A | \$ 2.7       | 171,000 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | M | 1,000        | A | \$ 2.7       | 172,000 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 300 (1)      | D | \$ 6         | 171,700 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 300 (1)      | D | \$ 6.01      | 171,400 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 2,000<br>(1) | D | \$ 6.02      | 169,400 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 2,500<br>(1) | D | \$ 6.03      | 166,900 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 500 (1)      | D | \$ 6.04      | 166,400 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 1,000<br>(1) | D | \$ 6.05      | 165,400 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 1,000<br>(1) | D | \$ 6.058     | 164,400 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 1,400<br>(1) | D | \$ 6.07      | 163,000 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 2,200<br>(1) | D | \$ 6.08      | 160,800 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 2,000<br>(1) | D | \$ 6.09      | 158,800 | D |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 3,000<br>(1) | D | \$<br>6.0933 | 155,800 | D |
|                 | 02/14/2007 | 02/14/2007 | S |              | D | \$ 6.1       | 152,000 | D |

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| Common<br>Stock |            |            |   | 3,800<br>(1) |   |         |         |   |                   |
|-----------------|------------|------------|---|--------------|---|---------|---------|---|-------------------|
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 1,000<br>(1) | D | \$ 6.12 | 151,000 | D |                   |
| Common<br>Stock | 02/14/2007 | 02/14/2007 | S | 1,000<br>(1) | D | \$ 6.14 | 150,000 | D |                   |
| Common<br>Stock |            |            |   |              |   |         | 850,589 | I | By<br>Partnership |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

SEC 1474 (9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of<br>Derivative<br>Security<br>(Instr. 3) | 2.<br>Conversion<br>or Exercise<br>Price of<br>Derivative<br>Security | 3. Transaction Date<br>(Month/Day/Year) | 3A. Deemed<br>Execution Date, if<br>any<br>(Month/Day/Year) | 4.<br>Transactic<br>Code<br>(Instr. 8) | 5. Number on f Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5) |                  |                    | 7. Title and Amount of Underlying Securities (Instr. 3 and 4) |                                       |
|---|---|---|---|--|---|------------------|--------------------|---|---------------------------------------|
|   |   |   |   | Code V                                 | (A) (D)   | Date Exercisable | Expiration<br>Date | Title   | Amoun<br>or<br>Number<br>of<br>Shares |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy)    | \$ 2.7  | 02/14/2007                              | 02/14/2007  | M                                      | 300   | 02/14/2007(2)    | 11/27/2011         | Common<br>Stock   | 300                                   |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy)    | \$ 2.7  | 02/14/2007                              | 02/14/2007  | M                                      | 300   | 02/14/2007(2)    | 11/27/2011         | Common<br>Stock   | 300                                   |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy)    | \$ 2.7  | 02/14/2007                              | 02/14/2007  | M                                      | 2,000   | 02/14/2007(2)    | 11/27/2011         | Common<br>Stock   | 2,000                                 |
| • /   | \$ 2.7  | 02/14/2007                              | 02/14/2007  | M                                      | 2,500   | 02/14/2007(2)    | 11/27/2011         |   | 2,500                                 |

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| Employee<br>Stock<br>Option<br>(Right to<br>Buy) |        |            |            |   |       |               |            | Common<br>Stock |       |
|--|--------|------------|------------|---|-------|---------------|------------|-----------------|-------|
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 500   | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 500   |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 1,000 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 1,000 |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 1,000 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 1,000 |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 1,400 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 1,400 |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 2,200 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 2,200 |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 2,000 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 2,000 |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 3,000 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 3,000 |
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 3,800 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 3,800 |
|  | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 1,000 | 02/14/2007(2) | 11/27/2011 |                 | 1,000 |

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| Employee<br>Stock<br>Option<br>(Right to<br>Buy) |        |            |            |   |       |               |            | Common<br>Stock |      |
|--|--------|------------|------------|---|-------|---------------|------------|-----------------|------|
| Employee<br>Stock<br>Option<br>(Right to<br>Buy) | \$ 2.7 | 02/14/2007 | 02/14/2007 | M | 1,000 | 02/14/2007(2) | 11/27/2011 | Common<br>Stock | 1,00 |

## **Reporting Owners**

| Reporting Owner Name / Address                         | Relationships |           |         |       |  |  |  |
|--|---------------|-----------|---------|-------|--|--|--|
|  | Director      | 10% Owner | Officer | Other |  |  |  |
| BASU RADHA R<br>575 BROADWAY<br>REDWOOD CITY, CA 94063 | X             |           |         |       |  |  |  |

# **Signatures**

/s/ Erika Varga, by power of attorney

\*\*Signature of Reporting Person

02/15/2007 Date

# **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) The reported shares were sold in accordance with a 10b5-1 plan.
- (2) The options vested at a rate of 1/48th per month for 48 months.
- (3) Column 8 is not a reportable field
- (4) The reporting person is a general partner of the Anudip Limited Partnership that owns the reported securities. The reporting person disclaims beneficial ownership of the reported securities except to the extent of her pecuniary interest therein.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

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