CASH AMERICA INTERNATIONAL INC Form 10-Q

April 26, 2013 **Table of Contents** 

## **UNITED STATES**

# SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# **FORM 10-Q**

(Mark One) QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE þ SECURITIES EXCHANGE ACT OF 1934 For the quarterly period ended March 31, 2013 OR TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 For the transition period from \_\_\_\_\_\_ to \_ Commission File Number 1-9733 (Exact name of registrant as specified in its charter) Texas 75-2018239 (State or other jurisdiction of (I.R.S. Employer Incorporation or organization) Identification No.) 1600 West 7th Street

Fort Worth, Texas

(Address of principal executive offices)

(Registrant s telephone number, including area code)

(817) 335-1100

76102

(Zip Code)

### NONE

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes b No "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes b No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act:

Large accelerated filer b Accelerated filer " Non-accelerated filer " Smaller reporting company "

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes " No b

#### APPLICABLE ONLY TO CORPORATE ISSUERS:

28,533,220 of the Registrants common shares, \$.10 par value, were issued and outstanding as of April 22, 2013.

# CASH AMERICA INTERNATIONAL, INC.

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#### CAUTIONARY NOTE CONCERNING FACTORS THAT MAY AFFECT FUTURE RESULTS

This report contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. You should not place undue reliance on these statements. These forward-looking statements give current expectations or forecasts of future events and reflect the views and assumptions of senior management of Cash America International, Inc. (the Company ) with respect to the business, financial condition and prospects of the Company. When used in this report, terms such as believes, anticipates, estimates, should, could, would, plans, expects, may, forecast, project and similar expressions or variations as the Company or its management are intended to identify forward-looking statements. Forward-looking statements address matters that involve risks and uncertainties that are beyond the ability of the Company to control and, in some cases, predict. Accordingly, there are or will be important factors that could cause the Company s actual results to differ materially from those indicated in these statements. Key factors that could cause the Company s actual financial results, performance or condition to differ from the expectations expressed or implied in such forward-looking statements include, but are not limited to, the following:

changes in domestic and foreign pawn, consumer credit, tax and other laws and government rules and regulations applicable to the Company s business, or changes in the interpretation or enforcement thereof, and the anticipated regulation of consumer financial products and services by the Consumer Financial Protection Bureau;

public perception of the Company s business, including its consumer loan business and its business practices;

the deterioration of the political, regulatory or economic environment in foreign countries where the Company operates or in the future may operate;

fluctuations, including a sustained decrease, in the price of gold or a deterioration in economic conditions;

the effect of any current or future litigation proceedings and any judicial decisions or rule-making that affect the Company, its products or the legality or enforceability of its arbitration agreements;

the actions of third parties who provide, acquire or offer products and services to, from or for the Company;

the ability of the Company to maintain an allowance or liability for estimated losses on consumer loans that are adequate to absorb credit losses;

changes in demand for the Company s services, changes in competition and the continued acceptance of the online channel by the Company s online consumer loan customers;

the ability of the Company to attract and retain qualified executive officers;

a prolonged interruption in the Company s operations of its facilities, systems and business functions, including its information technology and other business systems;

the ability of the Company to open new locations in accordance with plans or to successfully integrate newly acquired businesses into the Company s operations;

other risks and uncertainties described in this report or from time to time in the Company s filings with the Securities and Exchange Commission (the SEC).

The foregoing list of factors is not exhaustive and new factors may emerge or changes to these factors may occur that would impact the Company s business. Additional information regarding these and other factors may be contained in the Company s filings with the SEC, especially on Forms 10-K, 10-Q and 8-K. If one or more events related to these or other risks or uncertainties materialize, or if management s underlying assumptions prove to be incorrect, actual results may differ materially from what the Company anticipates. The Company disclaims any intention or obligation to update or revise any forward-looking statements to reflect events or circumstances occurring after the date of this report. All forward-looking statements are expressly qualified in their entirety by the foregoing cautionary statements.

# PART I. FINANCIAL INFORMATION

# ITEM 1. FINANCIAL STATEMENTS

# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# CONSOLIDATED BALANCE SHEETS

(dollars in thousands, except per share data)

(Unaudited)

	Mar	December 31,		
	2013	2012	2012	
Assets				
Current assets:				
Cash and cash equivalents	\$ 78,361	\$ 63,606	\$ 63,134	
Pawn loans	202,982	206,343	244,640	
Consumer loans, net	253,801	200,365	289,418	
Merchandise held for disposition, net	146,041	139,519	167,409	
Pawn loan fees and service charges receivable	40,560	38,797	48,991	
Income taxes receivable	15,522			
Prepaid expenses and other assets	38,431	34,213	35,605	
Deferred tax assets	45,771	32,312	48,992	
Total current assets	821,469	715,155	898,189	
Property and equipment, net	255,165	250,722	261,771	
Goodwill	611,240	567,830	608,216	
Intangible assets, net	35,168	33,956	36,473	
Other assets	12,405	15,074	13,609	
Total assets	\$ 1,735,447	\$ 1,582,737	\$ 1,818,258	
Liabilities and Equity				
Current liabilities:				
Accounts payable and accrued expenses	\$ 115,886	\$ 88,472	\$ 126,664	
Customer deposits	12,826	11,464	11,420	
Income taxes currently payable		19,894	5,922	
Current portion of long-term debt	22,606	35,939	43,617	
Total current liabilities	151,318	155,769	187,623	
Deferred tax liabilities	104,524	92,277	101,711	
Noncurrent income tax payable	37,094	2,602	2,703	
Other liabilities	1,418	1,254	888	
Long-term debt	427,777	371,969	534,713	
Total liabilities	\$ 722,131	\$ 623,871	\$ 827,638	
Equity:				
Cash America International, Inc. equity:				
Common stock, \$0.10 par value per share, 80,000,000 shares authorized, 30,235,164				
shares issued and outstanding	3,024	3,024	3,024	
Additional paid-in capital	155,617	164,722	157,613	
Retained earnings	922,347	816,496	879,434	
Accumulated other comprehensive income	4,202	3,460	3,128	
Treasury shares, at cost (1,713,387 shares, 888,336 shares and 1,351,712 shares as of				
March 31, 2013 and 2012, and as of December 31, 2012, respectively)	(70,596)	(33,051)	(51,304)	
Total Cash America International, Inc. shareholders equity	1,014,594	954,651	991,895	
Noncontrolling interest	(1,278)	4,215	(1,275)	

 Total equity
 1,013,316
 958,866
 990,620

 Total liabilities and equity
 \$ 1,735,447
 \$ 1,582,737
 \$ 1,818,258

See notes to consolidated financial statements.

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# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# CONSOLIDATED STATEMENTS OF INCOME

(dollars in thousands, except per share data)

(Unaudited)

	Three Months Ended		
	March 31		
	2013	2012	
Revenue			
Pawn loan fees and service charges	\$ 75,914	\$ 72,899	
Proceeds from disposition of merchandise	178,717	208,383	
Consumer loan fees	210,205	172,840	
Other	3,292	3,366	
Total Revenue	468,128	457,488	
Cost of Revenue			
Disposed merchandise	121,335	138,321	
Consumer loan loss provision	74,852	62,383	
Total Cost of Revenue	196,187	200,704	
Net Revenue	271,941	256,784	
Expenses			
Operations and administration	176,824	170,155	
Depreciation and amortization	17,531	14,621	
Total Expenses	194,355	184,776	
Income from Operations	77,586	72,008	
Interest expense	(7,445)	(7,176)	
Interest income	63	29	
Foreign currency transaction (loss) gain	(377)	87	
Equity in loss of unconsolidated subsidiary	(111)	(117)	
Income before Income Taxes	69,716	64,831	
Provision for income taxes	25,794	24,308	
Net Income	43,922	40,523	
Net loss attributable to the noncontrolling interest	4	944	
Net Income Attributable to Cash America International, Inc.	\$ 43,926	\$ 41,467	
Earnings Per Share:			
Net Income attributable to Cash America International, Inc. common shareholders:			
Basic	\$ 1.51	\$ 1.40	
Diluted	\$ 1.40	\$ 1.30	
Weighted average common shares outstanding:			
Basic	29,100	29,616	
Diluted	31,371	31,912	
Dividends declared per common share	\$ 0.035	\$ 0.035	

See notes to consolidated financial statements.

# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(dollars in thousands)

(Unaudited)

	Three Mor	iths E	Ended
	Marc	h 31,	
	2013		2012
Net income	\$ 43,922	\$	40,523
Other comprehensive gain, net of tax:			
Unrealized derivatives gain (a)			12
Foreign currency translation gain <sup>(b)</sup>	434		9,615
Marketable securities unrealized gain <sup>(c)</sup>	641		750
Total other comprehensive gain, net of tax	1,075		10,377
Comprehensive income	\$ 44,997	\$	50,900
Net loss attributable to the noncontrolling interest	4		944
Foreign currency translation gain, net of tax, attributable to the noncontrolling interest	(1)		(21)
Comprehensive loss attributable to the noncontrolling interest	3		923
Comprehensive income attributable to Cash America International, Inc.	\$ 45,000	\$	51,823

<sup>(</sup>a) Net of tax benefit (provision) of \$(6) for the three months ended March 31, 2012.

<sup>(</sup>b) Net of tax benefit (provision) of \$1,420 and \$(1,105) for the three months ended March 31, 2013 and 2012, respectively.

Net of tax benefit (provision) of \$(345) and \$(403) for the three months ended March 31, 2013 and 2012, respectively. See notes to consolidated financial statements.

# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# CONSOLIDATED STATEMENTS OF EQUITY

(dollars in thousands, except per share data)

(Unaudited)

	Common Shares	Stock Amount	Additional paid-in capital		omj i	umulated other prehensiv ncome (loss)		res, at cost Amount		Total share- holders equity	cor	Non- ntrolling		Total Equity
Balance as of January 1, 2012	30.235.164	\$ 3.024	\$ 167,683	\$ 776,060	\$	(6,896)	(1,011,356)	\$ (37,419)	\$	902,452	\$	5,138	\$	907,590
Shares issued under	20,222,101	Ψ 5,02.		Ψ 770,000	Ψ	(0,000)			Ψ		Ψ	2,120	Ψ	,
stock-based plans Stock-based compensation			(5,805)				167,765	6,304		499				499
expense			1,555							1,555				1,555
Income tax benefit from stock-based compensation			1,289							1,289				1,289
Net income attributable to			1,207							1,207				1,207
Cash America International, Inc.				41.467						41,467				41.467
Dividends paid				(1,031)						(1,031)				(1,031)
Unrealized derivatives gain, net of tax						12				12				12
Foreign currency translation												24		
gain, net of tax  Marketable securities						9,594				9,594		21		9,615
unrealized gain, net of tax						750				750				750
Purchases of treasury shares Loss attributable to the							(44,745)	(1,936)		(1,936)				(1,936)
noncontrolling interest												(944)		(944)
Balance as of March 31, 2012	30.235.164	\$ 3.024	\$ 164,722	\$ 816,496	\$	3,460	(888.336)	\$ (33,051)	\$	954,651	\$	4,215	\$	958,866
Balance as of January 1,	00,200,101	Ψ 0,02.	Ψ 10 I,. 22	Ψ 010,150	Ψ	2,100	(000,000)	Ψ (00,001)	Ψ	20 1,001	Ψ	1,210	Ψ	20,000
2013 Shares issued under	30,235,164	\$ 3,024	\$ 157,613	\$ 879,434	\$	3,128	(1,351,712)	\$ (51,304)	\$	991,895	\$	(1,275)	\$	990,620
stock-based plans			(4,077)				106,080	4,077						
Stock-based compensation expense			1,568							1,568				1,568
Income tax benefit from			1,500							1,506				1,508
stock-based compensation			513							513				513
Net income attributable to Cash America International,														
Inc.				43,926						43,926				43,926
Dividends paid Foreign currency translation				(1,013)						(1,013)				(1,013)
gain, net of tax						433				433		1		434
Marketable securities unrealized gain, net of tax						641				641				641
Purchases of treasury shares							(467,755)	(23,369)		(23,369)				(23,369)
Loss attributable to the noncontrolling interest												(4)		(4)
Balance as of March 31,												. ,	,	
2013	30,235,164	\$ 3,024	\$ 155,617	\$ 922,347	\$	4,202	(1,713,387)	\$ (70,596)	\$	1,014,594	\$	(1,278)	\$ 1	1,013,316

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See notes to consolidated financial statements.

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# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# CONSOLIDATED STATEMENTS OF CASH FLOWS

(dollars in thousands)

(Unaudited)

	Three Months Er March 31,		
	2013	2012	
Cash Flows from Operating Activities	Φ 42.022	Φ. 40.522	
Net Income	\$ 43,922	\$ 40,523	
Adjustments to reconcile net income to net cash provided by operating activities:  Depreciation and amortization expenses	17,531	14,621	
Amortization of debt discount and issuance costs	1,320	929	
Consumer loan loss provision	74,852	62,383	
Stock-based compensation	1,568	1,555	
Deferred income taxes, net	7,109	4,198	
Excess income tax benefit from stock-based compensation	(513)	(1,289)	
Other	1,762	458	
Changes in operating assets and liabilities, net of assets acquired:	,		
Merchandise other than forfeited	11,434	8,592	
Pawn loan fees and service charges receivable	8,454	9,470	
Finance and service charges on consumer loans	3,493	2,781	
Prepaid expenses and other assets	(137)	(1,778)	
Accounts payable and accrued expenses	(7,186)	(16,251)	
Current and noncurrent income taxes	13,559	8,734	
Other operating assets and liabilities	1,393	1,587	
Net cash provided by operating activities	178,561	136,513	
Cash Flows from Investing Activities	(1(2,016)	(170,007)	
Pawn loans made	(163,016)	(172,027)	
Pawn loans repaid  Principal recovered through dispositions of forfaited pown loans	129,093 84,745	132,570 101,624	
Principal recovered through dispositions of forfeited pawn loans  Consumer loans made or purchased	(469,625)	(416,429)	
Consumer loans repaid	422,015	368,371	
Acquisitions, net of cash acquired	(213)	(4,184)	
Purchases of property and equipment	(9,462)	(16,665)	
Other investing activities	399	(10,000)	
Net cash used in investing activities	(6,064)	(6,740)	
Cash Flows from Financing Activities			
Net payments under bank lines of credit	(121,690)	(124,726)	
Net proceeds from re-issuance of treasury shares		499	
Payments on notes payable	(7,084)	(5,417)	
Excess income tax benefit from stock-based compensation	513	1,289	
Treasury shares purchased	(23,369)	(1,936)	
Dividends paid	(1,013)	(1,031)	
Net cash used in financing activities	(152,643)	(131,322)	
Effect of exchange rates on cash	(4,627)	2,613	
Net increase in cash and cash equivalents	15,227	1,064	
Cash and cash equivalents at beginning of year  Cash and cash equivalents at end of period	63,134 \$ 78,361	62,542 \$ 63,606	
Supplemental Disclosures	\$ 70,301	φ 03,000	
Non-cash investing and financing activities			
Pawn loans forfeited and transferred to merchandise held for disposition	\$ 75,809	\$ 88.066	
101 July 101 Ju	Ψ . ε,οο	- 50,000	

 Pawn loans renewed
 \$ 65,453
 \$ 70,823

 Consumer loans renewed
 \$ 163,760
 \$ 159,738

See notes to consolidated financial statements.

### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

# 1. Significant Accounting Policies Basis of Presentation

The consolidated financial statements include all of the accounts of Cash America International, Inc. and its subsidiaries (the Company ). All significant intercompany accounts and transactions have been eliminated in consolidation.

The financial statements as of March 31, 2013 and 2012 and for the three-month periods then ended are unaudited but, in management s opinion, include all adjustments, consisting only of normal recurring adjustments, necessary for a fair statement of the results for such interim periods. The year-end consolidated balance sheet data was derived from audited financial statements, but does not include all disclosures required by generally accepted accounting principles in the United States of America (GAAP). Operating results for the three-month period are not necessarily indicative of the results that may be expected for the full fiscal year.

These financial statements and related notes should be read in conjunction with the consolidated financial statements and notes thereto included in the Company s Annual Report on Form 10-K for the year ended December 31, 2012.

The Company has a contractual relationship with a third party entity, Huminal, S.A. de C.V., a Mexican *sociedad anónima de capital variable* (Huminal). One of the Company is subsidiaries qualifies as the primary beneficiary of Huminal in accordance with Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) 810, *Consolidation* (ASC 810). Therefore, the results and balances of Huminal are consolidated and allocated to net income attributable to noncontrolling interests.

# **Adopted Accounting Standards**

In February 2013, the FASB issued Accounting Standards Update ( ASU ) No. 2013-02, Comprehensive Income (Topic 220) Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income ( ASU 2013-02 ), which improves the reporting of reclassifications out of accumulated other comprehensive income. ASU 2013-02 requires an entity to report the effect of significant reclassifications out of accumulated other comprehensive income on the respective line items in net income if the amount being reclassified is required under GAAP to be reclassified in their entirety from accumulated other comprehensive income to net income in the same reporting period, an entity is required to cross-reference other disclosures required under GAAP that provide additional detail about those amounts. The Company adopted ASU 2013-02 on January 1, 2013, and the adoption did not have a material effect on its financial position, results of operations or other comprehensive income. See Notes 12 and 13.

In July 2012, the FASB issued ASU No. 2012-02, Intangibles Goodwill and Other (Topic 350): Testing Indefinite-Lived Intangible Assets for Impairment ( ASU 2012-02 ). ASU 2012-02 provides companies with the option to assess qualitative factors to determine whether the existence of events and circumstances indicates that it is more likely than not (a likelihood of more than 50 percent) that the indefinite-lived intangible asset is impaired. If a company concludes that it is more likely than not that the asset is impaired, it is required to determine the fair value of the intangible asset and perform the quantitative impairment test by comparing the fair value with the carrying value in accordance with ASC 350, Intangibles Goodwill and Other. If a company concludes otherwise, no further quantitative assessment is required. ASU 2012-02 is effective for annual and interim impairment tests performed for fiscal years beginning after September 15, 2012, although early adoption is permitted. The Company adopted ASU 2012-02 on January 1, 2013, and the adoption did not have a material effect on its financial position or results of operations. The Company s annual indefinite-lived intangible asset impairment test will be performed during the second quarter of 2013.

### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

In December 2011, the FASB issued ASU No. 2011-11, *Disclosures about Offsetting Assets and Liabilities (Topic 210)* (ASU 2011-11). ASU 2011-11 requires a company to provide enhanced disclosures about financial instruments and derivative instruments that are either presented on a net basis in the statement of financial position or are subject to an enforceable master netting or similar arrangement. In January 2013, the FASB issued ASU No. 2013-01, *Clarifying the Scope of Disclosures about Offsetting Assets and Liabilities* (ASU 2013-01), which limits the scope of ASU 2011-11 by requiring additional disclosure about financial instruments and derivative instruments that are either offset in the statement of financial position or subject to an enforceable master netting arrangement. ASU 2013-01 requires retrospective disclosure for all comparative periods. ASU 2011-11 and ASU 2013-01 are effective for annual and interim reporting periods beginning January 1, 2013. The Company adopted ASU 2011-11 and ASU 2013-01 on January 1, 2013, and the adoption of these standards did not have a material effect on its financial position or results of operations. See Note 13.

#### **Accounting Standards to be Adopted in Future Periods**

In March 2013, the FASB issued ASU No. 2013-05, Foreign Currency Matters (Topic 830): Parent s Accounting for the Cumulative Translation Adjustment upon Derecognition of Certain Subsidiaries or Groups of Assets within a Foreign Entity or of an Investment in a Foreign Entity (a consensus of the FASB Emerging Issues Task Force) (ASU 2013-05), which applies to the release of the cumulative translation adjustment into net income when a parent either sells all or a part of its investment in a foreign entity or no longer holds a controlling financial interest in a subsidiary or group of assets that is a business (other than a sale of in substance real estate or conveyance of oil and gas mineral rights) within a foreign entity. ASU 2013-05 is effective prospectively for fiscal years (and interim reporting periods within those years) beginning after December 15, 2013. The Company does not expect ASU 2013-05 to have a material effect on the Company s results of operations, financial condition, or other comprehensive income.

## 2. Reorganization of Mexico-based Pawn Operations

On September 24, 2012, the Company s Board of Directors approved a plan to significantly modify the business plan and strategy of the Company s Mexico-based pawn operations, which comprise the foreign component of its retail services segment. The Company reorganized these operations to include only full-service pawn locations that offer pawn loans based on the pledge of general merchandise and jewelry-based collateral and the net closure of 148 of its Mexico-based pawn locations that primarily offered pawn loans based on the pledge of jewelry-based collateral (the Mexico Reorganization ). The Mexico Reorganization was substantially completed as of December 31, 2012. As of March 31, 2013, the Company was operating 47 full-service pawn locations in Mexico. The Mexico Reorganization reflects management s decision to modify its strategy in Mexico to achieve profitability in its Mexico-based pawn operations and to evaluate the potential to expand its services to customers in Latin American markets.

The following table summarizes the balance of accrued exit costs related to the Mexico Reorganization and the changes in the accrued expenses as of and for the three months ended March 31, 2013 (dollars in thousands):

	For the Three Months Ended March 31, 2013							
	Acci	rued				Accrued		
	Balar	ice as				balance as		
	o	of			Foreign	of		
	Decem	ber 31,		Cash	currency	March 31,		
	20	12	Charges	<b>Payments</b>	changes	2013		
Lease termination costs	\$	109	\$	\$ (106)	\$ (3)	\$		
Total	\$	109	\$	\$ (106)	\$ (3)	\$		

The accrued reorganization charges were included in Accounts payable and accrued liabilities in the Company s consolidated balance sheets as of December 31, 2012.

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

#### 3. Credit Quality Information on Pawn Loans

The Company manages its pawn loan portfolio by monitoring the type and adequacy of collateral compared to historical gross profit margins. If a pawn loan defaults, the Company relies on the disposition of pawned property to recover the principal amount of an unpaid pawn loan, plus a yield on the investment, because the Company's pawn loans are non-recourse against the customer. In addition, the customer's creditworthiness does not affect the Company's financial position or results of operations. Generally, forfeited merchandise has historically sold for an amount in excess of the cost of goods sold (which is the lower of cost, or the cost basis in the loan or amount paid for purchased merchandise, or fair value). Goods pledged to secure pawn loans are tangible personal property items such as jewelry, tools, televisions and other electronics, musical instruments and other miscellaneous items. A pawn loan is considered delinquent if the customer does not repay or, where allowed by law, renew or extend the loan on or prior to its contractual maturity date plus any applicable grace period. Pawn loan fees and service charges do not accrue on delinquent pawn loans. When a pawn loan is considered delinquent, any accrued pawn loan fees and service charges are reversed and no additional pawn loan fees and service charges are accrued. As of March 31, 2013 and 2012 and December 31, 2012, the Company had current pawn loans outstanding of \$195.9 million, \$202.6 million and \$235.3 million, respectively, and delinquent pawn loans outstanding of \$7.1 million, \$3.7 million and \$9.3 million, respectively.

# 4. Consumer Loans, Credit Quality Information on Consumer Loans, Allowance and Liability for Estimated Losses on Consumer Loans and Guarantees of Consumer Loans

Consumer loan fee revenue generated from the Company s consumer loans for the three months ended March 31, 2013 and 2012 was as follows (dollars in thousands):

	Three Months Ended March				
		2013		2012	
Interest and fees on short-term loans	\$	140,215	\$	136,642	
Interest and fees on line of credit accounts		23,234		11,651	
Interest and fees on installment loans		46,756		24,547	
Total consumer loan revenue	\$	210,205	\$	172,840	

# **Current and Delinquent Consumer Loans**

The Company classifies its consumer loans as either current or delinquent. Short-term loans are considered delinquent when payment of an amount due is not made as of the due date. If a line of credit account or installment loan customer misses one payment, that payment is considered delinquent. If a line of credit account or installment loan customer does not make two consecutive payments, the entire account or loan is classified as delinquent. The Company allows for normal payment processing time before considering a loan delinquent but does not provide for any additional grace period.

Where permitted by law, a customer may choose to renew a short-term loan contract or extend the due date on a short-term loan before it is considered delinquent by agreeing to pay the current finance charge for the right to make a later payment of the outstanding principal balance plus an additional finance charge. In addition, in some instances, customers agree to repay a new short-term loan in two or three payments, and in these cases the Company considers the obligation to make the first payment a new loan and the obligation to make the second and third payments renewals or extensions of that loan because the customer pays the finance charge due at the time of each payment, similar to a loan that has been renewed or extended. All references to renewals include both renewals and extensions made by customers to their existing short-term loans. If a short-term loan is renewed, but the customer fails to pay that loan s current finance charge as of the due date, the unpaid finance charge is classified as delinquent.

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The Company generally does not accrue interest on delinquent consumer loans and does not resume accrual of interest unless a loan is returned to current status. Delinquent consumer loans may not be renewed, and if, during its attempt to collect on a delinquent consumer loan, the Company allows additional time for payment through a payment plan or a promise to pay, it is still considered delinquent. All payments received are first applied against accrued but unpaid interest and fees and then against the principal balance of the loan.

# **Allowance and Liability for Estimated Losses on Consumer Loans**

The Company monitors the performance of its consumer loan portfolio and maintains either an allowance or liability for estimated losses on consumer loans (including fees and interest) at a level estimated to be adequate to absorb credit losses inherent in the portfolio. The allowance for losses on the Company s owned consumer loans reduces the outstanding loan balance in the consolidated balance sheets. The liability for estimated losses related to loans guaranteed by the Company under its credit services organization programs ( CSO programs ), which approximates the fair value of the liability, is included in Accounts payable and accrued expenses in the consolidated balance sheets.

In determining the allowance or liability for estimated losses on consumer loans, the Company applies a documented systematic methodology. In calculating the allowance or liability for loan losses, outstanding loans are divided into discrete groups of short-term loans, line of credit accounts and installment loans and are analyzed as current or delinquent. Increases in either the allowance or the liability, net of charge-offs and recoveries, are recorded as a Consumer loan loss provision in the consolidated statements of income.

The allowance or liability for short-term loans classified as current is based on historical loss rates adjusted for recent default trends for current loans. For delinquent short-term loans, the allowance or liability for estimated losses is based on a six-month rolling average of loss rates by stage of collection. For line of credit and installment loan portfolios, the Company generally uses a migration analysis to estimate losses inherent in the portfolio. The allowance or liability calculation under the migration analysis is based on historical charge-off experience and the loss emergence period, which represents the average amount of time between the first occurrence of a loss event to the charge-off of a loan. The factors the Company considers to assess the adequacy of the allowance or liability include past due performance, historical behavior of monthly vintages, underwriting changes and recent trends in delinquency in the migration analysis.

The Company fully reserves and generally charges off consumer loans once the loan or a portion of the loan has been classified as delinquent for 60 consecutive days. If a loan is deemed uncollectible before it is fully reserved, it is charged off at that point. Consumer loans classified as delinquent generally have an age of one to 59 days from the date any portion of the loan became delinquent, as defined above. Recoveries on loans previously charged to the allowance are credited to the allowance when collected.

The components of Company-owned consumer loan portfolio receivables as of March 31, 2013 and 2012 and December 31, 2012 were as follows (dollars in thousands):

	As of March 31, 2013							
		Line of						
	Short-term	Credit	Installment					
	Loans	Accounts	Loans	Total				
Current loans	\$ 119,280	\$ 32,039	\$ 110,630	\$ 261,949				
Delinquent loans	48,448	4,916	16,155	69,519				
Total consumer loans, gross	167,728	36,955	126,785	331,468				
Less: allowance for losses	(42,570)	(8,064)	(27,033)	(77,667)				
Consumer loans, net	\$ 125,158	\$ 28,891	\$ 99,752	\$ 253,801				

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# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

		As of Mar	ch 31, 2012	
		Line of		
	Short-term	Credit	Installment	
	Loans	Accounts	Loans	Total
Current loans	\$ 117,877	\$ 18,281	\$ 65,127	\$ 201,285
Delinquent loans	45,941	1,834	10,018	57,793
Total consumer loans, gross	163,818	20,115	75,145	259,078
Less: allowance for losses	(39,907)	(3,518)	(15,288)	(58,713)
Consumer loans, net	\$ 123,911	\$ 16,597	\$ 59,857	\$ 200,365
		As of Decen	nber 31, 2012	
		Line of		
	Short-term	Credit	Installment	
	Loans	Accounts	Loans	Total
Current loans	\$ 146,732	\$ 36,603	\$ 117,641	\$ 300,976
Delinquent loans	52,565	6,097	15,483	74,145
Total consumer loans, gross	199,297	42,700	133,124	375,121
Less: allowance for losses	(45,982)	(11,107)	(28,614)	(85,703)
Consumer loans, net	\$ 153,315	\$ 31,593	\$ 104,510	\$ 289,418

Changes in the allowance for losses for the Company-owned loans and the liability for estimated losses on the Company s guarantees of third-party lender-owned loans during the three months ended March 31, 2013 and 2012 were as follows (dollars in thousands):

# Three Months Ended March 31, 2013

	Short-term Loans	Line of Credit Accounts	Installment Loans	Total
Allowance for losses for Company-owned consumer loans: Balance at beginning of period Consumer loan loss provision Charge-offs Recoveries	s 45,982 46,553 (60,790) 10,825		\$ 28,614 23,149 (27,744) 3,014	\$ 85,703 76,255 (99,736) 15,445
Balance at end of period	\$ 42,570	\$ 8,064	\$ 27,033	\$ 77,667
Liability for third-party lender-owned consumer loans:				
Balance at beginning of period Decrease in liability	\$ 2,934 (1,387)	\$ - -	\$ 564 (16)	\$ 3,498 (1,403)
Balance at end of period	\$ 1,547	\$ -	\$ 548	\$ 2,095

### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

Three Months Ended March 31, 2012 Line of Short-term Credit Installment Loans Total Loans Accounts Allowance for losses for Company-owned consumer loans: Balance at beginning of period 46,406 3,723 12,943 63,072 Consumer loan loss provision 45,534 3,420 14,498 63,452 Charge-offs (61,255)(13,337)(78,613)(4,021)Recoveries 9,222 396 1,184 10,802 Balance at end of period 39,907 3,518 15,288 58,713 Liability for third-party lender-owned consumer Balance at beginning of period \$ 2,617 445 3,062 \$ Decrease in liability (987)(82)(1,069)\$ 1,630 \$ \$ 1,993 Balance at end of period 363 **Guarantees of Consumer Loans** 

In connection with its CSO programs, the Company guarantees consumer loan payment obligations to unrelated third-party lenders and is required to purchase any defaulted loans it has guaranteed. The guarantee represents an obligation to purchase specific loans that go into default. Short-term loans that are guaranteed generally have terms of less than 90 days. Secured auto equity loans, which are included in the Company s installment loan portfolio, that are guaranteed typically have an average term of less than 24 months, with available terms of up to 42 months. As of March 31, 2013 and 2012 and December 31, 2012, the amount of consumer loans guaranteed by the Company was \$43.9 million, \$44.5 million, and \$64.7 million, respectively, representing amounts due under consumer loans originated by third-party lenders under the CSO programs. The estimated fair value of the liability for estimated losses on consumer loans guaranteed by the Company of \$2.1 million, \$2.0 million and \$3.5 million, as of March 31, 2013 and 2012 and December 31, 2012, respectively, is included in Accounts payable and accrued expenses in the accompanying consolidated balance sheets.

### 5. Merchandise Held for Disposition

Merchandise held for disposition and the related allowance as of March 31, 2013 and 2012 and December 31, 2012 associated with the Company s domestic and foreign retail services operations were as follows (dollars in thousands):

	As of March 31,									As of December 31,				
			2013	2012					2012					
	Total	All	owance	Net	Total	Allowance		Net	Total Allowand		owance	Net		
Domestic	\$ 141,507	\$	(840)	\$ 140,667	\$ 128,906	\$	(700)	\$ 128,206	\$ 162,495	\$	(840)	\$ 161,655		
Foreign	5,385		(11)	5,374	11,313		-	11,313	5,765		(11)	5,754		
Total	\$ 146,892	\$	(851)	\$ 146,041	\$ 140,219	\$	(700)	\$ 139,519	\$ 168,260	\$	(851)	\$ 167,409		

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

## 6. Long-Term Debt

The Company s long-term debt instruments and balances outstanding as of March 31, 2013 and 2012 and December 31, 2012 were as follows (dollars in thousands):

	Balance as of							
		Marc	ch 31,		December 31,			
		2013		2012		2012		
Domestic and multi-currency line of credit up to \$380,000 (\$100,000 matures May								
2013, \$280,000 matures March 2015)	\$	179,321	\$	156,113	\$	301,011		
6.12% senior unsecured notes due 2012		-		13,333		-		
Variable rate senior unsecured notes due 2015		39,583		47,917		41,667		
6.09% senior unsecured notes due 2016		28,000		35,000		28,000		
7.26% senior unsecured notes due 2017		20,000		25,000		25,000		
6.00% Series A senior unsecured notes due 2019		47,000		-		47,000		
6.21% senior unsecured notes due 2021		20,455		22,727		20,455		
6.58% Series B senior unsecured notes due 2022		5,000		-		5,000		
5.25% convertible senior notes due 2029		111,024		107,818		110,197		
Total debt	\$	450,383	\$	407,908	\$	578,330		
Less current portion		22,606		35,939		43,617		
Total long-term debt	\$	427,777	\$	371,969	\$	534,713		

### **Domestic and Multi-Currency Line**

The Company has a domestic and multi-currency line of credit that consists of a \$380.0 million line of credit, which includes the ability to borrow up to \$50.0 million in specified foreign currencies or U.S. dollars (the Domestic and Multi-currency Line ). The Domestic and Multi-currency Line will decrease by \$100.0 million to \$280.0 million on the earlier of May 29, 2013 or the second business day following the closing of an initial public offering of common stock of Enova International, Inc., a wholly-owned subsidiary of the Company (Enova), that results in Enova no longer being considered a majority-owned subsidiary of the Company. The remainder of the Domestic and Multi-currency Line matures on March 31, 2015. Interest on the Domestic and Multi-currency Line is charged, at the Company s option, at either the London Interbank Offered Rate (LIBOR) plus a margin varying from 2.00% to 3.25% or at the agent s base rate plus a margin varying from 0.50% to 1.75%. The margin for the Domestic and Multi-currency Line is dependent on the Company s cash flow leverage ratios as defined in the credit agreement entered into in connection with the Domestic and Multi-currency Line. The Company also pays a fee on the unused portion of the Domestic and Multi-currency Line ranging from 0.25% to 0.50% (0.38% as of March 31, 2013) based on the Company s cash flow leverage ratios. The weighted average interest rate (including margin) on the Domestic and Multi-currency Line was 3.04%, 3.03% and 3.06% as of March 31, 2013 and 2012 and December 31, 2012, respectively.

As of March 31, 2013, borrowings under the Company s Domestic and Multi-currency Line consisted of three pricing tranches with maturity dates ranging from two to 30 days, and as of March 31, 2012, borrowings under the Company s Domestic and Multi-currency Line consisted of four pricing tranches with maturity dates ranging from three to 31 days. However, the Company routinely refinances borrowings pursuant to the terms of its Domestic and Multi-currency Line. Therefore, these borrowings are reported as part of the applicable line of credit and as long-term debt.

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

### **Variable Rate Senior Unsecured Notes**

When the Company entered into its Domestic and Multi-currency Line, it also entered into a \$50.0 million term loan facility (the 2015 Variable Rate Notes). Beginning March 31, 2012, the 2015 Variable Rate Notes became payable in equal quarterly principal installments of \$2.1 million with any outstanding principal remaining due at maturity on March 31, 2015. Interest on the 2015 Variable Rate Notes is charged, at the Company s option, at either LIBOR plus a margin of 3.50% or at the agent s base rate plus a margin of 2.00%. The weighted average interest rate (including margin) on the 2015 Variable Rate Notes was 3.75%, 3.75% and 3.75% as of March 31, 2013 and 2012 and December 31, 2012, respectively.

# **Other**

When the Company entered into its Domestic and Multi-currency Line, it also entered into a separate credit agreement for the issuance of up to \$20.0 million in letters of credit (the Letter of Credit Facility ). The Company had standby letters of credit of \$16.3 million under its Letter of Credit Facility as of March 31, 2013.

The Company s debt agreements for its Domestic and Multi-currency Line and its senior unsecured notes require the Company to maintain certain financial ratios. As of March 31, 2013, the Company was in compliance with all covenants or other requirements set forth in its debt agreements.

## 7. Net Income Per Share

Basic net income per share is computed by dividing net income by the weighted average number of common shares outstanding during the period. Diluted net income per share is calculated by giving effect to the potential dilution that could occur if securities or other contracts to issue common shares were exercised and converted into common shares during the period. Restricted stock units issued under the Company s stock-based employee compensation plans are included in diluted shares upon the granting of the awards even though the vesting of shares will occur over time. Performance-based awards are included in diluted shares based on the level of performance that management estimates is the most probable outcome at the grant date. Throughout the requisite service period, management monitors the probability of achievement of the performance condition and, if material, adjusts the number of shares included in diluted shares accordingly.

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The following table sets forth the reconciliation of numerators and denominators of basic and diluted net income per share computations for the three months ended March 31, 2013 and 2012 (dollars and shares in thousands, except per share amounts):

	Three Months Ended March 31,							
			2012					
Numerator:								
Net income attributable to Cash America International, Inc.	\$	43,926	\$	41,467				
Denominator:								
Total weighted average basic shares (a)		29,100		29,616				
Shares applicable to stock-based compensation <sup>(b)</sup>		144		297				
Convertible debt <sup>(c)</sup>		2,127		1,999				
Total weighted average diluted shares (d)		31,371		31,912				
Net income basic	\$	1.51	\$	1.40				
Net income diluted	\$	1.40	\$	1.30				

- Includes vested and deferred restricted stock units of 310 and 279, as well as 31 and 32 shares held in the Company s nonqualified deferred compensation plan for the three months ended March 31, 2013 and 2012, respectively.
- (b) For the three months ended March 31, 2013, includes shares related to unvested restricted stock unit awards. For the three months ended March 31, 2012, includes shares related to outstanding option awards that are exercisable and shares related to unvested restricted stock unit awards.
- The shares issuable with respect to the Company s 2009 Convertible Notes due 2029 (the 2009 Convertible Notes) have been calculated using the treasury stock method. The Company intends to settle the principal portion of the convertible debt in cash; therefore, only the shares related to the conversion spread have been included in weighted average diluted shares.
- There were 87 anti-dilutive shares for the three months ended March 31, 2013 and no anti-dilutive shares for the three months ended March 31, 2012.

# 8. Income Taxes

During 2012, the Company s Mexico-based pawn operations that operated under the name Prenda Fácil were owned by Creazione Estilo, S.A. de C.V., a Mexican *sociedad anónima de capital variable* ( Creazione ). In January 2013, the Company s Mexico-based pawn operations were sold by Creazione to another wholly-owned subsidiary of the Company, CA Empeños Mexico, S. de R.L. de C.V., and began operating exclusively under the name Cash America casa de empeño. The Company intends to liquidate the remaining assets of Creazione, which are insignificant, during 2013. In connection with the final liquidation of Creazione, the Company intends to claim a worthless stock deduction for tax purposes on its 2013 federal income tax return for its tax basis in the stock of Creazione. The Company could realize an income tax benefit of \$33.4 million as a result of the worthless stock deduction. The Company intends to treat the deduction as an ordinary loss. However, the Internal Revenue Service (IRS) could challenge the characterization of the loss. If the deduction is ultimately determined to be a capital loss, the tax

benefit may not be realized. As of December 31, 2012, the Company had recorded an income tax benefit of \$9.3 million and an offsetting valuation allowance associated with the Company s excess tax basis over its basis for financial purposes in the stock of Creazione. During the three months ended March 31, 2013, the Company recorded an additional income tax benefit of \$24.1 million associated with its remaining tax basis in the stock of Creazione. In addition, the Company released the valuation allowance recorded in 2012 of \$9.3 million and recorded a \$33.4 million liability for uncertain tax benefits. As a result, there was no impact on the income tax provision for the three months ended March 31, 2013 related to the potential benefit for the Creazione worthless stock deduction.

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The balance of the Company s liability for unrecognized tax benefits as of March 31, 2013 was \$35.3 million. The Company believes that it is reasonably possible that the entire amount of its unrecognized tax benefits will be recognized in 2013. The unrecognized tax benefit associated with the Creazione worthless stock deduction could be recognized in 2013 if the Company receives a favorable ruling on this matter. In addition, the Company s unrecognized tax benefits associated with the pre-acquisition tax matters of Prenda Fácil could be recognized as a result of the lapse of the statute of limitations.

#### 9. Operating Segment Information

The Company has two reportable operating segments: retail services and e-commerce. The retail services segment includes all of the operations of the Company s Retail Services Division, which is composed of both domestic and foreign storefront locations that offer some or all of the following services: pawn loans, consumer loans, the purchase and sale of merchandise, check cashing and other ancillary services such as money orders, wire transfers, prepaid debit cards, tax filing services and auto insurance. Most of these ancillary services offered in the retail services segment are provided through third-party vendors. The e-commerce segment includes the operations of the Company s E-Commerce Division, which is composed of the Company s domestic and foreign online lending channels through which the Company offers consumer loans. In the e-commerce segment, certain administration expenses are allocated between the domestic and foreign components based on the amount of loans written and renewed. The Company reports corporate operations separately from its retail services and e-commerce segment information.

Corporate operations primarily include corporate expenses, such as legal, occupancy, and other costs related to corporate service functions, such as executive oversight, insurance and risk management, public and government relations, internal audit, treasury, payroll, compliance and licensing, finance, accounting, tax and information systems (except for online lending systems, which are included in the e-commerce segment). Corporate income includes miscellaneous income not directly attributable to the Company s segments. Corporate assets primarily include corporate property and equipment, nonqualified savings plan assets, marketable securities, foreign exchange forward contracts and prepaid insurance.

The following tables contain operating segment data for the three months ended March 31, 2013 and 2012 by segment, for the Company s corporate operations and on a consolidated basis (dollars in thousands):

	Retail Services				E-Commerce										
	Domestic	Foreig	n		Total	D	omestic	F	oreign	-	Γotal	Corp	orate	Co	nsolidated
Three Months Ended March 31, 2013															
Revenue Pawn loan fees and service charges	\$ 74,174	\$ 1,7	40	\$	75,914	¢		\$		\$	_	\$	_	\$	75,914
Proceeds from disposition of merchandise	174,150	4,5		φ	178,717	φ	_	φ	_	φ	_	Ψ	-	φ	178,717
Consumer loan fees	28,322	4,3	-		28,322		90,641		91,242	1	81,883		-		210,205
Other	2,500		93		2,593		441		71,242	1	448		251		3,292
Total revenue	279,146	6,4			285,546		91,082		91,249	1	82,331		251		468,128
Cost of revenue	277,140	0,4	00		203,340		71,002		71,247	1	02,331		231		400,120
Disposed merchandise	117,687	3,6	48		121,335		_		_		_		_		121,335
Consumer loan loss provision	6,778	5,0	-		6,778		29,823		38,251		68,074		_		74,852
Total cost of revenue	124,465	3,6	48		128,113		29,823		38,251		68,074		_		196,187
Net revenue	154,681	2,7			157,433		61,259		52,998		14,257		251		271,941
Expenses	,,	_,.			,		,		,	_	,				
Operations and administration	90,702	3,6	03		94,305		30,755		34,827		65,582	1	6,937		176,824
Depreciation and amortization	8,801		99		9,200		3,883		560		4,443		3,888		17,531
Total expenses	99,503	4,0	02		103,505		34,638		35,387		70,025	2	0,825		194,355
Income (loss) from operations	\$ 55,178	\$ (1,2		\$	53,928	\$	26,621	\$	17,611	\$	44,232		0,574)	\$	77,586
As of March 31, 2013	,	,				·	,-		,		, -	. `	, ,	•	, , , , ,

Total assets \$915,772 \$128,534 \$1,044,306 \$374,513 \$185,439 \$559,952 \$131,189 **\$ 1,735,447**Goodwill \$400,871 \$210,369 \$131,189 **\$ 611,240** 

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

	Retail Services				E-Commerce	;		
	Domestic	Foreign	Total	Domestic	Foreign	Total	Corporate	Consolidated
Three Months Ended March 31, 2012								
Revenue								
Pawn loan fees and service charges	\$ 69,413	\$ 3,486	\$ 72,899	\$ -	\$ -	\$ -	\$ -	\$ 72,899
Proceeds from disposition of merchandise	195,986	12,397	208,383	-	-	-	-	208,383
Consumer loan fees	29,372	-	29,372	69,124	74,344	143,468	-	172,840
Other	2,962	49	3,011	165	(6)	159	196	3,366
Total revenue	297,733	15,932	313,665	69,289	74,338	143,627	196	457,488
Cost of revenue								
Disposed merchandise	127,128	11,193	138,321	-	-	-	-	138,321
Consumer loan loss provision	4,466	-	4,466	21,954	35,963	57,917	-	62,383
Total cost of revenue	131,594	11,193	142,787	21,954	35,963	57,917	-	200,704
Net revenue	166,139	4,739	170,878	47,335	38,375	85,710	196	256,784
Expenses								
Operations and administration	91,259	8,194	99,453	23,816	26,723	50,539	20,163	170,155
Depreciation and amortization	7,132	1,128	8,260	2,612	263	2,875	3,486	14,621
Total expenses	98,391	9,322	107,713	26,428	26,986	53,414	23,649	184,776
Income (loss) from operations	\$ 67,748	\$ (4,583)	\$ 63,165	\$ 20,907	\$ 11,389	\$ 32,296	\$ (23,453)	\$ 72,008
As of March 31, 2012								
Total assets	\$ 844,689	\$ 123,245	\$ 967,934	\$ 339,199	\$ 143,757	\$ 482,956	\$ 131,847	\$ 1,582,737
Goodwill			\$ 357,459			\$ 210,371		\$ 567,830

### 10. Litigation

On August 6, 2004, James E. Strong filed a purported class action lawsuit in the State Court of Cobb County, Georgia against Georgia Cash America, Inc., Cash America International, Inc. (together with Georgia Cash America, Inc., Cash America), Daniel R. Feehan, and several unnamed officers, directors, owners and stakeholders of Cash America. In August 2006, James H. Greene and Mennie Johnson were permitted to join the lawsuit as named plaintiffs, and in June 2009, the court agreed to the removal of James E. Strong as a named plaintiff. The lawsuit alleges many different causes of action, among the most significant of which is that Cash America made illegal short-term loans in Georgia in violation of Georgia s usury law, the Georgia Industrial Loan Act and Georgia s Racketeer Influenced and Corrupt Organizations Act ( RICO ). First National Bank of Brookings, South Dakota (FNB) and Community State Bank of Milbank, South Dakota (CSB) for some time made loans to Georgia residents through Cash America s Georgia operating locations. The complaint in this lawsuit claims that Cash America was the true lender with respect to the loans made to Georgia borrowers and that FNB and CSB s involvement in the process is a mere subterfuge. Based on this claim, the suit alleges that Cash America was the de facto lender and was illegally operating in Georgia. The complaint seeks unspecified compensatory damages, attorney s fees, punitive damages and the trebling of any compensatory damages. In November 2009 the case was certified as a class action lawsuit. In August 2011, Cash America filed a motion for summary judgment, and in October 2011, the plaintiffs filed a cross-motion for partial summary judgment. Hearings on the motions were held in October and November 2011, and the trial court entered an order granting summary judgment in favor of Cash America on one of the plaintiff s claims, denying the remainder of Cash America s motion and granting the plaintiff s cross-motion for partial summary judgment. Cash America filed a notice of appeal with the Georgia Court of Appeals in December 2011 on the grant of plaintiff s partial summary judgment, and on November 6, 2012, the Georgia Court of Appeals reversed the trial court s grant of partial summary judgment to plaintiffs and affirmed the trial court s denial of Cash America s motion for summary judgment. Cash America filed a Petition for Certiorari with the Supreme Court of Georgia to appeal the decision of the Georgia Court of Appeals regarding Cash America s motion for summary judgment on November 26, 2012, which was denied on February 18, 2013. The Company is currently unable to estimate a range of reasonably possible losses, as defined by ASC 450-20-20, Contingencies Loss Contingencies Glossary, for this litigation. Cash America believes that the Plaintiffs claims in this suit are without merit and is vigorously defending this lawsuit.

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### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The Company is also a defendant in certain routine litigation matters encountered in the ordinary course of its business. Certain of these matters are covered to an extent by insurance. In the opinion of management, the resolution of these matters is not expected to have a material adverse effect on the Company s financial position, results of operations or liquidity.

#### 11. Voluntary Reimbursements to Ohio Customers

On December 4, 2012, the Company announced a voluntary program to fully reimburse approximately 14,000 Ohio customers for all funds collected, plus interest accrued from the date collected, in connection with legal collections proceedings initiated by the Company in Ohio from January 1, 2008 through December 4, 2012. In 2012, the Company determined that a small number of employees did not prepare certain court documents in many of its Ohio legal collections proceedings in accordance with court rules. In connection with the reimbursement program, for all trial court collections proceedings filed by the Company in Ohio from January 1, 2008 through December 4, 2012, with the exception of one appellate matter, the Company is in the process of filing dismissals, terminating all existing post-judgment collections activities, and requesting to vacate each judgment entered and/or notifying credit reporting bureaus of the vacated judgments, as necessary, for each case.

As of December 31, 2012, the Company had accrued \$13.4 million in Accounts payable and accrued expenses in the consolidated balance sheets, which represents the estimated cost of the reimbursement program and related expenses. The Company is working with a third party to accumulate reimbursement data, but, as of March 31, 2013, no reimbursement payments had yet been made. The accrual for these reimbursements was \$13.4 million as of March 31, 2013.

# 12. Fair Value Measurements Recurring Fair Value Measurements

In accordance with ASC 820-10, Fair Value Measurements and Disclosures ( ASC 820-10 ), certain of the Company s assets and liabilities, which are carried at fair value, are classified in one of the following three categories:

- Level 1: Quoted market prices in active markets for identical assets or liabilities.
- Level 2: Observable market-based inputs or unobservable inputs that are corroborated by market data.
- Level 3: Unobservable inputs that are not corroborated by market data.

The Company s financial assets and liabilities that are measured at fair value on a recurring basis as of March 31, 2013 and 2012 and December 31, 2012 are as follows (dollars in thousands):

	M	Fair Value	e Measurements Using			
		2013	Level 1	Level 2	Level 3	
Financial assets (liabilities):						
Forward currency exchange contracts	\$	<b>(407)</b>	\$ -	<b>\$</b> (407)	\$ -	
Nonqualified savings plan assets (a)		13,116	13,116	-	-	
Marketable securities <sup>(b)</sup>		7,028	7,028	-	-	

Total \$ 19,737 \$ 20,144 \$ (407) \$

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# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

			Fair Value	e Measuremen	ıts Using	
	M	arch 31,		Level	Level	
		2012	Level 1	2	3	
Financial assets (liabilities):						
Forward currency exchange contracts	\$	(396)	\$ -	\$ (396)	\$ -	
Nonqualified savings plan assets (a)		10,336	10,336	-	-	
Marketable securities <sup>(b)</sup>		5,565	5,565	_	-	
Total	\$	15,505	\$ 15,901	\$ (396)	\$ -	
	Decembe			e Measuremen	ts Using	
		2012	Level 1	Level 2	Level 3	
Financial assets (liabilities):						
Forward currency exchange contracts	\$	(406)	\$ -	\$ (406)	\$ -	
Nonqualified savings plan assets (a)		11,347	11,347	-	-	
Marketable securities <sup>(b)</sup>		6,042	6,042	-	-	
Total	\$	16,983	\$ 17,389	\$ (406)	\$ -	

<sup>(</sup>a) The nonqualified savings plan assets have an offsetting liability of equal amount, which is included in Accounts payable and accrued expenses in the Company s consolidated balance sheets.

The Company measures the fair value of its forward currency exchange contracts under Level 2 inputs as defined by ASC 820-10. For these forward currency exchange contracts, standard valuation models are used to determine fair value. The significant inputs used in these models are derived from observable market transactions. During the three months ended March 31, 2013 and 2012, there were no transfers of assets in or out of Level 1 or Level 2 fair value measurements.

# Financial Assets and Liabilities Not Measured at Fair Value

The Company s financial assets and liabilities as of March 31, 2013 and 2012 and December 31, 2012 that are not measured at fair value in the consolidated balance sheets are as follows (dollars in thousands):

	Carrying Value March 31,		March 31,	Estimated Fair Value Fair Value Measurement Usin					
		2013	2013	Level 1	Level 2	Level 3			
Financial assets:									
Cash and cash equivalents	\$	78,361	\$ 78,361	\$ 78,361	\$ -	\$ -			
Pawn loans		202,982	202,982	-	-	202,982			
Consumer loans, net		253,801	253,801	-	-	253,801			
Pawn loan fees and service charges receivable		40,560	40,560	-	-	40,560			
Total	\$	575,704	\$ 575,704	\$ 78,361	\$ -	\$ 497,343			
Financial liabilities:									
Domestic and Multi-currency Line of credit	\$	179,321	\$ 183,898	\$ -	\$ 183,898	\$ -			
Senior unsecured notes		160,038	164,012	-	164,012	-			

<sup>(</sup>b) Cumulative unrealized total gains/(losses), net of tax, on these equity securities of \$0.9 million, (\$0.1) million and \$0.3 million as of March 31, 2013 and 2012, and December 31, 2012, respectively, are recorded in Accumulated other comprehensive income (loss) in the Company s consolidated statements of equity.

 2009 Convertible Notes
 111,024
 239,775
 239,775

 Total
 \$ 450,383
 \$ 587,685
 \$ \$ 587,685
 \$

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# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

,								_
	2012	2012	LCV	J1 1	LCVCI	_	LCV	01 3
\$	63,606	\$ 63,606	\$ 63.	606	\$	_	\$	_
Ψ	,	. ,	Ψ 00,	-	Ψ	_		,343
	,	· · · · · · · · · · · · · · · · · · ·		_		_		,365
	,	,		_		_		,797
\$	509,111	\$ 509,111	\$ 63,	606	\$	_		
	ŕ	,						
\$	156,113	\$ 162,053	\$	-	\$ 162,05	53	\$	-
	143,977	142,501		-	142,50	01		-
	107,818	225,544		-	225,54	14		-
\$	407,908	\$ 530,098	\$	-	\$ 530,09	98	\$	-
Carrying Value			Esti	mated	l Fair Valu	e		
		December 31.					nt Usin	g
	2012	2012					Leve	_
\$	63,134	\$ 63,134	\$ 63,	134	\$	_	\$	-
	244,640	244,640		-		_	244	,640
	289,418	289,418		-		-	289	,418
	48,991	48,991		-		_	48	,991
\$	646,183	\$ 646,183	\$ 63,	134	\$	-	\$ 583	,049
\$	301,011	\$ 309,969	\$	-	\$ 309,90	59	\$	-
	167,122	165,961		-	165,90	51		-
	110,197	186,300		-	186,30	00		-
\$	578,330	\$ 662,230	\$	-	\$ 662,23	30	\$	-
	\$ \$ \$ Carri Dec	Value March 31, 2012  \$ 63,606 206,343 200,365 38,797 \$ 509,111  \$ 156,113 143,977 107,818 \$ 407,908  Carrying Value December 31, 2012  \$ 63,134 244,640 289,418 48,991 \$ 646,183  \$ 301,011 167,122 110,197 \$ 578,330	Value         March 31, 2012         March 31, 2012           \$ 63,606         \$ 63,606         206,343           \$ 200,365         200,365         38,797           \$ 509,111         \$ 509,111           \$ 156,113         \$ 162,053           \$ 143,977         \$ 142,501           \$ 107,818         \$ 225,544           \$ 407,908         \$ 530,098           Carrying Value         December 31, 2012           \$ 63,134         \$ 63,134           \$ 244,640         244,640           \$ 289,418         289,418           \$ 48,991         \$ 646,183           \$ 301,011         \$ 309,969           \$ 167,122         \$ 165,961           \$ 10,197         \$ 186,300           \$ 578,330         \$ 662,230	Value         Esti           March 31,         March 31,         F.           2012         2012         Leve           \$ 63,606         \$ 63,606         \$ 63,           \$ 206,343         206,343         200,365           \$ 38,797         38,797         \$ 63,           \$ 509,111         \$ 509,111         \$ 63,           \$ 156,113         \$ 162,053         \$ 143,977         142,501           \$ 107,818         225,544         \$ 407,908         \$ 530,098         \$           Carrying Value         Esti         Esti         Leve           \$ 63,134         \$ 63,134         \$ 63,         \$ 63,           \$ 407,908         \$ 530,098         \$         \$           Carrying Value         Esti         Leve           \$ 63,134         \$ 63,134         \$ 63,           \$ 44,640         244,640         244,640           289,418         289,418         48,991           \$ 646,183         \$ 646,183         \$ 63,           \$ 301,011         \$ 309,969         \$ 167,122           \$ 10,197         186,300         \$ 578,330         \$ 662,230	Value         Estimated           March 31,         March 31,         Fair Va           2012         2012         Level 1           \$ 63,606         \$ 63,606         \$ 63,606           206,343         206,343         -           200,365         200,365         -           38,797         38,797         -           \$ 509,111         \$ 509,111         \$ 63,606           \$ 156,113         \$ 162,053         -           107,818         225,544         -           \$ 407,908         \$ 530,098         -           Carrying Value         Estimated           December 31,         December 31,         Fair Va           2012         2012         Level 1           \$ 63,134         \$ 63,134         \$ 63,134           \$ 48,991         48,991         -           \$ 48,991         48,991         -           \$ 646,183         \$ 646,183         \$ 63,134           \$ 301,011         \$ 309,969         -           \$ 167,122         165,961         -           \$ 10,197         186,300         -           \$ 578,330         \$ 662,230         -	Value         Estimated Fair Value           March 31, 2012         March 31, 2012         Fair Value Measu Level 1           \$ 63,606         \$ 63,606         \$ 63,606         \$ 206,343           \$ 200,365         200,365         -         -           \$ 509,111         \$ 509,111         \$ 63,606         \$           \$ 156,113         \$ 162,053         -         \$ 162,05           \$ 107,818         225,544         -         225,54           \$ 407,908         \$ 530,098         -         \$ 530,05           Carrying Value         Estimated Fair Value         Fair Value Measu           December 31, 2012         2012         Evel 1         Level 2           \$ 63,134 <td>Value         Estimated Fair Value           March 31, 2012         2012         Estimated Fair Value Measureme           Level 1         Level 2           \$ 63,606         \$ 63,606         \$ 63,606         \$ -           206,343         206,343         -         -         -           200,365         200,365         -</td> <td>Value         Estimated Fair Value           March 31, 2012         2012         Fair Value Measurement Usin Level 1           \$ 63,606         \$ 63,606         \$ 63,606         \$ -         \$ 206,343         206,343         -         -         206         200,365         200,365         -         -         200         38,797         38,797         -         -         38         \$ 509,111         \$ 509,111         \$ 63,606         \$ -         \$ 445           \$ 156,113         \$ 162,053         \$ -         \$ 162,053         \$ -         \$ 445           \$ 156,113         \$ 162,053         \$ -         \$ 162,053         \$ 142,501           \$ 107,818         225,544         -         225,544         \$ 225,544           \$ 407,908         \$ 530,098         \$ -         \$ 530,098         \$           Carrying Value         Estimated Fair Value         Fair Value Measurement Usin Level 1         Level 2         Level 2           \$ 63,134         \$ 63,134         \$ 63,134         \$ -         \$ 244           289,418         289,418         -         -         244           289,418         -         -         248           \$ 646,183         \$ 646,183         \$ 63,134         \$ -</td>	Value         Estimated Fair Value           March 31, 2012         2012         Estimated Fair Value Measureme           Level 1         Level 2           \$ 63,606         \$ 63,606         \$ 63,606         \$ -           206,343         206,343         -         -         -           200,365         200,365         -	Value         Estimated Fair Value           March 31, 2012         2012         Fair Value Measurement Usin Level 1           \$ 63,606         \$ 63,606         \$ 63,606         \$ -         \$ 206,343         206,343         -         -         206         200,365         200,365         -         -         200         38,797         38,797         -         -         38         \$ 509,111         \$ 509,111         \$ 63,606         \$ -         \$ 445           \$ 156,113         \$ 162,053         \$ -         \$ 162,053         \$ -         \$ 445           \$ 156,113         \$ 162,053         \$ -         \$ 162,053         \$ 142,501           \$ 107,818         225,544         -         225,544         \$ 225,544           \$ 407,908         \$ 530,098         \$ -         \$ 530,098         \$           Carrying Value         Estimated Fair Value         Fair Value Measurement Usin Level 1         Level 2         Level 2           \$ 63,134         \$ 63,134         \$ 63,134         \$ -         \$ 244           289,418         289,418         -         -         244           289,418         -         -         248           \$ 646,183         \$ 646,183         \$ 63,134         \$ -

Cash and cash equivalents bear interest at market rates and have maturities of less than 90 days.

Pawn loans generally have maturity periods of less than 90 days. If a pawn loan defaults, the Company disposes of the collateral. Historically, collateral has sold for an amount in excess of the principal amount of the loan.

Consumer loans are carried in the consolidated balance sheet net of the allowance for estimated loan losses, which is calculated by applying historical loss rates combined with recent default trends to the gross consumer loan balance. The unobservable inputs used to calculate the carrying value of consumer loans include historical loss rates and recent default trends. Consumer loans have relatively short maturity periods that are generally 12 months or less.

Pawn loan fees and service charges receivable are accrued ratably over the term of the loan based on the portion of these pawn loans deemed collectible. The Company uses historical performance data to determine collectability of pawn loan fees and service charges receivable. Additionally, pawn loan fee and service charge rates are determined by regulations and bear no valuation relationship to the capital markets interest rate movements.

### CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The Company measures the fair value of long-term debt instruments using Level 2 inputs. The fair values of the Company s long-term debt instruments are estimated based on market values for debt issues with similar characteristics or rates currently available for debt with similar terms. As of March 31, 2013, the Company s Domestic and Multi-currency Line of credit and the Company s senior unsecured notes have a higher fair market value than the carrying value due to the difference in yield when compared to recent issuances of similar types of credit and similar senior unsecured notes. As of March 31, 2013, the 2009 Convertible Notes have a higher fair value than carrying value due to the Company s stock price as of March 31, 2013 exceeding the applicable conversion price for the 2009 Convertible Notes, thereby increasing the value of the instrument for noteholders.

#### 13. Derivative Instruments

The Company periodically uses derivative instruments to manage risk from changes in market conditions that may affect the Company s financial performance. The Company primarily uses derivative instruments to manage its primary market risks, which are interest rate risk and foreign currency exchange rate risk.

The Company uses forward currency exchange contracts to hedge foreign currency risk in the United Kingdom and Australia. The Company s forward currency exchange contracts are non-designated derivatives. Any gain or loss resulting from these contracts is recorded as income or loss and is included in Foreign currency transaction gain (loss) in the Company s consolidated statements of income.

The Company s derivative instruments are presented in its financial statements on a net basis. The following table presents information related to the Company s derivative instruments as of March 31, 2013 and 2012 and December 31, 2012 were as follows (dollars in thousands):

Assets As of March 31, 2013
Gross Amounts

			Offse	et in the			
Non-designated derivatives:	Notional Amount	Gross Amounts of Recognized Assets	Ba	olidated lance neet <sup>(a)</sup>	Net Amounts of Asso Presented in the Consolidated Balance Sheet <sup>(b)</sup>		
Forward currency exchange contracts	\$ 86,456	\$	\$	(407)	\$	(407)	
Assets		As of N	March 31	, 2012			
				iross	Net A	mounts of	
		Gross	An	nounts	Assets Presented in the		
		Amounts	Offs	et in the			
		of	Cons	olidated	Con	solidated	
	Notional	Recognized	Ba	lance	В	alance	
Non-designated derivatives:	Amount	Assets	Sł	neet <sup>(a)</sup>	S	heet <sup>(b)</sup>	
Forward currency exchange contracts	\$ 76,671	\$	\$	(396)	\$	(396)	
Assets		As of De	cember (	31, 2012			
Non-designated derivatives:	Notional	Gross	C	iross	Net Amo	unts of Assets	
-	Amount	Amounts	An	nounts	Prese	nted in the	

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		of Recognized Assets	Cons Ba	et in the solidated alance heet <sup>(a)</sup>	C	Consolidated Balance Sheet <sup>(b)</sup>
Forward currency exchange contracts	\$ 93,813	\$	\$	(406)	\$	(406)

<sup>(</sup>a) As of March 31, 2013, the Company had no gross amounts of recognized derivative instruments that the Company makes an accounting policy election not to offset. In addition, there is no financial collateral related to the Company s derivatives. The Company has no liabilities that are subject to an enforceable master netting agreement or similar arrangement.

<sup>(</sup>b) Represents the fair value of forward currency exchange contracts, which is recorded in Prepaid expenses and other assets in the consolidated balance sheets.

# CASH AMERICA INTERNATIONAL, INC. AND SUBSIDIARIES

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

The following table presents information on the effect of derivative instruments on the consolidated results of operations and the Other Comprehensive Income ( OCI ) for the three months ended March 31, 2013 and 2012 (dollars in thousands):

	`	) Recognized in come		cognized in OCI	Income		
		onths Ended	Eı	Months nded rch 31,	Three Months Ended March 31,		
	2013	2012	2013	2012	2013	2012	
Derivatives designated as hedges:	¢	¢	¢	\$ 12	¢	¢	
Interest rate contracts Total	\$ \$	\$ \$	\$ \$	\$ 12 \$ 12	\$ \$	\$ \$	
Non-designated derivatives: Forward currency exchange contracts <sup>(a)</sup> Total	\$ 5,317 \$ 5,317	\$ (2,910) \$ (2,910)	\$ \$	\$ \$	\$ \$	\$ \$	

<sup>(</sup>a) The gains/(losses) on these derivatives substantially offset the (losses)/gains on the hedged portion of foreign intercompany balances.

# ITEM 2. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

The following discussion of financial condition, results of operations, liquidity and capital resources and certain factors that may affect future results, including economic and industry-wide factors, of Cash America International, Inc. and its subsidiaries (the Company) should be read in conjunction with the Company s consolidated financial statements and accompanying notes included under Part I, Item 1 of this Quarterly Report on Form 10-Q, as well as with Management s Discussion and Analysis of Financial Condition and Results of Operations included in the Company s Annual Report on Form 10-K for the year ended December 31, 2012.

#### **GENERAL**

The Company provides specialty financial services to individuals through retail services locations and through electronic distribution platforms known as e-commerce activities.

The Company offers secured non-recourse loans, commonly referred to as pawn loans. Pawn loans are short-term loans (generally 30 to 90 days) made on the pledge of tangible personal property. Pawn loan fees and service charges revenue is generated from the Company s pawn loan portfolio. A related activity of the pawn lending operations is the disposition of collateral from unredeemed pawn loans and the liquidation of a smaller volume of merchandise purchased directly from customers or from third parties.

The Company originates, guarantees or purchases consumer loans (collectively referred to as consumer loans throughout this discussion). Consumer loans provide customers with cash, typically in exchange for an obligation to repay the amount advanced plus fees and any applicable interest. Consumer loans include short-term loans (commonly referred to as payday loans), line of credit accounts and installment loans.

Short-term loans include unsecured short-term loans written by the Company or by a third-party lender through the Company s credit services organization programs ( CSO programs as further described below) that the Company guarantees. Line of credit accounts include draws made through the Company s line of credit product. Installment loans are longer-term multi-payment loans that generally require the pay-down of portions of the outstanding principal balance in multiple installments and include unsecured loans and auto equity loans, which are secured by a customer s vehicle, that are written by the Company or by a third-party lender through the Company s CSO programs that the Company guarantees.

Through the Company s CSO programs the Company provides services related to a third-party lender s consumer loan products in some markets by acting as a credit services organization or credit access business on behalf of consumers in accordance with applicable state laws. Services offered under the CSO programs include credit-related services such as arranging loans with independent third-party lenders and assisting in the preparation of loan applications and loan documents ( CSO loans ). Under the CSO programs, the Company guarantees consumer loan payment obligations to the third-party lender in the event that the customer defaults on the loan. CSO loans are not included in the Company s financial statements, but the Company has established a liability for the estimated losses in support of the guarantee on these loans in its consolidated balance sheets.

In addition, the Company provides check cashing and other ancillary services through many of its retail services locations and through its franchised check cashing centers. The ancillary services provided mainly include money orders, wire transfers, prepaid debit cards, tax filing services and auto insurance. Most of these ancillary services are provided through third-party vendors.

The Company has two reportable operating segments: retail services and e-commerce. The retail services segment includes all of the operations of the Company s Retail Services Division, which is composed of both domestic and foreign storefront locations that offer some or all of the following services: pawn loans, consumer loans, the purchase and sale of merchandise, check cashing and other ancillary services such as money orders, wire transfers, prepaid debit cards, tax filing services and auto insurance. Most of these ancillary services offered in the retail services segment are provided through third-party vendors. The e-commerce segment includes the operations of the Company s E-Commerce Division, which is composed of the Company s domestic and foreign online lending

channels through which the Company offers consumer loans. The Company reports corporate operations separately from its retail services and e-commerce segment information. Corporate operations primarily include corporate expenses, such as legal, occupancy, and other costs related to corporate service functions, such as executive oversight, insurance and risk management, public and government relations, internal audit, treasury, payroll, compliance and licensing, finance, accounting, tax and information systems (except for online lending systems, which are included in the e-commerce segment). Corporate income includes miscellaneous income not directly attributable to the Company s segments. Corporate assets primarily include corporate property and equipment, nonqualified savings plan assets, marketable securities, foreign exchange forward contracts and prepaid insurance.

#### **Retail Services Segment**

The following table sets forth the number of domestic and foreign Company-owned and franchised locations in the Company's retail services segment offering pawn lending, consumer lending, and other ancillary services as of March 31, 2013 and 2012. The Company's domestic retail services locations operate under the names Cash America Pawn, SuperPawn, Cash America Payday Advance, Cashland and Mr. Payroll. In addition, certain recently acquired domestic retail services locations operate under various names that are expected to be changed to Cash America Pawn or SuperPawn during 2013. The Company's foreign retail services locations operate under the name Cash America casa de empeño.

		As of March 31,									
		2013		•	2012						
	Domestic <sup>(a)</sup> Fo		Domestic <sup>(a)(b)</sup>								
		Foreign	Total		Foreign	Total					
Retail services locations offering:											
Both pawn and consumer lending	580	-	580	574	-	574					
Pawn lending only	167	47	214	127	193	320					
Consumer lending only	81	-	81	85	-	85					
Other (c)	91	-	91	101	-	101					
Total retail services	919	47	966	887	193	1,080					

<sup>(</sup>a) Except as described in (c) below, includes locations operating in 22 and 23 states in the United States as of March 31, 2013 and 2012, respectively.

# **E-Commerce Segment**

As of March 31, 2013 and 2012, the Company s e-commerce segment operated in 32 states in the United States and in three other foreign countries:

in the United States at http://www.cashnetusa.com and http://www.netcredit.com,

in the United Kingdom at http://www.quickquid.co.uk and http://www.poundstopocket.co.uk,

in Australia at http://www.dollarsdirect.com.au, and

in Canada at http://www.dollarsdirect.ca.

As of March 31, 2013, the e-commerce segment also offered a line of credit product in Mexico under the trade name Debit Plus. The Company plans to cease offering this line of credit product in Mexico during the second quarter of 2013. The results of operations associated with this product are not material to the e-commerce segment or to the Company.

<sup>(</sup>b) Includes one unconsolidated franchised location operating under the name Cash America Pawn as of March 31, 2012.

As of March 31, 2013 and 2012, includes 91 and 95 unconsolidated franchised check cashing locations, respectively and as of March 31, 2012 includes six consolidated Company-owned check cashing locations. As of March 31, 2013 and 2012, includes locations operating in 15 and 16 states in the United States, respectively.

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The Company s internet websites and the information contained therein or connected thereto are not intended to be incorporated by reference into this Quarterly Report on Form 10-Q.

# CRITICAL ACCOUNTING POLICIES

Since December 31, 2012, there have been no changes in critical accounting policies as described in the Company s Annual Report on Form 10-K for the year ended December 31, 2012.

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#### RESULTS OF CONTINUING OPERATIONS

## Highlights

The Company s financial results for the three months ended March 31, 2013 (the current quarter ) are summarized below.

Consolidated total revenue increased \$10.6 million, or 2.3%, to \$468.1 million for the current quarter compared to the three months ended March 31, 2012 (the prior year quarter ).

Consolidated net revenue increased \$15.1 million, or 5.9%, to \$271.9 million for the current quarter from \$256.8 million for the prior year quarter. Consumer loan net revenue, which consists of consumer loan fees, net of consumer loan loss provision, increased 22.5%, or \$24.9 million, in the current quarter compared to the prior year quarter. Net revenue from pawn-related activities, which is the sum of pawn loan fees and service charges and the net proceeds from the disposition of merchandise, decreased 6.8%, or \$9.7 million, in the current quarter compared to the prior year quarter.

Consolidated income from operations increased 7.7%, to \$77.6 million, in the current quarter compared to the prior year quarter.

Consolidated net income increased 5.9%, to \$43.9 million, in the current quarter compared to the prior year quarter.

Consolidated diluted net income per share increased 7.7% or, \$0.10 per share, to \$1.40 in the current quarter compared to \$1.30 in the prior year quarter.

## **OVERVIEW**

#### **Consolidated Net Revenue**

Consolidated net revenue is composed of total revenue less cost of disposed merchandise and consumer loan loss provision. Net revenue is the income available to satisfy all remaining expenses and is the measure management uses to evaluate top-line performance.

The following tables show the components of net revenue for the current quarter and prior year quarter by segment, for the Company s corporate operations and on a consolidated basis (dollars in thousands):

	Three Months Ended March 31, 2013												
		Retail Services			E-Commerce			Corpo	orate	Consolidated			
			% of		f % of				% of	% of		% of	
	I	Amount	Total		Amount	Total	An	nount	Total	1	Amount	Total	
Pawn loan fees and service charges	\$	75,914	48.2 %	\$	-	-%	\$	-	-%	\$	75,914	27.9 %	
Proceeds from disposition of merchandise, net of		57,382	36.5 %			-%			-%		57,382	21.1 %	
cost of disposed merchandise	d	- ,		ф	-		d	-		ø	- ,		
Pawn related	\$	133,296	84.7 %	\$	-	-%	\$	-	-%	\$	133,296	49.0 %	
Consumer loan fees, net of loss provision	\$	21,544	13.7 %	\$	113,809	99.6 %	\$	-	-%	\$	135,353	49.8 %	
Other revenue		2,593	1.6 %		448	0.4 %		251	100.0 %		3,292	1.2 %	
Net revenue	\$	157,433	100.0 %	\$	114,257	100.0 %	\$	251	100.0 %	\$	271,941	100.0 %	

	Three Months Ended March 31, 2012											
		Retail Services			E-Comn	E-Commerce			rate	Consolidated		
		% of			% of				% of			% of
		Amount	Total		Amount	Total	Α	mount	Total		Amount	Total
Pawn loan fees and service charges	\$	72,899	42.6 %	\$	-	-%	\$	-	-%	\$	72,899	28.4 %
Proceeds from disposition of merchandise, net of cost of disposed merchandise		70,062	41.0 %		-	-%		_	-%		70,062	27.3 %
Pawn related	\$	142,961	83.6 %	\$	-	-%	\$	-	-%	\$	142,961	55.7 %
Consumer loan fees, net of loss provision	\$	24,906	14.6 %	\$	85,551	99.8 %	\$	-	-%	\$	110,457	43.0 %
Other revenue Net revenue	\$	3,011 170,878	1.8 % 100.0 %	\$	159 85,710	0.2 % 100.0 %	\$	196 196	100.0 % 100.0 %	\$	3,366 256,784	1.3 % 100.0 %

For the current quarter, consolidated net revenue increased \$15.1 million, or 5.9%, to \$271.9 million from \$256.8 million for the prior year quarter. Consumer loan net revenue accounted for 49.8% and 43.0% of total consolidated net revenue for the current quarter and prior year quarter, respectively. Consumer loan net revenue increased \$24.9 million, to \$135.4 million during the current quarter, mainly due to an increase in consumer loan fees that resulted from higher average consumer loan balances in the e-commerce segment and a decrease in the loss provision as a percentage of consumer loan fees.

Pawn-related net revenue accounted for 49.0% and 55.7% of total consolidated net revenue for the current quarter and prior year quarter, respectively. Pawn-related net revenue decreased \$9.7 million, to \$133.3 million during the current quarter, from \$143.0 million in the prior year quarter. The decrease in pawn-related net revenue was primarily attributable to a decrease in gross profit, due to lower commercial sales, a decrease in gross profit margin on the disposition of merchandise from commercial sales and a decrease in foreign pawn loan fees and services charges due to lower pawn loan balances as a result of the reorganization of the Company s Mexico-based pawn lending operations during 2012 (the Mexico Reorganization). This decrease was partially offset by an increase in pawn loan fees and service charges in the Company s domestic operations, primarily due to an increase in pawn loan yield and higher average pawn loan balances.

#### Non-GAAP Disclosure

In addition to the financial information prepared in conformity with generally accepted accounting principles in the United States of America (GAAP), the Company provides historical non-GAAP financial information. Management believes that presentation of non-GAAP financial information is meaningful and useful in understanding the activities and business metrics of the Company s operations. Management believes that these non-GAAP financial measures reflect an additional way of viewing aspects of the Company s business that, when viewed with its GAAP results, provide a more complete understanding of factors and trends affecting its business.

Management provides non-GAAP financial information for informational purposes and to enhance understanding of the Company s GAAP consolidated financial statements. Readers should consider the information in addition to, but not instead of or superior to, its financial statements prepared in accordance with GAAP. This non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of those measures for comparative purposes.

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## Adjusted Earnings and Adjusted Earnings Per Share

In addition to reporting financial results in accordance with GAAP, the Company has provided adjusted earnings and adjusted earnings per share, which are non-GAAP measures. Management believes that the presentation of these measures provides investors with greater transparency and facilitates comparison of operating results across a broad spectrum of companies with varying capital structures, compensation strategies, derivative instruments and amortization methods, which provides a more complete understanding of the Company s financial performance, competitive position and prospects for the future. Management also believes that investors regularly rely on non-GAAP financial measures, such as adjusted earnings and adjusted earnings per share, to assess operating performance and that such measures may highlight trends in the Company s business that may not otherwise be apparent when relying on financial measures calculated in accordance with GAAP.

The following table provides a reconciliation for the current quarter and the prior year quarter between net income attributable to the Company and diluted earnings per share calculated in accordance with GAAP to adjusted earnings and adjusted earnings per share, respectively, which are shown net of tax (dollars in thousands, except per share data):

	Three Months Ended March 31,							
	20	20	12					
		Per		Per				
		Diluted		Diluted				
	\$	\$	Share(a)					
Net income and diluted earnings per share attributable to Cash America International, Inc.	\$ 43,926	\$ 1.40	\$ 41,467	\$ 1.30				
Adjustments (net of tax):								
Intangible asset amortization	832	0.03	738	0.02				
Non-cash equity-based compensation	988	0.03	972	0.03				
Convertible debt non-cash interest and issuance cost amortization	626	0.02	581	0.02				
Foreign currency transaction loss (gain)	238	0.01	(54)	-				
Adjusted earnings and adjusted earnings per share	\$ 46,610	\$ 1.49	\$ 43,704	\$ 1.37				

<sup>(</sup>a) Diluted shares are calculated by giving effect to the potential dilution that could occur if securities or other contracts to issue common shares were exercised and converted into common shares during the period.

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#### Adjusted EBITDA

The table below shows adjusted EBITDA, a non-GAAP measure that the Company defines as earnings excluding depreciation, amortization, interest, foreign currency transaction gains or losses, equity in earnings or loss of unconsolidated subsidiary and provision for income taxes and including the net income or loss attributable to noncontrolling interests. Management believes adjusted EBITDA is used by investors to analyze operating performance and evaluate the Company s ability to incur and service debt and its capacity for making capital expenditures. Adjusted EBITDA is also useful to investors to help assess the Company s liquidity and estimated enterprise value. In addition, management believes that the adjustments shown below, especially the adjustments for charges related to events that occurred during the third and fourth quarters of 2012, such as the withdrawn proposed initial public offering ( IPO ) of the Company s wholly-owned subsidiary, Enova International, Inc. ( Enova ), the Mexico Reorganization, and the voluntary reimbursements to Ohio customers (the Ohio Reimbursements ) are useful to investors in order to allow them to compare the Company s financial results for the current and prior year trailing 12 months. The computation of adjusted EBITDA as presented below may differ from the computation of similarly-titled measures provided by other companies (dollars in thousands):

	Trailing 12 Months Ended March 31,							
		2013		2012				
Net income attributable to Cash America								
International, Inc.	\$	109,929	\$	141,052				
Adjustments:								
Charges related to withdrawn proposed Enova IPO(a)		3,424		-				
Charges related to Mexico Reorganization <sup>(b)</sup>		28,873		-				
Charges related to Ohio Reimbursements(c)		13,400		-				
Depreciation and amortization expenses		$65,774^{(d)}$		56,328				
Interest expense, net		29,222		27,005				
Foreign currency transaction loss		777		1,082				
Equity in loss of unconsolidated subsidiary		289		217				
Provision for income taxes		78,981 <sup>(e)</sup>		84,916				
Net loss attributable to the noncontrolling interest		$(4,866)^{(f)}$		(1,150)				
Adjusted EBITDA	\$	325,803	\$	309,450				
Adjusted EBITDA margin calculated as follows:								
Total revenue	\$	1,811,070	\$	1,675,688				
Adjusted EBITDA	\$	325,803	\$	309,450				
Adjusted EBITDA as a percentage of total revenue	Ψ	18.0%	Ψ	18.5%				

<sup>(</sup>a) Represents charges directly related to the proposed Enova IPO that was withdrawn in July 2012, before tax benefit of \$1.3 million.

- (b) Represents charges related to the Mexico Reorganization, before tax benefit of \$1.2 million and noncontrolling interest of \$2.3 million. Includes \$12.6 million and \$7.2 million of depreciation and amortization expenses and charges for the recognition of a deferred tax asset valuation allowance, respectively, as noted in (d) and (e) below.
- (c) Represents charges related to the Ohio Reimbursements, before tax benefit of \$5.0 million.
- (d) Excludes \$12.6 million of depreciation and amortization expenses, which are included in Charges related to the Mexico Reorganization in the table above.
- (e) Excludes a \$7.2 million charge for the recognition of a deferred tax asset valuation allowance, which is included in Charges related to the Mexico Reorganization in the table above. Includes an income tax benefit related to the Mexico Reorganization of \$1.2 million.

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(f) Includes \$2.3 million of noncontrolling interests related to the Mexico Reorganization.

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# QUARTER ENDED MARCH 31, 2013 COMPARED TO QUARTER ENDED MARCH 31, 2012

#### **Pawn Lending Activities**

Pawn lending activities consist of pawn loan fees and service charges from the retail services segment during the period and the profit on disposition of collateral from unredeemed pawn loans, as well as the sale of merchandise acquired from customers directly or from third parties.

The following table sets forth selected data related to the Company s pawn lending activities as of and for the three months ended March 31, 2013 and 2012 (dollars in thousands except where otherwise noted):

	2013							2012							
Three Months Ended March 31,	]	Domestic		Foreign		Total		Domestic	Foreign			Total			
Pawn loan fees and service charges	\$	74,174	\$	1,740	\$	75,914	\$	69,413	\$	3,486	\$	72,899			
Average pawn loan balance outstanding	\$	222,796	\$	4,512	\$	227,308	\$	214,836	\$	16,067	\$	230,903			
Amount of pawn loans written and renewed	\$	215,376	\$	13,093	\$	228,469	\$	205,454	\$	37,396	\$	242,850			
Annualized yield on pawn loans		135.0%		156.4%		135.4%		129.9%		87.3%		127.0%			
Average amount per pawn loan (in ones)	\$	130	\$	86	\$	126	\$	130	\$	100	\$	125			
Gross profit margin on disposition of															
merchandise		32.4%		20.1%		32.1%		35.1%		9.7%		33.6%			
Merchandise turnover		3.1		2.7		3.1		3.5		4.0		3.6			
As of March 31,															
Ending pawn loan balances	\$	197,998	\$	4,984	\$	202,982	\$	189,721	\$	16,622	\$	206,343			
Ending merchandise balance, net Pawn Loan Fees and Service Charges	\$	140,667	\$	5,374	\$	146,041	\$	128,206	\$	11,313	\$	139,519			

Consolidated pawn loan balances as of March 31, 2013 were \$203.0 million, which was \$3.4 million, or 1.6%, lower than as of March 31, 2012, due primarily to the reduction in business activities in the Company s foreign pawn operations in 2012 as a result of the Mexico Reorganization. The average consolidated balance of pawn loans outstanding during the current quarter decreased by \$3.6 million, or 1.6%, compared to the prior year quarter.

# Domestic Pawn Loan Balances

The average balance of domestic pawn loans outstanding during the current quarter increased by \$8.0 million, or 3.7%, compared to the prior year quarter, primarily due to an increase in the loan balances as a result of the addition of 43 domestic retail services locations through organic growth and acquisitions since the prior year quarter, net of closures. The increase in average domestic pawn loan balances was partially offset by lower pawn loan balances in same-store domestic retail service locations in the current quarter compared to the prior year quarter.

Domestic pawn loan fees and service charges increased \$4.8 million, or 6.9%, to \$74.2 million in the current quarter from \$69.4 million in the prior year quarter. The increase is mainly due to higher average domestic pawn loan balances during the current quarter. The annualized yield on domestic pawn loan balances increased to 135.0% in the current quarter compared to 129.9% in the prior year quarter, primarily due to lower forfeitures in the current quarter compared to the prior year quarter and a greater mix of pawn loans in markets with higher rates on pawn loans due to the addition of new domestic retail services locations acquired in late 2012.

#### Foreign Pawn Loan Balances

Pawn loan balances in foreign locations as of March 31, 2013 were \$5.0 million, which was \$11.6 million, or 70.0%, lower than as of March 31, 2012. The substantial decrease was due to the net closure of 148 Mexican-based pawn locations in the third and fourth quarters of 2012 in conjunction with the Mexico Reorganization. Consequently, foreign pawn loan fees and service charges decreased \$1.8 million, or 50.1%, to \$1.7 million in the current quarter from \$3.5 million in the prior year quarter.

#### Proceeds from Disposition of Merchandise

Profit from the disposition of merchandise represents the proceeds received from the disposition of merchandise in excess of the cost of disposed merchandise, which is the Company s cost basis in the loan or the amount paid for purchased merchandise. The following table summarizes the proceeds from the disposition of merchandise and the related profit for the current quarter and the prior year quarter (dollars in thousands):

#### Three Months Ended March 31, 2013 2012 Retail Commercial Total Retail Commercial Total Proceeds from disposition 112,410 66,307 178,717 112,032 96,351 \$ 208,383 Gross profit on disposition 41,990 \$ 15,392 57,382 41,746 28,316 70,062 Gross profit margin 37.4 % 23.2 % 32.1 % 37.3 % 29.4 % 33.6 % 73.2 % 26.8 % 100.0 % 40.4 % Percentage of total gross profit 59.6 % 100.0 %

The total proceeds from disposition of merchandise decreased \$29.7 million, or 14.2%, in the current quarter compared to the prior year quarter. Total gross profit from the disposition of merchandise decreased \$12.7 million, or 18.1%, during the current quarter compared to the prior year quarter. The overall gross profit margin percentage decreased to 32.1% in the current quarter compared to 33.6% in the prior year quarter. The consolidated merchandise turnover decreased to 3.1 times during the current quarter compared to 3.6 times in the prior year quarter, primarily due to a decrease in commercial sales in the current quarter compared to the prior year quarter. Commercial merchandise typically has a higher turnover rate than retail merchandise.

Proceeds from retail dispositions of merchandise increased \$0.4 million, or 0.3%, during the current quarter compared to the prior year quarter. Proceeds from retail dispositions in domestic retail operations increased \$1.8 million, primarily due to the addition of retail services locations through organic growth and acquisitions. Offsetting this increase was a \$1.4 million decrease in retail sales proceeds from foreign retail operations, mainly due to the closure of a substantial number of locations in Mexico as part of the Mexico Reorganization. Consolidated gross profit from retail dispositions increased \$0.2 million, which was composed of a \$0.5 million increase from domestic operations and a \$0.3 million decrease from foreign operations. The consolidated gross profit margin on the retail disposition of merchandise remained relatively flat at 37.4% in the current quarter compared to 37.3% in the prior year quarter.

Proceeds from commercial dispositions decreased \$30.0 million, or 31.2%, during the current quarter compared to the prior year quarter. Proceeds from commercial dispositions at domestic operations decreased by \$23.7 million, primarily due to a decrease in the volume of gold sold, mainly due to a decrease in goods available for sale as a result of lower amounts of jewelry forfeitures of collateral and lower amounts purchased directly from customers. Foreign operations contributed \$6.3 million of the decrease, primarily due to the closure of a substantial number of locations in Mexico as part of the Mexico Reorganization. Consolidated gross profit from commercial dispositions decreased \$12.9 million, mainly due to lower gross profit at domestic operations. Approximately half of the decrease in consolidated gross profit was due to the decrease in the volume of gold sold, and approximately half was due to the higher cost of gold sold relative to the market price per ounce of gold sold, which also led to a lower gross profit margin. The consolidated gross profit margin on commercial sales decreased to 23.2% in the current quarter compared to 29.4% in the prior year quarter.

Management expects that total gross profit margin on commercial dispositions to be lower than current levels in future periods, due to lower prevailing market prices for gold compared to the prior year. Management also expects the potential for lower levels of gross profit margin on retail dispositions, particularly in some categories such as consumer electronics, which could reduce margins in future periods.

The table below summarizes the age of merchandise held for disposition related to the Company s pawn operations before valuation allowance of \$0.9 million and \$0.7 million as of March 31, 2013 and 2012, respectively (dollars in thousands):

	As of March 31,									
	2013				2012					
		Amount	%		Amount	%				
Jewelry - held for one year or less	\$	85,344	58.1	\$	87,597	62.5				
Other merchandise - held for one year or less		52,852	36.0		46,250	33.0				
Total merchandise held for one year or less		138,196	94.1		133,847	95.5				
Jewelry - held for more than one year		3,199	2,2		2,708	1.9				
Other merchandise - held for more than one year		5,497	3.7		3,664	2.6				
Total merchandise held for more than one year		8,696	5.9		6,372	4.5				
Total merchandise held for disposition	\$	146,892	100.0	\$	140,219	100.0				
Consumer Loan Activities										

# Consumer Loan Fees

Consumer loan fees increased \$37.4 million, or 21.6%, to \$210.2 million in the current quarter compared to \$172.8 million in the prior year quarter. The increase in consumer loan fees is primarily due to growth in the e-commerce segment, with domestic e-commerce operations contributing \$21.5 million and foreign e-commerce operations contributing \$16.9 million of the consolidated increase. Offsetting the increase from the e-commerce segment was a \$1.0 million decrease in consumer loan fees in the retail services segment.

Consumer loan fees from the foreign component of the e-commerce segment were 50.2% of consumer loan fees for the e-commerce segment and 43.4% of consolidated consumer loan fees in the current quarter, compared to 51.8% of the e-commerce segment and 43.0% of consolidated consumer loan fees in the prior year quarter.

#### Consumer Loan Loss Provision

The consumer loan loss provision increased by \$12.5 million, or 20.0%, to \$74.9 million in the current quarter from \$62.4 million in the prior year quarter. The loss provision as a percentage of consumer loan fees decreased to 35.6% in the current quarter compared to 36.1% in the prior year quarter, primarily due to a decrease in the loss provision as a percentage of consumer loan fees in the Company s foreign e-commerce operations, as the loan portfolio is beginning to have a higher percentage of customers with established payment histories. This decrease was partially offset by an increase in the loss provision as a percentage of consumer loan fees at the Company s retail services operations and domestic e-commerce portfolios. Management expects that future loss rates will continue to be influenced by the mix of new customers to existing customers (because new customers tend to have a higher risk of default than customers with a history of successfully repaying loans) and the mix of short-term, line of credit and longer-term consumer loan products in the Company s domestic and foreign operations.

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The following table sets forth consumer loan fees by segment, adjusted for the deduction of the consumer loan loss provision for the current quarter and the prior year quarter (dollars in thousands):

				Three Months E	nded March 31,						
			2013		2012						
	Retail				Retail						
	Services	E	-Commerce	Total	Services	E-	-Commerce	Total			
Interest and fees on short-term loans	\$ 25,207	\$	115,008	\$ 140,215	\$ 26,911	\$	109,731	\$ 136,642			
Interest and fees on line of credit											
accounts	-		23,234	23,234	-		11,651	11,651			
Interest and fees on installment loans	3,115		43,641	46,756	2,461		22,086	24,547			
Consumer loan fees	\$ 28,322	\$	181,883	\$ 210,205	\$ 29,372	\$	143,468	\$ 172,840			
Consumer loan loss provision	6,778		68,074	74,852	4,466		57,917	62,383			
Consumer loan fees, net of loss											
provision	\$ 21,544	\$	113,809	\$ 135,353	\$ 24,906	\$	85,551	\$ 110,457			
Year-over-year change - \$	\$ (3,362)	\$	28,258	\$ 24,896	\$ 2,254	\$	24,576	\$ 26,830			
Year-over-year change - %	(13.5)%		33.0%	22.5%	10.0%		40.3%	32.1%	ó		
Consumer loan loss provision as a %											
of consumer loan fees	23.9%		37.4%	35.6%	15.2%		40.4%	36.1%	ó		
Combined Consumer Loans											

In addition to reporting consumer loans owned by the Company and consumer loans guaranteed by the Company, which are either GAAP items or disclosures required by GAAP, the Company has provided combined consumer loans, which is a non-GAAP measure. In addition, the Company has reported consumer loans written and renewed, which is statistical data that is not included in the Company s financial statements. The Company also reports allowances and liabilities for estimated losses on consumer loans individually and on a combined basis, which are GAAP measures that are included in the Company s financial statements.

Management believes these measures provide investors with important information needed to evaluate the magnitude of potential loan losses and the opportunity for revenue performance of the consumer loan portfolio on an aggregate basis. Management believes the comparison of the aggregate amounts from period to period is more meaningful than comparing only the residual amount on the Company s balance sheet since both revenue and the loss provision for loans are impacted by the aggregate amount of loans owned by the Company and those guaranteed by the Company as reflected in its financial statements.

#### Consumer Loan Balances

The outstanding combined portfolio balance of consumer loans, net of allowances and liability for estimated losses, increased \$52.7 million, or 21.7%, to \$295.6 million as of March 31, 2013 from \$242.9 million as of March 31, 2012, primarily due to increased demand for the installment loan product from the e-commerce segment in both domestic and foreign markets and the domestic line of credit product in the e-commerce segment.

The combined consumer loan balance includes \$331.5 million and \$259.1 million as of March 31, 2013 and 2012, respectively, of Company-owned consumer loan balances before the allowance for losses of \$77.7 million and \$58.7 million provided in the consolidated financial statements for March 31, 2013 and 2012, respectively. The combined loan balance also includes \$43.9 million and \$44.5 million as of March 31, 2013 and 2012, respectively, of consumer loan balances that are guaranteed by the Company, which are not included in the Company s financial statements, before the liability for estimated losses of \$2.1 million and \$2.0 million provided in the consolidated financial statements for March 31, 2013 and 2012, respectively.

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The following table summarizes consumer loan balances outstanding as of March 31, 2013 and 2012 (dollars in thousands):

	As of March 31,											
Ending consumer loan balances:	Company Owned <sup>(a)</sup>	I	2013 aranteed by the mpany <sup>(a)</sup>	Co	mbined <sup>(b)</sup>	Company Owned <sup>(a)</sup>	Guaranteed by the Company <sup>(a)</sup>		Co	mbined <sup>(b)</sup>		
Retail Services Short-term loans Installment loans Total Retail Services, gross	\$ 38,747 9,667 48,414	\$	4,774 9,130 13,904	\$	43,521 18,797 62,318	\$ 38,852 7,859 46,711	\$	6,239 6,043 12,282	\$	45,091 13,902 58,993		
E-Commerce Domestic Short-term loans Line of credit accounts Installment loans Total Domestic, gross	28,278 36,955 40,292 105,525		29,592 - - 29,592		57,870 36,955 40,292 135,117	28,252 20,115 22,283 70,650		28,771 - - 28,771		57,023 20,115 22,283 99,421		
Foreign Short-term loans Installment loans Total Foreign, gross Total E-Commerce, gross Total ending loan balance, gross Less: Allowance and liabilities for losses Total ending loan balance, net Allowance and liability for losses as a % of consumer loan	100,703 76,826 177,529 283,054 331,468 (77,667) \$ 253,801	\$	410 410 30,002 43,906 (2,095) 41,811	\$	101,113 76,826 177,939 313,056 375,374 (79,762) 295,612	96,714 45,003 141,717 212,367 259,078 (58,713) \$ 200,365	\$	3,450 3,450 32,221 44,503 (1,993) 42,510	\$	100,164 45,003 145,167 244,588 303,581 (60,706) 242,875		
balances, gross <sup>(c)</sup>	23.4%	,	4.8%		21.2%	22.7%		4.5%		20.0%		

<sup>(</sup>a) GAAP measure. The consumer loan balances guaranteed by the Company represent loans originated by third-party lenders through the CSO programs, so these balances are not recorded in the Company s financial statements. However, the Company has established a liability for estimated losses in support of its guarantee of these loans, which is reflected in the table above and included in its consolidated balance sheets.

Consumer Loans Written and Renewed

The amount of combined consumer loans written and renewed was \$825.9 million in the current quarter, an increase of \$52.9 million, or 6.8%, from \$773.0 million in the prior year quarter, mainly due to an increase in demand for line of credit products in domestic markets and installment loan products in domestic and foreign markets in the e-commerce segment.

Where permitted by law, a customer may choose to renew a short-term loan contract or extend the due date on a short-term loan before it is considered delinquent by agreeing to pay the current finance charge for the right to make a later payment of the outstanding principal balance plus an additional finance charge. In addition, in some instances, customers agree to repay a new short-term loan in two or three payments, and in these cases the Company considers the obligation to make the first payment a new loan and the obligation to make the second and third payments renewals or extensions of that loan because the customer pays the finance charge due at the time of each payment, similar to a loan that has been renewed or extended. All references to renewals include both renewals and extensions made by customers to their existing short-term loans.

<sup>(</sup>b) Except for allowance and liability for estimated losses, amounts represent non-GAAP measures.

<sup>(</sup>c) The allowance and liability for losses as a percentage of combined consumer loan balances is a non-GAAP measure.

The following table summarizes the consumer loans written and renewed for the current quarter and the prior year quarter (dollars in thousands):

					Three Months Ended March 31,								
Amount of consumer loans written and		Company Owned <sup>(a)</sup>		2013 naranteed by the mpany <sup>(a)(b)</sup>	) Combined <sup>(a)</sup>		Company Owned <sup>(a)</sup>			2012 uaranteed by the mpany <sup>(a)(b)</sup>	Co	ombined <sup>(a)</sup>	
renewed (dollars in thousands):													
Retail Services	Φ	171 020	ø	20.226	ø	200 246	ď	175 674	¢	27.267	ď	212 041	
Short-term loans Installment loans	\$	171,920 1,446	\$	28,326 3,712	\$	200,246 5,158	\$	175,674 1,511	\$	37,367 1,860	\$	213,041 3,371	
		2,110		0,7.12		2,120		1,011		1,000		0,071	
Total Retail Services		173,366		32,038		205,404		177,185		39,227		216,412	
E-Commerce  Domestic													
Short-term loans		72,628		174,266		246,894		81,681		162,282		243,963	
Line of credit accounts		28,806		-		28,806		18,377		-		18,377	
Installment loans		24,671		-		24,671		11,266		-		11,266	
Total Domestic		126,105		174,266		300,371		111,324		162,282		273,606	
Foreign													
Short-term loans		266,327		13,232		279,559		240,521		17,797		258,318	
Installment loans		40,585		´ -		40,585		24,683		-		24,683	
Total Foreign		306,912		13,232		320,144		265,204		17,797		283,001	
Total E-Commerce		433,017		187,498		620,515		376,528		180,079		556,607	
Total amount of consumer loans written and renewed	\$	606,383	\$	219,536	\$	825,919	\$	553,713	\$	219,306	\$	773,019	
Number of consumer loans written and renewed (in ones):													
Retail Services													
Short-term loans		355,313		53,989		409,302		369,384		66,731		436,115	
Installment loans		1,396		634		2,030		1,537		277		1,814	
Total Retail Services		356,709		54,623		411,332		370,921		67,008		437,929	
E-Commerce Domestic													
Short-term loans		243,248		235,222		478,470		245,444		219,126		464,570	
Line of credit accounts		111,651		´ -		111,651		70,941		, -		70,941	
Installment loans		23,185		-		23,185		10,015		-		10,015	
Total Domestic		378,084		235,222		613,306		326,400		219,126		545,526	

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Foreign Short-term loans Installment loans	466,904 33,075	17,316 -	484,220 33,075	452,203 21,782	23,355	475,558 21,782
Total Foreign	499,979	17,316	517,295	473,985	23,355	497,340
Total E-Commerce	878,063	252,538	1,130,601	800,385	242,481	1,042,866
Total number of consumer loans written and renewed	1,234,772	307,161	1,541,933	1,171,306	309,489	1,480,795

<sup>(</sup>a) The disclosure regarding the amount and number of consumer loans written and renewed is statistical data that is not included in the Company s financial statements.

<sup>(</sup>b) Loans guaranteed by the Company represent loans originated by third-party lenders through the CSO programs.

The average amount per consumer loan is calculated as the total amount of combined consumer loans written and renewed for the period divided by the total number of combined consumer loans written and renewed for the period. The following table shows the average loan amount per consumer by product for the current quarter compared to the prior year quarter:

	Three Months Ended March 31,						
		2012					
Average amount per consumer loan (in ones) <sup>(a)</sup>							
Retail Services							
Short-term loans	\$	489	\$	488			
Installment loans		2,541		1,858			
E-Commerce							
Domestic							
Short-term loans	\$	516	\$	525			
Line of credit accounts		258		259			
Installment loans		1,064		1,125			
Foreign							
Short-term loans	\$	577	\$	543			
Installment loans		1,227		1,133			
Consolidated							
Short-term loans	\$	530	\$	520			
Line of credit accounts		258		259			
Installment loans		1,208		1,170			
Total consumer loans		536		522			

<sup>(</sup>a) The disclosure regarding the average amount per consumer loan is statistical data that is not included in the Company s financial statements. The average amount per consumer loan increased slightly to \$536 from \$522 during the current quarter compared to the prior year quarter, due largely to an increase in longer-term multi-payment installment loans in foreign markets, which typically have a larger average loan amount than short-term loans. Management expects the average amount per consumer loan to increase throughout 2013 due to the continued growth in installment lending.

Consumer Loans Written to New and Existing Customers in the E-commerce Segment

For its e-commerce segment, the Company measures the amount and number of consumer loans written and renewed that are Company-owned or guaranteed by the Company, as well as the mix between transactions with new customers and existing customers with whom it has a previous relationship. The amount and number of loans written to new customers reflect the Company s ability to acquire customers through its marketing programs and by providing new products, in addition to its ability to enter new markets. The amount and number of loans written to existing customers reflect the Company s ability to retain its customer base through high levels of customer service and customer satisfaction with the products offered by the Company. Loans written to existing customers include both loans with customers who have borrowed from the Company s e-commerce segment before, either in the current year or in prior years (including customers who may have borrowed through different consumer loan products or brands offered by the e-commerce segment), and loan renewals.

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The following table shows, for the e-commerce segment, loans written and renewed to new customers and to existing customers for the current quarter and prior year quarter (dollars in thousands):

Three Months Ended March 31,											
Amount of consumer loans written	Company Owned <sup>(a)</sup>		2013 Guaranteed by the Company <sup>(a)(b)</sup>		ombined <sup>(a)</sup>	Company Owned <sup>(a)</sup>		2012 uaranteed by the mpany <sup>(a)(b)</sup>	Combined <sup>(a)</sup>		
and renewed to: New customers % of total Existing customers % of total	\$ 55,124 8.9% 377,893 60.9%	\$	10,533 1.7% 176,965 28.5%	\$	65,657 10.6% 554,858 89.4%	\$ 43,942 7.9% 332,586 59.7%	\$	10,538 1.9% 169,541 30.5%	\$	54,480 9.8% 502,127 90.2%	
Total amount of consumer loans written and renewed	\$ 433,017	\$	187,498	\$	620,515	\$ 376,528	\$	180,079	\$	556,607	
Number of consumer loans written and renewed to (in ones): New customers % of total Existing customers % of total	112,414 9.9% 765,649 67.7%		18,981 1.7% 233,557 20.7%		131,395 11.6% 999,206 88.4%	103,406 9.9% 696,979 66.8%		18,775 1.8% 223,706 21.5%		122,181 11.7% 920,685 88.3%	
Total number of consumer loans written and renewed	878,063		252,538		1,130,601	800,385		242,481		1,042,866	

<sup>(</sup>a) The disclosure regarding the amount and number of consumer loans written and renewed is statistical data that is not included in the Company s financial statements.

Consumer Loan Loss Experience

The Company monitors the performance of its consumer loan portfolio and maintains either an allowance or liability for estimated losses on consumer loans (including fees and interest) at a level estimated to be adequate to absorb credit losses inherent in the portfolio. The allowance for losses on the Company s owned consumer loans reduces the outstanding loan balance in the consolidated balance sheets. The liability for estimated losses related to loans guaranteed by the Company under its CSO programs, which approximates the fair value of the liability, is included in Accounts payable and accrued expenses in the consolidated balance sheets.

The combined allowance and liability for estimated losses as a percentage of combined consumer loans and fees receivable increased for the current quarter to 21.2% from 20.0% in the prior year quarter, primarily due to an increase in installment loans and line of credit accounts in the e-commerce segment, as discussed in the Consumer loan loss provision section above.

The consumer loan loss provision for the current quarter and the prior year quarter was \$74.9 million and \$62.4 million, respectively, which was composed of \$76.3 million and \$63.5 million related to the Company-owned consumer loans, respectively, offset by \$1.4 million and \$1.1 million related to loans guaranteed by the Company through the CSO programs, respectively. Consolidated charge-offs, net of recoveries, were \$84.3 million and \$67.8 million in the current year quarter and prior year quarter, respectively.

<sup>(</sup>b) Loans guaranteed by the Company represent loans originated by third-party lenders through the CSO programs.

The following table shows consumer loan balances and fees and the relationship of the allowance for losses to the combined balances of consumer loans for each of the last five quarters (dollars in thousands):

	First	Fourth	2013 First		
	Quarter	Second Quarter	Third Quarter	Quarter	Quarter
Consumer loan balances and fees receivable:					
Gross - Company owned	\$ 259,078	\$ 296,938	\$ 336,071	\$ 375,121	\$ 331,468
Gross - Guaranteed by the Company <sup>(a)</sup>	44,503	53,985	55,271	64,736	43,906
Combined consumer loans and fees receivable, gross <sup>(b)</sup>	\$ 303,581	\$ 350,923	\$ 391,342	\$ 439,857	\$ 375,374
Allowance and liability for losses on consumer loans	60,706	73,366	82,683	89,201	79,762
Combined consumer loans and fees receivable, net(b)	\$ 242,875	\$ 277,557	\$ 308,659	\$ 350,656	\$ 295,612
Allowance and liability for losses as a % of combined consumer loans and fees receivable, gross <sup>(b)</sup>	20.0%	20.9%	21.1%	20.3%	21.2%

<sup>(</sup>a) Represents loans originated by third-party lenders through the CSO programs, which are not included in the Company s financial statements.

Due to the nature of the short-term loan product and the high velocity of loans written and renewed, seasonal trends are evidenced in quarter-to-quarter performance. In the typical business cycle, the combined consumer loan loss provision as a percent of combined consumer loans written and renewed is usually lowest in the first quarter and increases throughout the year, with the final two quarters generally combining for the peak levels of loss provision expense. The loss provision as a percentage of combined consumer loans written and renewed increased to 9.1% in the current quarter compared to 8.1% in the prior year quarter, primarily due to installment and line of credit loans representing a higher proportion of the total combined loans written and renewed in the current quarter as compared to the prior year quarter. These loans generally have higher loss rates as a percentage of loans written than short-term loans.

The following tables show the Company s loss experience relative to the volume of consumer loans for each of the last five quarters (dollars in thousands):

		2012								
	First	Second	Third	Fourth	First					
	Quarter	Quarter	Quarter	Quarter	Quarter					
Consumer loans written and renewed:(a)										
Company owned	\$ 553,713	\$ 588,422	\$ 627,297	\$ 663,021	\$ 606,383					
Guaranteed by the Company <sup>(b)</sup>	219,306	237,962	256,438	269,542	219,536					
Combined consumer loans written and renewed	\$ 773,019	\$ 826,384	\$ 883,735	\$ 932,563	\$ 825,919					
Combined consumer loan loss provision as a % of										
combined consumer loans written and renewed <sup>(a)</sup> Charge-offs (net of recoveries) as a % of combined	8.1%	8.8%	9.5%	10.4%	9.1%					
consumer loans written and renewed <sup>(a)</sup> Combined consumer loan loss provision as a % of	8.8%	7.2%	8.5%	9.7%	10.2%					
consumer loan fees	36.1%	40.1%	41.1%	43.6%	35.6%					

<sup>(</sup>b) Non-GAAP measure.

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- (a) The disclosure regarding the amount of consumer loans written and renewed is statistical data that is not included in the Company s financial statements.
- (b) Represents loans originated by third-party lenders through the CSO programs, which are not included in the Company s financial statements.

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### **Total Expenses**

The table below shows total expenses by segment, for corporate operations and by significant category for the current quarter and the prior year quarter (dollars in thousands):

	Three Months Ended March 31,															
				20	13		2012									
		Retail								Retail						
		Services	Е-	Commerce	(	Corporate		Total		Services	E-	Commerce	(	Corporate		Total
Operations and																
administration:																
Personnel	\$	54,130	\$	25,575	\$	11,509	\$	91,214	\$	58,010	\$	20,288	\$	13,118	\$	91,416
Occupancy		26,872		2,472		1,101		30,445		26,071		1,856		1,058		28,985
Marketing		3,050		28,018		31		31,099		3,123		20,202		36		23,361
Other		10,253		9,517		4,296		24,066		12,249		8,193		5,951		26,393
Total operations and																
administration		94,305		65,582		16,937		176,824		99,453		50,539		20,163		170,155
Depreciation and																
amortization		9,200		4,443		3,888		17,531		8,260		2,875		3,486		14,621
Total expenses	\$	103,505	\$	70,025	\$	20,825	\$	194,355	\$	107,713	\$	53,414	\$	23,649	\$	184,776
Year-over-year change -	\$															
Operations and																
administration	\$	(5,148)	\$	15,043	\$	(3,226)	\$	6,669	\$	7,631	\$	16,320	\$	5,746	\$	29,697
Depreciation and																
amortization		940		1,568		402		2,910		704		(65)		1,540		2,179
Total	\$	(4,208)	\$	16,611	\$	(2,824)	\$	9,579	\$	8,335	\$	16,255	\$	7,286	\$	31,876
Year-over-year change -				•				•								
%		(3.9%)		31.1%		(11.9%)		5.2%		8.4%		43.7%		44.5%		20.8%

Consolidated total expenses increased \$9.6 million, or 5.2%, to \$194.4 million in the current quarter compared to \$184.8 million in the prior year quarter. Total expenses for the retail services segment decreased \$4.2 million, or 3.9%, to \$103.5 million during the current quarter compared to \$107.7 million in the prior year quarter. Total expenses for the e-commerce segment increased \$16.6 million, or 31.1%, to \$70.0 million in the current quarter.

# Operations and Administration Expenses

Operations and administration expense for the retail services segment decreased \$5.1 million, or 5.2%, to \$94.3 million during the current quarter compared to the prior year quarter. Personnel expense for the retail services segment decreased \$3.9 million, or 6.7%, primarily due to lower short-term incentives and the reduction in business activities in the Company s foreign pawn operations in 2012 as a result of the Mexico Reorganization. Occupancy expense, which includes rent, property taxes, insurance, utilities and maintenance, increased \$0.8 million, or 3.1%, primarily due to normal rent increases, organic growth and the locations acquired during 2012. Other expenses decreased \$2.0 million, primarily due to lower refining costs which are related to the disposition of commercial merchandise and lower underwriting costs related to a decrease in loans written in the current quarter.

Operations and administration expense for the e-commerce segment increased \$15.0 million, or 29.8%, to \$65.6 million during the current quarter compared to the prior year quarter. Personnel expense increased \$5.3 million, or 26.1%, primarily due to incentive accruals due to strong performance and the addition of new personnel to support the e-commerce segment s growth. Marketing expenses consist of online marketing costs, such as sponsored search and advertising on social networking sites, and other marketing costs such as television, radio and print advertising. In addition, marketing expenses include lead purchase costs paid to marketers in exchange for providing leads to potential customers interested in using the Company s services. Marketing expenses increased \$7.8 million, or 38.7%, to \$28.0 million in the current quarter compared to the prior year quarter. The increase in other expenses was primarily due to an increase in loan underwriting and processing expenses.

Corporate administration expense decreased \$3.2 million, or 16.0%, to \$16.9 million in the current quarter, primarily due to a decrease in short-term incentives and expenses related to an abandoned acquisition opportunity in the prior year quarter.

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## Depreciation and Amortization Expenses

Consolidated depreciation and amortization expenses increased \$2.9 million, or 19.9%, primarily due to acquisitions in the third and fourth quarters of 2012 in the retail services segment and increased costs in the e-commerce segment as a result of increased capitalized software and equipment to support this segment s growth. Depreciation and amortization expenses at the retail services segment increased \$0.9 million, or 11.4%, to \$9.2 million. Depreciation and amortization expenses at the e-commerce segment increased \$1.6 million, or 54.5%, to \$4.4 million. Depreciation and amortization expenses for corporate operations increased \$0.4 million, or 11.5%, to \$3.9 million.

#### **Interest Expense**

Interest expense increased \$0.2 million, or 3.7%, to \$7.4 million in the current quarter as compared to \$7.2 million in the prior year quarter. During the current quarter, the average amount of debt outstanding increased \$43.2 million, to \$543.6 million from \$500.4 million during the prior year quart