## ZIONS BANCORPORATION /UT/

Form 10-K
February 28, 2013
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## UNITED STATES

SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-K
ý ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the fiscal year ended December 31, 2012
OR

* TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from $\qquad$ to $\qquad$
COMMISSION FILE NUMBER 001-12307

## ZIONS BANCORPORATION

(Exact name of Registrant as specified in its charter)
UTAH
(State or other jurisdiction of incorporation or organization)
One South Main, $15^{\text {th }}$ Floor
Salt Lake City, Utah
(Address of principal executive offices)
Registrant's telephone number, including area code: (801) 524-4787
Securities registered pursuant to Section 12(b) of the Act:

## Title of Each Class

Guarantee related to $8.00 \%$ Capital Securities of Zions Capital Trust B Convertible 6\% Subordinated Notes due September 15, 2015
Depositary Shares each representing a $1 / 40^{\text {th }}$ ownership interest in a share of Series A Floating-Rate Non-Cumulative Perpetual Preferred Stock
Depositary Shares each representing a $1 / 40^{\text {th }}$ ownership interest in a share of Series C 9.5\% Non-Cumulative Perpetual Preferred Stock Depositary Shares each representing a $1 / 40^{\text {th }}$ ownership interest in a share of Series F 7.9\% Non-Cumulative Perpetual Preferred Stock Warrants to Purchase Common Stock of Zions Bancorporation Common Stock, without par value
Depositary Shares each representing a $1 / 40$ th ownership interest in a share of Series G Fixed/Floating Rate Non-Cumulative Perpetual Preferred Stock
Warrants (expiring November 14, 2018)
$3.50 \%$ Senior Notes due September 15, 2015
Securities registered pursuant to Section 12(g) of the Act: None.
Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes ý No "

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes " No ý
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ý No ${ }^{*}$ Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T
( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ý No "
Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (Section 229.405 of this chapter) is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. ${ }^{\text {. }}$
Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act. Large accelerated filer ý Accelerated filer " Non-accelerated filer

* Smaller reporting company "

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes " No ý
Aggregate Market Value of Common Stock Held by Non-affiliates at June 30, 2012 \$3,475,749,090
Number of Common Shares Outstanding at February 15, 2013 184,188,095 shares
Documents Incorporated by Reference: Portions of the Company's Proxy Statement - Incorporated into Part III

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## PART I

## FORWARD-LOOKING INFORMATION

Statements in this Annual Report on Form 10-K that are based on other than historical data are forward-looking within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements provide current expectations or forecasts of future events and include, among others:
statements with respect to the beliefs, plans, objectives, goals, guidelines, expectations, anticipations, and future financial condition, results of operations and performance of Zions Bancorporation ("the Parent") and its subsidiaries (collectively "the Company," "Zions," "we," "our," "us"); and
statements preceded by, followed by or that include the words "may," "could," "should," "would," "believe," "anticipat
"estimate," "expect," "intend," "plan," "projects," or similar expressions.
These forward-looking statements are not guarantees of future performance, nor should they be relied upon as representing management's views as of any subsequent date. Forward-looking statements involve significant risks and uncertainties and actual results may differ materially from those presented, either expressed or implied, including, but not limited to, those presented in Management's Discussion and Analysis. Factors that might cause such differences include, but are not limited to:
the Company's ability to successfully execute its business plans, manage its risks, and achieve its objectives; changes in local, national and international political and economic conditions, including without limitation the political and economic effects of the recent economic crisis, delay of recovery from that crisis, economic conditions and fiscal imbalances in the United States and other countries, potential or actual downgrades in rating of sovereign debt issued by the United States and other countries, and other major developments, including wars, military actions, and terrorist attacks;
changes in financial market conditions, either internationally, nationally or locally in areas in which the Company conducts its operations, including without limitation reduced rates of business formation and growth, commercial and residential real estate development and real estate prices;
fluctuations in markets for equity, fixed-income, commercial paper and other securities, including availability, market liquidity levels, and pricing;
changes in interest rates, the quality and composition of the loan and securities portfolios, demand for loan products, deposit flows and competition;
acquisitions and integration of acquired businesses;
increases in the levels of losses, customer bankruptcies, bank failures, claims, and assessments;
changes in fiscal, monetary, regulatory, trade and tax policies and laws, and regulatory assessments and fees, including policies of the U.S. Department of Treasury, the OCC, the Board of Governors of the Federal Reserve Board System, and the FDIC;
the impact of executive compensation rules under the Dodd-Frank Act and banking regulations which may impact the ability of the Company and other American financial institutions to retain and recruit executives and other personnel necessary for their businesses and competitiveness;
the impact of the Dodd-Frank Act and of new international standards known as Basel III, and rules and regulations thereunder, many of which have not yet been promulgated, on our required regulatory capital and liquidity levels, governmental assessments on us, the scope of business activities in which we may engage, the manner in which we engage in such activities, the fees we may charge for certain products and services, and other matters affected by the Dodd-Frank Act and these international standards;
continuing consolidation in the financial services industry; new legal claims against the Company, including litigation, arbitration and proceedings brought by governmental or self-regulatory agencies, or changes in existing legal matters;
success in gaining regulatory approvals, when required;

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ehanges in consumer spending and savings habits;
increased competitive challenges and expanding product and pricing pressures among financial institutions; inflation and deflation;
*echnological changes and the Company's implementation of new technologies;
the Company's ability to develop and maintain secure and reliable information technology systems;
\$egislation or regulatory changes which adversely affect the Company's operations or business;
the Company's ability to comply with applicable laws and regulations;
changes in accounting policies or procedures as may be required by the Financial Accounting Standards Board or regulatory agencies; and
costs of deposit insurance and changes with respect to FDIC insurance coverage levels.
Except to the extent required by law, the Company specifically disclaims any obligation to update any factors or to publicly announce the result of revisions to any of the forward-looking statements included herein to reflect future events or developments.

## AVAILABILITY OF INFORMATION

We also make available free of charge on our website, www.zionsbancorporation.com, annual reports on Form 10-K, quarterly reports on Form $10-\mathrm{Q}$, and current reports on Form $8-\mathrm{K}$ and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as well as proxy statements, as soon as reasonably practicable after we electronically file such material with, or furnish it to, the U.S. Securities and Exchange Commission.

GLOSSARY OF ACRONYMS

| ABS | Asset-Backed Security | CMC | Capital Management Committee <br> Committee of Sponsoring Organizations |
| :--- | :--- | :--- | :--- |
| ACL | Allowance for Credit Losses | COSO | of the Treadway Commission |
| AFS | Available-for-Sale | CPP | Capital Purchase Program |
| ALCO | Asset/Liability Committee | CPR | Constant Prepayment Rate <br> ALLL |
| Allowance for Loan and Lease Losses | CRA | Community Reinvestment Act <br> Commercial Real Estate |  |
| AOCI | Amegy Corporation | Accumulated Other Comprehensive Income | DB |

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| FTE | Full-time Equivalent | OTC | Over-the-Counter |
| :---: | :---: | :---: | :---: |
| GAAP | Generally Accepted Accounting Principles | OTTI | Other-Than-Temporary Impairment |
| GDP | Gross Domestic Product | Parent | Zions Bancorporation |
| GLB Act | Gramm-Leach-Bliley Act | PCAOB | Public Company Accounting Oversight Board |
| HECL | Home Equity Credit Line | PCI | Purchased Credit-Impaired |
| HTM | Held-to-Maturity | PD | Probability of Default |
| IA | Indemnification Asset | PIK | Payment in Kind |
| IFRS | International Financial Reporting Standards | REIT | Real Estate Investment Trust |
| ISDA | International Swap Dealer Association | RSU | Restricted Stock Unit |
| LCR | Liquidity Coverage Ratio | RULC | Reserve for Unfunded Lending Commitments |
| LGD | Loss Given Default | SBA | Small Business Administration |
| LIBOR | London Interbank Offered Rate | SBIC | Small Business Investment Company |
| Lockhart | Lockhart Funding LLC | SEC | Securities and Exchange Commission |
| MCC | Model Control Committee | SIFI | Systemically Important Financial Institutions |
| MD\&A | Management's Discussion and Analysis | SOC | Securitization Oversight Committee |
| MVE | Market Value of Equity | SSU | Salary Stock Units |
| NASDAQ | National Association of Securities Dealers Automated Quotations | TARP | Troubled Asset Relief Program |
| NBA | National Bank of Arizona | TCBO | The Commerce Bank of Oregon |
| NIM | Net Interest Margin | TCBW | The Commerce Bank of Washington |
| NOL | Net Operating Loss | TDR | Troubled Debt Restructuring |
| NOW | Negotiable Order of Withdrawal | TRS | Total Return Swap |
| NPR | Notices of Proposed Rulemaking | Vectra | Vectra Bank Colorado |
| NRSRO | Nationally Recognized Statistical Rating Organization | VIE | Variable Interest Entity |
| NSB | Nevada State Bank | WNTC | Western National Trust Company |
| NSFR | Net Stable Funding Ration | ZCTB | Zions Capital Trust B |
| OCC | Office of the Comptroller of the Currency | Zions Bank | Zions First National Bank |
| OCI | Other Comprehensive Income | ZMFU | Zions Municipal Funding |
| OREO | Other Real Estate Owned | ZMSC | Zions Management Services Company |

## ITEM 1. BUSINESS

## DESCRIPTION OF BUSINESS

Zions Bancorporation ("the Parent") is a financial holding company organized under the laws of the State of Utah in 1955, and registered under the BHC Act, as amended. The Parent and its subsidiaries (collectively "the Company") own and operate eight commercial banks with a total of 480 domestic branches at year-end 2012. The Company provides a full range of banking and related services through its banking and other subsidiaries, primarily in Utah, California, Texas, Arizona, Nevada, Colorado, Idaho, Washington, and Oregon. Full-time equivalent employees totaled 10,368 at year-end 2012. For further information about the Company's industry segments, see "Business Segment Results" on page 44 in MD\&A and Note 21 of the Notes to Consolidated Financial Statements. For information about the Company's foreign operations, see "Foreign Operations" on page 44 in MD\&A. The "Executive Summary" on page 22 in MD\&A provides further information about the Company.

## PRODUCTS AND SERVICES

The Company focuses on providing community banking services by continuously strengthening its core business lines of 1) small and medium-sized business and corporate banking; 2) commercial and residential development,
construction and term lending; 3) retail banking; 4) treasury cash management and related products and services; 5) residential mortgage; 6) trust and wealth management; and 7) investment activities. It operates eight different banks

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in ten Western and Southwestern states with each bank operating under a different name and each having its own board of directors, chief executive officer, and management team. The banks provide a wide variety of commercial and retail banking and mortgage lending products and services. They also provide a wide range of personal banking services to individuals, including home mortgages, bankcard, other installment loans, home equity lines of credit, checking accounts, savings accounts, time certificates of deposits of various types and maturities, trust services, safe deposit facilities, direct deposit, and 24 -hour ATM access. In addition, certain banking subsidiaries provide services to key market segments through their Women's Financial, Private Client Services, and Executive Banking Groups. We also offer wealth management services through various subsidiaries, including Contango Capital Advisors and Western National Trust Company, and online and traditional brokerage services through Zions Direct and Amegy Investments.

In addition to these core businesses, the Company has built specialized lines of business in capital markets and public finance, and is a leader in SBA lending. Through its eight banking subsidiaries, the Company provides SBA 7(a) loans to small businesses throughout the United States and is also one of the largest providers of SBA 504 financing in the nation. The Company owns an equity interest in Farmer Mac and is one of the nation's top originators of secondary market agricultural real estate mortgage loans through Farmer Mac. The Company is a leader in municipal finance advisory and underwriting services.

## COMPETITION

The Company operates in a highly competitive environment. The Company's most direct competition for loans and deposits comes from other commercial banks, credit unions, and thrifts, including institutions that do not have a physical presence in our market footprint but solicit via the Internet and other means. In addition, the Company competes with finance companies, mutual funds, brokerage firms, securities dealers, investment banking companies, and a variety of other types of companies. Many of these companies have fewer regulatory constraints and some have lower cost structures or tax burdens.

The primary factors in competing for business include pricing, convenience of office locations and other delivery methods, range of products offered, and the level of service delivered. The Company must compete effectively along all of these parameters to remain successful.

## SUPERVISION AND REGULATION

The banking and financial services business in which we engage is highly regulated. Such regulation is intended, among other things, to improve the stability of banking and financial companies and to protect the interests of customers, including depositors. These regulations are not, however, generally intended to protect the interests of our shareholders or creditors. Described below are the material elements of selected laws and regulations applicable to the Company. The descriptions are not intended to be complete and are qualified in their entirety by reference to the full text of the statutes and regulations described. Changes in applicable law or regulations, and in their application by regulatory agencies, cannot be predicted, but they may have a material effect on the business and results of the Company.

The Parent is a bank holding company and a financial holding company as provided by the BHC Act, as modified by the GLB Act. The BHC Act and other federal statutes, as modified by the GLB Act and the Dodd-Frank Act, provide the regulatory framework for bank holding companies and financial holding companies which have as their umbrella regulator the FRB. The functional regulation of the separately regulated subsidiaries of a bank holding company is conducted by each subsidiary's primary functional regulator and the laws and regulations administered by those regulators. The GLB Act allows our bank subsidiaries to engage in certain financial activities through financial subsidiaries. To qualify for and maintain status as a financial holding company, or to do business through a financial subsidiary, the Parent and its subsidiary banks must satisfy certain ongoing criteria. The Company currently engages
in only limited activities for which financial holding company status is required.

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The Parent's subsidiary banks and WNTC are subject to the provisions of the National Bank Act or other statutes governing national banks or, for those that are state-chartered banks, the banking laws of their various states, as well as the rules and regulations of the OCC (for those that are national banks), the FRB and the FDIC. They are also subject to periodic examination and supervision by the OCC or their respective state banking departments, the FRB, and the FDIC. Many of our nonbank subsidiaries are also subject to regulation by the FRB and other federal and state agencies. These bank regulatory agencies may exert considerable influence over our activities through their supervisory and examination role. Our brokerage and investment advisory subsidiaries are regulated by the SEC, FINRA and/or state securities regulators.

## The Dodd-Frank Act

The events of the past few years have led to numerous new laws in the United States and internationally for financial institutions. The Dodd-Frank Act, which was enacted in July 2010, is one of the most far reaching legislative actions affecting the financial services industry in decades and significantly restructures the financial regulatory regime in the United States.

The Dodd-Frank Act and regulations adopted under the Dodd-Frank Act broadly affect the financial services industry by creating new resolution authorities, requiring ongoing stress testing of our capital, mandating higher capital and liquidity requirements, increasing regulation of executive and incentive-based compensation, requiring banks to pay increased fees to regulatory agencies, and requiring numerous other provisions aimed at strengthening the sound operation of the financial services sector. Among other things affecting capital standards, the Dodd-Frank Act provides that:
the requirements applicable to large bank holding companies (those with consolidated assets of greater than $\$ 50$ billion) be more stringent than those applicable to other financial companies;
standards applicable to bank holding companies be no less stringent than those applied to insured depository institutions; and
bank regulatory agencies implement countercyclical elements in their capital requirements.
These provisions will require us to maintain greater levels of capital and liquid assets and will limit the forms of capital that we will be able to rely upon for regulatory purposes. For example, provisions of the Dodd-Frank Act require us to deduct all trust preferred securities from our Tier 1 capital over a three-year phase-out period that began January 1, 2013. In addition, in their supervisory role with respect to our stress testing and capital planning, the bank regulatory agencies may effectively regulate certain of our capital-related actions, such as dividends and stock repurchases. As implemented by the bank regulatory agencies, the stress testing and capital plan process could substantially reduce our flexibility to respond to market developments and opportunities in such areas as capital raising and acquisitions.

The Dodd-Frank Act's provisions and related regulations also affect the fees we must pay to regulatory agencies and pricing of certain products and services, including the following:
The assessment base for federal deposit insurance was changed to consolidated assets less tangible capital instead of the amount of insured deposits.
The federal prohibition on the payment of interest on business transaction accounts was repealed.
The FRB enacted regulations to limit interchange fees charged for debit card transactions to no more than 21 cents per transaction and 5 basis points ("bps") multiplied by the value of the transaction.
The Dodd-Frank Act also created the CFPB, which is responsible for promulgating regulations designed to protect consumers' financial interests and examining financial institutions for compliance with, and enforcing, those regulations. The Dodd-Frank Act adds prohibitions on unfair, deceptive or abusive acts and practices to the scope of consumer protection regulations overseen and enforced by the CFPB. The CFPB was recently established and its impact on our subsidiary banks remains uncertain. The Dodd-Frank Act subjected national banks to the possibility of further regulation by restricting the preemption of state laws by federal laws, which had enabled national banks

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and their subsidiaries to comply with federal regulatory requirements without complying with various state laws. In addition, the Act gives greater power to state attorneys general to pursue legal actions against banking organizations for violations of federal law.

The Dodd-Frank Act contains numerous provisions that limit or place significant burdens and costs on activities traditionally conducted by banking organizations, such as originating and securitizing mortgage loans and other financial assets, arranging and participating in swap and derivative transactions, proprietary trading and investing in private equity and other funds. For the affected activities, these provisions may result in increased compliance and other costs, increased legal risk and decreased scope of product offerings.

The federal regulators have proposed regulations to implement the so-called "Volcker Rule" of the Dodd-Frank Act, which would significantly restrict certain activities by covered bank holding companies, including restrictions on proprietary trading and private equity investing. The statutory provision became effective in July 2012, and banking entities subject to the Volcker Rule have until July 2014 to bring their activities and investments into compliance with the rule's requirements. However, the federal financial regulatory agencies have not yet adopted rules implementing the Volcker Rule.

The Company and other companies subject to the Dodd-Frank Act are being subjected to a number of requirements regarding the time, manner and form of compensation given to its key executives and other personnel receiving incentive compensation, which are being imposed through the supervisory process as well as published guidance and proposed rules. These requirements generally implement the compensation restrictions imposed by the Dodd-Frank Act and include documentation and governance, deferral, and claw-back requirements.

As discussed further throughout this section, many aspects of Dodd-Frank are subject to further rulemaking and will take effect over several years, making it difficult to anticipate the overall financial impact on the Company or the industry. As of the end of 2012, approximately one-third of the total regulations to implement the Dodd-Frank Act had not yet been published for comment or adopted in final form.

## Capital Standards - Basel Framework

The FRB has established capital guidelines for bank holding companies. The OCC, the FDIC and the FRB have also issued regulations establishing capital requirements for banks. These bank regulatory agencies' risk-based capital guidelines are based upon the 1988 capital accord ("Basel I") of the BCBS. The BCBS is a committee of central banks and bank supervisors/regulators from the major industrialized countries that develops broad policy guidelines that each country's supervisors can use to determine the supervisory policies they apply.

In 2004, the BCBS proposed a new capital accord ("Basel II") to replace Basel I. Basel II provides two approaches for setting capital standards for credit risk, an advanced internal ratings-based approach tailored to individual institutions' circumstances, and a standardized approach that bases risk weightings on external credit assessments to a much greater extent than permitted in existing guidelines. Basel II also sets capital requirements for operational risk and refines the existing capital requirements for market risk exposures.

In December 2007, U.S. banking regulators published the final rule for Basel II implementation, requiring banks with over $\$ 250$ billion in consolidated total assets or on-balance sheet foreign exposure of $\$ 10$ billion (core banks) to adopt the advanced approaches of Basel II while allowing other banks to elect to "opt in." The Company is not required to comply with Basel II. In July 2008, the agencies issued a proposed rule that would give banking organizations that do not use the advanced approaches the option to implement a new risk-based capital framework which would adopt the standardized approach of Basel II for credit risk, the basic indicator approach of Basel II for operational risk and related disclosure requirements. A definitive rule has not been issued.

In December 2010, the BCBS released its final framework for strengthening international capital and liquidity regulation, now officially identified by the BCBS as "Basel III." Basel III, when implemented by the U.S. bank 8

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regulatory agencies and fully phased-in, will require bank holding companies and their bank subsidiaries to maintain substantially more capital, with a greater emphasis on common equity. As currently proposed, the Basel III capital framework, among other things:
introduces as a new capital measure, Common Equity Tier 1 ("CET1"), more commonly known in the United States as "Tier 1 Common," and defines CET1 narrowly by requiring that most adjustments to regulatory capital measures be made to CET1 and not to the other components of capital, and expands the scope of the adjustments as compared to existing regulations;
awhen fully phased in on January 1, 2019, requires banks to maintain:
as a newly adopted international standard, a minimum ratio of CET1 to risk-weighted assets of at least $4.5 \%$, plus a $2.5 \%$ "capital conservation buffer" (which is added to the $4.5 \%$ CET1 ratio as that buffer is phased in, effectively resulting in a minimum ratio of CET1 to risk-weighted assets of at least 7\%);
an additional "SIFI buffer" for those large institutions deemed to be systemically important, ranging from $1.0 \%$ to $2.5 \%$, and up to $3.5 \%$ under certain conditions; Zions is not subject to this buffer under Basel III; however, some FRB officials have indicated that when U.S. implementing regulations are proposed, they may include an additional buffer of $0 \%$ to $1.0 \%$ for financial institutions defined as systemically important under the Dodd-Frank Act but not so deemed by the BCBS;
a minimum ratio of Tier 1 capital to risk-weighted assets of at least $6.0 \%$, plus the capital conservation buffer (which is added to the $6.0 \%$ Tier 1 capital ratio as that buffer is phased in, effectively resulting in a minimum Tier 1 capital ratio of $8.5 \%$ upon full implementation);
a minimum ratio of Total (that is, Tier 1 plus Tier 2) capital to risk-weighted assets of at least $8.0 \%$, plus the capital conservation buffer (which is added to the $8.0 \%$ total capital ratio as that buffer is phased in, effectively resulting in a minimum total capital ratio of $10.5 \%$ upon full implementation); and
as a newly adopted international standard, a minimum leverage ratio of $3 \%$, calculated as the ratio of Tier 1 capital to balance sheet exposures plus certain off-balance sheet exposures (as the average for each quarter of the month-end ratios for the quarter); and
provides for an additional "countercyclical capital buffer," generally to be imposed when national regulators determine that excess aggregate credit growth becomes associated with a buildup of systemic risk, that would be a CET1 add-on to the capital conservation buffer in the range of $0 \%$ to $2.5 \%$ when fully implemented.
The Basel III final framework also requires banks and bank holding companies to measure their liquidity against specific liquidity tests that, although similar in some respects to liquidity measures historically applied by banks and regulators for management and supervisory purposes, going forward will be required by regulation. One test, referred to as the liquidity coverage ratio ("LCR"), is designed to ensure that the banking entity maintains an adequate level of unencumbered high-quality liquid assets equal to the entity's expected net cash outflow for a 30-day time horizon (or, if greater, $25 \%$ of its expected total cash outflow) under an acute liquidity stress scenario. The other, referred to as the net stable funding ratio ("NSFR"), is designed to promote more medium and long-term funding of the assets and activities of banking entities over a one-year time horizon. These requirements will incent banking entities to increase their holdings of U.S. Treasury securities and other sovereign debt as a component of assets and increase the use of long-term debt as a funding source. The Basel III liquidity framework contemplates that the LCR will be subject to an observation period continuing through mid-2013 and, subject to any revisions resulting from the analyses conducted and data collected during the observation period, implemented as a minimum standard on January 1, 2015. Similarly, it contemplates that the NSFR will be subject to an observation period through mid-2016 and, subject to any revisions resulting from the analyses conducted and data collected during the observation period, implemented as a minimum standard by January 1, 2018. These new standards are subject to rulemaking by the federal regulatory authorities and their terms may well change before implementation.

In June 2012, the U.S. bank regulatory agencies issued three joint notices of proposed rulemaking (NPR) that, taken together, would implement the capital reforms of the Basel III framework and changes required by the Dodd-Frank Act. The first NPR, the Basel III NPR, generally follows the final Basel III framework described above and

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proposes higher minimum regulatory capital requirements and a more restrictive definition of regulatory capital, as well as introduces limits on dividends and other capital distributions and certain discretionary bonuses if capital conservation buffers are not held. The second NPR, the Standardized Approach NPR, proposes changes to the current, Basel I derived generalized risk-based capital requirements for determining risk-weighted assets that expands the risk-weighting categories from the current four Basel I-derived categories $(0 \%, 20 \%, 50 \%$, and $100 \%$ ) to a much larger number of categories, depending on the nature of the assets, generally ranging from $0 \%$ for U.S. government and agency securities to $600 \%$ for certain equity exposures, and resulting in higher risk weights for a variety of asset categories. Lastly, the Advanced Approaches NPR proposes changes to the advanced approaches rules to be consistent with requirements of Basel II in its most current form and with the Dodd-Frank Act. The U.S. bank regulatory agencies have not proposed rules implementing the final liquidity framework of Basel III and have not determined to what extent they will apply to U.S. banks that are not large, internationally active banks.

Although the Basel III NPR does not specify an effective date or implementation date, it was contemplated that it would coincide with the international Basel III implementation schedule, which commenced on January 1, 2013. The Standardized Approach NPR contemplated an effective date of January 1, 2015, subject to early adoption at the option of subject institutions. However, in November 2012, the U.S. bank regulatory agencies announced that they do not expect any of the three NPRs implementing Basel III in the United States to become effective on January 1, 2013. There can be no guarantee that the Basel III and the Standardized Approach NPRs will be adopted in their current form, what changes may be made before adoption, or when ultimate adoption will occur. Given that the Basel III rules are subject to change, and the scope and content of capital regulations that the U.S. banking agencies may adopt under Dodd-Frank is uncertain, we cannot be certain of the impact new capital regulations will have on our capital ratios.

Stress Testing, Prudential Standards, and Early Remediation
As a bank holding company with assets greater than $\$ 50$ billion, the Company is required by the Dodd-Frank Act to participate in an annual stress test known as the Capital Plan Review. The Company timely submitted its capital plan and stress test results to the FRB in January 2013. In this capital plan, the Company was required to forecast under a variety of economic scenarios for nine quarters ending the fourth quarter of 2014, its estimated regulatory capital ratios under Basel I rules, its Tier 1 common ratio under Basel I rules, the same ratios under Basel III rules, and its GAAP tangible common equity ratio; as noted, implementing regulations that define how many of these ratios are to be calculated by U.S. institutions have not been adopted. Under the implementing regulations for the Capital Plan Review, bank holding company may generally raise and redeem capital, pay dividends and repurchase stock and take similar capital-related actions only under a capital plan as to which the FRB has not objected.

In December 2011, the FRB published new proposed regulations entitled "Enhanced Prudential Standards and Early Remediation Requirements for Covered Companies," which if adopted would apply to all bank holding companies with assets greater than $\$ 50$ billion. The comment period on these proposed regulations for systemically important financial institutions (Proposed SIFI Rules) expired April 30, 2012, but except as described below regarding stress testing, the Proposed SIFI Rules have not become final as of February 2013. The Proposed SIFI Rules would implement many of the proposed aspects of the Basel III capital and liquidity regime, and would specify conditions under which a bank holding company would be placed under enhanced nonpublic or public supervision and restrictions. The Proposed SIFI Rules would also require each covered institution to establish a risk committee of its board of directors that would include a "risk expert." The Proposed SIFI Rules proposed to expand the stress testing requirements to include, among other things, stress testing by the FRB under three economic and financial scenarios: baseline, adverse and severely adverse scenarios. In October 2012, the Federal Reserve published final rules implementing that portion of the Proposed SIFI Rules expanding the stress testing requirements (including public disclosure of results).

## Prompt Corrective Action

The Federal Deposit Insurance Corporation Improvement Act, or FDICIA, requires each federal banking agency to take prompt corrective action to resolve the problems of insured depository institutions, including but not limited to 10

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those that fall below one or more prescribed minimum capital ratios. Pursuant to FDICIA, the FDIC promulgated regulations defining the following five categories in which an insured depository institution will be placed, based on the level of its capital ratios: well-capitalized, adequately capitalized, undercapitalized, significantly undercapitalized and critically undercapitalized. Under the prompt corrective action provisions of FDICIA, an insured depository institution generally will be classified as well-capitalized if it has a Tier 1 capital ratio of at least $6 \%$, a total capital ratio of at least $10 \%$ and a Tier 1 leverage ratio of at least $5 \%$, and an insured depository institution generally will be classified as undercapitalized if its total risk-based capital is less than $8 \%$ or its Tier 1 risk-based capital or leverage ratio is less than $4 \%$. An institution that, based upon its capital levels, is classified as "well-capitalized," "adequately capitalized" or "undercapitalized" may be treated as though it were in the next lower capital category if the appropriate federal banking agency, after notice and opportunity for hearing, determines that an unsafe or unsound condition or an unsafe or unsound practice warrants such treatment. The June 2012 Basel III NPR described above would also revise the prompt corrective action regime by (i) introducing a CETI ratio requirement at every level (other than critically undercapitalized), with the required CETI ratio being $6.5 \%$ for well-capitalized status; (ii) increasing the minimum Tier 1 capital ratio requirement for each category, with the minimum Tier 1 capital ratio for well-capitalized status being $8 \%$ (as compared to the current $6 \%$ ); and (iii) eliminating the current provision that provides that a bank with a composite supervisory rating of 1 may have a $3 \%$ leverage ratio and still be well-capitalized. At each successive lower capital category, an insured depository institution is subject to more restrictions and prohibitions, including restrictions on growth, restrictions on interest rates paid on deposits, restrictions or prohibitions on payment of dividends and restrictions on the acceptance of brokered deposits. Furthermore, if a bank is classified in one of the undercapitalized categories, it is required to submit a capital restoration plan to the federal bank regulator, and the holding company must guarantee the performance of that plan.

## Other Regulation

The Company is subject to a wide range of other requirements and restrictions contained in both the laws of the United States and the states in which its banks and other subsidiaries operate. These regulations include but are not limited to the following:
Requirements that the Parent serve as a source of strength for its banking subsidiaries. The FRB has a policy that a bank holding company is expected to act as a source of financial and managerial strength to each of its bank subsidiaries and, under appropriate circumstances, to commit resources to support each subsidiary bank. The Dodd-Frank Act codifies this policy as a statutory requirement. In addition, the regulators may order an assessment of the Parent if the capital of one of its bank subsidiaries were to fall below capital levels required by the regulators. Limitations on dividends payable by subsidiaries. A substantial portion of the Parent's cash, which is used to pay dividends on our common and preferred stock and to pay principal and interest on our debt obligations, is derived from dividends paid by the Parent's subsidiary banks. These dividends are subject to various legal and regulatory restrictions. See Note 18 of the Notes to Consolidated Financial Statements.
Limitations on dividends payable to shareholders. The Parent's ability to pay dividends on both its common and preferred stock may be subject to regulatory restrictions. See discussion under "Liquidity Management Actions" on page 84.

Cross-guarantee requirements. All of the Parent's subsidiary banks are insured by the FDIC. Each commonly controlled FDIC-insured bank can be held liable for any losses incurred, or reasonably expected to be incurred, by the FDIC due to another commonly controlled FDIC-insured bank being placed into receivership, and for any assistance provided by the FDIC to another commonly controlled FDIC-insured bank that is subject to certain conditions indicating that receivership is likely to occur in the absence of regulatory assistance.
Safety and soundness requirements. Federal and state laws require that our banks be operated in a safe and sound manner. We are subject to additional safety and soundness standards prescribed in the Federal Deposit Insurance Corporate Improvement Act of 1991, including standards related to internal controls, information systems, internal audit, loan documentation, credit underwriting, interest rate exposure, asset growth and

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compensation, as well as other operational and management standards deemed appropriate by the federal banking agencies. The safety and soundness requirements give bank regulatory agencies significant latitude in their supervisory authority over us.
Requirements for approval of acquisitions and activities and restrictions on other activities. Prior approval of the FRB is required under the BHC Act for a financial holding company to acquire or hold more than a $5 \%$ voting interest in any bank, to acquire substantially all the assets of a bank or to merge with another financial or bank holding company. The BHC Act also requires approval for certain nonbanking acquisitions, restricts the activities of bank holding companies that are not financial holding companies to banking, managing or controlling banks and other activities that the FRB has determined to be so closely related to banking as to be a proper incident thereto and restricts the nonbanking activities of a financial holding company to those that are permitted for financial holding companies or that have been determined by the FRB to be financial in nature, incidental to financial activities, or complementary to a financial activity. Laws and regulations governing national and state-chartered banks contain similar provisions concerning acquisitions and activities.
Limitations on the amount of loans to a borrower and its affiliates.
Limitations on transactions with affiliates. The Dodd-Frank Act significantly expanded the coverage and scope of the limitations on affiliate transactions within a banking organization.
Restrictions on the nature and amount of any investments and ability to underwrite certain securities.
Requirements for opening of branches and the acquisition of other financial entities.
Fair lending and truth in lending requirements to provide equal access to credit and to protect consumers in credit

## transactions.

Broker-dealer and investment advisory regulations. Certain of our subsidiaries are broker-dealers that engage in securities underwriting and other broker-dealer activities. These companies are registered with the SEC and are members of FINRA. Certain other subsidiaries are registered investment advisers under the Investment Advisers Act of 1940, as amended, and as such are supervised by the SEC. They are also subject to various U.S. federal and state laws and regulations. These laws and regulations generally grant supervisory agencies broad administrative powers, including the power to limit or restrict the carrying on of business for failure to comply with such laws.
Provisions of the GLB Act and other federal and state laws dealing with privacy for nonpublic personal information of individual customers.
CRA requirements. The CRA requires banks to help serve the credit needs in their communities, including providing credit to low and moderate income individuals. If the Company or its subsidiaries fail to adequately serve their communities, penalties may be imposed including denials of applications to add branches, relocate, add subsidiaries and affiliates, and merge with or purchase other financial institutions.
Anti-money laundering regulations. The BSA, Title III of the Uniting and Strengthening of America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001 ("USA Patriot Act"), and other federal daws require financial institutions to assist U.S. Government agencies in detecting and preventing money laundering and other illegal acts by maintaining policies, procedures and controls designed to detect and report money laundering, terrorist financing, and other suspicious activity.
The Parent is subject to the disclosure and regulatory requirements of the Securities Act of 1933, as amended, and the Securities Exchange Act of 1934, as amended, both as administered by the SEC. As a company listed on the NASDAQ Global Select Market, the Parent is subject to NASDAQ listing standards for quoted companies.

The Company is subject to the Sarbanes-Oxley Act of 2002, the Dodd-Frank Act, and other federal and state laws and regulations which address, among other issues, corporate governance, auditing and accounting, executive compensation, and enhanced and timely disclosure of corporate information. NASDAQ has also adopted corporate

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governance rules, which are intended to allow shareholders and investors to more easily and efficiently monitor the performance of companies and their directors.

The Board of Directors of the Parent has implemented a comprehensive system of corporate governance practices. This system includes Corporate Governance Guidelines, a Code of Business Conduct and Ethics for Employees, a Directors Code of Conduct, a Related Party Transaction Policy, Stock Ownership and Retention Guidelines, a Compensation Clawback Policy and charters for the Audit, Risk Oversight, Executive Compensation and Nominating and Corporate Governance Committees. More information on the Company's corporate governance practices is available on the Company's website at www.zionsbancorporation.com. (The Company's website is not part of this Annual Report on Form 10-K.) In addition, the Company has adopted policies prohibiting hedging and restricting pledging of Company stock by insiders.

The Company has adopted policies, procedures and controls to address compliance with the requirements of the banking, securities and other laws and regulations described above or otherwise applicable to the Company. The Company intends to make appropriate revisions to reflect any changes required.

Regulators, Congress, state legislatures and international consultative bodies continue to enact rules, laws, and policies to regulate the financial services industry and public companies and to protect consumers and investors. The nature of these laws and regulations and the effect of such policies on future business and earnings of the Company cannot be predicted.

## GOVERNMENT MONETARY POLICIES

The earnings and business of the Company are affected not only by general economic conditions, but also by policies adopted by various governmental authorities. The Company is particularly affected by the monetary policies of the FRB, which affect both short-term and long-term interest rates and the national supply of bank credit. The tools available to the FRB which may be used to implement monetary policy include:
open-market operations in U.S. Government and other securities;
adjustment of the discount rates or cost of bank borrowings from the FRB;
imposing or changing reserve requirements against bank deposits;
term auction facilities collateralized by bank loans; and
other programs to purchase assets and inject liquidity directly in various segments of the economy.
These methods are used in varying combinations to influence the overall growth or contraction of bank loans, investments and deposits, and the interest rates charged on loans or paid for deposits.

In view of the changing conditions in the economy and the effect of the FRB's monetary policies, it is difficult to predict future changes in loan demand, deposit levels and interest rates, or their effect on the business and earnings of the Company. FRB monetary policies have had a significant effect on the operating results of commercial banks in the past and are expected to continue to do so in the future.

## ITEM 1A. RISK FACTORS

The Company's Board of Directors has established a Risk Oversight Committee and an Enterprise Risk Management policy and has appointed an Enterprise Risk Management Committee to oversee and implement the policy. In addition to credit and interest rate risk, the Committee also monitors the following risk areas: market risk, liquidity risk, operational risk, compliance risk, information technology risk, strategic risk, compensation-related risk, and reputation risk.

The following list describes several risk factors which are significant to the Company including but not limited to:

The Company has been and could continue to be negatively affected by adverse economic conditions.

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The United States and many other countries recently faced a severe economic crisis, including a major recession. These adverse economic conditions have negatively affected the Company's assets, including its loans and securities portfolios, capital levels, results of operations, and financial condition. In response to the economic crisis, the United States and other governments established a variety of programs and policies designed to mitigate the effects of the crisis. These programs and policies appear to have had a stabilizing effect in the United States following the severe financial crisis that occurred in the second half of 2008, but adverse
economic conditions continue to exist in the United States and globally. Concerns about the European Union's sovereign debt crisis have continued to cause uncertainty for financial markets globally. It is possible economic conditions may again become more severe or that adverse economic conditions may continue for a substantial period of time. In addition, economic uncertainty resulting from possible changes in the ratings of sovereign debt issued by the United States and other nations, and fiscal imbalances in the United States, at federal, state and municipal levels, in the European Union and in other countries, combined with political difficulties in resolving these imbalances, may directly or indirectly adversely impact economic conditions faced by the Company and its customers. Any increase in the severity or duration of adverse economic conditions, including a recession or continued weak economic recovery, would adversely affect the Company.

Our information systems may experience an interruption or security breach.
We rely heavily on communications and information systems to conduct our business. We, our customers, and other financial institutions with which we interact, are subject to ongoing, continuous attempts to penetrate key systems by individual hackers, organized criminals, and in some cases, state-sponsored organizations. Any failure, interruption or breach in security of these systems could result in failures or disruptions in our customer relationship management, general ledger, deposit, loan and other systems, misappropriation of funds, and theft of proprietary Company or customer data. While we have policies and procedures designed to prevent or limit the effect of the possible failure, interruption or security breach of our information systems, there can be no assurance that any such failure, interruption or security breach will not occur or, if they do occur, that they will be adequately addressed. The occurrence of any failure, interruption or security breach of our information systems could damage our reputation, result in a loss of customer business, subject us to additional regulatory scrutiny, or expose us to civil litigation and possible financial liability.

The regulation of incentive compensation under the Dodd-Frank Act may adversely affect our ability to retain our highest performing employees.
The bank regulatory agencies have published guidance and proposed regulations which limit the manner and amount of compensation that banking organizations provide to employees. These regulations and guidance may adversely affect our ability to retain key personnel. If we were to suffer such adverse effects with respect to our employees, our business, financial condition and results of operations could be adversely affected, perhaps materially.

Stress testing and capital management under Dodd-Frank may limit our ability to increase dividends, repurchase shares of our stock, and access the capital markets.
Under stress testing and capital management standards implemented by bank regulatory agencies under Dodd-Frank, we may declare dividends, repurchase common stock, redeem preferred stock and debt, access capital markets for certain types of capital, make acquisitions, and enter into similar transactions only with bank regulatory approval. Any transactions not contemplated in our annual capital plan will require FRB approval. These limitations may significantly limit our ability to respond to and take advantage of market developments.

The Dodd-Frank Act imposes significant new limitations on our business activities and subjects us to increased regulation and additional costs.
The Dodd-Frank Act has material implications for the Company and the entire financial services industry. The Act places significant additional regulatory oversight and requirements on financial institutions, including the Company,
with more than $\$ 50$ billion of assets. In addition, among other things, the Act:

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affects the levels of capital and liquidity with which the Company must operate and how it plans capital and liquidity levels (including a phased-in elimination of the Company's existing trust preferred securities as Tier 1 capital); subjects the Company to new and/or higher fees paid to various regulatory entities, including but not limited to deposit insurance fees to the FDIC;
impacts the Company's ability to invest in certain types of entities or engage in certain activities;
impacts a number of the Company's business and risk management strategies;
regulates the pricing of certain of our products and services and restricts the revenue that the Company generates from certain businesses;
subjects the Company to new capital planning actions, including stress testing or similar actions and timing expectations for capital-raising;
subjects the Company to supervision by the Consumer Financial Protection Bureau, with very broad rule-making and enforcement authorities;
grants authority to state agencies to enforce state and federal laws against national banks;
subjects the Company to new and different litigation and regulatory enforcement risks; and
dimits the amount and manner of compensation paid to executive officers and employees generally.
Because the responsible agencies are still in the process of proposing and finalizing many of the regulations required under the Dodd-Frank Act, the full impact of this legislation on the Company, its business strategies, and financial performance cannot be known at this time, and may not be known for some time. Individually and collectively, regulations adopted under the Dodd-Frank Act may materially adversely affect the Company's business, financial condition, and results of operations.
U.S. regulatory agencies, in response to the adoption of Basel III and Title I of the Dodd-Frank Act, will require us to raise our capital and liquidity to levels that may exceed those that the market considers to be optimal.
Basel III was adopted in December 2010, and was updated in January 2013, by the BCBS and provides an international framework for the establishment of bank capital and liquidity standards. Title I of the Dodd-Frank Act requires that banking organizations of our size undergo regular stress testing of their capital, assets and profitability and authorizes bank regulatory agencies to promulgate new capital and liquidity standards. In 2012, the U.S. bank regulatory agencies published proposed regulations that, consistent with Basel III and the Dodd-Frank Act, would redefine the components of capital and require higher capital ratios for all banking organizations. The U.S. banking agencies are currently developing proposed rules to implement the Basel III liquidity framework for U.S. banking organizations. Maintaining higher capital and liquidity levels may reduce our profitability and performance measures.

Economic and other circumstances may require us to raise capital at times or in amounts that are unfavorable to the Company.
The Company's subsidiary banks must maintain certain risk-based and leverage capital ratios as required by their banking regulators which can change depending upon general economic conditions and their particular condition, risk profile and growth plans. Compliance with capital requirements may limit the Company's ability to expand and has required, and may require, capital investment from the Parent. These uncertainties and risks created by the legislative and regulatory uncertainties discussed above may themselves increase the Company's cost of capital and other financing costs.

Credit quality has adversely affected us and may continue to adversely affect us.
Credit risk is one of our most significant risks. Although most credit quality indicators continued to improve during 2012, the Company's credit quality may continue to show weakness in some loan types and markets in which the Company operates as the economic recovery progresses.

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If the strength of the U.S. economy in general and the strength of the local economies in which we and our subsidiary banks conduct operations decline further, this could result in, among other things, further deterioration in credit quality and/or continued reduced demand for credit, including a resultant adverse effect on the income from our loan portfolio, an increase in charge-offs and an increase in the allowance for loan and lease losses; if such developments occur, we may be required to raise additional capital.

Failure to effectively manage our credit concentration or counterparty risk could adversely affect us.
Increases in concentration or counterparty risk could adversely affect the Company. Concentration risk across our loan and investment portfolios could pose significant additional credit risk to the Company due to exposures which perform in a similar fashion. Counterparty risk could also pose additional credit risk, but it is routinely monitored and analyzed.

Failure to effectively manage our interest rate risk and prolonged periods of low interest rates could adversely affect us.
Net interest income is the largest component of the Company's revenue. The management of interest rate risk for the Company and its subsidiary banks is centralized and overseen by an Asset Liability Management Committee appointed by the Company's Board of Directors. We have been successful in our interest rate risk management as evidenced by achieving a relatively stable net interest margin over the last several years when interest rates have been volatile and the rate environment challenging; however, a failure to effectively manage our interest rate risk could adversely affect us. Factors beyond the Company's control can significantly influence the interest rate environment and increase the Company's risk. These factors include competitive pricing pressures for our loans and deposits, adverse shifts in the mix of deposits and other funding sources, and volatile market interest rates subject to general economic conditions and the policies of governmental and regulatory agencies, in particular the FRB.

The Company remains in an "asset sensitive" interest rate risk position, and the FRB has stated its expectations that short-term interest rates may remain low until unemployment is reduced to below $6.5 \%$ or inflationary expectations exceed $2.5 \%$. Such a scenario may continue to create or exacerbate margin compression for us as a result of repricing of longer-term loans.

Our ability to maintain required capital levels and adequate sources of funding and liquidity has been and may continue to be adversely affected by market conditions.
We are required to maintain certain capital levels in accordance with banking regulations and any capital requirements imposed by our regulators. We must also maintain adequate funding sources in the normal course of business to support our operations and fund outstanding liabilities. Our ability to maintain capital levels, sources of funding, and liquidity has been and could continue to be impacted by changes in the capital markets in which we operate and deteriorating economic and market conditions.

Each of our subsidiary banks must remain well-capitalized and meet certain other requirements for us to retain our status as a financial holding company. Failure to comply with those requirements could result in a loss of our financial holding company status if such conditions are not corrected within 180 days or such longer period as may be permitted by the FRB, although we do not believe that the loss of such status would have an appreciable effect on our operations or financial results. In addition, failure by our bank subsidiaries to meet applicable capital guidelines or to satisfy certain other regulatory requirements can result in certain activity restrictions or a variety of enforcement remedies available to the federal regulatory authorities that include limitations on the ability to pay dividends, the issuance by the regulatory authority of a capital directive to increase capital and the termination of deposit insurance by the FDIC.

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Funding availability continued to improve during 2012. However, because liquidity stresses are often a consequence of the occurrence of other risks, they will continue to be a risk factor in 2013 and beyond for the Company, the Parent and its subsidiary banks.

The quality and liquidity of our asset-backed investment securities portfolio has adversely affected us and may continue to adversely affect us.
The Company's asset-backed investment securities portfolio includes collateralized debt obligations collateralized by trust preferred securities issued by bank holding companies, insurance companies, and REITs that may have some exposure to construction loan, commercial real estate, and the subprime markets and/or to other categories of distressed assets. In addition, asset-backed securities also include structured asset-backed CDOs (also known as diversified structured finance CDOs ) which have exposure to subprime and home equity mortgage securitizations. Many factors, some of which are beyond the Company's control, significantly influence the fair value and impairment status of these securities. These factors include, but are not limited to, prepayments, defaults, deferrals and restructurings by debt issuers, the views of banking regulators, changes in our accounting treatment with respect to these securities, rating agency downgrades of securities, lack of market pricing of securities, or the return of market pricing that varies from the Company's current model valuations, and changes in prepayment rates and future interest rates. For example, during the fourth quarter of 2012, we disclosed our expectation that increased prepayments experienced in our CDO portfolio during the fourth quarter would lead to higher other-than-temporary impairment charges as a result of the use of higher constant prepayment rate speeds in our valuation models for these securities. Additionally we also disclosed that, following discussions with federal banking regulators, we were reviewing assumptions in our valuation models for certain bank holding company trust preferred securities that underlie certain of our CDO securities - namely, those that are currently deferring distributions and nearing the end of their deferral periods. We disclosed that, in combination with the effect of the higher CPR speeds, this could lead to the incurrence of significant OTTI in our CDO portfolio. The occurrence of one or more of these factors could result in additional OTTI charges with respect to our CDO portfolio, which could be material. See "Investment Securities Portfolio" on page 49 for further details.

We and/or the holders of our securities could be adversely affected by unfavorable rating actions from rating agencies. Our ability to access the capital markets is important to our overall funding profile. This access is affected by the ratings assigned by rating agencies to us, certain of our affiliates, and particular classes of securities that we and our affiliates issue. The interest rates that we pay on our securities are also influenced by, among other things, the credit ratings that we, our affiliates, and/or our securities receive from recognized rating agencies. In the past, rating agencies have downgraded our credit ratings. Further downgrades to us, our affiliates, or our securities could increase our costs or otherwise have a negative effect on our results of operations or financial condition or the market prices of our securities.

We could be adversely affected by accounting, financial reporting, and regulatory and compliance risk. The Company is exposed to accounting, financial reporting, and regulatory/compliance risk. The level of regulatory/compliance oversight has been heightened in recent periods as a result of rapid changes in regulations that affect financial institutions. The administration of some of these regulations and related changes has required the Company to comply before their formal adoption.

The Company provides to its customers, invests in, and uses for its own capital, funding, and risk management needs, a number of complex financial products and services. Estimates, judgments, and interpretations of complex and changing accounting and regulatory policies are required in order to provide and account for these products and services. Changes in our accounting policies or in accounting standards could materially affect how we report our financial results and conditions. Identification, interpretation and implementation of complex and changing accounting standards as well as compliance with regulatory requirements therefore pose an ongoing risk.

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We could be adversely affected by legal and governmental proceedings.
The Company is subject to risks associated with legal claims, fines, litigation, and regulatory and other government proceedings. The Company's exposure to these proceedings has increased and may further increase as a result of stresses on customers, counterparties and others arising from the current economic environment; new regulations promulgated under recently adopted statutes; and the creation of new examination and enforcement bodies.

We could be adversely affected by failure in our internal controls.
A failure in our internal controls could have a significant negative impact not only on our earnings, but also on the perception that customers, regulators and investors may have of the Company. We continue to devote a significant amount of effort, time and resources to continually strengthening our controls and ensuring compliance with complex accounting standards and regulations.

We could be adversely affected as a result of acquisitions.
From time to time the Company makes acquisitions including the acquisition of assets and liabilities of failed banks from the FDIC acting as a receiver. The FDIC-supported transactions are subject to loan loss sharing agreements. Failure to comply with the terms of the agreements could result in the loss of indemnification from the FDIC. The success of any acquisition depends, in part, on our ability to realize the projected cost savings from the acquisition and on the continued growth and profitability of the acquisition target. We have been successful with most prior acquisitions, but it is possible that the merger integration process with an acquired company could result in the loss of key employees, disruptions in controls, procedures and policies, or other factors that could affect our ability to realize the projected savings and successfully retain and grow the target's customer base and revenues.

## ITEM 1B. UNRESOLVED STAFF COMMENTS

There are no unresolved written comments that were received from the SEC's staff 180 days or more before the end of the Company's fiscal year relating to our periodic or current reports filed under the Securities Exchange Act of 1934.

## ITEM 2. PROPERTIES

At December 31, 2012, the Company operated 480 domestic branches, of which 285 are owned and 195 are leased. The Company also leases its headquarters offices in Salt Lake City, Utah. Other operations facilities are either owned or leased. The annual rentals under long-term leases for leased premises are determined under various formulas and factors, including operating costs, maintenance, and taxes. For additional information regarding leases and rental payments, see Note 17 of the Notes to Consolidated Financial Statements.

## ITEM 3. LEGAL PROCEEDINGS

The information contained in Note 17 of the Notes to Consolidated Financial Statements is incorporated by reference herein.

## ITEM 4. MINE SAFETY DISCLOSURES

None.

## PART II

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The Company's common stock is traded on the NASDAQ Global Select Market under the symbol "ZION." The last reported sale price of the common stock on NASDAQ on February 15, 2013 was $\$ 24.34$ per share.

The following schedule sets forth, for the periods indicated, the high and low sale prices of the Company's common stock, as quoted on NASDAQ.

|  | 2012 Low 2011 <br> High Low <br>     <br> 1st Quarter $\$ 22.81$ $\$ 16.40$ $\$ 25.60$ | $\$ 22.08$ |  |  |
| :--- | :--- | :--- | :--- | :--- |
| 2nd Quarter | 21.55 | 17.45 | 24.92 | 21.36 |
| 3rd Quarter | 21.68 | 17.58 | 24.71 | 14.07 |
| 4th Quarter | 22.66 | 19.03 | 18.51 | 13.18 |

During 2012, the Company redeemed its Series D Fixed-Rate Cumulative Perpetual Preferred Stock ("TARP CPP")in two installments of $\$ 700$ million each on March 28, 2012 and September 26, 2012. The total of $\$ 1.4$ billion was issued by the U.S. Department of the Treasury under the TARP CPP.
On May 7, 2012, the Company issued $\$ 143.75$ million of a new series of Tier 1 Capital qualifying perpetual preferred stock with an annual dividend of $7.9 \%$. The proceeds were used to redeem all outstanding shares of its Series E fixed-rate resettable non-cumulative perpetual preferred stock on June 15, 2012. The Series E securities had an aggregate par amount of $\$ 142.5$ million and current dividend of $11.0 \%$.
See Note 13 of the Notes to Consolidated Financial Statements for further information regarding equity transactions during 2012.
As of February 15, 2013, there were 5,606 holders of record of the Company's common stock.

## EQUITY CAPITAL AND DIVIDENDS

We have $4,400,000$ authorized shares of preferred stock without par value and with a liquidation preference of $\$ 1,000$ per share. As of December 31, 2012, 60,093, 798,257, and 143,750 of preferred shares series A, C, and F, respectively, have been issued and are outstanding. In addition, holders of $\$ 458$ million of the Company's subordinated debt have the right to convert that debt into either Series A or C preferred stock. In general, preferred shareholders may receive asset distributions before common shareholders; however, preferred shareholders have only limited voting rights generally with respect to certain provisions of the preferred stock, the issuance of senior preferred stock, and the election of directors. Preferred stock dividends reduce earnings available to common shareholders and are paid quarterly in arrears. The redemption amount is computed at the per share liquidation preference plus any declared but unpaid dividends. The series A, C, and F shares are registered with the SEC. See Note 13 of the Notes to Consolidated Financial Statements for further information regarding the Company's preferred stock.
The frequency and amount of common stock dividends paid during the last two years are as follows:

|  | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :--- | :--- | :--- | :--- | :--- |
| 2012 |  |  |  |  |
| 2011 | $\$ 0.01$ | $\$ 0.01$ | $\$ 0.01$ | $\$ 0.01$ |
|  | 0.01 | 0.01 | 0.01 | 0.01 |

The Company's Board of Directors approved a dividend of $\$ 0.01$ per common share payable on February 25, 2013 to shareholders of record on February 18, 2013. The Company expects to continue its policy of paying regular cash dividends on a quarterly basis, although there is no assurance as to future dividends because they depend on future earnings, capital requirements, financial condition, and regulatory approvals.

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## SECURITIES AUTHORIZED FOR ISSUANCE UNDER EQUITY COMPENSATION PLANS

The information contained in Item 12 of this Form 10-K is incorporated by reference herein.

## SHARE REPURCHASES

The following schedule summarizes the Company's share repurchases for the fourth quarter of 2012.

| Period | Total number <br> of shares <br> repurchased ${ }^{1}$ | Average <br> price paid <br> per share | Total number of shares <br> purchased as part of <br> publicly announced <br> plans or programs | Approximate dollar <br> value of shares that <br> may yet be purchased |
| :--- | :---: | :--- | :--- | :---: |
| under the plan |  |  |  |  |

${ }^{1}$ Represents common shares acquired from employees in connection with the Company's stock compensation plan. Shares were acquired from employees to pay for their payroll taxes upon the vesting of restricted stock and restricted stock units under the "withholding shares" provision of an employee share-based compensation plan.

## PERFORMANCE GRAPH

The following stock performance graph compares the five-year cumulative total return of Zions Bancorporation's common stock with the Standard \& Poor's 500 Index and the KBW Bank Index, both of which include Zions Bancorporation. The KBW Bank Index is a market capitalization-weighted bank stock index developed and published by Keefe, Bruyette \& Woods, Inc., a nationally recognized brokerage and investment banking firm specializing in bank stocks. The index is composed of 24 geographically diverse stocks representing national money center banks and leading regional financial institutions. The stock performance graph is based upon an initial investment of $\$ 100$ on December 31, 2007 and assumes reinvestment of dividends.

|  | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Zions Bancorporation |  |  |  |  |  |  |
| KBW Bank Index | 100.0 | 54.6 | 28.7 | 54.4 | 36.6 | 48.2 |
| S\&P 500 | 100.0 | 52.5 | 51.6 | 63.7 | 48.9 | 65.1 |
|  | 100.0 | 63.0 | 79.7 | 91.7 | 93.6 | 108.6 |

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ITEM 6. SELECTED FINANCIAL DATA
FINANCIAL HIGHLIGHTS

| (In millions, except per share amounts) | $2012 / 2011$ <br> Change |  |  | 2012 | 2011 | 2010 | 2009 | 2008 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| For the Year |  |  |  |  |  |  |  |  |

Per Common Share

| Net earnings (loss) - diluted | +17 | $\%$ | 0.97 | 0.83 | $(2.48$ | $)$ | $(9.92$ | $)$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Net earnings (loss) - basic | +17 | $\%$ | 0.97 | 0.83 | $(2.48$ | $)$ | $(9.92$ | $)$ |
| $(2.68$ | $)$ |  |  |  |  |  |  |  |
| Dividends declared $_{\text {Book value }^{1}}$ | - | $\%$ | 0.04 | 0.04 | 0.04 | 0.10 | 1.61 |  |
| Market price - end | +7 | $\%$ | 26.73 | 25.02 | 25.12 | 27.85 | 42.65 |  |
| Market price - high |  |  | 21.40 | 16.28 | 24.23 | 12.83 | 24.51 |  |
| Market price - low |  | 22.81 | 25.60 | 30.29 | 25.52 | 57.05 |  |  |
|  |  |  | 16.40 | 13.18 | 12.88 | 5.90 | 17.53 |  |
| At Year-End |  |  |  |  |  |  |  |  |
| Assets | +4 | $\%$ | 55,512 | 53,149 | 51,035 | 51,123 | 55,093 |  |
| Net loans and leases | +1 | $\%$ | 37,665 | 37,258 | 36,830 | 40,260 | 41,712 |  |
| Deposits | +8 | $\%$ | 46,133 | 42,876 | 40,935 | 41,841 | 41,316 |  |
| Long-term debt | +20 | $\%$ | 2,337 | 1,954 | 1,943 | 2,033 | 2,622 |  |
| Shareholders' equity: |  |  |  |  |  |  |  |  |
| Preferred equity | -53 | $\%$ | 1,128 | 2,377 | 2,057 | 1,503 | 1,582 |  |
| Common equity | +7 | $\%$ | 4,924 | 4,608 | 4,591 | 4,190 | 4,920 |  |
| Noncontrolling interests | -50 | $\%$ | $(3$ | $(2$ | $)$ | $(1$ | $)$ | 17 |
|  |  |  |  |  |  | 27 |  |  |

Performance Ratios
$\begin{array}{lcccccccccc}\text { Return on average assets } & 0.66 & \% & 0.63 & \% & (0.57 & ) \% & (2.25 & ) \% & (0.50 & ) \% \\ \text { Return on average common equity } & 3.76 & \% & 3.32 & \% & (9.26 & ) \% & (28.35 & ) \% & (5.69 & ) \% \\ \text { Net interest margin } & 3.57 & \% & 3.77 & \% & 3.70 & \% & 3.91 & \% & 4.15 & \%\end{array}$
Capital Ratios ${ }^{1}$

Equity to assets
Tier 1 leverage
Tier 1 risk-based capital
Total risk-based capital
Tangible common equity
Tangible equity

## Selected Information

Average common and common-equivalent shares (in thousands)
Common dividend payout ratio
Full-time equivalent employees
Commercial banking offices
ATMs

| 10.90 | $\%$ | 13.14 | $\%$ | 13.02 | $\%$ | 11.17 | $\%$ | 11.85 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 10.96 | $\%$ | 13.40 | $\%$ | 12.56 | $\%$ | 10.38 | $\%$ | 9.99 | $\%$ |
| 13.38 | $\%$ | 16.13 | $\%$ | 14.78 | $\%$ | 10.53 | $\%$ | 10.22 | $\%$ |
| 15.05 | $\%$ | 18.06 | $\%$ | 17.15 | $\%$ | 13.28 | $\%$ | 14.32 | $\%$ |
| 7.09 | $\%$ | 6.77 | $\%$ | 6.99 | $\%$ | 6.12 | $\%$ | 5.89 | $\%$ |
| 9.15 | $\%$ | 11.33 | $\%$ | 11.10 | $\%$ | 9.16 | $\%$ | 8.91 | $\%$ |

${ }^{1}$ At year-end. The actual high price for 2008 was $\$ 107.21$. However, this trading price was an anomaly resulting from electronic 2 orders at the opening of the market on September 19, 2008 in response to the SEC's announcement (prior to the market opening that day) of its temporary emergency action suspending short selling in financial companies. The closing price on September 19, 2008 was $\$ 52.83$.

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## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS <br> MANAGEMENT'S DISCUSSION AND ANALYSIS

## EXECUTIVE SUMMARY

## Company Overview

Zions Bancorporation ("the Parent") and subsidiaries (collectively "the Company," "Zions," "we," "our," "us") together comp $\$ 56$ billion financial holding company headquartered in Salt Lake City, Utah. The Company is considered a "systemically important" financial institution under the Dodd-Frank Act.
As of December 31, 2012, the Company was the $20^{\text {th }}$ largest domestic bank holding company in terms of deposits and is included in the S\&P 500 and NASDAQ Financial 100 indices. It is the largest independent regional banking company in the western U.S.
At December 31, 2012, the Company operated banking businesses through 480 domestic branches in ten western and southwestern states.
The Company ranked in the top 10 nationally for loans provided to small businesses, under both the Small Business Administration's 7(a) and 504 programs.
It has been awarded numerous "Excellence" awards by Greenwich Associates, having received 13 awards for the 2012 survey. Only 11 banks received more than 10 awards, while the nation's largest banks received a median three such awards.
The Company provides also public finance, wealth management and brokerage services.
Revenues and profits are primarily derived from commercial customers.

## Long-Term Strategy

We strive to maintain a local community/regional bank approach for customer-facing elements of our business. We believe that our target customers, consisting largely of small and mid-sized businesses, appreciate local branding, product customization and speedy decision-making by local management. By retaining a significant degree of autonomy in product offerings and pricing, we believe our banks have a sustainable competitive advantage over larger national banks where loan and deposit products are often homogeneous. However, we strive to centralize noncustomer facing operations, such as risk and capital management, and technology and operations. By centralizing many of these functions, we believe we can generally achieve greater economies of scale and stronger risk management, and that our portfolio of community banks has superior access to the capital markets, investment portfolio and treasury management, liquidity resources, and technological advances than do smaller independent community banks.

Our strategy is driven by four key factors:
focus on growth markets;
maintain a sustainable competitive advantage over large national and global banks by keeping many decisions that affect customers local;
maintain a sustainable competitive advantage over community banks through superior products, productivity, efficiency and a lower cost of capital; and centralize and standardize policies and oversight of key risks, technology and operations.

## Focus on Growth Markets

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The Company seeks to grow both organically and through acquisitions in growth markets. The states in our geographic footprint have experienced higher rates of economic growth than other states. Our footprint is well diversified by industry, strong business formation rates, real estate development and general economic expansion. While some states in our footprint experienced a significant slowing in economic activity during the recent recession, others have experienced above-average growth and stronger resistance to the economic downturn. We believe the Company can continue to experience above-average revenue growth in the long term, in part because the majority of our footprint is concentrated in states that have above average GDP, population, and job growth, and where the economies are well diversified.
GDP growth in our footprint has exceeded nominal U.S. GDP by an average of $1.1 \%$ per year (compounded) over the tast ten years; i.e., from 2001-2011, nominal U.S. GDP grew by 3.9\%, while nominal GDP in Zions' footprint (weighted by $12 / 31 / 12$ assets) grew by $5.1 \%$.
Job creation within the Zions footprint greatly exceeded the national rate during the past ten years. U.S. nonfarm payroll jobs increased by $3.4 \%$ during the last ten years; however, job creation in Zions' footprint increased by $11.4 \%$. The higher economic growth indicators of GDP and job creation in our footprint are driven by the economies of Texas, California and Utah where more than $75 \%$ of the Company's assets are located.

Texas has a well diversified economy that is the third largest in the United States. Significant drivers of its growth are the energy, health care, manufacturing, real estate, and computer technology sectors. These sectors have propelled the Texas economy to outperform the nation, as employers have added jobs in the past 12 months, which has resulted in the unemployment rate declining to $6.1 \%$ compared to the national rate of $7.8 \%$. Amegy's three primary markets, Houston, Dallas and San Antonio, experienced job growth in 2012. Amegy has $\$ 13$ billion in assets, which represent $24 \%$ of the Company's assets. In addition, the Texas economic environment benefits from business-friendly growth policies, affordable housing markets, and a relatively small percentage of homeowner borrowers in a negative equity situation. See "Business Segment Results" on page 44 for further discussion on the 2012 performance of Amegy.

California's economy is the largest in the United States, representing approximately $13 \%$ of the nation's GDP and is based on a diverse group of business sectors. The state has been experiencing improvements in residential and CRE values. Additionally, voters recently approved increases in taxes to shore up the state's budget shortfall. However, state and local finances remain under strain; California has one of the lowest state credit ratings, and several major municipalities filed for or remained under bankruptcy protection in 2012. California Bank \& Trust's ("CB\&T") primary markets - the major metropolitan areas in California including the San Francisco Bay area, Los Angeles County, Orange County, and San Diego - continued to experience economic improvements in 2012 compared to 2011. CB\&T has approximately $\$ 11$ billion in assets, which represent $20 \%$ of the Company's assets. Trends in unemployment, home foreclosures, and bank credit problems continue to improve throughout California, resulting in corresponding reductions in problem credits and nonperforming assets at CB\&T. The state's unemployment rate declined from its peak as follows - $12.4 \%$ in October 2010, 11.2\% in December 2011, and $9.8 \%$ in December 2012 - but remains well above the $7.8 \%$ national average. Unemployment rates are much lower in CB\&T's primary markets compared to the state as a whole. See "Business Segment Results" on page 44 for further discussion on the 2012 performance of CB\&T.

The Utah economy is primarily based on the energy, agriculture, real estate, computer technology, education, health care, and financial services sectors. During 2012, Utah employment grew at a $2.9 \%$ rate compared to the national employment growth rate of $1.4 \%$. This growth decreased Utah's overall unemployment rate to $5.2 \%$ in 2012 from $5.8 \%$ in 2011. Zions Bank is the second largest full-service commercial bank in the state of Utah as measured by domestic deposits, and operates in all submarkets of the state. Zions Bank has approximately $\$ 18$ billion in assets, which represent $32 \%$ of the Company's assets. In addition, the Utah state government has been recognized for its policies promoting a business-friendly climate, providing a predictable and stable tax policy, and controlling

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government spending levels. See "Business Segment Results" on page 44 for further discussion on the 2012 performance of Zions Bank.

## Keep Decisions That Affect Customers Local

We believe that over the long term, ensuring that local management teams retain the authority over many of the decisions that affect their customers is a strategy that ultimately generates superior growth in our banking businesses, as supported by stronger organic loan and deposit growth relative to other banks.
We operate eight different community/regional banks, each under a different name, and each with its own charter, chief executive officer and management team.
We believe that this approach allows us to attract and retain exceptional management, and provides service of the highest quality to our targeted customers. The results of this service are evident in the results of the Greenwich
Associates annual survey, wherein the Company consistently ranks "Excellent" for overall satisfaction among small and middle-market businesses.
This structure helps to ensure that many of the decisions related to customers are made at a local level:
branding and marketing strategies;
product offerings and pricing;
credit decisions (within the limits of established corporate policy); and
relationship management strategies and the integration of various business lines.

## Maintain a Sustainable Competitive Advantage Over Community Banks

To create a sustainable competitive advantage over other smaller community banks, we focus on achieving product selection, productivity, economies of scale, availability of liquidity, and a lower cost of capital. Compared to community banks:
We use the combined scale of all of our banking operations to create a broad product offering.
Our larger capital base and product offerings allows us to lend to business customers of a wide range of sizes, from small businesses to large companies.
For certain products for which economies of scale are believed to be critical, the Company "manufactures" the product centrally or is able to obtain services from third-party vendors at lower costs due to volume-driven pricing power.
Our combined size and diversification affords us superior access to the capital markets for debt and equity financing; over the long term, this advantage has historically, and should in the future, result in a lower cost of capital than our subsidiary banks could achieve on their own.

Centralize and Standardize Policies and Oversight of Key Risks
We seek to standardize policies and practices related to the management of key risks in order to assure a consistent risk profile in an otherwise decentralized management model. Among these key risks and functions are credit, interest rate, liquidity, and market risks.
The Company conducts regular stress testing of the loan portfolio using multiple economic scenarios. Such tests help to identify pockets of risk and enable management to reduce risk.
The Company oversees credit risk using a single credit policy and specialists in business, commercial real estate consumer lending, and in concentration risk management.
The Company regularly measures interest rate and liquidity risk and uses capital markets instruments to adjust risks to within Board-approved levels.
The Company centrally monitors and oversees operational risk. Centralized internal audit, credit examination, and compliance functions test compliance with established policies.

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## MANAGEMENT'S OVERVIEW OF 2012 PERFORMANCE

The Company reported net earnings applicable to common shareholders for 2012 of $\$ 178.6$ million or $\$ 0.97$ per diluted common shared compared to $\$ 153.4$ million or $\$ 0.83$ per diluted common share for 2011.

While we are encouraged with the 2012 results, we are also encouraged by future opportunities to expand our return on equity through both financing and operating channels.

Areas Experiencing Strength in 2012
The Company improved its profitability, generating a $5.18 \%$ tangible return on average tangible common equity compared to $4.72 \%$ in 2011. Two major items had a significant adverse impact on profitability during the year: 1) amortization of the discount related to convertible subordinated debt, and 2) securities impairment losses on investment securities, net of securities gains. Together, these items reduced earnings by approximately $\$ 148.1$ million pretax.
Common equity Tier 1 capital improved and we began to reduce the cost of our high-cost capital structure (see Chart 3). In 2012, we fully redeemed our $\$ 1.4$ billion TARP CPP preferred stock. We also refinanced our Series E preferred shares with the lower-cost Series F preferred shares, which resulted in an annualized $\$ 91$ million preferred dividend expense in the fourth quarter of 2012 compared to an annualized $\$ 178$ million preferred dividend expense in the fourth quarter of 2011. Our Common Equity Tier 1 ratio further improved to $9.80 \%$ at December 31, 2012.

Asset quality improved significantly, with the Company experiencing a $30 \%$ decline in nonperforming - lending-related assets (see Chart 2) and a $66 \%$ decline in net charge-offs. As a result, credit costs, including the provision for loan losses, other real estate expense, and credit-related expense, declined more than $60 \%$. Loans, our primary revenue driver, increased $\$ 407$ million, or $1.1 \%$, compared to December 31, 2011, including increases of $\$ 809$ million in commercial and industrial, $\$ 429$ million in 1-4 family residential, and $\$ 180$ million in commercial real estate term loans. This loan growth came despite the net run-off of $\$ 570$ million in owner occupied loans, $\$ 326$ million in construction and land development loans, and $\$ 223$ million in FDIC-supported loans, all of which were planned reductions to reduce risk. Unfunded lending commitments increased $\$ 1.7$ billion in 2012, which is expected to result in improved loan growth in 2013.
Despite a difficult interest rate environment and modest loan growth, we successfully maintained relatively stable net interest income in 2012 compared to 2011 (see Chart 1). We also worked to contain operating costs. Noninterest expense, excluding other real estate and credit-related expenses, was relatively stable during the year, increasing at a rate less than inflation of only $0.4 \%$.

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Areas Experiencing Weakness in 2012
Our net interest margin declined to $3.57 \%$ from $3.77 \%$ in 2011 , but continued to remain reasonably strong relative to other peer banks. This decline was predominately due to the substantial increase in low-yielding money market investments, which was driven by a strong increase in noninterest-bearing demand deposits. Additional pressure on the NIM in 2012 was also due to loan maturities and resets. Many loans that were originated in prior years had higher rates than market rates during 2012, and thus when such loans mature or the rates reset, the yield frequently declines compared to the prior yield.
High cost debt and preferred equity weighed significantly on returns. The high cost of debt and preferred equity is a byproduct of our efforts to stabilize the Company's capital base during the recent recession. While we issued fewer common shares than many banks to shore up our capital base, we did issue high cost debt and perpetual preferred stock.
While some credit quality ratios, such as net charge-offs as a percentage of average loans, have improved to pre-recession levels, other ratios, such as nonperforming lending-related assets as a percentage of loans and other real estate owned, are still inferior to long-term averages.

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Areas of Focus for 2013

- Reduce costs related to high-cost debt and preferred equity, as previously
discussed.
Increase the loan growth rate, primarily through continued strong business lending and additional growth in residential mortgage lending.
Further reduce nonaccrual and classified loans.
Increase fee income through changes to product pricing, improved product distribution, and improved cross sales. Carefully manage expenses, including expenses related to loan quality other than the provision for loan losses, e.g., other real estate and credit-related expenses.

Schedule 1 presents the key drivers of the Company's performance during 2012 and 2011:
Schedule 1
KEY DRIVERS OF PERFORMANCE
2012 COMPARED TO 2011


## CRITICAL ACCOUNTING POLICIES AND SIGNIFICANT ESTIMATES

Note 1 of the Notes to Consolidated Financial Statements contains a summary of the Company's significant accounting policies. Further explanations of significant accounting policies are included where applicable in the remaining Notes to Consolidated Financial Statements. Discussed below are certain significant accounting policies that we consider critical to the Company's financial statements. These critical accounting policies were selected because the amounts
affected by them are significant to the financial statements. Any changes to these amounts, including changes in estimates, may also be significant to the financial statements. We believe that an understanding of certain of these policies, along with the related estimates we are required to make in recording the financial

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transactions of the Company, is important to have a complete picture of the Company's financial condition. In addition, in arriving at these estimates, we are required to make complex and subjective judgments, many of which include a high degree of uncertainty. The following discussion of these critical accounting policies includes the significant estimates related to these policies. We have discussed each of these accounting policies and the related estimates with the Audit Committee of the Board of Directors.

We have included where applicable in this document sensitivity schedules and other examples to demonstrate the impact of the changes in estimates made for various financial transactions. The sensitivities in these schedules and examples are hypothetical and should be viewed with caution. Changes in estimates are based on variations in assumptions and are not subject to simple extrapolation, as the relationship of the change in the assumption to the change in the amount of the estimate may not be linear. In addition, the effect of a variation in one assumption is in reality likely to cause changes in other assumptions, which could potentially magnify or counteract the sensitivities.

## Fair Value Estimates

The Company measures or monitors many of its assets and liabilities on a fair value basis. Fair value is the price that could be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants. To increase consistency and comparability in fair value measures, current accounting guidance has established a three-level hierarchy to prioritize the valuation inputs among (1) observable inputs that reflect quoted prices in active markets, (2) inputs other than quoted prices with observable market data, and (3) unobservable data such as the Company's own data or single dealer nonbinding pricing quotes.

When observable market prices are not available, fair value is estimated using modeling techniques such as discounted cash flow analysis. These modeling techniques utilize assumptions that market participants would use in pricing the asset or the liability, including assumptions about the risk inherent in a particular valuation technique, the effect of a restriction on the sale or use of an asset, the related life of the asset and applicable growth rate, the risk of nonperformance, and other related assumptions.

The selection and weighting of the various fair value techniques may result in a fair value higher or lower than carrying value. Considerable judgment may be involved in determining the amount that is most representative of fair value.

For assets and liabilities recorded at fair value, the Company's policy is to maximize the use of observable inputs and minimize the use of unobservable inputs when developing fair value measurements for those items where there is an active market. In certain cases, when market observable inputs for model-based valuation techniques may not be readily available, the Company is required to make judgments about assumptions market participants would use in estimating the fair value of the financial instrument. The models used to determine fair value adjustments are periodically evaluated by management for relevance under current facts and circumstances.

Changes in market conditions may reduce the availability of quoted prices or observable data. For example, reduced liquidity in the capital markets or changes in secondary market activities could result in observable market inputs becoming unavailable. Therefore, when market data is not available, the Company would use valuation techniques requiring more management judgment to estimate the appropriate fair value.

Fair value is used on a recurring basis for certain assets and liabilities in which fair value is the primary measure of accounting. Fair value is used on a nonrecurring basis to measure certain assets or liabilities (including HTM securities, loans held for sale, and OREO) for impairment or for disclosure purposes in accordance with current accounting guidance.

Impairment analysis also relates to long-lived assets, goodwill, and core deposit and other intangible assets. An impairment loss is recognized if the carrying amount of the asset is not likely to be recoverable and exceeds its fair

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value. In determining the fair value, management uses models and applies the techniques and assumptions previously discussed.

Investment securities are valued using several methodologies which depend on the nature of the security, availability of current market information, and other factors. Certain CDOs are valued using an internal model and the assumptions are analyzed for sensitivity. "Investment Securities Portfolio" on page 49 provides more information regarding this analysis.

Investment securities are reviewed formally on a quarterly basis for the presence of OTTI. The evaluation process takes into account current market conditions, the fair value of the security, and many other factors. The decision to deem these securities OTTI is based on a specific analysis of the structure of each security and an evaluation of the underlying collateral. OTTI is considered to have occurred if (1) we intend to sell the security; (2) it is "more likely than not" we will be required to sell the security before recovery of its amortized cost basis; or (3) the present value of expected cash flows is not sufficient to recover the entire amortized cost basis. The "more likely than not" criteria is a lower threshold than the "probable" criteria.

Notes 1, 5, 7, 9 and 20 of the Notes to Consolidated Financial Statements and "Investment Securities Portfolio" on page 49 contain further information regarding the use of fair value estimates.

## Allowance for Credit Losses

The allowance for credit losses includes the allowance for loan losses and the reserve for unfunded lending commitments. The allowance for loan losses provides for probable losses that have been identified with specific customer relationships and for probable losses believed to be inherent in the loan portfolio, but which have not been specifically identified. The determination of the appropriate level of the allowance is based on periodic evaluations of the portfolios. This process includes a quantitative analysis, as well as a qualitative review of its results. The qualitative review requires a significant amount of judgment, and is described in more detail in Note 6 of the Notes to Consolidated Financial Statements.

The reserve for unfunded lending commitments provides for potential losses associated with off-balance sheet lending commitments and standby letters of credit. The reserve is estimated using the same procedures and methodologies as for the allowance for loan losses, plus assumptions regarding the probability and amount of unfunded commitments being drawn.

There are numerous components that enter into the evaluation of the allowance for loan losses, which includes a quantitative and a qualitative process. Although we believe that our processes for determining an appropriate level for the allowance adequately address the various components that could potentially result in credit losses, the processes and their elements include features that may be susceptible to significant change. Any unfavorable differences between the actual outcome of credit-related events and our estimates and projections could require an additional provision for credit losses. As an example, if a total of $\$ 1.5$ billion of Pass grade loans were to be immediately classified as Special Mention, Substandard or Doubtful (as defined in Note 6 of the Notes to Consolidated Financial Statements) in the same proportion and in the same loan categories as the existing criticized and classified loans to the whole portfolio, the quantitatively determined amount of the allowance for loan losses at December 31, 2012 would increase by approximately $\$ 76$ million. This sensitivity analysis is hypothetical and has been provided only to indicate the potential impact that changes in the level of the criticized and classified loans may have on the allowance estimation process.

Although the qualitative process is subjective, it represents the Company's best estimate of qualitative factors impacting the determination of the allowance for loan losses. Such factors include but are not limited to national and
regional economic trends and indicators. We believe that given the procedures we follow in determining the allowance for loan losses for the loan portfolio, the various components used in the current estimation processes are appropriate.

Note 6 of the Notes to Consolidated Financial Statements and "Credit Risk Management" on page 64 contain further information and more specific descriptions of the processes and methodologies used to estimate the allowance for credit losses.

## Accounting for Goodwill

Goodwill is initially recorded at fair value and is subsequently evaluated at least annually for impairment in accordance with current accounting guidance. We perform this annual test as of October 1 of each year, or more often if events or circumstances indicate that carrying value may not be recoverable. The goodwill impairment test for a given reporting unit (generally one of our subsidiary banks) compares its fair value with its carrying value. If the carrying amount exceeds fair value, an additional analysis must be performed to determine the amount, if any, by which goodwill is impaired.

To determine the fair value, we generally use a combination of up to three separate methods: comparable publicly traded financial service companies (primarily banks and bank holding companies) in the western and southwestern states ("Market Value"); where applicable, comparable acquisitions of financial services companies in the western and southwestern states ("Transaction Value"); and the discounted present value of management's estimates of future cash flows. Critical assumptions that are used as part of these calculations include:
selection of comparable publicly traded companies based on location, size, and business focus and composition; selection of market comparable acquisition transactions based on location, size, business focus and composition, and date of the transaction;
the discount rate, which is based on Zions estimate of its cost of capital, applied to future cash flows;
the potential future earnings and cash flows of the reporting unit;
the relative weight given to the valuations derived by the three methods described; and
the control premium associated with reporting units.
We apply a control premium in the Market Value approach to determine the reporting units' equity values. Control premiums represent the ability of a controlling shareholder to change how the Company is managed and can cause the fair value of a reporting unit as a whole to exceed its market capitalization. Based on a review of historical bank acquisition transactions within the Company's geographic footprint, and a comparison of the target banks' market values 30 days prior to the announced transaction to the deal value, we have determined that a control premium of $25 \%$ was appropriate at the most recent test date.

Since estimates are an integral part of the impairment computations, changes in these estimates could have a significant impact on any calculated impairment amount. Estimates include economic conditions, which impact the assumptions related to interest and growth rates, loss rates and imputed cost of equity capital. The fair value estimates for each reporting unit incorporate current economic and market conditions, including Federal Reserve monetary policy expectations and the impact of legislative and regulatory changes. Additional factors that may significantly affect the estimates include, among others, competitive forces, customer behaviors and attrition, loan losses, changes in growth trends, cost structures and technology, changes in equity market values and merger and acquisition valuations, and changes in industry conditions.

Weakening in the economic environment, a decline in the performance of the reporting units or other factors could cause the fair value of one or more of the reporting units to fall below carrying value, resulting in a goodwill impairment charge. Additionally, new legislative or regulatory changes not anticipated in management's expectations may cause the fair value of one or more of the reporting units to fall below the carrying value, resulting in a goodwill impairment charge. Any impairment charge would not affect the Company's regulatory capital ratios, tangible common equity ratio, or liquidity position.

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During the fourth quarter of 2012, we performed our annual goodwill impairment evaluation of the entire organization, effective October 1, 2012. Upon completion of the evaluation process, we concluded that the Commerce Bank of Oregon was the only one of our subsidiary banks that was impaired. The Company recorded an impairment charge of $\$ 1$ million, which was the total amount of goodwill associated with that subsidiary. Furthermore, the evaluation process determined that the fair values of Amegy, CB\&T, and Zions Bank exceeded their carrying values by $18 \%, 33 \%$ and $15 \%$, respectively. Additionally, we performed a hypothetical sensitivity analysis on the discount rate assumption to evaluate the impact of an adverse change to this assumption. If the discount rate applied to future earnings were increased by 100 bps , then the fair values of Amegy, CB\&T, and Zions Bank would exceed their carrying values by $12 \%, 28 \%$, and $5 \%$, respectively. Note 9 of the Notes to Consolidated Financial Statements contains additional information related to goodwill.

## Accounting for Derivatives

Our interest rate risk management strategy involves the use of hedging to mitigate our exposure to potential adverse effects from changes in interest rates.

The derivative contracts used by the Company are exchange-traded or OTC. Exchange-traded derivatives consist of forward currency exchange contracts, which are part of the Company's services provided to commercial customers. OTC derivatives consist of interest rate swaps, options and futures contracts.

We record all derivatives at fair value on the balance sheet. When quoted market prices are not available, the valuation of derivative instruments is determined using widely accepted valuation techniques including discounted cash flow analysis on the expected cash flows of each derivative. These future net cash flows, however, are susceptible to change due primarily to fluctuations in interest rates (most significantly), and foreign exchange rates. As a result, the estimated values of these derivatives will change over time as cash is received and paid and as market conditions change. As these changes take place, they may have a positive or negative impact on our estimated valuations.

We incorporate credit valuation adjustments to appropriately reflect both the Company's own nonperformance risk and the respective counterparty's nonperformance risk in the fair value measurements of its OTC derivatives, based on a total expected exposure credit model. In adjusting the fair value of our derivative contracts for the effect of nonperformance risk, we have considered the impact of netting and any applicable credit enhancements, such as collateral postings, current threshold amounts, mutual puts, and guarantees. Additionally, we actively monitor counterparty credit ratings for significant changes.

Notes 1, 7 and 20 of the Notes to Consolidated Financial Statements and "Interest Rate and Market Risk Management" on page 78 contain further information on our use of derivatives and the methodologies used to estimate fair value.

## Income Taxes

The Company is subject to the income tax laws of the United States, its states and other jurisdictions where the Company conducts business. These laws are complex and subject to different interpretations by the taxpayer and the various taxing authorities. In determining the provision for income taxes, management must make judgments and estimates about the application of these laws and related regulations. In the process of preparing the Company's tax returns, management attempts to make reasonable interpretations of the tax laws. These interpretations are subject to challenge by the tax authorities upon audit or to reinterpretation based on management's ongoing assessment of facts and evolving case law.

The Company had net Deferred Tax Assets ("DTAs") of $\$ 406$ million at December 31, 2012, compared to $\$ 509$ million at December 31, 2011. The most significant portions of the deductible temporary differences relate to (1) the allowance for loan losses and (2) fair value adjustments or impairment write-downs related to securities. No valuation
allowance has been recorded as of December 31, 2012 related to DTAs except for a full valuation reserve 31

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related to certain acquired net operating losses from an immaterial nonbank subsidiary. In assessing the need for a valuation allowance, both the positive and negative evidence about the realization of DTAs were evaluated. The ultimate realization of DTAs is based on the Company's ability to (1) carry back net operating losses to prior tax periods, (2) implement tax planning strategies that are prudent and feasible, (3) utilize the reversal of taxable temporary differences to offset deductible temporary differences, and (4) generate future taxable income.

After considering the weight of the positive evidence compared to the negative evidence, management has concluded it is more likely than not that the Company will realize the existing DTAs and that an additional valuation allowance is not needed.

On a quarterly basis, management assesses the reasonableness of its effective tax rate based upon its current best estimate of net income and the applicable taxes expected for the full year. Deferred tax assets and liabilities are also reassessed on a regular basis. Reserves for contingent tax liabilities are reviewed quarterly for adequacy based upon developments in tax law and the status of examinations or audits. The Company has tax reserves at December 31, 2012 of approximately $\$ 1.8$ million, net of federal and/or state benefits, for uncertain tax positions primarily for various state tax contingencies in several jurisdictions.

Note 14 of the Notes to Consolidated Financial Statements and "Income Taxes" on page 31 contain additional information.

## RECENT ACCOUNTING PRONOUNCEMENTS AND DEVELOPMENTS

Note 2 of the Notes to Consolidated Financial Statements discusses the expected impact of accounting pronouncements recently issued but not yet required to be adopted. Where applicable, the other Notes to Consolidated Financial Statements and MD\&A discuss new accounting pronouncements adopted during 2012 to the extent they materially affect the Company's financial condition, results of operations, or liquidity.

## RESULTS OF OPERATIONS

In 2012, the Company reclassified credit card interchange fee income from interest and fees on loans to other service charges, commissions and fees. Additionally, income on factored receivables was reclassified from other service charges, commissions and fees to interest and fees on loans. There was no change in net earnings for any prior year presented and the reclassification did not significantly impact the Company's net interest margin. See Note 1 of the Notes to Consolidated Financial Statements for additional information.
The Company reported net earnings applicable to common shareholders for 2012 of $\$ 178.6$ million, or $\$ 0.97$ per diluted share, compared to $\$ 153.4$ million, or $\$ 0.83$ per diluted share for 2011 . The following changes had a favorable impact on net earnings:
$\$ 60.3$ million decrease in the provision for loan losses;
$\$ 57.8$ million decrease in other real estate expense;
$\$ 20.5$ million decrease in FDIC premiums;
$\$ 13.4$ million increase in dividends and other investment income; and
$\$ 11.9$ million increase in loan sales and servicing income.
The impact of these items was partially offset by the following:
$\$ 70.4$ million increase in net impairment losses on investment securities;
$\$ 24.2$ million decrease in net interest income;
$\$ 16.8$ million increase in fair value and nonhedge derivative loss;
$\$ 16.5$ million decrease in other noninterest income; and
$\$ 13.7$ million increase in the provision for unfunded lending commitments.

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The Company reported net earnings applicable to common shareholders for 2011 of $\$ 153.4$ million, or $\$ 0.83$ per diluted share, compared to a net loss applicable to common shareholders of $\$ 412.5$ million, or $\$ 2.48$ per diluted share for 2010. The significant improvement in net earnings was mainly caused by the following favorable changes:
$\$ 778.2$ million decrease in the provision for loan losses;
$\$ 67.2$ million decrease in other real estate expense;
$\$ 51.7$ million decrease in net impairment losses on investment securities;
$\$ 41.9$ million increase in net interest income; and
$\$ 38.1$ million decrease in FDIC premiums.
The impact of these items was partially offset by the following:
$\$ 305.4$ million increase in income tax expense;
$\$ 48.9$ million increase in salaries and employee benefits;
$\$ 47.5$ million increase in preferred stock dividends;
$\$ 25.3$ million decrease in service charges and fees on deposit accounts; and
$\$ 14.5$ million decrease in gain on subordinated debt exchange.
During 2009, the Company executed a subordinated debt modification and exchange transaction. The original discount on the resulting convertible subordinated debt was $\$ 679$ million and the remaining discount at December 31, 2012 was $\$ 149$ million. It included the following components:
the fair value discount on the debt; and
the value of the beneficial conversion feature which added the right of the debt holder to convert the debt into preferred stock.
The discount associated with the convertible subordinated debt is amortized to interest expense using the interest method over the remaining term of the subordinated debt (referred to herein as "discount amortization"). When holders of the convertible subordinated notes convert into preferred stock, the rate of amortization is accelerated by immediately expensing any unamortized discount associated with the converted debt (referred to herein as "accelerated discount amortization").

Excluding the impact of these noncash expenses, income before income taxes and subordinated debt conversions for 2012 was $\$ 616.4$ million compared to $\$ 682.8$ million for 2011, as shown in Schedule 2:

Schedule 2
IMPACT OF CONVERTIBLE SUBORDINATED DEBT
(In millions)

| Year Ended December 31, |  |  |
| :--- | :---: | :--- |
| 2012 | 2011 | 2010 |


| Income (loss) before income taxes (GAAP) | $\$ 541.6$ | $\$ 521.3$ | $\$(403.1$ | ) |
| :--- | :--- | :--- | :--- | :--- |
| Convertible subordinated debt discount amortization | 43.3 | 46.0 | 58.0 |  |
| Accelerated convertible subordinated debt discount amortization | 31.5 | 115.6 | 172.4 |  |
| Income (loss) before income taxes and subordinated debt  <br> conversions (non-GAAP) $\$ 616.4$ | $\$ 682.9$ | $\$(172.7$ | ) |  |

The impact of the conversion of subordinated debt into preferred stock is further discussed in "Capital Management" on page 88.

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Net Interest Income, Margin and Interest Rate Spreads
Net interest income is the difference between interest earned on interest-earning assets and interest incurred on interest-bearing liabilities. Taxable-equivalent net interest income is the largest portion of the Company's revenue. For 2012, taxable-equivalent net interest income was $\$ 1,750.2$ million, compared to $\$ 1,776.4$ million and $\$ 1,736.0$ million for 2011 and 2010, respectively. The tax rate used for calculating all taxable-equivalent adjustments was $35 \%$ for all periods presented.
Net interest margin in 2012 vs. 2011
The net interest margin was $3.57 \%$ and $3.77 \%$ for 2012 and 2011, respectively. The 20 bps decrease was primarily caused by:
dower yields on loans; and
increased balance of low-yielding money market investments.
The impact of these items was partially offset by the following favorable developments:
decreased accelerated amortization on convertible subordinated debt; and
dower cost of funding due to continued favorable change in the mix of funding sources and rates.
Even though the Company's average loan portfolio, excluding FDIC-supported loans, was $\$ 359$ million higher in 2012 than in the previous year, the average interest rate earned on those assets was 41 bps lower. The decline in interest income was primarily caused by (1) adjustable rate loans originated in the past resetting to lower rates due to the current repricing index being lower than the rate when the loans were originated, and (2) maturing loans, many of which had rate floors, being replaced with new loans at lower original coupons and/or lower floors compared to the rates at which loans were originated when spreads were higher.
During 2012, most of the Company's excess liquidity was invested in money market assets, primarily deposits with the Federal Reserve Bank. Average money market investments increased to $16.2 \%$ of total interest-earning assets in 2012 compared to $11.4 \%$ in the previous year. The average rate earned by these investments was $0.27 \%$ in 2012, essentially unchanged from 2011.
Noninterest-bearing demand deposits provided the Company with low cost funding and comprised $38.4 \%$ of average total deposits in 2012 compared to $35.2 \%$ in 2011. Additionally, the average rate paid on interest-bearing deposits in 2012 decreased by 18 bps from the previous year.
Net interest margin in 2011 vs. 2010
In 2011 the net interest margin increased by 7 bps to $3.77 \%$ compared to $3.70 \%$ in 2010 . The increase was primarily caused by:
dower amortization and accelerated amortization expense on convertible subordinated debt;
dower rates paid on interest-bearing deposits; and
dower cost of funding due to favorable change in the mix of funding sources and rates.
The impact of these positive developments was partially offset by:
decreased loan portfolio and lower yields on loans; and
increased balance of, and lower rates earned on low-yielding money market investments.
The average rate paid on interest-bearing deposits declined 21 bps to $0.48 \%$ in 2011 from $0.69 \%$ in 2010. The decline in interest rates paid during 2011 reflects a lower interest rate environment, and management's efforts to control excess liquidity while preserving key customer relationships. Average noninterest-bearing demand deposits increased during 2011 and were $35.2 \%$ of average total deposits compared to $31.9 \%$ in 2010.

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The average loan portfolio, excluding FDIC-supported loans, decreased to $\$ 36.0$ billion in 2011 from $\$ 37.1$ billion in 2010. The average interest rate earned on these loans declined 20 bps to $5.34 \%$ in 2011 from $5.54 \%$ in 2010.

Chart 4 illustrates recent trends in the net interest margin and the average federal funds rate.
See "Interest Rate and Market Risk Management" on page 78 for further discussion of how we manage the portfolios of interest-earning assets, interest-bearing liabilities, and associated risk.
The spread on average interest-bearing funds was $3.16 \%, 3.21 \%$, and $3.08 \%$ for 2012 , 2011, and 2010 , respectively. The spread on average interest-bearing funds for 2012 was affected by the same factors that had an impact on the net interest margin.
We believe the following factors may positively impact net interest income in the next several quarters: decreased level of nonperforming assets, decreased long-term debt service cost, and moderate loan growth. However, net loan growth has proven to be difficult to forecast, even though our pipelines and new commitment originations remain relatively strong. We also believe the following factors may adversely affect net interest income: competitive loan pricing conditions, lower yields on resetting or maturing older loans, and declines in the reference index rates for adjustable rate loans. On balance, we expect the trend in net interest income to be generally stable for the next several quarters.

The unamortized discount on the convertible subordinated debt was $\$ 149$ million as of December 31, 2012, or $32.6 \%$ of the $\$ 458$ million of remaining outstanding convertible subordinated notes, and will be amortized to interest expense over the remaining life of the debt using the interest method. At December 31, 2011 the unamortized discount on the convertible subordinated debt was $\$ 224$ million, or $41 \%$ of the $\$ 547$ million of convertible subordinated notes which were outstanding at that time.

The Company expects to remain "asset-sensitive" with regard to interest rate risk. The current period of historically low interest rates has lasted for several years. During this time, the Company has maintained an interest rate risk position that is more asset sensitive than it was prior to the economic crisis, and more than most peers, and it expects to maintain this more asset sensitive position for what may be a prolonged period. With interest rates at historically low levels, there is a reduced need to protect against falling interest rates. Our estimates of the Company's actual interest rate risk position are highly dependent upon a number of assumptions regarding the repricing behavior of various deposit and loan types in response to changes in both short-term and long-term interest rates, balance sheet composition, and other modeling assumptions, as well as the actions of competitors and customers in response to those changes. See "Interest Rate Risk" on page 79 for additional information.

Schedule 3 summarizes the average balances, the amount of interest earned or incurred and the applicable yields for interest-earning assets and the costs of interest-bearing liabilities that generate taxable-equivalent net interest income.

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Schedule 3
DISTRIBUTION OF ASSETS, LIABILITIES, AND SHAREHOLDERS' EQUITY AVERAGE BALANCE SHEETS, YIELDS AND RATES

| (Amounts in millions) | 2012 | 2011 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance | Amount of interest ${ }^{1}$ | Averag rate |  | Average balance | Amount of interest ${ }^{1}$ | Average rate |
| ASSETS |  |  |  |  |  |  |  |
| Money market investments | \$7,930 | \$21.1 | 0.27 | \% | \$5,356 | \$ 13.8 | 0.26 \% |
| Securities: |  |  |  |  |  |  |  |
| Held-to-maturity | 774 | 42.3 | 5.47 |  | 818 | 44.7 | 5.47 |
| Available-for-sale | 3,047 | 94.2 | 3.09 |  | 3,895 | 89.6 | 2.30 |
| Trading account | 24 | 0.7 | 3.13 |  | 58 | 2.0 | 3.45 |
| Total securities | 3,845 | 137.2 | 3.57 |  | 4,771 | 136.3 | 2.86 |
| Loans held for sale | 187 | 6.6 | 3.51 |  | 146 | 5.7 | 3.94 |
| Loans ${ }^{2}$ : |  |  |  |  |  |  |  |
| Loans and leases | 36,400 | 1,796.1 | 4.93 |  | 36,041 | 1,924.5 | 5.34 |
| FDIC-supported loans | 637 | 95.9 | 15.06 |  | 856 | 128.5 | 15.01 |
| Total loans | 37,037 | 1,892.0 | 5.11 |  | 36,897 | 2,053.0 | 5.56 |
| Total interest-earning assets | 48,999 | 2,056.9 | 4.20 |  | 47,170 | 2,208.8 | 4.68 |
| Cash and due from banks | 1,102 |  |  |  | 1,056 |  |  |
| Allowance for loan losses | (986 | ) |  |  | (1,272 | ) |  |
| Goodwill | 1,015 |  |  |  | 1,015 |  |  |
| Core deposit and other intangibles | 60 |  |  |  | 78 |  |  |
| Other assets | 3,089 |  |  |  | 3,363 |  |  |
| Total assets | \$53,279 |  |  |  | \$51,410 |  |  |
| LIABILITIES |  |  |  |  |  |  |  |
| Interest-bearing deposits: |  |  |  |  |  |  |  |
| Saving and money market | \$22,061 | 52.3 | 0.24 |  | \$21,476 | 84.8 | 0.39 |
| Time | 3,208 | 23.1 | 0.72 |  | 3,750 | 35.6 | 0.95 |
| Foreign | 1,493 | 4.7 | 0.31 |  | 1,515 | 8.1 | 0.53 |
| Total interest-bearing deposits | 26,762 | 80.1 | 0.30 |  | 26,741 | 128.5 | 0.48 |
| Borrowed funds: |  |  |  |  |  |  |  |
| Securities sold, not yet purchased | 8 | 0.2 | 2.58 |  | 33 | 1.4 | 4.21 |
| Federal funds purchased and security repurchase agreements | 471 | 0.6 | 0.13 |  | 653 | 0.8 | 0.12 |
| Other short-term borrowings | 19 | 0.6 | 2.96 |  | 146 | 4.5 | 3.08 |
| Long-term debt | 2,235 | 225.2 | 10.08 |  | 1,913 | 297.2 | 15.54 |
| Total borrowed funds | 2,733 | 226.6 | 8.29 |  | 2,745 | 303.9 | 11.07 |
| Total interest-bearing liabilities | 29,495 | 306.7 | 1.04 |  | 29,486 | 432.4 | 1.47 |
| Noninterest-bearing deposits | 16,668 |  |  |  | 14,531 |  |  |
| Other liabilities | 605 |  |  |  | 523 |  |  |
| Total liabilities | 46,768 |  |  |  | 44,540 |  |  |
| Shareholders' equity: |  |  |  |  |  |  |  |
| Preferred equity | 1,768 |  |  |  | 2,257 |  |  |
| Common equity | 4,745 |  |  |  | 4,614 |  |  |
| Controlling interest shareholders' equity | 6,513 |  |  |  | 6,871 |  |  |
| Noncontrolling interests | (2 | ) |  |  | (1 | ) |  |


| Total shareholders' equity | 6,511 | 6,870 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total liabilities and shareholders' equity | \$53,279 | \$51,410 |  |  |  |  |  |
| Spread on average interest-bearing funds |  |  | 3.16 | \% |  | 3.21 | \% |
| Taxable-equivalent net interest income and net yield on interest-earning assets |  | \$1,750.2 | 3.57 | \% | \$1,776.4 | 3.77 | \% |

${ }^{1}$ Taxable-equivalent rates used where applicable.
${ }^{2}$ Net of unearned income and fees, net of related costs. Loans include nonaccrual and restructured loans.
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| 2010 |  |  |  | 2009 |  |  |  | 2008 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Average balance | Amount of interest ${ }^{1}$ | Averag rate |  | Average balance | Amount of interest ${ }^{1}$ | Aver rate |  | Average balance | Amount of interest ${ }^{1}$ | Average rate |
| \$4,085 | \$11.0 | 0.27 | \% | \$2,380 | \$7.9 | 0.33 | \% | \$1,889 | \$47.8 | 2.53 \% |
| 866 | 44.3 | 5.12 |  | 1,263 | 66.9 | 5.29 |  | 1,516 | 101.3 | 6.68 |
| 3,416 | 91.5 | 2.68 |  | 3,313 | 104.2 | 3.14 |  | 3,266 | 162.1 | 4.97 |
| 61 | 2.2 | 3.64 |  | 75 | 2.7 | 3.65 |  | 43 | 1.9 | 4.41 |
| 4,343 | 138.0 | 3.18 |  | 4,651 | 173.8 | 3.73 |  | 4,825 | 265.3 | 5.50 |
| 187 | 8.9 | 4.78 |  | 226 | 11.0 | 4.88 |  | 182 | 10.1 | 5.52 |
| 37,116 | 2,056.1 | 5.54 |  | 40,511 | 2,269.7 | 5.60 |  | 40,835 | 2,660.9 | 6.52 |
| 1,210 | 114.4 | 9.46 |  | 1,058 | 64.4 | 6.09 |  | - | - |  |
| 38,326 | 2,170.5 | 5.66 |  | 41,569 | 2,334.1 | 5.62 |  | 40,835 | 2,660.9 | 6.52 |
| 46,941 | 2,328.4 | 4.96 |  | 48,826 | 2,526.8 | 5.17 |  | 47,731 | 2,984.1 | 6.25 |
| 1,214 |  |  |  | 1,245 |  |  |  | 1,380 |  |  |
| (1,556 |  |  |  | (1,105 | ) |  |  | (547 | ) |  |
| 1,015 |  |  |  | 1,174 |  |  |  | 1,937 |  |  |
| 101 |  |  |  | 125 |  |  |  | 137 |  |  |
| 3,912 |  |  |  | 3,783 |  |  |  | 3,124 |  |  |
| \$51,627 |  |  |  | \$54,048 |  |  |  | \$53,762 |  |  |
| \$22,039 | 126.5 | 0.57 |  | \$22,548 | 238.0 | 1.06 |  | \$18,185 | 370.6 | 2.04 |
| 4,747 | 59.8 | 1.26 |  | 7,235 | 168.0 | 2.32 |  | 7,077 | 258.1 | 3.65 |
| 1,626 | 9.8 | 0.60 |  | 2,011 | 18.7 | 0.93 |  | 3,166 | 84.2 | 2.66 |
| 28,412 | 196.1 | 0.69 |  | 31,794 | 424.7 | 1.34 |  | 28,428 | 712.9 | 2.51 |
| 40 | 1.8 | 4.50 |  | 41 | 2.2 | 5.22 |  | 33 | 1.6 | 4.82 |
| 920 | 1.4 | 0.16 |  | 1,923 | 5.7 | 0.30 |  | 2,733 | 53.3 | 1.95 |
| 189 | 9.3 | 4.93 |  | 305 | 6.8 | 2.24 |  | 4,699 | 124.0 | 2.64 |
| 1,980 | 383.8 | 19.38 |  | 2,438 | 178.4 | 7.32 |  | 2,577 | 110.5 | 4.29 |
| 3,129 | 396.3 | 12.67 |  | 4,707 | 193.1 | 4.10 |  | 10,042 | 289.4 | 2.88 |
| 31,541 | 592.4 | 1.88 |  | 36,501 | 617.8 | 1.69 |  | 38,470 | 1,002.3 | 2.61 |
| 13,318 |  |  |  | 11,053 |  |  |  | 9,145 |  |  |
| 576 |  |  |  | 558 |  |  |  | 578 |  |  |
| 45,435 |  |  |  | 48,112 |  |  |  | 48,193 |  |  |
| 1,732 |  |  |  | 1,558 |  |  |  | 432 |  |  |
| 4,452 |  |  |  | 4,354 |  |  |  | 5,108 |  |  |
| 6,184 |  |  |  | 5,912 |  |  |  | 5,540 |  |  |
| 8 |  |  |  | 24 |  |  |  | 29 |  |  |
| 6,192 |  |  |  | 5,936 |  |  |  | 5,569 |  |  |

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\$51,627

|  | \$54,048 |  |  | \$53,762 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 3.08 | \% |  | 3.48 | \% |  | 3.64 | \% |
| \$ 1,736.0 | 3.70 | \% | \$ 1,909.0 | 3.91 | \% | \$1,981.8 | 4.15 | \% |

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Schedule 4 analyzes the year-to-year changes in net interest income on a fully taxable-equivalent basis for the years indicated. For purposes of calculating the yields in these schedules, the average loan balances also include the principal amounts of nonaccrual and restructured loans. However, interest received on nonaccrual loans is included in income only to the extent that cash payments have been received and not applied to principal reductions. In addition, interest on restructured loans is generally accrued at reduced rates.

Schedule 4
ANALYSIS OF INTEREST CHANGES DUE TO VOLUME AND RATE
(Amounts in millions)
INTEREST-EARNING ASSETS
Money market investments
Securities:
Held-to-maturity
Available-for-sale
Trading account
Total securities
Loans held for sale
Loans ${ }^{2}$ :
Loans and leases
FDIC-supported loans
Total loans
Total interest-earning assets

| 2012 over 2011 |  |  |  | 2011 over 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Changes due to |  | Total changes |  | Changes due to |  |  |  |  |
| Volume | Rate ${ }^{1}$ |  |  | Volume |  | Rate ${ }^{1}$ |  | changes |
| \$6.7 | \$0.6 |  | \$7.3 | \$3.1 |  | \$(0.3 | ) | \$2.8 |
| (2.4 | - |  | (2.4 | ) (2.4 | ) | 2.8 |  | 0.4 |
| (19.5 | 24.1 |  | 4.6 | 11.0 |  | (12.9 |  | (1.9 |
| (1.1 | (0.2 | ) | (1.3 | ) (0.1 | ) | (0.1 | ) | (0.2 |
| (23.0 | 23.9 |  | 0.9 | 8.5 |  | (10.2 | ) | (1.7 |
| 1.5 | (0.6 | ) | 0.9 | (1.6 | ) | (1.6 | ) | (3.2 |
| 19.3 | (147.7 | ) | (128.4 | ) (57.5 | ) | (74.1 | ) | (131.6 |
| (32.9 | 0.3 |  | (32.6 | ) $(33.4$ | ) | 47.5 |  | 14.1 |
| (13.6 | (147.4 | ) | (161.0 | ) (90.9 | ) | (26.6 | ) | (117.5 |
| (28.4 | (123.5 | ) | (151.9 | ) (80.9 | ) | (38.7 | ) | (119.6 |

## INTEREST-BEARING LIABILITIES

Interest-bearing deposits:
Saving and money market
Time
Foreign
Total interest-bearing deposits
Borrowed funds:
Securities sold, not yet purchased
Federal funds purchased and security repurchase
agreements
Other short-term borrowings
Long-term debt
Total borrowed funds
Total interest-bearing liabilities

| 0.8 |  | (33.3 | ) | (32.5 |  | (1.2 |  | (40.5 |  | (41.7 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (3.9 | ) | (8.6 | ) | (12.5 | ) | (9.5 |  | (14.7 |  | (24.2 |  |
|  |  | (3.4 | ) | (3.4 | ) | (0.5 |  | (1.2 |  | (1.7 |  |
| (3.1 | ) | (45.3 | ) | (48.4 | ) | (11.2 |  | (56.4 |  | (67.6 |  |
| . 6 | ) | (0.6 |  | (1.2 |  | (0.3 |  | (0.1 |  | (0.4 |  |
| (0.2 | ) |  |  | (0.2 |  | (0.3 |  | (0.3 |  | (0.6 |  |
| (3.8 | ) | (0.1 | ) | (3.9 |  | (1.3 |  | (3.5 |  | (4.8 |  |
| 32.4 |  | (104.4 | ) | (72.0 |  | (10.5 |  | (76.1 |  | (86.6 |  |
| 27.8 |  | (105.1 | ) | (77.3 |  | (12.4 |  | (80.0 |  | (92.4 |  |
| 24.7 |  | (150.4 | ) | (125.7 |  | (23.6 |  | (136.4 |  | (160.0 |  |
| \$(53.1 | ) | \$26.9 |  | \$(26.2 |  | \$(57.3 |  | \$97.7 |  | \$40.4 |  |

Change in taxable-equivalent net interest income
${ }^{1}$ Taxable-equivalent rates used where applicable.
${ }^{2}$ Net of unearned income and fees, net of related costs. Loans include nonaccrual and restructured loans.
In the analysis of interest changes due to volume and rate, changes due to the volume/rate variance are allocated to volume with the following exceptions: when volume and rate both increase, the variance is allocated proportionately to both volume and rate; when the rate increases and volume decreases, the variance is allocated to rate.

## Provisions for Credit Losses

The provision for loan losses is the amount of expense that, in our judgment, is required to maintain the allowance for loan losses at an adequate level based upon the inherent risks in the loan portfolio. The provision for unfunded lending commitments is used to maintain the reserve for unfunded lending commitments at an adequate level based

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upon the inherent risks associated with such commitments. In determining adequate levels of the allowance and reserve, we perform periodic evaluations of the Company's various loan portfolios, the levels of actual charge-offs, credit trends, and external factors. See Note 6 of the Notes to Consolidated Financial Statements and "Credit Risk Management" on page 64 for more information on how we determine the appropriate level for the ALLL and the RULC.

The provision for loan losses for 2012 was $\$ 14.2$ million compared to $\$ 74.5$ million and $\$ 852.7$ million for 2011 and 2010, respectively. The Company continues to exercise caution with regard to the appropriate level of the allowance for loan losses, given the slow economic recovery. However, during the past 24 months, the Company has experienced a significant improvement in credit quality metrics, including lower levels of criticized and classified loans and lower realized loss rates in most loan segments. At December 31, 2012, classified loans were $\$ 1.9$ billion, compared to $\$ 2.3$ billion and $\$ 3.7$ billion at December 31, 2011 and December 31, 2010, respectively. Additionally, construction and land development loans declined to $5.1 \%$ of the loan portfolio at December 31, 2012 compared to 6.1\% a year earlier.

Net loan and lease charge-offs declined to $\$ 155$ million in 2012 from $\$ 456$ million in 2011 and $\$ 983$ million in 2010. In the fourth quarter of 2012, the annualized ratio of net loan and lease charge-offs to average loans declined to $0.20 \%$, and is approaching prerecessionary levels. The ratio of net loan and lease charge-offs to average loans was $0.17 \%$ in 2007. However, net charge-offs were favorably impacted by a relatively high level of recoveries in 2012. Gross charge-offs for the fourth quarter of 2012 were $\$ 54.7$ million, or $0.59 \%$ annualized of average loans. See "Nonperforming Assets" on page 73 and "Allowance and Reserve for Credit Losses" on page 76 for further details.

During 2012, the Company recorded a $\$ 4.4$ million provision for unfunded lending commitments compared to reductions in the provision of $\$ 9.3$ million in 2011 and $\$ 4.7$ million in 2010 . The increased provision for 2012 is primarily caused by a higher level of unfunded loan commitments, which outpaced improvements in credit quality. During 2011 and 2010, the credit quality of unfunded loans improved more rapidly than the increase in unfunded loan commitments, allowing the Company to release previously recorded reserves. From period to period, the expense related to the reserve for unfunded lending commitments may be subject to sizeable fluctuations due to changes in the timing and volume of loan commitments, originations, and funding, as well as fluctuations in credit quality.

Although classified and nonperforming loan volumes continue to be elevated when compared to long-term historical levels, most measures of credit quality continued to show improvement in 2012. Barring any significant economic downturn, we expect the Company's credit costs to remain low for the next several quarters. We also anticipate continued declines in balances of criticized and classified loans of most types, and continued low levels of net charge-offs for the next several quarters, compared to the elevated levels experienced from 2008 through 2011.

Noninterest Income
Noninterest income represents revenues the Company earns for products and services that have no interest rate or yield associated with them. For 2012, noninterest income was $\$ 419.9$ million compared to $\$ 498.2$ million in 2011 and $\$ 453.6$ million in 2010.

Schedule 5 presents a comparison of the major components of noninterest income for the past three years.

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Schedule 5
NONINTEREST INCOME
$\left.\begin{array}{llllllll}\text { (Amounts in millions) } & 2012 & \begin{array}{l}\text { Percent } \\ \text { change }\end{array} & 2011 & \begin{array}{l}\text { Percent } \\ \text { change }\end{array} & 2010 \\ \text { Service charges and fees on deposit accounts } & \$ 176.4 & 1.1 & \% & \$ 174.4 & (12.7 & ) \% & \$ 199.7 \\ \text { Other service charges, commissions and fees } & 174.4 & (6.2 & ) & 185.9 & 4.2 & 178.4 \\ \text { Trust and wealth management income } & 28.4 & 6.4 & 26.7 & (2.9 & ) & 27.5 \\ \text { Capital markets and foreign exchange } & 26.8 & (14.6 & ) & 31.4 & (16.5 & ) & 37.6 \\ \text { Dividends and other investment income } & 55.8 & 31.6 & 42.4 & 28.1 & 33.1 \\ \text { Loan sales and servicing income } & 40.0 & 42.3 & 28.1 & (4.4 & ) & 29.4 & (15.8 \\ \text { Fair value and nonhedge derivative loss } & (21.8 & )(336.0 & ) & (5.0 & ) & 68.4 & \\ \text { Equity securities gains (losses), net } & 11.3 & 73.8 & 6.5 & 208.3 & (6.0 & ) \\ \text { Fixed income securities gains, net } & 19.6 & 64.7 & 11.9 & 7.2 & 11.1 \\ \text { Impairment losses on investment securities: } & & & & & & \\ \text { Impairment losses on investment securities } & (166.3 & )(115.1 & ) & (77.3 & ) & 50.6 & (156.5\end{array}\right)$

Service charges and fees on deposit accounts remained stable in 2012 when compared to the prior year. In 2011, this revenue decreased by $\$ 25.3$ million or $12.7 \%$ from 2010 , primarily due to a decline in nonsufficient funds fees and a decrease in fees earned from business accounts.

Other service charges, commissions, and fees, which are comprised of ATM fees, insurance commissions, bankcard merchant fees, debit and credit card interchange fees, cash management fees, lending commitment fees, syndication and servicing fees, and other miscellaneous fees decreased by $\$ 11.5$ million in 2012 from the prior year. Most of the decline can be attributed to decreased debit card interchange and ATM fees, partially offset by growth in credit card interchange fees and loan fees. See Note 1 of the Notes to the Consolidated Financial Statements for information regarding the reclassification of fees.

On June 29, 2011, the Federal Reserve voted to adopt regulations implementing the Durbin Amendment of The Dodd-Frank Act, which placed limits on debit card interchange fees charged by banks. The Durbin Amendment became effective in the fourth quarter of 2011 and resulted in a significant decrease in other service charges, commissions, and fees during 2012.

Other service charges, commissions, and fees increased $\$ 7.5$ million in 2011 compared to 2010. Most of the increase can be attributed to increased credit card fees, loan fees and fees earned from other banks' customers using the Company's ATMs, partially offset by decreased debit card fees and remote deposit capture licensing fees. The Company sold substantially all of the assets of its NetDeposit subsidiary in the third quarter of 2010, and therefore did not earn any licensing fees in 2011.

Capital markets and foreign exchange includes trading income, public finance fees, foreign exchange income, and other capital market related fees. In 2012 these fees were $\$ 26.8$ million compared to $\$ 31.4$ million in the prior year. The decrease was primarily caused by lower income from trading fixed income corporate bonds and decreased foreign
exchange income, partially offset by higher fees from municipal bond transactions. In 2012, in anticipation of the adoption of the "Volcker Rule" of the Dodd-Frank Act, the Company discontinued the trading of corporate bonds.

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Capital markets and foreign exchange income was $\$ 31.4$ million in 2011, compared to $\$ 37.6$ million in 2010 . The decrease was caused mainly by lower income from trading fixed income corporate bonds and a reduction in consulting fees related to municipal bond transactions.

Dividends and other investment income consists of revenue from the Company's bank-owned life insurance program and revenues from other investments. Revenues from other investments include dividends on FHLB and Federal Reserve Bank stock, and earnings from other equity investments including Federal Agricultural Mortgage Corporation and certain alternative venture investments. For 2012, this income increased by $31.6 \%$ from the prior year, mainly due to higher earnings from unconsolidated subsidiaries.

Dividends and other investment income increased by $28.1 \%$ in 2011 from $\$ 33.1$ million in 2010. The increase was primarily caused by higher income from several unconsolidated affiliates, partially offset by decreased income from bank-owned life insurance contracts.

Loan sales and servicing income increased by $\$ 11.9$ million in 2012 or $42.3 \%$ from the prior year. The increase is primarily due to larger gains from loan sales. Loan sales and servicing income remained fairly stable from 2010 to 2011.

Fair value and nonhedge derivative loss consists of the following:
Schedule 6
FAIR VALUE AND NONHEDGE DERIVATIVE LOSS

| (Amounts in millions) | 2012 |  | Percent change |  | 2011 |  | Percent change |  | 2010 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nonhedge derivative income | \$(1.5 | ) | (122.1 | )\% | \$6.8 |  | (35.2 | )\% | \$ 10.5 |
| Total return swap | (21.7 | ) | (102.8 | ) | (10.7 | ) | 53.1 |  | (22.8 |
| Derivative fair value credit adjustments | 1.4 |  | 227.3 |  | (1.1 | ) | 68.6 |  | (3.5 |
| Total | \$(21.8 | ) | 336.0 |  | \$(5.0 | ) | 68.4 |  | \$(15.8 |

Fair value and nonhedge derivative losses were $\$ 21.8$ million in 2012, $\$ 5.0$ million in 2011, and $\$ 15.8$ million in 2010. The increased loss in 2012 is mainly due to higher fees related to the TRS agreement and a decrease in income from Eurodollar futures. TRS fees were lower in 2011 than in 2012 and 2010 due to the timing of expense recognition.

During 2012, the Company recorded $\$ 11.3$ million in equity securities gains, compared to $\$ 6.5$ million in 2011, and losses of $\$ 6.0$ million in 2010. The gains recognized in 2012 were primarily attributable to SBIC investments. The gains realized in 2011 were principally due to the sale of BServ, Inc. stock, which the Company acquired in September 2010 when it sold the assets of its NetDeposit subsidiary. The loss incurred in 2010 was primarily the result of valuation losses related to venture fund investments.

The Company recorded $\$ 19.6$ million of fixed income securities gains in 2012, compared to $\$ 11.9$ million in 2011 and $\$ 11.1$ million in 2010. Gains in 2012 and 2011 were primarily the result of cash principal payments received on CDOs that were originally purchased from Lockhart Funding and written down to fair value at the time of purchase. The gains in 2010 are mainly the result of the sale of certain auction rate securities which were previously written down to fair value but sold at par.

The Company recognized net impairment losses on CDO investment securities of $\$ 104.1$ million in 2012, $\$ 33.7$ million in 2011 and $\$ 85.4$ million in 2010. See "Investment Securities Portfolio" on page 49 for additional information.

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During 2010, the Company exchanged $\$ 55.6$ million of nonconvertible subordinated debt for $2,165,391$ shares of common stock, resulting in a $\$ 14.5$ million gain.

Other noninterest income for 2012 was $\$ 13.1$ million, compared to $\$ 29.6$ million in 2011. In 2011, the Company received payments from the FDIC related to certain acquired loans which had been determined to be covered by a loss sharing agreement. In 2010, other noninterest income was $\$ 29.5$ million, which included a $\$ 13.7$ million pretax gain recognized from the sale of substantially all of the assets of a wholly-owned subsidiary, NetDeposit.
Noninterest Expense
Noninterest expense decreased by $3.8 \%$ to $\$ 1,596.0$ million in 2012 compared to 2011. During the past year, the Company made significant progress in resolving problem loans and improving the credit quality of its loan portfolio, which resulted in significantly lower other real estate and credit-related expenses. The improved credit quality contributed to lower FDIC premiums. Schedule 7 presents a comparison of the major components of noninterest expense for the past three years.

## Schedule 7

## NONINTEREST EXPENSE

| (Amounts in millions) | 2012 | Percent <br> change | 2011 | Percent <br> change | 2010 |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Salaries and employee benefits | $\$ 885.7$ | 1.3 | $\%$ | $\$ 874.3$ | 5.9 | $\%$ |
| Occupancy, net | 112.9 | 0.4 | 112.5 | $(1.0$ | $)$ | 113.6 |
| Furniture and equipment | 109.0 | 3.1 | 105.7 | 4.5 | 101.1 |  |
| Other real estate expense | 19.7 | $(74.6$ | $)$ | 77.6 | $(46.4$ | 144.8 |
| Credit-related expense | 50.5 | $(18.0$ | $)$ | 61.6 | $(13.5$ | 71.2 |
| Provision for unfunded lending commitments | 4.4 | 147.3 | $(9.3$ | $)$ | $(97.9$ | $(4.7$ |
| Legal and professional services | 52.5 | 34.6 | 39.0 | $(1.3$ | 39.5 |  |
| Advertising | 25.7 | $(5.5$ | $)$ | 27.2 | 9.7 | 24.8 |
| FDIC premiums | 43.4 | $(32.1$ | $)$ | 63.9 | $(37.4$ | $)$ |
| Amortization of core deposit and other intangibles | 17.0 | $(15.4$ | $)$ | 20.1 | $(21.2$ | 25.5 |
| Other | 275.2 | $(3.8$ | $)$ | 286.0 | 3.9 | 275.2 |
| Total | $\$ 1,596.0$ | $(3.8$ | $)$ | $\$ 1,658.6$ | $(3.5$ | $\$ 1,718.3$ |

Salaries and employee benefits increased by $1.3 \%$ during 2012 compared to $5.9 \%$ in 2011. Salary expense for 2012 included share-based compensation expense of $\$ 31.5$ million. Bonus and incentive expenses were lower in 2012 than in 2011 because certain long-term incentive compensation plans are no longer expected to pay out, or to pay out at a reduced amount. Additionally, the Company's workforce declined by $2.2 \%$ during 2012.

Salary and bonus expense increased in 2011 by $3.4 \%$ from 2010. Most of the increase during 2011 was due to higher base salary and bonus expenses, which resulted from hiring additional staff necessary to meet new regulatory reporting requirements and from the Company's improved financial performance. Salary expense for 2011 included share-based compensation expense of approximately $\$ 29.0$ million. Retirement expense and the cost of employee health and other insurance benefits also increased, mainly due to higher retirement related accruals.

Salaries and employee benefits are shown in greater detail in Schedule 8.

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Schedule 8
SALARIES AND EMPLOYEE BENEFITS

| (Dollar amounts in millions) | 2012 | Percent <br> change | 2011 | Percent <br> change | 2010 |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Salaries and bonuses | $\$ 745.7$ | 1.6 | $\%$ | $\$ 733.7$ | 3.4 | $\%$ |
| Employee benefits: | 48.6 | $(1.0$ | $)$ | 49.1 | 13.9 | 4309.5 |
| Employee health and insurance | 40.8 | $(4.0$ | $)$ | 42.5 | 58.0 | 26.9 |
| Retirement | 50.6 | 3.3 | 49.0 | 7.0 | 45.8 |  |
| Payroll taxes and other | 140.0 | $(0.4$ | $)$ | 140.6 | 21.4 | 115.8 |
| Total benefits | $\$ 885.7$ | 1.3 | $\$ 874.3$ | 5.9 | $\$ 825.3$ |  |
| Total salaries and employee benefits |  |  | 10,606 | 0.8 | 10,524 |  |
| Full-time equivalent ("FTE") employees at December 3110,368 | $(2.2$ | $)$ | 10,5 |  |  |  |

Other real estate expense decreased in 2012 by $74.6 \%$ from the prior year. The decrease is primarily due to a $35.9 \%$ reduction in OREO balances during the last 12 months, which resulted in reduced holding expenses, as well as lower write-downs of collateral carrying values.

Other real estate expense decreased by $46.4 \%$ in 2011 compared to 2010 . The decrease is primarily driven by a $48.9 \%$ reduction in OREO balances between these two years, lower write-downs of OREO values during work-out, as well as larger net gains from OREO property sales.

Credit related expense includes costs incurred during the foreclosure process prior to the Company obtaining title to collateral and recording an asset in OREO, as well as other out-of-pocket costs related to the management of problem loans and other assets. Credit related expense was $\$ 50.5$ million in 2012 compared to $\$ 61.6$ million in 2011. The decrease is primarily attributable to lower property tax and legal costs incurred during work-out. In 2011 credit related expenses were $13.5 \%$ lower than in 2010, mainly due to a reduction in collection and foreclosure costs.

Legal and professional services were $\$ 13.5$ million higher in 2012 than in the previous year. The increase is mostly due to regulatory, legal, and contractual matters. Legal and professional services remained practically unchanged from 2010 to 2011.

FDIC premiums decreased by $32.1 \%$ during 2012, following a $37.4 \%$ decrease in the prior year. These decreases resulted from the combination of a change in the premium assessment formulas prescribed by the FDIC and improved risk factors employed in those formulas.

Other noninterest expense decreased by $\$ 10.8$ million in 2012 from the previous year. The decline is primarily the result of lower write-downs of the FDIC indemnification asset attributable to loans purchased from the FDIC in 2009. FDIC-supported loans continued to perform better than expected, including pay-offs and pay-downs. The balance of the FDIC indemnification asset continues to decline although at a slower rate compared to prior years. Other noninterest expense in 2012 included a $\$ 1.0$ million goodwill impairment.

Other noninterest expense for 2011 increased by $3.9 \%$ compared to 2010 , primarily as a result of an increased write-down of the FDIC indemnification asset attributable to loans purchased from the FDIC in 2009. FDIC-supported loans continued to perform better than expected and the balance of the FDIC indemnification asset declined.

Impairment Loss on Goodwill

The Company performed a goodwill impairment analysis in the fourth quarter of 2012, and recorded a $\$ 1.0$ million goodwill impairment loss at The Commerce Bank of Oregon. This goodwill originally arose from the Company's acquisition of a bank in order to operate a bank in Oregon. In 2012, Oregon law was changed to no longer require

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the purchase of an existing bank by a bank holding company seeking to enter that state. No goodwill impairment loss was incurred in 2011 or 2010. See Note 9 of the Notes to Consolidated Financial Statements and "Accounting for Goodwill" on page 30 for additional information.

## Foreign Operations

Zions Bank and Amegy operate branches in Grand Cayman, Grand Cayman Islands, B.W.I. The foreign branches only accept deposits from qualified domestic customers. While deposits in these branches are not subject to FRB reserve requirements, there are no federal or state income tax benefits to the Company or any customers as a result of these operations.

Foreign deposits at December 31, 2012 and 2011 were $\$ 1.8$ billion and $\$ 1.6$ billion, respectively, and averaged $\$ 1.5$ billion for both 2012 and 2011. Foreign deposits are related to domestic customers of our subsidiary banks.

## Income Taxes

The Company's income tax expense was $\$ 193.4$ million for 2012 compared to $\$ 198.6$ million for 2011 and an income tax benefit of $\$ 106.8$ million for 2010. The Company's effective income tax rates, including the effects of noncontrolling interests, were $35.6 \%$ in $2012,38.0 \%$ in 2011, and $26.7 \%$ in 2010 . The tax expense rates for 2012 and 2011 were reduced by nontaxable municipal interest income and nontaxable income from certain bank-owned life insurance. These rate reductions were mostly offset by the nondeductibility of a portion of the accelerated discount amortization from the conversion of subordinated debt to preferred stock during both years. However, in 2011, the amount of the nondeductible amortization from conversions of subordinated debt to preferred stock was significantly higher than the amount in 2012, increasing the tax rate for 2011.

As discussed in previous filings, the Company has received federal income tax credits under the U.S. Government's Community Development Financial Institutions Fund that are recognized over a seven-year period from the year of investment. The effect of these tax credits provided an income tax benefit of $\$ 1.2$ million in 2012, $\$ 2.4$ million in 2011, and $\$ 6.0$ million in 2010.

The Company had a net DTA balance of approximately $\$ 406$ million at December 31, 2012, compared to $\$ 509$ million at December 31, 2011. The decrease in the net DTA resulted primarily from items related to nonaccruing loans, fair value adjustments on securities, NOL utilization, and OREO. The net decrease in DTA was offset by a decrease in the deferred tax liability related to the nondeductibility of a portion of the accelerated discount amortization from the conversion of subordinated debt to preferred stock. The Company did not record any additional valuation allowance for GAAP purposes as of December 31, 2012. See Note 14 of the Notes to Consolidated Financial Statements and "Critical Accounting Policies and Significant Estimates" on page 27 for additional information.

## BUSINESS SEGMENT RESULTS

The Company manages its banking operations and prepares management reports with a primary focus on its subsidiary banks and the geographies in which they operate. As discussed in the "Executive Summary" on page 22, most of the lending and other decisions affecting customers are made at the local level. Each subsidiary bank holds its own banking charter. Those with national bank charters (Zions Bank, Amegy, NBA, Vectra, and TCBW) are subject to regulatory oversight by the OCC. Those with state charters (CB\&T, NSB, and TCBO) are regulated by the FDIC and applicable state authorities. The operating segment identified as "Other" includes the Parent, Zions Management Services Company, certain nonbank financial service subsidiaries, TCBO, and eliminations of transactions between segments.

The accounting policies of the individual segments are the same as those of the Company. The Company allocates the cost of centrally provided services to the business segments based upon estimated or actual usage of those

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services. Note 21 of the Notes to Consolidated Financial Statements contains selected information from the respective balance sheets and statements of income for all segments.

During 2012, the Company's banking subsidiaries experienced improved financial performance. Common areas of financial performance experienced at various levels of the segments include:
improved levels of profitability;
declining credit-related costs including reduced provisions for loan losses;
slow recovering loan growth; and
high levels of deposit growth invested in low-yielding cash-equivalent assets.
Schedule 9
SELECTED SEGMENT INFORMATION

| (Dollar amounts | Zions Bank | CB\&T |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| in millions) | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 |

KEY
FINANCIAL
INFORMATION

| Total assets | $\$ 17,930$ | $\$ 17,531$ | $\$ 16,157$ | $\$ 11,069$ | $\$ 10,894$ | $\$ 10,766$ | $\$ 13,119$ | $\$ 12,282$ | $\$ 11,406$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Total deposits | 15,575 | 14,905 | 13,631 | 9,483 | 9,192 | 9,219 | 10,706 | 9,731 | 8,906 |


| Net income (loss) | 189.3 | 150.5 | $(48.3$ | $)$ | 127.1 | 134.4 | 58.8 | 166.7 | 161.6 | 58.6 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Net interest | 4.04 | $\% 4.53$ | $\% 4.29$ | $\%$ | 4.71 | $\% 5.17$ | $\% 5.02$ | $\%$ | 3.44 | $\% 3.95$ | $\% 4.02$ | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

RISK-BASED
CAPITAL
RATIOS
$\begin{array}{llllllllllll}\text { Tier } 1 \text { leverage } & 10.58 & \% 11.59 & \% 10.43 & \% & 10.37 & \% & 10.96 & \% 9.94 & \% & 12.03 & \% 14.41\end{array} \% 13.84 \quad \%$
$\begin{array}{llllllllllllll}\text { Tier 1 risk-based } & 12.96 & \% 13.37 & \% 11.66 & \% & 12.92 & \% & 13.81 & \% 12.40 & \% & 13.91 & \% 15.99 & \% 15.60 & \%\end{array}$
capital
$\begin{array}{lllllllllllll}\text { Total risk-based } & 14.17 & \% 14.61 & \% 12.88 & \% & 14.18 & \% & 15.08 & \% 13.68 & \% & 15.17 & \% 17.26 & \% \\ \text { capital } & & 16.89 & \%\end{array}$
CREDIT
QUALITY
$\begin{array}{lllllll}\text { Provision for loan } \$ 88.3 & \$ 128.3 & \$ 350.6 & \$(7.9 & ) \\ \text { losses }\end{array} \quad \$(9.5 \quad) \$ 149.9 \quad \$(63.9) \$(37.4) \$ 119.3$
Net loan and

lease charge-offs 74.4 |  | 179.5 | 321.8 | 19.8 | 53.9 | 152.0 |
| :--- | :--- | :--- | :--- | :--- | :--- |

Ratio of net

| charge-offs to <br> average loans and | 0.60 | $\% 1.41$ | $\% 2.39$ | $\%$ | 0.24 | $\% 0.65$ | $\% 1.77$ | $\%$ | 0.06 | $\% 0.91$ | $\% 2.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

leases

| Allowance for <br> loan losses | $\$ 350$ | $\$ 336$ | $\$ 388$ | $\$ 146$ | $\$ 186$ | $\$ 258$ | $\$ 164$ | $\$ 233$ | $\$ 342$ |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Ratio of <br> allowance for <br> loan losses to net | 2.80 | $\% 2.64$ | $\% 3.01$ | $\%$ | 1.77 | $\% 2.22$ | $\% 3.05$ | $\%$ | 1.94 | $\% 2.89$ | $\% 4.52$ | $\%$ |

loans and leases, at year-end

Nonperforming lending-related assets
Ratio of nonperforming lending-related assets to net loans $2.05 \quad \% 2.23 \quad \% 4.31 \quad \% 1.82 \quad \% 2.37 \quad \% 3.22 \quad \% \quad 1.63 \quad \% 3.07 \quad \% 5.34 \quad \%$ and leases and other real estate owned
Accruing loans $\begin{array}{llllllllll}\text { past due } 90 \text { days } & \$ 2.6 & \$ 5.1 & \$ 8.9 & \$ 54.2 & \$ 79.7 & \$ 123.3 & \$ 3.4 & \$ 4.8 & \$ 7.8\end{array}$ or more
Ratio of accruing loan past due 90 days or more to $0.02 \quad \% 0.04 \quad \% 0.07 \quad \% \quad 0.66 \quad \% 0.95 \quad \% 1.46 \quad \% \quad 0.04 \quad \% 0.06 \quad \% 0.10 \quad \%$ net loans and leases

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RATIOS
Tier 1 leverage 12.12 \% $13.65 \% 12.71$ \% 10.30 \% 11.70 \% 12.66 \% 11.52 \% $11.01 \% 12.05 \% 9.39 \% 10.10 \% 10.6$
Tier 1
risk-based $14.53 \% 17.71 \% 16.90 \% 18.94 \% 21.58 \quad \% 21.12 \% 12.32 \% 12.52 \% 12.55 \% 12.30 \% 13.63 \% 12.9$
capital
Total
risk-based $15.79 \% 18.98 \% 18.19 \% 20.22 \% 22.89 \% 22.48 \% 13.58 \% 13.79 \% 13.83 \% 13.56 \% 14.90 \% 14.1$
capital

## CREDIT

QUALITY
$\begin{array}{llllllllllll}\begin{array}{l}\text { Provision for } \\ \text { loan losses }\end{array} & \$(0.6 & \text { ) } \$ 9.6 & \$ 53.4 & \$(9.6 & \text { ) } \$(38.3) & \$ 133.3 & \$ 7.0 & \$ 14.0 & \$ 28.2 & \$ 0.4 & \$ 7.8\end{array}$
Net loan and $\begin{array}{lllllllllllll}\text { lease } & 14.0 & 54.4 & 111.8 & 29.8 & 55.1 & 190.5 & 9.1 & 32.5 & 32.3 & 2.7 & 9.0 & 15.7\end{array}$ charge-offs
Ratio of net
charge-offs to
average loans $0.41 \quad \% 1.66 \quad \% 3.33 \quad \% 1.38 \quad \% 2.32 \quad \% 7.48 \quad \% \quad 0.45$
average loans and leases $\begin{array}{lllllllllllll}\text { Allowance for } & \$ 83 & \$ 98 & \$ 143 & \$ 90 & \$ 132 & \$ 226 & \$ 49 & \$ 51 & \$ 70 & \$ 12 & \$ 14 & \$ 15\end{array}$

Ratio of allowance for
 net loans and
leases, at
year-end
Nonperforming $\begin{array}{llllllllllll}\text { lending-related } \$ 70.9 & \$ 130.1 & \$ 209.9 & \$ 73.1 & \$ 114.7 & \$ 250.6 & \$ 42.3 & \$ 70.7 & \$ 100.3 & \$ 10.7 & \$ 12.0 & \$ 20 .\end{array}$ assets
$\begin{array}{llllllllllllll}\text { Ratio of } & 1.94 & \% 3.89 & \% 6.22 & \% & 3.47 & \% 5.07 & \% 10.31 & \% & 1.93 & \% 3.61 & \% 5.44 & \% & 1.88\end{array} \% 2.12 \% 3.64$
nonperforming
lending-related
assets to net
loans and leases and other
real estate
owned
Accruing loans
$\begin{array}{llllllllllll}\text { past due } 90 & \$ 0.6 & \$ 3.9 & \$ 1.6 & \$ 0.9 & \$ 0.1 & \$ 0.2 & \$- & \$ 0.1 & \$ 0.2 & \$- & \$-\end{array}$
days or more
Ratio of
accruing loans
$\begin{array}{lllllllllllll}\begin{array}{l}\text { past due } 90 \\ \text { days or more to }\end{array} & 0.02 & \% 0.12 & \% 0.05 & \% & 0.04 & \% 0.01 & \% 0.01 & \%- & \%- & \% 0.01 & \%- & \%-\quad \%-1\end{array}$ net loans and
leases
The above amounts do not include intercompany eliminations.

## Zions First National Bank

Zions Bank is headquartered in Salt Lake City, Utah and is primarily responsible for conducting the Company's operations in Utah and Idaho. Zions Bank is the $2^{\text {nd }}$ largest full-service commercial bank in Utah and the $3^{\text {rd }}$ largest in Idaho, as measured by domestic deposits in these states. Zions Bank conducts the largest portion of the Company's Capital Markets operations, which include Zions Direct, Inc., fixed income securities trading, correspondent banking, public finance, trust and investment advisory services, and Western National Trust Company.

The net interest margin decreased to $4.04 \%$ in 2012 from $4.53 \%$ in 2011. Nonperforming lending-related assets decreased $9.9 \%$ from the prior year due to extensive efforts to work out problem loans and to sell OREO properties. Additionally, the higher credit quality of loans originated since the beginning of the financial crisis also contributed to the improved credit quality of the portfolio.

The loan portfolio decreased by $\$ 261$ million during 2012, which included a $\$ 73$ million decrease in CRE loans, a $\$ 24$ million decrease in consumer loans, and a $\$ 164$ million decrease in commercial loans. The decline in commercial loans was the result of a reduction in the National Real Estate owner occupied loan portfolio. Accruing loans past due 90 days or more at December 31, 2012 decreased to $\$ 3$ million from $\$ 5$ million a year earlier. Total deposits at December 31, 2012 were $4.5 \%$ higher than at December 31, 2011.

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California Bank \& Trust
California Bank \& Trust is the $14^{\text {th }}$ largest full-service commercial bank in California as measured by domestic deposits. Its core business is built on relationship banking by providing commercial, real estate and consumer lending, depository services, international banking, cash management, and community development services.

CB\&T's profitability during 2012 and 2011 was favorably impacted by the better-than-expected performance of FDIC-supported loans. In 2012, CB\&T was able to significantly reduce its nonperforming lending-related assets, which declined $24.5 \%$ from the prior year. Total deposits increased $3.2 \%$ from December 31, 2011.

Excluding the impact of FDIC-supported loans, CB\&T's loan portfolio increased in 2012 by $\$ 78$ million from the prior year. In 2012, consumer loans increased $\$ 16$ million and CRE loans increased $\$ 74$ million, offset by a $\$ 12$ million decrease in commercial lending. FDIC-supported loans declined by $\$ 211$ million in 2012. The balance of FDIC-supported loans continues to decline over time as the portfolio matures, and no additional loans have been purchased since the 2009 acquisitions. The credit quality of CB\&T's loan portfolio improved during 2012, resulting in a $63.3 \%$ reduction in net loan and lease charge-offs.

## Amegy Corporation

Amegy is headquartered in Houston, Texas and operates Amegy Bank, Amegy Mortgage Company, Amegy Investments, and Amegy Insurance Agency. Amegy Bank is the $9^{\text {th }}$ largest full-service commercial bank in Texas as measured by domestic deposits in the state.

Over the past three years, Amegy has been able to maintain increased profitability over each year even with constant net interest margin compression during this same time frame. Nonperforming lending-related assets decreased by $44.1 \%$ from the prior year. Total deposits increased $10.0 \%$ from 2011 , driven by higher balances in business customers' accounts. During 2012, Amegy's loan portfolio increased by $\$ 419$ million. Commercial loans grew by $\$ 376$ million and consumer loans increased by $\$ 222$ million, offset by a $\$ 179$ million decrease in CRE loans.

## National Bank of Arizona

National Bank of Arizona is the $4^{\text {th }}$ largest full-service commercial bank in Arizona as measured by domestic deposits in the state.

NBA had net income of $\$ 30.9$ million in 2012, a $\$ 5.4$ million or $21.2 \%$ increase from 2011 . Nonperforming lending-related assets decreased by $45.5 \%$ from the prior year. During 2012, the loan portfolio increased by $\$ 300$ million in all lending product segments, including $\$ 114$ million in commercial lending, $\$ 144$ million in commercial real estate, and $\$ 42$ million in consumer loans. Total deposits increased $3.8 \%$ over the prior year.

Nevada State Bank
Nevada State Bank is the $4^{\text {th }}$ largest full-service commercial bank in Nevada as measured by domestic deposits in the state. NSB focuses on serving small and mid-sized businesses as well as retail consumers, with an emphasis in relationship banking.

The markets in which NSB operates are dependent on tourism and construction, and were severely impacted by the recent recession. At December 31, 2012, Nevada's unemployment rate was the highest in the nation, and its housing market continued to suffer from a high rate of foreclosures. In 2012, NSB had net income of $\$ 21.8$ million compared to $\$ 46.6$ million in 2011. Net loan and lease charge-offs declined $45.9 \%$ from 2011 , and nonperforming lending-related assets declined $36.3 \%$. Deposits increased $1.6 \%$ and the net interest margin decreased 22 bps from the prior year.

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During 2012, NSB's commercial lending and commercial real estate portfolios declined by $\$ 101$ million and $\$ 68$ million, respectively, partially offset by a $\$ 45$ million increase in consumer loans.

## Vectra Bank Colorado

Vectra Bank Colorado, N.A. is the $7^{\text {th }}$ largest full-service commercial bank in Colorado as measured by domestic deposits in the state.

Vectra's net interest margin was $4.82 \%$ in 2012 compared to $4.92 \%$ in 2011. Total loans increased $\$ 214$ million during 2012, including increases of $\$ 140$ million in consumer loans and $\$ 126$ million in commercial lending, partially offset by a decrease of $\$ 52$ million in commercial real estate loans. Nonperforming lending-related assets decreased $40.2 \%$ from the prior year. Total deposits at December 31, 2012 were $8.0 \%$ higher than a year earlier.

The Commerce Bank of Washington
The Commerce Bank of Washington is headquartered in Seattle, Washington, and operates out of a single office located in the Seattle central business district. Its business strategy focuses on serving the financial needs of commercial businesses, including professional services firms. TCBW has been successful in serving the greater Seattle/Puget Sound region without requiring extensive investments in a traditional branch network. It has been innovative in effectively utilizing couriers, bank by mail, remote deposit image capture, and other technologies.

TCBW had net income of $\$ 7.9$ million in 2012 compared to $\$ 2.7$ million in 2011 . Nonperforming lending-related assets decreased $10.8 \%$ from the prior year. The commercial lending portfolio increased by $\$ 2$ million and commercial real estate loans increased by $\$ 8$ million; however, consumer loans decreased by $\$ 1$ million. Total deposits were $14.1 \%$ higher at December 31, 2012 than a year earlier.

Other Segment
Operating components in the "Other" segment, as shown in Notes 21 and 23 of the Notes to Consolidated Financial Statements, relate primarily to the Parent, ZMSC and eliminations of transactions between segments. The major components at the Parent include net interest income, which includes interest expense on other borrowed funds, and net impairment losses on investment securities.

Significant changes in 2012 compared to 2011 include (1) a $\$ 75.6$ million improvement in net interest income primarily related to lower interest expense resulting from reduced accelerated discount amortization on convertible subordinated debt, as discussed in "Net Interest Income, Margin and Interest Rate Spreads" on page 34, and (2) a $\$ 68.2$ million increase in net impairment losses on investment securities, as discussed in "Investment Securities Portfolio" on page 49. Significant changes in 2011 compared to 2010 include a $\$ 73.3$ million improvement in net interest income related to reduced accelerated discount amortization, and a $\$ 51.3$ million reduction in net impairment losses on investment securities.

## BALANCE SHEET ANALYSIS

Interest-Earning Assets
Interest-earning assets are those assets that have interest rates or yields associated with them. One of our goals is to maintain a high level of interest-earning assets relative to total assets, while keeping nonearning assets at a minimum. Interest-earning assets consist of money market investments, securities, and loans, and leases. Schedule 3, which we referred to in our discussion of net interest income, includes the average balances of the Company's interest earning assets, the amount of revenue generated by them, and their respective yields. Another goal is to maintain a higher-yielding mix of interest-earning assets, such as loans, relative to lower-yielding assets, such as money market investments and securities, while maintaining adequate levels of highly liquid assets. The current period of slow economic growth accompanied by the moderate loan demand experienced in recent quarters has made it difficult to
consistently achieve these goals.

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Average interest-earning assets were $\$ 49.0$ billion in 2012 compared to $\$ 47.2$ billion in the previous year. Average interest-earning assets as a percentage of total average assets were $92.0 \%$ in 2012 and $91.8 \%$ in 2011.

Average loans, including FDIC-supported loans, were $\$ 37.0$ billion and $\$ 36.9$ billion in 2012 and 2011, respectively. Average loans as a percentage of total average assets in 2012 was $69.5 \%$ compared to $71.8 \%$ in the previous year.

Average money market investments, consisting of interest-bearing deposits, federal funds sold and security resell agreements, increased by $48.1 \%$ to $\$ 7.9$ billion in 2012 compared to $\$ 5.4$ billion in 2011. Average securities decreased by $19.4 \%$ from 2011. Average total deposits increased by $5.2 \%$ while average total loans increased by $0.4 \%$ for 2012 when compared to the prior year. Increased deposits combined with moderate loan growth resulted in higher balances of excess cash available for money market investments.

Investment Securities Portfolio
We invest in securities to generate revenues for the Company; portions of the portfolio are also available as a source of liquidity. Schedule 10 presents a profile of the Company's investment securities portfolio. The amortized cost amounts represent the Company's original cost of the investments, adjusted for related accumulated amortization or accretion of any yield adjustments, and for credit impairment losses. The estimated fair value measurement levels and methodology are discussed in detail in Note 20 of the Notes to Consolidated Financial Statements.

We have included selected credit rating information for certain of the investment securities schedules because this information is one indication of the degree of credit risk to which we are exposed, and significant declines in ratings for our investment portfolio could indicate an increased level of risk for the Company. The Dodd-Frank Act required that after July 21, 2011, federal agencies could no longer mandate the use of rating agency ratings. Final regulations and effective dates for this provision were issued in June 2012. Pursuant to these rules, during 2012 the Company began relying on its internal credit quality methodology to determine credit quality grading for investment securities held by the subsidiary banks, which had the effect of improving the credit quality grades on some of the securities.

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Schedule 10
INVESTMENT SECURITIES PORTFOLIO

| (In millions) | December 31, 2012 |  |  | December 31, 2011 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amortized cost | Carrying value | Estimated fair value | Amortized cost | Carrying value | Estimated fair value |
| Held-to-maturity |  |  |  |  |  |  |
| Municipal securities | \$525 | \$525 | \$537 | \$565 | \$565 | \$572 |
| Asset-backed securities: |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | 255 | 213 | 126 | 263 | 222 | 144 |
| Other | 22 | 19 | 12 | 24 | 21 | 14 |
|  | 802 | 757 | 675 | 852 | 808 | 730 |
| Available-for-sale |  |  |  |  |  |  |
| U.S. Treasury securities | 104 | 105 | 105 | 4 | 5 | 5 |
| U.S. Government agencies and corporations: |  |  |  |  |  |  |
| Agency securities | 109 | 113 | 113 | 153 | 158 | 158 |
| Agency guaranteed mortgage-backed securities | 407 | 425 | 425 | 535 | 553 | 553 |
| Small Business Administration loan-backed securities | 1,124 | 1,153 | 1,153 | 1,153 | 1,161 | 1,161 |
| Municipal securities | 75 | 76 | 76 | 121 | 122 | 122 |
| Asset-backed securities: |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | 1,596 | 949 | 949 | 1,794 | 930 | 930 |
| Trust preferred securities - real estate investment trusts | 41 | 16 | 16 | 40 | 19 | 19 |
| Auction rate securities | 7 | 7 | 7 | 71 | 70 | 70 |
| Other | 26 | 19 | 19 | 65 | 50 | 50 |
|  | 3,489 | 2,863 | 2,863 | 3,936 | 3,068 | 3,068 |
| Mutual funds and other | 228 | 228 | 228 | 163 | 163 | 163 |
|  | 3,717 | 3,091 | 3,091 | 4,099 | 3,231 | 3,231 |
| Total | \$4,519 | \$3,848 | \$3,766 | \$4,951 | \$4,039 | \$3,961 |

The amortized cost of investment securities on December 31, 2012 decreased by $8.7 \%$ from the balances on December 31, 2011, primarily due to reductions in agency guaranteed mortgage-backed securities, reductions and impairment of asset-backed securities, partially offset by increased investments in U.S. Treasury securities, and mutual funds and other securities.

The amortized cost of investment securities at December 31, 2011 decreased by $14.8 \%$ from the previous year. This was primarily due to the sale of U.S. Treasury securities and reductions in asset-backed securities, partially offset by increased investments in SBA loan-backed securities.

As of December 31, 2012, $10.4 \%$ of the $\$ 3.1$ billion fair value of available-for-sale ("AFS") securities portfolio was valued at Level 1, $57.1 \%$ was valued at Level 2, and $32.5 \%$ was valued at Level 3 under the GAAP fair value accounting valuation hierarchy. At December 31, 2011, $5.0 \%$ of the $\$ 3.2$ billion fair value of AFS securities portfolio was valued at Level 1, $61.6 \%$ was valued at Level 2, and $33.4 \%$ was valued at Level 3. See Note 20 of the Notes to Consolidated Financial Statements for further discussion of fair value accounting.

The amortized cost of AFS investment securities valued at Level 3 was $\$ 1,684$ million at December 31, 2012 and the fair value of these securities was $\$ 1,004$ million. The securities valued at Level 3 were comprised of ABS CDOs,
primarily bank and insurance company trust preferred CDOs, and municipal securities. For these Level 3 securities, net pretax unrealized loss recognized in OCI at December 31, 2012 was $\$ 680$ million. As of December 31, 2012, we believe that we will receive on settlement or maturity at least the amortized cost amounts of the Level 3 AFS securities. This expectation applies to both those securities for which OTTI has been recognized and those for which no OTTI has been recognized.

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Schedule 11 presents the Company's CDOs according to performing tranches without credit impairment, and nonperforming tranches. These CDOs are the majority of our asset-backed securities and consist of both HTM and AFS securities.

Schedule 11
CDOs BY PERFORMANCE STATUS
December 31, 2012


Nonperforming CDOs
3

| CDOs credit impaired |  |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| prior to last 12 months | 18 | 369 | 251 | 109 | $(142$ | $)$ | 10.7 | 30 | 18 | 12 |
| CDOs credit impaired <br> during last 12 months | 39 | 732 | 441 | 181 | $(260$ | $)$ | 9.6 | 25 | 12 | 13 |
| Total nonperforming | 57 | 1,101 | 692 | 290 | $(402$ | $)$ | 10.0 | 26 | 16 | 10 |
| CDOs |  |  |  |  |  |  |  |  |  |  |

December 31, 2011

| (Amounts in millions) | No. of tranches | Par amount | Amortized cost | Carrying value | Net unreal losses recognized in AOCI |  | Weighted average discount rate ${ }^{2}$ | \% of carrying value to par |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Performing CDOs |  |  |  |  |  |  |  |  |
| Predominantly bank CDOs | 32 | \$956 | \$846 | \$615 | \$(231 | ) | 7.1\% | 64\% |
| Insurance-only CDOs | 21 | 455 | 449 | 359 | (90 | ) | 5.8 | 79 |
| Other CDOs | 7 | 86 | 74 | 65 | (9 | ) | 6.9 | 76 |
| Total performing CDOs | 60 | 1,497 | 1,369 | 1,039 | (330 | ) | 6.7 | 69 |
| Nonperforming CDOs ${ }^{3}$ |  |  |  |  |  |  |  |  |
| Deferring interest, but no credit impairment | 3 | 72 | 72 | 17 | (55 | ) | 15.2 | 24 |
| Credit impairment prior to last 12 months | 37 | 676 | 498 | 120 | (378 | ) | 15.3 | 18 |
|  | 18 | 365 | 217 | 43 | (174 | ) | 16.2 | 12 |

Credit impairment during
last 12 months

| Total nonperforming CDOs | 58 | 1,113 | 787 | 180 | $(607$ | $)$ | 15.6 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Total CDOs | 118 | $\$ 2,610$ | $\$ 2,156$ | $\$ 1,219$ | $\$(937$ | $)$ | 10.5 |

${ }^{1}$ Accumulated other comprehensive income, amounts presented are pretax.
${ }^{2}$ Margin over related LIBOR index.
${ }^{3}$ Defined as either deferring current interest ("PIKing") or OTTI; the majority are predominantly bank CDOs.

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As shown in Schedule 12, the Company had 36 of its CDO securities, representing $42.4 \%$ of the CDO portfolio's fair value at December 31, 2012, that were upgraded by one or more NRSROs during the previous 12 months. These upgrades were attributed to improvements in over-collateralization ratios and deleveraging combined with less severe rating agency assumptions and methodology.
Schedule 12
BANK AND INSURANCE TRUST PREFERRED CDOs
December 31, 2012
(In millions)
Year-to-date rating changes ${ }^{1}$
Upgrade
No change
Downgrade
${ }^{1}$ By any NRSRO
Significant Assumption Changes for 2012
Probability of Default of Deferring Bank Holding Company Trust Preferred Collateral
Historically, our ratio-based valuation model assessed both performing and deferring issuers. Ratios predictive of bank failure were used in our model to identify the PD of bank holding company issuers of trust preferred securities. The reduction of the weighted average assumed loss rate on deferring collateral from 2009 onward was due to a combination of factors. These included the increased predictive ability of the model during that period in identifying which holding companies would have its sole bank or primary bank closed by regulators and which did not appear to be in danger of closure. Bank closures were largely the driver of bank holding company defaults on trust preferred securities during the 2009 to late 2012 period. As the highest PD institutions defaulted, and relatively stronger new deferrals were added, the averages declined. For more information about the ratio-based model, please refer to Note 20 of the Notes to Consolidated Financial Statements.

Effective in the fourth quarter of 2012, we developed and began using an additional probability of default overlay model for deferring bank trust preferred issuers. We utilized the higher of the PDs from the ratio-based model and the PD overlay model, thus increasing the PD of deferring issuers. The majority of these deferring issuers face a reperformance-or-default deadline within the next two and a half years. Increased regulatory and restructuring risk as evidenced by several fourth quarter 2012 events and developments led to our modeling change.
Prior to the fourth quarter of 2012, we had observed only a few bankruptcies of holding company issuers of trust preferred securities. These were generally confined to the weakest institutions. Thus we assumed no recovery.

In the fourth quarter of 2012, several regulatory and restructuring events were observed that negatively affected our assessment of current conditions for those issuers still in deferral and our forecast for these deferrals:

We observed the first Section 363 bankruptcy of a bank holding company whose bank did not appear to be in danger of regulatory closure. While the bank had a $2.18 \%$ modeled PD, the effective loss will be all of the back

1) interest or approximately $8 \%$ of the par amount. In this case, the relative strength of the bank did not bring a sale price for the bank stock held by the holding company sufficient to fully pay off the trust preferred security issued by the holding company.

We observed the uncertainty of recovery amounts for trust preferred securities issued by bank holding companies
2) when those holding companies file Section 363 bankruptcies. The extent to which a recovery is achieved for the trust preferred security is highly dependent on multiple factors, including the active

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participation by CDO trustees under the direction of collateral managers or noteholders. We cannot assume that high levels of participation will be achieved in every future case.
3) We observed what appeared to be the first instance of regulatory involvement in support of a bank holding company 3) bankruptcy.

> We observed bank holding companies starting into the last year of the allowable five-year deferral period with a well capitalized and in some cases also a profitable bank and several years of improved financial performance and related ratios. In particular, we observed maintenance of regulatory orders precluding, or requiring permission for, holding companies bringing deferred payments current and subsidiary banks making dividend payments to the holding company which, if left in place, will trigger default of the trust preferred securities issued by the holding company and collateralizing the CDOs. After discussion with regulators, we are unable to rule out the possibility that such regulatory orders may cause default.
4)

We observed a collateral manager for a CDO allowing the restructuring of a holding company trust preferred security from an issuer with a relatively strong underlying bank such that the loss exceeded our modeled PD.

The issuers with the earliest deferrals to which we are exposed will face the end of the allowable deferral period starting in 2013. Our fourth quarter 2012 experiences and observations led us to identify greater than previously assessed risk to the collectability of deferring bank holding company issuers, even when the underlying bank is not at risk of regulatory closure. Events seen in the fourth quarter of 2012 indicated that our previous assumption that a well capitalized and profitable bank has a low probability of its bank holding company defaulting should be supplemented with additional analysis. Said differently, the subsidiary of a deferring bank holding company may be in an apparently reasonable financial condition, but because cash may be trapped at the subsidiary due to regulatory constraints, the bank holding company may simply be unable to bring the trust preferred obligation current once its five-year deferral period is up. Alternatively, debt restructurings approved by a CDO collateral manager and Section 363 bankruptcies approved by relevant courts may result in losses greater than our previously modeled probabilities of default.

The addition of the "deferral PD overlay model" to our historic ratio-based PD model in the fourth quarter of 2012, addresses these risks by sorting remaining deferrals within our CDO pools into four "buckets" based on four factors indicative of bank holding company strength at the start of their deferral period. We then assume that the historical failure rate we have observed within our CDO pool for collateral in each bucket will be the future default rate of current deferrals in each bucket. Where the overlay PD of a deferral is higher than the PD identified by our traditional ratio-based PD model, we use the higher overlay PD. We expect to recalibrate the expected default curve for each bucket periodically as the outcome for more deferring issuers becomes known over time.

Adoption and utilization of the PD overlay model for deferrals effective December 31, 2012 raised our weighted average loss assumption on deferring collateral from $20 \%$ under our base model to $49 \%$ under the overlay model. The assumption change generated $\$ 50.4$ million pretax of OTTI.

Assumption Changes Regarding Prepayment Rate
In the fourth quarter of 2012, the Company increased the prepayment assumptions for small banks because of the extent of observed prepayments made by these types of banks. The prepayment rate assumption for small banks was increased from 3\% per year for each year to $10 \%$ per year for three years and $3 \%$ thereafter. The Company expects a few years of this higher prepayment rate as regulatory and economic driven capital restructuring and industry consolidation continues in the near term, a period we estimate will continue through 2015. This produced $\$ 2.4$ million of OTTI by itself and another $\$ 30.7$ million of OTTI in combination with PD increases on deferring issuers described previously. We changed this assumption because our CDO pools experienced significant and increasing prepayments
of small bank trust preferred securities during the latter part of 2012. We define "small banks" as collateral that is not subject to the phased-in disallowance of bank trust preferred securities as Tier 1 Capital

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required by the Dodd-Frank Act, the majority of which would be subject to a more lengthy phased-in disallowance under capital rules proposed by the Federal Reserve and other banking regulators. These are primarily banks with assets below $\$ 15$ billion.

Since the third quarter of 2010, we have assumed that large banks with investment grade ratings will fully prepay by the end of 2015. The Dodd-Frank Act became effective during the third quarter of 2010, and it phases in the disallowance of the inclusion of trust preferred securities in Tier 1 capital for banks with assets over $\$ 15$ billion ("large banks"). For those institutions within each pool with investment grade ratings, we assume that trust preferred securities will be called prior to the end of the disallowance period. The pace of these large bank prepayments to date have been consistent with our assumption with just over $40 \%$ of large banks having prepaid within our pools by year end 2012.

Given the $10 \%$ small bank prepayment rate assumption until the end of 2015 and $3 \%$ thereafter and the differing extent of large banks remaining in CDO pools, the pool specific prepayment rate until the end of 2015 is calculated with reference to both (a) the percentage of each pool's performing collateral consisting of small banks, as well as, (b) the percentage which consists of collateral from large banks with investment grade ratings. After 2015 each pool is assumed to prepay at a $3 \%$ annual rate.

For the fourth quarter of 2012, the resulting average annual prepayment rate assumption for pools, which includes both large and small banks, is $14 \%$ for each year through 2015, followed by an annual prepayment rate assumption of $3 \%$ thereafter. For pools without large banks, we assume a $10 \%$ annual prepayment rate for each year through 2015 and $3 \%$ thereafter. Increased prepayment rates are generally favorable for the fair value of the most senior tranches and adverse to the fair value of the more junior tranches.

Schedule 13
EFFECT OF BANK AND INSURANCE CDO ASSUMPTION CHANGES ON OTTI AND FAIR VALUES
Bank and insurance CDOs at Level 3
(In millions)
OTTI
Old assumptions
Old assumptions with:
PD overlay
Increased prepayment
Held-to-maturity Available-for-sale

New assumptions
PD overlay and increased prepayment
Effect of new assumptions on OTTI
) (77.4 )
(6.2
) (77.4 )
Fair value
Old assumptions 123
Old assumptions with:
PD overlay 122
Increased prepayment 125
PD overlay and increased prepayment 901
New assumptions
PD overlay, increased prepayment and fourth quarter 2012 discount rate 126
Effect of new assumptions on fair value 41

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Valuation Sensitivity of Level 3 Bank and Insurance CDOs
Schedule 14 sets forth the sensitivity of the current internally modeled CDOs' fair values to changes in the most significant assumptions utilized in the model.

Schedule 14
SENSITIVITY OF INTERNAL MODEL
(Amounts in millions)
Held-to-maturity Available-for-sale
Fair value at December 31, 2012
\$ 126
\$925
Incremental Cumulative Incremental Cumulative
Currently Modeled Assumptions
Expected collateral credit losses ${ }^{1}$
Loss percentage from currently defaulted or deferring collateral ${ }^{2} \quad 5.8 \quad \% \quad 24.3 \%$
Projected loss percentage from currently performing collateral

| $1-$ year | 0.3 | $\%$ | 6.1 | $\%$ | 0.3 | $\%$ | 24.6 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| years 2-5 | 1.7 | $\%$ | 7.8 | $\%$ | 1.3 | $\%$ | 25.9 | $\%$ |
| years 6-30 | 11.1 | $\%$ | 18.9 | $\%$ | 9.4 | $\%$ | 35.3 | $\%$ |

Discount rate ${ }^{3}$
Weighted average spread over LIBOR
860 bps 859 bps
Sensitivity of Modeled Assumptions
Increase (decrease) in fair value due to increase in projected loss percentage from currently $25 \%$
performing collateral ${ }^{4}$
$50 \% \quad(1.5) \quad(17.3)$
$100 \%$ (3.1 ) (34.5 )

Increase (decrease) in fair value due to increase in projected loss percentage from currently performing collateral ${ }^{4}$ and the immediate default
of all deferring collateral with no recovery

Increase (decrease) in fair value due to increase in discount rate
$\left.\begin{array}{llll}50 \% & (7.2 & ) & (111.1\end{array}\right)$
$\begin{array}{ll}\text { Increase (decrease) in fair value due to increase in } \\ \text { forward } \\ & \text { LIBOR } \\ \text { bps }\end{array} \$ 8.6 \quad \$ 37.0$ forward LIBOR curve $\begin{array}{llll}\text { increase in prepayment assumption }^{5} & +1 \% & \$ 4.1 & \$ 25.3 \\ \text { increase in prepayment assumption }^{6} & +2 \% & 8.3 & 48.2\end{array}$
${ }^{1}$ The Company uses an incurred credit loss model which specifies cumulative losses at the 1 -year, 5 -year, and 30 -year points from the date of valuation. These current and projected losses are reflected in the CDO's fair value.
Weighted average percentage of collateral that is defaulted due to bank failures, or deferring payment as allowed
2 under the terms of the security, including a $0 \%$ recovery rate on defaulted collateral and a credit-specific probability of default on deferring collateral which ranges from $12.03 \%$ to $100 \%$.
${ }^{3}$ The discount rate is a spread over the forward LIBOR curve at the date of valuation.
${ }^{4}$ Percentage increase is applied to incremental projected loss percentages from currently performing collateral. For example, the $50 \%$ and $100 \%$ stress scenarios for AFS securities would result in cumulative 30 -year losses of $40.8 \%=$
$35.3 \%+50 \%(0.3 \%+1.3 \%+9.4 \%)$ and $46.3 \%=35.3 \%+100 \%(0.3 \%+1.3 \%+9.4 \%)$, respectively.
${ }^{5}$ Prepayment rate for small banks increased to $11 \%$ per year for the first three years and to $4 \%$ per year thereafter through maturity.
${ }_{6}$ Prepayment rate for small banks increased to $12 \%$ per year for the first three years and to $5 \%$ per year thereafter through maturity.
The 2012 sensitivity analysis of valuation assumptions, when compared to the same projection for 2011, identifies the impact of the faster prepayment rate assumption change combined with the increased PD assigned to collateral

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remaining in deferral at year end. The effect was to increase assumed collateral credit losses in both the short- and long-term beyond those projected at 2011.
The discount rates applicable to CDO tranches decreased during the year consistent with observed improved discount rates for riskier assets. The result was an increase in the fair values of the CDOs.
Bank Collateral Deferral Experience
The Company's loss and recovery experience as of December 31, 2012 (and our Level 3 modeling assumption) is essentially a $100 \%$ loss on defaults of bank collateral in CDOs, although we have, to date, received several, generally small, recoveries on defaults. Our experience with deferring bank collateral has been that $50 \%$ has defaulted, and approximately $30 \%$ remains within the allowable deferral period. This $30 \%$ is comprised of 196 deferring bank holding companies. Late 2012 events led the Company to increase its loss assumptions on these remaining deferrals, most of which are more than half-way through their allowable deferral period. We expect that future losses on these deferrals may result from actions other than bank failures - primarily bankruptcies and debt restructurings.

In contrast, a significant number of previous deferrals have resumed interest payments. 71 issuing banks, with collateral aggregating to $20 \%$ of all deferrals and $40 \%$ of all surviving deferrals, have either come current and resumed interest payments on their trust preferred securities or have announced that they intend to do so at the next payment date. Banks may come current on their trust preferred securities for one or more quarters and then re-defer. This pattern has occurred in seven of the 71 banks which had resumed payment after deferring. Further information on the Company's valuation process is detailed in Note 20 of the Notes to Consolidated Financial Statements.

Schedules 15 and 16 provide additional information on the below-investment-grade rated bank and insurance trust preferred CDOs' portion of the AFS and HTM portfolios. The schedules reflect data and assumptions that are included in the calculations of fair value and OTTI. The schedules utilize the lowest rating assigned by any rating agency to identify those securities below investment grade. The schedules segment the securities by whether or not they have been determined to have OTTI, and by original ratings level to provide granularity on the seniority level of the securities and the distribution of unrealized losses. The best and worst pool-level statistic for each original ratings subgroup is presented, not the best and worst single security within the original ratings grouping. The number of issuers and the number of currently performing issuers noted in Schedule 16 are from the same security. The remaining statistics may not be from the same security.

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Schedule 15
BANK AND INSURANCE TRUST PREFERRED CDO VALUES CURRENTLY RATED
BELOW-INVESTMENT-GRADE -SORTED BY WHETHER OTTI HAS BEEN TAKEN AND BY ORIGINAL RATINGS
At December 31, 2012

|  |  |  |  | Total |  |  |  |  | Credit lo |  | Valuati losses |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollar amounts in millions) | Number of securitie | \% of portfo |  | Par <br> value | Amortiz cost | Estima fair valu | Unrealiz loss |  | Current year | Life-to <br> date | Life-to <br> date |  |
| Original ratings of securities, no OTTI recognized: |  |  |  |  |  |  |  |  |  |  |  |  |
| Original AAA | 24 | 34.4 | \% | \$752 | \$ 680 | \$495 | \$(185 | ) | \$- | \$- | \$(98 | ) |
| Original A | 16 | 16.5 |  | 361 | 361 | 177 | (184 | ) | - | - | - |  |
| Original BBB | 5 | 2.1 |  | 46 | 46 | 20 | (26 | ) | - | - | - |  |
| Total Non-OTTI |  | 53.0 |  | 1,159 | 1,087 | 692 | (395 | ) | - | - | (98 | ) |
| Original ratings of securities, OTTI recognized: |  |  |  |  |  |  |  |  |  |  |  |  |
| Original AAA | 1 | 2.3 |  | 50 | 44 | 20 | (24 | ) | - | (5 | (2 |  |
| Original A | 45 | 41.6 |  | 908 | 600 | 254 | (346 | ) | (87 ) | (312) | - |  |
| Original BBB | 6 | 3.1 |  | 67 | 7 | 3 | (4 | ) | (17 ) | (60 ) | - |  |
| Total OTTI |  | 47.0 |  | 1,025 | 651 | 277 | (374 | ) | (104 ) | (377 ) | (2 |  |
| Total below-investm bank and insurance | nt-grade DOs | 100.0 | \% | \$2,184 | \$ 1,738 | \$969 | \$(769 | ) | \$(104 ) | \$ (377) | \$(100 |  |

(In millions)
Original ratings of securities, no OTTI recognized:
Original AAA
Original A
Original BBB
Original ratings of securities, OTTI recognized:
Original AAA
Original A
Original BBB
11
${ }^{1}$ Valuation losses relate to securities purchased from Lockhart Funding LLC prior to its consolidation in June 2009.
${ }^{2}$ The Company may have more than one holding of the same security.

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Schedule 16
POOL LEVEL PERFORMANCE AND PROJECTIONS FOR BELOW-INVESTMENT-GRADE RATED BANK AND INSURANCE TRUST PREFERRED CDOs
At December 31, 2012
 rating pool performing ${ }^{1}$ defaulted ${ }^{2}$ deferring ${ }_{3}{ }^{3}$ performing collateral $^{4}$ ization $\%^{5}$

Present vallufetime of expectecldditional cash flowsassumed discountediacurred effective loss rate from performing as a $\%$ of paollateral ${ }^{6}$

Original ratings of securities, non-OTTI:
Original AAA

| Best BB | 22 | 20 | 2.6 | \% 4.3 | \% 79.9 | \% | 643.0 | \% | 100 | \% |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted average |  |  | 16.9 | 10.2 | 40.1 |  | 242.5 |  | 100 | 10.5 | \% |
| Worst CC | 31 | 15 | 28.7 | 23.1 | 12.4 |  | 145.1 |  | 100 | 13.7 |  |
| Original A |  |  |  |  |  |  |  |  |  |  |  |
| Best B | 32 | 32 | - | - | 27.0 |  | 309.3 |  | 100 | 11.6 |  |
| Weighted average |  |  | 2.1 | 4.4 | 18.3 |  | 153.5 |  | 100 | 12.6 |  |
| Worst CC | 6 | 4 | 9.0 | 7.1 | (0.7 | ) | 797.3 |  | 100 | 13.7 |  |
| Original BBB |  |  |  |  |  |  |  |  |  |  |  |
| Best CCC | 32 | 32 | - | - | 19.4 |  | 355.8 |  | 100 | 11.6 |  |
| Weighted average |  |  | 1.3 | 3.2 | 12.5 |  | 275.8 |  | 100 | 12.8 |  |
| Worst CC | 21 | 18 | 4.0 | 6.7 | 7.6 |  | 234.7 |  | 100 | 13.7 |  |

Original ratings of securities, OTTI:
Original AAA

| Single security $\quad$ CCC | 43 | 26 | 19.9 | 18.8 | 23.6 |  | 195.0 | 100 | 9.7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Original A |  |  |  |  |  |  |  |  |  |
| Best CC | 35 | 30 | 0.8 | 1.9 | (5.9 | ) | 87.4 | 99 | - |
| Weighted average |  |  | 12.5 | 12.7 | (22.3 | ) | 52.5 | 68 | 11.4 |
| Worst C | 3 | - | 33.3 | 27.2 | (131.9 | ) | 12.8 | 25 | 16.3 |
| Original BBB |  |  |  |  |  |  |  |  |  |
| Best C | 40 | 34 | 6.3 | 6.5 | (8.1 | ) | 62.3 | 66 | 7.1 |
| Weighted average |  |  | 16.7 | 15.9 | (44.5 | ) | (220.1) | 10 | 9.9 |
| Worst C | 32 | 13 | 22.0 | 19.6 | (84.1 | ) | (407.3 ) | - | 13.4 |

${ }^{1}$ Excludes both defaulted issuers and issuers that have elected to defer payment of current interest.
${ }^{2}$ Collateral is identified as defaulted when a regulator closes an issuing bank.
${ }_{3}$ Collateral is identified as deferring when the Company becomes aware that an issuer has announced or elected to defer interest payment on trust preferred debt.
4 "Subordination" in the schedule includes the effects of seniority level within the CDOs' liability structure, the Company's loss and recovery rate assumption for deferring but not defaulted collateral and a $0 \%$ recovery rate for defaulted collateral. The numerator is all collateral less the sum of (i) $100 \%$ of the defaulted collateral, (ii) the sum of the projected net loss amounts for each piece of deferring but not defaulted collateral and (iii) the amount of each CDO's debt which is either senior to or pari passu with our security's priority level. The denominator is all collateral less the sum of (i) $100 \%$ of the defaulted collateral and (ii) the sum of the projected net loss amounts for each piece of deferring but not defaulted collateral. The calculations utilize the Company's loss assumption of $100 \%$ on
defaulted collateral and the Company's issuer specific loss assumption of from $12.03 \%$ to $100 \%$ dependent on credit for each deferring piece of collateral.
"Collateralization" in the schedule identifies the portion of a CDO tranche that is backed by nondefaulted collateral. The numerator is all collateral less the sum of (i) $100 \%$ of the defaulted collateral, (ii) the sum of the projected net loss amounts for each piece of deferring but not defaulted collateral and (iii) the amount of each CDO's debt which is
5 senior to our security's priority level. The denominator is the par amount of the tranche. Par is defined as the original par less any principal paydowns. The calculations utilize the Company's loss assumption of $100 \%$ on defaulted collateral and the Company's issuer specific loss assumption ranging from $12.03 \%$ to $100 \%$ dependent on credit for each deferring piece of collateral.
This is the same statistic presented in the preceding sensitivity schedule and incorporated in the fair value and OTTI
${ }^{6}$ calculations. The statistic is the sum of incremental projected loss percentages from currently paying collateral for year one, years two through five and years six through thirty.
${ }^{7}$ Negative subordination is projected to be remedied by excess spread prior to maturity.
${ }^{8}$ Collateralization shortfall is projected to be remedied by excess spread prior to maturity.

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Certain original A-rated securities described in the previous schedule currently have negative subordination and are therefore under-collateralized, and yet are not identified as having OTTI. This is because our cash flow projections for these securities show negative subordination being cured prior to the securities' maturities. The collateral that backs a tranche can increase if the more senior liabilities of the CDO decrease. This occurs when collateral deterioration due to defaults and deferral triggers alternative waterfall provisions for the cash flow. A structural credit protection feature reroutes cash (interest collections) from the more junior classes of debt and income notes to pay down the principal of the most senior liabilities. As the most senior liabilities are paid down while the collateral remains unchanged (and if there are no additional unexpected defaults), the next level of tranches becomes better secured. The rerouting continues to divert cash away from the most junior classes of debt or income notes and gives better security to our tranche. Our cash flow projections predict full payment of amortized cost and interest.

Schedule 17 presents the maturities of the different types of investments that the Company owned and the corresponding average yield as of December 31, 2012 based on amortized cost. It should be noted that most of the SBA loan-backed securities and asset-backed securities are variable rate and their repricing periods are significantly less than their contractual maturities. See "Liquidity Risk Management" on page 83 and Notes 1,5 and 7 of the Notes to Consolidated Financial Statements for additional information about the Company's investment securities and their management.
Schedule 17
MATURITIES AND AVERAGE YIELDS ON SECURITIES
At December 31, 2012


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Asset-backed
securities:
Trust preferred $\begin{array}{lllllllllll}\text { securities }- \text { banks and } & 1,596 & 1.2 & 100 & 1.4 & 262 & 1.3 & 199 & 1.2 & 1,035 & 1.1\end{array}$ insurance
Trust preferred

*Taxable-equivalent rates used where applicable.

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As shown in Schedule 18, the investment securities portfolio at December 31, 2012 includes $\$ 578$ million of nonrated municipal, single-issuer trust preferred, and certain other fixed-income securities compared to $\$ 607$ million at December 31, 2011. Nonrated municipal securities held in the portfolio were underwritten by Zions Bank's Municipal Credit Department in accordance with its established municipal credit standards. In addition to the amounts shown in Schedule 18, we invest in debt securities of certain U.S. Government agencies and corporations which, while considered to be of high credit quality, are not specifically rated by any NRSROs.

Schedule 18
NONRATED SECURITIES

|  | December 31, |  |
| :--- | :--- | :--- |
| (In millions) | 2012 | 2011 |
|  |  |  |
| Municipal securities | $\$ 515$ | $\$ 554$ |
| Other nonrated debt securities | 63 | 53 |
|  | $\$ 578$ | $\$ 607$ |

Other-Than-Temporary Impairment - Investments in Debt Securities
We review investments in debt securities each quarter for the presence of OTTI. For securities where an internal income-based cash flow model or third party valuation service produces a loss-adjusted expected cash flow for the security, the presence of OTTI is identified and the amount of the credit component of OTTI is calculated by discounting this loss-adjusted cash flow at the security specific effective interest rate and comparing that value to the Company's amortized cost of the security.
We review the relevant facts and circumstances each quarter in order to assess our intentions regarding any potential sales of securities, as well as the likelihood that we would be required to sell prior to recovery of amortized cost. To date, for each security whose fair value is below amortized cost, we have determined that we do not intend to sell the security, and that it is not more likely than not that we will be required to sell the security before recovery of its amortized cost basis. We then evaluate the difference between the fair value and the amortized cost of each security and identify if any of the difference is due to credit. The credit component of the difference is recognized by writing down the amortized cost of each security found to have OTTI.
For some CDO tranches, for which we have previously recorded OTTI, expected future cash flows have remained stable or have slightly improved subsequent to the quarter that OTTI was identified and recorded. For other CDO tranches, an adverse change in the expected future cash flow has resulted in the recording of additional OTTI. In both situations, while a large difference may remain between fair value and amortized cost, the difference is not due to credit. The expected future cash flow substantiates the return of the full amortized cost. We utilize a present value technique to both identify the OTTI present in the CDO tranches and to estimate fair value. The primary drivers of unrealized losses in these CDOs are further discussed in Note 5 of the Notes to Consolidated Financial Statements. During 2012, the Company recognized credit-related net impairment losses on CDOs of $\$ 104.1$ million, compared to losses of $\$ 33.7$ million in 2011. Schedule 19 identifies the sources of OTTI:

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Schedule 19
OTTI SOURCES

> December 31,
(In millions)

$$
2012 \quad 2011
$$

Assumption changes on bank collateral:
Increased prepayment rate ${ }^{1}$
\$2.4 \$11.0
PD overlay 50.4
Combination of increased prepayment 30.7 rate and PD overlay
Increased medium-term PDs ${ }^{2} \quad 4.6$
Increased long-term PDs ${ }^{2} \quad 2.5$
Prepayments in our CDO pools 6.2
Credit deterioration 14.4
Homebuilder bankruptcy
$14.4 \quad 11.3$
4.3
\$ $104.1 \quad \$ 33.7$
${ }^{1}$ For 2012, we increased prepayment rates for small banks for the first 3 years to $10 \%$, then $3 \%$ thereafter; for 2011, we increased prepayment rates to $3 \%$ for each year.
${ }^{2}$ For best performing banks

## Exposure to State and Local Governments

The Company provides multiple products and services to state and local governments (referred together as "municipalities"), including deposit services, loans, investment banking services, and the Company invests in securities issued by the municipalities.

Schedule 20 summarizes the Company's exposure to state and local municipalities:
Schedule 20
MUNICIPALITIES

| (In millions) | December 31, <br> 2012 | 2011 |
| :--- | :--- | :--- |
| Loans and leases |  | $\$ 494$ |
| Held-to-maturity - municipal securities | 525 | $\$ 441$ |
| Available-for-sale - municipal securities | 75 | 565 |
| Available-for-sale - auction rate securities | 7 | 121 |
| Trading account - municipal securities | 21 | 70 |
| Unused commitments to extend credit | 33 | 9 |
| Total direct exposure to municipalities | $\$ 1,155$ | 103 |

Company policy requires that extensions of credit to municipalities be subjected to specific underwriting standards. At December 31, 2012, one municipality had $\$ 9$ million of loans that were on nonaccrual. A significant amount of the municipal loan and lease portfolio is secured by real estate and equipment, and approximately $94 \%$ of the outstanding credits were originated by Zions Bank, CB\&T, Amegy, and Vectra. See Note 6 of the Notes to Consolidated Financial Statements for additional information about the credit quality of these municipal loans.

All municipal securities are reviewed quarterly for OTTI; see Note 5 of the Notes to Consolidated Financial Statements for more information. HTM securities consist of unrated bonds issued by small local governmental entities and are purchased through private placements, often in situations in which one of the Company's subsidiaries has acted as a financial advisor to the municipality. Prior to purchase, the issuers of municipal securities are evaluated by the Company for their creditworthiness, and some of the securities are guaranteed by third parties.

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Of the AFS municipal securities, $91 \%$ are rated by major credit rating agencies and were rated investment grade as of December 31, 2012. Municipal securities in the trading account are held for resale to customers. The Company also underwrites municipal bonds and sells most of them to third party investors.

## European Exposure

The Company is monitoring global economic conditions and is aware of concerns over the creditworthiness of the governments of Portugal, Ireland, Italy, Greece, and Spain. The Company has not granted loans to and does not own securities issued by these governments, and does not have any material exposure to companies or individuals in those countries.

In the normal course of business, the Company may enter into transactions with subsidiaries of companies and financial institutions headquartered in Portugal, Ireland, Italy, Greece, or Spain. Such transactions may include deposits, loans, letters of credit, and derivatives, as well as foreign currency exchange agreements. As of December 31, 2012, these transactions did not present any material direct or indirect risk exposure to the Company. Among the derivative transactions, the Company has a TRS agreement with Deutsche Bank AG ("DB") with regard to certain bank and insurance trust preferred CDOs. See Note 7 of the Notes to Consolidated Financial Statements for additional information regarding the TRS. If DB were unable to perform under the TRS, the agreement would terminate at little or no cost to Zions. There would be only an immaterial balance sheet impact from cancellation, and the Company would save approximately $\$ 5.4$ million in fees quarterly. However, if the TRS were canceled, the Company would lose the potential future risk mitigation benefits of the TRS, and regulatory risk weighted assets under the Basel I framework would increase by approximately $\$ 3.2$ billion, which would reduce regulatory risk-based capital ratios by approximately $6 \%$ to $7 \%$.

## Loans Held for Sale

Loans held for sale, consisting primarily of consumer mortgage and small business loans to be sold in the secondary market, were $\$ 252$ million at December 31, 2012, compared to $\$ 202$ million at December 31, 2011. Consumer loans are primarily fixed rate mortgages that are originated and sold to third parties.

## Loan Portfolio

As of December 31, 2012, net loans and leases accounted for $67.9 \%$ of total assets compared to $70.1 \%$ at the end of 2011. Schedule 21 presents the Company's loans outstanding by type of loan as of the five most recent year-ends. The schedule also includes a maturity profile for the loans that were outstanding as of December 31, 2012. However, while this schedule reflects the contractual maturity and repricing characteristics of these loans, in certain cases the Company has hedged the repricing characteristics of its variable-rate loans as more fully described in "Interest Rate Risk" on page 79.

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Schedule 21
LOAN PORTFOLIO BY TYPE AND MATURITY

| (Amounts in millions) | December 31, 2012 |  |  |  | December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | One year or less | One year through five years | Over five years | Total | 2011 | 2010 | 2009 | 2008 |
| Commercial: |  |  |  |  |  |  |  |  |
| Commercial and industrial | \$6,416 | \$3,687 | \$ 1,154 | \$ 11,257 | \$ 10,448 | \$9,198 | \$9,653 | \$11,210 |
| Leasing | 39 | 283 | 101 | 423 | 380 | 365 | 409 | 381 |
| Owner occupied | 385 | 1,307 | 5,897 | 7,589 | 8,159 | 8,212 | 8,745 | 8,737 |
| Municipal | 46 | 104 | 344 | 494 | 441 | 438 | 355 | 288 |
| Total commercial | 6,886 | 5,381 | 7,496 | 19,763 | 19,428 | 18,213 | 19,162 | 20,616 |
| Commercial real estate: |  |  |  |  |  |  |  |  |
| Construction and land development | 735 | 1,007 | 197 | 1,939 | 2,265 | 3,558 | 5,535 | 7,490 |
| Term | 1,011 | 3,282 | 3,770 | 8,063 | 7,883 | 7,564 | 7,240 | 6,183 |
| Total commercial real estate | 1,746 | 4,289 | 3,967 | 10,002 | 10,148 | 11,122 | 12,775 | 13,673 |
| Consumer: |  |  |  |  |  |  |  |  |
| Home equity credit line | 26 | 122 | 2,030 | 2,178 | 2,187 | 2,145 | 2,138 | 2,009 |
| 1-4 family residential | 37 | 129 | 4,184 | 4,350 | 3,921 | 3,504 | 3,647 | 3,881 |
| Construction and other consumer real estate | 132 | 12 | 177 | 321 | 306 | 342 | 458 | 773 |
| Bankcard and other revolving plans | 144 | 139 | 24 | 307 | 291 | 297 | 341 | 374 |
| Other | 31 | 158 | 27 | 216 | 226 | 236 | 294 | 386 |
| Total consumer | 370 | 560 | 6,442 | 7,372 | 6,931 | 6,524 | 6,878 | 7,423 |
| FDIC-supported loans | 158 | 215 | 155 | 528 | 751 | 971 | 1,445 | - |
| Total net loans | \$9,160 | \$ 10,445 | \$18,060 | \$37,665 | \$37,258 | \$36,830 | \$40,260 | \$41,712 |
| Loans maturing: |  |  |  |  |  |  |  |  |
| With fixed interest rates | \$1,259 | \$4,016 | \$3,517 | \$8,792 |  |  |  |  |
| With variable interest rates | 7,901 | 6,429 | 14,543 | 28,873 |  |  |  |  |
| Total | \$9,160 | \$ 10,445 | \$18,060 | \$37,665 |  |  |  |  |

As of December 31, 2012, net loans and leases were $\$ 37.7$ billion, reflecting a $1.1 \%$ increase from the prior year. The increase is primarily attributable to new loan originations, as well as a decrease in charge-offs of existing loans.

Most of the loan portfolio growth during 2012 occurred in commercial and industrial, 1-4 family residential, and CRE term loans. The impact of these increases was partially offset by declines in owner occupied, construction and land development loans, and FDIC-supported loans. The loan portfolio increased primarily at Amegy, NBA and Vectra, while balances declined at Zions Bank, NSB and CB\&T.

Commercial and industrial loans as well as 1-4 family residential consumer loans improved due to increased customer demand, while the increase in commercial real estate term loans was driven, in part, by construction loans converting to term loans when projects are completed. Commercial owner occupied loans declined due to active management of the National Real Estate loan portfolio at Zions Bank. Construction and land development loans declined primarily due to pay-downs and the completion of construction projects. The demand for these types of loans began to increase
during 2012 following very weak demand experienced throughout 2011. We expect construction and land development loan balances to increase at a moderate rate in 2013. The balance of FDIC-supported loans declined mainly due to pay-downs and pay-offs, and the fact that the Company has not purchased additional loans with FDIC loss sharing coverage since 2009, and we expect FDIC-supported loan balances to decline significantly over the next few years.
Loans serviced for the benefit of others amounted to approximately $\$ 2.6$ billion and $\$ 2.3$ billion, at December 31, 2012, and 2011, respectively.

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Foreign loans consist primarily of commercial and industrial loans and totaled $\$ 99$ million and $\$ 46$ million at December 31, 2012 and 2011, respectively.

Other Noninterest-Bearing Investments
Schedule 22 sets forth the Company's other noninterest-bearing investments:
Schedule 22
OTHER NONINTEREST-BEARING INVESTMENTS

| (In millions) | December 31, <br> 2012 | 2011 |
| :--- | :--- | :--- |
| Bank-owned life insurance |  |  |
| Federal Home Loan Bank stock | $\$ 456$ | $\$ 443$ |
| Federal Reserve stock | 109 | 116 |
| SBIC investments | 123 | 132 |
| Non-SBIC investment funds and other | 46 | 39 |
| Trust preferred securities | 107 | 121 |
|  | $\$ 855$ | 14 |
|  |  | $\$ 865$ |

## Deposits

Deposits, both interest-bearing and noninterest-bearing, are a primary source of funding for the Company. Average total deposits increased by $5.2 \%$ during 2012, with average interest-bearing deposits increasing by $0.1 \%$ and average noninterest-bearing deposits increasing $14.7 \%$. The increase in noninterest-bearing deposits was largely driven by increased deposits from business customers. The average interest rate paid for interest bearing deposits was 18 bps lower in 2012 than in 2011.
Core deposits at December 31, 2012, which exclude time deposits larger than $\$ 100,000$ and brokered deposits, increased by $9.0 \%$, or $\$ 3,688$ million, from December 31, 2011. The increase was mainly due to increases in noninterest-bearing and interest-bearing demand deposits and savings and money market accounts, partially offset by decreases in time deposits.
Demand and savings and money market deposits comprised $89.7 \%$ of total deposits at December 31, 2012, compared with $88.4 \%$ at December 31, 2011.
During 2012 and 2011, the Company maintained a low level of brokered deposits with the primary purpose of keeping that funding source available in case of a future need. At December 31, 2012, total deposits included $\$ 37$ million of brokered deposits compared to $\$ 204$ million at December 31, 2011.
See Notes 10 and 11 of the Notes to Consolidated Financial Statements and "Liquidity Risk Management" on page 83 for additional information on funding and borrowed funds.

## RISK ELEMENTS

Since risk is inherent in substantially all of the Company's operations, management of risk is an integral part of its operations and is also a key determinant of its overall performance. We apply various strategies to reduce the risks to which the Company's operations are exposed, including credit, interest rate and market, liquidity and operational risks. Credit Risk Management
Credit risk is the possibility of loss from the failure of a borrower, guarantor, or another obligor to fully perform under the terms of a credit-related contract. Credit risk arises primarily from the Company's lending activities, as well as from off-balance sheet credit instruments.
Centralized oversight of credit risk is provided through credit policies, credit administration, and credit examination
functions at the Parent. We have structured the organization to separate the lending function from the credit administration function, which has added strength to the control over, and the independent evaluation of, credit activities. Formal loan policies and procedures provide the Company with a framework for consistent underwriting and a basis for sound credit decisions. In addition, the Company has a well-defined set of standards for evaluating its loan portfolio and management utilizes a comprehensive loan grading system to determine the risk potential in the portfolio. Furthermore, an independent internal credit examination department periodically conducts examinations of the Company's lending departments. These examinations are designed to review credit quality, adequacy of documentation, appropriate loan grading administration and compliance with lending policies, and reports thereon are submitted to management and to the Risk Oversight Committee of the Board of Directors. New, expanded, or modified products and services, as well as new lines of business, are approved by the corporate New Product Review Committee.

Both the credit policy and the credit examination functions are managed centrally. Each affiliate bank is able to be more conservative in its operations under the corporate credit policy; however, formal corporate approval must be obtained if a bank wishes to invoke a more liberal policy. Historically, there have been only a limited number of such approvals. This entire process has been designed to place an emphasis on strong underwriting standards and early detection of potential problem credits so that action plans can be developed and implemented on a timely basis to mitigate any potential losses.

Credit risk associated with counterparties to off-balance sheet credit instruments is generally limited to the hedging of interest rate risk through the use of swaps and futures. Our subsidiary banks that engage in this activity have ISDA agreements in place under which derivative transactions are entered into with major derivative dealers. Each ISDA agreement details the collateral arrangements between our subsidiaries and their counterparties. In every case, the amount of the collateral required to secure the exposed party in the derivative transaction is determined by the fair value of the derivative and the credit rating of the party with the obligation. Some of the counterparties are domiciled in Europe; however, the Company's maximum exposure that is not cash collateralized to any single counterparty was not material as of December 31, 2012.
The Company's credit risk management strategy includes diversification of its loan portfolio. The Company attempts to avoid the risk of an undue concentration of credits in a particular collateral type or with an individual customer or counterparty. The Company has adopted and adheres to concentration limits on various types of CRE lending, particularly construction and land development lending, leveraged lending, municipal lending, and lending to the energy sector. All of these limits are continually monitored and revised as necessary. These concentration limits, particularly with regard to various categories of CRE and real estate development are materially lower than they were in 2007 and 2008, just prior to the emergence of the recent economic downturn. The majority of the Company's business activity is with customers located within the geographical footprint of its banking subsidiaries. The credit quality of the Company's loan portfolio improved during 2012. Nonperforming lending-related assets decreased by $29.9 \%$ from December 31, 2011. Gross charge-offs for 2012 declined to $\$ 267$ million from $\$ 560$ million in the previous year. Net charge-offs decreased to $\$ 155$ million from $\$ 456$ million for the same periods.

As displayed in Schedule 23, commercial and industrial loans were the largest category and constituted $29.9 \%$ of the Company's loan portfolio at December 31, 2012. Construction and land development loans decreased to $5.1 \%$ of total loans at the end of 2012 compared to $6.1 \%$ at the end of 2011. Construction and land development loans have declined significantly from a pre-recession level of $20.1 \%$ of total loans at the end of 2007.

Schedule 23
LOAN PORTFOLIO DIVERSIFICATION

| (Amounts in millions) | Amount | \% of total |  | Amount | \% of total loans |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$ 11,257 | 29.9 | \% | \$ 10,448 | 28.0 | \% |
| Leasing | 423 | 1.1 |  | 380 | 1.0 |  |
| Owner occupied | 7,589 | 20.1 |  | 8,159 | 21.9 |  |
| Municipal | 494 | 1.3 |  | 441 | 1.2 |  |
| Total commercial | 19,763 |  |  | 19,428 |  |  |
| Commercial real estate: |  |  |  |  |  |  |
| Construction and land development | 1,939 | 5.1 |  | 2,265 | 6.1 |  |
| Term | 8,063 | 21.4 |  | 7,883 | 21.2 |  |
| Total commercial real estate | 10,002 |  |  | 10,148 |  |  |
| Consumer: |  |  |  |  |  |  |
| Home equity credit line | 2,178 | 5.8 |  | 2,187 | 5.9 |  |
| 1-4 family residential | 4,350 | 11.6 |  | 3,921 | 10.5 |  |
| Construction and other consumer real estate | 321 | 0.9 |  | 306 | 0.8 |  |
| Bankcard and other revolving plans | 307 | 0.8 |  | 291 | 0.8 |  |
| Other | 216 | 0.6 |  | 226 | 0.6 |  |
| Total consumer | 7,372 |  |  | 6,931 |  |  |
| FDIC-supported loans | 528 | 1.4 |  | 751 | 2.0 |  |
| Total net loans | \$37,665 | 100.0 | \% | \$37,258 | 100.0 | \% |
| FDIC-Supported Loans |  |  |  |  |  |  |
| The Company's loan portfolio includes loans that were acquired from failed banks in 2009: Alliance Bank, Great Basin |  |  |  |  |  |  |
| Bank, and Vineyard Bank. These loans include nonperforming loans and other loans with characteristics indicative of a high credit risk profile. Substantially all of these loans are covered under loss sharing agreements with the FDIC for which the FDIC generally will assume $80 \%$ of the first $\$ 275$ million of credit losses for the Alliance Bank assets, $\$ 40$ million of credit losses for the Great Basin Bank assets, $\$ 465$ million of credit losses for the Vineyard Bank assets and |  |  |  |  |  |  |
| $\mathbf{9 5 \%}$ of the credit losses in excess of those amounts. The Company does not expect total losses to exceed this higher threshold because acquired loans have performed better than originally expected. FDIC-supported loans represented $1.4 \%$ and $2.0 \%$ of the Company's total loan portfolio at December 31, 2012, and 2011, respectively. |  |  |  |  |  |  |

Schedule 24
NET LOSSES COVERED BY FDIC LOSS SHARING AGREEMENTS
(In millions)
Inception through
December 31, 2012
Total actual net
losses Threshold

| Alliance Bank | $\$ 171$ | $\$ 275$ |
| :--- | :--- | :--- |
| Great Basin Bank | 11 | 40 |
| Vineyard Bank | 210 | 465 |
|  | $\$ 392$ | $\$ 780$ |

Government Agency Guaranteed Loans
The Company participates in various guaranteed lending programs sponsored by U.S. government agencies, such as the Small Business Administration, Federal Housing Authority, Veterans' Administration, Export-Import Bank of the U.S., and the U.S. Department of Agriculture. As of December 31, 2012, the principal balance of these loans
was $\$ 590$ million, and the guaranteed portion was approximately $\$ 440$ million. Most of these loans were guaranteed by the Small Business Administration.
Schedule 25 presents the composition of government agency guaranteed loans, excluding FDIC-supported loans:
Schedule 25
GOVERNMENT GUARANTEES

| (Amounts in millions) | December 31, <br> Percent | December 31, | Percent <br> guaranteed |  |
| :--- | :--- | :--- | :--- | :--- |
| Commercial | 202 | guaranteed | 2011 | $74 \%$ |
| Commercial real estate | $\$ 567$ | $74 \%$ | $\$ 581$ | $74 \%$ |
| Consumer | 20 | 76 | 20 | 75 |
| Total loans excluding FDIC-supported loans | 3 | 100 | 2 | 100 |
| Con | $\$ 590$ | 75 | $\$ 603$ | 74 |

Commercial Lending
Schedule 26 provides selected information regarding lending concentrations to certain industries in our commercial lending portfolio:

Schedule 26
COMMERCIAL LENDING BY INDUSTRY GROUP

| (Amounts in millions) | December 31, 2012 |  |  | December 31, 2011 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Percent |  | Amount | Percent |  |
| Real estate, rental and leasing | \$2,782 | 14.1 | \% | \$2,755 | 14.2 | \% |
| Manufacturing | 1,999 | 10.1 |  | 2,069 | 10.6 |  |
| Mining, quarrying and oil and gas extraction | 1,992 | 10.1 |  | 1,763 | 9.1 |  |
| Retail trade | 1,661 | 8.4 |  | 1,646 | 8.5 |  |
| Wholesale trade | 1,521 | 7.7 |  | 1,600 | 8.2 |  |
| Healthcare and social assistance | 1,205 | 6.1 |  | 1,245 | 6.4 |  |
| Finance and insurance | 1,093 | 5.5 |  | 865 | 4.5 |  |
| Construction | 1,016 | 5.1 |  | 1,083 | 5.6 |  |
| Transportation and warehousing | 1,001 | 5.1 |  | 949 | 4.9 |  |
| Professional, scientific and technical services | 968 | 4.9 |  | 953 | 4.9 |  |
| Accommodation and food services | 786 | 4.0 |  | 825 | 4.2 |  |
| Other ${ }^{1}$ | 3,739 | 18.9 |  | 3,675 | 18.9 |  |
| Total | \$ 19,763 | 100.0 | \% | \$19,428 | 100.0 | \% |

${ }^{1}$ No other industry group exceeds $5 \%$.

Commercial Real Estate Loans
As reflected in Schedule 27, the CRE portfolio is well diversified by property type, purpose, and collateral location.
Schedule 27
COMMERCIAL REAL ESTATE PORTFOLIO BY PROPERTY TYPE AND COLLATERAL LOCATION
Represents Percentages Based Upon Outstanding Commercial Real Estate Loans
At December 31, 2012
(Amounts in
millions)

Commercial term
Industrial

| Office | 2.08 | 1.66 | 4.13 | 0.82 | 0.92 | 1.41 | 2.74 | 0.36 | 0.95 | 15.07 | 18.52 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :--- | :--- | :--- | :--- | :--- |
| Retail | 2.31 | 1.28 | 3.80 | 1.73 | 0.96 | 3.21 | 1.39 | 0.36 | 1.74 | 16.78 | 20.60 |
| Hotel/motel | 2.20 | 0.95 | 1.49 | 0.79 | 0.91 | 1.21 | 1.42 | 0.20 | 2.74 | 11.91 | 14.62 |
| Acquisition/developmeai05 | 0.06 | 0.52 | 0.06 | 0.01 | - | - | - | - | 0.70 | 0.86 |  |
| Medical | 0.60 | 0.08 | 0.76 | 0.77 | 0.03 | 0.43 | 0.30 | 0.09 | 0.09 | 3.15 | 3.87 |
| Recreation/restaurant | 0.41 | 0.09 | 0.72 | 0.19 | 0.09 | 0.33 | 0.20 | 0.09 | 0.63 | 2.75 | 3.37 |
| Multifamily | 1.79 | 0.51 | 5.51 | 0.27 | 0.78 | 1.41 | 1.74 | 0.46 | 0.92 | 13.39 | 16.45 |
| Other | 0.81 | 0.66 | 1.81 | 0.78 | 0.79 | 0.33 | 1.28 | 0.16 | 0.67 | 7.29 | 8.95 |
| Total | $\$ 7,909$ | 11.90 | 6.18 | 22.01 | 6.11 | 5.32 | 9.29 | 9.93 | 2.07 | 8.62 | 81.43 |

Residential construction and land development


Commercial construction and land development

| Industrial | 0.02 | - | 0.06 | - | - | 0.22 | - | 0.02 | 0.03 | 0.35 | 2.96 |
| :--- | ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Office | 0.01 | 0.14 | 0.44 | 0.05 | - | 0.62 | 0.17 | - | 0.03 | 1.46 | 12.52 |
| Retail | 0.11 | 0.04 | 0.18 | 0.03 | 0.10 | 0.34 | 0.42 | - | 0.03 | 1.25 | 10.71 |
| Hotel/motel | 0.06 | - | 0.05 | - | 0.05 | 0.15 | 0.06 | - | 0.02 | 0.39 | 3.37 |
| Acquisition/developmeat33 | 0.23 | 0.29 | 0.34 | 0.47 | 0.96 | 0.81 | 0.07 | 0.05 | 3.55 | 30.53 |  |
| Medical | 0.04 | - | - | - | - | 0.05 | 0.17 | - | - | 0.26 | 2.26 |
| Multifamily | 0.25 | 0.06 | 0.94 | 0.06 | 0.17 | 1.32 | 0.67 | 0.03 | 0.05 | 3.55 | 30.36 |
| Other | 0.06 | - | 0.03 | 0.17 | 0.06 | 0.27 | 0.26 | - | - | 0.85 | 7.29 |
| Total | 1,133 | 0.88 | 0.47 | 1.99 | 0.65 | 0.85 | 3.93 | 2.56 | 0.12 | 0.21 | 11.66 |
|  |  |  |  |  |  |  |  |  |  |  |  |

Total
construction
and land
development
$\begin{array}{llllllllllll}\text { Total } & \$ 9,713 & 13.77 & 7.07 & 25.43 & 6.77 & 6.53 & 15.45 & 13.59 & 2.23 & 9.16 & 100.00\end{array}$
commercial

| 1,804 | 1.87 | 0.89 | 3.42 | 0.66 | 1.21 | 6.16 | 3.66 | 0.16 | 0.54 | 18.57 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\$ 9,713$ | 13.77 | 7.07 | 25.43 | 6.77 | 6.53 | 15.45 | 13.59 | 2.23 | 9.16 | 100.00 |

real estate
${ }^{1}$ Excludes approximately $\$ 289$ million of unsecured loans outstanding, but related to the real estate industry.
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Selected information indicative of credit quality regarding our CRE loan portfolio is presented in Schedule 28.
Schedule 28
COMMERCIAL REAL ESTATE PORTFOLIO BY LOAN TYPE AND COLLATERAL LOCATION
At December 31, 2012
(Amounts in millions) Collateral Location
Loan type $\begin{array}{ll}\text { As of } \\ \text { date }\end{array} \quad$ Arizona $\begin{aligned} & \text { NorthernSouthern } \\ & \text { CaliforniQalifornia }\end{aligned}$ Nevada ColoradoTexas $\begin{aligned} & \text { Utah/ }\end{aligned} \begin{aligned} & \text { Wash-ingether }{ }^{1} \text { Total } \\ & \text { Idaho }\end{aligned} \quad$ When
Commercial term
Balance $\begin{array}{llllllllllll}\text { outstanding } & 12 / 31 / 2012 & \$ 1,180 & \$ 604 & \$ 2,155 & \$ 605 & \$ 518 & \$ 934 & \$ 1,013 & \$ 205 & \$ 849 & \$ 8,063\end{array}$ $\%$ of loan type
$14.7 \quad \% \quad 7.5 \quad \% \quad 26.7 \quad \% \quad 7.5 \quad \% \quad 6.4 \quad \% \quad 11.6 \quad \% \quad 12.6 \quad \% \quad 2.5 \quad \% \quad 10.5 \% 100.0 \quad \%$
Delinquency rates ${ }^{2}$ :
$\begin{array}{llllllllllllllllllll}30-89 & \text { days } & 12 / 31 / 2012 & 0.2 & \% & 0.1 & \% & 0.1 & & \% & 0.2 & \% & - & & 0.1 & \% & 0.2 & \% & 1.3 & \% \\ 1.6 & \% & 0.3 & \% \\ & 12 / 31 / 2011 & 0.6 & \% & 0.4 & \% & 1.2 & \% & 0.5 & \% & 0.5 & \% & 1.6 & \% & 0.5 & \% & - & 1.1 & \% & 0.9 \\ \geq 90 \text { days } & 12 / 31 / 2012 & 0.3 & \% & 1.3 & \% & 0.5 & \% & 0.8 & \% & 0.7 & \% & 0.5 & \% & 0.1 & \% & & 2.1 & \% & 0.7 \\ & 12 / 31 / 2011 & 0.9 & \% & 0.3 & \% & 0.3 & \% & 0.4 & \% & - & & 1.7 & \% & 0.6 & \% & - & 2.1 & \% & 0.8 \\ & & & & & & & \end{array}$
Accruing

| loans past due 90 days or more | 12/31/2012 \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12/31/2011 - | - | - | - | - | 3 | - | - | 1 | 4 |
| Nonaccrual loans | 12/31/2012 10 | 9 | 19 | 14 | 11 | 8 | 4 | 3 | 47 | 125 |
|  | 12/31/2011 14 | 3 | 27 | 37 | 14 | 23 | 9 | - | 29 | 156 |

Residential construction and land development

| Balance <br> outstanding | $12 / 31 / 2012$ | $\$ 96$ | $\$ 42$ | $\$ 156$ | $\$ 1$ | $\$ 35$ | $\$ 234$ | $\$ 111$ | $\$ 4$ | $\$ 35$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | \% of loan

type
$13.4 \quad \% \quad 5.9 \quad \% \quad 21.8 \quad \% \quad 0.1 \quad \% \quad 5.0 \quad \% \quad 32.8 \quad \% \quad 15.5 \quad \% \quad 0.6 \quad \% \quad 4.9 \quad \% \quad 100.0 \quad \%$
Delinquency rates ${ }^{2}$ :


Accruing loans past due 90 days 12/31/2012 \$- $\$$ - $\$$ - $\quad \$-\quad \$-\quad \$ 1 \quad \$-\quad \$-\quad \$-\quad \$ 1$ or more

| $12 / 31 / 2011$ | 1 | - | - | - | - | - | - | - | - | 1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $12 / 31 / 20126$ | - | - | - | - | 29 | 4 | - | - | 39 |  |
| $12 / 31 / 201113$ | - | 6 | 5 | 2 | 50 | 15 | - | - | 91 |  |

Commercial construction and land development Balance outstanding \% of loan type
$7.0 \quad \% \quad 4.0 \quad \% \quad 15.8 \quad \% \quad 5.6 \quad \% \quad 6.9 \quad \% \quad 36.9 \quad \% \quad 20.7 \quad \% \quad 1.0 \quad \% \quad 2.1 \quad \% \quad 100.0 \quad \%$ Delinquency rates ${ }^{2}$ :

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| 30-89 days | 12/31/2012 2.4 | \% - | - | 27.9 | \% 0.4 | \% 2.0 | \% 2.3 | \% - | 7.3 | \% 3.1 | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12/31/2011 1.6 | \% - | - | - | 4.4 | \% 1.7 | \% - | - | - | 1.2 | \% |
| $\geq 90$ days | 12/31/2012 - | 2.6 | \% 0.1 | \% 0.2 | \% - | 4.0 | \% - | - | - | 1.6 | \% |
|  | 12/31/2011 2.1 | \% - | 1.1 | \% 5.6 | \% 5.5 | \% 6.0 | \% 1.7 | \% - | - | 3.6 | \% |
| Accruing loans past due 90 days or more | 12/31/2012 \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- |  |
|  | 12/31/2011 - | - | 2 | - | - | - | - | - | - | 2 |  |
| Nonaccrual loans | 12/31/2012 - | 1 | - | 22 | - | 29 | 14 | 3 | - | 69 |  |
|  | 12/31/2011 6 | - | - | 12 | 9 | 82 | 20 | - | - | 129 |  |
| Total construction and land development | 12/31/2012 \$ 182 | \$91 | \$350 | \$69 | \$120 | \$686 | \$365 | \$16 | \$60 | \$1,939 |  |
| Total commercial real estate | 12/31/2012 \$ 1,362 | \$695 | \$2,505 | \$674 | \$638 | \$1,620 | \$1,378 | \$221 | \$909 | \$ 10,002 | 10 |
| ${ }^{1}$ No other geo <br> ${ }^{2}$ Delinquency | graphy exceeds $\$ 104$ rates include nonacc | 4 million crual loan | for all thr ns. | ee loan ty |  |  |  |  |  |  |  |

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Approximately 33\% of the CRE term loans consist of mini-perm loans as of December 31, 2012. For such loans, construction has been completed and the project has stabilized to a level that supports the granting of a mini-perm loan in accordance with our underwriting standards. Mini-perm loans generally have initial maturities of three to seven years. The remaining $67 \%$ of CRE loans are term loans with initial maturities generally of 15 to 20 years. The stabilization criteria for a project to qualify for a term loan differ by product type and include, for example, criteria related to the cash flow generated by the project, loan-to-value ratio, and occupancy rates.
Approximately $28 \%$ of the commercial construction and land development portfolio at December 31, 2012 consists of acquisition and development loans. Most of these acquisition and development loans are secured by specific retail, apartment, office, or other projects. Underwriting on commercial properties is primarily based on the economic viability of the project with heavy consideration given to the creditworthiness of the sponsor. We generally require that the owner's equity be injected prior to bank advances. Remargining requirements are often included in the loan agreement along with guarantees of the sponsor. Recognizing that debt is paid via cash flow, the projected economics of the project are primary in the underwriting, because these determine the ultimate value of the property and its ability to service debt. Therefore, in most projects (with the exception of multifamily projects)we look for substantial pre-leasing in our underwriting and we generally require a minimum projected stabilized debt service coverage ratio of 1.20 .
Although lending for residential construction and development involves a different product type, many of the requirements previously mentioned, such as creditworthiness of the developer, up-front injection of the developer's equity, remargining requirements, and the viability of the project are also important in underwriting a residential development loan. Heavy consideration is given to market acceptance of the product, location, strength of the developer, and the ability of the developer to stay within budget. Progress inspections by qualified independent inspectors are routinely performed before disbursements are made.
Real estate appraisals are ordered and validated independently of the credit officer and the borrower, generally by each bank's appraisal review function, which is staffed by certified appraisers. In some cases, reports from automated valuation services are used. Appraisals are ordered from outside appraisers at the inception, renewal or, for CRE loans, upon the occurrence of any event causing a downgrade to a "criticized" or "classified" designation. The frequency for obtaining updated appraisals for these adversely graded credits is increased when declining market conditions exist. Advance rates, on an "as completed basis," will vary based on the viability of the project and the creditworthiness of the sponsor, but the Company's guidelines generally limit advances to $50 \%$ for raw land, $65 \%$ for land development, $65 \%$ for finished commercial lots, $75 \%$ for finished residential lots, $80 \%$ for pre-sold homes, $75 \%$ for models and spec homes, and $75 \%$ for commercial properties. Exceptions may be granted on a case-by-case basis.

Loan agreements require regular financial information on the project and the sponsor in addition to lease schedules, rent rolls and, on construction projects, independent progress inspection reports. The receipt of this financial information is monitored and calculations are made to determine adherence to the covenants set forth in the loan agreement. Additionally, loan-by-loan reviews of pass grade loans for all commercial and residential construction and land development loans are performed semiannually at Amegy, CB\&T, NBA, NSB, Vectra and Zions Bank. CBO and CBW perform such reviews annually.

Interest reserves are generally established as a loan disbursement budget item for real estate construction or development loans. We generally require borrowers to put their equity into the project prior to loan disbursements on these loans. This enables the bank to ensure the availability of equity to complete the project. The Company's practice is to monitor the construction, sales and/or leasing progress to determine whether or not the project remains viable. If, at any time during the life of the credit, the project is determined not to be viable (including the adequacy of the remaining interest reserves), the bank takes appropriate action to protect its collateral position via negotiation and/or legal action as deemed necessary. At December 31, 2012 and 2011, Zions' affiliates had 451 and 356 loans with an outstanding balance of $\$ 477$ million and $\$ 413$ million where available interest reserves amounted to $\$ 73$ million and $\$ 36$ million, respectively. In instances where projects have been determined not to be viable, the interest reserves and other disbursements have been frozen, as appropriate.

We have not been involved to any meaningful extent with insurance arrangements, credit derivatives, or any other default agreements as a mitigation strategy for CRE loans. However, we do make use of personal or other guarantees as risk mitigation strategies.

CRE loans are sometimes modified to increase the likelihood of collecting the maximum possible amount of the Company's investment in the loan. In general, the existence of a guarantee that improves the likelihood of repayment is taken into consideration when analyzing a loan for impairment. If the support of the guarantor is quantifiable and documented, it is included in the potential cash flows and liquidity available for debt repayment and our impairment methodology takes into consideration this repayment source.

Additionally, when we modify or extend a loan, we give consideration to whether the borrower is in financial difficulty, and whether a concession has been granted. In determining if an interest rate concession has been granted, we consider whether the interest rate on the modified loan is equivalent to current market rates for new debt with similar risk characteristics. If the rate in the modification is less than current market rates, it may indicate that a concession was granted and impairment exists. However, if additional collateral is obtained or if a strong guarantor exists who is believed to be able and willing to support the loan on an extended basis, we also consider the nature and amount of the additional collateral and guarantees in the ultimate determination of whether a concession has been granted.
We obtain and consider updated financial information for the guarantor as part of our determination to extend a loan. The quality and frequency of financial reporting collected and analyzed varies depending on the contractual requirements for reporting, the size of the transaction, and the strength of the guarantor.
Complete underwriting of the guarantor includes, but is not limited to, an analysis of the guarantor's current financial statements, leverage, liquidity, global cash flow, global debt service coverage, contingent liabilities, etc. The assessment also includes a qualitative analysis of the guarantor's willingness to perform in the event of a problem and demonstrated history of performing in similar situations. Additional analysis may include personal financial statements, tax returns, liquidity (brokerage) confirmations and other reports, as appropriate. All personal financial statements of customers entering into new relationships with the applicable bank must not be more than 60 days old on the date the transaction is approved. Personal financial statements that are required for existing customers must be no more than 15 months old. Evaluations of the financial strength of the guarantor are performed at least annually.

A qualitative assessment is performed on a case-by-case basis to evaluate the guarantor's experience, performance track record, reputation, performance of other related projects with which we are familiar, and willingness to work with us. We also utilize market information sources, rating and scoring services in our assessment. This qualitative analysis coupled with a documented quantitative ability to support the loan may result in a higher-quality internal loan grade, which may reduce the level of allowance the Company estimates. Previous documentation of the guarantor's financial ability to support the loan is discounted if, at any point in time, there is any indication of a lack of willingness by the guarantor to support the loan.

In the event of default, we evaluate the pursuit of any and all appropriate potential sources of repayment, which may come from multiple sources, including the guarantee. A number of factors are considered when deciding whether or not to pursue a guarantor, including, but not limited to, the value and liquidity of other sources of repayment (collateral), the financial strength and liquidity of the guarantor, possible statutory limitations (e.g., single action rule on real estate) and the overall cost of pursuing a guarantee compared to the ultimate amount we may be able to recover. In other instances, the guarantor may voluntarily support a loan without any formal pursuit of remedies.

## Consumer Loans

The Company has mainly been an originator of first and second mortgages, generally considered to be of prime quality. Its practice historically has been to sell "conforming" fixed rate loans to third parties, including Fannie Mae
and Freddie Mac, for which it makes representations and warranties that the loans meet certain underwriting and collateral documentation standards. It has also been the Company's practice historically to hold variable rate loans in its portfolio. The Company estimates that it does not have any material financial risk as a result of either its foreclosure practices or loan "put-backs" by Fannie Mae or Freddie Mac, and has not established any reserves related to these items.

The Company has a portfolio of $\$ 348$ million of stated income mortgage loans with generally high FICO® scores at origination, including "one-time close" loans to finance the construction of homes, which convert into permanent jumbo mortgages. As of December 31, 2012, approximately $\$ 28$ million of these loans had refreshed FICO® scores of less than 620. These totals exclude held-for-sale loans. Stated income loans account for approximately $\$ 3.8$ million, or $23 \%$, of our credit losses in 1-4 family residential first mortgage loans during 2012, and were primarily at Zions Bank and NBA.

The Company is engaged in home equity credit line ("HECL") lending. At December 31, 2012, the Company's HECL portfolio totaled $\$ 2.2$ billion, including FDIC-supported loans. Approximately $\$ 1.1$ billion of the portfolio is secured by first deeds of trust, while the remaining $\$ 1.1$ billion is secured by junior liens. The outstanding balances and commitments by origination year for the junior lien HECLs are presented in Schedule 29:

Schedule 29
JR. LIEN HECLs - OUTSTANDING BALANCES AND TOTAL COMMITMENTS

| (In millions) | December 31, 2012 |  | December 31, 2011 |  |
| :--- | :---: | :--- | :--- | :--- |
| Year of <br> origination | Outstanding <br> balance | Total <br> commitments | Outstanding <br> balance | Total <br> commitments |
| 2012 | $\$ 117$ | $\$ 234$ |  |  |
| 2011 | 97 | 182 | $\$ 109$ | $\$ 206$ |
| 2010 | 68 | 122 | 84 | 147 |
| 2009 | 65 | 125 | 83 | 149 |
| 2008 | 158 | 250 | 184 | 262 |
| 2007 | 189 | 295 | 228 | 299 |
| 2006 and prior | 419 | 910 | 492 | 918 |
| Total | $\$ 1,113$ | $\$ 2,118$ | $\$ 1,180$ | $\$ 1,981$ |

More than $98 \%$ of the Company's HECL portfolio is still in the draw period, and approximately $52 \%$ is scheduled to begin amortizing within the next five years; however, most of them are expected to be renewed for a second 10 -year period after a satisfactory review of the borrower's credit history and ability to repay the loan. Of the total home equity credit line portfolio, including FDIC-supported loans, $0.27 \%$ was 90 or more days past due at December 31, 2012 as compared to $0.52 \%$ at December 31, 2011. During 2012, the Company modified $\$ 0.7$ million of home equity credit lines. The annualized credit losses for the HECL portfolio were 86 and 105 bps for 2012 and 2011, respectively.

As of December 31, 2012, loans representing approximately $14 \%$ of the outstanding balance in the HECL portfolio were estimated to have combined loan-to-value ratios ("CLTV") above $100 \%$. An estimated CLTV ratio is the ratio of our loan plus any prior lien amounts divided by the estimated current collateral value. The estimated current collateral value is based on projecting values forward from the most recent valuation of the underlying collateral using home price indices at the metropolitan area level. Generally, a valuation of collateral is performed at origination. For junior lien HECLs, the estimated current balance of prior liens is added to the numerator in the calculation of CLTV.
Additional detail for the CLTV as of December 31, 2012 and 2011 is shown in Schedule 30:

Schedule 30
HECL PORTFOLIO BY COMBINED LOAN-TO-VALUE
Percentage of HECL portfolio December 31,

| CLTV | 2012 |  | 2011 |  |
| :--- | :--- | :--- | :--- | :--- |
| $>100 \%$ |  |  |  |  |
| $90-100 \%$ | 9 | $\%$ | 17 |  |
| $80-89 \%$ | 13 |  | 11 |  |
| $<80 \%$ | 64 |  | 57 |  |
|  | 100 | $\%$ | 100 | $\%$ |

Underwriting standards for the HECL portfolio generally include a maximum $80 \%$ CLTV with high credit scores at origination. Credit bureau data, credit scores, and estimated CLTV are refreshed on a quarterly basis, and are used to monitor and manage accounts, including amounts available under the lines of credit. The allowance for loan losses is determined through the use of roll rate models, and first lien HECLs are modeled separately from junior lien HECLs. See Note 6 of the Notes to Consolidated Financial Statements for additional information on the allowance.

Nonperforming Assets
Nonperforming lending-related assets as a percentage of loans and leases and OREO decreased to $1.96 \%$ at December 31, 2012, compared with $2.83 \%$ at December 31, 2011.

Total nonaccrual loans, excluding FDIC-supported loans, at December 31, 2012 decreased by $\$ 255$ million from the prior year. The decrease is primarily due to a $\$ 112$ million decrease in construction and land development, a $\$ 36$ million decrease in commercial and industrial, and a $\$ 33$ million decrease in commercial owner occupied loans. The largest total decreases in nonaccrual loans occurred at Amegy, NBA, and Vectra.

The balance of nonaccrual loans can decrease due to pay-downs, charge-offs, and the return of loans to accrual status under certain conditions. If a nonaccrual loan is refinanced or restructured, the new note is immediately placed on nonaccrual. If a restructured loan performs under the new terms for a period of six months, the loan can be considered for return to accrual status. See "Restructured Loans" on page 75 for more information. Company policy does not allow for the conversion of nonaccrual construction and land development loans to CRE term loans. See Note 6 of the Notes to Consolidated Financial Statements for more information.

Schedule 31 sets forth the Company's nonperforming lending-related assets:

Schedule 31
NONPERFORMING LENDING-RELATED ASSETS

| (Amounts in millions) | December 31, |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 |  | 2011 |  | 2010 |  | 2009 |  | 2008 |  |
| Nonaccrual loans: |  |  |  |  |  |  |  |  |  |  |
| Loans held for sale | \$- |  | \$18 |  | \$- |  | \$- |  | \$30 |  |
| Commercial: |  |  |  |  |  |  |  |  |  |  |
| Commercial and industrial | 91 |  | 127 |  | 224 |  | 319 |  | 148 |  |
| Leasing | 1 |  | 2 |  | 1 |  | 11 |  | 8 |  |
| Owner occupied | 206 |  | 239 |  | 342 |  | 474 |  | 158 |  |
| Municipal | 9 |  | - |  | 2 |  | - |  | - |  |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |
| Construction and land development | 108 |  | 220 |  | 494 |  | 825 |  | 457 |  |
| Term | 125 |  | 156 |  | 264 |  | 228 |  | 44 |  |
| Consumer: |  |  |  |  |  |  |  |  |  |  |
| Real estate | 89 |  | 121 |  | 163 |  | 162 |  | 97 |  |
| Other | 2 |  | 3 |  | 3 |  | 4 |  | 4 |  |
| Nonaccrual loans, excluding FDIC-supported loans | 631 |  | 886 |  | 1,493 |  | 2,023 |  | 946 |  |
| Other real estate owned: |  |  |  |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |  |  |  |
| Commercial properties | 45 |  | 58 |  | 99 |  | 85 |  | 36 |  |
| Developed land | 10 |  | 4 |  | 6 |  | 14 |  | 7 |  |
| Land | 8 |  | 17 |  | 33 |  | 35 |  | 2 |  |
| Residential: |  |  |  |  |  |  |  |  |  |  |
| 1-4 family | 8 |  | 19 |  | 53 |  | 50 |  | 40 |  |
| Developed land | 14 |  | 21 |  | 50 |  | 119 |  | 71 |  |
| Land | 5 |  | 10 |  | 18 |  | 33 |  | 36 |  |
| Other real estate owned, excluding FDIC-supported assets | 90 |  | 129 |  | 259 |  | 336 |  | 192 |  |
| Total nonperforming lending-related assets, excluding FDIC-supported assets | 721 |  | 1,015 |  | 1,752 |  | 2,359 |  | 1,138 |  |
| FDIC-supported nonaccrual loans | 17 |  | 25 |  | 36 |  | 356 |  | - |  |
| FDIC-supported other real estate owned | 8 |  | 24 |  | 40 |  | 54 |  | - |  |
| FDIC supported nonperforming lending-related <br> assets 25 49 76 410 |  |  |  |  |  |  |  |  |  |  |
| Total nonperforming lending-related assets | \$746 |  | \$ 1,064 |  | \$ 1,828 |  | \$2,769 |  | \$1,138 |  |
| Ratio of nonperforming lending-related assets to loans and leases ${ }^{1}$ and other real estate owned | 1.96 | \% | 2.83 | \% | 4.90 | \% | 6.78 | \% | 2.70 | \% |
| Accruing loans past due 90 days or more: |  |  |  |  |  |  |  |  |  |  |
| Commercial | \$6 |  | \$8 |  | \$11 |  | \$53 |  | \$50 |  |
| Commercial real estate | 1 |  | 7 |  | 7 |  | 33 |  | 48 |  |
| Consumer | 3 |  | 4 |  | 5 |  | 21 |  | 32 |  |
| Total excluding FDIC-supported loans | 10 |  | 19 |  | 23 |  | 107 |  | 130 |  |
| FDIC-supported nonaccrual loans | 52 |  | 75 |  | 119 |  | 56 |  | - |  |
| Total | \$62 |  | \$94 |  | \$142 |  | \$163 |  | \$130 |  |
| Ratio of accruing loans past due 90 days or more to loans and leases ${ }^{1}$ | 0.16 | \% | 0.25 | \% | 0.38 | \% | 0.40 | \% | 0.31 | \% |

## Restructured Loans

TDRs are loans that have been modified to accommodate a borrower that is experiencing financial difficulties, and for which the Company has granted a concession that it would not otherwise consider. Commercial loans may be modified to provide the borrower more time to complete the project, to achieve a higher lease-up percentage, to sell the property, or for other reasons. Consumer loan TDRs represent loan modifications in which a concession has been granted to the borrower who is unable to refinance the loan with another lender, or who is experiencing economic hardship. Such consumer loan TDRs may include first-lien residential mortgage loans and home equity loans.

For certain TDRs, we split the loan into two new notes - an "A" note and a " $B$ " note. The A note is structured to comply with our current lending standards at current market rates, and is tailored to suit the customer's ability to make timely interest and principal payments. The B note includes the granting of the concession to the borrower and varies by situation. We may defer principal and interest payments until the A note has been paid in full. At the time of restructuring, the A note is identified and classified as a TDR. The B note is charged-off but the obligation is not forgiven to the borrower, and any payments collected on the B notes are accounted for as recoveries. The outstanding carrying value of loans restructured using the $\mathrm{A} / \mathrm{B}$ note strategy was approximately $\$ 160$ million and $\$ 171$ million at December 31, 2012 and 2011, respectively.

If the restructured loan performs for at least six months according to the modified terms, and an analysis of the customer's financial condition indicates that the Company is reasonably assured of repayment of the modified principal and interest, the loan may be returned to accrual status. The borrower's payment performance prior to and following the restructuring is taken into account in determining whether or not a loan should be returned to accrual status.

Schedule 32
ACCRUING AND NONACCRUING TROUBLED DEBT RESTRUCTURED LOANS
December 31,
(In millions) 2012

2011
Restructured loans - accruing \$448
Restructured loans - nonaccruing 296
Total
\$623 \$744

In the periods following the calendar year in which a loan was restructured, a loan may no longer be reported as a TDR if it is on accrual, is in compliance with its modified terms, and yields a market rate (as determined and documented at the time of the modification or restructure). Company policy requires that the removal of TDR status be approved at the same management level that approves the upgrading of a loan's classification. See Note 6 of the Notes to Consolidated Financial Statements for additional information regarding TDRs.

Schedule 33
TROUBLED DEBT RESTRUCTURED LOANS ROLLFORWARD

| (In millions) | December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2012 |  | 2011 |
| Balance at beginning of year | \$744 |  | \$755 |
| New identified TDRs and principal increases | 321 |  | 463 |
| Payments and payoffs | (249 | ) | (154 |
| Charge-offs | (32 | ) | (74 |
| No longer reported as TDRs | (65 | ) | (174 |
| Sales and other | (96 | ) | (72 |
| Balance at end of year | \$623 |  | \$744 |

As of December 31, 2012, TDR balances reflected recent changes in regulatory interpretative guidance from the OCC for national banks whose consumer borrowers had not reaffirmed their debt discharged in a Chapter 7 bankruptcy. During the fourth quarter of 2012, we adopted this guidance for all of our subsidiary banks. See Note 6 of the Notes to Consolidated Financial Statements for additional information.
Other Nonperforming Assets
In addition to the lending-related nonperforming assets, the Company had $\$ 187$ million in fair value and $\$ 471$ million in amortized cost of investments in debt securities (primarily bank and insurance company CDOs) that were on nonaccrual status at December 31, 2012, compared to $\$ 124$ million and $\$ 613$ million at December 31, 2011, respectively.
Allowance and Reserve for Credit Losses
In analyzing the adequacy of the allowance for loan losses, we utilize a comprehensive loan grading system to determine the risk potential in the portfolio and also consider the results of independent internal credit reviews. To determine the adequacy of the allowance, the Company's loan and lease portfolio is broken into segments based on loan type.

Schedule 34 shows the changes in the allowance for loan losses and a summary of loan loss experience.

Schedule 34
SUMMARY OF LOAN LOSS EXPERIENCE

| (Amounts in millions) | 2012 | 2011 | 2010 | 2009 | 2008 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Loans and leases outstanding on December <br> 31, (net of unearned income) | $\$ 37,665$ | $\$ 37,258$ | $\$ 36,830$ | $\$ 40,260$ | $\$ 41,712$ |
| Average loans and leases outstanding, (net <br> of unearned income) | $\$ 37,037$ | $\$ 36,897$ | $\$ 38,326$ | $\$ 41,569$ | $\$ 40,835$ |
| Allowance for loan losses: <br> Balance at beginning of year <br> Allowance associated with purchased <br> securitized loans | $\$ 1,052$ | - | $\$ 1,442$ | $\$ 1,532$ | $\$ 688$ |
| Allowance of loans and leases sold <br> Provision charged against earnings | - | - | - | - | $\$ 460$ |
| Adjustment for FDIC-supported loans <br> Charge-offs: | $(15$ | $)$ | $(9$ | $)$ | 40 |
| Commercial <br> Commercial real estate <br> Consumer | $(121$ | $)$ | $(241$ | $)$ | $(417$ |
| Total |  |  |  |  |  | due 90 days or more, on December 31,

Schedule 35 provides a breakdown of the allowance for loan losses and the allocation among the portfolio segments.

Schedule 35
ALLOCATION OF THE ALLOWANCE FOR LOAN LOSSES
At December 31,


The total ALLL declined during 2012 by $\$ 156$ million due to the positive credit trends experienced in our major loan portfolio segments and to somewhat improving economic conditions in some of our markets. See Note 6 of the Notes to Consolidated Financial Statements for additional information regarding positive and negative credit trends experienced in each portfolio segment.

The Company decreased the portion of the ALLL related to qualitative and environmental factors to reflect improving credit quality trends and stabilizing economic conditions in some of our markets. Otherwise, there were no significant changes to our qualitative and environmental factors. Credit trends experienced in the FDIC-supported portfolio are also described in Note 6 of the Notes to Consolidated Financial Statements.

The total ALLL at December 31, 2011 decreased by $\$ 390$ million from the level at year-end 2010. The decreases in the ALLL for commercial lending, CRE, consumer, and FDIC-supported loans largely reflected improvements in credit quality and declines in loss rates in each of these major loan portfolio segments. Although credit quality improved in 2011, the Company increased the portion of the ALLL related to qualitative and environmental factors to keep changes in the level of the ALLL consistent with continued elevated levels of problem loans and moderate economic growth. The decrease in the ALLL for CRE loans also reflected the decrease in loans outstanding for the construction and land development portfolio.

The reserve for unfunded lending commitments represents a reserve for potential losses associated with off-balance sheet commitments and standby letters of credit. The reserve is separately shown in the Company's balance sheet and any related increases or decreases in the reserve are shown separately in the statement of income. The reserve increased by $\$ 4.4$ million compared to December 31, 2011. The increase is primarily due to an increase in unfunded lending commitments. See Note 6 of the Notes to Consolidated Financial Statements for additional information related to the allowance for credit losses.

## Interest Rate and Market Risk Management

Interest rate and market risk are managed centrally. Interest rate risk is the potential for reduced net interest income resulting from adverse changes in the level of interest rates. Market risk is the potential for loss arising from adverse changes in the fair value of fixed income securities, equity securities, other earning assets and derivative financial instruments as a result of changes in interest rates or other factors. As a financial institution that engages in transactions involving an array of financial products, the Company is exposed to both interest rate risk and market risk.

The Company's Board of Directors is responsible for approving the overall policies relating to the management of the financial risk of the Company, including interest rate and market risk management. The Boards of Directors of the Company's subsidiary banks are also required to review and approve these policies. In addition, the Board establishes and periodically revises policy limits and reviews limit exceptions reported by management. The Board

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has established the Asset/Liability Committee ("ALCO"), consisting of members of management, to which it has delegated the responsibility of managing interest rate and market risk for the Company. ALCO's primary responsibilities include:
recommending policies to the Board and administering Board-approved policies that govern and limit the Company's exposure to all interest rate and market risk, including policies that are designed to limit the Company's adverse exposure to changes in interest rates;
approving procedures that support the Board-approved policies;
approving all material interest rate risk management strategies, including all hedging strategies and actions taken pursuant to managing interest rate risk and monitoring risk positions against approved limits;
approving limits and all financial derivative positions taken at both the Parent and subsidiaries for the purpose of hedging the Company's interest rate and market risks;
providing the basis for integrated balance sheet, net interest income, and liquidity management; calculating the estimated market value of each class of assets, liabilities, and on net equity, given defined interest rate scenarios;
managing the Company's exposure to changes in net interest income and estimated market value of equity due to interest rate fluctuations; and
quantifying the effects of hedging instruments on the market value of equity and on net interest income under defined interest rate scenarios.

## Interest Rate Risk

Interest rate risk is one of the most significant risks to which the Company is regularly exposed. In general, our goal in managing interest rate risk is to have the net interest margin increase slightly in a rising interest rate environment. We refer to this goal as being slightly "asset-sensitive." This approach is based on our belief that in a rising interest rate environment, the market cost of equity, or implied rate at which future earnings are discounted, would also tend to rise. The asset sensitivity of the Company's balance sheet changed minimally during 2012. Due to the low level of rates and the natural lower bound of zero for market indices, there is limited sensitivity to falling rates at the current time. Our models indicate that decreasing market index rates by 200 bps , with a lower bound of $0 \%$, would decrease rate sensitive income by approximately $2 \%$ over a one-year period in the income simulation when compared to a scenario of no change in interest rates. However, if interest rates remain at their current historically low levels, given the Company's asset sensitivity, it expects its net interest margin to be under continuing modest pressure assuming a stable balance sheet. If interest rates remain stable, this pressure may lead to a reduction in net interest income, unless its impact is offset by sufficient loan growth.

We attempt to minimize the impact of changing interest rates on net interest income primarily through the use of interest rate floors on variable rate loans, interest rate swaps, interest rate futures, and by avoiding large exposures to long-term fixed rate interest-earning assets that have significant negative convexity. Our earning assets are largely tied to the shorter end of the interest rate curve. The prime lending rate and the LIBOR curves are the primary indices used for pricing the Company's loans. The interest rates paid on deposit accounts are set by individual banks so as to be competitive in each local market.

We monitor interest rate risk through the use of two complementary measurement methods: Market Value of Equity ("MVE") and income simulation. In the MVE method, we measure the expected changes in the fair values of equity in response to changes in interest rates. In the income simulation method, we analyze the expected changes in income in response to changes in interest rates.

MVE is calculated as the fair value of all assets and derivative instruments minus the fair value of liabilities. We report changes in the dollar amount of MVE for parallel shifts in interest rates.

The Company's policy is generally to limit declines in MVE to $3 \%$ per 100 bp movement in interest rates in either direction. Schedule 36 presents the formal limits adopted by the Company's Board of Directors:

## Schedule 36

## MARKET VALUE OF EQUITY DECLINE LIMITS

Parallel change in interest rates

| +/- 100 bps | $3 \%$ |
| :--- | :--- |
| +/- 200 bps | $6 \%$ |
| +/- 300 bps | $9 \%$ |
| +/- 400 bps | $12 \%$ |
| +/- 500 bps | $15 \%$ |

These MVE limits, adopted in late 2012, are a change from the previous policy which imposed limits on duration of equity. We had been calculating both measures in parallel for several quarters prior to the adoption of MVE as a primary policy limit, and no significant change in the Company's interest rate risk position resulted from this policy change. Further, we still calculate and monitor both measures. Duration measures changes in MVE for small changes in interest rates only. The changes to the policy to limit declines in MVE over a wider range of rate movements enhanced the interest rate risk management practice of the Company. Changes to the MVE limits are subject to notification and approval by the Company's Board of Directors. Due to embedded optionality and asymmetric rate risk, changes in MVE can be useful in quantifying risks not apparent for small rate changes. Examples of such risks may include out-of-the-money caps on loans which have little effect for small rate movements but may become important if larger rate shocks were to occur, or substantial prepayment deceleration for low rate mortgages in a higher rate environment.

Income simulation is an estimate of the net interest income and total rate sensitive income that would be recognized under different rate environments. Net interest income and total rate sensitive income are measured under several parallel and nonparallel interest rate environments and deposit repricing assumptions, taking into account an estimate of the possible exercise of options within the portfolio. For income simulation, Company policy requires that interest sensitive income from a static balance sheet be limited to a decline of no more than $10 \%$ during one year if rates were to immediately rise or fall in parallel by 200 bps .

Each of these measurement methods requires that we assess a number of variables and make various assumptions in managing the Company's exposure to changes in interest rates. The assessments address loan and security prepayments, early deposit withdrawals, and other embedded options and noncontrollable events. As a result of uncertainty about the maturity and repricing characteristics of both deposits and loans, the Company estimates ranges of MVE and income simulation under a variety of assumptions and scenarios. The Company's interest rate risk position changes as the interest rate environment changes and is actively managed to maintain an asset-sensitive position. However, positions at the end of any period may not be reflective of the Company's position in any subsequent period.

The estimated MVE and income simulation results are highly sensitive to the assumptions used for deposits that do not have specific maturities, such as checking and savings and money market accounts, and also to prepayment assumptions used for loans with prepayment options. Given the uncertainty of these estimates, we view both the MVE and the income simulation results as falling within a wide range of possibilities.

As of the dates indicated, Schedule 37 shows the Company's percentage change in interest rate sensitive income, based on a static balance sheet, in the first year after the rate change if interest rates were to sustain immediate parallel changes ranging from -200 bps to +500 bps . The Company estimates interest rate risk with two sets of deposit
repricing scenarios.

The first scenario assumes that administered-rate deposits (money market, interest-earning checking, and savings) reprice at a faster speed in response to changes in interest rates. Additionally, interest rates cannot decline below zero. At December 31, 2012, interest rates were at such a low level that repricing scenarios assuming -100 bps and -200 bps rate shocks produced similar results.

The second scenario assumes that those deposits reprice at a slower speed. For larger rate shocks, e.g. +500 bps , models reflecting consumer behavior in regards to both loan prepayments and deposit run-off are inherently prone to increased model uncertainty.

Schedule 37
INCOME SIMULATION-CHANGE IN INTEREST RATE SENSITIVE INCOME As of December 31, 2012
Repricing
scenario
Fast (1.8 )\% (1.8 )\% $3.9 \quad \% \quad 9.8 \quad \% \quad 16.7 \quad \% \quad 23.6 \quad \% \quad 30.6 \quad \%$
Slow (2.0 ) \% (2.0 ) \% 5.0 \% 12.1 \% $20.2 \quad \% \quad 28.4 \quad \% \quad 36.5 \quad \%$
As of December 31, 2011
Repricing
scenario
$-200 \mathrm{bps}-100 \mathrm{bps}+100 \mathrm{bps}+200 \mathrm{bps}+300 \mathrm{bps}+400 \mathrm{bps}+500 \mathrm{bps}$

Fast (1.9 )\% (1.8 )\% $2.8 \quad \% \quad 7.4 \quad \% \quad 13.1 \quad \% \quad 18.9 \quad \% \quad 24.8 \quad \%$
Slow (2.3 ) \% (2.1 ) \% $4.1 \quad \% \quad 10.0 \quad \% \quad 17.0 \quad \% \quad 24.1 \quad \% \quad 31.3 \quad \%$
Schedule 38 includes changes in the MVE from -200 bps to +500 bps parallel rate moves for both "fast" and "slow" scenarios.

Schedule 38
CHANGES IN MARKET VALUE OF EQUITY
As of December 31, 2012
Repricing
scenario

$$
-200 \mathrm{bps}-100 \mathrm{bps}+100 \mathrm{bps}+200 \mathrm{bps}+300 \mathrm{bps}+400 \mathrm{bps}+500 \mathrm{bps}
$$

$\begin{array}{lllllllllllll}\text { Fast } & 5.3 & \% & 0.7 & \% & 1.7 & \% & 3.9 & \% & 6.3 & \% & 9.4 & \% \\ 12.0 & \%\end{array}$
Slow (0.5 $) \%(2.8 \quad) \% \quad 4.9 \quad \% \quad 10.6 \quad \% \quad 16.0 \quad \% \quad 25.0 \quad \% \quad 30.8 \quad \%$

As of December 31, 2011
Repricing
scenario
$\begin{array}{lllllllllllllll}\text { Fast } & 2.9 & \% & 0.1 & \% & 0.7 & \% & 1.6 & \% & 2.5 & \% & 3.3 & \% & 4.1 & \%\end{array}$
Slow (2.1 ) \% (2.6 ) \% $3.1 \quad \% \quad 6.7 \quad \% \quad 9.9 \quad \% \quad 12.9 \quad \% \quad 15.6 \quad \%$
During 2012, changes in interest rate sensitivity were primarily driven by a $14.6 \%$ year-over-year increase in noninterest-bearing demand deposits, with the majority of that increase being invested in short-term money market assets. Other factors which marginally affected the changes in interest rate sensitivity include the redemption of TARP preferred stock from cash reserves, changes in the modeling assumptions for capturing balloon payments, and changes to prepayment assumptions.

Our focus on business banking also plays a significant role in determining the nature of the Company's asset-liability management posture. At the end of 2012 and 2011, approximately $77 \%$ and $76 \%$, respectively, of the Company's commercial lending and CRE portfolios were variable rate and primarily tied to either the prime rate or

LIBOR. In addition, certain of our consumer loans also have variable interest rates. See Schedule 21 for further information on fixed and variable interest rates of the loan portfolio.

Largely due to competitive pressures, the Company's subsidiary banks have decreased the use of interest rate floors on new loans. As of December 31, 2012, and December 31, 2011, approximately 37.5\% and $45.8 \%$ of all of the Company's variable rate loan balances contain floors. Of the loans with floors, approximately $74.4 \%$ and $77.9 \%$ of the balances at December 31, 2012 and 2011, respectively, were priced at the floor rates, which were above the "index plus spread" rate by an average of $1.07 \%$ and $1.22 \%$, respectively.
At December 31, 2012, the Company held $\$ 150$ million (notional amount) of interest rate swap agreements, all of which will mature in 2013. See Notes 7 and 20 of the Notes to Consolidated Financial Statements for additional information regarding derivative instruments.
Market Risk - Fixed Income
The Company engages in the underwriting and trading of municipal securities. This trading activity exposes the Company to a risk of loss arising from adverse changes in the prices of these fixed income securities.
At December 31, 2012, the Company had $\$ 28$ million of trading assets and $\$ 27$ million of securities sold, not yet purchased, compared with $\$ 40$ million and $\$ 44$ million, respectively, at the end of the prior year.
During the third quarter of 2012, the Company exited the business of trading corporate debt securities in preparation for the expected implementation of the Volcker Rule of the Dodd-Frank Act. We do not expect this change to have a material impact on the Company's future earnings.
The Company is exposed to market risk through changes in fair value. The Company is also exposed to market risk for interest rate swaps used to hedge interest rate risk. Changes in the fair value of AFS securities and in interest rate swaps that qualify as cash flow hedges are included in AOCI for each financial reporting period. During 2012, the after-tax change in AOCI attributable to AFS and HTM securities was an increase of $\$ 149$ million compared to a $\$ 93$ million decrease in 2011. The decrease attributable to cash flow interest rate swaps was $\$ 8$ million in 2012 and $\$ 21$ million in 2011. If any of the AFS or HTM securities becomes other-than-temporarily impaired, the credit impairment is charged to operations. See "Investment Securities Portfolio" on page 49 for additional information on OTTI.
Market Risk - Equity Investments
Through its equity investment activities, the Company owns equity securities that are publicly traded. In addition, the Company owns equity securities in companies and governmental entities, e.g., Federal Reserve Bank and Federal Home Loan Banks, that are not publicly traded, and which are accounted for under cost, fair value, equity, or full consolidation methods of accounting, depending upon the Company's ownership position and degree of involvement in influencing the investees' affairs. Regardless of the accounting method, the value of the Company's investment is subject to fluctuation. Since the fair value of these securities may fall below the Company's investment costs, the Company is exposed to the possibility of loss. Equity investments in private and public companies are approved, monitored and evaluated by the Company's Equity Investment Committee.
The Company holds investments in pre-public companies through various venture capital funds. The Company's equity exposure to these investments was approximately $\$ 56$ million and $\$ 49$ million at December 31, 2012 and 2011, respectively.
Additionally, Amegy has an alternative investments portfolio. These investments are primarily directed towards equity buyout and mezzanine funds with a key strategy of deriving ancillary commercial banking business from the portfolio companies. Early stage venture capital funds were generally not a part of the strategy since the underlying companies were typically not creditworthy. The carrying value of Amegy's equity investments was $\$ 60$ million and $\$ 71$ million at December 31, 2012 and 2011, respectively.
At December 31, 2012 and 2011, the Company had a total remaining funding commitment of $\$ 32$ million and $\$ 44$
million, respectively, to SBIC, non-SBIC funds, and private equity investments. Of these commitments, approximately $\$ 22$ million and $\$ 29$ million, respectively, were at Amegy.
These private equity investments are subject to the provisions of the Dodd-Frank Act that prohibit bank holding company or bank investment in such funds, with limited exceptions. The Company is allowed to honor unfunded commitments made prior to the adoption of the Dodd-Frank Act, but is not allowed to make any new commitments to invest in private equity, except for SBIC funds. Therefore, the Company's earnings from these investments, and the potential volatility of these earnings, are expected to decline over the next several years and will ultimately cease.

## Liquidity Risk Management

Overview
Liquidity risk is the possibility that the Company's cash flows may not be adequate to fund its ongoing operations and meet its commitments in a timely and cost-effective manner. Since liquidity risk is closely linked to both credit risk and market risk, many of the previously discussed risk control mechanisms also apply to the monitoring and management of liquidity risk. We manage the Company's liquidity to provide adequate funds to meet its anticipated financial and contractual obligations, including withdrawals by depositors, debt and capital service requirements, and lease obligations, as well as to fund customers' needs for credit.

Overseeing liquidity management is the responsibility of ALCO, which implements a Board-adopted corporate Liquidity and Funding Policy. This policy addresses maintaining adequate liquidity, diversifying funding positions, monitoring liquidity at consolidated as well as subsidiary bank levels, and anticipating future funding needs. The policy also includes liquidity ratio guidelines, for example, the "time to required funding" and fixed charges coverage ratios, that are used to monitor the liquidity positions of the Parent and bank subsidiaries, as well as various stress test and liquid asset measurements for the Parent and bank liquidity.

The management of liquidity and funding is performed centrally by Zions Bank's Capital Markets/Investment Division under the direction of the Company's Chief Investment Officer, with oversight by ALCO. The Chief Investment Officer is responsible for recommending changes to existing funding plans, as well as to the policy guidelines. These recommendations must be submitted for approval to ALCO. The subsidiary banks have authority to price deposits, borrow from their FHLB and the Federal Reserve, and sell/purchase Federal Funds to/from Zions Bank and/or correspondent banks. The banks may also make liquidity and funding recommendations to the Chief Investment Officer.

## Contractual Obligations

Schedule 39 summarizes the Company's contractual obligations at December 31, 2012.

Schedule 39
CONTRACTUAL OBLIGATIONS

| (In millions) | One year or less | Over one year through three years | Over three years through five years | Over five years | Indeterminable maturity ${ }^{1}$ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Deposits | \$2,465 | \$502 | \$208 | \$1 | \$42,957 | \$46,133 |
| Commitments to extend credit | 4,234 | 4,618 | 2,859 | 2,566 |  | 14,277 |
| Standby letters of credit: |  |  |  |  |  |  |
| Financial | 471 | 206 | 10 | 87 |  | 774 |
| Performance | 116 | 73 | 1 |  |  | 190 |
| Commercial letters of credit | 81 | 1 |  | 10 |  | 92 |
| Commitments to make venture and other noninterest-bearing investments ${ }^{2}$ | 32 |  |  |  |  | 32 |
| Securities sold, not yet purchased | 27 |  |  |  |  | 27 |
| Federal funds purchased and security repurchase agreements | 320 |  |  |  |  | 320 |
| Other short-term borrowings | 5 |  |  |  |  | 5 |
| Long-term debt ${ }^{3}$ | 18 | 1,138 | 653 | 520 |  | 2,329 |
| Operating leases, net of subleases | 46 | 86 | 72 | 141 |  | 345 |
| Unrecognized tax benefits, ASC 740 | 1 | 1 |  |  |  | 2 |
|  | \$7,816 | \$6,625 | \$3,803 | \$3,325 | \$42,957 | \$64,526 |

${ }_{1}$ Indeterminable maturity deposits include noninterest-bearing demand, savings and money market, and non-time foreign.
${ }_{2}$ Commitments to make venture and other noninterest-bearing investments do not have defined maturity dates. They have therefore been considered due on demand, maturing in one year or less.
${ }^{3}$ The maturities on long-term borrowings do not include the associated hedges.
In addition to the commitments specifically noted in Schedule 39, the Company enters into a number of contractual commitments in the ordinary course of business. These include software licensing and maintenance, telecommunications services, facilities maintenance and equipment servicing, supplies purchasing, and other goods and services used in the operation of its business. Generally, these contracts are renewable or cancelable at least annually, although in some cases to secure favorable pricing concessions, the Company has committed to contracts that may extend to several years.

The Company also enters into derivative contracts under which it is required either to receive or pay cash, depending on changes in interest rates. These contracts are carried at fair value on the balance sheet with the fair value representing the net present value of the expected future cash receipts and payments based on market rates of interest as of the balance sheet date. The fair value of the contracts changes daily as interest rates change. See Note 7 of the Notes to Consolidated Financial Statements for further information on derivative contracts,.

## Liquidity Management Actions

Consolidated cash and interest-bearing deposits held as investments at the Parent and its subsidiaries decreased to $\$ 7.8$ billion at December 31, 2012 from $\$ 8.2$ billion at December 31, 2011. The decrease during 2012 resulted from (1) the redemption of the $\$ 1.4$ billion Series D Fixed-Rate Cumulative Perpetual Preferred Stock issued to the U.S.
Department of the Treasury under its Troubled Asset Relief Program ("TARP") Capital Purchase Program ("CPP"), (2) the payment of common and preferred dividends, (3) the purchase of additional security resell agreements and (4) the net funding of new loans. These decreases were partially offset by an increase in cash due to an increase in deposits,
the issuance of long-term debt (net of repayments), and net cash provided by operating activities.
Parent Company Liquidity: The Parent's cash requirements consist primarily of debt service, investments in and advances to subsidiaries, operating expenses, income taxes, and dividends to preferred and common shareholders,

## Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-K

including the TARP preferred stock until it was redeemed in September 2012. The Parent's cash needs are usually met through dividends from its subsidiaries, interest and investment income, subsidiaries' proportionate share of current income taxes, equity contributed through the exercise of stock options, and long-term debt and equity issuances.

During 2012, the Parent redeemed its $\$ 1.4$ billion TARP preferred stock and purchased $\$ 575$ million of security resell agreements. These uses of cash were partially offset by dividends received from its subsidiaries and the redemption of subsidiary preferred stock issued to the Parent. As a result of these capital actions, cash and interest-bearing deposits held as investments at the Parent decreased to $\$ 78$ million at December 31, 2012 from $\$ 956$ million at December 31, 2011.

During 2012, the Parent received common dividends totaling $\$ 181.6$ million and preferred dividends totaling $\$ 65.0$ million from its subsidiary banks, and common dividends totaling $\$ 55.4$ million from nonbank subsidiaries. Also, the Parent received cash of $\$ 769.1$ million from its subsidiary banks as a result of the redemption of preferred stock issued to the Parent. During 2011, the Parent received $\$ 181.9$ million from bank and nonbank subsidiaries for common and preferred dividends and the redemption of preferred stock issued to the Parent. The dividends that our subsidiary banks can pay to the Parent are restricted by current and historical earning levels, retained earnings, and risk-based and other regulatory capital requirements and limitations. During 2012, all of the Company's subsidiary banks, except TCBO, recorded a profit. We expect that this profitability will be sustained, thus permitting additional payments of dividends by the subsidiaries to the Parent, and/or returns of capital to the Parent during 2013. See Note 18 of the Notes to Consolidated Financial Statements for details of dividend capacities and limitations.
During 2012 and 2011, the Company has held the dividend on its common stock to $\$ 0.01$ per share per quarter to conserve both capital and cash at the Parent.
During 2012, the Company adopted several new policy limits that govern liquidity risk. Most importantly, it adopted a target for the Parent's time-to-required funding of 18-24 months, with a minimum policy limit of 12 months. As of December 31, 2012 and throughout 2012, the Company exceeded these policy limits.
General financial market and economic conditions impact the Company's access to and cost of external financing and continued to improve during 2012. Access to funding markets for the Parent and subsidiary banks is also directly affected by the credit ratings they receive from various rating agencies. The ratings not only influence the costs associated with the borrowings, but can also influence the sources of the borrowings. The debt ratings and outlooks issued by the various rating agencies for the Company did not change during 2012 except for Moody's senior debt rating which improved to Ba 1 from Ba 3 , Moody's subordinated debt rating which improved to Ba 2 from B 1 , and Fitch's outlook which improved to positive from stable. While Moody's rates the Company's senior debt as Ba 1 or noninvestment grade, Standard \& Poor's, Fitch, Dominion Bond Rating Service ("DBRS"), and Kroll all rate the Company's senior debt at a low investment grade level. In addition, all five rating agencies rate the Company's subordinated debt as noninvestment grade.
Schedule 40 presents the Parent's ratings as of December 31, 2012.
Schedule 40
CREDIT RATINGS

| Rating agency | Outlook | Long-term issuer/senior <br> debt rating | Subordinated debt rating |
| :--- | :--- | :--- | :--- |
| S\&P | Negative | BBB- |  |
| Moody's | Stable | Ba1 | BB+ |
| Fitch | Positive | BBB- | Ba2 |
| DBRS | Stable | BBB (low) | BB+ |
| Kroll | Stable | BBB | BB (high) |
|  |  | BBB- |  |

During 2012, the primary sources of additional cash to the Parent in the capital markets were (1) $\$ 598$ million issuance of four- to five-year unsecured senior notes; proceeds net of commissions, fees and discounts were $\$ 573$ million, (2) $\$ 185$ million issuance of one- to seven-year unsecured senior notes and (3) $\$ 144$ million issuance of Series F 7.9\% Fixed-Rate Non-Cumulative Perpetual Preferred Stock. The coupon interest rates and the yield-to-maturity interest rates at the time of issuance for the four- to five-year notes are summarized in Schedule 41.

Schedule 41
4-5 YEAR SENIOR NOTES
(Amounts in millions)

Senior notes issued
Coupon interest rate

| $\$ 300$ | 4.50 | $\%$ | 5.84 |
| :--- | :--- | :--- | :--- |
| 100 | 4.50 | 4.44 |  |
| 158 | 4.00 | 4.69 |  |
| 20 | 4.00 | 3.86 |  |
| 20 | 4.00 | 3.75 |  |

Primary uses of cash in the capital markets for the Parent during 2012 were the (1) redemption of $\$ 1.4$ billion of TARP preferred stock, (2) redemption of $\$ 143$ million Series E $11.0 \%$ preferred stock, (3) repayment of $\$ 255$ million variable rate senior notes that were guaranteed under the FDIC's Temporary Liquidity Guarantee Program, and (4) repayment of $\$ 184$ million of medium-term senior notes with coupon interest rates ranging from $2.00 \%$ to $5.00 \%$. During 2012 and 2011, the Parent's operating expenses included cash payments for interest of approximately $\$ 124$ million and $\$ 127$ million, respectively. Additionally, the Parent paid approximately $\$ 134$ million and $\$ 156$ million of dividends on preferred stock and common stock, respectively, for the same periods. Preferred stock dividends decreased in 2012 as a result of the redemption of the $\$ 1.4$ billion TARP preferred stock and the replacement of the $11.0 \%$ Series E preferred stock with the $7.9 \%$ Series F preferred stock.
The Company's cash receipts from subsidiaries and investments covered the Parent's interest and dividend payments during 2012 and are expected to cover them in 2013. Note 23 of the Notes to Consolidated Financial Statements contains the Parent's statements of income and cash flows for 2012, 2011 and 2010, as well as its balance sheets at December 31, 2012 and 2011.
Repayments of short-term borrowings by the Parent exceeded new issuances, which resulted in net cash outflows of $\$ 111$ million during 2012.
At December 31, 2012, maturities of the Company's long-term senior and subordinated debt ranged from February 2013 to November 2019, with interest rates from $2.0 \%$ to $7.75 \%$.

See Note 12 of the Notes to Consolidated Financial Statements for a complete summary of the Company's long-term debt.

Subsidiary Bank Liquidity: The subsidiary banks' primary source of funding is their core deposits, consisting of demand, savings and money market deposits, time deposits under $\$ 100,000$, and foreign deposits. At December 31, 2012, these core deposits, excluding brokered deposits, in aggregate, constituted $96.6 \%$ of consolidated deposits, compared with $95.4 \%$ at December 31, 2011. On a consolidated basis, the Company's net loan to total deposit ratio is at a recent historical low of $81.6 \%$ as of December 31, 2012, compared to $86.9 \%$ as of December 31, 2011. Total deposits increased by $\$ 3.3$ billion during 2012 mainly due to increases of $\$ 2.4$ billion in noninterest-bearing demand deposits and $\$ 1.1$ billion in savings and money market deposits, partly offset by a decrease of $\$ 451$ million
in time deposits. Also, during 2012, the subsidiary banks' investment in security resell agreements increased by $\$ 2.1$ billion, at least partially funded by this significant increase in deposits.
The FDIC rule providing temporary unlimited insurance coverage for noninterest-bearing transaction accounts at all FDIC-insured depository institutions expired on December 31, 2012. Deposits held in noninterest-bearing transaction accounts are now aggregated with any interest-bearing deposits the owner may hold, and the combined total is insured up to $\$ 250,000$.
The FHLB system and Federal Reserve Banks have been and are a source of back-up liquidity, and from time to time, a significant source of funding and back-up liquidity for each of the Company's subsidiary banks. Zions Bank, TCBW, and TCBO are members of the FHLB of Seattle. CB\&T, NSB, and NBA are members of the FHLB of San Francisco. Vectra is a member of the FHLB of Topeka and Amegy Bank is a member of the FHLB of Dallas. The FHLB allows member banks to borrow against their eligible loans to satisfy liquidity requirements. The subsidiary banks are required to invest in FHLB stock to maintain their borrowing capacity. At December 31, 2012, the amount available for additional FHLB and Federal Reserve borrowings was approximately $\$ 14.4$ billion. Loans with a carrying value of approximately $\$ 21.1$ billion at both December 31, 2012 and 2011 have been pledged at the Federal Reserve and various FHLBs as collateral for current and potential borrowings. At December 31, 2012 the Company had a de minimus amount of long-term borrowings outstanding with the FHLB - approximately $\$ 23$ million, which decreased slightly from $\$ 24$ million at December 31, 2011. At December 31, 2012 and December 31, 2011, the subsidiary banks' total investment in FHLB stock was approximately $\$ 109$ million and $\$ 116$ million, respectively.
The Company's investment activities can provide or use cash, depending on the asset-liability management posture that is taken. During 2012, investment securities' activities resulted in a decrease in investment securities holdings and a net increase of cash in the amount of $\$ 322$ million.
Maturing balances in our subsidiary banks' loan portfolios also provide additional flexibility in managing cash flows. Lending activity for 2012 resulted in a net cash outflow of $\$ 0.8$ billion compared to a net cash outflow of $\$ 1.2$ billion for 2011.

During 2012, the Company paid income taxes of $\$ 183$ million compared to $\$ 4$ million during 2011.
Operational Risk Management
Operational risk is the potential for unexpected losses attributable to human error, systems failures, fraud, or inadequate internal controls and procedures. In its ongoing efforts to identify and manage operational risk, the Company has a Corporate Risk Management Department whose responsibility is to help management identify and assess key risks and monitor the key internal controls and processes that the Company has in place to mitigate operational risk. We have documented controls and the Control Self Assessment related to financial reporting under Section 404 of the Sarbanes-Oxley Act of 2002 and the Federal Deposit Insurance Corporation Improvement Act of 1991.

To manage and minimize its operating risk, the Company has in place transactional documentation requirements; systems and procedures to monitor transactions and positions; systems and procedures to detect and mitigate attempts to commit fraud, penetrate the Company's systems or telecommunications, access customer data, and/or deny normal access to those systems to the Company's legitimate customers; regulatory compliance reviews; and periodic reviews by the Company's internal audit and credit examination departments. In addition, reconciliation procedures have been established to ensure that data processing systems consistently and accurately capture critical data. Further, we maintain contingency plans and systems for operations support in the event of natural or other disasters.

Efforts are continually underway to improve the Company's oversight of operational risk, including enhancement of risk-control self assessments and antifraud measures, which are reported to the Enterprise Risk Management Committee and to the Risk Oversight Committee of the Board. We also mitigate operational risk through the
purchase of insurance, including errors and omissions and professional liability insurance. However, the number and sophistication of attempts to disrupt or penetrate the Company's critical systems, sometimes referred to as hacking, cyberfraud, cyberattacks, cyberterrorism, or other similar names, also continues to grow. On a daily basis, the Company, its customers, and other financial institutions are subject to such attempts. The Company has established systems and procedures to monitor, thwart or mitigate damage from such attempts, and usually these efforts have been successful. However, in some instances we, or our customers, have been victimized by cyberfraud (related losses to the Company have not been material), or some of our customers have been temporarily unable to routinely access our online systems as a result of, for example, distributed denial of service attacks.

## CAPITAL MANAGEMENT

The Board of Directors is responsible for approving the policies associated with capital management. The Board has established the Capital Management Committee ("CMC") whose primary responsibility is to recommend and administer the approved capital policies that govern the capital management of the Company and its subsidiary banks. Other major CMC responsibilities include:
Setting overall capital targets within the Board-approved capital policy, monitoring performance compared to the firm's risk appetite/risk capacity, and recommending changes to capital including dividends, common stock repurchases, subordinated debt, or to major strategies to maintain the Company and its bank subsidiaries at well capitalized levels;

Maintaining an adequate capital cushion to withstand adverse stress events while continuing to meet the

- lending needs of its customers, and to provide reasonable assurance of continued access to wholesale funding, consistent with fiduciary responsibilities to depositors and bondholders; and
Reviewing agency ratings of the Parent and its bank subsidiaries and establishing target ratings.
The Company has a fundamental financial objective to consistently produce superior risk-adjusted returns on its shareholders' capital. We believe that a strong capital position is vital to continued profitability and to promoting depositor and investor confidence. Specifically, it is the policy of the Parent and each of the subsidiary banks to: Maintain sufficient capital as defined by federal banking regulators to support current needs and to ensure that capital is available to support anticipated growth, see Note 18 of the Notes to Consolidated Financial Statements for additional information on capital;
Take into account the desirability of receiving an "investment grade" rating from major debt rating agencies on senior and subordinated unsecured debt when setting capital levels;
Develop capabilities to measure and manage capital on a risk-adjusted basis; and
Return excess capital to shareholders through dividends and repurchases of common stock.
In addition, the CMC oversees the Company's capital stress testing under a variety of adverse economic and market scenarios. The Company has established processes to periodically conduct stress tests to evaluate potential impacts to the Company under hypothetical economic scenarios. These stress tests facilitate our contingency planning and management of capital and liquidity including quantitative limits reflecting the Board of Directors' risk appetite. These processes are also used to conduct the stress testing required by the Federal Reserve as part of the Company's Capital Plan Review process.

Filing a Capital Plan with the Federal Reserve based on stress-testing, and documented sound policies, processes, models and governance practices, and the subsequent review by the Federal Reserve, is an annual regulatory requirement. This Capital Plan, which is subject to objection by the Federal Reserve, governs all of the Company's capital and significant unsecured debt financing actions for a period of five quarters. Among the actions governed by the Capital Plan are the repurchase of outstanding capital securities and the timing of new capital issuances, and whether the Company can pay or increase dividends. Any such action not included in a Capital Plan to which the Federal Reserve has not objected cannot be executed, without submission of a revised stress test and Capital Plan
for Federal Reserve review and non-objection; de minimus changes are allowed without a complete Plan resubmission, subject to receipt of a Federal Reserve non-objection. Additionally, the Federal Reserve has proposed regulations requiring future results of these stress tests to be disclosed, which may influence bank regulatory supervisory requirements concerning the Company and impact the amount or timing of dividends or distributions to the Company's shareholders. The Company submitted its 2013 Capital Plan to the Federal Reserve on January 7, 2013, and does not expect to receive a non-objection/objection decision from the Federal Reserve until mid-March.

Controlling interest shareholders' equity decreased by $13.4 \%$ from $\$ 7.0$ billion at December 31, 2011 to $\$ 6.1$ billion at December 31, 2012. The decrease in controlling interest shareholders' equity from December 31, 2011 is primarily due to the redemption of the $\$ 1.4$ billion of TARP preferred stock and $\$ 133.6$ million of dividends paid on preferred and common stock, partially offset by $\$ 349.5$ million of net income applicable to controlling interest, $\$ 89.6$ million of convertible subordinated debt converted to preferred stock, and $\$ 148.8$ million improvement in net unrealized losses on investment securities recorded in AOCI. The Company redeemed its TARP preferred stock in two installments of $\$ 700$ million each on March 28, 2012 and September 26, 2012. The improvement in net unrealized losses on investment securities in 2012 was primarily a result of improvement in the discount rates on riskier assets and favorable changes in certain CDO tranche collateralization levels and the recognition of OTTI in the statement of income.

Note 18 of the Notes to Consolidated Financial Statements provides additional information on risk-based capital. In addition, "Liquidity Risk Management" on page 83 and Notes 12 and 13 of the Notes to Consolidated Financial Statements discuss the Company's debt and equity transactions during 2012.

The Company paid $\$ 7.4$ million in dividends on common stock in both 2012 and 2011. The dividends paid per share of $\$ 0.01$ each quarter in 2012 were unchanged from the rate paid since the third quarter of 2009.

The Company recorded preferred stock dividends of $\$ 170.9$ million and $\$ 170.4$ million during 2012 and 2011, respectively. Preferred dividends for 2012 and 2011 include $\$ 79.1$ million and $\$ 91.6$ million, respectively, related to the TARP preferred stock, consisting of cash payments of $\$ 34.4$ million and $\$ 70.0$ million in 2012 and 2011, respectively, and accretion of $\$ 44.7$ million and $\$ 21.6$ million in 2012 and 2011, respectively, for the difference between the fair value and par amount of the TARP preferred stock when issued.

Conversions of convertible subordinated debt into preferred stock have augmented the Company's capital position and reduced future debt refinancing needs. From the original modification in June 2009 through December 31, 2012, \$752 million of debt has been extinguished and $\$ 878$ million of preferred capital has been added as a result of these conversions. Schedule 42 shows the effect the conversions have had on Tier 1 capital and outstanding convertible subordinated debt.

Schedule 42
IMPACT OF CONVERTIBLE SUBORDINATED DEBT

|  | Year Ended December 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (In millions) | 2012 |  | 2011 |  | 2010 |
| Preferred equity: |  |  |  |  |  |
| Convertible subordinated debt converted to preferred stock | \$90 |  | \$256 |  | \$343 |
| Beneficial conversion feature reclassified from common to preferred stock | 15 |  | 43 |  | 57 |
| Change in preferred equity | 105 |  | 299 |  | 400 |
| Common equity: |  |  |  |  |  |
| Accelerated convertible subordinated debt discount amortization, net of tax | (26 | ) | (94 | ) | (148 |
| Beneficial conversion feature reclassified from common to preferred stock | (15 | ) | (43 | ) | (57 |
| Change in common equity | (41 | ) | (137 | ) | (205 |
| Net impact on Tier 1 capital | \$64 |  | \$162 |  | \$195 |
| Convertible subordinated debt outstanding | \$458 |  | \$547 |  | \$803 |

As of December 31, 2012 and 2011 our preferred stock balance included $\$ 126$ million and $\$ 111$ million, respectively, related to the beneficial conversion feature. As shown in Schedule 42, a portion of the beneficial conversion feature is reclassified from common stock to preferred stock upon each conversion of convertible subordinated debt into preferred stock. In the event that the Series C preferred stock were to be redeemed, the $\$ 126$ million would be reclassified into common equity. Note 13 of the Notes to Consolidated Financial Statements contains further information related to the beneficial conversion feature.

On May 7, 2012, the Company issued $\$ 143.75$ million of a new series of Tier 1 Capital qualifying perpetual preferred stock at a dividend of $7.9 \%$. The proceeds were used to redeem all outstanding shares of its Series E fixed-rate resettable non-cumulative perpetual preferred stock on June 15, 2012. The Series E securities had an aggregate par amount of $\$ 142.5$ million and current dividend of $11.0 \%$. The issuance of the new Series F preferred stock and redemption of the Series E preferred stock will reduce preferred stock dividends paid by the Company by approximately $\$ 4.3$ million per year.
Banking organizations are required by capital regulations to maintain capital levels in excess of certain minimum standards as measured by several regulatory capital ratios. The Company's capital ratios as of December 31, 2012 are shown in Schedule 43. The Company is in compliance with all currently applicable capital requirements.
Schedule 43
CAPITAL AND PERFORMANCE RATIOS

| Tangible common equity ratio | 7.09 | $\%$ | 6.77 | $\%$ | 6.99 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Tangible equity ratio | 9.15 | $\%$ | 11.33 | $\%$ | 11.10 | $\%$ |
| Average equity to average assets | 12.22 | $\%$ | 13.36 | $\%$ | 11.99 | $\%$ |
| Risk-based capital ratios: |  |  |  |  | $\%$ | $\%$ |
| Common equity Tier 1 | 9.80 | $\%$ | 9.57 | $\%$ | 8.95 | $\%$ |
| Tier 1 leverage | 10.96 | $\%$ | 13.40 | $\%$ | 12.56 | $\%$ |
| Tier 1 risk-based | 13.38 | $\%$ | 16.13 | $\%$ | 14.78 | $\%$ |
| Total risk-based | 15.05 | $\%$ | 18.06 | $\%$ | 17.15 | $\%$ |
|  |  |  |  |  | $\%$ |  |
| Return on average common equity | 3.76 | $\%$ | 3.32 | $\%(9.26$ | $\%$ |  |
| Tangible return on average tangible common equity | 5.18 | $\%$ | 4.72 | $\%$ | $(11.89$ | $\%$ |

At December 31, 2012, regulatory Tier 1 risk-based capital and total risk-based capital were $\$ 5,884$ million and $\$ 6,617$ million, respectively, compared to $\$ 6,946$ million and $\$ 7,780$ million at December 31, 2011.

In June 2012, the FRB, OCC, and FDIC (collectively, the Agencies) each issued Notices of Proposed Rulemaking ("NPRs") that would revise and replace the Agencies' current regulatory capital rules to align with the June 2011 Bank for International Settlements regulatory framework, commonly referred to as Basel III. These capital standards meet certain requirements of the Dodd-Frank Act. Requirements included in the proposed NPRs would establish more restrictive capital definitions, higher risk-weightings for certain asset classes, capital buffers, higher minimum capital ratios, and new "prompt corrective action" triggers and restrictions. The revisions include revised methodologies for determining risk-weighted assets for residential mortgages, unused loan commitments, securitization exposures, nonperforming assets, and counterparty credit risk. We are currently evaluating the impact of the proposed NPRs on our regulatory capital ratios. While uncertainty exist as to the final form of the U.S. rules implementing the Basel III capital framework, we expect to meet the final requirements adopted by U.S. banking regulators within regulatory timelines.
Subsequent to December 31, 2012, the Company expects to execute several capital actions that should significantly reduce the cost of its capital and financing structure. On February 4, 2013, the Company filed a prospectus supplement for the issuance of $\$ 172$ million of its fixed/floating rate ( $6.30 \%$ for the first ten years) Series G Preferred Stock, redeemable on March 15, 2023.

## GAAP to NON-GAAP RECONCILIATIONS

## 1. Common equity Tier 1 capital

Traditionally, the Federal Reserve and other banking regulators have assessed a bank's capital adequacy based on Tier 1 capital, the calculation of which is codified in federal banking regulations. Regulators have begun supplementing their assessment of the capital adequacy of a bank based on a variation of Tier 1 capital, known as common equity Tier 1 capital. The common equity Tier 1 capital ratio is the core capital component of the Basel III standards, and we believe that it increasingly is becoming a key ratio considered by regulators, investors, and analysts. There is a difference between this ratio calculated using Basel I definitions of common equity Tier 1 capital and those definitions using Basel III rules when fully phased in (which have not yet been formalized in regulation). The common equity Tier 1 risk-based capital ratios in Schedule 43 use the current Basel I definitions for determining the numerator. Because common equity Tier 1 capital is not formally defined by GAAP or codified in the federal banking regulations, this measure is considered to be a non-GAAP financial measure and other entities may calculate them differently than the Company's disclosed calculations. Since banking regulators, investors and analysts may assess the Company's capital adequacy using common equity Tier 1 capital, we believe it is useful to provide them the ability to assess the Company's capital adequacy on this same basis.
Common equity Tier 1 capital is often expressed as a percentage of risk-weighted assets. Under the current risk-based capital framework, a bank's balance sheet assets and credit equivalent amounts of off-balance sheet items are assigned to one of four broad "Basel I" risk categories for banks, like our banking subsidiaries, that have not adopted the Basel II "Advanced Measurement Approach." The aggregated dollar amount in each category is then multiplied by the risk weighting assigned to that category. The resulting weighted values from each of the four categories are added together and this sum is the risk-weighted assets total that, as adjusted, comprises the denominator of certain risk-based capital ratios. Tier 1 capital is then divided by this denominator (risk-weighted assets) to determine the Tier 1 capital ratio. Adjustments are made to Tier 1 capital to arrive at common equity Tier 1 capital. Common equity Tier 1 capital is also divided by the risk-weighted assets to determine the common equity Tier 1 capital ratio. The amounts disclosed as risk-weighted assets are calculated consistent with banking regulatory requirements.
Schedule 44 provides a reconciliation of controlling interest shareholders' equity (GAAP) to Tier 1 capital (regulatory) and to common equity Tier 1 capital (non-GAAP) using current U.S. regulatory treatment and not proposed Basel III calculations.

Schedule 44
COMMON EQUITY TIER 1 CAPITAL (NON-GAAP)

## (Amounts in millions)

Controlling interest shareholders' equity (GAAP)
Accumulated other comprehensive loss (income)
Nonqualifying goodwill and intangibles
Disallowed deferred tax assets
Other regulatory adjustments
Qualifying trust preferred securities
Tier 1 capital (regulatory)
Qualifying trust preferred securities
Preferred stock
Common equity Tier 1 capital (non-GAAP)
Risk-weighted assets (regulatory)
Common equity Tier 1 capital to risk-weighted assets (non-GAAP)
2. Income (loss) before income taxes and subordinated debt conversions

| December 31, <br> 2012 | 2011 | 2010 |  |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| $\$ 6,052$ | $\$ 6,985$ | $\$ 6,648$ |  |
| 446 | 592 | 461 |  |
| $(1,065$ | $)$ | $(1,083$ | $)$ |
|  | - | $(1,103$ | $)$ |
| 3 | 4 | 2 | $)$ |
| 448 | 448 | 448 |  |
| 5,884 | 6,946 |  | 6,350 |
| $(448$ | $)$ | $(448$ | $)$ |
| $(1,128$ | $)$ | $(2,377$ | $)$ |
| $\$ 4,308$ | $\$ 4,121$ | $(2,057$ | $)$ |
| $\$ 43,970$ | $\$ 43,077$ | $\$ 42,950$ |  |
| 9.80 | $\%$ | 9.57 | $\%$ |
|  |  | 8.95 | $\%$ |

This Annual Report on Form 10-K presents "income (loss) before income taxes and subordinated debt conversions" which excludes the effects of the (1) periodic discount amortization on convertible subordinated debt and
(2) accelerated discount amortization on convertible subordinated debt which has been converted.

Schedule 2 provides a reconciliation of income (loss) before income taxes (GAAP) to income (loss) before income taxes and subordinated debt conversions (non-GAAP).
3. Tangible return on average tangible common equity

This Annual Report on Form 10-K presents "tangible return on average tangible common equity" which excludes, net of tax, the amortization of core deposit and other intangibles and impairment loss on goodwill from net earnings applicable to common shareholders, and average goodwill and core deposit and other intangibles from average common equity.
Schedule 45 provides a reconciliation of net earnings applicable to common shareholders (GAAP) to net earnings applicable to common shareholders, excluding net of tax, the effects of amortization of core deposit and other intangibles and impairment loss on goodwill (non-GAAP), and average common equity (GAAP) to average tangible common equity (non-GAAP).
Schedule 45
TANGIBLE RETURN ON AVERAGE TANGIBLE COMMON EQUITY (NON-GAAP)
Year Ended December 31,
(Amounts in millions)
Net earnings (loss) applicable to common shareholders (GAAP)
Adjustments, net of tax:
Impairment loss on goodwill
Amortization of core deposit and other intangibles
Net earnings (loss) applicable to common shareholders, excluding the
effects of the adjustments, net of tax (non-GAAP) (a)
Average common equity (GAAP)
Average goodwill
Average core deposit and other intangibles
Average tangible common equity (non-GAAP) (b)
Tangible return on average tangible common equity (non-GAAP) (a/b)

| 2012 |  | 2011 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$178.6 |  | \$153.4 |  | \$(412.5 | ) |
| 0.6 |  | - |  | - |  |
| 10.8 |  | 12.7 |  | 16.0 |  |
| \$ 190.0 |  | \$166.1 |  | \$(396.5 | ) |
| \$4,745 |  | \$4,614 |  | \$4,452 |  |
| (1,015 | ) | (1,015 | ) | (1,015 | ) |
| (59 | ) | (77 | ) | (101 | ) |
| \$3,671 |  | \$3,522 |  | \$3,336 |  |
| 5.18 | \% | 4.72 | \% | (11.89 | )\% |

4. Total shareholders' equity to tangible equity and tangible common equity

This Annual Report on Form 10-K presents "tangible equity" and "tangible common equity" which excludes goodwill and core deposit and other intangibles for both measures and preferred stock and noncontrolling interests for tangible common equity.
Schedule 46 provides a reconciliation of total shareholders' equity (GAAP) to both tangible equity (non-GAAP) and tangible common equity (non-GAAP).
Schedule 46
TANGIBLE EQUITY (NON-GAAP) AND TANGIBLE COMMON EQUITY (NON-GAAP)
(Amounts in millions)
Total shareholders' equity (GAAP)
Goodwill
Core deposit and other intangibles
December 31,

Tangible equity (non-GAAP) (a)
Preferred stock
Noncontrolling interests
Tangible common equity (non-GAAP) (b)
Total assets (GAAP)
Goodwill
Core deposit and other intangibles
Tangible assets (non-GAAP) (c)
Tangible equity ratio (a/c)
Tangible common equity ratio (b/c)

| 2012 | 2011 |  | 2010 |  |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 6,049$ |  | $\$ 6,983$ |  | $\$ 6,647$ |
| $(1,014$ | $)$ | $(1,015$ | $)$ | $(1,015$ |
| $(51$ | $)$ | $(68$ | $)$ | $(88$ |
| 4,984 |  | 5,900 |  | 5,544 |
| $(1,128$ | $)$ | $(2,377$ | $)$ | $(2,057$ |
| 3 | 2 |  | 1 |  |
| $\$ 3,859$ | $\$ 3,525$ | $\$ 3,488$ |  |  |
| $\$ 55,512$ |  | $\$ 53,149$ |  | $\$ 51,035$ |
| $(1,014$ | $)$ | $(1,015$ | $)$ | $(1,015$ |
| $(51$ | $)$ | 68 | $)$ | $(88$ |
| $\$ 54,447$ |  | $\$ 52,066$ |  | $\$ 49,932$ |
| 9.15 | $\%$ | 11.33 | $\%$ | 11.10 |
| 7.09 | $\%$ | 6.77 | $\%$ | 6.99 |

For items 2, 3 and 4, the identified adjustments to reconcile from the applicable GAAP financial measures to the non-GAAP financial measures are included where applicable in financial results or in the balance sheet presented in accordance with GAAP. We consider these adjustments to be relevant to ongoing operating results and financial position.
We believe that excluding the amounts associated with these adjustments to present the non-GAAP financial measures provides a meaningful base for period-to-period and company-to-company comparisons, which will assist regulators, investors, and analysts in analyzing the operating results or financial position of the Company and in predicting future performance. These non-GAAP financial measures are used by management and the Board of Directors to assess the performance of the Company's business or its financial position for evaluating bank reporting segment performance, for presentations of the Company's performance to investors, and for other reasons as may be requested by investors and analysts. We further believe that presenting these non-GAAP financial measures will permit investors and analysts to assess the performance of the Company on the same basis as that applied by management and the Board of Directors.
Non-GAAP financial measures have inherent limitations, are not required to be uniformly applied, and are not audited. Although these non-GAAP financial measures are frequently used by stakeholders to evaluate a company, they have limitations as an analytical tool, and should not be considered in isolation or as a substitute for analysis of results as reported under GAAP.

## ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Information required by this Item is included in "Interest Rate and Market Risk Management" in MD\&A beginning on page 78 and is hereby incorporated by reference.

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## ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

## REPORT ON MANAGEMENT'S ASSESSMENT OF INTERNAL CONTROL OVER FINANCIAL REPORTING

 The management of Zions Bancorporation and subsidiaries ("the Company") is responsible for establishing and maintaining adequate internal control over financial reporting for the Company as defined by Exchange Act Rules $13 \mathrm{a}-15$ and $15 \mathrm{~d}-15$.The Company's management has used the criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO") to evaluate the effectiveness of the Company's internal control over financial reporting.

The Company's management has assessed the effectiveness of the Company's internal control over financial reporting as of December 31, 2012 and has concluded that such internal control over financial reporting is effective. There are no material weaknesses in the Company's internal control over financial reporting that have been identified by the Company's management.

Ernst \& Young LLP, an independent registered public accounting firm, has audited the consolidated financial statements of the Company for the year ended December 31, 2012 and has also issued an attestation report, which is included herein, on internal control over financial reporting under Auditing Standard No. 5 of the Public Company Accounting Oversight Board ("PCAOB").

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## REPORTS OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

Audit Committee of the Board of Directors and Shareholders of Zions Bancorporation and Subsidiaries We have audited Zions Bancorporation and subsidiaries' internal control over financial reporting as of December 31, 2012, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). Zions Bancorporation and subsidiaries' management is responsible for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Report on Management's Assessment of Internal Control over Financial Reporting. Our responsibility is to express an opinion on the company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Zions Bancorporation and subsidiaries maintained, in all material respects, effective internal control over financial reporting as of December 31, 2012, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Zions Bancorporation and subsidiaries as of December 31, 2012 and 2011 and the related consolidated statements of income and comprehensive income, changes in shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2012 of Zions Bancorporation and subsidiaries and our report dated February 28, 2013 expressed an unqualified opinion thereon.
/s/ Ernst \& Young LLP
Salt Lake City, Utah
February 28, 2013

## REPORT ON CONSOLIDATED FINANCIAL STATEMENTS

Audit Committee of the Board of Directors and Shareholders of Zions Bancorporation and Subsidiaries
We have audited the accompanying consolidated balance sheets of Zions Bancorporation and subsidiaries as of December 31, 2012 and 2011, and the related consolidated statements of income and comprehensive income, changes in shareholders' equity, and cash flows for each of the three years in the period ended December 31, 2012. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Zions Bancorporation and subsidiaries at December 31, 2012 and 2011, and the consolidated results of their operations and their cash flows for each of the three years in the period ended December 31, 2012, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Zions Bancorporation and subsidiaries' internal control over financial reporting as of December 31, 2012, based on criteria established in Internal Control - Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated February 28, 2013 expressed an unqualified opinion thereon.
/s/ Ernst \& Young LLP
Salt Lake City, Utah
February 28, 2013

## ZIONS BANCORPORATION AND SUBSIDIARIES

CONSOLIDATED BALANCE SHEETS

| (In thousands, except share amounts) | $\begin{aligned} & \text { December 31, } \\ & 2012 \end{aligned}$ | 2011 |
| :---: | :---: | :---: |
| ASSETS |  |  |
| Cash and due from banks | \$1,841,907 | \$ 1,224,350 |
| Money market investments: |  |  |
| Interest-bearing deposits | 5,978,978 | 7,020,895 |
| Federal funds sold and security resell agreements | 2,775,354 | 102,159 |
| Investment securities: |  |  |
| Held-to-maturity, at adjusted cost (approximate fair value \$674,741 and \$729,974) | 756,909 | 807,804 |
| Available-for-sale, at fair value | 3,091,310 | 3,230,795 |
| Trading account, at fair value | 28,290 | 40,273 |
|  | 3,876,509 | 4,078,872 |
| Loans held for sale | 251,651 | 201,590 |
| Loans, net of unearned income and fees: |  |  |
| Loans and leases | 37,137,006 | 36,507,039 |
| FDIC-supported loans | 528,241 | 750,870 |
|  | 37,665,247 | 37,257,909 |
| Less allowance for loan losses | 896,087 | 1,051,685 |
| Loans, net of allowance | 36,769,160 | 36,206,224 |
| Other noninterest-bearing investments | 855,462 | 865,231 |
| Premises and equipment, net | 708,882 | 719,276 |
| Goodwill | 1,014,129 | 1,015,129 |
| Core deposit and other intangibles | 50,818 | 67,830 |
| Other real estate owned | 98,151 | 153,178 |
| Other assets | 1,290,917 | 1,494,375 |
|  | \$55,511,918 | \$53,149,109 |
| LIABILITIES AND SHAREHOLDERS' EQUITY |  |  |
| Deposits: |  |  |
| Noninterest-bearing demand | \$18,469,458 | \$16,110,857 |
| Interest-bearing: |  |  |
| Savings and money market | 22,896,624 | 21,775,841 |
| Time | 2,962,931 | 3,413,550 |
| Foreign | 1,804,060 | 1,575,361 |
|  | 46,133,073 | 42,875,609 |
| Securities sold, not yet purchased | 26,735 | 44,486 |
| Federal funds purchased and security repurchase agreements | 320,478 | 608,098 |
| Other short-term borrowings | 5,409 | 70,273 |
| Long-term debt | 2,337,113 | 1,954,462 |
| Reserve for unfunded lending commitments | 106,809 | 102,422 |
| Other liabilities | 533,660 | 510,531 |
| Total liabilities | 49,463,277 | 46,165,881 |
| Shareholders' equity: |  |  |
| Preferred stock, without par value, authorized 4,400,000 shares | 1,128,302 | 2,377,560 |
| Common stock, without par value; authorized $350,000,000$ shares; issued | 4,166,109 | 4,163,242 |

and outstanding 184,199,198 and 184,135,388 shares

| Retained earnings | $1,203,815$ | $1,036,590$ |
| :--- | :--- | :--- |
| Accumulated other comprehensive income (loss) | $(446,157$ | $)(592,084$ |
| Controlling interest shareholders' equity | $6,052,069$ | $6,985,308$ |
| Noncontrolling interests | $(3,428$ | $(2,080$ |
| Total shareholders' equity | $6,048,641$ | $6,983,228$ |
|  | $\$ 55,511,918$ | $\$ 53,149,109$ |

See accompanying notes to consolidated financial statements.
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## ZIONS BANCORPORATION AND SUBSIDIARIES

 CONSOLIDATED STATEMENTS OF INCOME(In thousands, except per share amounts)
Interest income:
Interest and fees on loans
Interest on money market investments
Interest on securities:
Held-to-maturity
Available-for-sale
Trading account
Total interest income
Interest expense:
Interest on deposits
Interest on short-term borrowings
Interest on long-term debt
Total interest expense
Net interest income
Provision for loan losses
Net interest income after provision for loan losses
Noninterest income:
Service charges and fees on deposit accounts
Other service charges, commissions and fees
Trust and wealth management income
Capital markets and foreign exchange
Dividends and other investment income
Loan sales and servicing income
Fair value and nonhedge derivative loss
Equity securities gains (losses), net
Fixed income securities gains, net
Impairment losses on investment securities:
Impairment losses on investment securities
Noncredit-related losses on securities not expected to be sold
(recognized in other comprehensive income)
Net impairment losses on investment securities
Gain on subordinated debt exchange
Other
Total noninterest income
Noninterest expense:
Salaries and employee benefits
Occupancy, net
Furniture and equipment
Other real estate expense
Credit-related expense
Provision for unfunded lending commitments
Legal and professional services
Advertising
FDIC premiums
Amortization of core deposit and other intangibles
Other
$\left.\begin{array}{lll}\text { Year Ended } & \text { December 31, } & \\ 2012 & 2011 & 2010 \\ & & \\ \$ 1,889,884 & \$ 2,049,928 & \$ 2,172,093 \\ 21,080 & 13,832 & 10,946 \\ & & \\ 34,751 & 35,716 & 33,405 \\ 92,261 & 87,105 & 88,035 \\ 746 & 2,000 & 2,220 \\ 2,038,722 & 2,188,581 & 2,306,699 \\ & & \\ 80,146 & 128,479 & 196,112 \\ 1,406 & 6,685 & 12,561 \\ 225,230 & 297,232 & 383,783 \\ 306,782 & 432,396 & 592,456 \\ 1,731,940 & 1,756,185 & 1,714,243 \\ 14,227 & 74,532 & 852,693 \\ 1,717,713 & 1,681,653 & 861,550 \\ & & \\ 176,401 & 174,435 & 199,748 \\ 174,420 & 185,836 & 178,487 \\ 28,402 & 26,683 & 27,452 \\ 26,810 & 31,407 & 37,636 \\ 55,825 & 42,428 & 33,074 \\ 39,929 & 28,072 & 29,382 \\ (21,782 & (4,980 & (15,827 \\ 11,253 & 6,511 & (5,993 \\ 19,544 & 11,868 & 11,055 \\ & & \\ (166,257 & ) & (77,325 \\ 62,196 & 43,642 & (156,452\end{array}\right)$
$\left.\begin{array}{lllll}\text { Total noninterest expense } & 1,596,017 & 1,658,564 & 1,718,326 & \\ \text { Income (loss) before income taxes } & 541,566 & 521,273 & (403,168 & ) \\ \text { Income taxes (benefit) } & 193,416 & 198,583 & (106,819 & ) \\ \text { Net income (loss) } & 348,150 & 322,690 & (296,349 & ) \\ \text { Net loss applicable to noncontrolling interests } & (1,366 & )(1,114 & )(3,621 & ) \\ \text { Net income (loss) applicable to controlling interest } & 349,516 & 323,804 & (292,728 & ) \\ \text { Preferred stock dividends } & (170,885 & ) & (170,414 & )(122,884\end{array}\right)$

See accompanying notes to consolidated financial statements.

## ZIONS BANCORPORATION AND SUBSIDIARIES

 CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME| (In thousands) | Year Ended December 31, |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | 2012 | 2011 | 2010 |  |
| Net income (loss) |  |  |  |  |
| $\begin{array}{l}\text { Other comprehensive income (loss), net of tax: }\end{array}$ | $\$ 348,150$ | $\$ 322,690$ | $\$(296,349$ |  |
| Net realized and unrealized holding gains (losses) on investments | 129,330 | $(77,280$ | $)$ | 4,248 |
| Reclassification for net losses on investments included in earnings | 51,360 | 12,852 | 45,689 |  |
| $\begin{array}{l}\text { Noncredit-related impairment losses on securities not expected to be } \\ \text { sold }\end{array}$ | $(38,406$ | $)$ | $(26,481$ | $)(43,920$ |$)$

[^0]| ZIONS BANCORPORATION AND SUBSIDIARIES |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY |  |  |  |  |  |  |  |
|  |  | Common stock |  |  | Accumulated |  |  |
| (In thousands, except share and per share amounts) | ePreferred stock | Shares | Amount | Retained earnings | other comprehensiv income (loss) | Noncontro interests | Total shăreholders equity |
| Balance at December 31, 2009 | \$1,502,784 | 150,425,070 | \$3,318,417 | \$1,308,356 | \$(436,899) | \$17,599 | \$5,710,257 |
| Net loss |  |  |  | (292,728 |  | (3,621 ) | (296,349 |
| Other comprehensive loss, net of tax |  |  |  |  | (24,397 |  | (24,397 |
| Subordinated debt converted to preferred stock | 399,785 |  | (56,834 |  |  |  | 342,951 |
| Issuance of preferred stock | 142,500 |  | (3,843 |  |  |  | 138,657 |
| Preferred stock exchanged for common stock | $(8,615$ | 224,903 | 5,508 | 3,107 |  |  | - |
| Issuance of common stock warrants |  |  | 214,563 |  |  |  | 214,563 |
| Subordinated debt exchanged for common stock |  | 2,165,391 | 46,902 |  |  |  | 46,902 |
| Issuance of common stock |  | 29,553,957 | 623,469 |  |  |  | 623,469 |
| Net activity under employee plans and related tax benefits |  | 414,765 | 15,437 |  |  |  | 15,437 |
| Dividends on preferred stock | 20,218 |  |  | (122,884 |  |  | (102,666 |
| Dividends on common stock, $\$ 0.04$ per share |  |  |  | (6,650 |  |  | (6,650 |
| Change in deferred compensation |  |  |  | 83 |  |  | 83 |
| Other changes in noncontrolling interests |  |  |  |  |  | (15,043 ) | (15,043 |
| Balance at December 31, $2010$ | 2,056,672 | 182,784,086 | 4,163,619 | 889,284 | (461,296 ) | (1,065 | 6,647,214 |
| Net income (loss) |  |  |  | 323,804 |  | (1,114 | 322,690 |
| Other comprehensive loss, net of tax |  |  |  |  | (130,788 ) |  | (130,788 |
| Subordinated debt converted to preferred stock | 299,248 |  | (43,139 | ) |  |  | 256,109 |
| Issuance of common stock |  | 1,067,540 | 25,048 |  |  |  | 25,048 |
| Net activity under employee plans and related tax benefits |  | 283,762 | 17,714 |  |  |  | 17,714 |
| Dividends on preferred stock | 21,640 |  |  | (170,414 ) |  |  | (148,774 |


| Dividends on common stock, $\$ 0.04$ per share |  |  | (7,361 |  |  | (7,361 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Change in deferred compensation |  |  | 1,277 |  |  | 1,277 |
| Other changes in noncontrolling interests |  |  |  |  | 99 | 99 |
| Balance at December 31, 2,377,560 2011 | 184,135,388 | 4,163,242 | 1,036,590 | (592,084 ) | (2,080 ) | 6,983,228 |
| Net income (loss) |  |  | 349,516 |  | (1,366 ) | 348,150 |
| Other comprehensive income, net of tax |  |  |  | 145,927 |  | 145,927 |
| Issuance of preferred stock 143,750 |  | (2,408 |  |  |  | 141,342 |
| Preferred stock redemption (1,542,500 ) |  | 3,830 | (3,830 |  |  | (1,542,500 ) |
| Subordinated debt converted to preferred 104,796 stock |  | (15,232 | ) |  |  | 89,564 |
| Net activity under employee plans and related tax benefits | 63,810 | 16,677 |  |  |  | 16,677 |
| $\begin{aligned} & \text { Dividends on preferred } \\ & \text { stock }\end{aligned} 44,696$ |  |  | (170,885 |  |  | (126,189 ) |
| Dividends on common stock, $\$ 0.04$ per share |  |  | (7,392 |  |  | (7,392 |
| Change in deferred compensation |  |  | (184 |  |  | (184 |
| Other changes in noncontrolling interests |  |  |  |  | 18 | 18 |
| $\begin{aligned} & \text { Balance at December 31, } \\ & 2012\end{aligned} \quad \$ 1,128,302$ | 184,199,198 | \$4,166,109 | \$1,203,815 | \$ $(446,157)$ | \$(3,428) | \$6,048,641 |
| See accompanying notes to consolidated | financial stat | ments. |  |  |  |  |

## ZIONS BANCORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)

## CASH FLOWS FROM OPERATING ACTIVITIES

Net income (loss)
Adjustments to reconcile net income (loss) to net cash provided by operating activities:
Net impairment losses on investment securities, goodwill, and long-lived assets
Gain on subordinated debt exchanged for common stock
Gains on divestitures
Provision for credit losses
Depreciation and amortization
Deferred income tax expense (benefit)
Net write-downs of and gains/losses from sales of other real estate owned
Net decrease (increase) in trading securities
Net decrease (increase) in loans held for sale
Change in other liabilities
Change in other assets
Other, net
Net cash provided by operating activities

## CASH FLOWS FROM INVESTING ACTIVITIES

Net increase in money market investments
Proceeds from maturities and paydowns of investment securities held-to-maturity
Purchases of investment securities held-to-maturity
Proceeds from sales, maturities, and paydowns of investment securities available-for-sale
Purchases of investment securities available-for-sale
Proceeds from sales of loans and leases
Net loan and lease collections (originations)
Proceeds from surrender of bank-owned life insurance contracts
Net decrease in other noninterest-bearing investments
Net purchases of premises and equipment
Proceeds from sales of other real estate owned
Net cash received from (paid for) divestitures
Net cash used in investing activities

## CASH FLOWS FROM FINANCING ACTIVITIES

Net increase (decrease) in deposits
Net change in short-term funds borrowed
Proceeds from issuance of long-term debt
Repayments of long-term debt
Cash paid for preferred stock redemption
Proceeds from the issuance of common stock, preferred stock, and common stock warrants
Dividends paid on common and preferred stock
Other, net

| Year Ended December 31, |  |  |
| :--- | :--- | :--- |
| 2012 | 2011 | 2010 |
| $\$ 348,150$ | $\$ 322,690$ | $\$(296,349)$ |

$\left.\begin{array}{llll}106,545 & 35,686 & 87,105 & \\ - & - & (14,471 & ) \\ (2,510 & ) & - & (13,703 \\ 18,614 & 65,246 & 847,956 & ) \\ 214,617 & 299,948 & 372,754 & \\ 9,788 & 115,604 & (28,665 & ) \\ 17,166 & 58,676 & 136,232 & \\ 11,983 & 8,394 & (25,124 & ) \\ (31,445 & ) & 50,696 & (32,953 \\ 27,439 & 19,370 & 241,936 & \\ 71,772 & 153,592 & 230,522 & \\ (26,492 & (1,691 & ) & (33,610 \\ 765,627 & 1,128,211 & 1,471,630\end{array}\right)$
$\left.\begin{array}{lll}(1,631,278 & (2,416,741 & (3,974,808) \\ 128,278 & 101,893 & 154,906 \\ (86,790 & ) & (69,171\end{array}\right)\left(\begin{array}{ll}(86,568\end{array}\right)$
$\left.\begin{array}{llll}3,286,823 & 1,940,697 & (903,224 & ) \\ (370,264 & )(208,541 & ) & (19,541 \\ 757,610 & 106,065 & 150,413 & \\ (372,891 & ) & (8,663 & ) \\ (1,542,500 & ) & - & - \\ 143,558 & ) \\ (133,581 & 25,686 & 977,145 & \\ (7,533 & ) & (3,508 & \\ & & (109,316 & (3,279\end{array}\right)$

Net cash provided by financing activities
Net increase (decrease) in cash and due from banks
Cash and due from banks at beginning of year
Cash and due from banks at end of year
Cash paid for interest
Net cash paid (refunds received) for income taxes
See accompanying notes to consolidated financial statements.

1,760,904 1,695,601 18,640
617,557 300,224 (446,063 )
1,224,350 924,126 1,370,189
\$1,841,907 $\quad \$ 1,224,350 \quad \$ 924,126$
\$214,673 \$263,338 \$358,156
183,348 3,743 (324,804 )

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2012

## 1.SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Business
Zions Bancorporation ("the Parent") is a financial holding company headquartered in Salt Lake City, Utah, which provides a full range of banking and related services through its banking subsidiaries in ten Western and Southwestern states as follows: Zions First National Bank ("Zions Bank"), in Utah and Idaho; California Bank \& Trust ("CB\&T"); Amegy Corporation ("Amegy") and its subsidiary, Amegy Bank, in Texas; National Bank of Arizona ("NBA"); Nevada State Bank ("NSB"); Vectra Bank Colorado ("Vectra"), in Colorado and New Mexico; The Commerce Bank of Washington ("TCBW"); and The Commerce Bank of Oregon ("TCBO"). The Parent and its subsidiary banks also own and operate certain nonbank subsidiaries that engage in financial services.

## Basis of Financial Statement Presentation

The consolidated financial statements include the accounts of the Parent and its majority-owned subsidiaries ("the Company," "we," "our," "us"). Unconsolidated investments in which there is a greater than $20 \%$ ownership are accounted for by the equity method of accounting; those in which there is less than $20 \%$ ownership are accounted for under cost, fair value, or equity methods of accounting. All significant intercompany accounts and transactions have been eliminated in consolidation.

The consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles ("GAAP") and prevailing practices within the financial services industry. References to GAAP as promulgated by the Financial Accounting Standards Board ("FASB") are made according to sections of the Accounting Standards Codification ("ASC") and to Accounting Standards Updates ("ASU").

In preparing the consolidated financial statements, we are required to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

## Reclassifications

Certain amounts in prior years have been reclassified to conform to the current year presentation. These related primarily to reclassifications between interest income and noninterest income. Certain credit card interchange fees were reclassified from interest and fees on loans to other service charges, commissions and fees. Income from factored receivables was reclassified from other service charges, commissions and fees to interest and fees on loans. The net effect of these reclassifications decreased interest and fees on loans by $\$ 22.5$ million in 2012, $\$ 16.3$ million in 2011, and $\$ 13.1$ million in 2010, and increased other service charges, commissions and fees by the same amounts. At December 31, 2012 and 2011, the reclassifications related to factored receivables increased loan and lease balances by $\$ 96$ million and $\$ 113$ million and the allowance for loan losses by $\$ 2$ million and $\$ 2$ million, and reduced other assets by $\$ 94$ million and $\$ 111$ million, respectively. The reclassification related to credit card interchange fees had no effect on the balance sheet. The changes were made primarily to conform with prevailing reporting practices in the banking industry. Affected balances for the reporting years included herein have been adjusted where appropriate. There was no change in net earnings for any prior year presented.

Variable Interest Entities
A variable interest entity ("VIE") is consolidated when a company is the primary beneficiary of the VIE. Current accounting guidance requires continuous analysis on a qualitative rather than a quantitative basis to determine the primary beneficiary of a VIE. At the commencement of our involvement and periodically thereafter, we consider
our consolidation conclusions for all entities with which we are involved. As of December 31, 2012, no VIEs have been consolidated in the Company's financial statements.

## Statement of Cash Flows

For purposes of presentation in the consolidated statements of cash flows, "cash and cash equivalents" are defined as those amounts included in cash and due from banks in the consolidated balance sheets.

## Security Resell Agreements

Security resell agreements represent overnight and term agreements with the majority maturing within 30 days. These agreements are generally treated as collateralized financing transactions and are carried at amounts at which the securities were acquired plus accrued interest. Either the Company, or in some instances third parties on its behalf, take possession of the underlying securities. The fair value of such securities is monitored throughout the contract term to ensure that asset values remain sufficient to protect against counterparty default. We are permitted by contract to sell or repledge certain securities that we accept as collateral for security resell agreements. If sold, our obligation to return the collateral is recorded as a liability and included in the balance sheet as securities sold, not yet purchased. At December 31, 2012, we held approximately $\$ 2.7$ billion of securities for which we were permitted by contract to sell or repledge. Security resell agreements averaged approximately $\$ 805$ million during 2012, and the maximum amount outstanding at any month-end during 2012 was approximately $\$ 2.7$ billion.

## Investment Securities

We classify our investment securities according to their purpose and holding period. Gains or losses on the sale of securities are recognized using the specific identification method and recorded in noninterest income.

Held-to-maturity ("HTM") debt securities are stated at adjusted cost, net of unamortized premiums and unaccreted discounts. The Company has the intent and ability to hold such securities until recovery of their amortized cost basis.

Available-for-sale ("AFS") securities are stated at fair value and generally consist of debt securities held for investment and marketable equity securities not accounted for under the equity method. Unrealized gains and losses of AFS securities, after applicable taxes, are recorded as a component of other comprehensive income ("OCI").

We review quarterly our investment securities portfolio for any declines in value that are considered to be other-than-temporary impairment ("OTTI"). The process, methodology and factors considered to evaluate securities for OTTI are discussed further in Note 5. Credit-related OTTI is recognized in earnings while noncredit-related OTTI on securities not expected to be sold is recognized in OCI. OTTI is recognized as a realized loss through earnings when our best estimate of discounted cash flows expected to be collected is less than our amortized cost basis.

Trading securities are stated at fair value and consist of securities acquired for short-term appreciation or other trading purposes. Realized and unrealized gains and losses are recorded in trading income, which is included in capital markets and foreign exchange.

The fair values of investment securities, as estimated under current accounting guidance, are discussed in Notes 7 and 20.

Loans and Allowance for Credit Losses
Loans are reported at the principal amount outstanding, net of unearned income. Unearned income, which includes deferred fees net of deferred direct loan origination costs, is amortized to interest income over the life of the loan using the interest method. Interest income is recognized on an accrual basis.

At the time of origination, we determine whether loans will be held for investment or held for sale. We may subsequently change our intent to hold loans for investment and reclassify them as held for sale. Loans held for sale
are carried at the lower of aggregate cost or fair value. A valuation allowance is recorded when cost exceeds fair value based on reviews at the time of reclassification and periodically thereafter. Gains and losses are recorded in noninterest income based on the difference between sales proceeds and carrying value.

Loans that become other than current with respect to contractual payments due may be accounted for separately depending on the status of the loan, which is determined from certain credit quality indicators and analysis under the circumstances. The loan status includes past due, nonaccrual, impaired, modified, and restructured (including troubled debt restructurings). Our accounting policies for these loan types and our estimation of the related allowance for loan losses are discussed further in Note 6.

Certain purchased loans require separate accounting procedures that are also discussed in Note 6.
The Allowance for Credit Losses ("ACL") includes the allowance for loan losses and the reserve for unfunded lending commitments ("RULC"), and represents our estimate of losses inherent in the loan portfolio that may be recognized from loans and lending commitments that are not recoverable. Further discussion of our estimation process for the ACL is included in Note 6.

Other Real Estate Owned
Other real estate owned ("OREO") consists principally of commercial and residential real estate obtained in partial or total satisfaction of loan obligations. Amounts are recorded at the lower of cost or fair value (less any selling costs) based on property appraisals at the time of transfer and periodically thereafter.

Nonmarketable Investments
Nonmarketable investments, including private equity investments, are included in other noninterest-bearing investments on the balance sheet. These investments include venture capital securities and securities acquired for various debt and regulatory requirements.

Certain nonmarketable venture capital securities are accounted for under the equity method and reported at estimated fair values in the absence of readily ascertainable fair values. Changes in fair value and gains and losses from sales are recognized in noninterest income. The values assigned to the securities where no market quotations exist are based upon available information and may not necessarily represent amounts that will ultimately be realized. Such estimated amounts depend on future circumstances and will not be realized until the individual securities are liquidated. The valuation procedures applied include consideration of economic and market conditions, current and projected financial performance of the investee company, and the investee company's management team. We believe that the cost of an investment is initially the best indication of estimated fair value unless there have been material subsequent positive or negative developments that justify an adjustment in the fair value estimate.

Other nonmarketable investments, including private equity investments and those acquired for various debt and regulatory requirements, are accounted for at cost. Periodic reviews are conducted for impairment by comparing carrying values with estimates of fair value determined according to the previous discussion. See further discussion in Note 20.

Premises and Equipment
Premises and equipment are stated at cost, net of accumulated depreciation and amortization. Depreciation, computed primarily on the straight-line method, is charged to operations over the estimated useful lives of the properties, generally from 25 to 40 years for buildings and from 3 to 10 years for furniture and equipment. Leasehold improvements are amortized over the terms of the respective leases or the estimated useful lives of the improvements, whichever is shorter.

## Business Combinations

Business combinations are accounted for under the purchase method of accounting. Upon initially obtaining control, we recognize $100 \%$ of all acquired assets and all assumed liabilities regardless of the percentage owned. The assets and liabilities are recorded at their estimated fair values, with goodwill being recorded when such fair values are less than the cost of acquisition. Certain transaction and restructuring costs are expensed as incurred. Changes to our tax valuation allowances and recorded accruals for uncertain tax positions from a business combination are recognized as an adjustment to goodwill over the measurement period, which cannot exceed one year from the acquisition date. Results of operations of the acquired business are included in our statement of income from the date of acquisition.

Goodwill and Identifiable Intangible Assets
Goodwill and intangible assets deemed to have indefinite lives are not amortized. We subject these assets to annual specified impairment tests as of the beginning of the fourth quarter and more frequently if changing conditions warrant. Core deposit assets and other intangibles with finite useful lives are generally amortized on an accelerated basis using an estimated useful life of up to 12 years.

## Derivative Instruments

We use derivative instruments, including interest rate swaps and floors and basis swaps, as part of our overall interest rate risk management strategy. These instruments enable us to manage to desired asset and liability duration and to reduce interest rate exposure by matching estimated repricing periods of interest-sensitive assets and liabilities. We also execute derivative instruments with commercial banking customers to facilitate their risk management strategies. These derivatives are immediately hedged by offsetting derivatives such that we minimize our net risk exposure as a result of such transactions. We record all derivatives at fair value in the balance sheet as either other assets or other liabilities. See further discussion in Note 7.

Commitments and Letters of Credit
In the ordinary course of business, we enter into commitments to extend credit, commercial letters of credit, and standby letters of credit. Such financial instruments are recorded in the financial statements when they become payable. The credit risk associated with these commitments is evaluated in a manner similar to the allowance for loan losses. The RULC is presented separately in the balance sheet.

## Share-Based Compensation

Share-based compensation generally includes grants of stock options, restricted stock, and other awards to employees and nonemployee directors. We recognize the share-based awards in the statement of income based on their fair values. See further discussion in Note 16.

## Income Taxes

Deferred tax assets and liabilities are determined based on temporary differences between financial statement asset and liability amounts and their respective tax bases and are measured using enacted tax laws and rates. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in income in the period that includes the enactment date. Deferred tax assets are recognized subject to management's judgment that realization is more-likely-than-not. Unrecognized tax benefits for uncertain tax positions relate primarily to state tax contingencies. See further discussion in Note 14.

## Net Earnings Per Common Share

Net earnings per common share is based on net earnings applicable to common shareholders, which is net of preferred stock dividends. Basic net earnings per common share is based on the weighted average outstanding common shares during each year. Unvested share-based awards with rights to receive nonforfeitable dividends are considered participating securities and included in the computation of basic earnings per share. Diluted net earnings per common share is based on the weighted average outstanding common shares during each year, including
common stock equivalents (such as warrants, stock options and restricted stock). Diluted net earnings per common share excludes common stock equivalents whose effect is antidilutive. See further discussion in Note 15.

## 2.CERTAIN RECENT ACCOUNTING PRONOUNCEMENTS

In February 2013, the FASB issued ASU 2013-02, Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income. This new guidance under ASU 220, Comprehensive Income, follows ASUs 2011-12 and 2011-05, and finalizes the reporting requirements for reclassifications out of accumulated other comprehensive income ("AOCI"). Items reclassified out of AOCI to net income in their entirety must have the effect of the reclassification disclosed according to the respective income statement line item. Items not reclassified in their entirety must be cross-referenced to other disclosures in the footnotes. The entire reclassification information must be disclosed in one place, either on the face of the financial statements by income statement line item, or in a footnote. For public companies, adoption is required for interim or annual periods beginning after December 15, 2012, or the first quarter of 2013 for calendar-year companies. The guidance should be applied prospectively and allows for early adoption. Management currently does not expect the guidance to have a significant impact on the existing disclosures in the Company's financial statements.

In January 2013, the FASB issued ASU 2013-01, Scope Clarification of Disclosures about Offsetting Assets and Liabilities. This ASU limits the scope of ASU 2011-11 that was issued in December 2011 under ASC 210, Balance Sheet, to provide convergence to International Financial Reporting Standards ("IFRS") regarding common disclosure requirements for the offsetting of financial instruments. The new ASU only addresses offsetting disclosure requirements for derivatives (including bifurcated embedded derivatives), repurchase agreements and reverse repurchase agreements, and securities borrowing and lending transactions. Similar to ASU 2011-11, the new ASU is effective on a retrospective basis, including all prior periods presented, for interim and annual periods beginning on or after January 1, 2013. Management currently expects that this new guidance will not significantly impact the disclosures in the Company's financial statements.

In April 2011, the FASB issued ASU 2011-03, Reconsideration of Effective Control for Repurchase Agreements. The primary feature of this new accounting guidance under ASC 860, Transfers and Servicing, relates to the criteria that determine whether a sale or a secured borrowing occurred based on the transferor's maintenance of effective control over the transferred financial assets. The new guidance focuses on the transferor's contractual rights and obligations with respect to the transferred financial assets and not on the transferor's ability to perform under those rights and obligations. Accordingly, the collateral maintenance requirement is eliminated by ASU 2011-3 from the assessment of effective control. We adopted this new guidance effective January 1, 2012 as required. There was no material effect on the Company's financial statements.

Additional recent accounting pronouncements are discussed where applicable in the Notes to Consolidated Financial Statements.

## 3.MERGER AND ACQUISITION ACTIVITY

In August 2011, we recognized a $\$ 5.5$ million gain in other noninterest income from the sale of BServ, Inc. (dba BankServ) stock. We acquired the stock of this privately-owned company when we sold substantially all of the assets of our NetDeposit subsidiary in September 2010. Similar to BankServ, NetDeposit specialized in remote deposit capture and electronic payment technologies. We recognized in other noninterest income a pretax gain of approximately $\$ 13.7$ million when we sold NetDeposit.

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## 4.SUPPLEMENTAL CASH FLOW INFORMATION

Noncash activities are summarized as follows:

| (In thousands) | Year Ended December 31, |  |  |
| :--- | :--- | :--- | :--- |
|  | 2012 | 2011 | 2010 |
|  |  |  |  |
| Loans transferred to other real estate owned <br> Beneficial conversion feature transferred from common stock to preferred | $\$ 172,018$ | $\$ 301,454$ | $\$ 607,886$ |
| stock as a result of subordinated debt conversions | 15,232 | 43,139 | 56,834 |
| Subordinated debt exchanged for common stock <br> Subordinated debt converted to preferred stock <br> Preferred stock exchanged for common stock | - | - | 46,902 |
|  | 89,564 | 256,109 | 342,951 |
|  | - | - | 5,508 |

## 5.INVESTMENT SECURITIES

Investment securities are summarized below. Note 20 discusses the process to estimate fair value for investment securities.

December 31, 2012

| (In thousands) | Recognized in $\mathrm{OCI}{ }^{1}$ |  |  |  | Not recognized in OCI |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amortized cost | Gross unrealiz gains | Gross <br> unrealized losses | Carrying value | Gross unrealized gains | Gross <br> dunrealized losses | Estimated <br> fair <br> value |
| Held-to-maturity |  |  |  |  |  |  |  |
| Municipal securities | \$524,738 | \$- | \$- | \$524,738 | \$ 12,837 | \$ 709 | \$536,866 |
| Asset-backed securities: |  |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | 255,647 | - | 42,964 | 212,683 | 114 | 86,596 | 126,201 |
| Other | 21,858 | - | 2,470 | 19,388 | 709 | 8,523 | 11,574 |
| Other debt securities | 100 | - | - | 100 | - | - | 100 |
|  | \$802,343 | \$- | \$45,434 | \$756,909 | \$13,660 | \$95,828 | \$674,741 |
| Available-for-sale |  |  |  |  |  |  |  |
| U.S. Treasury securities | \$104,313 | \$211 | \$- | \$104,524 |  |  | \$ 104,524 |
| U.S. Government agencies and corporations: |  |  |  |  |  |  |  |
| Agency securities | 108,814 | 3,959 | 116 | 112,657 |  |  | 112,657 |
| Agency guaranteed mortgage-backed securities | 406,928 | 18,598 | 16 | 425,510 |  |  | 425,510 |
| Small Business Administration loan-backed securities | 1,124,322 | 29,245 | 639 | 1,152,928 |  |  | 1,152,928 |
| Municipal securities | 75,344 | 2,622 | 1,970 | 75,996 |  |  | 75,996 |
| Asset-backed securities: |  |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | 1,596,156 | 16,687 | 663,451 | 949,392 |  |  | 949,392 |
| Trust preferred securities - real estate investment trusts | 40,485 | - | 24,082 | 16,403 |  |  | 16,403 |
| Auction rate securities | 6,504 | 79 | 68 | 6,515 |  |  | 6,515 |
| Other | 25,614 | 701 | 6,941 | 19,374 |  |  | 19,374 |
|  | 3,488,480 | 72,102 | 697,283 | 2,863,299 |  |  | 2,863,299 |
| Mutual funds and other | 228,469 | 194 | 652 | 228,011 |  |  | 228,011 |
|  | \$3,716,949 | \$72,296 | \$697,935 | \$3,091,310 |  |  | \$3,091,310 |

December 31, 2011

|  |  | Recognized in OCI $^{1}$ |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

1 The gross unrealized losses recognized in OCI on HTM securities resulted from a previous transfer of AFS securities
to HTM and from OTTI.

The amortized cost and estimated fair value of investment debt securities are shown subsequently as of December 31, 2012 by expected maturity distribution for structured asset-backed collateralized debt obligations ("CDOs") and by contractual maturity distribution for other debt securities. Actual maturities may differ from expected or contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

|  | Held-to-maturity |  | Available-for-sale |  |
| :--- | :--- | :--- | :--- | :--- |
| (In thousands) | Amortized <br> cost | Estimated <br> fair <br> value | Amortized <br> cost | Estimated <br> fair <br> value |
| Due in one year or less | $\$ 67,669$ | $\$ 67,595$ | $\$ 515,587$ | $\$ 482,780$ |

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Due after one year through five years
Due after five years through ten years
Due after ten years

| 201,691 | 200,803 | $1,047,327$ | 957,269 |
| :--- | :--- | :--- | :--- |
| 181,721 | 156,202 | 625,883 | 554,217 |
| 351,262 | 250,141 | $1,299,683$ | 869,033 |
| $\$ 802,343$ | $\$ 674,741$ | $\$ 3,488,480$ | $\$ 2,863,299$ |

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The following is a summary of the amount of gross unrealized losses for debt securities and the estimated fair value by length of time the securities have been in an unrealized loss position:

| (In thousands) | December 31, 2012 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Gross <br> unrealized losses | Estimated <br> fair value | Gross <br> unrealized losses | Estimated <br> fair <br> value | Gross <br> unrealized losses | Estimated <br> fair <br> value |
| Held-to-maturity |  |  |  |  |  |  |
| Municipal securities | \$630 | \$42,613 | \$79 | \$5,910 | \$709 | \$48,523 |
| Asset-backed securities: |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | - | - | 129,560 | 126,019 | 129,560 | 126,019 |
| Other |  | - | 10,993 | 10,904 | 10,993 | 10,904 |
|  | \$630 | \$42,613 | \$ 140,632 | \$ 142,833 | \$ 141,262 | \$ 185,446 |
| Available-for-sale |  |  |  |  |  |  |
| U.S. Government agencies and corporations: |  |  |  |  |  |  |
| Agency securities | \$35 | \$18,633 | \$81 | \$6,916 | \$ 116 | \$25,549 |
| Agency guaranteed mortgage-backed securities | 10 | 6,032 | 6 | 629 | 16 | 6,661 |
| Small Business Administration loan-backed securities | 91 | 15,199 | 548 | 69,011 | 639 | 84,210 |
| Municipal securities | 61 | 4,898 | 1,909 | 11,768 | 1,970 | 16,666 |
| Asset-backed securities: |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | - | - | 663,451 | 765,421 | 663,451 | 765,421 |
| Trust preferred securities - real estate investment trusts | - | - | 24,082 | 16,403 | 24,082 | 16,403 |
| Auction rate securities | - | - | 68 | 2,459 | 68 | 2,459 |
| Other | - | - | 6,941 | 15,234 | 6,941 | 15,234 |
|  | 197 | 44,762 | 697,086 | 887,841 | 697,283 | 932,603 |
| Mutual funds and other | 652 | 112,324 | - | - | 652 | 112,324 |
|  | \$849 | \$157,086 | \$697,086 | \$887,841 | \$697,935 | \$ 1,044,927 |

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| (In thousands) | December 31, 2011 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value |
| Held-to-maturity |  |  |  |  |  |  |
| Municipal securities | \$415 | \$ 10,855 | \$668 | \$22,188 | \$1,083 | \$33,043 |
| Asset-backed securities: |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | - | - | 118,737 | 144,053 | 118,737 | 144,053 |
| Other | - | - | 11,249 | 13,364 | 11,249 | 13,364 |
| Other debt securities | 5 | 95 | - | - | 5 | 95 |
|  | \$420 | \$10,950 | \$130,654 | \$179,605 | \$131,074 | \$ 190,555 |
| Available-for-sale |  |  |  |  |  |  |
| U.S. Government agencies and corporations: |  |  |  |  |  |  |
| Agency securities | \$60 | \$13,308 | \$62 | \$3,880 | \$ 122 | \$17,188 |
| Agency guaranteed mortgage-backed securities | 102 | 52,267 | - | - | 102 | 52,267 |
| Small Business Administration loan-backed securities | 1,783 | 260,865 | 2,713 | 191,339 | 4,496 | 452,204 |
| Municipal securities | 1,305 | 15,011 | 395 | 4,023 | 1,700 | 19,034 |
| Asset-backed securities: |  |  |  |  |  |  |
| Trust preferred securities - banks and insurance | - | - | 880,509 | 695,365 | 880,509 | 695,365 |
| Trust preferred securities - real estate investment trusts | - | - | 21,614 | 18,645 | 21,614 | 18,645 |
| Auction rate securities | 158 | 27,998 | 1,324 | 34,115 | 1,482 | 62,113 |
| Other | - | - | 15,302 | 18,585 | 15,302 | 18,585 |
|  | 3,408 | 369,449 | 921,919 | 965,952 | 925,327 | 1,335,401 |
| Mutual funds and other | 6 | 167 | - | - | 6 | 167 |
|  | \$3,414 | \$369,616 | \$921,919 | \$965,952 | \$925,333 | \$1,335,568 |

At December 31, 2012 and 2011, respectively, 89 and 72 HTM and 302 and 525 AFS investment securities were in an unrealized loss position.

Other-Than-Temporary Impairment
We conduct a formal review of investment securities on a quarterly basis for the presence of other-than-temporary impairment ("OTTI"). We assess whether OTTI is present when the fair value of a debt security is less than its amortized cost basis at the balance sheet date (the vast majority of the investment portfolio are debt securities). Under these circumstances, OTTI is considered to have occurred if (1) we intend to sell the security; (2) it is "more likely than not" we will be required to sell the security before recovery of its amortized cost basis; or (3) the present value of expected cash flows is not sufficient to recover the entire amortized cost basis. The "more likely than not" criteria is a lower threshold than the "probable" criteria under previous guidance.

Credit-related OTTI is recognized in earnings while noncredit-related OTTI on securities not expected to be sold is recognized in OCI. Noncredit-related OTTI is based on other factors, including illiquidity. Presentation of OTTI is made in the statement of income on a gross basis with an offset for the amount of OTTI recognized in OCI. For securities classified as HTM, the amount of noncredit-related OTTI recognized in OCI is accreted using the effective interest rate method to the credit-adjusted expected cash flow amounts of the securities over future periods.

Our OTTI evaluation process takes into consideration current market conditions; fair value in relationship to cost; extent and nature of change in fair value; severity and duration of the impairment; recent events specific to the issuer or industry; creditworthiness of the issuer, including external credit ratings, changes, recent downgrades, and trends; volatility of
earnings and trends; current analysts' evaluations; all available information relevant to the collectibility of debt securities; and other key measures. In addition, we determine that we do not intend to sell the securities and it is not more likely than not that we will be required to sell the securities before recovery of their amortized cost basis. We consider any other relevant factors before concluding our evaluation for the existence of OTTI in our securities portfolio.

Additionally, under ASC 325-40, Beneficial Interests in Securitized Financial Assets, OTTI is recognized as a realized loss through earnings when there has been an adverse change in the holder's best estimate of cash flows expected to be collected such that the entire amortized cost basis will not be received. This is a change from previous guidance that a holder's best estimate of cash flows should be based upon those that "a market participant" would use.

The following summarizes the conclusions from our OTTI evaluation for those security types that incurred significant gross unrealized losses during 2012:

OTTI - Municipal Securities
The HTM securities are purchased directly from municipalities and are generally not rated by a credit rating agency. Most of the AFS securities are rated as investment grade by various credit rating agencies. Both the HTM and AFS securities are at fixed and variable rates with maturities from one to 25 years. Fair value changes of these securities are largely driven by interest rates. We perform credit quality reviews on these securities at each reporting period. Because the decline in fair value is not attributable to credit quality, no OTTI for these securities was recorded during 2012.

OTTI - Asset-Backed Securities
Trust preferred securities - banks and insurance: These CDO securities are interests in variable rate pools of trust preferred securities issued by trusts related to bank holding companies and insurance companies ("collateral issuers"). They are rated by one or more Nationally Recognized Statistical Rating Organizations ("NRSROs"), which are rating agencies registered with the Securities and Exchange Commission ("SEC"). The more junior securities were purchased generally at par, while the senior securities were purchased from Lockhart Funding LLC ("Lockhart") at their carrying values (generally par) and then adjusted to their lower fair values. The primary drivers that have given rise to the unrealized losses on CDOs with bank and insurance collateral are listed below:

Market yield requirements for bank CDO securities remain high. The financial crisis and economic downturn resulted in significant utilization of both the unique five-year deferral option, which each collateral issuer maintains during the life of the CDO, and the payment in kind feature described subsequently. The resulting increase in the rate of return demanded by the market for trust preferred CDOs remains dramatically higher than the contractual interest rates. Virtually all structured Asset-Backed Security ("ABS") fair values, including bank CDOs, deteriorated

1) significantly during the crisis, generally reaching a low in mid-2009. Prices for some structured products have since rebounded as the crucial unknowns related to value became resolved and as trading increased in these securities. Unlike these other structured products, CDO tranches backed by bank trust preferred securities continue to be characterized by considerable uncertainty surrounding collateral behavior, specifically including, but not limited to, prepayments; the future number, size and timing of bank failures; holding company bankruptcies; and allowed deferrals and subsequent resumption of payment or default due to nonpayment of contractual interest.
Structural features of the collateral make these CDO tranches difficult for market participants to model. The first feature unique to bank CDOs is the interest deferral feature previously noted. Throughout the crisis starting in 2008, certain banks within our CDO pools have exercised this prerogative. The extent to which these deferrals are likely
2) to either transition to default or, alternatively, come current prior to the five-year deadline is extremely difficult for market participants to assess. Our CDO pools include a bank that first exercised this deferral option as early as the second quarter of 2008. At December 31, 2012, 71 banks underlying our CDO tranches had come current after a period of deferral, while 196 were deferring, but remained within the allowed deferral period.
A second structural feature that is difficult to model is the payment in kind ("PIK") feature, which provides that upon reaching certain levels of collateral default or deferral, certain junior CDO tranches will not receive current interest
but will instead have the interest amount that is unpaid capitalized or deferred. The cash flow that would otherwise be paid to the junior CDO securities and the income notes is instead used to pay down the principal

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balance of the most senior CDO securities. If the current market yield required by market participants equaled the effective interest rate of a security, a market participant should be indifferent between receiving current interest and capitalizing and compounding interest for later payment. However, given the difference between current market rates and effective interest rates of the securities, market participants are not indifferent. The delay in payment caused by PIKing results in lower security fair values even if PIKing is projected to be fully cured. This feature is difficult to model and assess. It increases the risk premium the market applies to these securities.

Ratings are generally below-investment-grade for even some of the most senior tranches. Ratings on a number of

## 3)

CDO tranches vary significantly among rating agencies. The presence of a below-investment-grade rating by even a single rating agency will severely limit the pool of buyers, which causes greater illiquidity and therefore most likely a higher implicit discount rate/lower price with regard to that CDO tranche.
4) There is a lack of consistent disclosure by each CDO's trustee of the identity of collateral issuers; in addition, complex structures make projecting tranche return profiles difficult for nonspecialists in the product.
5) At purchase, the expectation of cash flow variability was limited. As a result of the crisis, we have seen extreme variability of collateral performance both compared to expectations and between different pools.
Our ongoing review of these securities determined that OTTI should be recorded for 2012.
Effective December 31, 2012, we added a probability of default ("PD") overlay model for deferrals to the ratio-based PD model we have used for several years. While the historic ratio-based PD model had proven predictive of bank closures, we observed new emerging loss patterns from long-term deferrals in late 2012. Developments supported greater risk of bankruptcy, debt restructurings, or alternative actions that could cause loss in excess of ratio-based PDs for remaining deferrals. The PD overlay model for deferrals quantified these risks for the remaining deferrals. The effect of applying the PD overlay model generated additional OTTI in 2012 of approximately $\$ 50.4$ million by itself and an additional $\$ 30.7$ million when combined with the prepayment assumption change. See further discussion in Note 20.
Trust preferred securities - real estate investment trusts ("REITs"): These CDO securities are variable rate pools of trust preferred securities primarily related to REITs, and are rated by one or more NRSROs. They were purchased generally at par. Unrealized losses were caused mainly by severe deterioration in mortgage REITs and homebuilder credit in addition to the same factors previously discussed for banks and insurance CDOs. Based on our review, no OTTI for these securities was recorded during 2012.
Other asset-backed securities: Most of these CDO securities were purchased in 2009 from Lockhart at their carrying values and then adjusted to fair value. Certain of these CDOs consist of ABS CDOs (also known as diversified structured finance CDOs). Unrealized losses since acquisition were caused mainly by deterioration in collateral quality and widening of credit spreads for asset backed securities. Based on our review, OTTI for one security in this asset group was recorded for 2012.
OTTI - U.S. Government Agencies and Corporations
Small Business Administration ("SBA") Loan-Backed Securities: These securities were generally purchased at premiums with maturities from five to 25 years and have principal cash flows guaranteed by the SBA. Because the decline in fair value is not attributable to credit quality, no OTTI for these securities was recorded during 2012.

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The following is a tabular rollforward of the total amount of credit-related OTTI, including amounts recognized in earnings:

| (In thousands) | 2012 |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | HTM | AFS | Total | HTM |

$\begin{aligned} & \text { Balance of credit-related OTTI at beginning } \\ & \text { of year }\end{aligned}(6,126) \$(314,860) \$(320,986) \$(5,357) \$(335,682) \$(341,039)$
Additions recognized in earnings during the
year:
Credit-related OTTI not previously recognized ${ }^{1}$
$(2,890)(5,654)(8,544)(769)(3,007)(3,776)$
Credit-related OTTI previously recognized when there is no intent to sell and no requirement to sell before recovery of $(4,533)(90,984)(95,517)-$ $(29,907)(29,907)$ amortized cost basis ${ }^{2}$
Subtotal of amounts recognized in earnings (7,423 ) (96,638 ) (104,061 ) (769 ) (32,914 ) (33,683 )
Reductions for securities sold or paid off during the year
Balance of credit-related OTTI at end of year
$\$(13,549) \$(394,494) \$(408,043) \$(6,126) \$(314,860) \$(320,986)$
${ }^{1}$ Relates to securities not previously impaired.
${ }^{2}$ Relates to additional impairment on securities previously impaired.
To determine the credit component of OTTI for all security types, we utilize projected cash flows as the best estimate of fair value. These cash flows are credit adjusted using, among other things, assumptions for default probability assigned to each portion of performing collateral. The credit-adjusted cash flows are discounted at a security specific coupon rate to identify any OTTI, and then at a market rate for valuation purposes.

For those securities with credit-related OTTI recognized in the statement of income, the amounts of pretax noncredit-related OTTI recognized in OCI were as follows:

| (In thousands) | 2012 | 2011 | 2010 |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| HTM | $\$ 16,718$ | $\$ 20,945$ | $\$-$ |
| AFS | 45,478 | 22,697 | 71,097 |
|  | $\$ 62,196$ | $\$ 43,642$ | $\$ 71,097$ |

The following summarizes gains and losses, including OTTI, that were recognized in the statement of income:

|  | 2012 <br> Gross <br> gains | Gross <br> losses | 2011 <br> Gross <br> gains | Gross <br> losses | Gross <br> gains | Gross <br> losses |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| (In thousands) |  |  |  |  |  |  |
| Investment securities: | $\$ 214$ | $\$ 7,423$ | $\$ 229$ | $\$ 769$ | $\$-$ | $\$ 151$ |
| Held-to-maturity | 25,120 | 102,428 | 21,793 | 43,068 | 11,153 | 85,302 |
| Available-for-sale |  |  |  |  |  |  |
| Other noninterest-bearing investments: | 23,218 | 11,965 | 9,449 | 2,938 | 5,221 | 11,214 |
| Nonmarketable equity securities | 48,552 | 121,816 | 31,471 | 46,775 | 16,374 | 96,667 |
|  |  | $\$(73,264)$ |  | $\$(15,304)$ | $\$(80,293)$ |  |
| Net losses |  | $\$(104,061)$ | $\$(33,683)$ | $\$(85,355)$ |  |  |


| Equity securities gains (losses), net | 11,253 | 6,511 | $(5,993$ |
| :--- | :--- | :--- | :--- |
| Fixed income securities gains, net | 19,544 | 11,868 | 11,055 |
| Net losses | $\$(73,264)$ | $\$(15,304)$ | $\$(80,293)$ |

Gains and losses on the sale of securities are recognized using the specific identification method and recorded in noninterest income.

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Nontaxable interest income on securities was $\$ 17.6$ million in 2012, $\$ 21.3$ million in 2011, and $\$ 26.7$ million in 2010. Securities with a carrying value of $\$ 1.5$ billion at both December 31, 2012 and 2011 were pledged to secure public and trust deposits, advances, and for other purposes as required by law. Securities are also pledged as collateral for security repurchase agreements.

## 6. LOANS AND ALLOWANCE FOR CREDIT LOSSES

Loans and Loans Held for Sale
Loans are summarized as follows according to major portfolio segment and specific loan class:
December 31,
(In thousands)

Loans held for sale
\$251,651
\$201,590
Commercial:
Commercial and industrial
Leasing
Owner occupied
Municipal
Total commercial
2012
2011

Commercial real estate:
Construction and land development
\$ 11,256,945
\$10,448,115
422,513 379,709
7,589,082
8,158,556
494,183 441,241

Term
Total commercial real estate
19,762,723
19,427,621

Consumer:
Home equity credit line
1,939,413 2,264,909

1-4 family residential
Construction and other consumer real estate
8,062,819
7,883,434
10,002,232
10,148,343

Bankcard and other revolving plans
Other
2,177,680 2,187,428

Total consumer
FDIC-supported loans
Total loans
4,350,329 3,921,216

FDIC-supported loans were acquired during 2009 and are indemnified by the Federal Deposit Insurance Corporation ("FDIC") under loss sharing agreements. The FDIC-supported loan balances presented in the accompanying schedules include purchased credit-impaired ("PCI") loans accounted for at their carrying values rather than their outstanding balances. See subsequent discussion under Purchased Loans.
Loan balances are presented net of unearned income and fees, which amounted to $\$ 137.5$ million at December 31, 2012 and \$133.1 million at December 31, 2011.
Owner occupied and commercial real estate ("CRE") loans include unamortized premiums of approximately $\$ 59.3$ million at December 31, 2012 and $\$ 73.4$ million at December 31, 2011.
Municipal loans generally include loans to municipalities with the debt service being repaid from general funds or pledged revenues of the municipal entity, or to private commercial entities or 501(c)(3) not-for-profit entities utilizing a pass-through municipal entity to achieve favorable tax treatment.
Loans with a carrying value of approximately $\$ 21.1$ billion at both December 31, 2012 and 2011 have been pledged at the Federal Reserve and various Federal Home Loan Banks ("FHLB") as collateral for current and potential borrowings.

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We sold loans totaling $\$ 1.7$ billion in 2012, $\$ 1.6$ billion in 2011, and $\$ 1.7$ billion in 2010, that were previously classified as loans held for sale. Loans reclassified to loans held for sale primarily consist of conforming residential mortgages. Amounts added to loans held for sale during these years were $\$ 1.7$ billion, $\$ 1.6$ billion, and $\$ 1.8$ billion, respectively. Income from loans sold, excluding servicing, was $\$ 30.7$ million in 2012, $\$ 17.5$ million in 2011, and $\$ 17.8$ million in 2010.
Allowance for Credit Losses
The ACL consists of the allowance for loan and lease losses ("ALLL") (also referred to as the allowance for loan losses) and the reserve for unfunded lending commitments ("RULC").
Allowance for Loan and Lease Losses
The ALLL represents our estimate of probable and estimable losses inherent in the loan and lease portfolio as of the balance sheet date. Losses are charged to the ALLL when recognized. Generally, commercial loans are charged off or charged down at the point at which they are determined to be uncollectible in whole or in part, or when 180 days past due unless the loan is well secured and in the process of collection. Consumer loans are either charged off or charged down to net realizable value no later than the month in which they become 180 days past due. Closed-end loans that are not secured by residential real estate are either charged off or charged down to net realizable value no later than the month in which they become 120 days past due. We establish the amount of the ALLL by analyzing the portfolio at least quarterly, and we adjust the provision for loan losses so the ALLL is at an appropriate level at the balance sheet date.
We determine our ALLL as the best estimate within a range of estimated losses. The methodologies we use to estimate the ALLL depend upon the impairment status and portfolio segment of the loan. The methodology for impaired loans is discussed subsequently. For the commercial and CRE segments, we use a comprehensive loan grading system to assign probability of default and loss given default ("LGD") grades to each loan. The credit quality indicators discussed subsequently are based on this grading system. PD and LGD grades are based on both financial and statistical models and loan officers' judgment. We create groupings of these grades for each subsidiary bank and loan class and calculate historic loss rates using a loss migration analysis that attributes historic realized losses to these loan grade groupings over the most recent 60 months.
For the consumer loan segment, we use roll rate models to forecast probable inherent losses. Roll rate models measure the rate at which consumer loans migrate from one delinquency category to the next worse delinquency category, and eventually to loss. We estimate roll rates for consumer loans using recent delinquency and loss experience by segmenting our consumer loan portfolio into separate pools based on common risk characteristics and separately calculating historical delinquency and loss experience for each pool. These roll rates are then applied to current delinquency levels to estimate probable inherent losses. Roll rates incorporate housing market trends inasmuch as these trends manifest themselves in charge-offs and delinquencies. In addition, our qualitative and environmental factors discussed subsequently incorporate the most recent housing market trends.
For FDIC-supported loans purchased with evidence of credit deterioration, we determine the ALLL according to separate accounting guidance. The accounting for these loans, including the allowance calculation, is described in the Purchased Loans section following.

After applying historical loss experience, as described above, we review the quantitatively derived level of ALLL for each segment using qualitative criteria and use those criteria to determine our estimate within the range. We track various risk factors that influence our judgment regarding the level of the ALLL across the portfolio segments. The current status and historical changes in qualitative and environmental factors may not be reflected in our quantitative models. These factors primarily include:
Asset quality trends
Risk management and loan administration practices
Risk identification practices

Effect of changes in the nature and volume of the portfolio
Existence and effect of any portfolio concentrations
National economic and business conditions
Regional and local economic and business conditions
Data availability and applicability
The magnitude of the impact of these factors on our qualitative assessment of the ALLL changes from quarter to quarter according to the extent these factors are already reflected in historic loss rates and according to the extent these factors diverge from one to another. We also consider the uncertainty inherent in the estimation process when evaluating the ALLL.
Reserve for Unfunded Lending Commitments
We also estimate a reserve for potential losses associated with off-balance sheet commitments and standby letters of credit. We determine the RULC using the same procedures and methodologies that we use for the ALLL. The loss factors used in the RULC are the same as the loss factors used in the ALLL, and the qualitative adjustments used in the RULC are the same as the qualitative adjustments used in the ALLL. We adjust the Company's unfunded lending commitments that are not unconditionally cancelable to an outstanding amount equivalent using credit conversion factors and we apply the loss factors to the outstanding equivalents.
Changes in Allowance for Credit Losses Assumptions
During the fourth quarter of 2011, we changed certain assumptions in our ACL estimation procedures including our loss migration model that we use to quantitatively estimate the ALLL and RULC for the commercial and CRE segments and the procedures that we use to adjust qualitatively the outputs from our quantitative models.

Prior to the fourth quarter of 2011, we used loss migration models based on loss experience over several look-back periods ranging from 6 to 60 months to estimate probable losses for the portions of the segments that were collectively evaluated for impairment. During the fourth quarter of 2011 and subsequently, the loss migrations models are based on loss experience over just the most recent 60 months. The loss emergence period was also extended from a static 18 months to a loss emergence period that varies by subsidiary bank based on charge-off experience. On average, the loss emergence period for the Company for the commercial lending and CRE segments is estimated to be approximately 25 months. We considered these assumption changes in assessing our qualitative adjustments to determine the appropriate level of ACL and made corresponding changes to our qualitative factors as described in the following paragraph. We made the change in order minimize the need for future assumption changes when credit quality improves to more normal levels and in order to increase the transparency of our ACL methodology. The above refinements in the quantitative portion of the ACL calculation did not have a material effect on the overall level of the ACL or the provision for loan losses.

Prior to the fourth quarter of 2011, we determined our adjustments for qualitative and environmental factors by estimating a single value for these adjustments. During the fourth quarter of 2011 and subsequently, we determine our adjustments for qualitative and environmental factors by estimating a point that represents our best estimate within a range of estimated losses. This best estimate is based on our assessment of current qualitative and environmental factor trends and their historical trends and behaviors. We made the change to explicitly recognize that the ACL estimate is inherently imprecise and could have a range of acceptable values and to increase the transparency of our ACL methodology. The above refinement in the qualitative portion of the ACL calculation did not have a material effect on the overall level of the ACL or the provision for loan losses.

During the first half of 2012, for all troubled debt restructurings ("TDRs") regardless of size, the ALLL was based on an individual impairment evaluation, considering facts and circumstances specific to each borrower, as described subsequently. For loans no longer reported as TDRs, the ALLL was based on the methodology consistent with our nonimpaired loans, as described previously. During the latter half of 2012, for qualifying TDRs (i.e., accruing

TDRs, nonaccruing TDRs less than $\$ 1$ million, and for loans no longer reported as TDRs since the beginning of 2012), the ALLL was based on a discounted cash flow analysis performed at the individual loan level, where credit losses are estimated based on historical loss statistics, derived from loans with similar risk characteristics (e.g., credit quality indicator and loan type), rather than the previous methodology that considered facts and circumstances specific to each borrower. The change was made in order to improve the efficiency associated with impairment analyses and because impairment for qualifying TDRs is accurately reflected through historical loss statistics, derived from loans with similar risk characteristics. This change in methodology had the effect of increasing the ALLL in the third quarter of 2012 by approximately $\$ 19$ million.

Changes in the ACL are summarized as follows:
December 31, 2012
(In thousands)
Allowance for loan losses:
Balance at beginning of year
Additions:
Provision for loan losses
Adjustment for FDIC-supported loans
Deductions:
Gross loan and lease charge-offs
Recoveries
Net loan and lease charge-offs
Balance at end of year
$\left.\begin{array}{llllll}\text { Commercial } & \begin{array}{l}\text { Commercial } \\ \text { real estate }\end{array} & \text { Consumer } & \begin{array}{l}\text { FDIC- } \\ \text { supported }{ }^{1}\end{array} & \text { Total } \\ \$ 629,552 & \$ 275,546 & \$ 123,115 & \$ 23,472 & \$ 1,051,685 & \\ 31,812 & (33,986 & ) & 18,389 & (1,988 & ) \\ \hline- & - & - & (14,542 & ) & (14,542\end{array}\right)$

Reserve for unfunded lending commitments:

| Balance at beginning of year | $\$ 77,232$ | $\$ 23,572$ | $\$ 1,618$ | $\$-$ | $\$ 102,422$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Provision charged (credited) to earnings | $(9,858$ | $)$ | 14,280 | $(35$ | $)$ |
| Balance at end of year | $\$ 67,374$ | $\$ 37,852$ | $\$ 1,583$ | $\$-$ | 4,387 |
|  |  |  |  |  | $\$ 106,809$ |
| Total allowance for credit losses: |  |  |  |  |  |
| Allowance for loan losses | $\$ 594,113$ | $\$ 193,771$ | $\$ 95,656$ | $\$ 12,547$ | $\$ 896,087$ |
| Reserve for unfunded lending commitments | 67,374 | 37,852 | 1,583 | - | 106,809 |
| Total allowance for credit losses | $\$ 661,487$ | $\$ 231,623$ | $\$ 97,239$ | $\$ 12,547$ | $\$ 1,002,896$ |

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December 31, 2011

| (In thousands) | Commercial | Commercial real estate | Consumer | FDICsupported ${ }^{1}$ | Total | $\begin{aligned} & \text { December 31, } \\ & 2010 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allowance for loan losses: |  |  |  |  |  |  |
| Balance at beginning of year | \$762,709 | \$487,235 | \$ 154,326 | \$ 37,673 | \$1,441,943 | \$ 1,532,379 |
| Additions: |  |  |  |  |  |  |
| Provision for loan losses | 46,557 | (21,940 | 42,720 | 7,195 | 74,532 | 852,693 |
| Adjustment for FDIC-supported loans | - | - | - | (8,851 | (8,851 ) | 39,824 |
| Deductions: |  |  |  |  |  |  |
| Gross loan and lease charge-offs | (228,026 | (223,974 | (88,660 ) | (19,497 | (560,157 ) | (1,073,813 ) |
| Recoveries | 48,312 | 34,225 | 14,729 | 6,952 | 104,218 | 90,860 |
| Net loan and lease charge-offs | (179,714 ) | (189,749 ) | (73,931 ) | (12,545 | (455,939 ) | (982,953 |
| Balance at end of year | \$629,552 | \$275,546 | \$123,115 | \$ 23,472 | \$1,051,685 | \$ 1,441,943 |
| Reserve for unfunded lending commitments: |  |  |  |  |  |  |
| Balance at beginning of year | \$83,352 | \$26,373 | \$1,983 | \$- | \$111,708 | \$ 116,445 |
| Provision charged (credited) to earnings | (6,120 | (2,801 | (365 | - | (9,286 | (4,737 |
| Balance at end of year | \$77,232 | \$23,572 | \$1,618 | \$- | \$102,422 | \$ 111,708 |
| Total allowance for credit losses: |  |  |  |  |  |  |
| Allowance for loan losses | \$629,552 | \$275,546 | \$123,115 | \$ 23,472 | \$ 1,051,685 | \$ 1,441,943 |
| Reserve for unfunded lending commitments | 77,232 | 23,572 | 1,618 | - | 102,422 | 111,708 |
| Total allowance for credit losses | \$706,784 | \$299,118 | \$ 124,733 | \$ 23,472 | \$ 1,154,107 | \$ 1,553,651 |
| ${ }^{1}$ The Purchased Loans section follow | ontains | r discu | related | FDIC-s | ted loans. |  |

The ALLL and outstanding loan balances according to the Company's impairment method are summarized as follows:

| (In thousands) | December 31, 2012 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Commercial | Commercial real estate | Consumer | FDICsupported | Total |
| Allowance for loan losses: |  |  |  |  |  |
| Individually evaluated for impairment | \$29,303 | \$21,903 | \$13,758 | \$- | \$64,964 |
| Collectively evaluated for impairment | 564,810 | 171,868 | 81,898 | 422 | 818,998 |
| Purchased loans with evidence of credit deterioration | - | - | - | 12,125 | 12,125 |
| Total | \$594,113 | \$193,771 | \$95,656 | \$12,547 | \$896,087 |
| Outstanding loan balances: |  |  |  |  |  |
| Individually evaluated for impairment | \$332,510 | \$410,926 | \$112,057 | \$1,149 | \$856,642 |
| Collectively evaluated for impairment | 19,430,213 | 9,591,306 | 7,259,994 | 57,896 | 36,339,409 |
| Purchased loans with evidence of credit deterioration | - | - | - | 469,196 | 469,196 |
| Total | \$19,762,723 | \$ 10,002,232 | \$7,372,051 | \$528,241 | \$37,665,247 |

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(In thousands)
Allowance for loan losses:
Individually evaluated for impairment
Collectively evaluated for impairment
Purchased loans with evidence of credit
deterioration
Total

Outstanding loan balances:
Individually evaluated for impairment Collectively evaluated for impairment Purchased loans with evidence of credit deterioration
Total
December 31, 2011

Nonaccrual and Past Due Loans
Loans are generally placed on nonaccrual status when payment in full of principal and interest is not expected, or the loan is 90 days or more past due as to principal or interest, unless the loan is both well secured and in the process of collection. Factors we consider in determining whether a loan is placed on nonaccrual include delinquency status, collateral value, borrower or guarantor financial statement information, bankruptcy status, and other information which would indicate that the full and timely collection of interest and principal is uncertain.
A nonaccrual loan may be returned to accrual status when all delinquent interest and principal become current in accordance with the terms of the loan agreement; the loan, if secured, is well secured; the borrower has paid according to the contractual terms for a minimum of six months; and analysis of the borrower indicates a reasonable assurance of the ability and willingness to maintain payments. Payments received on nonaccrual loans are applied as a reduction to the principal outstanding.
Closed-end loans with payments scheduled monthly are reported as past due when the borrower is in arrears for two or more monthly payments. Similarly, open-end credit such as charge-card plans and other revolving credit plans are reported as past due when the minimum payment has not been made for two or more billing cycles. Other multi-payment obligations (i.e., quarterly, semiannual, etc.), single payment, and demand notes are reported as past due when either principal or interest is due and unpaid for a period of 30 days or more.

Nonaccrual loans are summarized as follows:

| (In thousands) | 2012 | 2011 |
| :--- | :--- | :--- |
|  |  |  |
| Loans held for sale | $\$-$ | $\$ 18,216$ |
| Commercial: | $\$ 90,859$ | $\$ 126,468$ |
| Commercial and industrial | 838 | 1,546 |
| Leasing | 206,031 | 239,203 |
| Owner occupied | 9,234 | - |
| Municipal | 306,962 | 367,217 |
| Total commercial |  |  |
| Commercial real estate: | 107,658 | 219,837 |
| Construction and land development | 124,615 | 156,165 |
| Term | 232,273 | 376,002 |
| Total commercial real estate |  |  |
| Consumer: | 14,247 | 18,376 |
| Home equity credit line | 70,180 | 90,857 |
| 1-4 family residential | 4,560 | 12,096 |
| Construction and other consumer real estate | 1,190 | 346 |
| Bankcard and other revolving plans | 1,398 | 2,498 |
| Other | 91,575 | 124,173 |
| Total consumer loans | 17,343 | 25,531 |
| FDIC-supported loans | $\$ 648,153$ | $\$ 892,923$ |
| Total |  |  |

Past due loans (accruing and nonaccruing) are summarized as follows:
December 31, 2012

| (In thousands) | Current | 30-89 days past due | $90+\text { days }$ <br> past due | Total past due | Total loans | Accruing loans 90+ days past due | Nonaccrual loans that are current ${ }^{1}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loans held for sale | \$251,651 | \$- | \$- | \$- | \$251,651 | \$- | \$- |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial | \$11,124,639 | \$73,555 | \$58,751 | \$132,306 | \$11,256,945 | \$4,013 | \$ 32,389 |
| Leasing | 421,590 | 115 | 808 | 923 | 422,513 | - | - |
| Owner occupied | 7,447,083 | 56,504 | 85,495 | 141,999 | 7,589,082 | 1,822 | 100,835 |
| Municipal | 494,183 | - | - | - | 494,183 | - | 9,234 |
| Total commercial | 19,487,495 | 130,174 | 145,054 | 275,228 | 19,762,723 | 5,835 | 142,458 |
| Commercial real estate: |  |  |  |  |  |  |  |
| Construction and land development | 1,836,284 | 66,139 | 36,990 | 103,129 | 1,939,413 | 853 | 50,044 |
| Term | 7,984,819 | 24,730 | 53,270 | 78,000 | 8,062,819 | 107 | 54,546 |
| Total commercial real estate | 9,821,103 | 90,869 | 90,260 | 181,129 | 10,002,232 | 960 | 104,590 |
| Consumer: |  |  |  |  |  |  |  |
| Home equity credit line | 2,169,722 | 4,036 | 3,922 | 7,958 | 2,177,680 | - | 8,846 |
| 1-4 family residential | 4,282,611 | 24,060 | 43,658 | 67,718 | 4,350,329 | 1,423 | 21,945 |
| Construction and other consumer real estate | 314,931 | 4,344 | 1,960 | 6,304 | 321,235 | 395 | 2,500 |
| Bankcard and other revolving plans | 302,587 | 2,439 | 1,402 | 3,841 | 306,428 | 1,010 | 721 |
| Other | 213,930 | 1,411 | 1,038 | 2,449 | 216,379 | 107 | 275 |
| Total consumer loans | 7,283,781 | 36,290 | 51,980 | 88,270 | 7,372,051 | 2,935 | 34,287 |
| FDIC-supported loans | 454,333 | 12,407 | 61,501 | 73,908 | 528,241 | 52,033 | 7,393 |
| Total | \$37,046,712 | \$269,740 | \$348,795 | \$618,535 | \$37,665,247 | \$61,763 | \$288,728 |

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December 31, 2011
$\left.\begin{array}{llllllll} & & & & & \begin{array}{l}\text { Accruing } \\ \text { loans }\end{array} & \begin{array}{l}\text { Nonaccrual } \\ \text { loans }\end{array} \\ \text { (In thousands) }\end{array}\right)$
${ }^{1}$ Represents nonaccrual loans that are not past due more than 30 days; however, full payment of principal and interest is still not expected.
Credit Quality Indicators
In addition to the past due and nonaccrual criteria, we also analyze loans using a loan grading system. We generally assign internal grades to loans with commitments less than $\$ 500,000$ based on the performance of those loans.
Performance-based grades follow our definitions of Pass, Special Mention, Substandard, and Doubtful, which are consistent with published definitions of regulatory risk classifications.
Definitions of Pass, Special Mention, Substandard, and Doubtful are summarized as follows:
Pass: A Pass asset is higher quality and does not fit any of the other categories described below. The likelihood of loss is considered remote.
Special Mention: A Special Mention asset has potential weaknesses that may be temporary or, if left uncorrected, may result in a loss. While concerns exist, the bank is currently protected and loss is considered unlikely and not imminent. Substandard: A Substandard asset is inadequately protected by the current sound worth and paying capacity of the obligor or of the collateral pledged, if any. Assets so classified have well defined weaknesses and are characterized by the distinct possibility that the bank may sustain some loss if deficiencies are not corrected.
Doubtful: A Doubtful asset has all the weaknesses inherent in a Substandard asset with the added characteristics that the weaknesses make collection or liquidation in full highly questionable.

We generally assign internal grades to commercial and CRE loans with commitments equal to or greater than $\$ 500,000$ based on financial and statistical models, individual credit analysis, and loan officer judgment. For these larger loans, we assign multiple grades within the Pass classification or one of the following four grades: Special Mention, Substandard, Doubtful, and Loss. Loss indicates that the outstanding balance has been charged-off. We evaluate our credit quality information such as risk grades at least quarterly, or as soon as we identify information that might warrant an upgrade or downgrade. Risk grades are then updated as necessary.
For consumer loans, we generally assign internal risk grades similar to those described previously based on payment performance. These are generally assigned with either a Pass or Substandard grade and are reviewed as we identify information that might warrant an upgrade or downgrade.
Outstanding loan balances (accruing and nonaccruing) categorized by these credit quality indicators are summarized as follows:

December 31, 2012

| (In thousands) | Pass | Special <br> Mention | Substandard | Doubtful | Total <br> loans | Total allowance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loans held for sale | \$251,651 | \$- | \$- | \$- | \$251,651 | \$- |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$10,717,594 | \$198,645 | \$336,230 | \$4,476 | \$11,256,945 |  |
| Leasing | 419,482 | 226 | 2,805 | - | 422,513 |  |
| Owner occupied | 6,833,923 | 138,539 | 612,011 | 4,609 | 7,589,082 |  |
| Municipal | 453,193 | 31,756 | 9,234 | - | 494,183 |  |
| Total commercial | 18,424,192 | 369,166 | 960,280 | 9,085 | 19,762,723 | \$594,113 |
| Commercial real estate: |  |  |  |  |  |  |
| Construction and land development | 1,648,215 | 57,348 | 233,374 | 476 | 1,939,413 |  |
| Term | 7,433,789 | 237,201 | 388,914 | 2,915 | 8,062,819 |  |
| Total commercial real estate | 9,082,004 | 294,549 | 622,288 | 3,391 | 10,002,232 | 193,771 |
| Consumer: |  |  |  |  |  |  |
| Home equity credit line | 2,138,693 | 85 | 38,897 | 5 | 2,177,680 |  |
| 1-4 family residential | 4,234,426 | 4,316 | 111,063 | 524 | 4,350,329 |  |
| Construction and other consumer real estate | 313,499 | 218 | 7,518 | - | 321,235 |  |
| Bankcard and other revolving plans | 298,665 | 23 | 7,740 | - | 306,428 |  |
| Other | 209,293 | 3,211 | 3,875 | - | 216,379 |  |
| Total consumer loans | 7,194,576 | 7,853 | 169,093 | 529 | 7,372,051 | 95,656 |
| FDIC-supported loans | 327,609 | 24,980 | 175,652 | - | 528,241 | 12,547 |
| Total | \$35,028,381 | \$696,548 | \$ 1,927,313 | \$13,005 | \$37,665,247 | \$896,087 |

[^1]| (In thousands) | December 31, 2011 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Pass | Special <br> Mention | Substandard | Doubtful | Total loans | Total allowance |
| Loans held for sale | \$182,626 | \$- | \$18,964 | \$- | \$201,590 | \$- |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$9,725,400 | \$271,845 | \$442,139 | \$8,731 | \$ 10,448,115 |  |
| Leasing | 362,711 | 5,878 | 11,120 | - | 379,709 |  |
| Owner occupied | 7,481,207 | 184,821 | 486,584 | 5,944 | 8,158,556 |  |
| Municipal | 425,807 | 15,434 | - | - | 441,241 |  |
| Total commercial | 17,995,125 | 477,978 | 939,843 | 14,675 | 19,427,621 | \$629,552 |
| Commercial real estate: |  |  |  |  |  |  |
| Construction and land development | 1,647,741 | 187,323 | 426,152 | 3,693 | 2,264,909 |  |
| Term | 7,243,678 | 196,377 | 437,390 | 5,989 | 7,883,434 |  |
| Total commercial real estate | 8,891,419 | 383,700 | 863,542 | 9,682 | 10,148,343 | 275,546 |
| Consumer: |  |  |  |  |  |  |
| Home equity credit line | 2,136,190 | 106 | 51,089 | 43 | 2,187,428 |  |
| 1-4 family residential | 3,788,958 | 5,736 | 126,277 | 245 | 3,921,216 |  |
| Construction and other consumer real estate | 274,712 | 12,206 | 16,967 | 1,988 | 305,873 |  |
| Bankcard and other revolving plans | 278,767 | 3,832 | 8,419 | - | 291,018 |  |
| Other | 221,114 | 163 | 4,256 | 7 | 225,540 |  |
| Total consumer loans | 6,699,741 | 22,043 | 207,008 | 2,283 | 6,931,075 | 123,115 |
| FDIC-supported loans | 499,955 | 35,877 | 215,032 | 6 | 750,870 | 23,472 |
| Total | \$34,086,240 | \$919,598 | \$2,225,425 | \$26,646 | \$37,257,909 | \$1,051,685 |

Impaired Loans
Loans are considered impaired when, based on current information and events, it is probable that we will be unable to collect all amounts due in accordance with the contractual terms of the loan agreement, including scheduled interest payments. For our non-PCI loans, if a nonaccrual loan has a balance greater than $\$ 1$ million or if a loan is a TDR, including TDRs that subsequently default, we evaluate the loan for impairment and estimate a specific reserve for the loan for all portfolio segments under applicable accounting guidance. Smaller nonaccrual loans are pooled for ALLL estimation purposes. PCI loans in our FDIC-supported portfolio segment are included in impaired loans and are accounted for under separate accounting guidance. See subsequent discussion under Purchased Loans.
When a loan is impaired, we estimate a specific reserve for the loan based on the projected present value of the loan's future cash flows discounted at the loan's effective interest rate, the observable market price of the loan, or the fair value of the loan's underlying collateral less the cost to sell. The process of estimating future cash flows also incorporates the same determining factors discussed previously under nonaccrual loans. When we base the impairment amount on the fair value of the loan's underlying collateral, we generally charge off the portion of the balance that is impaired, such that these loans do not have a specific reserve in the ALLL. Payments received on impaired loans that are accruing are recognized in interest income, according to the contractual loan agreement. Payments received on impaired loans that are on nonaccrual are not recognized in interest income, but are applied as a reduction to the principal outstanding. The amount of interest income recognized on a cash basis during the time the loans were impaired within the year was $\$ 0.5$ million in 2012 and $\$ 2.0$ million in 2011.
Information on all impaired loans is summarized as follows, including the average recorded investment and interest income recognized for the years ended December 31, 2012 and 2011:

|  | December 31, 2012 |  |  |  |  | Year Ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | Unpaid principal balance | Recorded with no allowance | nvestment with allowance | Total recorded investment | Related allowance | Average recorded investment | Interest income recognized |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial | \$176,521 | \$27,035 | \$ 119,780 | \$146,815 | \$ 12,198 | \$199,238 | \$3,557 |
| Owner occupied | 210,319 | 79,413 | 106,282 | 185,695 | 17,105 | 262,511 | 2,512 |
| Municipal | - | - | - | - | - | - | - |
| Total commercial | 386,840 | 106,448 | 226,062 | 332,510 | 29,303 | 461,749 | 6,069 |
| Commercial real estate: |  |  |  |  |  |  |  |
| Construction and land development | 182,385 | 67,241 | 85,855 | 153,096 | 5,178 | 274,226 | 4,785 |
| Term | 310,242 | 70,718 | 187,112 | 257,830 | 16,725 | 410,901 | 7,298 |
| Total commercial real estate | 492,627 | 137,959 | 272,967 | 410,926 | 21,903 | 685,127 | 12,083 |
| Consumer: |  |  |  |  |  |  |  |
| Home equity credit line | 14,339 | 8,055 | 3,444 | 11,499 | 297 | 2,766 | 42 |
| 1-4 family residential | 108,934 | 42,602 | 49,867 | 92,469 | 12,921 | 107,118 | 1,629 |
| Construction and other consumer real estate | 7,054 | 2,710 | 3,085 | 5,795 | 517 | 9,697 | 188 |
| Bankcard and other revolving plans | 287 | - | 287 | 287 | 1 | 24 | - |
| Other | 2,454 | 1,832 | 175 | 2,007 | 22 | 1,055 | - |
| Total consumer loans | 133,068 | 55,199 | 56,858 | 112,057 | 13,758 | 120,660 | 1,859 |
| FDIC-supported loans | 895,804 | 275,187 | 195,158 | 470,345 | 12,125 | 622,125 | 89,921 |
| Total | \$ 1,908,339 | \$574,793 | \$751,045 | \$1,325,838 | \$77,089 | \$ 1,889,661 | \$ 109,932 |
|  | December 31, 2011 |  |  |  |  | Year Ended |  |
| (In thousands) | Unpaid principal balance | Recorded with no allowance | investment with allowance | Total recorded investment | Related allowance | Average recorded investment | Interest income recognized |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial | \$212,263 | \$69,492 | \$66,438 | \$ 135,930 | \$6,373 | \$184,280 | \$ 1,967 |
| Owner occupied | 258,173 | 135,555 | 78,177 | 213,732 | 5,083 | 280,121 | 2,829 |
| Municipal | - | - | - | - | - | 2,937 |  |
| Total commercial | 470,436 | 205,047 | 144,615 | 349,662 | 11,456 | 467,338 | 4,796 |
| Commercial real estate: |  |  |  |  |  |  |  |
| Construction and land development | 405,499 | 178,113 | 136,634 | 314,747 | 8,925 | 439,803 | 5,026 |
| Term | 414,998 | 187,345 | 165,930 | 353,275 | 12,046 | 398,841 | 9,113 |
| Total commercial real estate | 820,497 | 365,458 | 302,564 | 668,022 | 20,971 | 838,644 | 14,139 |
| Consumer: |  |  |  |  |  |  |  |
| Home equity credit line | 1,955 | 384 | 1,469 | 1,853 | 411 | 1,381 | 1 |
| 1-4 family residential | 116,498 | 58,392 | 39,960 | 98,352 | 7,555 | 105,794 | 1,408 |
| Construction and other consumer real estate | 13,340 | 4,537 | 6,188 | 10,725 | 1,026 | 12,327 | 84 |
| Bankcard and other revolving plans |  | - | - | - | - | 32 | - |
| Other | 2,889 | 2,840 | 28 | 2,868 | 3 | 3,626 | 1 |
| Total consumer loans | 134,682 | 66,153 | 47,645 | 113,798 | 8,995 | 123,160 | 1,494 |

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FDIC-supported loans
$\begin{array}{llllllll}919,869 & 296,741 & 373,891 & 670,632 & 22,320 & 769,646 & 120,067 & 1\end{array}$
Total
$\begin{array}{lllllll}\$ 2,345,484 & \$ 933,399 & \$ 868,715 & \$ 1,802,114 & \$ 63,742 & \$ 2,198,788 & \$ 140,496\end{array}$
${ }_{1}$ The balance of interest income recognized results primarily from accretion of interest income on impaired FDIC-supported loans.

Modified and Restructured Loans
Loans may be modified in the normal course of business for competitive reasons or to strengthen the Company's position. Loan modifications and restructurings may also occur when the borrower experiences financial difficulty and needs temporary or permanent relief from the original contractual terms of the loan. These modifications are structured on a loan-by-loan basis and, depending on the circumstances, may include extended payment terms, a modified interest rate, forgiveness of principal, or other concessions. Loans that have been modified to accommodate a borrower who is experiencing financial difficulties, and for which the Company has granted a concession that it would not otherwise consider, are considered TDRs.
We consider many factors in determining whether to agree to a loan modification involving concessions, and seek a solution that will both minimize potential loss to the Company and attempt to help the borrower. We evaluate borrowers' current and forecasted future cash flows, their ability and willingness to make current contractual or proposed modified payments, the value of the underlying collateral (if applicable), the possibility of obtaining additional security or guarantees, and the potential costs related to a repossession or foreclosure and the subsequent sale of the collateral.
TDRs are classified as either accrual or nonaccrual loans. A loan on nonaccrual and restructured as a TDR will remain on nonaccrual status until the borrower has proven the ability to perform under the modified structure for a minimum of six months, and there is evidence that such payments can and are likely to continue as agreed. Performance prior to the restructuring, or significant events that coincide with the restructuring, are included in assessing whether the borrower can meet the new terms and may result in the loan being returned to accrual at the time of restructuring or after a shorter performance period. If the borrower's ability to meet the revised payment schedule is uncertain, the loan remains classified as a nonaccrual loan. A TDR loan that specifies an interest rate that at the time of the restructuring is greater than or equal to the rate the bank is willing to accept for a new loan with comparable risk may not be reported as a TDR or an impaired loan in the calendar years subsequent to the restructuring if it is in compliance with its modified terms.
As of December 31, 2012, TDR balances reflected recent changes in regulatory interpretative guidance from the Office of the Comptroller of the Currency ("OCC") for national banks whose consumer borrowers had not reaffirmed their debt discharged in a Chapter 7 bankruptcy. The guidance states that national banks should write down affected loans to their collateral values and reclassify them as TDRs, even if the borrower is current as to principal and interest payments. Similar guidance has not been promulgated for banks with state charters by either the FDIC or the Federal Reserve. During the fourth quarter of 2012, we adopted this guidance for all of our subsidiary banks, which increased the total nonaccruing TDR balance by approximately $\$ 6.7$ million and charge-offs by approximately $\$ 5.0$ million. The impact on the ALLL was insignificant.
Selected information on TDRs at year end that includes the recorded investment on an accruing and nonaccruing basis by loan class and modification type is summarized in the following schedules:
(In thousands)

Accruing
Commercial:

| Commercial and industrial | \$5,388 | \$6,139 | \$- | \$3,585 | \$ 17,647 | \$ 44,684 | \$77,443 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Owner occupied | 20,963 | 12,104 | - | 4,013 | 9,305 | 13,598 | 59,983 |
| Total commercial | 26,351 | 18,243 | - | 7,598 | 26,952 | 58,282 | 137,426 |
| Commercial real estate: Construction and land development | 1,718 | 9,868 | 2 | 59 | 8,432 | 30,248 | 50,327 |
| Term | 30,118 | 1,854 | 8,433 | 3,807 | 32,302 | 82,809 | 159,323 |
| Total commercial real estate | 31,836 | 11,722 | 8,435 | 3,866 | 40,734 | 113,057 | 209,650 |
| Consumer: |  |  |  |  |  |  |  |
| Home equity credit line | 744 | - | 5,965 | - | 300 | 218 | 7,227 |
| 1-4 family residential | 2,665 | 1,324 | 5,923 | 147 | 3,319 | 36,199 | 49,577 |
| Construction and other consumer real estate | 147 | - | - | - | 641 | 2,354 | 3,142 |
| Other | - | 3 | - | - | 1 | - | 4 |
| Total consumer loans | 3,556 | 1,327 | 11,888 | 147 | 4,261 | 38,771 | 59,950 |
| Total accruing | 61,743 | 31,292 | 20,323 | 11,611 | 71,947 | 210,110 | 407,026 |
| Nonaccruing |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial | 318 | 5,667 | - | 480 | 2,035 | 17,379 | 25,879 |
| Owner occupied | 3,822 | 4,816 | 654 | 4,701 | 7,643 | 7,803 | 29,439 |
| Total commercial | 4,140 | 10,483 | 654 | 5,181 | 9,678 | 25,182 | 55,318 |
| Commercial real estate: |  |  |  |  |  |  |  |
| Construction and land development | 18,255 | 1,308 | - | - | 1,807 | 68,481 | 89,851 |
| Term | 3,042 | 536 | - | 2,645 | 9,389 | 17,718 | 33,330 |
| Total commercial real estate | 21,297 | 1,844 | - | 2,645 | 11,196 | 86,199 | 123,181 |
| Consumer: |  |  |  |  |  |  |  |
| Home equity credit line | - | - | 4,008 | - | 131 | 143 | 4,282 |
| 1-4 family residential | 4,697 | 5,637 | 4,048 | - | 1,693 | 14,240 | 30,315 |
| Construction and other consumer real estate | 7 | 1,671 | - | - | - | 243 | 1,921 |
| Bankcard and other revolving plans | - | 287 | - | - | - | - | 287 |
| Other | - | - | - | 172 | - | - | 172 |
| Total consumer loans | 4,704 | 7,595 | 8,056 | 172 | 1,824 | 14,626 | 36,977 |
| Total nonaccruing | 30,141 | 19,922 | 8,710 | 7,998 | 22,698 | 126,007 | 215,476 |
| Total | \$91,884 | \$51,214 | \$ 29,033 | \$ 19,609 | \$94,645 | \$ 336,117 | \$622,502 |


|  | December Recorded | 31,2011 nestment re | sulting from | the follow | g modifica | ion types: |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | Interest <br> rate below market | Maturity or term extension | Principal forgiveness | Payment deferral | Other ${ }^{1}$ | Multiple modificat types ${ }^{2}$ | Total |
| Accruing |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial | \$302 | \$7,727 | \$- | \$ 1,955 | \$27,370 | \$4,517 | \$41,871 |
| Owner occupied | 1,875 | 15,224 | 37 | 1,008 | 5,504 | 20,449 | 44,097 |
| Total commercial | 2,177 | 22,951 | 37 | 2,963 | 32,874 | 24,966 | 85,968 |
| Commercial real estate: |  |  |  |  |  |  |  |
| Construction and land development | 644 | 33,284 | 565 | - | 28,911 | 34,862 | 98,266 |
| Term | 2,738 | 33,885 | 3,027 | 23,640 | 54,031 | 95,868 | 213,189 |
| Total commercial real estate | 3,382 | 67,169 | 3,592 | 23,640 | 82,942 | 130,730 | 311,455 |
| Consumer: |  |  |  |  |  |  |  |
| Home equity credit line | - | - | - | - | 32 | - | 32 |
| 1-4 family residential | 3,270 | 1,663 | 525 | - | 6,103 | 34,839 | 46,400 |
| Construction and other consumer real estate | 166 | 1,444 | - | - | 635 | 1,981 | 4,226 |
| Other | - | 28 | - | - | - | - | 28 |
| Total consumer loans | 3,436 | 3,135 | 525 | - | 6,770 | 36,820 | 50,686 |
| Total accruing | 8,995 | 93,255 | 4,154 | 26,603 | 122,586 | 192,516 | 448,109 |
| Nonaccruing |  |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |  |
| Commercial and industrial | 3,526 | 6,094 | - | 1,429 | 8,384 | 10,202 | 29,635 |
| Owner occupied | 4,464 | 1,101 | 715 | 6,575 | 17,070 | 10,300 | 40,225 |
| Total commercial | 7,990 | 7,195 | 715 | 8,004 | 25,454 | 20,502 | 69,860 |
| Commercial real estate: |  |  |  |  |  |  |  |
| Construction and land development | 15,088 | 3,348 | 19 | 2,060 | 7,441 | 94,502 | 122,458 |
| Term | 3,445 | 50 | - | 4,250 | 4,724 | 65,316 | 77,785 |
| Total commercial real estate | 18,533 | 3,398 | 19 | 6,310 | 12,165 | 159,818 | 200,243 |
| Consumer: |  |  |  |  |  |  |  |
| Home equity credit line | 195 | - | - | - | 253 | 69 | 517 |
| 1-4 family residential | 1,386 | 85 | 939 | 718 | 1,391 | 18,476 | 22,995 |
| Construction and other consumer real estate | 18 | 1,837 | - | - | - | 355 | 2,210 |
| Total consumer loans | 1,599 | 1,922 | 939 | 718 | 1,644 | 18,900 | 25,722 |
| Total nonaccruing | 28,122 | 12,515 | 1,673 | 15,032 | 39,263 | 199,220 | 295,825 |
| Total | \$37,117 | \$ 105,770 | \$ 5,827 | \$41,635 | \$ 161,849 | \$ 391,736 | \$743,934 |
| ${ }^{1}$ Includes TDRs that resulted from other modification types including, but not limited to, a legal judgment awarded on different terms, a bankruptcy plan confirmed on different terms, a settlement that includes the delivery of collateral in exchange for debt reduction, etc. <br> ${ }^{2}$ Includes TDRs that resulted from a combination of any of the previous modification types. |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Unused commitments to extend credit on TDRs amounted to approximately \$13 million at December 31, 2012 and \$9 million at December 31, 2011. |  |  |  |  |  |  |  |
| The total recorded investment of all TDRs in which interest rates were modified below market was $\$ 225.6$ million at December 31, 2012 and $\$ 269.9$ million at December 31, 2011. These loans are included in the previous schedule in the columns for interest rate below market and multiple modification types. |  |  |  |  |  |  |  |

The net financial impact on interest income due to interest rate modifications below market for accruing TDRs is summarized in the following schedule:
(In thousands)
Year Ended
December 31, 20122011
Commercial:
Commercial and industrial
Owner occupied
Total commercial

| $\$(287$ | $)$ | $\$(46$ | $)$ |
| :--- | :--- | :--- | :--- |
| $(1,612$ | $)$ | $(1,650$ | $)$ |
| $(1,899$ | $)$ | $(1,696$ | $)$ |
|  |  |  |  |
| $(1,069$ | $)$ | $(244$ | $)$ |
| $(6,664$ | $)$ | $(7,096$ | $)$ |
| $(7,733$ | $)$ | $(7,340$ | $)$ |
| $(86$ | $)$ | - |  |
| $(16,164$ | $)$ | $(10,188$ | $)$ |
| $(674$ | $)$ | $(406$ | $)$ |
| $(16,924$ | $)$ | $(10,594$ | $)$ |
| $\$(26,556$ | $)^{1}$ | $\$(19,630$ | $)^{1}$ |

Commercial real estate:
Construction and land development (1,069) (244)
Term
Total commercial real estate
Consumer:
Home equity credit line
1-4 family residential
Construction and other consumer real estate
Total consumer loans
Total decrease to interest income
$\$(26,556 \quad)^{1} \$(19,630 \quad)^{1}$
${ }_{1}$ Calculated based on the difference between the modified rate and the premodified rate applied to the recorded investment.
On an ongoing basis, we monitor the performance of all TDRs according to their restructured terms. Subsequent payment default is defined in terms of delinquency, when principal or interest payments are past due 90 days or more for commercial loans, or 60 days or more for consumer loans.
As of December 31, 2012, the recorded investment of accruing and nonaccruing TDRs that had a payment default during the year listed below (and are still in default at year-end) and are within 12 months or less of being modified as TDRs is as follows:

| (In thousands) | December 31, 2012 |  |  | December 31, 2011 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Accruing | Nonaccruing | Total | Accruing | Nonaccruing | Total |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$- | \$1,816 | \$1,816 | \$35 | \$1,700 | \$1,735 |
| Owner occupied | 159 | 679 | 838 | - | 441 | 441 |
| Total commercial | 159 | 2,495 | 2,654 | 35 | 2,141 | 2,176 |
| Commercial real estate: |  |  |  |  |  |  |
| Construction and land development | - | - | - | - | 11,667 | 11,667 |
| Term | - | - | - | - | 5,971 | 5,971 |
| Total commercial real estate | - | - | - | - | 17,638 | 17,638 |
| Consumer: |  |  |  |  |  |  |
| Home equity credit line | - | 336 | 336 | - | - | - |
| 1-4 family residential | - | 8,085 | 8,085 | - | 2,745 | 2,745 |
| Total consumer loans | - | 8,421 | 8,421 | - | 2,745 | 2,745 |
| Total | \$159 | \$10,916 | \$11,075 | \$35 | \$22,524 | \$22,559 |

Note: Total loans modified as TDRs during the 12 months previous to December 31, 2012 and December 31, 2011 were $\$ 174.0$ million and $\$ 327.3$ million, respectively.

## Concentrations of Credit Risk

We perform an ongoing analysis of our loan portfolio to evaluate whether there is any significant exposure to any concentrations of credit risk. These potential concentrations include, but are not limited to, individual borrowers, groups of borrowers, industries, geographies, collateral types, sponsors, etc. Such credit risks (whether on- or off-balance sheet) may occur when groups of borrowers or counterparties have similar economic characteristics and are similarly affected by changes in economic or other conditions. Credit risk also includes the loss that would be recognized subsequent to the reporting date if counterparties failed to perform as contracted. Our analysis as of December 31, 2012 concluded that no significant exposure exists from such credit risk concentrations. See Note 7 for a discussion of counterparty risk associated with the Company's derivative transactions.

## Purchased Loans

Background and Accounting
We purchase loans in the ordinary course of business and account for them and the related interest income based on their performing status at the time of acquisition. Purchased credit-impaired ("PCI") loans have evidence of credit deterioration at the time of acquisition and it is probable that not all contractual payments will be collected. Interest income for PCI loans is accounted for on an expected cash flow basis. Certain other loans acquired by the Company that are not credit-impaired include loans with revolving privileges and are excluded from the PCI tabular disclosures following. Interest income for these loans is accounted for on a contractual cash flow basis. Certain acquired loans with similar characteristics such as risk exposure, type, size, etc., are grouped and accounted for in loan pools. During 2009, CB\&T and NSB acquired failed banks from the FDIC as receiver and entered into loss sharing agreements with the FDIC for the acquired loans and foreclosed assets. According to the agreements, the FDIC assumes $80 \%$ of credit losses up to a threshold specified for each acquisition and $95 \%$ above that threshold for a period of five years, or in 2014. The covered portfolio primarily consists of commercial loans. The agreements expire after ten years, or in 2019, for single family residential loans. The loans acquired from the FDIC are presented separately in the Company's balance sheet as "FDIC-supported loans" and include both PCI and certain other acquired loans.
During the first quarter of 2011, certain FDIC-supported loans charged off at the time of acquisition were determined to be covered by the FDIC loss sharing agreement. The FDIC remitted $\$ 18.9$ million to the Company, which was recognized in other noninterest income.
Upon acquisition, in accordance with applicable accounting guidance, the acquired loans were recorded at their fair value without a corresponding ALLL. The acquired foreclosed assets and subsequent real estate foreclosures were included with OREO in the balance sheet and amounted to $\$ 7.9$ million at December 31, 2012 and $\$ 24.3$ million at December 31, 2011.
Outstanding Balances and Accretable Yield
The outstanding balances of all required payments and the related carrying amounts for PCI loans are as follows: December 31,
(In thousands)

$$
2012
$$

| Commercial | $\$ 227,414$ | $\$ 321,515$ |
| :--- | :--- | :--- |
| Commercial real estate | 382,068 | 556,197 |
| Consumer | 41,398 | 57,391 |
| Outstanding balance | $\$ 650,880$ | $\$ 935,103$ |
|  |  |  |
| Carrying amount | $\$ 472,040$ | $\$ 672,159$ |
| ALLL | 12,077 | 21,604 |
| Carrying amount, net | $\$ 459,963$ | $\$ 650,555$ |

[^2]At the time of acquisition of PCI loans, we determine the loan's contractually required payments in excess of all cash flows expected to be collected as an amount that should not be accreted (nonaccretable difference). With respect to the cash flows expected to be collected, the portion representing the excess of the loan's expected cash flows over our initial investment (accretable yield) is accreted into interest income on a level yield basis over the remaining expected life of the loan or pool of loans. The effects of estimated prepayments are considered in estimating the expected cash flows.
Certain PCI loans are not accounted for as previously described because the estimation of cash flows to be collected involves a high degree of uncertainty. Under these circumstances, the accounting guidance provides that interest income is recognized on a cash basis similar to the cost recovery methodology for nonaccrual loans. The net carrying amounts in the preceding schedule also include the amounts for these loans, which were approximately $\$ 12.2$ million at December 31, 2012 and $\$ 19.1$ million at December 31, 2011.

Changes in the accretable yield for PCI loans were as follows: (In thousands)

Balance at beginning of year
Accretion
Reclassification from nonaccretable difference
Disposals and other

$$
2012
$$

2011

Balance at end of year

$$
\$ 184,679
$$

(89,849
30,632
\$277,005

Note: Amounts have been adjusted based on refinements to the original estimates of the accretable yield. Because of the estimation process required, we expect that additional adjustments to these amounts may be necessary in future periods.
The primary drivers of reclassification to accretable yield from nonaccretable difference and increases in disposals and others resulted primarily from (1) changes in estimated cash flows, (2) unexpected payments on nonaccrual loans, and (3) recoveries on zero balance loans pools. See subsequent discussion under changes in cash flow estimates. Allowance for Loan and Lease Losses Determination
For all acquired loans, the ALLL is only established for credit deterioration subsequent to the date of acquisition and represents our estimate of the inherent losses in excess of the book value of acquired loans. The ALLL for acquired loans is determined without giving consideration to the amounts recoverable from the FDIC through loss sharing agreements. These amounts recoverable are separately accounted for in the FDIC indemnification asset ("IA") and are thus presented "gross" in the balance sheet. The FDIC IA is included in other assets in the balance sheet and is discussed subsequently. The ALLL is included in the overall ALLL in the balance sheet. The provision for loan losses is reported net of changes in the amounts recoverable under the loss sharing agreements.
During 2012, 2011 and 2010, we adjusted the ALLL for acquired loans by recording a (decrease) increase on an adjusted gross basis to the provision for loan losses of $\$(16.5)$ million in 2012, $\$(1.7)$ million in 2011, and $\$ 55.8$ million in 2010. These amounts are net of the ALLL reversals due to increases in estimated cash flows which are discussed subsequently. As separately discussed and in accordance with the loss sharing agreements, portions of the increases to the provision are recoverable from the FDIC and comprise part of the FDIC IA. These adjustments, before FDIC indemnification, resulted in net recoveries of $\$ 8.6$ million for 2012, and net charge-offs of $\$ 7.1$ million in 2011 and $\$ 18.1$ million in 2010.
Changes in the provision for loan losses and related ALLL are driven in large part by the same factors that affect the changes in reclassification from nonaccretable difference to accretable yield, as discussed under changes in cash flow estimates.

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## Changes in Cash Flow Estimates

Over the life of the loan or loan pool, we continue to estimate cash flows expected to be collected. We evaluate quarterly at the balance sheet date whether the estimated present values of these loans using the effective interest rates have decreased below their carrying values. If so, we record a provision for loan losses.

For increases in carrying values that resulted from better-than-expected cash flows, we use such increases first to reverse any existing ALLL. During 2012 and 2011, total reversals to the ALLL, including the impact of increases in estimated cash flows, were $\$ 20.4$ million in 2012, and $\$ 16.1$ million in 2011. No such reversals were made in 2010. When there is no current ALLL, we increase the amount of accretable yield on a prospective basis over the remaining life of the loan and recognize this increase in interest income. Any related decrease to the FDIC IA is recorded through a charge to other noninterest expense. Changes that increase cash flows have been due primarily to (1) the enhanced economic status of borrowers compared to original evaluations, (2) improvements in the Southern California market where the majority of these loans were originated, and (3) stronger efforts by our credit officers and loan workout professionals to resolve problem loans.
The impact of increased cash flow estimates recognized in the statement of income for acquired loans with no ALLL was approximately $\$ 58.5$ million in 2012, $\$ 78.4$ million in 2011, and $\$ 46.8$ million in 2010, of additional interest income, and $\$ 46.2$ million in 2012, $\$ 56.6$ million in 2011, and $\$ 39.2$ million in 2010 , of additional other noninterest expense due to the reduction of the FDIC IA.
FDIC Indemnification Asset
In October 2012, the FASB issued ASU 2012-6, Subsequent Accounting for an Indemnification Asset Recognized at the Acquisition Date as a Result of a Government-Assisted Acquisition of a Financial Institution, a consensus of the FASB Emerging Issues Task Force. This new guidance under ASC 805, Business Combinations, provides that a change in measurement of the IA due to a change in expected cash flows would be accounted for on the same basis as the change in the indemnified loans. Any amortization period for the changes in value would be limited to the lesser of the term of the indemnification agreement or the remaining life of the indemnified loans. The new guidance is effective for interim or annual periods beginning on or after December 15, 2012 and permits early adoption. Management is currently evaluating the impact this new guidance may have on its method of accounting for the FDIC IA.

The amount of the FDIC IA was initially recorded at fair value using estimated cash flows based on credit adjustments for each loan or loan pool and the loss sharing reimbursement of $80 \%$ or $95 \%$, as appropriate. The timing of the cash flows was adjusted to reflect our expectations to receive the FDIC reimbursements within the estimated loss period. Discount rates were based on U.S. Treasury rates or the AAA composite yield on investment grade bonds of similar maturity. As previously discussed, the amount is adjusted as actual loss experience is developed and estimated losses covered under the loss sharing agreements are updated. Estimated loan losses, if any, in excess of the amounts recoverable are reflected as period expenses through the provision for loan losses. Changes in the FDIC IA were as follows:
(In thousands)
2012
2011

Balance at beginning of year
Amounts filed with the FDIC and collected or in process ${ }^{1}$
Net change in asset balance due to reestimation of projected cash flows ${ }^{2}$
Balance at end of year

| $\$ 133,810$ | $\$ 195,516$ |
| :--- | :--- |
| 17,004 | 2,874 |
| $(59,885$ | $(64,580$ |
| $\$ 90,929$ | $\$ 133,810$ |

${ }_{1}$ Beginning in the latter half of 2011, the FDIC changed its reimbursement process to require that submitted expenses must be paid, not just incurred, to qualify for reimbursement.
${ }_{2}$ Negative amounts result from the accretion of loan balances based on increases in cash flow estimates on the underlying indemnified loans.

Any changes to the amortization rate of the FDIC IA are recognized immediately in the quarterly period the change in estimated cash flows is determined. All claims submitted to the FDIC have been reimbursed in a timely manner.

## 7.DERIVATIVE INSTRUMENTS AND HEDGING ACTIVITIES

We record all derivatives on the balance sheet at fair value. Note 20 discusses the process to estimate fair value for derivatives. The accounting for changes in the fair value of derivatives depends on the intended use of the derivative and the resulting designation. Derivatives used to hedge the exposure to changes in the fair value of an asset, liability, or firm commitment attributable to a particular risk, such as interest rate risk, are considered fair value hedges. Derivatives used to hedge the exposure to variability in expected future cash flows, or other types of forecasted transactions, are considered cash flow hedges. Derivatives used to manage the exposure to credit risk, which can include total return swaps, are considered credit derivatives. When put in place after purchase of the asset(s) to be protected, these derivatives generally may not be designated as accounting hedges. See discussion following regarding the total return swap and estimation of its fair value.
For derivatives designated as fair value hedges, changes in the fair value of the derivative are recognized in earnings together with changes in the fair value of the related hedged item. The net amount, if any, representing hedge ineffectiveness, is reflected in earnings. In previous years, we used fair value hedges to manage interest rate exposure to certain long-term debt. These hedges have been terminated and their remaining balances are being amortized into earnings, as discussed subsequently.
For derivatives designated as cash flow hedges, the effective portion of changes in the fair value of the derivative are recorded in OCI and recognized in earnings when the hedged transaction affects earnings. The ineffective portion of changes in the fair value of cash flow hedges is recognized directly in earnings.
No derivatives have been designated for hedges of investments in foreign operations.
We assess the effectiveness of each hedging relationship by comparing the changes in fair value or cash flows on the derivative hedging instrument with the changes in fair value or cash flows on the designated hedged item or transaction. For derivatives not designated as accounting hedges, changes in fair value are recognized in earnings. Our objectives in using derivatives are to add stability to interest income or expense, to modify the duration of specific assets or liabilities as we consider advisable, to manage exposure to interest rate movements or other identified risks, and/or to directly offset derivatives sold to our customers. To accomplish these objectives, we use interest rate swaps as part of our cash flow hedging strategy. These derivatives are used to hedge the variable cash flows associated with designated commercial loans.
Exposure to credit risk arises from the possibility of nonperformance by counterparties. These counterparties primarily consist of financial institutions that are well established and well capitalized. We control this credit risk through credit approvals, limits, pledges of collateral, and monitoring procedures. No losses on derivative instruments have occurred as a result of counterparty nonperformance. Nevertheless, the related credit risk is considered and measured when and where appropriate.
Our derivative contracts require us to pledge collateral for derivatives that are in a net liability position at a given balance sheet date. Certain of these derivative contracts contain credit-risk-related contingent features that include the requirement to maintain a minimum debt credit rating. We may be required to pledge additional collateral if a credit-risk-related feature were triggered, such as a downgrade of our credit rating. However, in past situations, not all counterparties have demanded that additional collateral be pledged when provided for under their contracts. At December 31, 2012, the fair value of our derivative liabilities was $\$ 89.1$ million, for which we were required to pledge cash collateral of approximately $\$ 99.1$ million in the normal course of business. If our credit rating were downgraded by one notch at December 31, 2012, the additional amount of collateral we could be required to pledge is $\$ 3.3$ million. Interest rate swap agreements designated as cash flow hedges involve the receipt of fixed-rate amounts in exchange for variable-rate payments over the life of the agreements without exchange of the underlying principal amount.

Derivatives not designated as accounting hedges, including basis swap agreements, are not speculative and are used to economically manage our exposure to interest rate movements and other identified risks, but do not meet the strict hedge accounting requirements.
Selected information with respect to notional amounts and recorded gross fair values at December 31, 2012 and 2011, and the related gain (loss) of derivative instruments for the years then ended is summarized as follows:

| December 31, 2012 |  | December 31, 2011 |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Notional | Fair value |  | Notional | Fair value |  |
| amount | Other | Other | Other | Other |  |
|  | assets | liabilities |  | assents | liabilities |

Derivatives designated as hedging instruments
Asset derivatives
Cash flow hedges ${ }^{1}$ :

| Interest rate swaps | $\$ 150,000$ | $\$ 1,188$ | $\$-$ | $\$ 335,000$ | $\$ 7,341$ | $\$-$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Total derivatives designated as hedging | 150,000 | 1,188 | - | 335,000 | 7,341 | - |
| instruments <br> Derivatives not designated as hedging |  |  |  |  |  |  |
| instruments |  |  |  |  |  |  |
| Interest rate swaps | 98,524 | 1,043 | 1,047 | 145,388 | 1,952 | 1,977 |
| Interest rate swaps for customers ${ }^{2}$ | $2,607,603$ | 79,579 | 82,926 | $2,638,601$ | 82,648 | 87,363 |
| Basis swaps | - | - | - | 85,000 | 3 | 11 |
| Options contracts | - | - | - | $1,700,000$ | 11 | - |
| Total return swap | $1,159,686$ | - | 5,127 | $1,159,686$ | - | 5,422 |
| Total derivatives not designated as hedging | $3,865,813$ | 80,622 | 89,100 | $5,728,675$ | 84,614 | 94,773 |
| instruments | $\$ 4,015,813$ | $\$ 81,810$ | $\$ 89,100$ | $\$ 6,063,675$ | $\$ 91,955$ | $\$ 94,773$ |


|  | Year | of Decemb | 31, 2012 gain (loss) | Year Ended December 31, 2011 ecognized/reclassified |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | OCI | Reclassified from AOCI to interest income | Noninterest income (expense) | Offset to interest expense | OCI | Reclassified from AOCI to interest income | Noninterest income (expense) | Offset to interest expense |
| Derivatives designated as hedging instruments |  |  |  |  |  |  |  |  |
| Asset derivatives |  |  |  |  |  |  |  |  |
| Cash flow hedges ${ }^{1}$ : |  |  |  |  |  |  |  |  |
| Interest rate swaps | \$390 | \$ 13,062 |  |  | \$2,104 | \$ 35,323 |  |  |
| Interest rate floors |  |  |  |  | 221 | 1,950 |  |  |
|  | 390 | 13,062 |  |  | 2,325 | 37,273 | 3 |  |
| Liability derivatives |  |  |  |  |  |  |  |  |
| Fair value hedges: |  |  |  |  |  |  |  |  |
| Terminated swaps on long-term debt |  |  |  | \$3,054 |  |  |  | \$2,950 |
| Total derivatives designated as hedging instruments | 390 | 13,062 |  | 3,054 | 2,325 | 37,273 |  | 2,950 |
| Derivatives not designated as |  |  |  |  |  |  |  |  |
| Interest rate swaps |  |  | \$ (1,467 ) |  |  |  | \$ 123 |  |
| Interest rate swaps for customers ${ }^{2}$ |  |  | 7,858 |  |  |  | 3,730 |  |
| Energy commodity swaps f customers ${ }^{2}$ |  |  | - |  |  |  | 56 |  |
| Basis swaps |  |  | 18 |  |  |  | 170 |  |
| Futures contracts |  |  | (13 ) |  |  |  | 6,493 |  |
| Options contracts |  |  | - |  |  |  | (27 |  |
| Total return swap |  |  | $(21,707)$ |  |  |  | (10,699 |  |
| Total derivatives not designated as hedging instruments |  |  | $(15,311)$ |  |  |  | (154 |  |
| Total derivatives | \$390 | \$ 13,062 | \$ (15,311) | \$3,054 | \$2,325 | \$ 37,273 | \$ (154 | \$2,950 |
| Note: These schedules are not intended to present at any given time the Company's long/short position with respect to its derivative contracts. |  |  |  |  |  |  |  |  |
| ${ }^{1}$ Amounts recognized in OCI and reclassified from AOCI represent the effective portion of the derivative gain (loss). |  |  |  |  |  |  |  |  |
| ${ }^{3}$ Amounts of $\$ 13.1$ million for 2012 and $\$ 37.3$ million for 2011 are the amounts of reclassification to earnings presented in the tabular changes of AOCI in Note 13. |  |  |  |  |  |  |  |  |
| At December 31, the fair values of derivative assets and liabilities were reduced (increased) by net credit valuation adjustments of $\$ 3.1$ million and $\$(0.2)$ million in 2012, and $\$ 4.7$ million and $\$(0.1)$ million in 2011, respectively. |  |  |  |  |  |  |  |  |
| These adjustments are required to reflect both our own nonperformance risk and the respective counterparty's nonperformance risk. |  |  |  |  |  |  |  |  |
| Under master netting arrangements, we offset fair value amounts recognized for the right to reclaim cash collateral (a receivable) or the obligation to return cash collateral (a payable) against recognized fair value amounts of derivatives executed with the same counterparty. At December 31, 2012, no cash collateral was used for such offsets. At |  |  |  |  |  |  |  |  |
| December 31, 2011, $\$ 1.5$ million of cash collateral was used to reduce amounts of derivative liabilities. We offer to our customers interest rate swaps to assist them in managing their exposure to fluctuating interest rates. Previously, we also offered energy commodity swaps. Upon issuance, all of these customer swaps are immediately |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

"hedged" by offsetting derivative contracts, such that the Company minimizes its net risk exposure resulting from such transactions. Fee income from customer swaps is included in other service charges, commissions and fees. As with other derivative instruments, we have credit risk for any nonperformance by counterparties.

Options contracts were used to economically hedge certain interest rate exposures of previously used Eurodollar futures contracts. During 2012, all of the remaining options contracts expired after we terminated during 2011 all of the Eurodollar and federal funds futures contracts, or a net amount of approximately $\$ 9.5$ billion.
The remaining balances of any derivative instruments terminated prior to maturity, including amounts in AOCI for swap hedges, are accreted or amortized to interest income or expense over the period to their previously stated maturity dates.
Amounts in AOCI are reclassified to interest income as interest is earned on variable rate loans and as amounts for terminated hedges are accreted or amortized to earnings. For the 12 months following December 31, 2012, we estimate that an additional $\$ 2$ million will be reclassified.

## Total Return Swap

On July 28, 2010, we entered into a total return swap ("TRS") and related interest rate swaps with Deutsche Bank AG ("DB") relating to a portfolio of $\$ 1.16$ billion notional amount of our bank and insurance trust preferred CDOs. As a result of the TRS, DB assumed all of the credit risk of this CDO portfolio, providing timely payment of all scheduled payments of interest and principal when contractually due to the Company (without regard to acceleration or deferral events). The transaction reduced regulatory risk-weighted assets and improved the Company's risk-based capital ratios. The transaction did not qualify for hedge accounting and did not change the accounting for the underlying securities, including the quarterly analysis of OTTI and OCI. As a result, future potential OTTI, if any, associated with the underlying securities may not be offset by any valuation adjustment on the swap in the quarter in which OTTI is recognized, and OTTI changes could result in reductions in our regulatory capital ratios, which could be material. The fair value of the TRS derivative liability was $\$ 5.1$ million and $\$ 5.4$ million at December 31, 2012 and 2011, respectively.
Both the fair values of the securities and the fair value of the TRS are dependent upon the projected credit-adjusted cash flows of the securities. The period that we are unable to cancel the transaction has shortened to and will remain at one calendar quarter. Accordingly, absent major changes in these projected cash flows, we expect the value of the TRS liability to continue to approximate its December 31, 2012 fair value. We expect to incur subsequent net quarterly costs of approximately $\$ 5.4$ million under the TRS, including related interest rate swaps and scheduled payments of interest on the underlying CDOs, as long as the TRS remains in place for this CDO portfolio. Our estimated quarterly expense amount would be impacted by, among other things, changes in the composition of the CDO portfolio included in the transaction and changes over time in the forward London Interbank Offered Rate ("LIBOR") rate curve. The Company's costs are also subject to adjustment in the event of future changes in regulatory requirements applicable to DB if we do not then elect to terminate the transaction. Termination by the Company for such regulatory changes applicable to DB will result in no payment by the Company.
At December 31, 2012, we completed a valuation process which resulted in an estimated fair value for the TRS under Level 3. The process utilized valuation inputs from two sources:

The Company built on its fair valuation process for the underlying CDO portfolio and utilized those same projected cash flows to quantify the extent and timing of payments to be received from the Trustee related to each CDO and
1)in the aggregate. For valuation purposes, we assumed that a market participant would cancel the TRS at the first opportunity if the TRS did not have a positive value based on the best estimates of cash flows through maturity.
Consequently, the fair value approximated the amount of required payments up to the earliest termination date.
2) A valuation from a market participant in possession of all relevant terms and costs of the TRS structure.

We considered the observable input or inputs from the market participant, who is the counterparty to this transaction, as well as the results of our internal modeling in estimating the fair value of the TRS. We expect to continue the use of this methodology in subsequent periods.

## 8. PREMISES AND EQUIPMENT

Premises and equipment are summarized as follows:

| (In thousands) | December 31, |  |
| :--- | :--- | :--- |
|  | 2012 | 2011 |
| Land |  |  |
| Buildings | 497,762 | $\$ 187,187$ |
| Furniture and equipment | 622,170 | 588,985 |
| Leasehold improvements | 121,953 | 120,046 |
| Total | $1,426,334$ | $1,389,233$ |
| Less accumulated depreciation and amortization717,452 | 669,957 |  |
| Net book value | $\$ 708,882$ | $\$ 719,276$ |

## 9. GOODWILL AND OTHER INTANGIBLE ASSETS

Core deposit and other intangible assets and related accumulated amortization are as follows at December 31:

| (In thousands) | Gross carrying amount |  | Accumulated amortization |  | Net carrying amount |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| Core deposit intangibles | \$ 180,290 | \$213,555 | \$ 133,628 ) | \$(151,790 ) | \$46,662 | \$61,765 |
| Customer relationships and other intangibles | 29,064 | 29,064 | (24,908 | (22,999 | 4,156 | 6,065 |
|  | \$ 209,354 | \$ 242,619 | \$ 158,536 ) | \$ (174,789) | \$50,818 | \$67,830 |

The amount of amortization expense of core deposit and other intangible assets is separately reflected in the statement of income.
Estimated amortization expense for core deposit and other intangible assets is as follows for the five years succeeding December 31, 2012:
(In thousands)

| 2013 | $\$ 14,500$ |
| :--- | :--- |
| 2014 | 11,054 |
| 2015 | 9,380 |
| 2016 | 8,025 |
| 2017 | 6,381 |

Changes in the carrying amount of goodwill for operating segments with goodwill are as follows:

| (In thousands) | Zions <br> Bank | CB\&T | Amegy | Other | Consolidated <br> Company |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Balance at December 31, 2010 | $\$ 19,514$ | $\$ 379,024$ | $\$ 615,623$ | $\$ 1,000$ | $\$ 1,015,161$ |
| Adjustment ${ }^{1}$ | - | - | $(32$ | - | $(32$ |
| Balance at December 31, 2011 | 19,514 | 379,024 | 615,591 | 1,000 | $1,015,129$ |
| Impairment losses | - | - | - | $(1,000$ | $(1,000$ |
| Balance at December 31, 2012 | $\$ 19,514$ | $\$ 379,024$ | $\$ 615,591$ | $\$-$ | $\$ 1,014,129$ |

Adjustment to goodwill consists of the tax benefit derived from the exercise of certain employee stock options that existed at the time of the acquisition of Amegy.

A Company-wide annual impairment test is conducted as of October 1 of each year and updated on a more frequent basis when events or circumstances indicate that impairment could have taken place. Results of the testing concluded that no impairment was present in any of the operating segments, except for TCBO included in the Other segment. A comparison of fair value to carrying value determined that the entire remaining $\$ 1$ million of TCBO's goodwill should be impaired. The determination process took into account market values of comparable bank and bank holding companies in our operating footprint, transaction values of comparable bank acquisitions, and estimates of projected discounted cash flows using a discount rate estimated from the Company's cost of capital.

Effective January 1, 2012, we adopted new accounting guidance that simplifies the process to test goodwill for impairment by allowing for greater emphasis to be placed on the assessment of qualitative factors. If the likelihood is not more than $50 \%$ that the fair value of a reporting unit is less than carrying value, the two-step impairment test need not be performed.

In July 2012, the FASB issued ASU 2012-02, Testing Indefinite-Lived Intangible Assets for Impairment, under ASC 350, Intangibles - Goodwill and Other. Companies have the option to first perform a qualitative assessment to determine if the likelihood is more than $50 \%$ that an indefinite-lived intangible asset is impaired. If it is, a company must perform the annual quantitative impairment test. If it is not, a company need not calculate the fair value of the asset in that year. The guidance is effective for interim and annual impairment tests performed for fiscal years beginning after September 15, 2012, with early adoption permitted. The Company has adopted this guidance effective January 1, 2013.

## 10.DEPOSITS

At December 31, 2012, the scheduled maturities of all time deposits were as follows:
(In
thousands)

| 2013 | $\$ 2,465,659$ |
| :--- | :--- |
| 2014 | 337,816 |
| 2015 | 164,136 |
| 2016 | 119,398 |
| 2017 | 88,339 |
| Thereafter | 978 |
|  | $\$ 3,176,326$ |

At December 31, 2012, the contractual maturities of domestic time deposits with a denomination of $\$ 100,000$ and over were as follows: $\$ 422$ million in 3 months or less, $\$ 312$ million over 3 months through 6 months, $\$ 438$ million over 6 months through 12 months, and $\$ 352$ million over 12 months.

Domestic time deposits under $\$ 100,000$ were $\$ 1.5$ billion and $\$ 1.6$ billion at December 31, 2012 and 2011, respectively. Domestic time deposits $\$ 100,000$ and over were $\$ 1.5$ billion and $\$ 1.8$ billion at December 31, 2012 and 2011, respectively. Foreign time deposits $\$ 100,000$ and over were $\$ 213$ million and $\$ 141$ million at December 31, 2012 and 2011, respectively.

Deposit overdrafts reclassified as loan balances were $\$ 78$ million and $\$ 53$ million at December 31, 2012 and 2011, respectively.

## 11. SHORT-TERM BORROWINGS

Selected information for certain short-term borrowings is as follows:
(Dollars in thousands) $2012 \quad 2011 \quad 2010$
Federal funds purchased:
Average amount outstanding $\quad \$ 280,859 \quad \$ 312,730 \quad \$ 465,661$
Weighted average rate
$0.19 \quad \% \quad 0.20 \quad \% \quad 0.22 \quad \%$
Highest month-end balance
Year-end balance
$\$ 560,674 \quad \$ 361,217 \quad \$ 814,264$
Weighted average rate on outstandings at year-end $\begin{array}{lllllll}0.43 & \% & 0.20 & \% & 0.15 & \%\end{array}$

Security repurchase agreements:
Average amount outstanding $\quad \$ 190,365 \quad \$ 340,015 \quad \$ 454,288$
Weighted average rate $\quad 0.04 \quad \% \quad 0.05 \quad \% \quad 0.08 \quad \%$
Highest month-end balance $\quad \$ 264,187 \quad \$ 393,874 \quad \$ 615,170$
Year-end balance $\quad 145,010 \quad 393,874 \quad 411,531$
Weighted average rate on outstandings at year-end $0.04 \quad \% \quad 0.06 \quad \% \quad 0.07 \quad \%$

Federal funds purchased and security repurchase agreements at year-end

These short-term borrowings generally mature in less than 30 days. Our participation in security repurchase agreements is on an overnight or term basis (e.g., 30 or 60 days). Certain overnight repurchase agreements are performed with sweep accounts in conjunction with a master repurchase agreement. In this case, securities under our control are pledged for and interest is paid on the collected balance of the customers' accounts. For term repurchase agreements, securities are transferred to the applicable counterparty. The counterparty, in certain instances, is contractually entitled to sell or repledge securities accepted as collateral. At December 31, 2012, all security repurchase agreements were overnight.

Other short-term borrowings are summarized as follows:
December 31,
(In thousands) 20122011
Senior medium-term notes $\$ 4,951 \quad \$ 66,883$
Commercial paper - 3,063
Other $458 \quad 327$
$\$ 5,409 \quad \$ 70,273$

The unsecured senior medium-term notes are at an interest rate of $2.00 \%$ and mature in March 2013. See also Note 12 .

Our subsidiary banks may borrow from the FHLB under their lines of credit that are secured under blanket pledge arrangements. The subsidiary banks maintain unencumbered collateral with carrying amounts adjusted for the types of collateral pledged, equal to at least $100 \%$ of the outstanding advances. At December 31, 2012, the amount available for FHLB advances was approximately $\$ 10.4$ billion. At December 31, 2012, no short-term FHLB advances were outstanding.

Our subsidiary banks also borrow from the Federal Reserve through the Term Auction Facility. Amounts that can be borrowed are based on the amount of collateral pledged to a Federal Reserve Bank. At December 31, 2012, the amount available for additional Federal Reserve borrowings was approximately $\$ 4.0$ billion.

## 12.LONG-TERM DEBT

Long-term debt is summarized as follows:
(In thousands)

December 31,

Junior subordinated debentures related to trust preferred securities
Convertible subordinated notes 308,468 323,159
Subordinated notes
Senior medium-term notes
FHLB advances
Capital lease obligations and other

20122011
\$461,858 \$461,858

217,175 220,168
1,325,630 924,716
23,300 23,840
$682 \quad 721$
\$2,337,113 \$ 1,954,462

The preceding amounts represent the par value of the debt adjusted for any unamortized premium or discount or other basis adjustments, including the value of associated hedges.

Trust Preferred Securities
Junior subordinated debentures related to trust preferred securities primarily include debentures issued to Zions Capital Trust B ("ZCTB"), Amegy Statutory Trusts I, II and III ("Amegy Trust I, II or III"), and Stockmen’s Statutory Trusts II and III ("Stockmen's Trust II or III") as follows at December 31, 2012:
(Dollars in thousands) Balance Interest rate ${ }^{1}$ Maturity

| ZCTB | $\$ 293,815$ | $8.00 \%$ | Sep 2032 |
| :--- | :--- | :--- | :--- |
| Amegy Trust I | 51,547 | $3 \mathrm{~mL}+2.85 \%(3.16 \%)$ | Dec 2033 |
| Amegy Trust II | 36,083 | $3 \mathrm{~mL}+1.90 \%(2.24 \%)$ | Oct 2034 |
| Amegy Trust III | 61,856 | $3 \mathrm{~mL}+1.78 \%(2.09 \%)$ | Dec 2034 |
| Stockmen's Trust II | 7,732 | $3 \mathrm{~mL}+3.15 \%(3.46 \%)$ | Mar 2033 |
| Stockmen's Trust III | 7,732 | $3 \mathrm{~mL}+2.89 \%(3.20 \%)$ | Mar 2034 |
| Intercontinental Statutory Trust I | 3,093 | $3 \mathrm{~mL}+2.85 \%(3.16 \%)$ | Mar 2034 |
|  | $\$ 461,858$ |  |  |

${ }_{1}$ Designation of " 3 mL " is three-month LIBOR; effective interest rate at the beginning of the accrual period commencing on or before December 31, 2012 is shown in parenthesis.

The junior subordinated debentures are issued or have been assumed by the Parent or Amegy. Each series of junior subordinated debentures was issued to and is held by a trust, which has issued a corresponding series of trust preferred security obligations. The trust obligations are in the form of capital securities subject to mandatory redemption upon repayment of the junior subordinated debentures by the Parent or Amegy, as the case may be. The sole assets of the trusts are the junior subordinated debentures.

Interest distributions are made quarterly at the same rates earned by the trusts on the junior subordinated debentures; however, we may defer the payment of interest on the junior subordinated debentures. Early redemption is currently possible on all of the debentures and requires the approval of banking regulators.

The debentures for ZCTB are direct and unsecured obligations of the Parent and are subordinate to other indebtedness and general creditors. The debentures for Amegy Trust I, II and III are direct and unsecured obligations of Amegy and are subordinate to other indebtedness and general creditors. The debentures for Stockmen's Trust II and III are unsecured obligations of Stockmen's assumed by the Parent in connection with the acquisition of Stockmen's by NBA. The Parent has unconditionally guaranteed the obligations of ZCTB with respect to its trust preferred securities to the extent set forth in the applicable guarantee agreement. Amegy has unconditionally guaranteed the obligations of Amegy Trust I, II and III with respect to their respective series of trust preferred securities to the extent set forth in the applicable guarantee agreements. The Parent has assumed Stockmen's unconditional guarantees of the obligations of Stockmen's Trust II and III with respect to their respective series of trust preferred securities to the extent set forth in the applicable guarantee agreements.

Subordinated Notes
Subordinated notes consist of the following at December 31, 2012:

| (Dollars in <br> thousands) | Convertible <br> subordinated notes |  | Subordinated notes |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Interest rate | Balance | Par <br> amount | Balance | Par <br> amount | Maturity |  |
| $5.65 \%$ | $\$ 57,983$ | $\$ 75,867$ | $\$ 31,346$ | $\$ 30,173$ | May 2014 |  |
| $6.00 \%$ | 128,223 | 195,283 | 45,021 | 42,303 | Sep 2015 |  |
| $5.50 \%$ | 122,262 | 186,651 | 65,808 | 62,078 | Nov 2015 |  |
| $3 \mathrm{mL+}+1.25 \%$ | 1,000 |  | 75,000 | 75,000 | 2,000 | Sep 2014 |
| $(1.63 \%)$ | $\$ 308,468$ | $\$ 457,801$ | $\$ 217,175$ | $\$ 209,554$ |  |  |

${ }_{1}$ Designation of " 3 mL " is three-month LIBOR; effective interest rate at the beginning of the accrual period commencing on or before December 31, 2012 is shown in parenthesis.
${ }^{2}$ Issued by Amegy.
These notes are unsecured and are not redeemable prior to maturity. Interest is payable semiannually. At December 31,2012 , the five largest investor holdings amounted to approximately $40 \%$ of the total par amount of convertible subordinated notes.

The convertible subordinated notes resulted from the modification of $\$ 1.2$ billion par value of subordinated notes. The convertible subordinated notes permit conversion on a par-for-par basis into either the Company's Series A or Series C preferred stock. The carrying value of the subordinated notes at the time of modification included associated terminated fair value hedges. Holders of the convertible subordinated notes are allowed to convert on the interest payment dates of the debt. In connection with the modification of the subordinated notes, we recorded the intrinsic value of the beneficial conversion feature directly in common stock, as discussed in Note 13.

Subordinated notes converted to preferred stock amounted to $\$ 89.6$ million in 2012, $\$ 256.1$ million in 2011, and $\$ 343.0$ million in 2010.

The convertible debt discount recorded in connection with the subordinated debt modification is amortized to interest expense using the interest method over the remaining terms of the convertible subordinated notes. When holders of the convertible subordinated notes convert to preferred stock, the rate of amortization is accelerated by immediately expensing any unamortized discount associated with the converted debt. Amortization of the convertible debt discount
is summarized as follows:

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(In thousands)

Balance at beginning of year
Discount amortization on convertible subordinated debt
Accelerated discount amortization on convertible subordinated debt
Total amortization
Balance at end of year

| 2012 | 2011 | 2010 |
| :--- | :--- | :--- |
| $\$ 224,206$ | $\$ 385,831$ | $\$ 616,240$ |
| $(43,341$ | $)(46,021$ | $(57,963)$ |
| $(31,532$ | $)$ | $(115,604)$ |
| $(74,873$ | $(172,446)$ |  |
| $\$ 149,333$ | $\$ 224,206$ | $(230,409)$ |
| $\$ 385,831$ |  |  |

As discussed in Note 7, we terminated all fair value hedges that had been used for the subordinated notes. The remaining value of $\$ 7.8$ million and $\$ 10.8$ million at December 31,2012 and 2011 , respectively, is amortized as a reduction of interest expense over the periods to the previously stated maturity dates of the notes.

In 2010, we exchanged $\$ 55.6$ million of nonconvertible subordinated debt into shares of the Company's common stock, as discussed further in Note 13. The net pretax gain on subordinated debt exchange included in the statement of income was approximately $\$ 14.5$ million and represented the difference between the carrying value of the debt exchanged and the fair value of the common stock issued, net of commissions and fees.

Senior Medium-Term Notes
Senior medium-term notes consist of the following at December 31, 2012:
(Dollars in thousands)

| Interest rate | Balance | Par <br> amount | Maturity |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| $7.75 \%$ | 474,722 | 499,900 | Sep 2014 |
| $4.0 \%$ | 195,225 | 198,448 | Jun 2016 |
| $4.5 \%$ | 385,299 | 400,000 | Mar 2017 |
| $2.55 \%-5.50 \%$ | 270,384 | 270,796 | Feb 2013-Nov |
|  | $\$ 1,325,630$ |  |  |

These notes are unsecured and interest is payable semiannually. The notes were issued under a shelf registration filed with the SEC and were sold via the Company's online auction process and direct sales. The $4.0 \%$ and $4.5 \%$ notes were issued in connection with our 2012 Capital Plan, as discussed in Note 13. The notes are not redeemable prior to maturity except for the $\$ 270.4$ million notes, of which $\$ 182.2$ million have optional early redemptions as follows: $\$ 52.0$ million as of December 31, 2012, $\$ 95.2$ million in $2013, \$ 27.0$ million in 2014 , and $\$ 8.0$ million in 2015.

On the maturity date of June 21,2012 , we redeemed all $\$ 254.9$ million of variable rate senior medium-term notes that were guaranteed under the FDIC's Temporary Liquidity Guarantee Program. We have no other notes outstanding under this program.

Federal Home Loan Bank Advances
The FHLB advances were issued to Amegy with maturities from June 2014 to September 2041 at interest rates from $2.81 \%$ to $6.98 \%$. The weighted average interest rate on advances outstanding was $4.5 \%$ at both December 31, 2012 and 2011.

Maturities of Long-term Debt
Maturities of long-term debt are as follows for the years succeeding December 31, 2012:
(In thousands) Consolidated Parent only

| 2013 | $\$ 18,286$ | $\$ 18,246$ |
| :--- | :--- | :--- |
| 2014 | 699,842 | 624,773 |
| 2015 | 437,923 | 437,868 |
| 2016 | 267,548 | 267,498 |
| 2017 | 385,352 | 385,299 |
| Thereafter | 520,372 | 344,078 |
|  | $\$ 2,329,323$ | $\$ 2,077,762$ |

These maturities do not include the associated hedges. The $\$ 344.1$ million of Parent only maturities payable after 2017 consist of $\$ 309.3$ million of junior subordinated debentures payable to ZCTB and Stockmen's Trust II and III, and $\$ 34.8$ million of senior medium-term notes.

## 13.SHAREHOLDERS' EQUITY

## Preferred Stock

Preferred stock is without par value and has a liquidation preference of $\$ 1,000$ per share. In May 2010, Company shareholders approved an increase in the number of authorized preferred shares from 3,000,000 to 4,400,000.

In general, preferred shareholders may receive asset distributions before common shareholders; however, preferred shareholders have only limited voting rights generally with respect to certain provisions of the preferred stock, the issuance of senior preferred stock, and the election of directors. Preferred stock dividends reduce earnings available to common shareholders and are paid quarterly. Dividends are approved by the Board of Directors and are subject to regulatory approval. Redemption of the preferred stock is at the Company's option after the expiration of any applicable redemption restrictions. The redemption amount is computed at the per share liquidation preference plus any declared but unpaid dividends. Redemptions are subject to certain regulatory provisions.

The Series A, C, F, and G shares were issued in the form of depositary shares with each depositary share representing a $1 / 40^{\text {th }}$ ownership interest in a share of the preferred stock. Dividend payments are made on the $15^{\text {th }}$ day of March, June, September, and December. The shares are registered with the SEC. All of these series of preferred stock, except for Series A, were sold primarily by Zions Direct, Inc., the Company's broker/dealer subsidiary, via an online auction process and by direct sales.

Preferred stock is summarized as follows:
Shares at Carrying value at
December 31, 2012 December 31,

| (Dollar amounts in thousands) | Rate | Earliest redemption date | Authorized | Outstanding | 2012 | 2011 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Series A | Floating | December 15, 2011 | 140,000 | 60,093 | \$60,220 | \$59,740 |
| Series C | 9.5\% | September 15, 2013 | 1,400,000 | 798,257 | 924,332 | 820,016 |
| Series D, TARP Capital <br> Purchase Program |  |  |  |  | - | 1,355,304 |
| Series E |  |  |  |  | - | 142,500 |
| Series F | 7.9\% | June 15, 2017 | 250,000 | 143,750 | 143,750 | - |
|  |  |  |  |  | \$ 1,128,302 | \$2,377,560 |

The Series A Floating-Rate Non-Cumulative Perpetual Preferred Stock was sold through underwriters. Dividends are computed at an annual rate equal to the greater of three-month LIBOR plus $0.52 \%$, or $4.0 \%$. Increases in the amount of this preferred stock for the years presented herein resulted from conversions of convertible subordinated debt, as
discussed subsequently.

Similar to the Series A, increases in the amount of the Series C 9.5\% Non-Cumulative Perpetual Preferred Stock for the years presented herein resulted from conversions of convertible subordinated debt.

The Series D Fixed-Rate Cumulative Perpetual Preferred Stock was redeemed in two installments of $\$ 700$ million each on March 28, 2012 and September 26, 2012. The total of $\$ 1.4$ billion had been issued by the U.S. Department of the Treasury under the Troubled Asset Relief Program ("TARP") Capital Purchase Program ("CPP"). This capital investment in the Company included the issuance of preferred shares of the Company and warrants to purchase common shares.

The TARP preferred stock redemption was made following notification from the Federal Reserve Board ("FRB") on March 13, 2012 that it did not object to the capital actions proposed in our Capital Plan submitted under the FRB's 2012 Capital Plan Review. Among other things, our 2012 Capital Plan included the following provisions:
(1) completing the entire redemption in 2012 of our TARP preferred stock with the second $\$ 700$ million redemption meeting specified conditions requiring regulatory approval, including Parent liquidity and other requirements; (2) issuing a total of approximately $\$ 600$ million in senior debt and redeeming on a timely basis the Company's $\$ 254.9$ million variable rate senior medium-term notes (see Senior Medium-Term Notes in Note 12); and (3) maintaining for 2012 the current common stock dividend of $\$ 0.01$ per share per quarter.

The TARP redemption accelerated the amortization to preferred stock dividends in 2012 of the entire remaining unamortized discount. The original amount of the discount was based on the fair value estimated for the common stock warrants. The amortization amounted to $\$ 44.7$ million in 2012, $\$ 21.6$ million in 2011, and $\$ 20.2$ million in 2010.

On December 5, 2012, the U.S. Treasury auctioned the 5,789,909 warrants associated with the TARP CPP at a price of $\$ 1.35$ per warrant. Each warrant represents the right to purchase one share of the Company's common stock. The Company did not receive any proceeds from the warrant offering. The warrants have an exercise price of $\$ 36.27$ per share, subject to reduction due to antidilution provisions, and expire on November 14, 2018.

The entire Series E Fixed-Rate Resettable Non-Cumulative Perpetual Preferred Stock was redeemed on its call date of June 15, 2012. Commissions and fees of $\$ 3.8$ million previously recorded in common stock were charged to retained earnings. Proceeds from the Series F 7.9\% Non-Cumulative Perpetual Preferred Stock offering, net of commissions and fees of $\$ 2.4$ million, were used to redeem the Series E preferred stock.

On January 31, 2013 subsequent to year-end, we sold $\$ 171.8$ million of Series G Fixed/Floating Rate Non-Cumulative Perpetual Preferred Stock. Dividends will be payable during the fixed rate period (issuance date to March 14, 2023) at an annual rate of $6.30 \%$. Thereafter during the floating rate period, dividends will be payable at three-month LIBOR plus $4.24 \%$. The earliest redemption date is March 15, 2023.

In connection with the subordinated debt modifications discussed in Note 12, we recorded $\$ 202.8$ million after-tax directly in common stock for the intrinsic value of the beneficial conversion feature of the modified subordinated debt. The Company has "no par" common stock and all additional paid-in capital transactions are recorded in common stock. The intrinsic value of the beneficial conversion feature was calculated as the difference between the fair value of the preferred stock into which the debt is convertible (multiplied by the number of related shares) and the fair value of the modified convertible debt on the commitment dates. The commitment date is defined as the date when both parties are bound to the terms of the transaction, which was the expiration of the exchange offer and corresponded with the transaction date. At the time of each conversion of the convertible debt to preferred stock, a proportional amount of the intrinsic value of the beneficial conversion feature is transferred from common stock to preferred stock.

As discussed in Note 12, approximately $\$ 89.6$ million in 2012, $\$ 256.1$ million in 2011, and $\$ 343.0$ million in 2010 of convertible subordinated notes were converted into preferred stock. As a result, approximately $\$ 15.2$ million in 2012,
$\$ 43.1$ million in 2011, and $\$ 56.8$ million in 2010 of the intrinsic value of the beneficial conversion feature 144
was transferred from common stock to preferred stock. The remaining balance of the beneficial conversion feature included in common stock was approximately $\$ 76.6$ million and $\$ 91.8$ million at December 31, 2012 and 2011, respectively.

## Common Stock

We issued $\$ 25.5$ million in 2011 and $\$ 633.3$ million in 2010 of new common stock under common equity distribution agreements. The latest program announced in February 2011, under which the 2011 sales were made, provided for the sale of up to $\$ 200$ million of common stock and superseded all prior programs. The issuances consisted of approximately 1.1 million shares in 2011 at an average price of $\$ 23.89$ per share and 29.6 million shares in 2010 at an average price of $\$ 21.43$ per share. Net of commissions and fees, these issuances added $\$ 25.0$ million in 2011 and $\$ 623.5$ million in 2010 to common stock.

During 2010, we sold a total of 29.3 million common stock warrants for $\$ 221.8$ million. The sales consisted of 7.0 million warrants for $\$ 36.8$ million, or $\$ 5.25$ per warrant, in September 2010, and 22.3 million warrants for $\$ 185.0$ million, or $\$ 8.3028$ per warrant, in June 2010 . Each of the warrants can be exercised for a share of common stock at an initial price of $\$ 36.63$, subject to reduction due to antidilution provisions, through May 22, 2020. Net of commissions and fees, the total issuance added $\$ 214.6$ million to common stock.

In June 2010, $\$ 8.6$ million of Series A preferred stock was exchanged for 224,903 shares of the Company's common stock at the then fair value of $\$ 23.82$ per share. The result of the $\$ 5.5$ million of common stock issued in this preferred stock redemption increased retained earnings by approximately $\$ 3.1$ million.

In March 2010, we issued approximately 2.2 million shares of common stock, or $\$ 46.9$ million net of commissions and fees, in exchange for $\$ 55.6$ million of nonconvertible subordinated debt. The number of shares issued was determined using an exchange ratio based on a common stock price of $\$ 22.5433$ per share. This per share amount was calculated based on the defined weighted average price of our common stock for each of the five consecutive days ending on the March 24, 2010 expiration date of our exchange offer.

Accumulated Other Comprehensive Income
Changes in accumulated other comprehensive income (loss) are summarized as follows:
(In thousands)

Balance at December 31, 2009
Other comprehensive income (loss), net of tax:
Net realized and unrealized holding gains, net of income tax expense of $\$ 2,230$
Reclassification for net losses included in earnings, net of income tax benefit of $\$ 28,611$
Noncredit-related impairment losses on securities not
expected to be sold, net of income tax benefit of $\$ 27,177$
Accretion of securities with noncredit-related impairment losses not expected to be sold, net of income tax expense of \$81
Net unrealized losses, net of reclassification to earnings of $\$ 74,936$ and income tax benefit of $\$ 23,405$
Pension and postretirement, net of income tax expense of \$4,440
Other comprehensive income (loss)
Balance at December 31, 2010
Other comprehensive income (loss), net of tax:
Net realized and unrealized holding losses, net of income tax benefit of $\$ 47,986$
Reclassification for net losses included in earnings, net of income tax benefit of $\$ 8,194$
Noncredit-related impairment losses on securities not
expected to be sold, net of income tax benefit of $\$ 17,161$
Accretion of securities with noncredit-related impairment
losses not expected to be sold, net of income tax expense of \$255
Net unrealized losses, net of reclassification to earnings of $\$ 37,273$ and income tax benefit of \$13,649
Pension and postretirement, net of income tax benefit of \$12,353
Other comprehensive loss
Balance at December 31, 2011
Other comprehensive income (loss), net of tax:
Net realized and unrealized holding gains, net of income tax expense of $\$ 79,704$
Reclassification for net losses included in earnings, net of income tax benefit of $\$ 32,816$
Noncredit-related impairment losses on securities not expected to be sold, net of income tax benefit of $\$ 23,790$ Accretion of securities with noncredit-related impairment losses not expected to be sold, net of income tax expense of \$4,488

| Net unrealized gains (losses) on investments | Net unrealized gains (losses) on derivative instruments | Pension and postretirement | Total |
| :---: | :---: | :---: | :---: |
| \$ $(462,412)$ | \$ 68,059 | \$(42,546 ) | ) \$ $(436,899)$ |
| 4,248 |  |  | 4,248 |
| 45,689 |  |  | 45,689 |
| (43,920 ) |  |  | (43,920 ) |
| 131 |  |  | 131 |
|  | (37,357 ) |  | (37,357 ) |
|  |  | 6,812 | 6,812 |
| $\begin{aligned} & 6,148 \\ & (456,264 \quad) \end{aligned}$ | $\begin{aligned} & (37,357) \\ & 30,702 \end{aligned}$ | $\begin{aligned} & 6,812 \\ & (35,734 \end{aligned}$ | $\begin{aligned} & (24,397 \\ & (461,296 \end{aligned}$ |
| (77,280 ) |  |  | (77,280 ) |
| 12,852 |  |  | 12,852 |
| (26,481 ) |  |  | (26,481 ) |
| 410 |  |  | 410 |

$\left.\begin{array}{lllll} & (21,298) & & (21,298\end{array}\right)$

129,330
129,330
51,360
51,360
$(38,406) \quad(38,406)$

6,863
6,863

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Net unrealized losses, net of reclassification to earnings of $\$ 13,062$ and income tax benefit of $\$ 5,063$
Pension and postretirement, net of income tax expense of \$2,870
Other comprehensive income (loss)
$149,147 \quad(7,610) 4,390 \quad 145,927$
Balance at December 31, 2012
$\left.\begin{array}{llll} & (7,610 & & (7,610\end{array}\right)$

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Deferred Compensation
Deferred compensation at year-end consists of the cost of the Company's common stock held in rabbi trusts established for certain employees and directors. At December 31, 2012 and 2011, the cost of the common stock was approximately $\$ 15.0$ million and $\$ 14.8$ million, respectively, and was included in retained earnings. We consolidate the fair value of invested assets of the trusts along with the total obligations and include them in other assets and other liabilities, respectively, in the balance sheet. At December 31, 2012 and 2011, total invested assets were approximately $\$ 72.2$ million and $\$ 64.5$ million and total obligations were approximately $\$ 87.2$ million and $\$ 79.3$ million, respectively.

Noncontrolling Interests
In June 2010, we liquidated our ownership of certain consolidated venture funds. We also changed the ownership structure of another venture fund such that we are no longer required to consolidate it under current accounting guidance. The effect of these transactions decreased the amount of noncontrolling interests by approximately $\$ 15$ million. The consolidated financial statements were not otherwise significantly affected.

## 14. INCOME TAXES

Income taxes (benefit) are summarized as follows:
$\left.\begin{array}{lllll}\text { (In thousands) } & 2012 & 2011 & 2010 \\ \begin{array}{lllll}\text { Federal: }\end{array} & & & \\ \text { Current } & \$ 185,404 & \$ 62,810 & \$(80,914 & ) \\ \text { Deferred } & (20,086 & ) & 106,902 & (15,210\end{array}\right)$

Income tax expense (benefit) computed at the statutory federal income tax rate of $35 \%$ reconciles to actual income tax expense (benefit) as follows:
(In thousands)
Income tax expense (benefit) at statutory federal rate
State income taxes, net

| 2012 | 2011 | 2010 |  |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| $\$ 189,548$ | $\$ 182,446$ | $\$(141,109)$ |  |
| 18,264 | 18,766 | $(6,952$ | $)$ |
| 11,291 | 24,361 | 52,004 |  |
| $(20,137$ | $)(19,691$ | $)(21,662$ | $)$ |
| - | - | 28,923 |  |
| $(3,172$ | $)(5,977$ | $(9,007$ | $)$ |
| $(2,378$ | $)(1,322$ | $)(9,016$ | $)$ |
| $\$ 193,416$ | $\$ 198,583$ | $\$(106,819)$ |  |

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The tax effects of temporary differences that give rise to significant portions of the deferred tax assets and deferred tax liabilities are presented below:

|  | December |  | 31, |
| :--- | :--- | :--- | :--- |
| (In thousands) | 2012 | 2011 |  |
| Gross deferred tax assets: |  |  |  |
| Book loan loss deduction in excess of tax | $\$ 372,206$ | $\$ 425,281$ |  |
| Pension and postretirement | 46,198 | 46,958 |  |
| Deferred compensation | 58,312 | 58,505 |  |
| Other real estate owned | 16,306 | 27,796 |  |
| Accrued severance costs | 2,515 | 2,577 |  |
| Security investments and derivative fair value adjustments | 236,286 | 283,410 |  |
| Net operating losses, capital losses and tax credits | 36,600 | 57,914 |  |
| Other | 59,809 | 56,789 |  |
|  | 828,232 | 959,230 |  |
| Valuation allowance | $(4,261$ | $)(4,261$ |  |
| Total deferred tax assets | 823,971 | 954,969 |  |
|  |  |  |  |
|  |  |  |  |
| Gross deferred tax liabilities: | $(24,185$ | $)(28,356$ |  |
| Core deposits and purchase accounting | $(16,258$ | $)$ | $(19,810$ |$)$

The amount of net DTAs is included with other assets in the balance sheet. The $\$ 4.3$ million valuation allowance at December 31, 2012 and 2011 was for certain acquired net operating loss carryforwards included in our acquisition of the remaining interests in a less significant subsidiary. At December 31, 2012, excluding the $\$ 4.3$ million, the tax effect of remaining net operating loss and tax credit carryforwards was approximately $\$ 26.1$ million expiring through 2030. In addition, the Company has a capital loss that will be carried forward to future taxable years. The tax effect of this capital loss is approximately $\$ 6.2$ million expiring through 2016.

We evaluate the net DTAs on a regular basis to determine whether an additional valuation allowance is required. In conducting this evaluation, we have considered all available evidence, both positive and negative, based on the more-likely-than-not criteria that such assets will be realized. This evaluation includes, but is not limited to: (1) available carryback potential to prior tax years; (2) potential future reversals of existing deferred tax liabilities, which historically have a reversal pattern generally consistent with DTAs; (3) potential tax planning strategies; and (4) future projected taxable income. Based on this evaluation, and considering the weight of the positive evidence compared to the negative evidence, we have concluded that an additional valuation allowance is not required as of December 31, 2012.

We have an agreement that awarded us a $\$ 100$ million allocation of tax credit authority under the Community Development Financial Institutions Fund established by the U.S. Government. We have invested the $\$ 100$ million in a wholly-owned subsidiary which makes qualifying loans and investments. In return, we receive federal income tax
credits that are recognized over seven years, including the year in which the funds were invested in the subsidiary.

We recognize these tax credits for financial reporting purposes in the same year the tax benefit is recognized in our tax return. The resulting tax credits which reduced income tax expense were approximately $\$ 1.2$ million in 2012, $\$ 2.4$ million in 2011, and $\$ 6.0$ million in 2010.

We have a liability for unrecognized tax benefits relating to uncertain tax positions primarily for various state tax contingencies in several jurisdictions. A reconciliation of the beginning and ending amount of gross unrecognized tax benefits is as follows:

| (In thousands) | 2012 | 2011 | 2010 |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| Balance at beginning of year <br> Tax positions related to current <br> year: | $\$ 13,722$ | $\$ 15,366$ | $\$ 16,677$ |
| Additions | - | - | - |
| Reductions <br> Tax positions related to prior years: | - | - | - |
| Additions <br> Reductions | $(11,337$ | - | - |
| Settlements with taxing authorities <br> Lapses in statutes of limitations <br> Balance at end of year | - | - | - |

At December 31, 2012 and 2011, the liability for unrecognized tax benefits included approximately $\$ 1.6$ million and $\$ 8.9$ million, respectively, (net of the federal tax benefit on state issues) that, if recognized, would affect the effective tax rate. There are no gross unrecognized tax benefits that may decrease during the 12 months subsequent to December 31, 2012.

The $\$ 11.3$ million reduction to this liability in 2012 was made following closure of an audit by a state taxing authority. We reduced income tax expense by a net amount including interest of $\$ 2.3$ million in 2012 due to the audit closure, and $\$ 1.2$ million in 2011 and $\$ 0.9$ million in 2010 due to lapses in statutes of limitations.

Interest and penalties related to unrecognized tax benefits are included in income tax expense in the statement of income. At December 31, 2012 and 2011, accrued interest and penalties recognized in the balance sheet, net of any federal and/or state tax benefits, were approximately $\$ 0.3$ million and $\$ 2.5$ million, respectively.

The Company and its subsidiaries file income tax returns in U.S. federal and various state jurisdictions. The Company is no longer subject to income tax examinations for years prior to 2007 for federal and state returns.

## 15. NET EARNINGS PER COMMON SHARE

Basic and diluted net earnings per common share based on the weighted average outstanding shares are summarized as follows:
(In thousands, except per share amounts)
Year Ended December 31,
Basic:
Net income (loss) applicable to controlling interest
Less common and preferred dividends
Undistributed earnings (loss)
Less undistributed earnings applicable to nonvested shares
Undistributed earnings (loss) applicable to common shares
Distributed earnings applicable to common shares
Total earnings (loss) applicable to common shares

Weighted average common shares outstanding
201220112

Net earnings (loss) per common share
$\$ 349,516 \quad \$ 323,804 \quad \$(292,728)$
$178,277 \quad 177,775 \quad 126,427$
171,239 146,029 (419,155 )
1,600 1,300 -
$169,639 \quad 144,729 \quad(419,155)$
7,321 7,292 6,565
$\$ 176,960 \quad \$ 152,021 \quad \$(412,590)$

Diluted:
Total earnings (loss) applicable to common shares $\quad \$ 176,960 \quad \$ 152,021 \quad \$(412,590)$
Additional undistributed earnings allocated to incremental shares -
Diluted earnings (loss) applicable to common shares

Weighted average common shares outstanding
$183,081 \quad 182,393 \quad 166,054$

Additional weighted average dilutive shares
Weighted average diluted common shares outstanding
Net earnings (loss) per common share
$\$ 0.97 \quad \$ 0.83 \quad \$(2.48)$

## 16. SHARE-BASED COMPENSATION

We have a stock option and incentive plan which allows us to grant stock options, restricted stock, restricted stock units ("RSUs"), and other awards to employees and nonemployee directors. Total shares authorized under the plan were $19,500,000$ at December 31, 2012, of which $7,547,209$ were available for future grants.

All share-based payments to employees, including grants of employee stock options, are recognized in the statement of income based on their fair values. The fair value of an equity award is estimated on the grant date without regard to service or performance vesting conditions.

Compensation expense and the related tax benefit for all share-based awards were as follows:
(In thousands) 201220112010

Compensation expense $\quad \$ 31,533 \quad \$ 29,019 \quad \$ 26,834$
Reduction of income tax
expense
$10,724 \quad 9,768 \quad 9,315$

Compensation expense is included in salaries and employee benefits in the statement of income, with the corresponding increase included in common stock, except for the portion related to the salary stock units ("SSUs") granted in 2011 and 2012, which is settled in cash. See subsequent discussion.

We classify all share-based awards as equity instruments except for the 2012 and 2011 SSUs, which are classified as liabilities. Substantially all awards of stock options, restricted stock, and RSUs have graded vesting, which is recognized on a straight-line basis over the vesting period.

As of December 31, 2012, compensation expense not yet recognized for nonvested share-based awards was approximately $\$ 22.8$ million, which is expected to be recognized over a weighted average period of 1.1 years.

The tax shortfall recognized from the exercise of stock options and the vesting of restricted stock and RSUs was approximately $\$ 2.8$ million in both 2012 and 2011, and $\$ 8.4$ million in 2010. These amounts are included in the net activity under employee plans and related tax benefits in the statement of changes in shareholders' equity.

## Stock Options

Stock options granted to employees generally vest at the rate of one third each year and expire seven years after the date of grant. For all stock options granted in 2012, 2011 and 2010, we used the Black-Scholes option pricing model to estimate the fair values of stock options in determining compensation expense. The following summarizes the weighted average of fair value and the significant assumptions used in applying the Black-Scholes model for options granted:

Weighted average of fair value for options granted Weighted average assumptions used:
Expected dividend yield
Expected volatility
Risk-free interest rate
Expected life (in years)
201220112010
$\$ 4.88 \quad \$ 5.78 \quad \$ 6.59$

The assumptions for expected dividend yield, expected volatility, and expected life reflect management's judgment and include consideration of historical experience. Expected volatility is based in part on historical volatility. The risk-free interest rate is based on the U.S. Treasury yield curve in effect at the time of grant for periods corresponding with the expected life of the option.

The following summarizes our stock option activity for the three years ended December 31, 2012:
Weighted
Number of average
shares exercise
price
Balance at December 31, $2009 \quad 7,729,030 \quad \$ 53.61$
Granted
Exercised
Voluntarily surrendered
Expired
Forfeited
Balance at December 31, 2010
Granted
Exercised
Expired
Forfeited
Balance at December 31, 2011
Granted
Exercised
Expired
846,013 23.90
(32,645 ) 13.18
$(1,051,174) 78.60$
(841,529 ) 48.73
(280,456 ) 31.45
6,369,239 47.37
$800,057 \quad 23.46$
(46,749 ) 13.60
$(1,080,867) 57.27$
(107,810 ) 22.74
5,933,870 43.06
867,968 18.87
(129,616 ) 14.64
(568,546 ) 61.90
(141,351 ) 21.36
5,962,325 38.87
Outstanding stock options exercisable as of:
December 31, $2012 \quad 4,379,630 \quad \$ 45.26$
December 31, $2011 \quad 4,211,216 \quad 51.26$
December 31, $2010 \quad 4,230,690 \quad 57.21$
During 2010, certain option holders voluntarily surrendered stock options that were fully vested. All of the associated compensation expense had been previously recognized. These options were granted between May 2005 and September 2007, with exercise prices between $\$ 70.79$ and $\$ 83.25$ and expiration dates between May 2012 and September 2014. No replacement options or other replacement equity-based compensation was granted to these option holders.

We issue new authorized shares for the exercise of stock options. The total intrinsic value of stock options exercised was approximately $\$ 0.7$ million in 2012, $\$ 0.4$ million in 2011, and $\$ 0.3$ million in 2010. Cash received from the exercise of stock options was $\$ 1.9$ million in 2012, $\$ 0.6$ million in 2011, and $\$ 0.4$ million in 2010.

Additional selected information on stock options at December 31, 2012 follows:
Outstanding stock options

| Exercise price range | Number of shares | Weighted average exercise price | Weighted average remaining contractual life (years) | Exercisable options <br> Number of shares | stock <br> Weighted average exercise price |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$0.32 to \$19.99 | 1,279,665 | \$ 17.20 | 5.4 | 434,693 | \$ 14.08 |
| \$20.00 to \$24.99 | 1,430,519 | 23.82 | 4.8 | 722,546 | 23.86 |
| \$25.00 to \$29.99 | 637,000 | 27.96 | 2.6 | 607,250 | 27.96 |
| \$30.00 to \$39.99 | 10,000 | 32.45 | 2.5 | 10,000 | 32.45 |
| \$40.00 to \$44.99 | 14,000 | 41.69 | 2.8 | 14,000 | 41.69 |
| \$45.00 to \$49.99 | 1,451,967 | 47.38 | 2.2 | 1,451,967 | 47.38 |
| \$50.00 to \$59.99 | 147,837 | 57.81 | 2.0 | 147,837 | 57.81 |
| \$60.00 to \$79.99 | 138,885 | 68.51 | 1.7 | 138,885 | 68.51 |
| \$80.00 to \$81.99 | 397,139 | 81.10 | 0.6 | 397,139 | 81.10 |
| \$82.00 to \$83.38 | 455,313 | 83.24 | 1.5 | 455,313 | 83.24 |
|  | 5,962,325 | 38.87 | 3.4 | 4,379,630 | 45.26 |

The weighted average remaining contractual life excludes 21,252 stock options without a fixed expiration date that ${ }^{1}$ were acquired with the Amegy acquisition by the Company in 2005. They expire between the date of termination and one year from the date of termination, depending upon certain circumstances.

The aggregate intrinsic value of outstanding stock options at December 31, 2012 and 2011 was $\$ 5.4$ million and $\$ 1.2$ million, respectively, while the aggregate intrinsic value of exercisable options was $\$ 3.2$ million and $\$ 0.8$ million for the same respective periods. For exercisable options, the weighted average remaining contractual life was 2.6 years and 2.9 years at December 31, 2012 and 2011, respectively, excluding the stock options previously noted without a fixed expiration date.

The previous schedules do not include stock options for employees of our TCBO subsidiary to purchase common stock of TCBO. At December 31, 2012, there were options to purchase 45,150 TCBO shares at exercise prices from $\$ 17.85$ to $\$ 20.58$. At December 31, 2012, there were $1,038,000$ issued and outstanding shares of TCBO common stock.

## Restricted Stock and Restricted Stock Units

Restricted stock and RSUs granted generally vest over four years. Each RSU represents a right to one share of our common stock. During the vesting period, holders of restricted stock and RSUs receive dividend equivalents. In addition, holders of restricted stock have full voting rights. Compensation expense is determined based on the number of restricted shares or RSUs granted and the market price of our common stock at the issue date.

Nonemployee directors were granted 25,536 shares of restricted stock and 7,296 RSUs in 2012; and 26,433 and 27,216 shares of restricted stock in 2011 and 2010, respectively, which vested over six months.

The following summarizes our restricted stock activity for the three years ended December 31, 2012:
Weighted
Number of average
shares issue
price

| Nonvested restricted shares at December 31, | $1,524,650$ | $\$ 32.44$ |
| :--- | :--- | :--- |
| 2009 | 644,504 | 23.85 |
| Issued | $(428,593$ | $)$ |
| Vested | $(128,918$ | $)$ |
| Forfeited | $1,611,643$ | 26.19 |
| Nonvested restricted shares at December 31, | 26.3 |  |
| 2010 | 616,234 | 23.43 |
| Issued | $(569,794$ | $)$ |
| Vested | $(258,229$ | $)$ |
| Forfeited | 1,33 |  |
| Nonvested restricted shares at December 31, | $1,399,854$ | 23.74 |
| 2011 | 87,480 | 17.57 |
| Issued | $(582,361$ | 25.34 |
| Vested | $(53,737$ | $)$ |
| Forfeited | 22.83 |  |
| Nonvested restricted shares at December 31, | 851,236 | 22.07 |
| 2012 |  |  |

The following summarizes our RSU activity for the three years ended December 31, 2012:

| Number of <br> restricted stock <br> units | Weighted <br> average grant <br> price |
| :--- | :--- |
| - | - |
| 146,165 | $\$ 23.69$ |
| 146,165 | 23.69 |
| 726,779 | 18.29 |
| $(34,885$ | 22.46 |
| $(15,306$ | $) 20.22$ |
| 822,753 | 19.04 |

The total fair value at grant date of restricted stock and RSUs vested during the year was $\$ 15.5$ million in 2012, $\$ 17.6$ million in 2011, and $\$ 18.6$ million in 2010.

## Salary Stock Units

We also granted SSUs of 456,275 in 2012, 297,620 in 2011, and 109,748 in 2010 which vested immediately upon grant. Each SSU represents a right to one share of our common stock.

The 2012 and 2011 SSUs are classified as liabilities and are settled in cash. The amount of cash paid is determined by the number of SSUs being settled and the Company's average closing common stock price for each trading day during the 30 trading-day period immediately prior to such payment date for the 2012 SSUs, and the Company's closing common stock price on the date of settlement for the 2011 SSUs. Compensation expense is determined by the actual cash paid to settle the SSUs.

In January 2012, 172,550 of the 2011 SSUs were settled with a cash payment of $\$ 3.2$ million. The balance of 125,070 2011 SSUs were settled in December 2012 with a cash payment of $\$ 2.7$ million. In September 2012, 225,214 of the 2012 SSUs were settled with a cash payment of $\$ 4.5$ million. The balance of 231,0612012 SSUs will be settled in March 2013.

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The 2010 SSUs are classified as equity and were settled in our common stock. The total fair value of SSUs granted in 2010 was $\$ 2.3$ million. In January 2011, 60,372 of these SSUs were settled and the remaining balance of 49,376 SSUs were settled in January 2012. Compensation expense is determined based on the number of SSUs granted and the market price of our common stock at the grant date.

## 17. COMMITMENTS, GUARANTEES, CONTINGENT LIABILITIES, AND RELATED PARTIES

Commitments and Guarantees
We use certain derivative instruments and other financial instruments in the normal course of business to meet the financing needs of our customers, to reduce our own exposure to fluctuations in interest rates, and to make a market in U.S. Government, agency, corporate, and municipal securities. These financial instruments involve, to varying degrees, elements of credit, liquidity, and interest rate risk in excess of the amount recognized in the balance sheet. Derivative instruments are discussed in Notes 7 and 20.

Contractual amounts of the off-balance sheet financial instruments used to meet the financing needs of our customers are as follows: December 31,
(In thousands)
Commitments to extend credit
Standby letters of credit:
Financial
Performance
Commercial letters of credit

2012
\$14,277,347
774,427
190,029
91,978

2011
\$12,541,278

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require the payment of a fee. The amount of collateral obtained, if deemed necessary by us upon extension of credit, is based on our initial credit evaluation of the counterparty. Types of collateral vary, but may include accounts receivable, inventory, property, plant and equipment, and income-producing properties.

While establishing commitments to extend credit creates credit risk, a significant portion of such commitments is expected to expire without being drawn upon. As of December 31, 2012, $\$ 4.2$ billion of commitments expire in 2013. We use the same credit policies and procedures in making commitments to extend credit and conditional obligations as we do for on-balance sheet instruments. These policies and procedures include credit approvals, limits, and monitoring.

We issue standby and commercial letters of credit as conditional commitments generally to guarantee the performance of a customer to a third party. The guarantees are primarily issued to support public and private borrowing arrangements, including commercial paper, bond financing, and similar transactions. Standby letters of credit include remaining commitments of $\$ 587$ million expiring in 2013 and $\$ 377$ million expiring thereafter through 2027. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to customers. We generally hold marketable securities and cash equivalents as collateral supporting those commitments for which collateral is deemed necessary. At December 31, 2012, the Company had recorded approximately $\$ 10.4$ million as a liability for these guarantees, which consisted of $\$ 5.9$ million attributable to the reserve for unfunded lending commitments and $\$ 4.5$ million of deferred commitment fees.

Certain mortgage loans sold have limited recourse provisions for periods ranging from three months to one year. The amount of losses resulting from the exercise of these provisions has not been significant.

At December 31, 2012, we had commitments for private equity and other noninterest-bearing investments of $\$ 31.8$ million. These obligations have no stated maturity.

The contractual or notional amount of financial instruments indicates a level of activity associated with a particular class of financial instrument and is not a reflection of the actual level of risk. As of December 31, 2012 and 2011, the regulatory risk-weighted values assigned to all off-balance sheet financial instruments and derivative instruments described herein were $\$ 5.0$ billion and $\$ 4.5$ billion, respectively.

At December 31, 2012, we were required to maintain cash balances of $\$ 61.4$ million with the Federal Reserve Banks to meet minimum balance requirements in accordance with FRB regulations.

As of December 31, 2012, the Parent has guaranteed approximately $\$ 300$ million of debt of affiliated trusts issuing trust preferred securities, as discussed in Note 12.

Leases
We have commitments for leasing premises and equipment under the terms of noncancelable capital and operating leases expiring from 2013 to 2052. Premises leased under capital leases at December 31, 2012 were $\$ 1.7$ million and accumulated amortization was $\$ 1.2$ million. Amortization applicable to premises leased under capital leases is included in depreciation expense.

Future aggregate minimum rental payments under existing noncancelable operating leases at December 31, 2012 are as follows:
(in thousands)
2013 \$46,272
2014
44,517
2015
40,960
2016
38,348
2017
33,180
Thereafter
141,284
\$344,561
Future aggregate minimum rental payments have been reduced by noncancelable subleases as follows: $\$ 2.2$ million in 2013, $\$ 1.6$ million in 2014, $\$ 1.2$ million in 2015, $\$ 1.3$ million in 2016, $\$ 0.9$ million in 2017, and $\$ 2.0$ million thereafter. Aggregate rental expense on operating leases amounted to $\$ 58.7$ million in 2012, $\$ 57.9$ million in 2011, and $\$ 59.7$ million in 2010.

## Legal Matters

We are subject to litigation in court and arbitral proceedings, as well as proceedings, investigations, examinations and other actions brought or considered by governmental and self-regulatory agencies. At any given time, litigation may relate to lending, deposit and other customer relationships, vendor and contractual issues, employee matters, intellectual property matters, personal injuries and torts, regulatory and legal compliance, and other matters. While most matters relate to individual claims, we are also subject to putative class action claims and similar broader claims. Current putative class actions and similar claims include the following:
two complaints relating to allegedly wrongful acts in our processing of overdraft fees on debit card transactions in which the plaintiffs seek monetary awards on the basis of various common law claims, Barlow, et. al. v. Zions First National Bank and Zions Bancorporation, pending in the United States District Court for the District of Utah, and

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Sadlier, et. al. v. National Bank of Arizona, pending in the Superior Court for the State of Arizona, County of Maricopa;
a complaint relating to our banking relationships with customers that allegedly engaged in wrongful telemarketing practices in which the plaintiff seeks a trebled monetary award under the federal RICO Act, Reyes v. Zions First National Bank, et. al., pending in the United States District Court for the Eastern District of Pennsylvania; and a complaint arising from our banking relationships with Frederick Berg and a number of investment funds controlled by him using the "Meridian" brand name, in which the liquidating trustee for the funds seeks an award from us, on the basis of aiding and abetting liability, for monetary damages suffered by victims of a fraud allegedly perpetrated by Berg, In re Consolidated Meridian Funds $a / k / a$ Meridian Investors Trust, Mark Calvert as Liquidating Trustee, et. al. vs. Zions Bancorporation and The Commerce Bank of Washington, N.A., pending in the United States Bankruptcy Court for the Western District of Washington.
Discovery has commenced in the Barlow and Reyes cases, but not in the Sadlier or Meridian Funds cases. Motions for and against class certification have been made in the Reyes case. A third overdraft case, Starr, et. al. v. California Bank \& Trust, was dismissed by a Superior Court for the State of California in the fourth quarter of 2012.

At any given time, proceedings, investigations, examinations and other actions brought or considered by governmental and self-regulatory agencies may relate to our banking, investment advisory, trust, securities, and other products and services; our customers' involvement in money-laundering, fraud, securities violations and other illicit activities or our policies and practices relating to such customer activities; and our compliance with the broad range of banking, securities and other laws and regulations applicable to us. At any given time, we may be in the process of responding to subpoenas, requests for documents, data and testimony relating to such matters and engaging in discussions to resolve the matters. Significant investigations and similar inquiries to which we are currently subject relate to: possible money laundering activities of a customer of one of our banking subsidiaries and the anti-money laundering practices of that bank (conducted by the United States Attorneys Office for the Southern District of New York); the practices of our subsidiary, Contango Capital Advisors, Inc., relative to certain investment products acquired by Contango clients from sponsors and issuers unaffiliated with us (conducted by the staff of the Salt Lake City office of the SEC); and
the practices of our subsidiary, Zions Bank, relating primarily to payment processing for allegedly fraudulent telemarketers connected with the Reyes case noted previously (conducted by the United States Attorneys Office for the Eastern District of Pennsylvania).
At least quarterly, we review outstanding and new legal matters, utilizing then available information. In accordance with applicable accounting guidance, if we determine that a loss from a matter is probable and the amount of the loss can be reasonably estimated, we establish an accrual for the loss. In the absence of such a determination, no accrual is made. Once established, accruals are adjusted to reflect developments relating to the matters.

In our review, we also assess whether we can determine the range of reasonably possible losses for significant matters in which we are unable to determine that the likelihood of a loss is remote. Because of the difficulty of predicting the outcome of legal matters, discussed subsequently, we are able to estimate such a range only for a limited number of matters. We currently estimate the aggregate range of reasonably possible losses for those matters to be from $\$ 0$ million to not more than $\$ 80$ million in excess of amounts accrued. This estimated range of reasonably possible losses is based on information currently available as of December 31, 2012. The matters underlying the estimated range will change from time to time, and actual results may vary significantly from this estimate. Those matters for which an estimate is not possible are not included within this estimated range and, therefore, this estimated range does not represent our maximum loss exposure.

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Based on our current knowledge, we believe that our current estimated liability for litigation and other legal actions and claims, reflected in our accruals and determined in accordance with applicable accounting guidance, is adequate and that liabilities in excess of the amounts currently accrued, if any, arising from litigation and other legal actions and claims for which an estimate as previously described is possible, will not have a material impact on our financial condition, results of operations, or cash flows. However, in light of the significant uncertainties involved in these matters, and the very large or indeterminate damages sought in some of these matters, an adverse outcome in one or more of these matters could be material to our financial condition, results of operations, or cash flows for any given reporting period.

Any estimate or determination relating to the future resolution of litigation, arbitration, governmental or self-regulatory examinations, investigations or actions or similar matters is inherently uncertain and involves significant judgment. This is particularly true in the early stages of a legal matter, when legal issues and facts have not been well articulated, reviewed, analyzed, and vetted through discovery, preparation for trial or hearings, substantive and productive mediation or settlement discussions, or other actions. It is also particularly true with respect to class action and similar claims involving multiple defendants, matters with complex procedural requirements or substantive issues or novel legal theories, and examinations, investigations and other actions conducted or brought by governmental and self-regulatory agencies, in which the normal adjudicative process is not applicable. Accordingly, we usually are unable to determine whether a favorable or unfavorable outcome is remote, reasonably likely, or probable, or to estimate the amount or range of a probable or reasonably likely loss, until relatively late in the course of a legal matter, sometimes not until a number of years have elapsed. Accordingly, our judgments and estimates relating to claims will change from time to time in light of developments and actual outcomes will differ from our estimates. These differences may be material.

## Related Party Transactions

We have no material related party transactions requiring disclosure. In the ordinary course of business, the Company and its subsidiary banks extend credit to related parties, including executive officers, directors, principal shareholders, and their associates and related interests. These related party loans are made in compliance with applicable banking regulations under substantially the same terms as comparable third-party lending arrangements.

## 18.REGULATORY MATTERS

We are subject to various regulatory capital requirements administered by federal banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory - and possibly additional discretionary - actions by regulators that, if undertaken, could have a direct material effect on our financial statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, we must meet specific capital guidelines that involve quantitative measures of our assets, liabilities, and certain off-balance sheet items as calculated under regulatory accounting practices. Required capital levels are also subject to judgmental review by regulators.

Quantitative measures established by regulation to ensure capital adequacy require us to maintain minimum amounts and ratios (set forth in the following schedule) of Total and Tier 1 capital (as defined in the regulations) to risk-weighted assets (as defined), and of Tier 1 capital (as defined) to average assets (as defined). As of December 31, 2012, we exceeded all capital adequacy requirements to which we are subject.

As discussed in Note 13, the Company completed its redemption of TARP preferred stock, which had the effect of reducing Tier 1 capital.

As of December 31, 2012, all capital ratios of the Company and each of its subsidiary banks exceeded the "well capitalized" levels under the regulatory framework for prompt corrective action. In response to the recent severe economic crisis, the determination of appropriate capital levels, particularly for the Company and other "systemically important" financial institutions ("SIFIs") as determined pursuant to the Dodd-Frank Wall Street

Reform and Consumer Protection Act ("Dodd-Frank Act"), is being driven increasingly by the results of comprehensive "stress tests" performed by each financial institution and its various regulators. These stress tests are part of the Capital Plan Review program overseen by the FRB, which requires SIFIs to submit their Capital Plans annually.

The stress tests seek to comprehensively measure all risks to which the institution is exposed, including credit, liquidity, market, operating and other risks, the losses that could result from those risk exposures under adverse scenarios, and the institution's resulting capital levels. The results of these institution-specific tests as well as the Basel III capital framework being implemented are driving the Company and most other SIFIs to hold capital considerably in excess of "well capitalized" regulatory standards, and in excess of historical levels. Regulators have indicated that these stress test results will also be an important factor in approving the amounts and timing of capital issuances, dividends and distributions, and stock and securities repurchases.

The actual capital amounts and ratios for the Company and its three largest subsidiary banks are as follows:

| (Dollar amounts in thousands) | Actual |  |  | To be well capitalized |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Ratio |  | Amount | Ratio |  |
| As of December 31, 2012: |  |  |  |  |  |  |
| Total capital (to risk-weighted assets) |  |  |  |  |  |  |
| The Company | \$6,616,521 | 15.05 | \% | \$4,396,983 | 10.00 | \% |
| Zions First National Bank | 2,034,662 | 14.17 |  | 1,435,690 | 10.00 |  |
| California Bank \& Trust | 1,222,822 | 14.18 |  | 862,218 | 10.00 |  |
| Amegy Bank N.A. | 1,598,708 | 15.17 |  | 1,054,110 | 10.00 |  |
| Tier 1 capital (to risk-weighted assets) |  |  |  |  |  |  |
| The Company | 5,883,669 | 13.38 |  | 2,638,190 | 6.00 |  |
| Zions First National Bank | 1,861,218 | 12.96 |  | 861,414 | 6.00 |  |
| California Bank \& Trust | 1,114,315 | 12.92 |  | 517,331 | 6.00 |  |
| Amegy Bank N.A. | 1,466,001 | 13.91 |  | 632,466 | 6.00 |  |
| Tier 1 capital (to average assets) |  |  |  |  |  |  |
| The Company | 5,883,669 | 10.96 |  | na | na | 1 |
| Zions First National Bank | 1,861,218 | 10.58 |  | 879,719 | 5.00 |  |
| California Bank \& Trust | 1,114,315 | 10.37 |  | 537,534 | 5.00 |  |
| Amegy Bank N.A. | 1,466,001 | 12.03 |  | 609,319 | 5.00 |  |
| As of December 31, 2011: |  |  |  |  |  |  |
| Total capital (to risk-weighted assets) |  |  |  |  |  |  |
| The Company | \$7,780,107 | 18.06 | \% | \$4,307,688 | 10.00 | \% |
| Zions First National Bank | 2,131,963 | 14.61 |  | 1,459,248 | 10.00 |  |
| California Bank \& Trust | 1,266,587 | 15.08 |  | 840,036 | 10.00 |  |
| Amegy Bank N.A. | 1,720,124 | 17.26 |  | 996,468 | 10.00 |  |
| Tier 1 capital (to risk-weighted assets) |  |  |  |  |  |  |
| The Company | 6,946,290 | 16.13 |  | 2,584,613 | 6.00 |  |
| Zions First National Bank | 1,951,598 | 13.37 |  | 875,549 | 6.00 |  |
| California Bank \& Trust | 1,160,310 | 13.81 |  | 504,021 | 6.00 |  |
| Amegy Bank N.A. | 1,593,667 | 15.99 |  | 597,881 | 6.00 |  |
| Tier 1 capital (to average assets) |  |  |  |  |  |  |
| The Company | 6,946,290 | 13.40 |  | na | na | 1 |
| Zions First National Bank | 1,951,598 | 11.59 |  | 841,812 | 5.00 |  |
| California Bank \& Trust | 1,160,310 | 10.96 |  | 529,209 | 5.00 |  |
| Amegy Bank N.A. | 1,593,667 | 14.41 |  | 552,911 | 5.00 |  |

${ }^{1}$ There is no Tier 1 leverage ratio component in the definition of a well capitalized bank holding company.

## 19. RETIREMENT PLANS

## Defined Benefit Plans

Pension: This qualified noncontributory defined benefit plan has been frozen to new participation. No service-related benefits accrue for existing participants except for those with certain grandfathering provisions. Benefits vest under the plan upon completion of five years of vesting service. Plan assets consist principally of corporate equity securities, mutual fund investments, real estate, and fixed income investments. Plan benefits are paid as a lump-sum cash value or an annuity at retirement age. Contributions to the plan are based on actuarial recommendation and pension regulations. Currently, it is expected that no minimum regulatory contributions will be required in 2013 or 2014.

Supplement Retirement: These unfunded nonqualified plans are for certain current and former employees. Each year, Company contributions to these plans are made in amounts sufficient to meet benefit payments to plan participants.

Postretirement Medical/Life: This unfunded health care and life insurance plan provides postretirement medical benefits to certain full-time employees who meet minimum age and service requirements. The plan also provides specified life insurance benefits to certain employees. The plan is contributory with retiree contributions adjusted annually, and contains other cost-sharing features such as deductibles and coinsurance. Plan coverage is provided by self-funding or health maintenance organization options. Our contribution towards the retiree medical premium has been permanently frozen. Retirees pay the difference between the full premium rates and our capped contribution.

Because our contribution rate is capped, there is no effect on the postretirement plan from assumed increases or decreases in health care cost trends. Each year, Company contributions to the plan are made in amounts sufficient to meet the portion of the premiums that are the Company's responsibility.

The following presents the change in benefit obligation, change in fair value of plan assets, and funded status, of the plans and amounts recognized in the balance sheet as of the measurement date of December 31.

| (In thousands) | Pension | $\begin{array}{l}\text { Supplemental } \\ \text { Retirement }\end{array}$ |  |  |  | Postretirement |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |  |
| Change in benefit obligation: |  |  |  |  |  |  |  |
| $\begin{array}{l}\text { Benefit obligation at beginning of year } \\ \text { Service cost }\end{array}$ | $\$ 184,141$ | $\$ 165,736$ | $\$ 11,357$ | $\$ 11,230$ | $\$ 1,149$ | $\$ 1,095$ |  |
| Interest cost | 29 | 100 | - | - | 36 | 32 |  |
| Actuarial (gain) loss | 7,558 | 8,336 | 460 | 558 | 47 | 54 |  |
| Benefits paid | 9,693 | 18,773 | 481 | 584 | $(27$ | 65 |  |
| Benefit obligation at end of year | $(10,213$ | $)(8,804$ | $)(1,064$ | $)(1,015$ | $)(76$ | $)(97$ |  |
|  | 191,208 | 184,141 | 11,234 | 11,357 | 1,129 | 1,149 |  |$)$

Amounts recognized in balance sheet:
Liability for pension/postretirement benefits
Accumulated other comprehensive income
(loss)
\$ $(34,126) \$(36,697) \$(11,234) \$(11,357) \$(1,129) \$(1,149)$
$(80,743)(88,778)(2,587)(2,117) 526 \quad 830$

Accumulated other comprehensive income (loss) consists of:
Net gain (loss)
Prior service credit (cost)

| $\$(80,743)$ | $\$(88,778)$ | $\$(2,412)$ | $\$(1,817)$ | $\$ 376$ | $\$ 436$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| - | - | $(175$ | $)$ | $(300$ | $)$ |
|  | 150 | 394 |  |  |  |
| $\$(80,743)$ | $\$(88,778)$ | $\$(2,587$ | $)$ | $\$(2,117)$ | $\$ 526$ |
| $\$ 830$ |  |  |  |  |  |

The liability for pension/postretirement benefits is included in other liabilities in the balance sheet. The accumulated benefit obligation for the pension plan was $\$ 191.2$ million and $\$ 184.1$ million at December 31, 2012 and 2011, respectively.

The amounts in accumulated other comprehensive income (loss) at December 31, 2012 expected to be recognized as an expense component of net periodic benefit cost in 2013 for the plans are estimated as follows:

| (In thousands) | Pension | Supplemental <br> Retirement | Postretirement |
| :--- | :--- | :--- | :--- |
| Net gain (loss) <br> Prior service credit <br> (cost) | $\$(8,631)$ | $\$ 1$ | $\$ 75$ |
|  | - | $(125$ | $)$ | 150

The following presents the components of net periodic benefit cost (credit) for the plans:

| (In thousands) | Pension | Supplemental <br> Retirement |  |  |  | Postretirement |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 |
| Service cost | $\$ 29$ | $\$ 100$ | $\$ 180$ | $\$-$ | $\$-$ | $\$-$ | $\$ 36$ | $\$ 32$ | $\$ 35$ |

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| Interest cost | 7,558 | 8,336 | 8,597 | 460 | 558 | 613 | 47 | 54 | 61 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Expected return on plan assets | $(11,308)$ | $(12,443)$ | (8,211 ) |  |  |  |  |  |  |
| Amortization of net actuarial (gain) loss | 9,184 | 5,290 | 5,735 | (114 | (16 | ) (19 | ) (87 | ) (125 | (149 ) |
| Amortization of prior service (credit) cost |  |  |  | 124 | 124 | 124 | (244 | ) (244 | (243 ) |
| Settlement loss |  |  |  | - | - | 42 |  |  |  |
| Net periodic benefit cost (credit) | \$5,463 | \$1,283 | \$6,301 | \$470 | \$666 | \$760 | \$(248 | ) \$(283) | \$(296 ) |

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Weighted average assumptions based on the pension plan are the same where applicable for each of the plans and are as follows:
$2012 \quad 2011 \quad 2010$
Used to determine benefit obligation at year-end:
Discount rate
Rate of compensation increase
$3.75 \quad \% \quad 4.25 \quad \% \quad 5.20 \quad \%$

Used to determine net periodic benefit cost for the years ended December 31:
Discount rate
$\begin{array}{lll}4.25 & 5.20 & 5.60\end{array}$
Expected long-term return on plan assets
$\begin{array}{lll}8.00 & 8.00 & 8.00\end{array}$
Rate of compensation increase
$3.50-3.50$
3.50

The discount rate reflects the yields available on long-term, high-quality fixed income debt instruments with cash flows similar to the obligations of the pension plan, and is reset annually on the measurement date. The expected long-term rate of return on plan assets is based on a review of the target asset allocation of the plan. This rate is intended to approximate the long-term rate of return that we anticipate receiving on the plan's investments, considering the mix of the assets that the plan holds as investments, the expected return on these underlying investments, the diversification of these investments, and the rebalancing strategies employed. An expected long-term rate of return is assumed for each asset class and an underlying inflation rate assumption is determined. The projected rate of compensation increases is management's estimate of future pay increases that the remaining eligible employees will receive until their retirement.

Benefit payments to the plans' participants, which reflect expected future service as appropriate, are estimated as follows for the years succeeding December 31, 2012:

| (In thousands) | Pension | Supplemental <br> Retirement | Postretirement |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| 2013 | $\$ 10,546$ | $\$ 2,079$ | $\$ 87$ |
| 2014 | 10,044 | 878 | 97 |
| 2015 | 9,726 | 822 | 101 |
| 2016 | 9,557 | 1,068 | 106 |
| 2017 | 10,160 | 788 | 111 |
| Years 2018 - | 54,347 | 3,726 | 525 |
| 2022 |  |  |  |

We are also obligated under other supplemental retirement plans for certain current and former employees. Our liability for these plans was $\$ 6.3$ million and $\$ 6.2$ million at December 31, 2012 and 2011, respectively.

For the pension plan, the investment strategy is predicated on its investment objectives and the risk and return expectations of asset classes appropriate for the plan. Investment objectives have been established by considering the plan's liquidity needs and time horizon and the fiduciary standards under the Employee Retirement Income Security Act of 1974. The asset allocation strategy is developed to meet the plan's long-term needs in a manner designed to control volatility and to reflect risk tolerance. Target investment allocation percentages as of December 31, 2012 are $64.5 \%$ in equity, $30.5 \%$ in fixed income and cash, and $5.0 \%$ in real estate assets.

The following presents the fair values of pension plan investments according to the fair value hierarchy described in Note 20, and the weighted average allocations:

| (In thousands) | December 31, 2012 |  | December 31, 2011 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Level 1 | Level 2 | Level 3 | Total | \% | Level 1 | Level 2 | Level 3 | Total | \% |
| Company common stock | \$6,890 |  |  | \$6,890 | 4 | \$8,091 |  |  | \$8,091 | 6 |
| Mutual funds: |  |  |  |  |  |  |  |  |  |  |
| Equity | 4,407 |  |  | 4,407 | 3 | 4,803 |  |  | 4,803 | 3 |
| Debt | 6,848 |  |  | 6,848 | 4 | 5,899 |  |  | 5,899 | 4 |
| Insurance company pooled separate accounts: |  |  |  |  |  |  |  |  |  |  |
| Equity investments |  | \$85,938 |  | 85,938 | 55 |  | \$79,797 |  | 79,797 | 54 |
| Debt investments |  | 27,566 |  | 27,566 | 18 |  | 25,979 |  | 25,979 | 18 |
| Real estate |  | 6,875 |  | 6,875 | 4 |  | 6,250 |  | 6,250 | 4 |
| Guaranteed deposit account |  |  | \$ 13,869 | 13,869 | 9 |  |  | \$ 12,476 | 12,476 | 8 |
| Limited partnerships |  |  | 4,689 | 4,689 | 3 |  |  | 4,149 | 4,149 | 3 |
|  | \$18,145 | \$120,379 | \$18,558 | \$ 157,082 | 100 | \$18,793 | \$112,026 | \$16,625 | \$147,444 | 100 |

No transfers of assets occurred among Levels 1, 2 or 3 during 2012 or 2011.
The following describes the pension plan investments and the valuation methodologies used to measure their fair value:

Company common stock - Shares of the Company's common stock are valued at the last reported sales price on the last business day of the plan year in the active market where individual securities are traded.

Mutual funds - These funds are valued at quoted market prices which represent the net asset values of shares held by the plan at year-end.

Insurance company pooled separate accounts - These funds are invested in by more than one investor. They are offered through separate accounts of the trustee's insurance company and managed by internal and professional advisors. Participation units in these accounts are valued at the net asset value as the practical expedient for fair value as determined by the insurance company. Generally, there are no redemption restrictions for these funds.

Guaranteed deposit account - This account is a group annuity product issued by the trustee's insurance company with guaranteed crediting rates established at the beginning of each calendar year. The account is stated at book value as determined by the trustee, which approximates fair value. The account is credited with earnings from the underlying investments and charged for participants' withdrawals and administrative expenses. The underlying investments generally include investment grade public and privately traded debt securities and mortgage loans and, to a lesser extent, real estate and other equity investments. Fair values are estimated under an income approach by discounting expected future cash flows from both investment income and repayment of principal. Market value adjustments are applied at the time of redemption if certain withdrawal limits are exceeded.

Limited partnerships - These partnerships invest in limited partnerships, limited liability companies, or similar investment vehicles that consist of private equity investments in a wide variety of investment types, including venture and growth capital, real estate, energy and natural resources, and other private investments. The plan's investments are estimated at fair value and determined from the partnerships' capital account balances for the plan's proportional interests. The capital accounts are credited with realized and unrealized earnings from the underlying investments and charged for operating expenses and distributions. A variety of methodologies under Level 3 are used to estimate the
fair value of underlying investments. These include best estimates of fair value by the general partner, results of any meaningful third party market transactions, consideration of financial condition and operating results of the issuer, estimates of amounts expected to be realized upon sale,

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and any other factors considered relevant by the general partner. Generally, investments in these partnerships are illiquid and voluntary withdrawal is prohibited.

Shares of Company common stock were 321,964 and 438,617 at December 31, 2012 and 2011, respectively. Dividends received by the plan were approximately $\$ 15$ thousand in 2012 and $\$ 11$ thousand in 2011.

The following reconciles the beginning and ending balances of assets measured at fair value on a recurring basis using Level 3 inputs:

| (In thousands) | Level 3 Instruments Year Ended December 31, 2012 |  | 2011 <br> Guaranteed deposit account | Limited partnerships |
| :---: | :---: | :---: | :---: | :---: |
|  | Guaranteed deposit account | Limited partnerships |  |  |
| Balance at beginning of year | \$ 12,476 | \$4,149 | \$ 10,918 | \$2,635 |
| Net increases (decreases) included in plan statement of change in net assets available for benefits: |  |  |  |  |
| Net appreciation (depreciation) in fair value of investments: |  |  |  |  |
| Realized | - | 317 | - | 245 |
| Unrealized | - | (1,264) | - | (161 |
| Interest and dividends | 525 | 383 | 635 | 130 |
| Purchases | 868 | 1,104 | 923 | 1,300 |
| Balance at end of year | \$ 13,869 | \$4,689 | \$ 12,476 | \$4,149 |

Defined Contribution Plan
Payshelter: This is a $401(\mathrm{k})$ and employee stock ownership plan under which employees select from several investment alternatives. Employees can contribute up to $80 \%$ of their earnings subject to the annual maximum allowed contribution. The Company matches $100 \%$ of the first $3 \%$ of employee contributions and $50 \%$ of the next $2 \%$ of employee contributions. Matching contributions to participants, which were purchased shares of the Company's common stock in the open market, amounted to $\$ 21.6$ million in 2012, $\$ 21.0$ million in 2011, and $\$ 19.3$ million in 2010.

The Payshelter plan also has a noncontributory profit sharing feature which is discretionary and may range from $0 \%$ to $6 \%$ of eligible compensation based upon the Company's return on average common equity for the year. For 2012 and 2011, the profit sharing expense was $\$ 11.8$ million and $\$ 11.7$ million, respectively, computed at a contribution rate of $2 \%$. For 2010, no profit sharing expense was accrued. The profit sharing contribution to participants consisted of purchased shares of the Company's common stock in the open market.

## 20.FAIR VALUE

Fair Value Measurement
Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. To measure fair value, a hierarchy has been established that requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs. This hierarchy uses three levels of inputs to measure the fair value of assets and liabilities as follows:
Level 1 - Quoted prices in active markets for identical assets or liabilities; includes U.S. Treasury and other U.S. Government and agency securities actively traded in over-the-counter ("OTC") markets; mutual funds and stock;
securities sold, not yet purchased; and certain derivatives.
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Level 2 - Observable inputs other than Level 1 including quoted prices for similar assets or liabilities, quoted prices in less active markets, or other observable inputs that can be corroborated by observable market data; also includes derivative contracts whose value is determined using a pricing model with observable market inputs or can be derived principally from or corroborated by observable market data. This category generally includes U.S. Government and agency securities; municipal securities; CDO securities; mutual funds and stock; certain private equity investments; securities sold, not yet purchased; and derivatives.
Level 3 - Unobservable inputs supported by little or no market activity for financial instruments whose value is determined using pricing models, discounted cash flow methodologies, or similar techniques, as well as instruments for which the determination of fair value requires significant management judgment or estimation; also includes observable inputs for nonbinding single dealer quotes not corroborated by observable market data. This category generally includes municipal securities; certain private equity investments; most CDO securities; and the TRS. We use fair value to measure certain assets and liabilities on a recurring basis when fair value is the primary measure for accounting. This is done primarily for AFS and trading investment securities; private equity investments under the equity method of accounting; securities sold, not yet purchased; and derivatives. Fair value is used on a nonrecurring basis to measure certain assets when applying lower of cost or fair value accounting or when adjusting carrying values of certain assets or liabilities, including recognition of impairment on assets. This is done primarily for HTM securities; loans held for sale; impaired loans; OREO; private equity investments carried at cost; goodwill; core deposit and other intangibles; other long-lived assets; and for disclosures of certain financial instruments.

## Level 3 Valuation Policies and Procedures

Our valuation policies and procedures for Level 3 securities are under the direction of the Securities Valuation and Securitization Oversight Committee ("SOC") comprised of senior and executive members of management in our investment, financial and accounting operations. The SOC is chaired by our chief financial officer and reports to the Audit Committee of the Board of Directors. The major function of the SOC is to develop, review, and approve for use on a quarterly basis the key model inputs, critical valuation assumptions and proposed discount rates utilized for the valuation of Level 3 securities. The sources of fair value changes are presented to the SOC and attribution analyses are completed when significant changes occur between quarters. SOC procedures require that back testing of certain significant assumptions be provided quarterly. Observers from Risk Management, Internal Audit and other areas attend SOC meetings.

The Model Control Committee ("MCC") is responsible for model validation and related policies. The MCC is separate from the SOC and is part of the Corporate Risk Management department. MCC members are drawn from quantitative experts throughout the Company. The MCC conducts model validations, including the trust preferred CDO internal model discussed subsequently, and sets policies and procedures for revalidation timing.

## Utilization of Third Party Service Providers

We use third party service providers and a licensed internal third party model to estimate fair value for certain of our AFS securities as follows:
For AFS Level 2 securities, we use a third party pricing service to provide pricing, if available, for securities in the following reporting categories: U.S. Treasury, agencies and corporations (except Federal Agricultural Mortgage Corporation ("FAMC") securities); municipal securities; trust preferred - banks and insurance; and other (including ABS CDOs). At December 31, 2012, the fair value of AFS Level 2 securities for which we obtained pricing from the third party pricing service in these reporting categories amounted to approximately $\$ 1.6$ billion of the $\$ 1.8$ billion total of AFS Level 2 securities.
For AFS Level 3 securities, we use other third party service providers to provide pricing, if available, for securities in the following reporting categories: trust preferred - banks and insurance, trust preferred - real estate investment trusts, auction rate, and other (including ABS CDOs). At December 31, 2012, the fair value of

AFS Level 3 securities for which we obtained pricing from these third party service providers in these reporting categories amounted to approximately $\$ 59$ million of the $\$ 1.0$ billion total of AFS Level 3 securities. In addition, the fair values for approximately $\$ 925$ million at December 31, 2012 of our AFS Level 3 securities were determined utilizing a licensed internal third party model. See "Trust preferred CDO internal model" discussed subsequently. Fair values of the remaining AFS Level 2 and Level 3 securities not valued by pricing from third party services or the licensed internal third party model were determined by us using market corroborative data. At December 31, 2012, the Level 2 securities consisted of approximately $\$ 113$ million of FAMC securities and $\$ 9$ million of mutual funds and stock, and the Level 3 securities consisted of $\$ 17$ million of municipal securities and $\$ 4$ million of ABS CDOs. Estimation of the fair values of the FAMC securities included the use of a standard mortgage pass-through calculator that incorporates discounted cash flows, while the municipal securities included the use of a standard form discounted cash flow model with certain inputs adjusted for market conditions.
For AFS Level 2 securities, the third party pricing service provides documentation on an ongoing basis that includes, among other things, pricing information with respect to reference data, methodology, inputs summarized by asset class, pricing application, corroborative information, etc. The documentation includes benchmark yields, reported trades, broker/dealer quotes, issuer spreads, two-sided markets, benchmark securities, bids, offers, and reference data including market research publications. Also included are data from the vendor trading platform. We review, test and validate this information as appropriate.
For AFS Level 3 securities, SOC procedures call for quarterly comparisons of relevant data assumptions used in the models of the other third party service providers. We evaluate these assumptions for reasonableness and compare them with those used in our internal models. These assumptions include, but are not limited to, discount rates, PDs, loss-given-default rates, over-collateralization levels, and rating transition probability matrices from rating agencies. We also compare the model results and valuations with our information about market trends and trading data. This includes information regarding trading prices, implied discounts, outlier information, valuation assumptions, etc. Because of the timeliness of our involvement, the ongoing exchange of market information, and our agreement on input assumptions, we do not adjust prices from our third party service providers. The procedures discussed previously help ensure that the fair value information received was determined in accordance with applicable accounting guidance.
Available-for-Sale and Trading
AFS and trading investment securities are fair valued under Level 1 using quoted market prices when available for identical securities. When quoted prices are not available, fair values are determined under Level 2 using quoted prices for similar securities or independent pricing services that incorporate observable market data. The largest portion of AFS securities include certain CDOs backed by trust preferred securities issued by banks and insurance companies and, to a lesser extent, by REITs. These securities are fair valued primarily under Level 3.

## U.S. Treasury, Agencies and Corporations

Valuation inputs under Level 2 utilized by the third party service provider are discussed previously. Municipal Securities
Valuation inputs under Level 2 utilized by the third party service provider are discussed previously. We may also include reported trades and material event notices from the Municipal Securities Rulemaking Board, plus new issue data. Municipal securities under Level 3 are fair valued similar to the auction rate securities.
Trust Preferred Collateralized Debt Obligations
Substantially all of the CDO portfolio is fair valued using an income-based cash flow modeling approach incorporating several methodologies that primarily include internal and third party models.

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Trust preferred CDO internal model: A licensed third party cash flow model, which requires the Company to input its own key valuation assumptions, is used to estimate fair values of bank and insurance trust preferred CDOs. We utilize a statistical regression of quarterly regulatory ratios that we have identified as predictive of future bank failures to create a credit-specific PD for each bank issuer. The inputs are updated quarterly to include the most recent available financial ratios and the regression formula is updated periodically to utilize those financial ratios that have best predicted bank failures during this credit cycle ("ratio-based approach"). Our ratio-based approach, while generally referencing trailing quarter regulatory data and ratios, seeks to incorporate the most recent available information. Approximately $30 \%$ of the bank issuers are public companies included in a third party proprietary reduced form model. The model generates PDs using equity valuation-related inputs along with other macro and issuer-specific inputs. We use the higher of the PD from the third party proprietary reduced form model and the ratio-based approach. For performing collateral, we use a floor PD of 30 basis points ("bps") for year one for collateral where the higher of the one-year PDs from our ratio based approach and those from the third party proprietary reduced form model would be lower. The short-term 30 bps PD is similar to the PD we would apply if we had direct lending exposures to CDO pool collateral. We use a floor PD of 48 bps each year from years two to five smoothing the step-up to reach a 65 bps minimum PD for year six. We utilize a minimum PD for years six to maturity of 65 bps for bank collateral. For deferring collateral, effective December 31, 2012 we added to our ratio-based approach a PD overlay model for deferrals. The deferral PD overlay model sorts all deferrals observed within our CDO pools into four "buckets" based on four factors indicative of bank holding company strength at the start of their deferral period. We then assume that the historical failure rate we have observed within our CDO pool for collateral in each bucket will be the future default rate of current deferrals in each bucket. Where the overlay PD of a deferral is higher than the PD identified by our traditional ratio-based PD model, we use the higher overlay PD.
The resulting five-year PDs at December 31, 2012, after adding the PD overlay model, ranged from $100 \%$ for the "worst" deferring banks to $12.03 \%$ for the "best" deferring banks. The weighted average assumed loss rate on deferring collateral was $49 \%$. At December 31, 2011, we exclusively used the ratio-based PD model and the weighted average assumed loss rate on deferring collateral was $26 \%$. This loss rate is calculated as a percentage of the par amount of deferring collateral within a pool that is expected to default prior to the end of a five-year deferral period. The model includes the expectation that deferrals that do not default will pay their contractually required back interest and return to a current status at the end of five years. Estimates of expected loss for the individual pieces of underlying collateral are aggregated to arrive at a pool-level expected loss rate for each CDO. These loss assumptions are applied to the CDO's structure to generate cash flow projections for each tranche of the CDO.
We utilize a present value technique to identify both the OTTI present in the CDO tranches and to estimate fair value. To determine the credit-related portion of OTTI in accordance with applicable accounting guidance, we use the security specific effective interest rate when estimating the present value of cash flows. To estimate fair value, we discount the credit-adjusted cash flow of each CDO tranche at a tranche-specific discount rate which reflects the risk that the actual cash flow may vary from the expected credit-adjusted cash flow for that CDO tranche. This rate is consistent with market participants' assumptions, which include market illiquidity, and is applied to credit adjusted cash flows. We follow applicable guidance on illiquid markets such that risk premiums should be reflective of an orderly transaction between market participants under current market conditions. Because these securities are not traded on exchanges and trading prices are not posted on the TRACE ${ }^{\circledR}$ system (Trade Reporting and Compliance Engine ${ }^{\circledR}$ ), we also seek information from market participants to obtain trade price information.
The discount rate assumption used for valuation purposes for each CDO tranche is derived from trading yields on publicly traded trust preferred securities and projected PDs on the underlying issuers as well as observed trades in our CDO tranches in accordance with applicable accounting guidance. The data set generally includes

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one or more publicly-traded trust preferred securities in deferral with regard to the payment of current interest and observed trades in our CDO tranches which appeared to be either orderly (that is, not distressed or forced); or whose orderliness could not be definitively refuted. Trading data is generally limited to a single transaction in each of several of our original AAA-rated tranches and several of our original A-rated tranches. The effective yields on the securities are then used to determine a relationship between the effective yield and expected loss. Expected loss for this purpose is a measure of the variability of cash flows from the mean estimate of cash flow. This relationship is then considered along with other third party or market data in order to identify appropriate discount rates to be applied to the CDOs. Our December 31, 2012, valuations for bank and insurance tranches utilized a discount rate range of LIBOR $+3.75 \%$ for the highest quality/most over-collateralized insurance-only tranches and LIBOR $+13.4 \%$ for the lowest credit quality tranche, which included bank collateral, in order to reflect market level assumptions for structured finance securities. For tranches that include bank collateral, the discount rate was at least LIBOR $+7.7 \%$ for the highest quality/most over-collateralized tranches. These discount rates are applied to already credit-adjusted cash flows for each tranche.
CDO tranches with greater uncertainty in their cash flows are discounted at rates higher than those market participants would use for tranches with more stable expected cash flows (e.g., as a result of more subordination and/or better credit quality in the underlying collateral). The high end of the discount rate spectrum was applied to tranches in which minor changes in default assumption timing produced substantial deterioration in tranche cash flows. These discount rates are applied to credit-adjusted cash flows, which constitute each tranche's expected cash flows; discount rates are not applied to a hypothetical contractual cash flow.
At December 31, 2012, the discount rates utilized for fair value purposes for tranches that include bank collateral were:
1)LIBOR $+7.7 \%$ to $7.8 \%$ and averaged LIBOR $+7.7 \%$ for first priority original AAA-rated bonds;
2)LIBOR $+7.7 \%$ to $8.0 \%$ and averaged LIBOR $+7.7 \%$ for lower priority original AAA-rated bonds;
3)LIBOR $+7.8 \%$ to $10.8 \%$ and averaged LIBOR $+9.2 \%$ for original A-rated bonds; and
4)LIBOR $+11.5 \%$ to $13.4 \%$ and averaged LIBOR $+12.0 \%$ for original BBB-rated bonds.

Accordingly, the wide difference between the effective interest rate used in the determination of the credit component of OTTI and the discount rate on the CDOs used in the determination of fair value results in the unrealized losses. The discount rate used for fair value purposes significantly exceeds the effective interest rate for the CDOs. The differences average approximately 700 bps for the original AAA-rated CDO tranches, 750 bps for the original A-rated CDO tranches, and 920 bps for the original BBB-rated CDO tranches. With the exception of certain of the most senior CDOs, most of the principal payments are not expected prior to the final maturity date, which is generally 2029 or later. High market discount rates and the long maturities of the CDO tranches result in full principal repayment contributing little to CDO tranche fair values.
REIT and ABS CDOs - third party models: Certain of these CDOs are fair valued by third party services using their proprietary models. See the previous discussion that describes the procedures we employ to evaluate the fair values from third party services for AFS Level 3 securities. Also see the subsequent discussion regarding key model inputs and assumptions.
Auction Rate Securities
Our market approach methodology includes various data inputs, including AAA municipal and corporate bond yield curves, credit ratings and leverage of each closed-end fund, and market yields for municipal bonds and commercial paper.
Private Equity Investments
Management who are familiar with our private equity investments, including investment officers, controllers, etc., review quarterly the financial statements and other information for each investment. The Other Equity Investments

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Committee, consisting of the chief executive officer, the chief financial officer, and the chief investment officer, review periodically for reasonableness the financial information for these investments. This includes oversight of the review of audited financial statements that are available for nearly all of the underlying investments. The amount of unfunded commitments to these partnerships is disclosed in Note 17. Generally, redemption is available annually. Private equity investments valued under Level 2 on a recurring basis are investments in partnerships that invest in certain financial services and real estate companies, some of which are publicly traded. Fair values are determined from net asset values, or their equivalents, provided by the partnerships. These fair values are determined on the last business day of the month using values from the primary exchange. In the case of illiquid or nontraded assets, the partnerships obtain fair values from independent sources.
Private equity investments valued under Level 3 on a recurring basis are recorded initially at acquisition cost, which is considered the best indication of fair value unless there have been material subsequent positive or negative developments that justify an adjustment in the fair value estimate. Subsequent adjustments to recorded fair values are based as necessary on current and projected financial performance, recent financing activities, economic and market conditions, market comparables, market liquidity, sales restrictions, and other factors.

## Derivatives

Derivatives are fair valued according to their classification as either exchange-traded or OTC. Exchange-traded derivatives consist of forward currency exchange contracts that have been fair valued under Level 1 because they are traded in active markets. OTC derivatives, including those for customers, consist of interest rate swaps and options. These derivatives are fair valued under Level 2 using third party services. Observable market inputs include yield curves (the LIBOR swap curve and applicable basis swap curves), foreign exchange rates, commodity prices, option volatilities, counterparty credit risk, and other related data. Credit valuation adjustments are required to reflect both our own nonperformance risk and the respective counterparty's nonperformance risk. These adjustments are determined generally by applying a credit spread for the counterparty or the Company as appropriate to the total expected exposure of the derivative. Amounts disclosed in the following schedules differ from the presentation in Note 7 in that they include the foreign currency exchange contracts and are presented net of cash collateral offsets. The estimation of fair value of the TRS is discussed in Note 7.
Securities Sold, Not Yet Purchased
Securities sold, not yet purchased are fair valued under Level 1 when quoted prices are available for the securities involved. Those under Level 2 are fair valued similar to trading account investment securities.

Quantitative Disclosure of Fair Value Measurements
Assets and liabilities measured at fair value by class on a recurring basis are summarized as follows:
(In thousands)
ASSETS
Investment securities:
Available-for-sale:

| U.S. Treasury, agencies and corporations | \$ 102,982 | \$ 1,692,637 |  | \$1,795,619 |
| :---: | :---: | :---: | :---: | :---: |
| Municipal securities |  | 59,445 | \$16,551 | 75,996 |
| Asset-backed securities: |  |  |  |  |
| Trust preferred - banks and insurance |  | 121 | 949,271 | 949,392 |
| Trust preferred - real estate investment trusts |  |  | 16,403 | 16,403 |
| Auction rate |  |  | 6,515 | 6,515 |
| Other (including ABS CDOs) |  | 4,214 | 15,160 | 19,374 |
| Mutual funds and other | 219,214 | 8,797 |  | 228,011 |
|  | 322,196 | 1,765,214 | 1,003,900 | 3,091,310 |
| Trading account |  | 28,290 |  | 28,290 |
| Other noninterest-bearing investments: |  |  |  |  |
| Private equity |  | 5,132 | 64,223 | 69,355 |
| Other assets: |  |  |  |  |
| Derivatives: |  |  |  |  |
| Interest rate related and other |  | 2,850 |  | 2,850 |
| Interest rate swaps for customers |  | 79,579 |  | 79,579 |
| Foreign currency exchange contracts | 4,404 |  |  | 4,404 |
|  | 4,404 | 82,429 |  | 86,833 |
|  | \$326,600 | \$1,881,065 | \$1,068,123 | \$3,275,788 |
| LIABILITIES |  |  |  |  |
| Securities sold, not yet purchased | \$26,735 |  |  | \$26,735 |
| Other liabilities: |  |  |  |  |
| Derivatives: |  |  |  |  |
| Interest rate related and other |  | \$1,142 |  | 1,142 |
| Interest rate swaps for customers |  | 82,926 |  | 82,926 |
| Foreign currency exchange contracts | 3,159 |  |  | 3,159 |
| Total return swap |  |  | \$5,127 | 5,127 |
|  | 3,159 | 84,068 | 5,127 | 92,354 |
| Other |  |  | 124 | 124 |
|  | \$29,894 | \$84,068 | \$5,251 | \$119,213 |

(In thousands)
ASSETS
Investment securities:
Available-for-sale:

| U.S. Treasury, agencies and corporations | \$3,103 | \$ 1,874,010 |  | \$1,877,113 |
| :---: | :---: | :---: | :---: | :---: |
| Municipal securities |  | 104,787 | \$ 17,381 | 122,168 |
| Asset-backed securities: |  |  |  |  |
| Trust preferred - banks and insurance |  | 354 | 929,356 | 929,710 |
| Trust preferred - real estate investment trusts |  |  | 18,645 | 18,645 |
| Auction rate |  |  | 70,020 | 70,020 |
| Other (including ABS CDOs) |  | 6,826 | 43,546 | 50,372 |
| Mutual funds and other | 156,829 | 5,938 |  | 162,767 |
|  | 159,932 | 1,991,915 | 1,078,948 | 3,230,795 |
| Trading account |  | 40,273 |  | 40,273 |
| Other noninterest-bearing investments: |  |  |  |  |
| Private equity |  | 5,339 | 62,327 | 67,666 |
| Other assets: |  |  |  |  |
| Derivatives: |  |  |  |  |
| Interest rate related and other |  | 9,560 |  | 9,560 |
| Interest rate swaps for customers |  | 82,648 |  | 82,648 |
| Foreign currency exchange contracts | 6,498 |  |  | 6,498 |
|  | 6,498 | 92,208 |  | 98,706 |
|  | \$166,430 | \$2,129,735 | \$1,141,275 | \$3,437,440 |
| LIABILITIES |  |  |  |  |
| Securities sold, not yet purchased | \$13,098 | \$31,388 |  | \$44,486 |
| Other liabilities: |  |  |  |  |
| Derivatives: |  |  |  |  |
| Interest rate related and other |  | 734 |  | 734 |
| Interest rate swaps for customers |  | 87,363 |  | 87,363 |
| Foreign currency exchange contracts | 6,046 |  |  | 6,046 |
| Total return swap |  |  | \$5,422 | 5,422 |
|  | 6,046 | 88,097 | 5,422 | 99,565 |
| Other |  |  | 86 | 86 |
|  | \$ 19,144 | \$119,485 | \$5,508 | \$ 144,137 |

No transfers of assets or liabilities occurred among Levels 1, 2 or 3 during 2012 or 2011.
Key Model Inputs and Assumptions
Key model unobservable input assumptions used to fair value certain asset-backed securities by class under Level 3 include the following at December 31, 2012:

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|  | Fair value at <br> December <br> (Dollars in thousands) | Valuation <br> approach | Constant default <br> rate ("CDR") | Loss <br> severity | Prepayment rate |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Asset-backed securities: | 31,2012 |  |  |  |  |
| Trust preferred - predominantly <br> banks | $\$ 798,458$ | Income | Pool specific ${ }^{3}$ | $100 \%$ | Pool specific 7 |

${ }^{1}$ Includes $\$ 949.3$ million of AFS securities and $\$ 126.2$ million of HTM securities.
${ }^{2}$ Includes $\$ 15.2$ million of AFS securities and $\$ 11.6$ million of HTM securities.
${ }^{3}$ CDR ranges: yr $1-0.30 \%$ to $1.97 \%$; yrs $2-5-0.47 \%$ to $0.67 \%$; yrs 6 to maturity $-0.58 \%$ to $0.68 \%$.
${ }^{4}$ CDR ranges: yr $1-0.30 \%$ to $0.32 \%$; yrs $2-5-0.47 \%$ to $0.50 \%$; yrs 6 to maturity $-0.50 \%$ to $0.54 \%$.
${ }^{5}$ CDR ranges: yr $1-5.1 \%$ to $8.6 \%$; yrs $2-3-4.2 \%$ to $7.1 \%$; yrs $4-6-1.0 \%$; yrs 6 to maturity $-0.50 \%$.
${ }^{6}$ These are predominantly ABS CDOs whose collateral is rated. CDR and loss severities are built up from the loan level and vary by collateral ratings, asset class, and vintage.
${ }^{7}$ Constant Prepayment Rate ("CPR") ranges: $10.0 \%$ to $21.24 \%$ annually until 2016; 2016 to maturity $-3.0 \%$ annually. The fair value of the Level 3 bank and insurance CDO portfolio would generally be adversely affected by significant increases in the CDR for performing collateral, the loss percentage expected from deferring collateral, and the discount rate used. The fair value of the portfolio would generally be positively affected by increases in interest rates and prepayment rates. For a specific tranche within a CDO, the directionality of the fair value change for a given assumption change may differ depending on the seniority level of the tranche. For example, faster prepayment may increase the fair value of a senior most tranche of a CDO while decreasing the fair value of a more junior tranche. The following presents the percentage of total fair value of predominantly bank trust preferred CDOs by vintage year (origination date) according to original rating:
(Dollars in thousands)

| Vintage year | Fair value at December 31, 2012 | Percentage of total fair value according to original rating |  |  |  |  | Percentage of total fair value by vintage |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2001 | \$49,334 | 5.0 | \% | 1.1 | \% | 0.1 | \% | 6.2 | \% |
| 2002 | 198,347 | 22.1 |  | 2.7 |  | - |  | 24.8 |  |
| 2003 | 299,376 | 23.9 |  | 13.6 |  | - |  | 37.5 |  |
| 2004 | 152,626 | 7.2 |  | 12.0 |  | - |  | 19.2 |  |
| 2005 | 13,758 | 0.8 |  | 0.9 |  | - |  | 1.7 |  |
| 2006 | 50,611 | 2.4 |  | 3.6 |  | 0.3 |  | 6.3 |  |
| 2007 | 34,406 | 4.3 |  | - |  | - |  | 4.3 |  |
|  | \$798,458 | 65.7 |  | 33.9 | \% | 0.4 | \% | 100.0 | \% |

Reconciliation of Level 3 Fair Value Measurements
The following reconciles the beginning and ending balances of assets and liabilities that are measured at fair value by class on a recurring basis using Level 3 inputs:

## Level 3 Instruments

Year Ended December 31, 2012
Trust
(In thousands)

Balance at December 31, 2011
Total net gains (losses)
included in:
Statement of income:
Accretion of purchase $\begin{array}{llllll}\text { discount on securities } & 102 & 7,126 & 224 & 4 & 232\end{array}$ available-for-sale Dividends and other investment income Equity securities gains, net
Fixed income securities gains (losses), net

| ritie | preferred - <br> banks and <br> insurance | Trust preferred REIT | Auction rate | Other asset-back | Private equity investments | Derivative | Other liabilities |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 381 | \$929,356 | \$18,645 | \$70,020 | \$ 43,546 | \$ 62,327 | \$ (5,422 ) | \$ (86 |

Net impairment losses on investment securities
Other noninterest expense (38 )
Other comprehensive income (loss)
(291 ) 218,001 (2,466 ) 1,330 8,343
Purchases 9,043

Sales
Redemptions and paydowns
Balance at December 31, 2012

|  | Year Ended December 31, 2011 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | Municipal securities | Trust preferred banks and insurance | Trust <br> preferred <br> REIT | Auction rate | Other asset-backe | Private equity investments | Derivatives | Other liabilities |
| Balance at <br> December 31, 2010 | \$22,289 | \$ 1,241,694 | \$19,165 | \$109,609 | \$ 69,630 | \$ 60,654 | \$ 15,925 ) | \$(561 ) |
| Total net gains (losses) included in: <br> Statement of income: |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Accretion of purchase discount on securities available-for-sale | 237 | 5,057 |  | 11 | 196 |  |  |  |
| Dividends and other investment income |  |  |  |  |  | 2,061 |  |  |
| Equity securities gains, |  |  |  |  |  | 1,393 |  |  |

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Fixed income securities gains (losses), net
Net impairment losses on investment securities Other noninterest expense

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$\left.\begin{array}{llll}19,972 & (3,605 & ) 1,941 & (6,918\end{array}\right)$

Other comprehensive income (loss)
Purchases
$(1,762)(161,012) 4,908 \quad(381 \quad 8,799$

Sales
$\left.(895 \quad)(72,881 \quad)(538 \quad)(135 \quad)(19,310) \begin{array}{l}10,133 \\ (10,903\end{array}\right)$
Redemptions and paydowns
$(2,525)(75,994)(41,025)(4,701)(1,011) 10,503$
Balance at December 31, 2011

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The preceding reconciling amounts using Level 3 inputs include the following realized gains (losses):


HTM securities adjusted for OTTI were fair valued according to the methodology discussed elsewhere herein. Private equity investments carried at cost were fair valued according to the methodology discussed previously under Private Equity Investments. In previous reporting periods, the disclosure of private equity investments carried at cost was included with the private equity investments under the equity method of accounting. This revised disclosure had no effect on the Company's financial statements or results of operations in the prior year. The amounts of other noninterest-bearing investments, including private equity investments, carried at cost were $\$ 786.1$ million and $\$ 797.6$ million at December 31, 2012 and 2011, respectively.

We recognized net gains of $\$ 15.3$ million in 2012 and $\$ 17.9$ million in 2011 from the sale of OREO properties that had a carrying value at the time of sale of approximately $\$ 163.3$ million in 2012 and $\$ 276$ million in 2011. Previous to their sale in these years, we recognized impairment on these properties of $\$ 2.7$ million in 2012 and $\$ 30.5$ million in 2011.

Impaired (or nonperforming) loans that are collateral-dependent are fair valued under Level 2 based on the fair value of the collateral. OREO is fair valued under Level 2 at the lower of cost or fair value based on property appraisals at the time the property is recorded in OREO and as appropriate thereafter.

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Measurement of impairment for collateral-dependent loans and OREO is based on third party appraisals that utilize one or more valuation techniques (income, market and/or cost approaches). Any adjustments to calculated fair value are made based on recently completed and validated third party appraisals, third party appraisal services, automated valuation services, or our informed judgment. Evaluations are made to determine that the appraisal process meets the relevant concepts and requirements of applicable accounting guidance.
Automated valuation services may be used primarily for residential properties when values from any of the previous methods were not available within 90 days of the balance sheet date. These services use models based on market, economic, and demographic values. The use of these models has only occurred in a very few instances and the related property valuations have not been significant to consider disclosure under Level 3 rather than Level 2.
Impaired loans not collateral-dependent are fair valued based on the present value of future cash flows discounted at the expected coupon rates over the lives of the loans. Because the loans were not discounted at market interest rates, the valuations do not represent fair value and have been excluded from the nonrecurring fair value balance in the preceding schedules.
Fair Value of Certain Financial Instruments
Following is a summary of the carrying values and estimated fair values of certain financial instruments:

| December 31, 2012 |  | December 31, 2011 |  |
| :---: | :---: | :---: | :---: |
| Carrying value | Estimated fair value | Carrying value | Estimated fair value |
| \$756,909 | \$674,741 | \$807,804 | \$729,974 |
| 37,020,811 | 37,024,198 | 36,407,814 | 36,120,552 |
| 2,962,931 | 2,988,714 | 3,413,550 | 3,444,189 |
| 1,804,060 | 1,803,625 | 1,575,361 | 1,574,271 |
| 5,409 | 5,421 | 70,273 | 70,387 |
| 2,329,323 | 2,636,422 | 1,943,618 | 2,225,078 |

(In thousands)

Financial assets:
HTM investment securities
Loans and leases (including loans held for sale), net of allowance
Financial liabilities:
$\begin{array}{lllll}\text { Time deposits } & 2,962,931 & 2,988,714 & 3,413,550 & 3,444,189 \\ \text { Foreign deposits } & 1,804,060 & 1,803,625 & 1,575,361 & 1,574,271 \\ \text { Other short-term borrowings } & 5,409 & 5,421 & 70,273 & 70,387 \\ \text { Long-term debt (less fair value hedges) } & 2,329,323 & 2,636,422 & 1,943,618 & 2,225,078\end{array}$ This summary excludes financial assets and liabilities for which carrying value approximates fair value. For financial assets, these include cash and due from banks and money market investments. For financial liabilities, these include demand, savings and money market deposits, and federal funds purchased and security repurchase agreements. The estimated fair value of demand, savings and money market deposits is the amount payable on demand at the reporting date. Carrying value is used because the accounts have no stated maturity and the customer has the ability to withdraw funds immediately. Also excluded from the summary are financial instruments recorded at fair value on a recurring basis, as previously described.
HTM investment securities primarily consist of municipal securities and bank and insurance trust preferred CDOs. HTM municipal securities are fair valued under Level 3 using a standard form discounted cash flow model as discussed previously and the valuation inputs described under auction rate securities. HTM bank and insurance trust preferred CDOs are fair valued using the licensed internal third party model described previously.
The fair value of loans is estimated according to their status as nonimpaired or impaired. For nonimpaired loans, the fair value is estimated by discounting future cash flows using the LIBOR yield curve adjusted by a factor which reflects the credit and interest rate risk inherent in the loan. These future cash flows are then reduced by the estimated "life-of-the-loan" aggregate credit losses in the loan portfolio. These adjustments for lifetime future credit losses are derived from the methods used to estimate the ALLL for our loan portfolio and are adjusted quarterly as necessary to reflect the most recent loss experience. Impaired loans are already considered to be held at fair value, except those whose fair value is determined by discounting cash flows, as discussed previously. See Impaired Loans in Note 6 for details on the impairment measurement method for impaired loans. Loans, other than those held for
sale, are not normally purchased and sold by the Company, and there are no active trading markets for most of this portfolio. Accordingly, our estimates of fair value for loans are categorized as Level 3.
The fair values of time and foreign deposits, other short-term borrowings, and long-term debt are estimated under Level 2. Time and foreign deposits, and other short-term borrowings, are fair valued by discounting future cash flows using the LIBOR yield curve to the given maturity dates. Long-term debt is fair valued based on actual market trades (i.e., an asset value) when available, or discounting cash flows to maturity using the LIBOR yield curve adjusted for credit spreads.
These fair value disclosures represent our best estimates based on relevant market information and information about the financial instruments. Fair value estimates are based on judgments regarding future expected loss experience, current economic conditions, risk characteristics of the various instruments, and other factors. These estimates are subjective in nature and involve uncertainties and matters of significant judgment and therefore cannot be determined with precision. Changes in the above methodologies and assumptions could significantly affect the estimates.
Further, certain financial instruments and all nonfinancial instruments are excluded from the applicable disclosure requirements. Therefore, the fair value amounts shown in the schedule do not, by themselves, represent the underlying value of the Company as a whole.

## 21.OPERATING SEGMENT INFORMATION

We manage our operations and prepare management reports and other information with a primary focus on geographical area. As of December 31, 2012, we operate eight community/regional banks in distinct geographical areas. Performance assessment and resource allocation are based upon this geographical structure. The operating segment identified as "Other" includes the Parent, Zions Management Services Company ("ZMSC"), certain nonbank financial service subsidiaries, TCBO, and eliminations of transactions between segments.

The Parent's financial statements in Note 23 provide more information about the Parent's activities. The condensed statement of income identifies the components of income and expense which affect the operating amounts presented in the Other segment.

ZMSC provides internal technology and operational services to affiliated operating businesses of the Company. ZMSC charges most of its costs to the affiliates on an approximate break-even basis. As a result, the impact of ZMSC's operations on a net basis has not been significant to the operating amounts in the Other segment.

The accounting policies of the individual operating segments are the same as those of the Company. Transactions between operating segments are primarily conducted at fair value, resulting in profits that are eliminated for reporting consolidated results of operations. Operating segments pay for centrally provided services based upon estimated or actual usage of those services.

The following is a summary of selected operating segment information.


YEAR-END
BALANCE SHEET
DATA
Total assets
Cash and due from banks
Money market
investments
Total securities
Total loans
Total deposits

| $\$ 17,930$ | $\$ 17,531$ | $\$ 16,157$ | $\$ 11,069$ | $\$ 10,894$ | $\$ 10,766$ | $\$ 13,119$ | $\$ 12,282$ | $\$ 11,406$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 650 | 416 | 313 | 205 | 175 | 129 | 754 | 406 | 379 |
| 2,855 | 2,198 | 551 | 1,449 | 1,090 | 842 | 2,308 | 2,222 | 1,725 |
| 1,273 | 1,460 | 1,695 | 350 | 335 | 402 | 439 | 475 | 603 |
| 12,490 | 12,751 | 12,898 | 8,259 | $-8,392$ | 8,444 | ,- 450 | $-8,031$ | $-7,549$ |
| 15,575 | 14,905 | 13,631 | 9,483 | $-9,192$ | 9,219 | 40,706 | $-9,731$ | $-8,906$ |
| 280 | 480 | 480 | 162 | 262 | 262 | 251 | -488 | -488 |
| 1,519 | 1,379 | 1,269 | 1,322 | 4,270 | 1,174 | 4,725 | 4,630 | 4,493 |
| - | - | - | - | - | - | - | - | - |
| 1,799 | 1,859 | 1,749 | 1,484 | 4,532 | 1,436 | 4,976 | ,- 118 | 4,981 |

equity
(In millions)

## CONDENSED INCOME

STATEMENT
Net interest income
Provision for loan losses
Net interest income after provision for loan losses
Net impairment losses on investment securities
$\begin{array}{lllllllll}\$ 167.7 & \$ 172.1 & \$ 177.3 & \$ 123.4 & \$ 135.0 & \$ 138.4 & \$ 108.7 & \$ 104.3 & \$ 108.5\end{array}$ $(0.6 \quad)-9.6 \quad 53.4 \quad(9.6 \quad)(38.3) 133.3 \quad 7.0 \quad 14.0$ $\begin{array}{lllllllll}168.3 & 162.5 & 123.9 & 133.0 & 173.3 & 5.1 & 101.7 & 90.3 & 80.3\end{array}$


| Loss on sale of investment securities to Parent |  |  |  |  |  |  |  | (28.9 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other noninterest income | 32.1 | 34.4 | 33.0 | 33.7 | 37.4 | 38.4 | 25.3 | 21.7 | 29.5 |
| Noninterest expense | 152.5 | +154.7 | 169.9 | 433.6 | +139.3 | 152.0 | 98.3 | 100.7 | 92.5 |
| Income (loss) before income taxes | 47.9 | -42.2 | (13.0 | ) -33.1 | 71.4 | (108.5 ) | 28.1 | (18.4 ) | 16.0 |
| Income tax expense (benefit) | 17.0 | -16.7 | (5.1 | ) 41.3 | 24.8 | (38.2 ) | 9.2 | (8.3 ) | 9.4 |
| Net income (loss) | \$30.9 | \$25.5 | \$(7.9 | ) $\$ 21.8$ | \$46.6 | \$(70.3 ) | \$ 18.9 | \$(10.1) | \$6.6 |
| YEAR-END BALANCE SHEET DATA |  |  |  |  |  |  |  |  |  |
| Total assets | \$4,575 | \$4,485 | \$4,397 | \$4,061 | \$4,100 | \$4,017 | \$2,511 | \$2,341 | \$2,299 |
| Cash and due from banks | 86 | 71 | 48 | 59 | 73 | 34 | 58 | 55 | 37 |
| Money market investments | 385 | 604 | 548 | 1,031 | 905 | 929 | 31 | 52 | 104 |
| Total securities | 263 | 271 | 243 | 742 | 748 | 559 | 187 | 227 | 267 |
| Total loans | 3,604 | 3,304 | 3,277 | 2,100 | 2,235 | 2,399 | 2,128 | 1,914 | 1,812 |
| Total deposits | 3,874 | 3,731 | 3,696 | 3,604 | 3,546 | 3,424 | 2,164 | 2,004 | 1,923 |
| Shareholder's equity: |  |  |  |  |  |  |  |  |  |
| Preferred equity | 180 | 305 | 305 | 140 | 260 | 360 | 70 | 70 | 70 |
| Common equity | 399 | 350 | 322 | 298 | 273 | 225 | 224 | 200 | 200 |
| Noncontrolling interests | - | - | - | - | - | - | - | - | - |
| Total shareholder's equity | 579 | -655 | 627 | -438 | 533 | 585 | 294 | 270 | 270 |

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| (In millions) | TCBW |  | Other |  |  |  | Consolidated Company |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 |
| CONDENSED INCOME |  |  |  |  |  |  |  |  |  |
| STATEMENT |  |  |  |  |  |  |  |  |  |
| Net interest income | \$27.4 | \$29.6 | \$29.4 | \$(190.6) | \$(266.2) | \$(339.5) | \$1,731.9 | \$1,756.2 | \$1,714.3 |
| Provision for loan losses | 0.4 | 7.8 | 17.4 | -0.5 | - | 0.6 | 14.2 | 74.5 | 852.7 |
| Net interest income after provision for loan losses | 27.0 | 21.8 | 12.0 | (191.1 ) | (266.2 | (340.1 ) | 1,717.7 | 1,681.7 | 861.6 |
| Net impairment losses on investment securities | - | - | (0.7 | )(100.3 ) | (32.1 | (83.4 ) | (104.1 | (33.7 | ) (85.4 |
| Loss on sale of investment securities to Parent | - | (4.8 | ) - | 9.2 | 77.6 | 54.8 | - | - | - |
| Other noninterest income | 3.8 | 3.5 | 3.2 | (23.7 ) | (28.1 | (14.7 ) | 524.0 | 531.9 | 539.0 |
| Noninterest expense | 18.9 | 16.7 | 15.6 | 29.2 | 19.9 | 30.3 | 1,596.0 | 1,658.6 | 1,718.3 |
| Income (loss) before income taxes | 11.9 | 3.8 | (1.1 | ) (335.1 ) | (268.7 | (413.7 ) | 541.6 | 521.3 | (403.1 |
| Income tax expense (benefit) | 4.0 | 1.1 | (0.6 | ) (-120.7 ) | (80.2 | (120.4 ) | 193.4 | 198.6 | (106.8 ) |
| Net income (loss) | \$7.9 | \$2.7 | \$(0.5 | ) \$(214.4) | \$(188.5) | \$(293.3) | \$348.2 | \$322.7 | \$(296.3 ) |
| YEAR-END BALANCE |  |  |  |  |  |  |  |  |  |
| Total assets | \$961 | \$874 | \$850 | \$1,286 | \$642 | \$1,143 | \$55,512 | \$53,149 | \$51,035 |
| Cash and due from banks | 22 | 28 | 11 | 8 | - | (27 ) | ) 1,842 | 1,224 | 924 |
| Money market investments | 251 | 143 | 110 | 444 | (91 ) | (103 ) | 8,754 | 7,123 | 4,706 |
| Total securities | 104 | 126 | 144 | 519 | 437 | 1,182 | 3,877 | 4,079 | 5,095 |
| Total loans | 571 | 562 | 572 | -63 | 69 | (121 ) | ) 37,665 | 37,258 | 36,830 |
| Total deposits | 791 | 693 | 662 | (64 | (926 | (526) | ) 46,133 | 42,876 | 40,935 |
| Shareholder's equity: |  |  |  |  |  |  |  |  |  |
| Preferred equity | 3 | 15 | 15 | -42 | 497 | 77 | 1,128 | 2,377 | 2,057 |
| Common equity | 82 | 75 | 69 | (645 ) | (569 ) | (161 ) | ) 4,924 | 4,608 | 4,591 |
| Noncontrolling interests | - | - | - | +3 |  |  | (3 ) | ) (2 | ) $(1$ |
| Total shareholder's equity | 85 | 90 | 84 | (606 | (74 | (85 ) | 6,049 | 6,983 | 6,647 |

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## 22. QUARTERLY FINANCIAL INFORMATION (UNAUDITED)

Financial information by quarter for 2012 and 2011 is as follows:
(In thousands, except per share amounts) Quarters

2012:
Gross interest income
Net interest income
Provision (credit) for loan losses
Noninterest income:
Net impairment losses on investment securities
Investment securities gains, net
Other noninterest income
Noninterest expense
Income before income taxes
Net income
Net income applicable to controlling interest
Preferred stock dividends
Net earnings applicable to common shareholders

Net earnings per common share:
Basic
Diluted

2011:
Gross interest income
Net interest income
Provision for loan losses
Noninterest income:
Net impairment losses on investment securities
Investment securities gains (losses), net Other noninterest income
Noninterest expense
Income before income taxes
Net income
Net income applicable to controlling interest
Preferred stock dividends
Net earnings applicable to common shareholders

Net earnings per common share:
Basic
Diluted

| First | Second | Third | Fourth | Year |
| :--- | :--- | :--- | :--- | :--- |
|  |  |  |  |  |
| $\$ 518,877$ | $\$ 512,588$ | $\$ 509,000$ | $\$ 498,257$ | $\$ 2,038,722$ |
| 437,478 | 426,344 | 438,161 | 429,957 | $1,731,940$ |
| 15,664 | 10,853 | $(1,889$ | $(10,401$ | 14,227 |

$\left.\begin{array}{llllll}(10,209 & )(7,308 & )(2,736 & )(83,808 & )(104,061\end{array}\right)$
$25,489 \quad 55,215 \quad 62,322 \quad 35,605 \quad 178,631$

| $\$ 0.14$ | $\$ 0.30$ | $\$ 0.34$ | $\$ 0.19$ | $\$ 0.97$ |
| :--- | :--- | :--- | :--- | :--- |
| 0.14 | 0.30 | 0.34 | 0.19 | 0.97 |


| $\$ 548,854$ | $\$ 554,434$ | $\$ 550,062$ | $\$ 535,231$ | $\$ 2,188,581$ |
| :--- | :--- | :--- | :--- | :--- |
| 420,318 | 411,940 | 466,261 | 457,666 | $1,756,185$ |
| 60,045 | 1,345 | 14,568 | $(1,426$ | 74,532 |

$\left.\begin{array}{llllll}(3,105 & )(5,158 & )(13,334 & )(12,086 & )(33,683\end{array}\right)$

Certain amounts have been changed from previously filed Form 10-Qs for 2012 and 2011 and the Form 10-K for 2011, which related primarily to gross and net interest income and noninterest income. The changes were due to reclassifications between interest and fees on loans and other service charges, commission and fees. See discussion in Note 1.


## CONDENSED STATEMENTS OF INCOME

(In thousands)
Interest income:
Commercial bank subsidiaries
Other subsidiaries and affiliates
Other loans and securities
Total interest income
Interest expense:
Affiliated trusts
Other borrowed funds
Total interest expense
Net interest loss
Provision for loan losses
Net interest loss after provision for loan losses
Other income:
Dividends from consolidated subsidiaries:
Commercial banks and bank holding company
Other operating companies
Nonoperating - ZMFU II, Inc.
Equity and fixed income securities gains, net
Net impairment losses on investment securities
Other income (loss)
Expenses:
Salaries and employee benefits
Other operating expenses
Income (loss) before income taxes and undistributed income/loss of consolidated subsidiaries
Income taxes (benefit)
Income (loss) before equity in undistributed income/loss of consolidated subsidiaries
Equity in undistributed income (loss) of consolidated subsidiaries:
Commercial banks and bank holding company
Other operating companies
Nonoperating - ZMFU II, Inc.
Net income (loss)
Preferred stock dividends
Preferred stock redemption
Net earnings (loss) applicable to common shareholders

Year Ended December 31,
201220112010
$\$ 836 \quad \$ 2,519 \quad \$ 5,665$
$386 \quad 63 \quad 69$
18,993 13,640 14,450
20,215 16,222 20,184
24,053 24,027 24,032
195,195 274,843 363,981
219,248 298,870 388,013
(199,033 ) (282,648 ) (367,829 )
(10 ) (38 ) (41 )
(199,023 ) (282,610 ) (367,788 )
$\left.\begin{array}{llll}246,606 & 71,350 & - \\ 5,440 & 14,151 & 450 & \\ 50,000 & - & - & \\ 86 & 426 & 386 & \\ (74,153 & )(26,810 & ) & (70,306\end{array}\right)$

| 304,559 | 488,806 | 34,820 |  |
| :--- | :--- | :--- | :--- |
| $(15,561$ | $)$ | $(27,687$ | $)$ |
| $(39,515$ | $)$ | 789 | 985 |
| 349,516 | 323,804 | $(292,728$ | $)$ |
| $(170,885$ | $)$ | $(170,414$ | $)$ |
| - | - | 3,107 |  |
| $-178,631$ | $\$ 153,390$ | $\$(412,505)$ |  |

## CONDENSED STATEMENTS OF CASH FLOWS

 (In thousands)
## CASH FLOWS FROM OPERATING ACTIVITIES

Net income (loss)
Adjustments to reconcile net income (loss) to net cash provided by (used in) operating activities:
Undistributed net income of consolidated subsidiaries
Net impairment losses on investment securities
Other, net
Net cash provided by (used in) operating activities

| Year Ended December 31, <br> 2012 |  |  |  |
| :--- | :--- | :--- | :--- |
|  | 2011 | 2010 |  |
| $\$ 349,516$ | $\$ 323,804$ | $\$(292,728$ | $)$ |
|  |  |  |  |
| $(239,483$ | $)(461,908$ | $)(32,534$ | $)$ |
| 74,153 | 26,810 | 70,306 |  |
| 4,376 | 27,505 | $(2,699$ | $)$ |
| 188,562 | $(83,789$ | $)(257,655$ | $)$ |
|  |  |  |  |
| 305,668 | $(408,811$ | $)(7,791$ | $)$ |
| 23,190 | 6,425 | 2,900 |  |
| $(23,000$ | $)(6,250$ | $)(2,000$ | $)$ |
| 5,433 | $1,259,262$ | 23,218 |  |
| $(3,980$ | $)(575,887$ | $)(807,441$ | $)$ |
| 764,290 | 113,834 | $(141,550$ | $)$ |
| 3,814 | 9,642 | 29,549 |  |
| $1,075,415$ | 398,215 | $(903,115$ | $)$ |

CASH FLOWS FROM FINANCING ACTIVITIES
Net change in short-term funds borrowed
Proceeds from issuance of long-term debt
Repayments of long-term debt
Proceeds from issuance of preferred stock
Proceeds from issuance of common stock and warrants
Cash paid for preferred stock redemption
Dividends paid on preferred stock
Dividends paid on common stock
Other, net
Net cash provided by (used in) financing activities
Net increase (decrease) in cash and due from banks
Cash and due from banks at beginning of year
Cash and due from banks at end of year
CASH FLOWS FROM INVESTING ACTIVITIES
Net decrease (increase) in interest-bearing deposits
Collection of advances to subsidiaries
Advances to subsidiaries
Proceeds from sales and maturities investment securities
Purchases of investment securities
Decrease (increase) of investment in subsidiaries
Other, net
Net cash provided by (used in) investing activities
1,075,415 398,215 (903,115 )
$\left.\begin{array}{llll}(110,995 & )(165,500 & ) & 113,108 \\ & \\ 757,610 & 101,821 & 255,845 & \\ (372,312 & )(117,975 & )(72,923 & ) \\ 141,342 & - & 138,657 & \\ 1,898 & 25,686 & 838,488 & \\ (1,542,500 & - & - & \\ (126,189 & ) & (148,774 & )(102,666\end{array}\right)$

The Parent paid interest of $\$ 124.1$ million in 2012, $\$ 126.7$ million in 2011, and $\$ 147.2$ million in 2010.

Table of Contents
ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE
None.

## ITEM 9A. CONTROLS AND PROCEDURES

The Company's management, with the participation of the Company's Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the Company's disclosure controls and procedures as of December 31, 2012. Based on that evaluation, the Company's Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures were effective as of December 31, 2012. There were no changes in the Company's internal control over financial reporting during the fourth quarter of 2012 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting. See "Report on Management's Assessment of Internal Control over Financial Reporting" included in Item 8 on page 94 for management's report on the adequacy of internal control over financial reporting. Also see "Report on Internal Control over Financial Reporting" issued by Ernst \& Young LLP included in Item 8 on page 95.

## ITEM 9B. OTHER INFORMATION

None.

## PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE Incorporated by reference from the Company's Proxy Statement to be subsequently filed.

## ITEM 11. EXECUTIVE COMPENSATION

Incorporated by reference from the Company's Proxy Statement to be subsequently filed.

## ITEM SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND <br> 12. RELATED STOCKHOLDER MATTERS <br> EQUITY COMPENSATION PLAN INFORMATION

The following schedule provides information as of December 31, 2012 with respect to the shares of the Company's common stock that may be issued under existing equity compensation plans.

|  | (a) | (b) | (c) |
| :--- | :--- | :--- | :--- |
|  | Number of | Weighted | Number of securities |
| securities to be | average exercise | remaining available |  |
| for future issuance |  |  |  |
| Plan category 1 | issued upon | price of | under equity |
|  | exercise of | outstanding | compensation plans |
|  | outstanding | options, | (excluding securities |
| options, warrants | warrants and | reflected in column |  |
| and rights | rights | (a)) |  |

Equity compensation plan approved by security holders

Zions Bancorporation 2005 Stock
Option and Incentive Plan

5,579,578

60,000
53.18

7,547,209

Zions Bancorporation 1996
Non-Employee Directors Stock Option
Plan

| Zions Bancorporation Key Employee | 2,638 | 56.59 | - |
| :--- | :--- | :--- | :--- |
| Incentive Stock Option Plan |  |  |  |
| Total | $5,642,216$ | $7,547,209$ |  |

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The schedule does not include information for equity compensation plans assumed by the Company in mergers. A total of 320,109 shares of common stock with a weighted average exercise price of $\$ 54.62$ were issuable upon exercise of options granted under plans assumed in mergers and outstanding as of December 31, 2012. The Company cannot grant additional awards under these assumed plans. Column (a) also excludes 851,236 shares of unvested restricted stock and 822,753 restricted stock units (each unit representing the right to one share of common stock).

Other information required by Item 12 is incorporated by reference from the Company's Proxy Statement to be subsequently filed.

## ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

 Incorporated by reference from the Company's Proxy Statement to be subsequently filed.ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES
Incorporated by reference from the Company's Proxy Statement to be subsequently filed.

## PART IV

ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES
(a) (1) Financial statements - The following consolidated financial statements of Zions Bancorporation and ${ }^{(a)}$ subsidiaries are filed as part of this Form10-K under Item 8, Financial Statements and Supplementary Data:

Consolidated balance sheets - December 31, 2012 and 2011
Consolidated statements of income - Years ended December 31, 2012, 2011 and 2010
Consolidated statements of comprehensive income - Years ended December 31, 2012, 2011 and 2010
Consolidated statements of changes in shareholders' equity - Years ended December 31, 2012, 2011 and 2010
Consolidated statements of cash flows - Years ended December 31, 2012, 2011 and 2010
Notes to consolidated financial statements - December 31, 2012
(2) Financial statement schedules - All financial statement schedules for which provision is made in the applicable accounting regulations of the Securities and Exchange Commission are not required under the related instructions, the required information is contained elsewhere in the Form $10-\mathrm{K}$, or the schedules are inapplicable and have therefore been omitted.
(3) List of Exhibits:

## Exhibit

Number
Description
3.1 $\begin{aligned} & \text { Restated Articles of Incorporation of Zions Bancorporation dated November 8, 1993, incorporated by } \\ & \text { reference to Exhibit } 3.1 \text { of Form S-4 filed on November 22, } 1993 .\end{aligned}$

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation dated April 30, 1997, incorporated by reference to Exhibit 3.2 of Form 10-Q for the quarter ended March 31, 2008.

## Exhibit

Articles of Amendment to Restated Articles of Incorporation of Zions Bancorporation dated April 25, 2001, incorporated by reference to Exhibit 3.6 of Form S-4 filed July 13, 2001.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation, dated
December 5, 2006, incorporated by reference to Exhibit 3.5 of Form 10-K for the year ended December 31, 2011.

Articles of Merger of The Stockmen's Bancorp, Inc. with and into Zions Bancorporation, effective January 17, 2007, incorporated by reference to Exhibit 3.6 of Form 10-Q for the quarter ended March * 31, 2012.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation, dated July 7, 2008, incorporated by reference to Exhibit 3.1 of Form 8-K filed July 8, 2008.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation, dated November 12, 2008, incorporated by reference to Exhibit 3.1 of Form 8-K filed November 17, 2008.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation, dated June 30, 2009, incorporated by reference to Exhibit 3.1 of Form 8-K filed July 2, 2009.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation dated June 30, 2009, incorporated by reference to Exhibit 3.10 of Form 10-Q for the quarter ended June 30, 2009.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation dated June 1, 2010, incorporated by reference to Exhibit 3.1 of Form 8-K filed June 3, 2010.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation dated June * 14, 2010, incorporated by reference to Exhibit 3.1 of Form 8-K filed June 15, 2010.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation with respect to the Series F Fixed-Rate Non-Cumulative Perpetual Preferred Stock, dated May 4, 2012, incorporated by reference to Exhibit 3.1 of Form 8-K filed May 5, 2012.

Articles of Amendment to the Restated Articles of Incorporation of Zions Bancorporation with respect to the Series G Fixed/Floating-Rate Non-Cumulative Perpetual Preferred Stock, dated February 5, 2013, incorporated by reference to Exhibit 3.1 of Form 8-K filed February 7, 2013.

Restated Bylaws of Zions Bancorporation dated November 8, 2011, incorporated by reference to Exhibit 3.13 of Form 10-Q for the quarter ended September 30, 2011.

Senior Debt Indenture dated September 10, 2002 between Zions Bancorporation and The Bank of New Form 10-K for the year ended December 31, 2011.

Subordinated Debt Indenture dated September 10, 2002 between Zions Bancorporation and The Bank of New York Mellon Trust Company, N.A. as successor to J.P. Morgan Trust Company, N.A., as trustee, with respect to subordinated debt securities of Zions Bancorporation, incorporated by reference to Exhibit 4.2 of Form 10-K for the year ended December 31, 2011.

## Exhibit

 NumberDescription

Junior Subordinated Indenture dated August 21, 2002 between Zions Bancorporation and The Bank of New York Mellon Trust Company, N.A. as successor to J.P. Morgan Trust Company, N.A., as trustee, * with respect to junior subordinated debentures of Zions Bancorporation, incorporated by reference to Exhibit 4.3 of Form 10-K for the year ended December 31, 2011.

Warrant to purchase up to $5,789,909$ shares of Common Stock, issued on November 14, 2008, incorporated by reference to Exhibit 4.2 of Form 8-K filed November 17, 2008.

Warrant Agreement, between Zions Bancorporation and Zions First National Bank, and Warrant Certificate, incorporated by reference to Exhibit 4.1 of Form 10-Q for the quarter ended September 30, * 2010.

Zions Bancorporation 2009-2011 Value Sharing Plan, incorporated by reference to Exhibit 10.5 of Form 10-K for the year ended December 31, 2009.

Zions Bancorporation 2011-2013 Value Sharing Plan, incorporated by reference to Exhibit 10.2 of Form 10-K for the year ended December 31, 2011.

Zions Bancorporation 2012-2014 Value Sharing Plan (filed herewith).
2012 Management Incentive Compensation Plan, incorporated by reference to Exhibit 10.1 of Form * 10-Q for the quarter ended June 30, 2012.

Zions Bancorporation Second Restated and Revised Deferred Compensation Plan, incorporated by reference to Exhibit 10.6 of Form 10-K for the year ended December 31, 2008.

Zions Bancorporation Third Restated Deferred Compensation Plan for Directors, incorporated by reference to Exhibit 10.7 of Form 10-K for the year ended December 31, 2008.

Fifth Amended and Restated Amegy Bancorporation, Inc. Non-Employee Directors Deferred Fee Plan, ${ }_{*}$ incorporated by reference to Exhibit 10.8 of Form 10-K for the year ended December 31, 2008.

Zions Bancorporation First Restated Excess Benefit Plan, incorporated by reference to Exhibit 10.9 of * Form 10-K for the year ended December 31, 2008.

Trust Agreement establishing the Zions Bancorporation Deferred Compensation Plan Trust by and between Zions Bancorporation and Cigna Bank \& Trust Company, FSB effective October 1, 2002 (filed herewith).

Amendment to the Trust Agreement establishing the Zions Bancorporation Deferred Compensation Plan Trust by and between Zions Bancorporation and Cigna Bank \& Trust Company, FSB substituting * Prudential Bank \& Trust, FSB as the trustee, incorporated by reference to Exhibit 10.12 of Form 10-K for the year ended December 31, 2010.

Trust, effective September 1, 2006 (filed herewith).

Zions Bancorporation Deferred Compensation Plans Master Trust between Zions Bancorporation and Fidelity Management Trust Company, effective September 1, 2006 (filed herewith).

Revised schedule C to Zions Bancorporation Deferred Compensation Plans Master Trust between
10.13 Zions Bancorporation and Fidelity Management Trust Company, effective September 13, 2006 (filed herewith).

Exhibit Number Description

Third Amendment to the Zions Bancorporation Deferred Compensation Plans Master Trust agreement 10.14 between Zions Bancorporation and Fidelity Management Trust Company, dated June 13, 2012, * incorporated by reference to Exhibit 10.6 of Form 10-Q for the quarter ended June 30, 2012.

Zions Bancorporation Restated Pension Plan effective January 1, 2002, including amendments adopted
through December 31, 2010, incorporated by reference to Exhibit 10.16 of Form 10-K for the year ended December 31, 2010.

Zions Bancorporation Executive Management Pension Plan, incorporated by reference to Exhibit 10.20 of Form 10-K for the year ended December 31, 2008.

Zions Bancorporation Payshelter 401(k) and Employee Stock Ownership Plan, Restated and Amended effective January 1, 2002, including amendments adopted thru December 31, 2010, incorporated by reference to Exhibit 10.18 of Form 10-K for the year ended December 31, 2010.

First Amendment to the Zions Bancorporation Payshelter 401(k) and Employee Stock Ownership Plan, dated November 14, 2012 (filed herewith).

Zions Bancorporation Payshelter 401(k) and Employee Stock Ownership Plan Trust Agreement


between Zions Bancorporation and Fidelity Management Trust Company, dated July 3, 2006 (filed herewith).

First Amendment to the Zions Bancorporation Payshelter 401(k) and Employee Stock Ownership Plan Trust Agreement between Zions Bancorporation and Fidelity Management Trust Company, dated April 5, 2010, incorporated by reference to Exhibit 10.2 of Form 10-Q for the quarter ended June 30, 2010.

Second Amendment to the Zions Bancorporation Payshelter 401(k) and Employee Stock Ownership Plan Trust Agreement between Zions Bancorporation and Fidelity Management Trust Company, dated * April 5, 2010, incorporated by reference to Exhibit 10.2 of Form 10-Q for the quarter ended June 30, 2010.

Third Amendment to the Zions Bancorporation Payshelter 401(k) and Employee Stock Ownership Plan Trust Agreement between Zions Bancorporation and Fidelity Management Trust Company, dated * April 30, 2010, incorporated by reference to Exhibit 10.3 of Form 10-Q for the quarter ended June 30, 2010.

Amended and Restated Zions Bancorporation Key Employee Incentive Stock Option Plan, incorporated by reference to Exhibit 10.38 of Form 10-K for the year ended December 31, 2009.

Amended and Restated Zions Bancorporation 1996 Non-Employee Directors Stock Option Plan, incorporated by reference to Exhibit 10.38 of Form 10-K for the year ended December 31, 2007.

Amended and Restated Zions Bancorporation 2005 Stock Option and Incentive Plan, incorporated by reference to Exhibit 10.2 of Form 10-Q for the quarter ended June 30, 2012.

Standard Stock Option Award Agreement, Zions Bancorporation 2005 Stock Option and Incentive Plan, incorporated by reference to Exhibit 10.3 of Form 10-Q for the quarter ended June 30, 2012.

Standard Restricted Stock Award Agreement, Zions Bancorporation 2005 Stock Option and Incentive * Plan, incorporated by reference to Exhibit 10.4 of Form 10-Q for the quarter ended June 30, 2012.

Exhibit Number Description

Standard Restricted Stock Unit Award Agreement, Zions Bancorporation 2005 Stock Option and 10.28 Incentive Plan, incorporated by reference to Exhibit 10.5 of Form 10-Q for the quarter ended June 30, * 2012.

Standard Directors Stock Option Award Agreement, Zions Bancorporation 2005 Stock Option and

Form of Change in Control Agreement between the Company and Dallas E. Haun, dated May 23, 2008, incorporated by reference to Exhibit 10.52 of Form 10-K filed December 31, 2008.

Stock Purchase and Shareholder Agreement dated June 1, 2004 among Welman Holdings, Inc., the Company, Zions First National Bank and PSC Wealth Management, LLC, incorporated by reference to* Exhibit 10.38 of Form 10-K for the year ended December 31, 2010.

Exhibit
Number
Employment Agreement between the Company and Dallas Haun, incorporated by reference to Exhibit 10.53 of Form 10-K for the year ended December 31, 2007.

Employment agreement between the Company and Kenneth E. Peterson, incorporated by reference to * Exhibit 10.1 of Form 10-Q for the quarter ended March 31, 2010.

Form of TARP agreement signed by all Named Executive Officers for 2008, 2009, 2010, 2011, and

1 Ratio of Earnings to Fixed Charges (filed herewith).
1 List of Subsidiaries of Zions Bancorporation (filed herewith).
Consent of Independent Registered Public Accounting Firm (filed herewith). 2012, other then Kenneth E. Peterson, incorporated by reference to Exhibit 10.1 of Form 10-Q for the * quarter ended September 30, 2012.

Performance stock agreement between Zions Bancorporation and Scott McLean, dated August 15, 2008, incorporated by reference to Exhibit 10.51 of Form 10-K filed December 31, 2008.

Certification by Chief Executive Officer required by Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934 (filed herewith).
31.2 Certification by Chief Financial Officer required by Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934 (filed herewith).

Certification by Chief Executive Officer and Chief Financial Officer required by Sections 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934 (15 U.S.C. 78m) and 18 U.S.C. Section 1350 (furnished herewith).
99.1 Certification by Chief Executive Officer required by 111(b)(4) of the Emergency Economic Stabilization Act (filed herewith).

Certification by Chief Financial Officer required by 111(b)(4) of the Emergency Economic Stabilization Act (filed herewith).

Interactive data files pursuant to Rule 405 of Regulation S-T: (i) the Consolidated Balance Sheets as of December 31, 2012 and December 31, 2011, (ii) the Consolidated Statements of Income for the years ended December 31, 2012, December 31, 2011, and December 31, 2010, (iii) the Consolidated Statements of Comprehensive Income for the years ended December 31, 2012, December 31, 2011, and December 31, 2010, (iv) the Consolidated Statements of Changes in Shareholders' Equity for the years ended December 31, 2012, December 31, 2011, and December 31, 2010, (v) the Consolidated Statements of Cash Flows for the years ended December 31, 2012, December 31, 2011, and December 31, 2010 and (vi) the Notes to Consolidated Financial Statements (furnished herewith).

[^3]Certain instruments defining the rights of holders of long-term debt securities of the Registrant and its subsidiaries are omitted pursuant to Item 601(b)(4)(iii) of Regulation S-K. The Registrant hereby undertakes to furnish to the SEC, upon request, copies of any such instruments.

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

February 28, 2013 ZIONS BANCORPORATION

By /s/ Harris H. Simmons
HARRIS H. SIMMONS, Chairman, President and Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the Registrant and in the capacities and on the date indicated.

February 28, 2013
/s/ Harris H. Simmons
HARRIS H. SIMMONS, Director, Chairman,
President and Chief Executive Officer
(Principal Executive Officer)
/s/ Alexander J. Hume
ALEXANDER J. HUME, Controller
(Principal Accounting Officer)
/s/ R. D. Cash
R. D. CASH, Director
/s/ J. David Heaney
J. DAVID HEANEY, Director
/s/ Stephen D. Quinn
STEPHEN D. QUINN, Director
/s/ Steven C. Wheelwright
STEVEN C. WHEELWRIGHT, Director
/s/ Doyle L. Arnold
DOYLE L. ARNOLD, Vice Chairman and Chief Financial Officer
(Principal Financial Officer)
/s/ Jerry C. Atkin
JERRY C. ATKIN, Director
/s/ Patricia Frobes
PATRICIA FROBES, Director
/s/ Roger B. Porter
ROGER B. PORTER, Director
/s/ L. E. Simmons
L. E. SIMMONS, Director
/s/ Shelley Thomas Williams
SHELLEY THOMAS WILLIAMS, Director


[^0]:    99

[^1]:    123

[^2]:    130

[^3]:    * Incorporated by reference

