INGRAM MICRO INC Form 10-Q August 10, 2011

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549 **FORM 10-Q**

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES þ **EXCHANGE ACT OF 1934**

For the quarterly period ended July 2, 2011

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES 0 **EXCHANGE ACT OF 1934**

For the transition period from

Commission file number: 1-12203 **Ingram Micro Inc.**

(Exact name of Registrant as specified in its charter)

Delaware

62-1644402

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

1600 E. St. Andrew Place, Santa Ana, California 92705-4926

(Address, including zip code, of principal executive offices)

(714) 566-1000

(Registrant s telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes b No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes b No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer b Accelerated filer o (Do not check if a smaller

Non-accelerated filer o Smaller reporting company o

reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes

The Registrant had 157,441,169 shares of Class A Common Stock, par value \$0.01 per share, outstanding at July 2, 2011.

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Part I. Financial Information

Item 1. Financial Statements

INGRAM MICRO INC. CONSOLIDATED BALANCE SHEET

(In 000s, except par value) (Unaudited)

ASSETS	July 2, 2011	January 1, 2011
Current assets:		
Cash and cash equivalents	\$ 1,366,772	\$ 1,155,551
Trade accounts receivable (less allowances of \$71,175 and \$75,794)	3,591,589	4,138,629
Inventory	3,076,075	2,914,525
Other current assets	352,190	381,383
Total current assets	8,386,626	8,590,088
Property and equipment, net	291,670	247,395
Intangible assets, net	81,177	81,992
Other assets	159,745	164,557
Total assets	\$ 8,919,218	\$ 9,084,032
LIABILITIES AND STOCKHOLDERS EQUITY Current liabilities: Accounts payable	\$4,263,033	\$ 4,593,694
Accrued expenses	513,189	536,218
Short-term debt and current maturities of long-term debt	120,207	105,274
Total current liabilities Long-term debt, less current maturities Other liabilities	4,896,429 522,414 80,391	5,235,186 531,127 76,537
Total liabilities	5,499,234	5,842,850
Commitments and contingencies (Note 13)		
Stockholders equity: Preferred Stock, \$0.01 par value, 25,000 shares authorized; no shares issued and outstanding		
Class A Common Stock, \$0.01 par value, 500,000 shares authorized; 184,697 and 182,458 shares issued and 157,441 and 158,745 shares outstanding in 2011 and 2010, respectively Class B Common Stock, \$0.01 par value, 135,000 shares authorized; no shares issued and outstanding	1,847	1,825
Additional paid-in capital	1,292,394	1,259,406
Treasury stock, 27,256 and 23,713 shares in 2011 and 2010, respectively	(454,502)	(388,817)

Retained earnings Accumulated other comprehensive income	2,316,719 263,526	2,200,755 168,013
Total stockholders equity	3,419,984	3,241,182
Total liabilities and stockholders equity	\$8,919,218	\$ 9,084,032

See accompanying notes to these consolidated financial statements.

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INGRAM MICRO INC. CONSOLIDATED STATEMENT OF INCOME (In 000s, except per share data) (Unaudited)

Net sales	Thirteen Weeks Ended July 2, July 3, 2011 2010 \$ 8,749,025 \$ 8,156,328			•	Swenty-six V July 2, 2011 7,472,737	Weeks Ended July 3, 2010 \$ 16,252,282		
Net sales	φо	,749,023	ФО	,130,328	\$ 1	1,412,131	φı	0,232,262
Cost of sales	8	,289,793	7	7,718,875	1	6,559,433	1	5,373,367
Gross profit		459,232		437,453		913,304		878,915
Operating expenses: Selling, general and administrative Reorganization credits		362,084		333,066 (189)		716,371 (269)		669,008 (358)
		362,084		332,877		716,102		668,650
Income from operations		97,148		104,576		197,202		210,265
Other expense (income):								
Interest income		(1,251)		(885)		(2,624)		(2,113)
Interest expense		14,318		7,319		27,513		13,469
Net foreign currency exchange (gain) loss		(2,974)		1,178		35		1,677
Other		3,233		2,241		7,051		5,277
		13,326		9,853		31,975		18,310
Income before income taxes		83,822		94,723		165,227		191,955
Provision for income taxes		24,091		26,996		49,186		53,900
Net income	\$	59,731	\$	67,727	\$	116,041	\$	138,055
Basic earnings per share	\$	0.37	\$	0.42	\$	0.73	\$	0.84
Diluted earnings per share	\$	0.37	\$	0.41	\$	0.71	\$	0.83

See accompanying notes to these consolidated financial statements.

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INGRAM MICRO INC. CONSOLIDATED STATEMENT OF CASH FLOWS (In 000s) (Unaudited)

	Twenty-six Weeks Ended		
	July 2,	July 3,	
	2011	2010	
Cash flows from operating activities: Net income	¢ 116 0/1	¢ 120.055	
	\$ 116,041	\$ 138,055	
Adjustments to reconcile net income to cash provided by operating activities:	28,167	32,034	
Depreciation and amortization	15,988	•	
Stock-based compensation Expanse to a honefit from stock based compensation	·	11,065 (1,614)	
Excess tax benefit from stock-based compensation	(2,550)	,	
Gain on sale of land and building	969	(2,380) 242	
Noncash charges for interest Deferred income taxes	5,445	7,928	
Changes in operating assets and liabilities, net of effects of acquisitions:	3,443	1,928	
Trade accounts receivable	655,289	292,803	
	· ·	(236,933)	
Inventory Other current assets	(81,121) 40,285	38,144	
	· ·		
Accounts payable Change in book eventrafts	(334,616)	(149,109) (18,044)	
Change in book overdrafts	(99,089)		
Accrued expenses	(67,975)	(21,143)	
Cash provided by operating activities	276,833	91,048	
Cash flows from investing activities:			
Purchases of property and equipment	(60,921)	(34,702)	
Sale of (investment in) marketable trading securities	(971)	699	
Proceeds from sale of land and building	(9/1)	3,924	
Acquisitions, net of cash acquired	(2,106)	(4,933)	
Acquisitions, net of cash acquired	(2,100)	(4,933)	
Cash used by investing activities	(63,998)	(35,012)	
Cash flaws from financing activities			
Cash flows from financing activities: Proceeds from exercise of stock entions	33,732	10.654	
Proceeds from exercise of stock options Perpurchase of Class A Common Stock		12,654	
Repurchase of Class A Common Stock	(75,906)	(152,285)	
Excess tax benefit from stock-based compensation	2,550	1,614	
Repayment of senior unsecured term loan Not proceeds from (repayments of) revolving gradit facilities	(6,250)	(6,250)	
Net proceeds from (repayments of) revolving credit facilities	14,657	(23,654)	
Cash used by financing activities	(31,217)	(167,921)	
Effect of exchange rate changes on cash and cash equivalents	29,603	(37,202)	

Increase (decrease) in cash and cash equivalents	211,221	(149,087)			
Cash and cash equivalents, beginning of period	1,155,551	910,936			
Cash and cash equivalents, end of period	\$ 1,366,772	\$ 761,849			
See accompanying notes to these consolidated financial statements. 5					

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data)

(Unaudited)

Note 1 Organization and Basis of Presentation

Ingram Micro Inc. and its subsidiaries are primarily engaged in the distribution of information technology (IT) products and supply chain solutions worldwide. Ingram Micro Inc. and its subsidiaries operate in North America; Europe, Middle East and Africa (EMEA); Asia-Pacific; and Latin America.

The consolidated financial statements include the accounts of Ingram Micro Inc. and its subsidiaries. Unless the context otherwise requires, the use of the terms Ingram Micro, we, us and our in these notes to the consolidated financial statements refers to Ingram Micro Inc. and its subsidiaries. These consolidated financial statements have been prepared by us, without audit, pursuant to the rules and regulations of the United States Securities and Exchange Commission (the SEC). In the opinion of management, the accompanying unaudited consolidated financial statements contain all material adjustments (consisting of only normal, recurring adjustments) necessary to fairly state our consolidated financial position as of July 2, 2011, our consolidated results of operations for the thirteen and twenty-six weeks ended July 2, 2011 and July 3, 2010 and our consolidated cash flows for the twenty-six weeks ended July 2, 2011 and July 3, 2010. All significant intercompany accounts and transactions have been eliminated in consolidation. As permitted under the applicable rules and regulations of the SEC, these consolidated financial statements do not include all disclosures and footnotes normally included with annual consolidated financial statements and, accordingly, should be read in conjunction with the consolidated financial statements and the notes thereto, included in our Annual Report on Form 10-K filed with the SEC for the year ended January 1, 2011. The consolidated results of operations for the thirteen and twenty-six weeks ended July 2, 2011 may not be indicative of the consolidated results of operations that can be expected for the full year.

Book Overdrafts

Book overdrafts of \$418,018 and \$517,107 as of July 2, 2011 and January 1, 2011, respectively, represent checks issued on disbursement bank accounts but not yet paid by such banks. These amounts are classified as accounts payable in our consolidated balance sheet. We typically fund these overdrafts through normal collections of funds or transfers from other bank balances at other financial institutions. Under the terms of our facilities with the banks, the respective financial institutions are not legally obligated to honor the book overdraft balances as of July 2, 2011 and January 1, 2011, or any balance on any given date.

Trade Accounts Receivable Factoring Programs

We have an uncommitted factoring program in North America under which trade accounts receivable of one of our larger customers may be sold, without recourse, to a financial institution. The program s total amount of receivables that may be factored at any one point in time cannot exceed \$150,000. We also have an uncommitted factoring program in EMEA under which trade accounts receivable of another of our larger customers may be sold, without recourse, to a financial institution. The program s total amount of receivables that may be factored at any one point in time cannot exceed 40,000, or approximately \$58,000, at July 2, 2011. Available capacity under these programs is dependent on the amount of trade accounts receivable already sold to and held by the financial institutions, the level of our trade accounts receivable eligible to be sold into these programs and the financial institutions willingness to purchase such receivables. At July 2, 2011 and January 1, 2011, we had a total of \$163,714 and \$112,484, respectively, of trade accounts receivable sold to and held by the financial institutions under these programs. Factoring fees in the amount of \$732 for the thirteen weeks ended July 2, 2011 and \$1,574 for the twenty-six weeks ended July 2, 2011 related to the sale of trade accounts receivable under both facilities are included in other in the other expense (income) section of our consolidated statement of income. There were no factoring fees in the thirteen or twenty-six weeks ended July 3, 2010.

Note 2 Share Repurchases

In October 2010, our Board of Directors authorized a new three-year, \$400,000 share repurchase program, following the completion of our previous share repurchase programs in the second quarter of 2010. Under the program, we may repurchase shares in the open market and through privately negotiated transactions. Our repurchases

will be funded with available borrowing capacity and cash. The timing and amount of specific repurchase transactions will depend upon market conditions, corporate considerations and applicable legal and regulatory requirements. We account for repurchased shares of common stock as treasury stock. Treasury shares are recorded at cost and are included as a component of stockholders—equity in our consolidated balance sheet. We

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

have also issued shares of common stock out of our cumulative balance of treasury shares. Such shares are issued to certain of our associates upon the vesting of their equity awards under the Ingram Micro Inc. 2011 Equity Incentive Plan (see Note 4). Our stock repurchase and issuance activity for the twenty-six weeks ended July 2, 2011 and July 3, 2010 are summarized in the table below.

	Shares	Av	eighted verage- Price Per	Net Amou		
	Repurchased	S	hare		purchased	
Cumulative balance at January 1, 2011	23,713	\$	16.40	\$	388,817	
Repurchase of Class A Common Stock	4,081		18.60		75,906	
Issuance of Shares of Class A Common Stock	(538)		19.00		(10,221)	
Cumulative balance at July 2, 2011	27,256		16.68	\$	454,502	
Cumulative balance at January 2, 2010	15,095	\$	16.11	\$	243,219	
Repurchase of Class A Common Stock	8,960		16.99		152,285	
Issuance of Shares of Class A Common Stock	(225)		19.67		(4,435)	
Cumulative balance at July 3, 2010	23,830		16.41	\$	391,069	

Note 3 Earnings Per Share

We report a dual presentation of Basic Earnings per Share (Basic EPS) and Diluted Earnings per Share (Diluted EPS). Basic EPS excludes dilution and is computed by dividing net income by the weighted average number of common shares outstanding during the reported period. Diluted EPS uses the treasury stock method or the if-converted method, where applicable, to compute the potential dilution that could occur if stock-based awards and other commitments to issue common stock were exercised.

The computation of Basic EPS and Diluted EPS is as follows:

	Thirteen W	Twenty-six Weeks Ended			
Net income	July 2, 2011 \$ 59,731	July 3, 2010 \$ 67,727	July 2, 2011 \$ 116,041	July 3, 2010 \$ 138,055	
Weighted average shares	159,383	162,325	159,931	163,747	
Basic EPS	\$ 0.37	\$ 0.42	\$ 0.73	\$ 0.84	

Weighted average shares, including the dilutive effect of stock-based awards (3,290 and 3,112 for the thirteen weeks ended July 2, 2011 and July 3, 2010, respectively, and 3,897 and 3,322 for the twenty-six weeks ended July 2, 2011 and July 3, 2010, respectively)

Diluted EPS \$ 0.37 \$ 0.41 \$ 0.71 \$ 0.83

162,673

165,437

163,828

167,069

There were approximately 2,381 and 5,589 stock-based awards for the thirteen weeks ended July 2, 2011 and July 3, 2010, respectively, and 1,375 and 5,562 stock-based awards for the twenty-six weeks ended July 2, 2011 and July 3, 2010, respectively, that were not included in the computation of Diluted EPS because the exercise price was greater than the average market price of the Class A Common Stock during the respective periods, thereby resulting in an antidilutive effect.

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

Note 4 Stock-Based Compensation

During the second quarter of 2011, our stockholders approved the Ingram Micro Inc. 2011 Incentive Plan (the 2011 Incentive Plan), which constitutes an amendment and restatement of the Ingram Micro Inc. Amended and Restated 2003 Equity Incentive Plan and a consolidation with the Ingram Micro Inc. 2008 Executive Incentive Plan. The 2011 Incentive Plan increased the number of shares that we may issue by 13,500 shares, for the granting of stock-based incentive awards including incentive stock options, non-qualified stock options, restricted stock, restricted stock units and stock appreciation rights, among others, to key employees and members of our Board of Directors. We have granted time- and/or performance-vested restricted stock and/or restricted stock units, in addition to stock options, to key employees and members of our Board of Directors. In 2011 and 2010, a portion of the performance-vested restricted stock units granted to management is based on the performance measurement of profit before tax, with the remainder based on earnings per share growth and return on invested capital versus preset targets.

No stock options were granted during the thirteen weeks ended July 2, 2011 or July 3, 2010, while restricted stock and restricted stock units granted were 23 and 80, respectively. Stock options granted during the twenty-six weeks ended July 2, 2011 and July 3, 2010 were 39 and 48, respectively, and restricted stock and restricted stock units granted were 1,759 and 1,802, respectively. As of July 2, 2011, approximately 15,554 shares were available for grant under the 2011 Incentive Plan, taking into account granted options, time-vested restricted stock units/awards and performance-vested restricted stock units assuming maximum achievement. Stock-based compensation expense for the thirteen weeks ended July 2, 2011 and July 3, 2010 was \$10,331 and \$7,034, respectively, and the related income tax benefit was approximately \$2,768 and \$2,134, respectively. Stock-based compensation expense for the twenty-six weeks ended July 2, 2011 and July 3, 2010 was \$15,988 and \$11,065, respectively, and the related income tax benefit was approximately \$4,490 and \$3,480, respectively.

During the thirteen weeks ended July 2, 2011 and July 3, 2010, a total of 283 and 240 stock options, respectively, were exercised, and 338 and 42 restricted stock and restricted stock units vested, respectively. For the twenty-six weeks ended July 2, 2011 and July 3, 2010, a total of 2,011 and 801 stock options, respectively, were exercised, and 1,088 and 732 restricted stock and restricted stock units vested, respectively. During the twenty-six weeks ended July 2, 2011 and July 3, 2010, the Board of Directors determined that the performance measures for certain performance-based grants were not met, resulting in the cancellation of approximately 772 and 492 shares, respectively.

Note 5 Comprehensive Income (Loss)

Comprehensive income (loss) consists of the following:

		n Weeks ded	Twenty-six Weeks Ended		
	July 2, 2011	July 3, 2010	July 2, 2011	July 3, 2010	
Net income	\$ 59,731	\$ 67,727	\$ 116,041	\$ 138,055	
Changes in foreign currency translation adjustments and other	25,437	(76,955)	95,513	(115,281)	
Comprehensive income (loss)	\$ 85,168	\$ (9,228)	\$ 211,554	\$ 22,774	

Accumulated other comprehensive income included in stockholders equity consisted primarily of foreign currency translation adjustments and fair value adjustments to our interest rate swap agreement and foreign currency forward contracts designated as cash flow hedges.

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

Note 6 Derivative Financial Instruments

The notional amounts and fair values of derivative instruments in our consolidated balance sheet were as follows:

	Notional	Amounts (1)	Fair	r Value
	July 2, 2011	January 1, 2011	July 2, 2011	January 1, 2011
Derivatives designated as hedging instruments recorded in:				
Other current assets				
Foreign exchange contracts	\$ 10,613	\$	\$ 638	\$
Accrued expenses				
Foreign exchange contracts	11,456	71,253	(1,047)	(5,078)
Long-term debt				
Interest rate contracts	178,125	184,375	(6,789)	(9,252)
	200,194	255,628	(7,198)	(14,330)
Derivatives not receiving hedge accounting treatment recorded in:				
Other current assets				
Foreign exchange contracts	324,489	347,108	272	585
Accrued expenses				
Foreign exchange contracts	736,859	726,187	(8,188)	(11,428)
	1,061,348	1,073,295	(7,916)	(10,843)
Total	\$ 1,261,542	\$ 1,328,923	\$ (15,114)	\$ (25,173)

⁽¹⁾ Notional amounts represent the gross amount of foreign currency bought or sold at maturity for foreign exchange contracts and the underlying principal amount in interest rate swap contracts.

The amount recognized in earnings on our derivative instruments, including ineffectiveness, was a net gain (loss) of \$(10,858) and \$41,397 for the thirteen weeks ended July 2, 2011 and July 3, 2010, respectively, and a net gain (loss) of \$(40,955) and \$53,422 for the twenty-six weeks ended July 2, 2011 and July 3, 2010, respectively, which was largely offset by the change in the fair value of the underlying hedged assets or liabilities. The gains or losses on derivative instruments are classified in our consolidated statement of income on a consistent basis with the classification of the change in fair value of the underlying hedged assets or liabilities. Unrealized gains (losses), net of

taxes, of \$5,386 and \$(353) during the thirteen weeks ended July 2, 2011 and July 3, 2010, respectively, and \$3,636 and \$(637) during the twenty-six weeks ended July 2, 2011 and July 3, 2010, respectively, were reflected in accumulated other comprehensive income associated with our cash flow hedging transactions.

Cash Flow and Other Hedges

We have designated hedges consisting of an interest rate swap to hedge variable interest rates on a portion of our senior unsecured term loan and foreign currency forward contracts to hedge certain foreign currency-denominated intercompany loans and anticipated management fees. In addition, we also use foreign currency forward contracts that are not designated as hedges primarily to manage currency risk associated with foreign currency-denominated trade accounts receivable, accounts payable and intercompany loans.

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

Note 7 Fair Value Measurements

Our assets and liabilities carried at fair value are classified and disclosed in one of the following three categories: Level 1 quoted market prices in active markets for identical assets and liabilities; Level 2 observable market-based inputs or unobservable inputs that are corroborated by market data; and Level 3 unobservable inputs that are not corroborated by market data.

At July 2, 2011 and January 1, 2011, our assets and liabilities measured at fair value on a recurring basis included cash equivalents, consisting primarily of money market accounts and short-term certificates of deposit, of \$930,193 and \$532,985, respectively, and marketable trading securities (included in other currents assets in our consolidated balance sheet) of \$47,656 and \$44,401, respectively, both determined based on Level 1 criteria, as defined above, and derivative assets of \$910 and \$585, respectively, and derivative liabilities of \$16,024 and \$25,758, respectively, determined based on Level 2 criteria. The change in the fair value of derivative instruments was a net unrealized gain of \$7,711 and \$10,331 for the thirteen weeks ended July 2, 2011 and July 3, 2010, respectively, and a net unrealized gain of \$10,059 and \$17,196 for the twenty-six weeks ended July 2, 2011 and July 3, 2010, respectively. The fair value of the cash equivalents approximated cost and the gain or loss on the marketable trading securities was recognized in the consolidated statement of income to reflect these investments at fair value.

Note 8 Acquisitions and Intangible Assets

During the first quarter of 2011, we acquired the assets and liabilities of Aretê Sistemas S.A. (Aretê) in Spain, which further strengthens our capabilities in value-added distribution in our EMEA region. Our agreement with Aretê called for an initial cash payment of \$1,066, a hold-back amount of \$1,040, which was released during the second quarter upon settlement of certain closing matters, and a maximum potential earn-out of \$5,000 to be paid out over four years through December 31, 2014 based upon the achievement of certain pre-defined targets. We have recorded the earn-out at \$2,062, which reflects the estimated fair value of the payout to be achieved. The aggregate purchase price of \$4,168 has been allocated to the assets acquired and liabilities assumed based on their estimated fair values on the transaction dates, including identifiable intangible assets of \$4,142, primarily related to vendor and customer relationships with estimated useful lives of 10 years. This acquisition is not material to us as a whole and therefore, pro forma financial information has not been presented.

During the second quarter of 2010, we acquired all of the outstanding shares of Albora Soluciones in our EMEA region and the assets and liabilities of Asiasoft Hong Kong Limited in our Asia-Pacific region. These acquisitions further strengthen our capabilities in virtualization, security and middleware solutions and enterprise computing. These entities were acquired for an aggregate cash price of \$4,933, which was allocated to the assets acquired and liabilities assumed based on their estimated fair values on the transaction dates, resulting in identifiable intangible assets of \$2,921, primarily related to vendor and customer relationships with estimated useful lives of 10 years and deferred tax liabilities of \$779 related to the intangible assets, none of which are deductible for income tax purposes.

The gross carrying amounts of finite-lived identifiable intangible assets of \$185,150 and \$179,267 at July 2, 2011 and January 1, 2011, respectively, are amortized over their remaining estimated lives ranging up to 17 years. The net carrying amount was \$81,177 and \$81,992 at July 2, 2011 and January 1, 2011, respectively. Amortization expense was \$3,250 and \$4,303 for the thirteen weeks ended July 2, 2011 and July 3, 2010, respectively, and \$6,455 and \$8,646 for the twenty-six weeks ended July 2, 2011 and July 3, 2010, respectively.

Note 9 Reorganization and Expense-Reduction Program Costs

In the second half of 2008 and through 2009, we implemented cost-reduction programs in all of our regions to align our level of operating expenses with declines in sales volume resulting primarily from the economic downturn. The remaining liabilities and 2011 activities associated with these actions are summarized in the table below for the twenty-six weeks ended July 2, 2011:

Outstanding Remaining

		\mathbf{A}	mounts				
			Paid				
			and			Li	ability
Lia	bility at	C	harged				at
January 1, Against the				J	uly 2,		
2011		Ĺ	iability	Adjus	stments		2011
\$	8.036	\$	(1.460)	\$	(97)	\$	6 479

Facility costs

Adjustments reflected in the table above include a reduction of \$269 to reorganization liabilities recorded in prior years in EMEA for lower than expected costs associated with facility consolidations, as well as the net foreign currency impact that increased the U.S. dollar liability by \$172. We expect the remaining liabilities, all of which are associated with facility costs, to be substantially utilized by the end of 2014.

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

Prior to 2006, we launched other outsourcing and optimization plans to improve operating efficiencies and to integrate past acquisitions. The remaining liabilities and 2011 activities associated with these actions are summarized in the table below for the twenty-six weeks ended July 2, 2011:

		An	ounts				
Outstanding		I	Paid			Rer	naining
		á	and			Li	ability
Liability at January 1,		Ch	arged				at
		Against the				J	uly 2,
20)11	Lia	ability	Adjus	tments	2	2011
\$	4,803	\$	(406)	\$	82	\$	4,479
	Liabi Janu	Liability at January 1, 2011	Outstanding I a Liability at Ch January 1, Aga 2011 Lia	and Liability at Charged January 1, Against the 2011 Liability	Outstanding Paid and Liability at Charged January 1, Against the 2011 Liability Adjus	Outstanding Paid and Liability at Charged January 1, Against the 2011 Liability Adjustments	Outstanding Paid Ren and Li Liability at Charged January 1, Against the J 2011 Liability Adjustments

Adjustments reflected in the table above include the net foreign currency impact of strengthening foreign currencies, which increased the U.S. dollar liability by \$82. We expect the remaining liabilities, all of which are associated with facility costs, to be fully utilized by the end of 2015.

Note 10 Debt

The carrying value of our outstanding debt consists of the following:

	July 2,	January 1,
	2011	2011
Senior unsecured notes, 5.25% due 2017	\$ 300,000	\$ 300,000
Senior unsecured term loan	234,914	243,627
Lines of credit and other debt	107,707	92,774
	642,621	636,401
Short-term debt and current maturities of long-term debt	(120,207)	(105,274)
	\$ 522,414	\$ 531,127

We have a revolving trade accounts receivable-backed financing program in North America, which provides for up to \$500,000 in borrowing capacity, and may, subject to the financial institutions—approval and availability of eligible receivables, be increased to \$700,000 in accordance with the terms of the program. The interest rate of this program is dependent on designated commercial paper rates (or, in certain circumstances, an alternate rate) plus a predetermined margin. In April 2011, we extended the maturity of this North American financing program for an additional year to April 2014. We had no borrowings at July 2, 2011 and January 1, 2011 under this North American financing program.

In May 2011, we terminated our multi-currency revolving trade accounts receivable-backed financing program in Asia-Pacific, which provided a borrowing capacity of up to 210,000 Australian dollars. We replaced this facility in the same month with a new multi-currency revolving trade accounts receivable-backed financing program from the same financial institution, which provides a borrowing capacity of up to 160,000 Australian dollars, or approximately \$172,000 at July 2, 2011. The new financing program matures in May 2014. The interest rate for the new financing program is dependent upon the currency in which the drawing is made and is related to the local short-term bank indicator rate for such currency plus a predetermined margin. We had no borrowings at July 2, 2011 and January 1, 2011 under the Asia-Pacific financing program.

Note 11 Income Taxes

Our effective tax rate for the thirteen weeks ended July 2, 2011 was 28.7% as compared to 28.5% for the thirteen weeks ended July 3, 2010. For the twenty-six weeks ended July 2, 2011 and July 3, 2010, our effective tax rate was 29.8% and 28.1%, respectively. The increase in our effective tax rate for the current-year period is primarily the result of mix of income across our business units, including a higher proportion of losses in tax jurisdictions where we are not able to record a tax benefit versus profit before tax in our remaining jurisdictions in the current year.

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

Our effective tax rate differed from the U.S. federal statutory rate of 35% during these periods primarily due to the relative mix of earnings or losses within the tax jurisdictions in which we operate, such as: a) earnings in lower-tax jurisdictions for which no U.S. taxes have been provided because such earnings are planned to be reinvested indefinitely outside the United States; and b) changes in the valuation allowance on deferred tax assets.

At July 2, 2011, we had gross unrecognized tax benefits of \$23,070 compared to \$23,641 at January 1, 2011, representing a net decrease of \$571 during the first half of 2011. Substantially all of the gross unrecognized tax benefits, if recognized, would impact our effective tax rate in the period of recognition. We recognize interest and penalties related to unrecognized tax benefits in income tax expense. In addition to the gross unrecognized tax benefits identified above, the interest and penalties recorded to date by us totaled \$5,039 at July 2, 2011, as compared to \$3,006 at January 1, 2011.

Our future effective tax rate will continue to be affected by changes in the relative mix of taxable income and losses in the tax jurisdictions in which we operate, changes in the valuation of deferred tax assets or liabilities, or changes in tax laws or interpretations thereof. In addition, our income tax returns are subject to continuous examination by the U.S. Internal Revenue Service (IRS) and other tax authorities. In 2010, the IRS initiated an examination of tax years 2007 to 2009, which is still in progress. Furthermore, during 2010, the statute of limitations lapsed on tax year 2006. It is possible that within the next twelve months, this ongoing federal tax examination, as well as ongoing tax examinations in the U.S. states and several of our foreign jurisdictions may be resolved, that new tax examinations may commence and that other issues may be effectively settled. However, we do not expect our unrecognized tax benefits to change significantly over the next twelve months.

Note 12 Segment Information

We operate predominantly in a single industry segment as a distributor of IT products and supply chain solutions. Our operating segments are based on geographic location, and the measure of segment profit is income from operations. We do not allocate stock-based compensation recognized (see Note 4) to our operating units; therefore, we are reporting this as a separate amount.

Geographic areas in which we operate currently include North America (United States and Canada), EMEA (Austria, Belgium, France, Germany, Hungary, Israel, Italy, the Netherlands, Spain, Sweden, Switzerland, and the United Kingdom), Asia-Pacific (Australia, the People s Republic of China including Hong Kong, India, Indonesia, Malaysia, New Zealand, Singapore, and Thailand), and Latin America (Argentina, Brazil, Chile, Mexico, and our Latin American export operations in Miami).

Financial information by geographic segment is as follows:

	Thirteen W	Twenty-six Weeks Ended			
	July 2, 2011	July 3, 2010	July 2, 2011	July 3, 2010	
Net sales:					
North America	\$3,760,429	\$3,558,789	\$ 7,266,862	\$ 6,850,775	
EMEA	2,640,120	2,371,505	5,516,354	5,036,915	
Asia-Pacific	1,961,844	1,866,141	3,895,840	3,634,540	
Latin America	386,632	359,893	793,681	730,052	
Total	\$ 8,749,025	\$ 8,156,328	\$ 17,472,737	\$ 16,252,282	
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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

	Thirteen W	Twenty-six Weeks Ended			
	July 2, 2011	July 3, 2010	July 2, 2011	July 3, 2010	
Income from operations:					
North America	\$ 67,589	\$ 54,708	\$ 126,736	\$ 96,624	
EMEA	16,914	22,290	48,997	57,151	
Asia-Pacific	16,496	29,787	24,710	56,314	
Latin America	6,480	4,825	12,747	11,241	
Stock-based compensation expense	(10,331)	(7,034)	(15,988)	(11,065)	
Total	\$ 97,148	\$ 104,576	\$ 197,202	\$ 210,265	
Capital expenditures:					
North America	\$ 25,288	\$ 14,136	\$ 52,779	\$ 26,758	
EMEA	1,061	1,511	2,058	2,468	
Asia-Pacific	1,615	2,204	5,935	3,131	
Latin America	82	542	149	2,345	
Total	\$ 28,046	\$ 18,393	\$ 60,921	\$ 34,702	
Depreciation and amortization:					
North America	\$ 8,374	\$ 9,096	\$ 16,533	\$ 17,849	
EMEA	3,449	3,055	6,801	6,352	
Asia-Pacific	1,759	3,247	3,471	6,563	
Latin America	661	672	1,362	1,270	
Total	\$ 14,243	\$ 16,070	\$ 28,167	\$ 32,034	

	As	As of		
	July 2, 2011	January 1, 2011		
Identifiable assets:				
North America	\$ 3,960,001	\$ 3,862,870		
EMEA	2,838,607	3,122,435		
Asia-Pacific	1,734,785	1,635,544		
Latin America	385,825	463,183		

Total \$8,919,218 \$9,084,032

Note 13 Commitments and Contingencies

Our Brazilian subsidiary has been assessed for commercial taxes on its purchases of imported software for the period January to September 2002. The principal amount of the tax assessed for this period was 12,700 Brazilian reais, which is approximately \$8,200 and \$7,600 at July 2, 2011 and January 1, 2011, respectively, based on the exchange rate prevailing on those dates of 1.560 and 1.666 Brazilian reais, respectively, to the U.S. dollar. We have recorded a liability only for this assessed amount and not for the unassessed period from October 2002 through December 2005 because it is our opinion, after consultation with counsel, that the statute of limitations for an assessment from the Brazilian tax authorities for that period has expired. Brazilian law provides that such taxes are not assessable on software imports after January 1, 2006. While the tax authorities may seek to impose interest and penalties in addition to the tax as discussed above, which potentially aggregate to approximately \$16,500 as of July 2, 2011 based on the exchange rate prevailing on that date of 1.560 Brazilian reais to the U.S. dollar, we continue to believe that we have valid defenses to the assessment of interest and penalties and that payment is not probable. We will continue to vigorously pursue administrative and judicial action to challenge the current, and any subsequent, assessments. However, we can make no assurances that we will ultimately be successful in defending such assessments.

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INGRAM MICRO INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Amounts in 000s, except per share data) (Unaudited)

In 2007, the Sao Paulo Municipal Tax Authorities assessed our Brazilian subsidiary a commercial service tax based upon our sale of software. The assessment for taxes and penalties covers the years 2002 through 2006 and totaled 55,100 Brazilian reais or approximately \$35,300 based upon a July 2, 2011 exchange rate of 1.560 Brazilian reais to the U.S. dollar. Although not included in the original assessment, additional potential liability arising from this assessment for interest and adjustment for inflation totaled 94,200 Brazilian reais or approximately \$60,400 at July 2, 2011. The authorities could make further tax assessments for the period after 2006, which may be material. It is our opinion, after consulting with counsel, that our subsidiary has valid defenses against the assessment of these taxes, penalties, interest, or any additional assessments related to this matter, and we therefore have not recorded a charge for the assessment as we believe an unfavorable outcome is not probable. After seeking relief in administrative proceedings, we are now vigorously pursuing judicial action to challenge the current assessment and any subsequent assessments, which may require us to post collateral or provide a guarantee equal to or greater than the total amount of the assessment, penalties and interest, adjusted for inflation factors. However, we can make no assurances that we will ultimately be successful in our defense of this matter.

There are various other claims, lawsuits and pending actions against us incidental to our operations. It is the opinion of management that the ultimate resolution of these matters will not have a material adverse effect on our consolidated financial position, results of operations or cash flows. However, we can make no assurances that we will ultimately be successful in our defense of any of these matters.

As is customary in the IT distribution industry, we have arrangements with certain finance companies that provide inventory-financing facilities for customers. In conjunction with certain of these arrangements, we have agreements with the finance companies that would require us to repurchase certain inventory, which might be repossessed from the customers by the finance companies. Due to various reasons, including among other factors, the lack of information regarding the amount of saleable inventory purchased from us still on hand with the customer at any point in time, repurchase obligations relating to inventory cannot be reasonably estimated. Repurchases of inventory by us under these arrangements have been insignificant to date.

We have guarantees to third parties that provide financing to a limited number of our customers. Net sales under these arrangements accounted for less than one percent of our consolidated net sales for the thirteen and twenty-six week periods ended July 2, 2011 and July 3, 2010. The guarantees require us to reimburse the third party for defaults by these customers up to an aggregate of \$21,000. The fair value of these guarantees has been recognized as cost of sales to these customers and is included in other accrued liabilities.

Note 14 New Accounting Standards

In June 2011, the Financial Accounting Standards Board (FASB) issued a new accounting standard related to presentation of comprehensive income. This standard requires presentation of comprehensive income in either a single statement of comprehensive income or two separate but consecutive statements. The standard, however, does not change the definitions of the components of net income and other comprehensive income, when an item must be reclassified from other comprehensive income to net income, or earnings per share, which is still calculated using net income. The standard further defines the approach for reporting tax impacts of comprehensive income and disclosure of amounts reclassified from comprehensive income to net income. The standard is effective for fiscal years beginning after December 15, 2011 and must be applied retrospectively.

In October 2009, the FASB issued a new accounting standard related to revenue recognition in multiple-deliverable revenue arrangements and certain arrangements that include software elements. This standard eliminates the residual method of revenue allocation by requiring entities to allocate revenue in an arrangement using estimated selling prices of the delivered goods and services based on selling price hierarchy. The FASB also issued a new accounting standard in October 2009, which changes revenue recognition for tangible products containing software and hardware elements. Under this standard, tangible products containing software and hardware that function together to deliver the tangible products essential functionality are scoped out of the existing software revenue recognition guidance and will

be accounted for under the multiple-element arrangements revenue recognition guidance discussed above. Both standards were effective for us beginning January 2, 2011 (the first day of fiscal 2011). The adoption of these standards did not have a material impact on our consolidated financial position and results of operations.

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Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations

Unless otherwise stated, all currency amounts, other than per share information, contained in this Management s Discussion and Analysis of Financial Conditions and Results of Operations are stated in thousands.

The following discussion contains forward-looking statements, including, but not limited to, management s expectations of competition, revenues, margin, expenses and other operating results and ratios; economic conditions; vendor terms and conditions; deployment of enterprise systems; process and efficiency enhancements; cost-savings; cash flows; inventory levels; working capital days; capital expenditures; liquidity; capital requirements; acquisitions and integration costs; operating models; exchange rate fluctuations and related currency gains or losses; resolution of contingencies; seasonality; interest rates and expenses; and rates of return. In evaluating our business, readers should carefully consider the important factors included in Item 1A Risk Factors in our Annual Report on Form 10-K for the year ended January 1, 2011, as filed with the Securities and Exchange Commission. We disclaim any duty to update any forward-looking statements.

Overview of Our Business

We are the largest wholesale distributor of information technology, or IT, products and supply chain solutions worldwide based on revenues. We offer a broad range of IT products and supply chain solutions and help generate demand and create efficiencies for our customers and suppliers around the world. Our results of operations have been, and will continue to be, directly affected by the conditions in the economy in general. The IT distribution industry in which we operate is characterized by narrow gross profit as a percentage of net sales, or gross margin, and narrow income from operations as a percentage of net sales, or operating margin. Historically, our margins have also been impacted by pressures from price competition and declining average selling prices, as well as changes in vendor terms and conditions, including, but not limited to, variations in vendor rebates and incentives, our ability to return inventory to vendors, and time periods qualifying for price protection. We expect competitive pricing pressures and restrictive vendor terms and conditions to continue in the foreseeable future. To mitigate these factors, we have implemented changes to and continue to refine our pricing strategies, inventory management processes and vendor program processes. In addition, we continuously monitor and work to change, as appropriate, certain terms, conditions and credit offered to our customers to reflect those being imposed by our vendors, to recover costs and/or to facilitate sales opportunities. We have also strived to improve our profitability through diversification of product offerings, including our presence in adjacent product categories, such as automatic identification/data capture and point-of-sale, or AIDC/POS, enterprise computing, cloud computing, consumer electronics and fee-for-service logistics offerings. Our business also requires significant levels of working capital primarily to finance trade accounts receivable and inventory. We have historically relied on, and continue to rely heavily on, trade credit from vendors, available cash, debt and factoring of trade accounts receivable for our working capital needs.

We have complemented our internal growth initiatives with strategic business acquisitions. We have expanded our value-added distribution of mobile data and AIDC/POS solutions over the past few years through acquisitions of the distribution businesses of Eurequat SA, Intertrade A.F. AG, Paradigm Distribution Ltd. and Symtech Nordic AS in EMEA, and Vantex Technology Distribution Limited, or Vantex, and the Cantechs Group in Asia-Pacific. We have also expanded our presence in the mid-range enterprise market through the recent acquisitions of Computacenter Distribution, or CCD, Albora Soluciones SL, or Albora, interAct BVBA, or interAct, and Aretê Sistemas S.A., or Aretê, in EMEA and Value Added Distributors Limited, or VAD, and Asiasoft Hong Kong Limited, or Asiasoft, in Asia-Pacific.

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Management s Discussion and Analysis Continued

We also manage our business through continuous cost controls and process and efficiency enhancements. This may also include, from time to time, reorganization actions to further enhance productivity and profitability and could result in the recognition of reorganization costs or impairment of assets. We are currently in the process of migrating our operations from our legacy proprietary system that was developed in the late-1980s to SAP systems in a phased, country-by-country approach over the next several years. We completed our first deployment in Singapore in 2009. In the period since, New Zealand, Indonesia, Chile, Belgium and the Netherlands have also been deployed, as well as SAP financial modules in North America. These conversions have been completed as planned, with relatively minor transitional impacts in the first few months following deployment. In February 2011, we also deployed the new system in Australia, one of our largest operations. This deployment was somewhat unique in that Australia had operated on a different legacy enterprise system than most of our other operations since 2004 and had recently implemented Ingram Micro s warehouse management system, designed for our largest, most sophisticated distribution centers. These features made the Australian conversion more complex than those we had previously undertaken in other countries. Connectivity between the new system and those of our warehouses and partners, as well as the ramp-up of effective order processing, did not run as smoothly as we planned, resulting in order delays that diminished sales and margins in the first and second quarters of this year. By the end of the second quarter of 2011, these system and process issues have been largely addressed. We expect improvement to our Australian operations in the second half as we re-engage customers and work to rebuild market share lost during the transition. However, the expected pace of recovery will continue to yield year-over-year declines in profitability in Australia over the remainder of the year, even if those declines are narrower than the first half of 2011. We are evaluating the lessons learned from the Australia deployment, and through our phased deployment approach, can apply improvements to help mitigate similar impacts in future roll-outs. We expect to have this enterprise system deployed in all business units in approximately the next three years. However, we can make no assurances that we will not have disruptions, delays and/or deficiencies from forthcoming deployments.

Operations

The following tables set forth our net sales by geographic region, excluding intercompany sales, and the percentage of total net sales represented thereby, as well as operating income and operating margin by geographic region for each of the thirteen and twenty-six week periods indicated.

	Thirteen Weeks Ended			Tw				
	July 2,	,	July 3,	,	July 2	,	July 3,	
Net sales by	2011		2010		2011		2010	
geographic region:								
North America	\$3,760,429	43.0%	\$3,558,789	43.6%	\$ 7,266,862	41.6%	\$ 6,850,775	42.1%
EMEA	2,640,120	30.2	2,371,505	29.1	5,516,354	31.6	5,036,915	31.0
Asia-Pacific	1,961,844	22.4	1,866,141	22.9	3,895,840	22.3	3,634,540	22.4
Latin America	386,632	4.4	359,893	4.4	793,681	4.5	730,052	4.5
Total	\$ 8,749,025	100.0%	\$ 8,156,328	100.0%	\$ 17,472,737	100.0%	\$ 16,252,282	100.0%

Thirteen V	Veeks Ended	Twenty-six V	Veeks Ended
July 2,	July 3,	July 2,	July 3,
2011	2010	2011	2010

Operating income and operating

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margin by geographic region:								
North America	\$ 67,589	1.80%	\$ 54,708	1.54%	\$ 126,736	1.74%	\$ 96,624	1.41%
EMEA	16,914	0.64	22,290	0.94	48,997	0.89	57,151	1.13
Asia-Pacific	16,496	0.84	29,787	1.60	24,710	0.63	56,314	1.55
Latin America	6,480	1.68	4,825	1.34	12,747	1.61	11,241	1.54
Stock-based compensation								
expense	(10,331)		(7,034)		(15,988)		(11,065)	
Total	\$ 97,148	1.11%	\$ 104,576	1.28%	\$ 197,202	1.13%	\$ 210,265	1.29%
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Management s Discussion and Analysis Continued

We sell finished products purchased from many vendors but generated approximately 23% and 24% of our consolidated net sales for the twenty-six week periods ended July 2, 2011 and July 3, 2010, respectively, from products purchased from Hewlett-Packard Company and approximately 10% for both of the twenty-six week periods ended July 2, 2011 and July 3, 2010 from products purchased from Cisco Systems, Inc. There were no other vendors or any customers that represented 10% or more of our consolidated net sales in either of the periods presented.

The following table sets forth certain items from our consolidated statement of income as a percentage of net sales, for each of the periods indicated (percentages below may not total due to rounding).

	Thirteen Weeks Ended		Twenty-siz End	
	July 2, 2011	July 3, 2010	July 2, 2011	July 3, 2010
Net sales	100.00%	100.00%	100.00%	100.00%
Cost of sales	94.75	94.64	94.77	94.59
Gross profit Operating expenses:	5.25	5.36	5.23	5.41
Selling, general and administrative	4.14	4.08	4.10	4.12
Reorganization credits		(0.00)	(0.00)	(0.00)
Income from operations	1.11	1.28	1.13	1.29
Other expense, net	0.15	0.12	0.18	0.11
Income before income taxes	0.96	1.16	0.95	1.18
Provision for income taxes	0.27	0.33	0.28	0.33
Net income	0.68%	0.83%	0.66%	0.85%

Results of Operations for the Thirteen Weeks Ended July 2, 2011 Compared to the Thirteen Weeks Ended July 3, 2010

Our consolidated net sales increased 7.3% to \$8,749,025 for the thirteen weeks ended July 2, 2011, or second quarter of 2011, from \$8,156,328 for the thirteen weeks ended July 3, 2010, or second quarter of 2010. Net sales from our North American operations increased 5.7% to \$3,760,429 in the second quarter of 2011 from \$3,558,789 in the second quarter of 2010. Net sales from our EMEA operations increased 11.3% to \$2,640,120 in the second quarter of 2011 from \$2,371,505 in the second quarter of 2010. Net sales from our Asia-Pacific operations increased 5.1% to \$1,961,844 in the second quarter of 2011 from \$1,866,141 in the second quarter of 2010. Net sales from our Latin American operations increased 7.4% to \$386,632 in the second guarter of 2011 from \$359,893 in the second guarter of 2010. The translation impact of strengthening EMEA, Asia-Pacific and Latin American currencies relative to the U.S. dollar contributed approximately thirteen, eight and six percentage points of the year-over-year increase in the respective region s net sales. The combined translation impacts of these foreign currencies contributed approximately six percentage points of the year-over-year consolidated increase in net sales. Our consolidated net sales in the second quarter of 2011 reflect a stable level of demand for technology products and services with greater strength in the North and Latin American regions, driven particularly by the U.S. and Mexico, respectively. Consumer demand remained relatively weak in EMEA and Asia-Pacific despite stronger markets in two of our larger country operations in those regions Germany and China. Our year-over-year Asia-Pacific region and consolidated net sales were also impacted negatively by approximately nine and two percentage points, respectively, from revenue declines in our Australian operations which were primarily attributable to the system implementation complications in that country.

Gross margin declined 11 basis points to 5.25% in the second quarter of 2011 from 5.36% in the second quarter of 2010. The decline year-over-year is primarily attributable to the system-implementation complications in Australia, which drove down consolidated gross margin by five basis points in the second quarter of 2011, as well as weakness in some Asian and European consumer markets. We continuously evaluate and modify our pricing policies and certain terms, conditions and credit offered to our customers on a transaction-by-transaction basis to reflect general market conditions, available vendor support and strategic opportunities to grow market share and to optimize our profitability and return on capital. These modifications may result in some volatility in our gross margin. Increased competition or any weakening of economies throughout the world may hinder our ability to maintain and/or improve gross margins from the levels realized in recent periods.

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Management s Discussion and Analysis Continued

Total selling, general and administrative expenses, or SG&A expenses, increased 8.7% to \$362,084 in the second quarter of 2011 from \$333,066 in the second quarter of 2010 and increased six basis points, as a percentage of consolidated net sales, to 4.14% in the second quarter of 2011 from 4.08% in the second quarter of 2010. The translation impact of strengthening foreign currencies relative to the U.S. dollar contributed approximately \$16,000 of the year-over-year increase. The remaining increase was primarily attributable to merit compensation increases for our associates, our continued investments in strategic growth initiatives and system enhancements, including the global deployment of new enterprise resource planning software, and an increase in stock-based compensation expense of \$3,297 associated with our long-term incentive plans.

Operating margin decreased to 1.11% in the second quarter of 2011 from 1.28% in the second quarter of 2010, reflecting the decline in our gross margin and increase in SG&A expenses discussed above. Our North American operating margin increased to 1.80% in the second quarter of 2011 from 1.54% in the second quarter of 2010. The year-over-year increase in our North America operating margin is due primarily to solid gross margin and operating expense leverage on the region s sales growth. Our EMEA operating margin decreased to 0.64% in the second quarter of 2011 from 0.94% in the second quarter of 2010. The decline in our EMEA operating margin is primarily attributable to the effects of weak consumer sentiment and a softer retail market in certain markets in the region. Our Asia-Pacific operating margin decreased to 0.84% in the second quarter of 2011 from 1.60% in the second quarter of 2010. The decline in Asia-Pacific operating margin is primarily the result of disruptions in our Australian business caused by complications migrating to a new enterprise system. The impact of our Australian operations contributed 81 and 19 basis points of decline in year-over-year operating margin for our Asia-Pacific region and consolidated results, respectively. Our Latin American operating margin increased to 1.68% in the second quarter of 2011 from 1.34% in the second quarter of 2010. The year-over-year increase in our Latin America operations is primarily attributable to strong profitability in Mexico and our Miami export operations, offset in part by challenges in our Brazilian operation where we continue to invest in process improvements to enhance profitability. We continuously evaluate and may implement process improvements and other changes in order to enhance profitability over the long-term. Such changes, if any, along with normal seasonal variations in net sales, may cause operating margins to fluctuate from quarter to quarter.

Other expense, net, consisted primarily of interest expense and income, foreign currency exchange gains and losses and other non-operating gains and losses. We incurred other expenses of \$13,326 in the second quarter of 2011 compared to \$9,853 in the second quarter of 2010. The year-over-year increase is primarily attributable to higher interest expense as a result of the \$300,000 in public debt issued in August 2010 and debt associated with the higher levels of working capital through most of the current-year quarter. The second quarter of 2011 includes a net gain of approximately \$2,500 related to the foreign-currency translation impact on Euro-based inventory purchases in our pan-European entity, which designates the U.S. dollar as its functional currency. This gain is a function of the timing of currency fluctuations within the quarter and includes a reversal of a majority of the approximate \$4,200 foreign exchange loss recorded in the first quarter of 2011.

The provision for income taxes was \$24,091, or an effective tax rate of 28.7%, in the second quarter of 2011 compared to \$26,996, or an effective tax rate of 28.5%, in the second quarter of 2010. Under U.S. accounting rules for income taxes, quarterly effective tax rates may vary significantly depending on the actual operating results in the various tax jurisdictions, as well as changes in the valuation allowance related to the expected recovery of our deferred tax assets. The year-over-year increase in the effective tax rate primarily reflects the change in mix of profit among different tax jurisdictions, including losses in certain tax jurisdictions in which we are not able to record a tax benefit. **Results of Operations for the Twenty-six Weeks Ended July 2, 2011 Compared to the Twenty-six Weeks Ended July 3, 2010**

Our consolidated net sales increased 7.5% to \$17,472,737 for the twenty-six weeks ended July 2, 2011, or first six months of 2011, from \$16,252,282 for the twenty-six weeks ended July 3, 2010, or first six months of 2010. Net sales from our North American operations increased 6.1% to \$7,266,862 in the first six months of 2011 from \$6,850,775 in the first six months of 2010. Net sales from our EMEA operations increased 9.5% to \$5,516,354 in the first six months of 2011 from \$5,036,915 in the first six months of 2010. Net sales from our Asia-Pacific operations increased

7.2% to \$3,895,840 in the first six months of 2011 from \$3,634,540 in the first six months of 2010. Net sales from our Latin American operations increased 8.7% to \$793,681 in the first six months of 2011 from \$730,052 in the first six months of 2010. The translation impact of strengthening EMEA, Asia-Pacific and Latin American currencies relative to the U.S. dollar contributed approximately seven, seven and six percentage points of the year-over-year increase in the respective region—s net sales. The combined translation impacts of these foreign currencies contributed approximately four percentage points of the year-over-year increase in our consolidated net sales. Beyond these currency impacts, the year-over-year increase in our consolidated and regional net sales was primarily due to generally solid demand for technology products and services, partially mitigated by

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Management s Discussion and Analysis Continued

pockets of weaker demand, particularly in consumer markets in EMEA and parts of Asia-Pacific, the disruptions of the system deployment in Australia, and increased competitive dynamics, particularly in Asia-Pacific. Our net sales growth is also a function of our continued efforts to expand our line card and enhance our service levels with the customers we serve in the IT market. Our year-over-year Asia-Pacific region and consolidated net sales were also impacted negatively by approximately nine and two percentage points, respectively, from revenue declines in our Australian operations which were primarily attributable to the system implementation complications in that country. Our acquisitions of interAct and Albora in 2010 and Aretê in the first quarter of 2011 in EMEA and the 2010 acquisition of Asiasoft in Asia-Pacific did not have a material impact in comparing our year-over-year regional and consolidated sales growth.

Gross margin declined 18 basis points to 5.23% in the first six months of 2011 compared to 5.41% in the first six months of 2010. Our Australian operations contributed approximately 13 basis points of the decline, which was primarily the result of the system-implementation complications as discussed above. The weakness in some Asian and European retail markets, competitive pricing in certain Asia-Pacific markets, and a greater mix of lower-margin geographies due to more rapid growth in emerging markets such as China and India also contributed to the decline.

Total SG&A expenses increased 7.1% to \$716,371 in the first six months of 2011 from \$669,008 in the first six months of 2010. These increases were primarily attributable to the translation impact of strengthening foreign currencies relative to the U.S. dollar, which contributed approximately \$25,000 of the year-over-year increase. Additionally, our expenses reflect continued investments in strategic growth initiatives and system enhancements, including the global deployment of new enterprise resource planning software, merit compensation increases for our associates and an increase in stock-based compensation expense of \$4,923 associated with our long-term incentive plans. Selling, general and administrative expenses in the first six months of 2010 also included a \$2,380 benefit from a gain on the sale of land and b