

IRON MOUNTAIN INC
Form 10-Q
October 31, 2013

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**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**

Washington, DC 20549

FORM 10-Q

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934**

For the Quarterly Period Ended September 30, 2013

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934**

For the Transition Period from _____ to _____
Commission file number 1-13045

IRON MOUNTAIN INCORPORATED

(Exact Name of Registrant as Specified in Its Charter)

Delaware
(State or other Jurisdiction of
Incorporation or Organization)

23-2588479
(I.R.S. Employer
Identification No.)

745 Atlantic Avenue, Boston, MA 02111
(Address of Principal Executive Offices, Including Zip Code)

(617) 535-4766
(Registrant's Telephone Number, Including Area Code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

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Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company
(Do not check if a
smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Number of shares of the registrant's Common Stock at October 25, 2013: 191,217,917

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IRON MOUNTAIN INCORPORATED

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Table of Contents**Part I. Financial Information****Item 1. Unaudited Consolidated Financial Statements****IRON MOUNTAIN INCORPORATED****CONSOLIDATED BALANCE SHEETS****(In Thousands, except Share and Per Share Data)****(Unaudited)**

| | December 31, 2012 | September 30, 2013 |
|---|------------------------------|-------------------------------|
| ASSETS | | |
| Current Assets: | | |
| Cash and cash equivalents | \$ 243,415 | \$ 172,031 |
| Restricted cash | 33,612 | 33,613 |
| Accounts receivable (less allowances of \$25,209 and \$26,791 as of December 31, 2012 and September 30, 2013, respectively) | 572,200 | 614,649 |
| Deferred income taxes | 10,152 | 15,828 |
| Prepaid expenses and other | 164,713 | 106,357 |
| Total Current Assets | 1,024,092 | 942,478 |
| Property, Plant and Equipment: | | |
| Property, plant and equipment | 4,443,323 | 4,581,272 |
| Less Accumulated depreciation | (1,965,596) | (2,075,290) |
| Property, Plant and Equipment, net | 2,477,727 | 2,505,982 |
| Other Assets, net: | | |
| Goodwill | 2,334,759 | 2,376,081 |
| Customer relationships and acquisition costs | 456,120 | 488,308 |
| Deferred financing costs | 43,850 | 47,016 |
| Other | 21,791 | 20,914 |
| Total Other Assets, net | 2,856,520 | 2,932,319 |
| Total Assets | \$ 6,358,339 | \$ 6,380,779 |
| LIABILITIES AND EQUITY | | |
| Current Liabilities: | | |
| Current portion of long-term debt | \$ 92,887 | \$ 51,533 |
| Accounts payable | 168,120 | 164,969 |
| Accrued expenses | 426,813 | 402,613 |
| Deferred revenue | 217,133 | 209,385 |
| Total Current Liabilities | 904,953 | 828,500 |
| Long-term Debt, net of current portion | 3,732,116 | 3,973,799 |
| Other Long-term Liabilities | 62,917 | 70,789 |
| Deferred Rent | 97,356 | 99,306 |
| Deferred Income Taxes | 398,549 | 336,219 |
| Commitments and Contingencies (see Note 8) | | |
| Equity: | | |
| Iron Mountain Incorporated Stockholders' Equity: | | |
| Preferred stock (par value \$0.01; authorized 10,000,000 shares; none issued and outstanding) | | |
| Common stock (par value \$0.01; authorized 400,000,000 shares; issued and outstanding 190,005,788 shares and 191,212,860 shares as of December 31, 2012 and September 30, 2013, respectively) | 1,900 | 1,912 |
| Additional paid-in capital | 942,199 | 982,443 |
| Retained earnings | 185,558 | 78,862 |
| Accumulated other comprehensive items, net | 20,314 | (4,497) |

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| | | |
|---|--------------|--------------|
| Total Iron Mountain Incorporated Stockholders' Equity | 1,149,971 | 1,058,720 |
| Noncontrolling Interests | 12,477 | 13,446 |
| Total Equity | 1,162,448 | 1,072,166 |
| Total Liabilities and Equity | \$ 6,358,339 | \$ 6,380,779 |

The accompanying notes are an integral part of these consolidated financial statements.

Table of Contents**IRON MOUNTAIN INCORPORATED****CONSOLIDATED STATEMENTS OF OPERATIONS****(In Thousands, except Per Share Data)****(Unaudited)**

| | Three Months Ended September 30, | |
|--|---|-----------------|
| | 2012 | 2013 |
| Revenues: | | |
| Storage rental | \$ 434,665 | \$ 445,317 |
| Service | 313,460 | 310,322 |
| Total Revenues | 748,125 | 755,639 |
| Operating Expenses: | | |
| Cost of sales (excluding depreciation and amortization) | 310,344 | 310,665 |
| Selling, general and administrative | 204,498 | 225,205 |
| Depreciation and amortization | 80,944 | 79,659 |
| (Gain) Loss on disposal/write-down of property, plant and equipment, net | (1,627) | (173) |
| Total Operating Expenses | 594,159 | 615,356 |
| Operating Income (Loss) | 153,966 | 140,283 |
| Interest Expense, Net (includes Interest Income of \$596 and \$1,075 for the three months ended September 30, 2012 and 2013, respectively) | 61,381 | 64,485 |
| Other Expense (Income), Net | 7,746 | 45,953 |
| Income (Loss) from Continuing Operations Before Provision (Benefit) for Income Taxes | 84,839 | 29,845 |
| Provision (Benefit) for Income Taxes | 31,120 | 24,317 |
| Income (Loss) from Continuing Operations | 53,719 | 5,528 |
| Income (Loss) from Discontinued Operations, Net of Tax | 32 | (571) |
| Net Income (Loss) | 53,751 | 4,957 |
| Less: Net Income (Loss) Attributable to Noncontrolling Interests | 942 | 910 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 52,809 | \$ 4,047 |
| Earnings (Losses) per Share Basic: | | |
| Income (Loss) from Continuing Operations | \$ 0.31 | \$ 0.03 |
| Total Income (Loss) from Discontinued Operations | \$ | \$ |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 0.31 | \$ 0.02 |
| Earnings (Losses) per Share Diluted: | | |
| Income (Loss) from Continuing Operations | \$ 0.31 | \$ 0.03 |
| Total Income (Loss) from Discontinued Operations | \$ | \$ |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 0.31 | \$ 0.02 |

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| | | |
|--|-----------|-----------|
| Weighted Average Common Shares Outstanding Basic | 171,776 | 191,332 |
| Weighted Average Common Shares Outstanding Diluted | 173,047 | 192,268 |
| Dividends Declared per Common Share | \$ 0.2700 | \$ 0.2700 |

The accompanying notes are an integral part of these consolidated financial statements.

Table of Contents**IRON MOUNTAIN INCORPORATED****CONSOLIDATED STATEMENTS OF OPERATIONS (Continued)****(In Thousands, except Per Share Data)****(Unaudited)**

| | Nine Months Ended September 30, | |
|---|--|------------------|
| | 2012 | 2013 |
| Revenues: | | |
| Storage rental | \$ 1,293,442 | \$ 1,329,357 |
| Service | 953,346 | 928,034 |
| Total Revenues | 2,246,788 | 2,257,391 |
| Operating Expenses: | | |
| Cost of sales (excluding depreciation and amortization) | 938,702 | 952,797 |
| Selling, general and administrative | 618,673 | 673,187 |
| Depreciation and amortization | 236,462 | 238,788 |
| (Gain) Loss on disposal/write-down of property, plant and equipment, net | (1,515) | (2,375) |
| Total Operating Expenses | 1,792,322 | 1,862,397 |
| Operating Income (Loss) | 454,466 | 394,994 |
| Interest Expense, Net (includes Interest Income of \$1,951 and \$2,118 for the nine months ended September 30, 2012 and 2013, respectively) | 178,381 | 190,656 |
| Other Expense (Income), Net | 14,508 | 63,967 |
| Income (Loss) from Continuing Operations Before Provision (Benefit) for Income Taxes | 261,577 | 140,371 |
| Provision (Benefit) for Income Taxes | 105,344 | 88,955 |
| Income (Loss) from Continuing Operations | 156,233 | 51,416 |
| (Loss) Income from Discontinued Operations, Net of Tax | (5,700) | 1,515 |
| (Loss) Gain on Sale of Discontinued Operations, Net of Tax | (1,885) | |
| Net Income (Loss) | 148,648 | 52,931 |
| Less: Net Income (Loss) Attributable to Noncontrolling Interests | 2,434 | 2,934 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 146,214 | \$ 49,997 |
| Earnings (Losses) per Share Basic: | | |
| Income (Loss) from Continuing Operations | \$ 0.91 | \$ 0.27 |
| Total (Loss) Income from Discontinued Operations | \$ (0.04) | \$ 0.01 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 0.85 | \$ 0.26 |
| Earnings (Losses) per Share Diluted: | | |
| Income (Loss) from Continuing Operations | \$ 0.91 | \$ 0.27 |
| Total (Loss) Income from Discontinued Operations | \$ (0.04) | \$ 0.01 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 0.85 | \$ 0.26 |

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| | | |
|--|-----------|-----------|
| Weighted Average Common Shares Outstanding Basic | 171,464 | 190,789 |
| Weighted Average Common Shares Outstanding Diluted | 172,500 | 192,315 |
| Dividends Declared per Common Share | \$ 0.7900 | \$ 0.8100 |

The accompanying notes are an integral part of these consolidated financial statements.

Table of Contents**IRON MOUNTAIN INCORPORATED****CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS)****(In Thousands)****(Unaudited)**

| | Three Months Ended September 30, | |
|--|---|-------------|
| | 2012 | 2013 |
| Net Income (Loss) | \$ 53,751 | \$ 4,957 |
| Other Comprehensive Income (Loss): | | |
| Foreign Currency Translation Adjustments | 20,095 | 17,023 |
| Total Other Comprehensive Income (Loss) | 20,095 | 17,023 |
| Comprehensive Income (Loss) | 73,846 | 21,980 |
| Comprehensive Income (Loss) Attributable to Noncontrolling Interests | 1,482 | 733 |
| Comprehensive Income (Loss) Attributable to Iron Mountain Incorporated | \$ 72,364 | \$ 21,247 |

| | Nine Months Ended September 30, | |
|--|--|-------------|
| | 2012 | 2013 |
| Net Income (Loss) | \$ 148,648 | \$ 52,931 |
| Other Comprehensive Income (Loss): | | |
| Foreign Currency Translation Adjustments | 21,197 | (25,811) |
| Total Other Comprehensive Income (Loss) | 21,197 | (25,811) |
| Comprehensive Income (Loss) | 169,845 | 27,120 |
| Comprehensive Income (Loss) Attributable to Noncontrolling Interests | 3,158 | 1,934 |
| Comprehensive Income (Loss) Attributable to Iron Mountain Incorporated | \$ 166,687 | \$ 25,186 |

The accompanying notes are an integral part of these consolidated financial statements.

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IRON MOUNTAIN INCORPORATED
CONSOLIDATED STATEMENTS OF EQUITY

(In Thousands, except Share Data)

(Unaudited)

| | Iron Mountain Incorporated Stockholders' Equity | | | | | | | |
|---|---|--------------|----------|----------------------------------|----------------------|---|------------|-----------------------------|
| | Total | Common Stock | | Additional Paid-in Capital | Retained Earnings | Accumulated Other Comprehensive Items, Net | | Noncontrolling Interests |
| | | Shares | Amounts | | | Earnings | Items, Net | |
| Balance, December 31, 2011 | \$ 1,254,256 | 172,140,966 | \$ 1,721 | \$ 343,603 | \$ 902,567 | \$ (2,203) | \$ 8,568 | |
| Issuance of shares under employee stock purchase plan and option plans and stock-based compensation, including tax benefit of \$309 | 45,164 | 1,095,330 | 11 | 45,153 | | | | |
| Stock repurchases | (34,688) | (1,103,149) | (11) | (34,677) | | | | |
| Parent cash dividends declared | (135,642) | | | | (135,642) | | | |
| Currency translation adjustment | 21,197 | | | | | 20,473 | 724 | |
| Net income (loss) | 148,648 | | | | 146,214 | | 2,434 | |
| Noncontrolling interests equity contributions | 336 | | | | | | 336 | |
| Noncontrolling interests dividends | (1,146) | | | | | | (1,146) | |
| Parent purchase of noncontrolling interests | 1,000 | | | | | | 1,000 | |
| Balance, September 30, 2012 | \$ 1,299,125 | 172,133,147 | \$ 1,721 | \$ 354,079 | \$ 913,139 | \$ 18,270 | \$ 11,916 | |

| | Iron Mountain Incorporated Stockholders' Equity | | | | | | | |
|---|---|--------------|----------|----------------------------------|----------------------|---|------------|-----------------------------|
| | Total | Common Stock | | Additional Paid-in Capital | Retained Earnings | Accumulated Other Comprehensive Items, Net | | Noncontrolling Interests |
| | | Shares | Amounts | | | Earnings | Items, Net | |
| Balance, December 31, 2012 | \$ 1,162,448 | 190,005,788 | \$ 1,900 | \$ 942,199 | \$ 185,558 | \$ 20,314 | \$ 12,477 | |
| Issuance of shares under employee stock purchase plan and option plans and stock-based compensation, including tax benefit of \$2,499 | 40,256 | 1,207,072 | 12 | 40,244 | | | | |
| Parent cash dividends declared | (156,693) | | | | (156,693) | | | |
| Currency translation adjustment | (25,811) | | | | | (24,811) | (1,000) | |
| Net income (loss) | 52,931 | | | | 49,997 | | 2,934 | |
| Noncontrolling interests equity contributions | 743 | | | | | | 743 | |
| Noncontrolling interests dividends | (1,708) | | | | | | (1,708) | |
| Balance, September 30, 2013 | \$ 1,072,166 | 191,212,860 | \$ 1,912 | \$ 982,443 | \$ 78,862 | \$ (4,497) | \$ 13,446 | |

The accompanying notes are an integral part of these consolidated financial statements.

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IRON MOUNTAIN INCORPORATED
CONSOLIDATED STATEMENTS OF CASH FLOWS

(In Thousands)

(Unaudited)

| | Nine Months Ended September 30, | |
|--|--|------------------|
| | 2012 | 2013 |
| Cash Flows from Operating Activities: | | |
| Net income (loss) | \$ 148,648 | \$ 52,931 |
| Loss (Income) from discontinued operations | 5,700 | (1,515) |
| Loss (Gain) on sale of discontinued operations | 1,885 | |
| Adjustments to reconcile net income (loss) to cash flows from operating activities: | | |
| Depreciation | 210,248 | 210,678 |
| Amortization (includes deferred financing costs and bond discount of \$5,121 and \$5,283, for the nine months ended September 30, 2012 and 2013, respectively) | 31,335 | 33,393 |
| Stock-based compensation expense | 20,799 | 23,016 |
| (Benefit) Provision for deferred income taxes | (43,254) | 61,327 |
| Loss on early extinguishment of debt, net | 10,628 | 43,318 |
| (Gain) Loss on disposal/write-down of property, plant and equipment, net | (1,515) | (2,375) |
| Foreign currency transactions and other, net | 9,163 | 43,763 |
| Changes in Assets and Liabilities (exclusive of acquisitions): | | |
| Accounts receivable | (22,379) | (37,867) |
| Prepaid expenses and other | (18,473) | (60,601) |
| Accounts payable | (12,618) | 19,172 |
| Accrued expenses and deferred revenue | (29,321) | (55,889) |
| Other assets and long-term liabilities | 807 | 4,278 |
| Cash Flows from Operating Activities-Continuing Operations | 311,653 | 333,629 |
| Cash Flows from Operating Activities-Discontinued Operations | (10,916) | 953 |
| Cash Flows from Operating Activities | 300,737 | 334,582 |
| Cash Flows from Investing Activities: | | |
| Capital expenditures | (165,462) | (204,872) |
| Cash paid for acquisitions, net of cash acquired | (106,221) | (122,681) |
| Investment in restricted cash | (1,502) | (1) |
| Additions to customer relationship and acquisition costs | (13,377) | (16,573) |
| Investment in joint ventures | (2,330) | |
| Proceeds from sales of property and equipment and other, net | 1,731 | 2,402 |
| Cash Flows from Investing Activities-Continuing Operations | (287,161) | (341,725) |
| Cash Flows from Investing Activities-Discontinued Operations | (6,136) | (4,937) |
| Cash Flows from Investing Activities | (293,297) | (346,662) |
| Cash Flows from Financing Activities: | | |
| Repayment of revolving credit and term loan facilities and other debt | (2,803,476) | (3,447,542) |
| Proceeds from revolving credit and term loan facilities and other debt | 2,637,534 | 3,445,387 |
| Early retirement of senior subordinated notes | (525,834) | (685,134) |
| Net proceeds from sales of senior subordinated notes | 985,000 | |
| Net proceeds from sales of senior notes | | 782,307 |
| Debt financing (repayment to) and equity contribution from (distribution to) noncontrolling interests, net | 416 | 1,066 |
| Stock repurchases | (38,052) | |
| Parent cash dividends | (132,307) | (155,027) |
| Proceeds from exercise of stock options and employee stock purchase plan | 22,328 | 14,726 |
| Excess tax benefits from stock-based compensation | 309 | 2,499 |
| Payment of debt financing costs | (2,179) | (8,087) |

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|--|------------|------------|
| Cash Flows from Financing Activities-Continuing Operations | 143,739 | (49,805) |
| Cash Flows from Financing Activities-Discontinued Operations | (39) | |
| | | |
| Cash Flows from Financing Activities | 143,700 | (49,805) |
| Effect of Exchange Rates on Cash and Cash Equivalents | 3,598 | (9,499) |
| | | |
| Increase (Decrease) in Cash and Cash Equivalents | 154,738 | (71,384) |
| Cash and Cash Equivalents, Beginning of Period | 179,845 | 243,415 |
| | | |
| Cash and Cash Equivalents, End of Period | \$ 334,583 | \$ 172,031 |
| | | |
| Supplemental Information: | | |
| Cash Paid for Interest | \$ 175,478 | \$ 196,811 |
| | | |
| Cash Paid for Income Taxes | \$ 151,906 | \$ 88,154 |
| | | |
| Non-Cash Investing and Financing Activities: | | |
| Capital Leases | \$ 31,715 | \$ 48,909 |
| | | |
| Accrued Capital Expenditures | \$ 18,081 | \$ 30,419 |
| | | |
| Dividends Payable | \$ 46,515 | \$ 54,705 |

The accompanying notes are an integral part of these consolidated financial statements.

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(1) General

The interim consolidated financial statements are presented herein and, in the opinion of management, reflect all adjustments of a normal recurring nature necessary for a fair presentation. Interim results are not necessarily indicative of results for a full year. Iron Mountain Incorporated and its subsidiaries ("IMI", "we" or "us") store records, primarily paper documents and data backup media, and provide information management services in various locations throughout North America, Europe, Latin America and Asia Pacific. We have a diversified customer base consisting of commercial, legal, banking, health care, accounting, insurance, entertainment and government organizations.

The unaudited consolidated financial statements have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission. Certain information and footnote disclosures normally included in the annual financial statements prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") have been omitted pursuant to those rules and regulations, but we believe that the disclosures included herein are adequate to make the information presented not misleading. The Consolidated Financial Statements and Notes thereto, which are included herein, should be read in conjunction with the Consolidated Financial Statements and Notes thereto for the year ended December 31, 2012 included in our Annual Report on Form 10-K filed on March 1, 2013.

On June 2, 2011, we sold (the "Digital Sale") our online backup and recovery, digital archiving and eDiscovery solutions businesses of our digital business (the "Digital Business") to Autonomy Corporation plc, a corporation formed under the laws of England and Wales ("Autonomy"), pursuant to a purchase and sale agreement dated as of May 15, 2011 among IMI, certain subsidiaries of IMI and Autonomy (the "Digital Sale Agreement"). Additionally, on October 3, 2011, we sold our records management operations in New Zealand. Also, on April 27, 2012, we sold our records management operations in Italy. The financial position, operating results and cash flows of the Digital Business, our New Zealand operations and our Italian operations, including the gain on the sale of the Digital Business and our New Zealand operations and the loss on the sale of our Italian operations, for all periods presented, have been reported as discontinued operations for financial reporting purposes. See Note 10 for a further discussion of these events.

(2) Summary of Significant Accounting Policies

a. Principles of Consolidation

The accompanying financial statements reflect our financial position, results of operations, comprehensive income (loss), equity and cash flows on a consolidated basis. All intercompany account balances have been eliminated.

b. Cash, Cash Equivalents and Restricted Cash

Cash and cash equivalents include cash on hand and cash invested in short-term securities, which have remaining maturities at the date of purchase of less than 90 days. Cash and cash equivalents are carried at cost, which approximates fair value.

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

We have restricted cash associated with a collateral trust agreement with our insurance carrier related to our workers' compensation self-insurance program. The restricted cash subject to this agreement was \$33,612 and \$33,613 as of December 31, 2012 and September 30, 2013, respectively, and is included in current assets on our Consolidated Balance Sheets. Restricted cash consists primarily of U.S. Treasuries.

c.

Foreign Currency

Local currencies are the functional currencies for our operations outside the U.S., with the exception of certain foreign holding companies and our financing center in Switzerland, whose functional currency is the U.S. dollar. In those instances where the local currency is the functional currency, assets and liabilities are translated at period-end exchange rates, and revenues and expenses are translated at average exchange rates for the applicable period. Resulting translation adjustments are reflected in the accumulated other comprehensive items, net component of Iron Mountain Incorporated Stockholders' Equity and Noncontrolling Interests in the accompanying Consolidated Balance Sheets. The gain or loss on foreign currency transactions, calculated as the difference between the historical exchange rate and the exchange rate at the applicable measurement date, including those related to (1) our 7¹/₄% GBP Senior Subordinated Notes due 2014 (the "7¹/₄% Notes"), (2) our 6³/₄% Euro Senior Subordinated Notes due 2018 (the "6³/₄% Notes"), (3) the borrowings in certain foreign currencies under our revolving credit facilities and (4) certain foreign currency denominated intercompany obligations of our foreign subsidiaries to us and between our foreign subsidiaries, which are not considered permanently invested, are included in other expense (income), net, in the accompanying Consolidated Statements of Operations. The total gain or loss on foreign currency transactions amounted to a net gain of \$1,131 and a net loss of \$8,055 for the three and nine months ended September 30, 2012, respectively. The total gain or loss on foreign currency transactions amounted to a net loss of \$2,612 and \$22,543 for the three and nine months ended September 30, 2013, respectively.

d.

Goodwill and Other Intangible Assets

Goodwill and intangible assets with indefinite lives are not amortized but are reviewed annually for impairment or more frequently if impairment indicators arise. Other than goodwill, we currently have no intangible assets that have indefinite lives and which are not amortized. Separable intangible assets that are not deemed to have indefinite lives are amortized over their useful lives. We annually assess whether a change in the life over which our intangible assets are amortized is necessary or more frequently if events or circumstances warrant.

We have selected October 1 as our annual goodwill impairment review date. We performed our most recent annual goodwill impairment review as of October 1, 2012 and noted no impairment of goodwill at such date. As of December 31, 2012 and September 30, 2013, no factors were identified that would alter our October 1, 2012 goodwill assessment. In making this assessment, we relied on a number of factors including operating results, business plans, anticipated future cash flows, transactions and marketplace data. There are inherent uncertainties related to these factors and our judgment in applying them to the analysis of goodwill impairment. When changes occur in the composition of one

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

or more reporting units, the goodwill is reassigned to the reporting units affected based on their relative fair values.

Our reporting units at which level we performed our goodwill impairment analysis as of October 1, 2012 were as follows: (1) North America; (2) United Kingdom, Ireland, Norway, Belgium, France, Germany, Luxembourg, Netherlands and Spain ("Western Europe"); (3) the remaining countries in Europe, excluding Russia and Ukraine, in which we operate ("Emerging Markets"); (4) Latin America; (5) Australia, China, Hong Kong and Singapore ("Asia Pacific"); and (6) India, Russia and Ukraine ("Emerging Market Joint Ventures"). As of December 31, 2012, the carrying value of goodwill, net amounted to \$1,762,307, \$365,303, \$87,492, \$56,893 and \$62,764 for North America, Western Europe, Emerging Markets, Latin America and Asia Pacific, respectively. Our Emerging Market Joint Ventures reporting unit had no goodwill as of December 31, 2012 and September 30, 2013. Based on our goodwill impairment assessment, all of our reporting units with goodwill had estimated fair values as of October 1, 2012 that exceeded their carrying values by greater than 30%. As of September 30, 2013, the carrying value of goodwill, net amounted to \$1,764,736, \$368,240, \$87,322, \$99,457 and \$56,326 for North America, Western Europe, Emerging Markets, Latin America and Asia Pacific, respectively.

Reporting unit valuations have been calculated using an income approach based on the present value of future cash flows of each reporting unit or a combined approach based on the present value of future cash flows and market and transaction multiples of revenues and earnings. The income approach incorporates many assumptions, including future growth rates, discount factors, expected capital expenditures and income tax cash flows. Changes in economic and operating conditions impacting these assumptions could result in goodwill impairments in future periods. In conjunction with our annual goodwill impairment reviews, we reconcile the sum of the valuations of all of our reporting units to our market capitalization as of such dates.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

The changes in the carrying value of goodwill attributable to each reportable operating segment for the nine months ended September 30, 2013 are as follows:

| | North American Business | International Business | Total Consolidated |
|--|--|-----------------------------------|-------------------------------|
| Gross Balance as of December 31, 2012 | \$ 2,023,971 | \$ 631,528 | \$ 2,655,499 |
| Deductible goodwill acquired during the year | 9,877 | 16,304 | 26,181 |
| Non-deductible goodwill acquired during the year | | 32,903 | 32,903 |
| Fair value and other adjustments | 191 | (408) | (217)(1) |
| Currency effects | (8,038) | (9,832) | (17,870) |
| Gross Balance as of September 30, 2013 | \$ 2,026,001 | \$ 670,495 | \$ 2,696,496 |
| Accumulated Amortization Balance as of December 31, 2012 | \$ 261,664 | \$ 59,076 | \$ 320,740 |
| Currency effects | (399) | 74 | (325) |
| Accumulated Amortization Balance as of September 30, 2013 | \$ 261,265 | \$ 59,150 | \$ 320,415 |
| Net Balance as of December 31, 2012 | \$ 1,762,307 | \$ 572,452 | \$ 2,334,759 |
| Net Balance as of September 30, 2013 | \$ 1,764,736 | \$ 611,345 | \$ 2,376,081 |
| Accumulated Goodwill Impairment Balance as of December 31, 2012 | \$ 85,909 | \$ 46,500 | \$ 132,409 |
| Accumulated Goodwill Impairment Balance as of September 30, 2013 | \$ 85,909 | \$ 46,500 | \$ 132,409 |

(1)

Total fair value and other adjustments primarily include \$(143) in net adjustments to property, plant and equipment, net, customer relationships and deferred income taxes made within one year from the date of the acquisition, as well as \$74 of cash received related to acquisitions made in previous years.

The components of our amortizable intangible assets as of September 30, 2013 are as follows:

| | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount |
|--|----------------------------------|-------------------------------------|--------------------------------|
| Customer Relationships and Acquisition Costs | \$ 749,818 | \$ (261,510) | \$ 488,308 |
| Core Technology(1) | 3,786 | (3,448) | 338 |
| Trademarks and Non-Compete Agreements(1) | 5,786 | (3,633) | 2,153 |
| Deferred Financing Costs | 61,955 | (14,939) | 47,016 |
| Total | \$ 821,345 | \$ (283,530) | \$ 537,815 |

(1)

Included in Other Assets, net in the accompanying Consolidated Balance Sheets.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

Amortization expense associated with amortizable intangible assets (including deferred financing costs) was \$12,128 and \$31,335 for the three and nine months ended September 30, 2012, respectively. Amortization expense associated with amortizable intangible assets (including deferred financing costs) was \$10,404 and \$33,393 for the three and nine months ended September 30, 2013, respectively.

e.

Stock-Based Compensation

We record stock-based compensation expense, utilizing the straight-line method, for the cost of stock options, restricted stock, restricted stock units, performance units and shares of stock issued under the 2003 employee stock purchase plan (together, "Employee Stock-Based Awards").

Stock-based compensation expense for Employee Stock-Based Awards included in the accompanying Consolidated Statements of Operations for the three and nine months ended September 30, 2012 was \$4,682 (\$3,836 after tax or \$0.02 per basic and diluted share) and \$20,799 (\$15,744 after tax or \$0.09 per basic and diluted share), respectively. Stock-based compensation expense for Employee Stock-Based Awards for the three and nine months ended September 30, 2013 was \$9,423 (\$6,590 after tax or \$0.03 per basic and diluted share) and \$23,016 (\$17,576 after tax or \$0.09 per basic and diluted share), respectively.

Stock-based compensation expense for Employee Stock-Based Awards included in the accompanying Consolidated Statements of Operations related to continuing operations is as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|---|-----------------|--|------------------|
| | 2012 | 2013 | 2012 | 2013 |
| Cost of sales (excluding depreciation and amortization) | \$ 329 | \$ 115 | \$ 846 | \$ 257 |
| Selling, general and administrative expenses | 4,353 | 9,308 | 19,953 | 22,759 |
| Total stock-based compensation | \$ 4,682 | \$ 9,423 | \$ 20,799 | \$ 23,016 |

The benefits associated with the tax deductions in excess of recognized compensation cost are required to be reported as financing activities in the accompanying Consolidated Statements of Cash Flows. This requirement reduces reported operating cash flows and increases reported financing cash flows. As a result, net financing cash flows from continuing operations included \$309 and \$2,499 for the nine months ended September 30, 2012 and 2013, respectively, from the benefits of tax deductions in excess of recognized compensation cost. The tax benefit of any resulting excess tax deduction increases the Additional Paid-in Capital ("APIC") pool. Any resulting tax deficiency is deducted from the APIC pool.

Stock Options

Under our various stock option plans, options were granted with exercise prices equal to the market price of the stock on the date of grant. The majority of our options become exercisable ratably over a period of five years from the date of grant and generally have a contractual life of ten years from the date

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

of grant, unless the holder's employment is terminated sooner. Certain of the options we issue become exercisable ratably over a period of ten years from the date of grant and have a contractual life of 12 years from the date of grant, unless the holder's employment is terminated sooner. As of September 30, 2013, ten-year vesting options represented 10.4% of total outstanding options. Beginning in 2011, certain of the options we issue become exercisable ratably over a period of three years from the date of grant and have a contractual life of ten years from the date of grant, unless the holder's employment is terminated sooner. As of September 30, 2013, three-year vesting options represented 20.3% of total outstanding options. Our non-employee directors are considered employees for purposes of our stock option plans and stock option reporting. Options granted to our non-employee directors generally become exercisable one year from the date of grant.

The weighted average fair value of options granted for the nine months ended September 30, 2012 and 2013 was \$7.00 and \$7.69 per share, respectively. These values were estimated on the date of grant using the Black-Scholes option pricing model. The following table summarizes the weighted average assumptions used for grants in the respective period:

| Weighted Average Assumptions | Nine Months Ended September 30, | |
|------------------------------|------------------------------------|-----------|
| | 2012 | 2013 |
| Expected volatility | 33.8% | 33.8% |
| Risk-free interest rate | 1.24% | 1.13% |
| Expected dividend yield | 3% | 3% |
| Expected life | 6.3 years | 6.3 years |

Expected volatility is calculated utilizing daily historical volatility over a period that equates to the expected life of the option. The risk-free interest rate was based on the U.S. Treasury interest rates whose term is consistent with the expected life of the stock options. Expected dividend yield is considered in the option pricing model and represents our current annualized expected per share dividends over the current trade price of our common stock. The expected life (estimated period of time outstanding) of the stock options granted is estimated using the historical exercise behavior of our employees.

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

A summary of option activity for the nine months ended September 30, 2013 is as follows:

| | Options | Weighted Average Exercise Price | Weighted Average Remaining Contractual Term | Aggregate Intrinsic Value |
|---|-----------|--|---|---------------------------------|
| Outstanding at December 31, 2012 | 5,908,102 | \$ 23.39 | | |
| Granted | 261,698 | 33.03 | | |
| Exercised | (804,055) | 22.37 | | |
| Forfeited | (102,981) | 21.69 | | |
| Expired | (5,875) | 28.15 | | |
| Outstanding at September 30, 2013 | 5,256,889 | \$ 24.05 | 5.47 | \$ 18,964 |
| Options exercisable at September 30, 2013 | 3,766,531 | \$ 23.69 | 4.85 | \$ 14,220 |
| Options expected to vest | 1,412,455 | \$ 24.92 | 7.04 | \$ 4,512 |

The following table provides the aggregate intrinsic value of stock options exercised for the three and nine months ended September 30, 2012 and 2013:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|--|--------|------------------------------------|-----------|
| | 2012 | 2013 | 2012 | 2013 |
| Aggregate intrinsic value of stock options exercised | \$ 4,440 | \$ 318 | \$ 7,812 | \$ 10,414 |

Restricted Stock and Restricted Stock Units

Under our various stock option plans, we may also issue grants of restricted stock or restricted stock units ("RSUs"). Our restricted stock and RSUs generally have a three- to five-year vesting period from the date of grant. As a result of an amendment to our RSUs approved by our Compensation Committee of our board of directors in October 2012, all RSUs now accrue dividend equivalents associated with the underlying stock as we declare dividends. Dividends will generally be paid to holders of RSUs in cash upon the vesting date of the associated RSU and will be forfeited if the RSU does not vest. We accrued approximately \$8 and \$42 of cash dividends on RSUs for the three and nine months ended September 30, 2012, respectively. We accrued approximately \$378 and \$1,476 of cash dividends on RSUs for the three and nine months ended September 30, 2013, respectively. There were no cash dividends paid on RSUs for the three and nine months ended September 30, 2012, respectively. We paid approximately \$121 and \$674 of cash dividends on RSUs for the three and nine months ended September 30, 2013, respectively. The fair value of restricted stock and RSUs is the excess of the market price of our common stock at the date of grant over the purchase price (which is typically zero).

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

A summary of restricted stock and RSU activity for the nine months ended September 30, 2013 is as follows:

| | Restricted Stock and RSUs | Weighted- Average Grant-Date Fair Value |
|----------------------------------|--------------------------------------|--|
| Non-vested at December 31, 2012 | 1,303,664 | \$ 29.89 |
| Granted | 638,469 | 35.35 |
| Vested | (474,586) | 29.97 |
| Forfeited | (54,458) | 29.95 |
| Non-vested at September 30, 2013 | 1,413,089 | \$ 32.33 |

The total fair value of restricted stock vested during each of the three months ended September 30, 2012 and 2013 was \$0. The total fair value of restricted stock vested during each of the nine months ended September 30, 2012 and 2013 was \$1. The total fair value of RSUs vested during the nine months ended September 30, 2012 was \$5,962. The total fair value of RSUs vested during the three and nine months ended September 30, 2013 was \$2,145 and \$14,221, respectively.

Performance Units

Under our various equity compensation plans, we may also make awards of performance units ("PUs"). For the majority of PUs, the number of PUs earned is determined based on our performance against predefined calendar year targets of revenue growth and return on invested capital ("ROIC"). The number of PUs earned may range from 0% to 150% of the initial award. The number of PUs earned is determined based on the Company's actual performance as compared to the targets at the end of the one-year performance period. Certain PUs granted in 2013 will be earned based on a market condition associated with the total return on our common stock in relation to a subset of the S&P 500 rather than the revenue growth and ROIC targets noted above. The number of PUs earned based on this market condition may range from 0% to 200% of the initial award. All of our PUs will be settled in shares of our common stock and are subject to cliff vesting three years from the date of the original PU grant. Employees who subsequently terminate their employment after the end of the one-year performance period and on or after attaining age 55 and completing 10 years of qualifying service (the "retirement criteria") shall immediately and completely vest in any PUs earned based on the actual achievement against the predefined targets as discussed above (but delivery of the shares remains deferred). As a result, PUs are generally expensed over the shorter of (1) the vesting period, (2) achievement of the retirement criteria, which may occur as early as January 1 of the year following the year of grant, or (3) a maximum of three years. As a result of an amendment to our PUs approved by our Compensation Committee of our board of directors in October 2012, outstanding PUs now accrue dividend equivalents associated with the underlying stock as we declare dividends. Dividends will generally be paid to holders of PUs in cash upon the settlement date of the associated PU and will be forfeited if the PU does not vest. We accrued approximately \$146 and \$535 of cash dividends on PUs for the three and nine months ended September 30, 2013, respectively.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

During the nine months ended September 30, 2013, we issued 198,869 PUs. For PUs that are earned based on our performance against revenue growth and ROIC targets during the one-year performance period, we forecast the likelihood of achieving the predefined annual revenue growth and ROIC targets in order to calculate the expected PUs to be earned. We record a compensation charge based on either the forecasted PUs to be earned (during the one-year performance period) or the actual PUs earned (at the one-year anniversary date) over the vesting period for each of the awards. For the 2013 PUs that will be earned based on a market condition, we utilized a Monte Carlo simulation to fair value these awards at the date of grant, and such fair value will be expensed over the three-year performance period. The total fair value of earned PUs that vested during the nine months ended September 30, 2012 was \$3,505. The total fair value of earned PUs that vested during the nine months ended September 30, 2013 was \$996. There were no cash dividends paid on PUs for both the three and nine months ended September 30, 2012 and 2013. As of September 30, 2013, we expected 87.0% achievement of the predefined revenue and ROIC targets associated with the awards of PUs made in 2013.

A summary of PU activity for the nine months ended September 30, 2013 is as follows:

| | Original PU Awards | PU Adjustment(1) | Total PU Awards | Weighted- Average Grant-Date Fair Value |
|----------------------------------|-----------------------|------------------|--------------------|--|
| Non-vested at December 31, 2012 | 236,093 | (4,447) | 231,646 | \$ 29.12 |
| Granted | 198,869 | (25,536) | 173,333 | 38.81 |
| Vested | (34,393) | 613 | (33,780) | 29.48 |
| Forfeited | (6,395) | | (6,395) | 30.77 |
| Non-vested at September 30, 2013 | 394,174 | (29,370) | 364,804 | \$ 33.66 |

(1)

Represents an increase or decrease in the number of original PUs awarded based on either (a) the final performance criteria achievement at the end of the defined performance period of such PUs or (b) a change in estimated awards based on the forecasted performance against the predefined targets.

Employee Stock Purchase Plan

We offer an employee stock purchase plan (the "ESPP") in which participation is available to substantially all U.S. and Canadian employees who meet certain service eligibility requirements. The ESPP provides a way for our eligible employees to become stockholders on favorable terms. The ESPP provides for the purchase of our common stock by eligible employees through successive offering periods. We have historically had two six-month offering periods per year, the first of which generally runs from June 1 through November 30 and the second of which generally runs from December 1 through May 31. During each offering period, participating employees accumulate after-tax payroll contributions, up to a maximum of 15% of their compensation, to pay the purchase price at the end of the offering. Participating employees may withdraw from an offering before the purchase date and

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

obtain a refund of the amounts withheld as payroll deductions. At the end of the offering period, outstanding options under the ESPP are exercised, and each employee's accumulated contributions are used to purchase our common stock. The price for shares purchased under the ESPP is 95% of the fair market price at the end of the offering period, without a look-back feature. As a result, we do not recognize compensation cost for the ESPP shares purchased. For the nine months ended September 30, 2012 and 2013, there were 88,672 shares and 74,732 shares, respectively, purchased under the ESPP. The number of shares available for purchase under the ESPP at September 30, 2013 was 204,494. We anticipate that the ESPP will be replaced subsequent to the expiration of our June 1 offering on November 29, 2013, by the Iron Mountain Incorporated 2013 Employee Stock Purchase Plan, which was approved by our stockholders at the 2013 Annual Meeting of Stockholders held on June 6, 2013. We anticipate that beginning November 29, 2013, we will have 1,000,000 shares available under the ESPP.

As of September 30, 2013, unrecognized compensation cost related to the unvested portion of our Employee Stock-Based Awards was \$50,735 and is expected to be recognized over a weighted-average period of 2.1 years.

We generally issue shares of our common stock for the exercises of stock options, restricted stock, RSUs, PUs and shares of our common stock under our ESPP from unissued reserved shares.

f.

Income (Loss) Per Share Basic and Diluted

Basic income (loss) per common share is calculated by dividing income (loss) by the weighted average number of common shares outstanding. The calculation of diluted income (loss) per share is consistent with that of basic income (loss) per share but gives effect to all potential common shares (that is, securities such as options, warrants or convertible securities) that were outstanding during the period, unless the effect is antidilutive.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

The following table presents the calculation of basic and diluted income (loss) per share:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|-------------------------------------|-------------|------------------------------------|-------------|
| | 2012 | 2013 | 2012 | 2013 |
| Income (Loss) from continuing operations | \$ 53,719 | \$ 5,528 | \$ 156,233 | \$ 51,416 |
| Total income (loss) from discontinued operations (see Note 10) | \$ 32 | \$ (571) | \$ (7,585) | \$ 1,515 |
| Net income (loss) attributable to Iron Mountain Incorporated | \$ 52,809 | \$ 4,047 | \$ 146,214 | \$ 49,997 |
| Weighted-average shares basic | 171,776,000 | 191,332,000 | 171,464,000 | 190,789,000 |
| Effect of dilutive potential stock options | 950,922 | 597,275 | 808,365 | 1,109,935 |
| Effect of dilutive potential restricted stock, RSUs and PUs | 320,537 | 338,617 | 227,899 | 416,231 |
| Weighted-average shares diluted | 173,047,459 | 192,267,892 | 172,500,264 | 192,315,166 |
| Earnings (Losses) per share basic: | | | | |
| Income (Loss) from continuing operations | \$ 0.31 | \$ 0.03 | \$ 0.91 | \$ 0.27 |
| Total income (loss) from discontinued operations (see Note 10) | \$ | \$ | \$ (0.04) | \$ 0.01 |
| Net income (loss) attributable to Iron Mountain Incorporated basic | \$ 0.31 | \$ 0.02 | \$ 0.85 | \$ 0.26 |
| Earnings (Losses) per share diluted: | | | | |
| Income (Loss) from continuing operations | \$ 0.31 | \$ 0.03 | \$ 0.91 | \$ 0.27 |
| Total income (loss) from discontinued operations (see Note 10) | \$ | \$ | \$ (0.04) | \$ 0.01 |
| Net income (loss) attributable to Iron Mountain Incorporated diluted | \$ 0.31 | \$ 0.02 | \$ 0.85 | \$ 0.26 |
| Antidilutive stock options, RSUs and PUs, excluded from the calculation | 821,862 | 2,014,108 | 1,584,179 | 864,521 |

g.

Revenues

Our revenues consist of storage rental revenues as well as service revenues and are reflected net of sales and value added taxes. Storage rental revenues, which are considered a key driver of financial performance for the storage and information management services industry, consist primarily of recurring periodic rental charges related to the storage of materials or data (generally on a per unit basis). Service revenues include charges for related core service activities and a wide array of complementary products and services. Included in core service revenues are: (1) the handling of

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

records, including the addition of new records, temporary removal of records from storage, refiling of removed records and the destruction of records; (2) courier operations, consisting primarily of the pickup and delivery of records upon customer request; (3) secure shredding of sensitive documents; and (4) other recurring services, including Document Management Solutions, which relate to physical and digital records, and recurring project revenues. Our complementary services revenues include special project work, customer termination and permanent withdrawal fees, data restoration projects, fulfillment services, consulting services, technology services and product sales (including specially designed storage containers and related supplies). Our secure shredding revenues include the sale of recycled paper (included in complementary services revenues), the price of which can fluctuate from period to period, adding to the volatility and reducing the predictability of that revenue stream.

We recognize revenue when the following criteria are met: persuasive evidence of an arrangement exists, services have been rendered, the sales price is fixed or determinable and collectability of the resulting receivable is reasonably assured. Storage rental and service revenues are recognized in the month the respective storage rental or service is provided, and customers are generally billed on a monthly basis on contractually agreed-upon terms. Amounts related to future storage rental or prepaid service contracts for customers where storage rental fees or services are billed in advance are accounted for as deferred revenue and recognized ratably over the period the applicable storage rental or service is provided or performed. Revenues from the sales of products, which is included as a component of service revenues, is recognized when products are shipped and title has passed to the customer. Revenues from the sales of products have historically not been significant.

h.
Allowance for Doubtful Accounts and Credit Memo Reserves

We maintain an allowance for doubtful accounts and credit memos for estimated losses resulting from the potential inability of our customers to make required payments and potential disputes regarding billing and service issues. When calculating the allowance, we consider our past loss experience, current and prior trends in our aged receivables and credit memo activity, current economic conditions and specific circumstances of individual receivable balances. If the financial condition of our customers were to significantly change, resulting in a significant improvement or impairment of their ability to make payments, an adjustment of the allowance may be required. We consider accounts receivable to be delinquent after such time as reasonable means of collection have been exhausted. We charge-off uncollectible balances as circumstances warrant, generally, no later than one year past due.

i.
Income Taxes

Our effective tax rates for the three and nine months ended September 30, 2012 were 36.7% and 40.3%, respectively. Our effective tax rates for the three and nine months ended September 30, 2013 were 81.5% and 63.4%, respectively. The primary reconciling items between the federal statutory rate of 35% and our overall effective tax rate were differences in the rates of tax at which our foreign earnings are subject, including foreign exchange gains and losses in different jurisdictions with different tax rates and state income taxes (net of federal tax benefit), and the planned repatriation discussed below. During the three and nine months ended September 30, 2012, foreign currency gains were recorded in lower tax jurisdictions associated with our marking-to-market of intercompany loan

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

positions while foreign currency losses were recorded in higher tax jurisdictions associated with our marking-to-market of debt and derivative instruments, which lowered our 2012 effective tax rate by 5.6% and 1.2%, respectively. During the three months ended September 30, 2013, foreign currency gains were recorded in lower tax jurisdictions associated with our marking-to-market of intercompany loans while foreign currency losses were recorded in higher tax jurisdictions associated with our marking-to-market of debt and derivative instruments, which decreased our 2013 effective tax rate by 47.0%. During the three and nine months ended September 30, 2013, the planned repatriation discussed below increased our 2013 effective tax rate by 87.1% and 18.5%, respectively. Also, during the three and nine months ended September 30, 2013, we incurred non-deductible transaction costs related to our potential conversion to a REIT, which increased our 2013 effective tax rate by 10.1% and 4.7%, respectively.

On January 2, 2013, the American Taxpayer Relief Act of 2012 (the "ATRA") was signed into law. In part, the ATRA retroactively reinstated and extended the controlled foreign corporation look-through rule, which provides for the exception from January 1, 2012 to December 31, 2013 of certain foreign earnings from U.S. federal taxation as Subpart F income. As a result, our income tax provision for the first quarter of 2013 included a discrete tax benefit of \$4,025 relating to the previously expired period from January 1, 2012 to December 31, 2012.

On September 13, 2013, the Internal Revenue Service released final tangible property regulations under Sections 162(a) and 263(a) of the Internal Revenue Code of 1986 (the "Code"), regarding the deduction and capitalization of expenditures related to tangible property. The final regulations replace temporary regulations that were issued in December 2011. Also released were proposed regulations under Section 168 of the Code regarding dispositions of tangible property. These final and proposed regulations will be effective for our tax year beginning on January 1, 2014. Early adoption is available, and as such, we intend to elect early adoption of the regulations. Changes for tax treatment elected by us or required by the regulations will generally be effective prospectively; however, implementation of many of the regulations' provisions will require a calculation of the cumulative effect of the changes on prior years, and it is expected that such amount will have to be included in the determination of our taxable income over a four-year period beginning in 2013. Transition guidance providing the procedural rules to comply with such regulations is expected to be released in the near term. We do not believe these regulations will have a material impact on our consolidated results of operations, cash flows and financial position.

We provide for income taxes during interim periods based on our estimate of the effective tax rate for the year. Discrete items and changes in our estimate of the annual effective tax rate are recorded in the period they occur. Our effective tax rate is subject to variability in the future due to, among other items: (1) changes in the mix of income from foreign jurisdictions; (2) tax law changes; (3) volatility in foreign exchange gains (losses); (4) the timing of the establishment and reversal of tax reserves; (5) our ability to utilize foreign tax credits and net operating losses that we generate; and (6) our proposed conversion to a real estate investment trust ("REIT"). We are subject to income taxes in the U.S. and numerous foreign jurisdictions. We are subject to examination by various tax authorities in jurisdictions in which we have business operations or a taxable presence. We regularly assess the likelihood of additional assessments by tax authorities and provide for these matters as appropriate. Although we

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

believe our tax estimates are appropriate, the final determination of tax audits and any related litigation could result in changes in our estimates.

Accounting for income taxes requires the recognition of deferred tax assets and liabilities for the expected future tax consequences of temporary differences between the tax and financial reporting basis of assets and liabilities and for loss and credit carryforwards. Valuation allowances are provided when recovery of deferred tax assets does not meet the more likely than not standard as defined in GAAP.

We have elected to recognize interest and penalties associated with uncertain tax positions as a component of the provision (benefit) for income taxes in the accompanying Consolidated Statements of Operations. We recorded an increase of \$922 and \$920 for gross interest and penalties for the three and nine months ended September 30, 2012, respectively. We recorded an increase of \$1,014 and \$1,735 for gross interest and penalties for the three and nine months ended September 30, 2013, respectively. We had \$3,554 and \$5,225 accrued for the payment of interest and penalties as of December 31, 2012 and September 30, 2013, respectively.

During the three months ended September 30, 2013, we developed a plan to utilize both current and carryforward foreign tax credits by repatriating approximately \$253,000 (approximately \$53,000 of which we had previously paid U.S. taxes) from our foreign earnings. Due to uncertainty in our ability to fully utilize foreign tax credit carryforwards, we previously did not recognize a full benefit for such foreign tax credit carryforwards in our tax provision. We anticipate completing this plan in the fourth quarter of 2013. As a result, we recorded an increase in our tax provision from continuing operations in the amount of approximately \$71,400 in the three months ended September 30, 2013. This increase was offset by decreases of approximately \$23,500 from current year foreign tax credits and approximately \$21,900 reversal of valuation allowances related to foreign tax credit carryforwards, resulting in a net increase of approximately \$26,000 in our tax provision from continuing operations.

After the planned repatriation, we will have a net tax over book outside basis difference related to our foreign subsidiaries. We do not expect this net basis difference to reverse in the foreseeable future and we intend to reinvest any future undistributed earnings of certain foreign subsidiaries indefinitely outside the U.S. We have instances where we have book over tax outside basis differences for certain foreign subsidiaries. These basis differences arose primarily through the undistributed book earnings of such foreign subsidiaries. These basis differences could be reversed through a sale of such foreign subsidiaries, the receipt of dividends from such subsidiaries or certain other events or actions on our part, each of which would result in an increase in our provision for income taxes. It is not practicable to calculate the amount of unrecognized deferred tax liability on these book over tax outside basis difference because of the complexities of the hypothetical calculation. We may record additional deferred taxes on book over tax outside basis differences related to certain foreign subsidiaries in the future depending upon a number of factors, decisions and events in connection with our potential conversion to a REIT, including favorable indications from the U.S. Internal Revenue Service with regard to our private letter ruling requests, finalization of countries to be included in our plan to convert to a REIT, shareholder approval of certain modifications to our corporate charter and final board of director approval of our conversion to a REIT.

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

As of September 30, 2013, we have reclassified approximately \$27,500 of long-term deferred income tax liabilities to current deferred income taxes (included within accrued expenses within current liabilities) and prepaid and other assets (included within current assets) in the accompanying Consolidated Balance Sheets related to the depreciation recapture associated with our recharacterization of certain racking structures as real estate rather than personal property and amortization associated with other intangible assets in conjunction with our potential conversion to a REIT.

j.
Concentrations of Credit Risk

Financial instruments that potentially subject us to market risk consist principally of cash and cash equivalents (including money market funds and time deposits), restricted cash (primarily U.S. Treasuries) and accounts receivable. The only significant concentrations of liquid investments as of both December 31, 2012 and September 30, 2013 relate to cash and cash equivalents and restricted cash held on deposit with five global banks and two "Triple A" rated money market funds, and two global banks and four "Triple A" rated money market funds, respectively, all of which we consider to be large, highly-rated investment-grade institutions. As per our risk management investment policy, we limit exposure to concentration of credit risk by limiting the amount invested in any one mutual fund to a maximum of \$50,000 or in any one financial institution to a maximum of \$75,000. As of December 31, 2012 and September 30, 2013, our cash and cash equivalents and restricted cash balance was \$277,027 and \$205,644, respectively, including money market funds and time deposits amounting to \$218,629 and \$79,360, respectively. A substantial portion of the money market funds is invested in U.S. Treasuries.

k.
Fair Value Measurements

Entities are permitted under GAAP to elect to measure many financial instruments and certain other items at either fair value or cost. We did not elect the fair value measurement option for any of our financial assets or liabilities.

Our financial assets or liabilities are measured using inputs from the three levels of the fair value hierarchy. A financial asset or liability's classification within the hierarchy is determined based on the lowest level input that is significant to the fair value measurement.

The three levels of the fair value hierarchy are as follows:

Level 1 Inputs are unadjusted quoted prices in active markets for identical assets or liabilities that we have the ability to access at the measurement date.

Level 2 Inputs include quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable for the asset or liability (i.e., interest rates, yield curves, etc.), and inputs that are derived principally from or corroborated by observable market data by correlation or other means (market corroborated inputs).

Level 3 Unobservable inputs that reflect our assumptions about the assumptions that market participants would use in pricing the asset or liability.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

The following tables provide the assets and liabilities carried at fair value measured on a recurring basis as of December 31, 2012 and September 30, 2013, respectively:

| Description | Total Carrying Value at December 31, 2012 | Fair Value Measurements at December 31, 2012 Using | | |
|---------------------------|---|--|---|---|
| | | Quoted prices in active markets (Level 1) | Significant other observable inputs (Level 2) | Significant unobservable inputs (Level 3) |
| Money Market Funds(1) | \$ 68,800 | \$ | \$ 68,800 | \$ |
| Time Deposits(1) | 149,829 | | 149,829 | |
| Trading Securities | 11,071 | 10,525(2) | 546(1) | |
| Derivative Liabilities(3) | 1,522 | | 1,522 | |

| Description | Total Carrying Value at September 30, 2013 | Fair Value Measurements at September 30, 2013 Using | | |
|---------------------------|--|---|---|---|
| | | Quoted prices in active markets (Level 1) | Significant other observable inputs (Level 2) | Significant unobservable inputs (Level 3) |
| Money Market Funds(1) | \$ 72,942 | \$ | \$ 72,942 | \$ |
| Time Deposits(1) | 6,418 | | 6,418 | |
| Trading Securities | 12,156 | 11,568(2) | 588(1) | |
| Derivative Assets(3) | 85 | | 85 | |
| Derivative Liabilities(3) | 7,059 | | 7,059 | |

- (1) Money market funds and time deposits (including certain trading securities) are measured based on quoted prices for similar assets and/or subsequent transactions.
- (2) Securities are measured at fair value using quoted market prices.
- (3) Our derivative assets and liabilities primarily relate to short-term (six months or less) foreign currency contracts that we have entered into to hedge our intercompany exposures denominated in British pounds sterling and Australian dollars. We calculate the fair value of such forward contracts by adjusting the spot rate utilized at the balance sheet date for translation purposes by an estimate of the forward points observed in active markets.

Disclosures are required in the financial statements for items measured at fair value on a non-recurring basis. We did not have any material items that are measured at fair value on a non-recurring basis for the three and nine months ended September 30, 2013.

1. Use of Estimates

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The preparation of financial statements in conformity with GAAP requires us to make estimates, judgments and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities at the date of the financial statements and for the period then ended. On an ongoing basis, we evaluate the estimates used. We

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(2) Summary of Significant Accounting Policies (Continued)**

base our estimates on historical experience, actuarial estimates, current conditions and various other assumptions that we believe to be reasonable under the circumstances. These estimates form the basis for making judgments about the carrying values of assets and liabilities and are not readily apparent from other sources. Actual results may differ from these estimates.

- m. Accumulated Other Comprehensive Items, Net

Accumulated other comprehensive items, net consists of foreign currency translation adjustments as of December 31, 2012 and September 30, 2013, respectively.

- n. Other Expense (Income), Net

Other expense (income), net consists of the following:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|-------------------------------------|-----------|------------------------------------|-----------|
| | 2012 | 2013 | 2012 | 2013 |
| Foreign currency transaction (gains) losses, net | \$ (1,131) | \$ 2,612 | \$ 8,055 | \$ 22,543 |
| Debt extinguishment expense, net | 10,628 | 43,662 | 10,628 | 43,662 |
| Other, net | (1,751) | (321) | (4,175) | (2,238) |
| | \$ 7,746 | \$ 45,953 | \$ 14,508 | \$ 63,967 |

- o. Property, Plant and Equipment and Long-Lived Assets

We develop various software applications for internal use. Computer software costs associated with internal use software are expensed as incurred until certain capitalization criteria are met. Payroll and related costs for employees directly associated with, and devoting time to, the development of internal use computer software projects (to the extent time is spent directly on the project) are capitalized. Capitalization begins when the design stage of the application has been completed and it is probable that the project will be completed and used to perform the function intended. Depreciation begins when the software is placed in service. Computer software costs that are capitalized are periodically evaluated for impairment.

We review long-lived assets and all amortizable intangible assets for impairment whenever events or changes in circumstances indicate the carrying amount of such assets may not be recoverable. Recoverability of these assets is determined by comparing the forecasted undiscounted net cash flows of the operation to which the assets relate to their carrying amount. The operations are generally distinguished by the business segment and geographic region in which they operate. If the operation is determined to be unable to recover the carrying amount of its assets, then intangible assets are written down first, followed by the other long-lived assets of the operation, to fair value. Fair value is determined based on discounted cash flows or appraised values, depending upon the nature of the assets.

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(2) Summary of Significant Accounting Policies (Continued)

Consolidated gain on disposal/write-down of property, plant and equipment, net was \$173 and \$2,375 for the three and nine months ended September 30, 2013, respectively, and consisted primarily of gains on the retirement of leased vehicles accounted for as capital lease assets associated with our North American Business segment and the sale of a building in the United Kingdom. Consolidated gain on disposal/write-down of property, plant and equipment, net was \$1,515 for the nine months ended September 30, 2012 and consisted primarily of approximately \$2,700 of gains associated with the sale of leased vehicles in North America, partially offset by approximately \$700 of asset write-offs in North America and approximately \$500 of asset write-offs associated with our Latin America operations.

(3) Derivative Instruments and Hedging Activities

Every derivative instrument is required to be recorded in the balance sheet as either an asset or a liability measured at its fair value. Periodically, we acquire derivative instruments that are intended to hedge either cash flows or values that are subject to foreign exchange or other market price risk and not for trading purposes. We have formally documented our hedging relationships, including identification of the hedging instruments and the hedged items, as well as our risk management objectives and strategies for undertaking each hedge transaction. Given the recurring nature of our revenues and the long-term nature of our asset base, we have the ability and the preference to use long-term, fixed interest rate debt to finance our business, thereby preserving our long-term returns on invested capital. We target approximately 75% of our debt portfolio to be fixed with respect to interest rates. Occasionally, we may use interest rate swaps as a tool to maintain our targeted level of fixed rate debt. In addition, we may use borrowings in foreign currencies, either obtained in the U.S. or by our foreign subsidiaries, to hedge foreign currency risk associated with our international investments. Sometimes we enter into currency swaps to temporarily hedge an overseas investment, such as a major acquisition, while we arrange permanent financing or to hedge our exposure due to foreign currency exchange movements related to our intercompany accounts with and between our foreign subsidiaries. As of December 31, 2012 and September 30, 2013, none of our derivative instruments contained credit-risk related contingent features.

We have entered into a number of separate forward contracts to hedge our exposures in British pounds sterling and Australian dollars. As of September 30, 2013, we had (1) outstanding forward contracts to purchase \$194,858 U.S. dollars and sell 125,000 British pounds sterling to hedge our intercompany exposures with our European operations and (2) an outstanding forward contract to purchase \$71,610 U.S. dollars and sell 77,000 Australian dollars to hedge our intercompany exposures with our Australian subsidiary. At the maturity of the forward contracts, we may enter into new forward contracts to hedge movements in the underlying currencies. At the time of settlement, we either pay or receive the net settlement amount from the forward contract and recognize this amount in other (income) expense, net in the accompanying Consolidated Statements of Operations as a realized foreign exchange gain or loss. At the end of each month, we mark the outstanding forward contracts to market and record an unrealized foreign exchange gain or loss for the mark-to-market valuation. We have not designated these forward contracts as hedges. During the three and nine months ended September 30, 2012, there were \$4 in net cash receipts and \$3,783 in net cash disbursements,

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(3) Derivative Instruments and Hedging Activities (Continued)

respectively, included in cash from operating activities from continuing operations related to settlements associated with these foreign currency forward contracts. During the three and nine months ended September 30, 2013, there were \$4,764 in net cash disbursements and \$11,511 in net cash receipts, respectively, included in cash from operating activities from continuing operations related to settlements associated with these foreign currency forward contracts.

The following table provides the fair value of our derivative instruments as of December 31, 2012 and September 30, 2013 and their gains and losses for the three and nine months ended September 30, 2012 and 2013:

| Derivatives Not Designated as Hedging Instruments | Asset Derivatives | | | |
|---|----------------------------|------------|----------------------------|--------------|
| | December 31, 2012 | | September 30, 2013 | |
| | Balance Sheet Location | Fair Value | Balance Sheet Location | Fair Value |
| Foreign exchange contracts | Prepaid expenses and other | \$ | Prepaid expenses and other | \$ 85 |
| Total | | \$ | | \$ 85 |

| Derivatives Not Designated as Hedging Instruments | Liability Derivatives | | | |
|---|------------------------|-----------------|------------------------|-----------------|
| | December 31, 2012 | | September 30, 2013 | |
| | Balance Sheet Location | Fair Value | Balance Sheet Location | Fair Value |
| Foreign exchange contracts | Accrued expenses | \$ 1,522 | Accrued expenses | \$ 7,059 |
| Total | | \$ 1,522 | | \$ 7,059 |

| Derivatives Not Designated as Hedging Instruments | Location of (Gain) Loss Recognized in Income on Derivative | Amount of (Gain) Loss Recognized in Income on Derivatives | | | |
|---|--|---|--------------------|--------------------|--------------------|
| | | Three Months Ended | | Nine Months Ended | |
| | | September 30, 2012 | September 30, 2013 | September 30, 2012 | September 30, 2013 |
| Foreign exchange contracts | Other expense (income), net | \$ 7,649 | \$ 14,164 | \$ 11,927 | \$ (6,059) |
| Total | | \$ 7,649 | \$ 14,164 | \$ 11,927 | \$ (6,059) |

We have designated a portion of our 6³/₄% Notes as a hedge of net investment of certain of our Euro denominated subsidiaries. For the nine months ended September 30, 2012 and 2013, we designated on average 101,556 and 107,667 Euros, respectively, of the 6³/₄% Notes as a hedge of net investment of certain of our Euro denominated subsidiaries. As a result, we recorded foreign exchange losses of \$2,303 (\$1,401, net of tax) and \$938 (\$535, net of tax) for the three and nine months ended September 30, 2012, respectively, related to the change in fair value of such

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debt due to currency translation adjustments, which is a component of accumulated other comprehensive items, net included in Iron Mountain Incorporated Stockholders' Equity in the accompanying Consolidated Balance Sheets. We recorded foreign exchange losses of \$5,467 (\$3,333, net of tax) and foreign exchange losses of

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(3) Derivative Instruments and Hedging Activities (Continued)

\$3,374 (\$2,057, net of tax) for the three and nine months ended September 30, 2013, respectively, related to the change in fair value of such debt due to currency translation adjustments, which is a component of accumulated other comprehensive items, net included in Iron Mountain Incorporated Stockholders' Equity in the accompanying Consolidated Balance Sheets. As of September 30, 2013, cumulative net gains of \$8,665, net of tax are recorded in accumulated other comprehensive items, net associated with this net investment hedge.

(4) Acquisitions

We account for acquisitions using the acquisition method of accounting, and, accordingly, the results of operations for each acquisition have been included in our consolidated results from their respective acquisition dates. Cash consideration for our various acquisitions was primarily provided through borrowings under our credit facilities and cash equivalents on-hand. The unaudited pro forma results of operations for the three and nine months ended September 30, 2013 are not presented due to the insignificant impact of the 2012 and 2013 acquisitions on our consolidated results of operations. Noteworthy 2013 acquisitions are as follows:

In May 2013, in order to further enhance our existing operations in the U.S., we acquired a storage rental and records management business in Texas with locations in Michigan, Texas and Florida, in a cash transaction for a purchase price of approximately \$25,000. Included in the purchase price is approximately \$1,600 held in escrow to secure a post-closing working capital adjustment. The amounts held in escrow for purposes of the post-closing working capital adjustment will be distributed either to us or the former owners based on the final agreed upon post-closing working capital amount.

In June 2013, in order to further enhance our existing operations in Brazil, we acquired the stock of Archivum Comercial Ltda. and AMG Comercial Ltda., storage rental and records management businesses in Sao Paulo, Brazil, in a single transaction for an aggregate purchase price of approximately \$29,000. Included in the purchase price is approximately \$2,900 held in escrow to secure a post-closing working capital adjustment and the indemnification obligations of the former owners of the businesses to us.

In September 2013, in order to further enhance our existing operations in Latin America, we acquired certain entities with operations in Colombia and Peru. We acquired the stock of G4S Secure Data Solutions Colombia S.A.S. and G4S Document Delivery S.A.S (collectively, "G4S"). G4S, a storage rental and records management business with operations in Bogota, Cali, Medellin and Pereira, Colombia, was acquired in a single transaction for an aggregate purchase price of approximately \$54,000, subject to post-closing working capital and net debt adjustments. We also acquired the stock of File Service S.A., a storage rental and records management business in Peru, for a purchase price of approximately \$16,000, subject to post-closing working capital and net debt adjustments.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(4) Acquisitions (Continued)**

A summary of the cumulative consideration paid and the preliminary allocation of the purchase price paid for acquisitions in 2013 through September 30, 2013 is as follows:

| | |
|--|---------------|
| Cash Paid (gross of cash acquired) | \$ 125,487(1) |
| Total Consideration | 125,487 |
| Fair Value of Identifiable Assets Acquired: | |
| Cash, Accounts Receivable, Prepaid Expenses, Deferred Income Taxes and Other | 18,607 |
| Property, Plant and Equipment(2) | 18,332 |
| Customer Relationship Assets(3) | 56,100 |
| Other Assets | 13 |
| Liabilities Assumed and Deferred Income Taxes(4) | (26,649) |
| Total Fair Value of Identifiable Net Assets Acquired | 66,403 |
| Goodwill Initially Recorded | \$ 59,084 |

-
- (1) Included in cash paid for acquisitions in the accompanying Consolidated Statements of Cash Flows for the nine months ended September 30, 2013 is cash received of \$2,806 related to acquisitions made in the current and previous years.
- (2) Consists primarily of racking structures, leasehold improvements and computer hardware and software.
- (3) The weighted average lives of customer relationship assets associated with acquisitions to date in 2013 was 18 years.
- (4) Consists primarily of accounts payable, accrued expenses, notes payable, deferred revenue and deferred income taxes.

Allocations of the purchase price for acquisitions completed in 2013 were based on estimates of the fair value of net assets acquired and are subject to adjustment. We are not aware of any information that would indicate that the final purchase price allocations will differ meaningfully from preliminary estimates. The purchase price allocations of the 2013 acquisitions are subject to finalization of the assessment of the fair value of intangible assets (primarily customer relationship assets), property, plant and equipment (primarily racking structures), leases, contingencies and income taxes (primarily deferred income taxes).

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(5) Debt

Long-term debt comprised the following:

| | December 31, 2012 | | September 30, 2013 | |
|--|---------------------|---------------|---------------------|---------------|
| | Carrying Amount | Fair Value | Carrying Amount | Fair Value |
| Revolving Credit Facility(1) | \$ 55,500 | \$ 55,500 | \$ 523,968 | \$ 523,968 |
| Term Loan Facility(1) | 462,500 | 462,500 | | |
| 7 ¹ / ₄ % GBP Senior Subordinated Notes due 2014 (the "7 ¹ / ₄ % Notes")(2)(3) | 242,813 | 242,813 | 242,460 | 242,460 |
| 7 ¹ / ₂ % CAD Senior Subordinated Notes due 2017 (the "Senior Subordinated Subsidiary Notes")(2)(4) | 175,875 | 181,591 | | |
| 8% Senior Subordinated Notes due 2018 (the "8% Notes")(2)(3) | 49,834 | 56,052 | | |
| 6 ³ / ₄ % Euro Senior Subordinated Notes due 2018 (the "6 ³ / ₄ % Notes")(2)(3) | 335,152 | 341,753 | 343,130 | 347,924 |
| 7 ³ / ₄ % Senior Subordinated Notes due 2019 (the "7 ³ / ₄ % Notes")(2)(3) | 400,000 | 451,000 | 400,000 | 438,950 |
| 8% Senior Subordinated Notes due 2020 (the "8% Notes due 2020")(2)(3) | 300,000 | 317,250 | | |
| 8 ³ / ₈ % Senior Subordinated Notes due 2021 (the "8 ³ / ₈ % Notes")(2)(3) | 548,518 | 610,500 | 411,486 | 443,810 |
| 6 ¹ / ₈ % CAD Senior Notes due 2021 (the "Senior Subsidiary Notes")(2)(4) | | | 194,100 | 191,189 |
| 6% Senior Notes due 2023 (the "6% Notes")(2)(3) | | | 600,000 | 592,500 |
| 5 ³ / ₄ % Senior Subordinated Notes due 2024 (the "5 ³ / ₄ % Notes")(2)(3) | 1,000,000 | 1,012,500 | 1,000,000 | 897,000 |
| Real Estate Mortgages, Capital Leases and Other(5) | 254,811 | 254,811 | 310,188 | 310,188 |
| Total Long-term Debt | 3,825,003 | | 4,025,332 | |
| Less Current Portion | (92,887) | | (51,533) | |
| Long-term Debt, Net of Current Portion | \$ 3,732,116 | | \$ 3,973,799 | |

(1)

The capital stock or other equity interests of most of our U.S. subsidiaries, and up to 66% of the capital stock or other equity interests of our first-tier foreign subsidiaries, are pledged to secure these debt instruments, together with all intercompany obligations (including promissory notes) of subsidiaries owed to us or to one of our U.S. subsidiary guarantors. In addition, Iron Mountain Canada Operations ULC (f/k/a Iron Mountain Canada Corporation) ("Canada Company") has pledged 66% of the capital stock of its subsidiaries, and all intercompany obligations (including promissory notes) owed to or held by it, to secure the Canadian Dollar subfacility under these debt instruments. The fair value (Level 3 of fair value hierarchy described at Note 2.k.) of this long-term debt approximates the carrying value (as borrowings under these debt instruments are

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(5) Debt (Continued)

based on current variable market interest rates (plus a margin that is subject to change based on our consolidated leverage ratio)), as of December 31, 2012 and September 30, 2013, respectively.

- (2) The fair values (Level 1 of fair value hierarchy described at Note 2.k.) of these debt instruments are based on quoted market prices for these notes on December 31, 2012 and September 30, 2013, respectively.
- (3) Collectively, the "Parent Notes." IMI is the direct obligor on the Parent Notes, which are fully and unconditionally guaranteed, on a senior or senior subordinated basis, by substantially all of its direct and indirect 100% owned U.S. subsidiaries (the "Guarantors"). These guarantees are joint and several obligations of the Guarantors. Canada Company and the remainder of our subsidiaries do not guarantee the Parent Notes.
- (4) Canada Company is the direct obligor on the Senior Subordinated Subsidiary Notes and Senior Subsidiary Notes, which are fully and unconditionally guaranteed, on a senior or senior subordinated basis, by IMI and the Guarantors. These guarantees are joint and several obligations of IMI and the Guarantors. See Note 6 to Notes to Consolidated Financial Statements.
- (5) The fair value (Level 3 of fair value hierarchy described at Note 2.k.) of this debt approximates its carrying value.

On August 7, 2013, we amended our existing credit agreement. The revolving credit facilities (the "Revolving Credit Facility") under our credit agreement, as so amended (the "Credit Agreement") allow IMI and certain of its U.S. and foreign subsidiaries to borrow in U.S. dollars and (subject to sublimits) a variety of other currencies (including Canadian dollars, British pounds sterling, Euros, Brazilian reais and Australian dollars, among other currencies) in an aggregate outstanding amount not to exceed \$1,500,000. We have the right to request an increase in the aggregate amount available to be borrowed under the Credit Agreement up to a maximum of \$2,000,000. At the time of the amendment, we repaid all term loans outstanding under our initial principal amount of \$500,000 term loan facility under the original credit agreement. The Revolving Credit Facility terminates on June 27, 2016, at which point all obligations under the Credit Agreement become due. IMI and most of its U.S. subsidiaries guarantee all obligations under the Credit Agreement, and have pledged the capital stock or other equity interests of most of their U.S. subsidiaries, up to 66% of the capital stock or other equity interests of their first-tier foreign subsidiaries, and all intercompany obligations (including promissory notes) owed to or held by them, to secure the Credit Agreement. In addition, Canada Company has pledged 66% of the capital stock of its subsidiaries, and all intercompany obligations (including promissory notes) owed to or held by it, to secure the Canadian Dollar subfacility under the Credit Agreement. The interest rate on borrowings under the Credit Agreement varies depending on our choice of interest rate and currency options, plus an applicable margin, which varies based on our consolidated leverage ratio. Additionally, the Credit Agreement requires the payment of a commitment fee on the unused portion of the Revolving Credit Facility, which fee ranges from between 0.3% to 0.5% based on certain financial ratios. There are also fees associated with any outstanding letters of credit. As of September 30, 2013, we had \$523,968 of outstanding borrowings under the Revolving Credit Facility, \$380,650 was denominated in U.S. dollars, 91,000 in Canadian dollars and 40,715 in Euros; we also had various outstanding letters of credit totaling \$2,316. The remaining availability

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(5) Debt (Continued)

under the Revolving Credit Facility on September 30, 2013, based on IMI's leverage ratio, which is calculated based on the last 12 months' earnings before interest, taxes, depreciation and amortization ("EBITDA"), and other adjustments as defined in the Credit Agreement and current external debt, was \$973,716. The average interest rate in effect under the Revolving Credit Facility was 2.7% and ranged from 2.4% to 4.5% as of September 30, 2013. For the three and nine months ended September 30, 2012, we recorded commitment fees and letters of credit fees of \$562 and \$1,611, respectively, based on the unused balances under our revolving credit facilities and outstanding letters of credit. For the three and nine months ended September 30, 2013, we recorded commitment fees and letters of credit fees of \$977 and \$2,133, respectively, based on the unused balances under our revolving credit facilities and outstanding letters of credit. We recorded a charge of \$5,544 to other expense (income), net in the third quarter of 2013 related to the amendment of our revolving credit and term loan facilities, representing a write-off of deferred financing costs.

In August 2013, IMI completed an underwritten public offering of \$600,000 in aggregate principal amount of 6% Notes, and Canada Company completed an underwritten public offering of 200,000 CAD in aggregate principal amount of Senior Subsidiary Notes, both of which were issued at 100% of par (together, the "August 2013 Offerings"). The net proceeds to IMI and Canada Company of \$782,307, after paying the underwriters' discounts and commissions, were used to redeem all of the outstanding Senior Subordinated Subsidiary Notes, 8% Notes and 8% Notes due 2020, and to fund the purchase of \$137,500 in principal amount of the 8^{3/8}% Notes pursuant to a tender offer. The remaining net proceeds were used to repay existing indebtedness under our Revolving Credit Facility.

In August 2013, we redeemed (1) the 175,000 CAD aggregate principal amount outstanding of our Senior Subordinated Subsidiary Notes at 102.5% of par, plus accrued and unpaid interest, (2) the \$50,000 aggregate principal amount outstanding of our 8% Notes at 102.7% of par, plus accrued and unpaid interest, (3) the \$300,000 aggregate principal amount outstanding of our 8% Notes due 2020 at 104.0% of par, plus accrued and unpaid interest, and (4) \$137,500 aggregate principal amount outstanding of our 8^{3/8}% Notes at 109.8% of par, plus accrued and unpaid interest. We recorded a charge to other expense (income), net of \$38,118 in the third quarter of 2013 related to the early extinguishment of this debt. This charge consists of call and tender premiums, original issue discounts and deferred financing costs related to this debt.

The Credit Agreement, our indentures and other agreements governing our indebtedness contain certain restrictive financial and operating covenants, including covenants that restrict our ability to complete acquisitions, pay cash dividends, incur indebtedness, make investments, sell assets and take certain other corporate actions. The covenants do not contain a rating trigger. Therefore, a change in our debt rating would not trigger a default under the Credit Agreement, our indentures or other agreements governing our indebtedness. The Credit Agreement, as amended on August 7, 2013, uses EBITDA plus rent expense ("EBITDAR"), or EBITDAR-based calculations, as the primary measures of financial performance, including leverage and fixed charge coverage ratios. IMI's Credit Agreement net total lease adjusted leverage ratio was 4.9 as of September 30, 2013 (compared to a maximum allowable ratio of 6.5), and its net secured debt lease adjusted leverage ratio was 2.0 as of September 30, 2013 (compared to a maximum allowable ratio of 4.0). IMI's bond leverage ratio (which is not lease adjusted), per the indentures, was 5.3 and 4.9 as of December 31, 2012 and September 30,

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(5) Debt (Continued)

2013, respectively, compared to a maximum allowable ratio of 6.5. IMI's Credit Agreement, as amended on August 7, 2013, fixed charge coverage ratio was 2.4 as of September 30, 2013, compared to a minimum allowable ratio of 1.5 under the Credit Agreement. Noncompliance with these leverage and fixed charge coverage ratios would have a material adverse effect on our financial condition and liquidity.

(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors

The following data summarizes the consolidating results of IMI on the equity method of accounting as of December 31, 2012 and September 30, 2013 and for the three and nine months ended September 30, 2012 and 2013 and are prepared on the same basis as the consolidated financial statements.

The Parent Notes and the Senior Subsidiary Notes are guaranteed by the subsidiaries referred to below as the Guarantors. These subsidiaries are 100% owned by IMI. The guarantees are full and unconditional, as well as joint and several.

Additionally, IMI and the Guarantors guarantee the Senior Subsidiary Notes which were issued by Canada Company. Canada Company does not guarantee the Parent Notes. The other subsidiaries that do not guarantee the Parent Notes or the Senior Subsidiary Notes are referred to below as the Non-Guarantors.

In the normal course of business we periodically change the ownership structure of our subsidiaries to meet the requirements of our business. In the event of such changes, we recast the prior period financial information within this footnote to conform to the current period presentation in the period such changes occur. Generally, these changes do not alter the designation of the underlying subsidiaries as Guarantors or Non-Guarantors. However, they may change whether the underlying subsidiary is owned by the Parent, a Guarantor, Canada Company or a Non-Guarantor. If such a change occurs, the amount of investment in subsidiaries in the below balance sheets and equity in the earnings (losses) of subsidiaries, net of tax in the below statements of operations with respect to the relevant Parent, Guarantors, Canada Company, Non-Guarantors and Eliminations columns also would change.

In July 2013, certain of Canada Company's operating subsidiaries (the "Amalgamated Entities") were amalgamated into Canada Company and, as part of our proposed conversion to a REIT, Canada Company contributed certain assets and liabilities into two newly-formed wholly owned entities (the "Canadian Subsidiaries"). The assets, liabilities, equity, results of operations and cash flows of the Amalgamated Entities, previously presented within the Non-Guarantors column, are now presented within the Canada Company column. The assets, liabilities, equity, results of operations and cash flows

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)**

of the Canadian Subsidiaries, previously presented within the Canada Company column, are now presented within the Non-Guarantors column.

| | December 31, 2012 | | | | | |
|--|---------------------|---------------------|-------------------|---------------------|-----------------------|---------------------|
| | Parent | Guarantors | Canada Company | Non- Guarantors | Eliminations | Consolidated |
| Assets | | | | | | |
| Current Assets: | | | | | | |
| Cash and Cash Equivalents | \$ | \$ 13,472 | \$ 103,346 | \$ 126,597 | \$ | \$ 243,415 |
| Restricted Cash | | 33,612 | | | | 33,612 |
| Accounts Receivable | | 338,455 | 45,623 | 188,122 | | 572,200 |
| Intercompany Receivable | 1,055,593 | | | | (1,055,593) | |
| Other Current Assets | 48 | 121,933 | 6,871 | 46,078 | (65) | 174,865 |
| Total Current Assets | 1,089,253 | 473,860 | 155,840 | 360,797 | (1,055,658) | 1,024,092 |
| Property, Plant and Equipment, Net | 1,305 | 1,500,309 | 187,286 | 788,827 | | 2,477,727 |
| Other Assets, Net: | | | | | | |
| Long-term Notes Receivable from Affiliates and Intercompany Receivable | 1,070,930 | 1,000 | 2,855 | | (1,074,785) | |
| Investment in Subsidiaries | 1,941,540 | 1,688,000 | 29,831 | 303,164 | (3,962,535) | |
| Goodwill | | 1,536,964 | 200,250 | 597,545 | | 2,334,759 |
| Other | 37,909 | 261,950 | 10,686 | 211,330 | (114) | 521,761 |
| Total Other Assets, Net | 3,050,379 | 3,487,914 | 243,622 | 1,112,039 | (5,037,434) | 2,856,520 |
| Total Assets | \$ 4,140,937 | \$ 5,462,083 | \$ 586,748 | \$ 2,261,663 | \$ (6,093,092) | \$ 6,358,339 |
| Liabilities and Equity | | | | | | |
| Intercompany Payable | \$ | \$ 942,547 | \$ 3,310 | \$ 109,736 | \$ (1,055,593) | \$ |
| Current Portion of Long-term Debt | | 70,870 | | 22,082 | (65) | 92,887 |
| Total Other Current Liabilities | 111,536 | 469,249 | 26,836 | 204,445 | | 812,066 |
| Long-term Debt, Net of Current Portion | 2,876,317 | 568,205 | 183,505 | 104,089 | | 3,732,116 |
| Long-term Notes Payable to Affiliates and | | | | | | |
| Intercompany Payable | 1,000 | 1,066,823 | | 6,962 | (1,074,785) | |
| Other Long-term Liabilities | 2,113 | 417,972 | 40,102 | 98,749 | (114) | 558,822 |
| Commitments and Contingencies (See Note 8) | | | | | | |
| Total Iron Mountain Incorporated | | | | | | |
| Stockholders' Equity | 1,149,971 | 1,926,417 | 332,995 | 1,703,123 | (3,962,535) | 1,149,971 |
| Noncontrolling Interests | | | | 12,477 | | 12,477 |
| Total Equity | 1,149,971 | 1,926,417 | 332,995 | 1,715,600 | (3,962,535) | 1,162,448 |
| Total Liabilities and Equity | \$ 4,140,937 | \$ 5,462,083 | \$ 586,748 | \$ 2,261,663 | \$ (6,093,092) | \$ 6,358,339 |

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)

| | September 30, 2013 | | | | | |
|--|---------------------|---------------------|-------------------|---------------------|-----------------------|---------------------|
| | Parent | Guarantors | Canada Company | Non- Guarantors | Eliminations | Consolidated |
| Assets | | | | | | |
| Current Assets: | | | | | | |
| Cash and Cash Equivalents | \$ | \$ 6,341 | \$ 240 | \$ 165,450 | \$ | \$ 172,031 |
| Restricted Cash | 33,613 | | | | | 33,613 |
| Accounts Receivable | | 360,725 | 40,789 | 213,135 | | 614,649 |
| Intercompany Receivable | 861,043 | | | | (861,043) | |
| Other Current Assets | 48 | 67,753 | 3,491 | 50,932 | (39) | 122,185 |
| Total Current Assets | 894,704 | 434,819 | 44,520 | 429,517 | (861,082) | 942,478 |
| Property, Plant and Equipment, Net | 1,049 | 1,506,570 | 178,488 | 819,875 | | 2,505,982 |
| Other Assets, Net: | | | | | | |
| Long-term Notes Receivable from | | | | | | |
| Affiliates and Intercompany Receivable | 1,546,227 | 1,000 | 2,760 | | (1,549,987) | |
| Investment in Subsidiaries | 1,689,522 | 1,433,080 | 32,860 | 65,145 | (3,220,607) | |
| Goodwill | | 1,547,031 | 193,376 | 635,674 | | 2,376,081 |
| Other | 38,877 | 269,634 | 11,763 | 236,078 | (114) | 556,238 |
| Total Other Assets, Net | 3,274,626 | 3,250,745 | 240,759 | 936,897 | (4,770,708) | 2,932,319 |
| Total Assets | \$ 4,170,379 | \$ 5,192,134 | \$ 463,767 | \$ 2,186,289 | \$ (5,631,790) | \$ 6,380,779 |
| Liabilities and Equity | | | | | | |
| Intercompany Payable | \$ | \$ 741,420 | \$ 4,156 | \$ 115,467 | \$ (861,043) | \$ |
| Current Portion of Long-term Debt | | 27,907 | | 23,665 | (39) | 51,533 |
| Total Other Current Liabilities | 112,788 | 433,517 | 35,417 | 195,245 | | 776,967 |
| Long-term Debt, Net of Current Portion | 2,997,075 | 472,707 | 289,807 | 214,210 | | 3,973,799 |
| Long-term Notes Payable to Affiliates and | | | | | | |
| Intercompany Payable | 1,000 | 1,488,708 | | 60,279 | (1,549,987) | |
| Other Long-term Liabilities | 796 | 356,378 | 36,382 | 112,872 | (114) | 506,314 |
| Commitments and Contingencies (See Note 8) | | | | | | |
| Total Iron Mountain Incorporated | | | | | | |
| Stockholders' Equity | 1,058,720 | 1,671,497 | 98,005 | 1,451,105 | (3,220,607) | 1,058,720 |
| Noncontrolling Interests | | | | 13,446 | | 13,446 |
| Total Equity | 1,058,720 | 1,671,497 | 98,005 | 1,464,551 | (3,220,607) | 1,072,166 |
| Total Liabilities and Equity | \$ 4,170,379 | \$ 5,192,134 | \$ 463,767 | \$ 2,186,289 | \$ (5,631,790) | \$ 6,380,779 |

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)**

| | Three Months Ended September 30, 2012 | | | | | |
|--|--|-------------------|---------------------------|----------------------------|---------------------|---------------------|
| | Parent | Guarantors | Canada Company | Non- Guarantors | Eliminations | Consolidated |
| Revenues: | | | | | | |
| Storage Rental | \$ | \$ 289,152 | \$ 33,129 | \$ 112,384 | \$ | \$ 434,665 |
| Service | | 192,799 | | 120,661 | | 313,460 |
| Total Revenues | | 481,951 | 33,129 | 233,045 | | 748,125 |
| Operating Expenses: | | | | | | |
| Cost of Sales (Excluding Depreciation and Amortization) | | 183,973 | 6,600 | 119,771 | | 310,344 |
| Selling, General and Administrative | 51 | 143,023 | 4,157 | 57,267 | | 204,498 |
| Depreciation and Amortization | 81 | 48,496 | 3,237 | 29,130 | | 80,944 |
| (Gain) Loss on Disposal/Write-down of Property, Plant and Equipment, Net | | (1,259) | 12 | (380) | | (1,627) |
| Total Operating Expenses | 132 | 374,233 | 14,006 | 205,788 | | 594,159 |
| Operating (Loss) Income | (132) | 107,718 | 19,123 | 27,257 | | 153,966 |
| Interest Expense (Income), Net | 50,534 | (5,442) | 8,340 | 7,949 | | 61,381 |
| Other Expense (Income), Net | 26,405 | (1,610) | (12) | (17,037) | | 7,746 |
| (Loss) Income from Continuing Operations Before Provision (Benefit) for Income Taxes | (77,071) | 114,770 | 10,795 | 36,345 | | 84,839 |
| Provision (Benefit) for Income Taxes | | 25,355 | 1,831 | 3,934 | | 31,120 |
| Equity in the (Earnings) Losses of Subsidiaries, Net of Tax | (129,880) | (39,512) | (1,436) | (8,964) | 179,792 | |
| Income (Loss) from Continuing Operations | 52,809 | 128,927 | 10,400 | 41,375 | (179,792) | 53,719 |
| Income (Loss) from Discontinued Operations, Net of Tax | | 557 | | (525) | | 32 |
| Net Income (Loss) | 52,809 | 129,484 | 10,400 | 40,850 | (179,792) | 53,751 |
| Less: Net Income (Loss) Attributable to Noncontrolling Interests | | | | 942 | | 942 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 52,809 | \$ 129,484 | \$ 10,400 | \$ 39,908 | \$ (179,792) | \$ 52,809 |
| Net Income (Loss) | \$ 52,809 | \$ 129,484 | \$ 10,400 | \$ 40,850 | \$ (179,792) | \$ 53,751 |
| Other Comprehensive Income (Loss): | | | | | | |
| Foreign Currency Translation Adjustments | (1,402) | (1,235) | 10,420 | 12,312 | | 20,095 |
| Equity in Other Comprehensive Income (Loss) of Subsidiaries | 20,957 | 22,243 | | 10,420 | (53,620) | |
| Total Other Comprehensive Income (Loss) | 19,555 | 21,008 | 10,420 | 22,732 | (53,620) | 20,095 |
| Comprehensive Income (Loss) | 72,364 | 150,492 | 20,820 | 63,582 | (233,412) | 73,846 |
| Comprehensive Income (Loss) Attributable to Noncontrolling Interests | | | | 1,482 | | 1,482 |

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| | | | | | | | | | | | | |
|--|----|--------|----|---------|----|--------|----|--------|----|-----------|----|--------|
| Comprehensive Income (Loss) Attributable to Iron Mountain Incorporated | \$ | 72,364 | \$ | 150,492 | \$ | 20,820 | \$ | 62,100 | \$ | (233,412) | \$ | 72,364 |
|--|----|--------|----|---------|----|--------|----|--------|----|-----------|----|--------|

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)**

| | Three Months Ended September 30, 2013 | | | | | |
|--|--|-------------------|---------------------------|----------------------------|---------------------|---------------------|
| | Parent | Guarantors | Canada Company | Non- Guarantors | Eliminations | Consolidated |
| Revenues: | | | | | | |
| Storage Rental | \$ | \$ 293,262 | \$ 32,258 | \$ 119,797 | \$ | \$ 445,317 |
| Service | | 190,746 | 17,236 | 102,340 | | 310,322 |
| Intercompany Service | | | | 17,890 | (17,890) | |
| Total Revenues | | 484,008 | 49,494 | 240,027 | (17,890) | 755,639 |
| Operating Expenses: | | | | | | |
| Cost of Sales (Excluding Depreciation and Amortization) | | 186,946 | 5,575 | 118,144 | | 310,665 |
| Intercompany Service Cost of Sales | | | 17,890 | | (17,890) | |
| Selling, General and Administrative | 77 | 159,668 | 3,412 | 62,048 | | 225,205 |
| Depreciation and Amortization | 80 | 49,222 | 3,039 | 27,318 | | 79,659 |
| Loss (Gain) on Disposal/Write-down of Property, Plant and Equipment, Net | 5 | (66) | | (112) | | (173) |
| Total Operating Expenses | 162 | 395,770 | 29,916 | 207,398 | (17,890) | 615,356 |
| Operating (Loss) Income | (162) | 88,238 | 19,578 | 32,629 | | 140,283 |
| Interest Expense (Income), Net | 52,070 | (3,556) | 9,192 | 6,779 | | 64,485 |
| Other Expense (Income), Net | 67,524 | 5,921 | 5,473 | (32,965) | | 45,953 |
| (Loss) Income from Continuing Operations Before | | | | | | |
| Provision (Benefit) for Income Taxes | (119,756) | 85,873 | 4,913 | 58,815 | | 29,845 |
| Provision (Benefit) for Income Taxes | | 1,424 | 4,560 | 18,333 | | 24,317 |
| Equity in the (Earnings) Losses of Subsidiaries, Net of Tax | (123,803) | (39,094) | (2,742) | (353) | 165,992 | |
| Income (Loss) from Continuing Operations | 4,047 | 123,543 | 3,095 | 40,835 | (165,992) | 5,528 |
| Income (Loss) from Discontinued Operations, Net of Tax | | 35 | | (606) | | (571) |
| Net Income (Loss) | 4,047 | 123,578 | 3,095 | 40,229 | (165,992) | 4,957 |
| Less: Net Income (Loss) Attributable to Noncontrolling Interests | | | | 910 | | 910 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 4,047 | \$ 123,578 | \$ 3,095 | \$ 39,319 | \$ (165,992) | \$ 4,047 |
| Net Income (Loss) | \$ 4,047 | \$ 123,578 | \$ 3,095 | \$ 40,229 | \$ (165,992) | \$ 4,957 |
| Other Comprehensive Income (Loss): | | | | | | |
| Foreign Currency Translation Adjustments | (3,333) | (345) | 9,189 | 11,512 | | 17,023 |
| Equity in Other Comprehensive Income (Loss) of Subsidiaries | 20,533 | 20,978 | (2,637) | 9,189 | (48,063) | |
| Total Other Comprehensive Income (Loss) | 17,200 | 20,633 | 6,552 | 20,701 | (48,063) | 17,023 |
| Comprehensive Income (Loss) | 21,247 | 144,211 | 9,647 | 60,930 | (214,055) | 21,980 |

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Comprehensive Income (Loss) Attributable to
Noncontrolling Interests

733

733

Comprehensive Income (Loss) Attributable to Iron
Mountain Incorporated

\$ 21,247 \$ 144,211 \$ 9,647 \$ 60,197 \$ (214,055) \$ 21,247

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)

| | Nine Months Ended September 30, 2012 | | | | | |
|--|--------------------------------------|------------|----------------|----------------|--------------|--------------|
| | Parent | Guarantors | Canada Company | Non-Guarantors | Eliminations | Consolidated |
| Revenues: | | | | | | |
| Storage Rental | \$ | \$ 865,622 | \$ 97,442 | \$ 330,378 | \$ | \$ 1,293,442 |
| Service | | 592,793 | | 360,553 | | 953,346 |
| Total Revenues | | 1,458,415 | 97,442 | 690,931 | | 2,246,788 |
| Operating Expenses: | | | | | | |
| Cost of Sales (Excluding Depreciation and Amortization) | | 564,552 | 21,346 | 352,804 | | 938,702 |
| Selling, General and Administrative | 117 | 425,645 | 13,143 | 179,768 | | 618,673 |
| Depreciation and Amortization | 238 | 144,127 | 9,458 | 82,639 | | 236,462 |
| (Gain) Loss on Disposal/Write-down of Property, Plant and Equipment, Net | | (2,003) | 57 | 431 | | (1,515) |
| Total Operating Expenses | 355 | 1,132,321 | 44,004 | 615,642 | | 1,792,322 |
| Operating (Loss) Income | (355) | 326,094 | 53,438 | 75,289 | | 454,466 |
| Interest Expense (Income), Net | 144,605 | (14,163) | 26,011 | 21,928 | | 178,381 |
| Other Expense (Income), Net | 25,424 | (2,395) | (26) | (8,495) | | 14,508 |
| (Loss) Income from Continuing Operations Before Provision (Benefit) for Income Taxes | (170,384) | 342,652 | 27,453 | 61,856 | | 261,577 |
| Provision (Benefit) for Income Taxes | | 86,255 | 8,372 | 10,717 | | 105,344 |
| Equity in the (Earnings) Losses of Subsidiaries, Net of Tax | (316,598) | (64,429) | (3,598) | (19,081) | 403,706 | |
| Income (Loss) from Continuing Operations | 146,214 | 320,826 | 22,679 | 70,220 | (403,706) | 156,233 |
| Income (Loss) from Discontinued Operations, Net of Tax | | 644 | | (6,344) | | (5,700) |
| (Loss) Gain on Sale of Discontinued Operations, Net of Tax | | | | (1,885) | | (1,885) |
| Net Income (Loss) | 146,214 | 321,470 | 22,679 | 61,991 | (403,706) | 148,648 |
| Less: Net Income (Loss) Attributable to Noncontrolling Interests | | | | 2,434 | | 2,434 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 146,214 | \$ 321,470 | \$ 22,679 | \$ 59,557 | \$ (403,706) | \$ 146,214 |
| Net Income (Loss) | \$ 146,214 | \$ 321,470 | \$ 22,679 | \$ 61,991 | \$ (403,706) | \$ 148,648 |
| Other Comprehensive Income (Loss): | | | | | | |
| Foreign Currency Translation Adjustments | (534) | (619) | 11,797 | 10,553 | | 21,197 |
| Equity in Other Comprehensive Income (Loss) of Subsidiaries | 21,007 | 21,696 | | 11,797 | (54,500) | |
| Total Other Comprehensive Income (Loss) | 20,473 | 21,077 | 11,797 | 22,350 | (54,500) | 21,197 |
| Comprehensive Income (Loss) | 166,687 | 342,547 | 34,476 | 84,341 | (458,206) | 169,845 |
| Comprehensive Income (Loss) Attributable to Noncontrolling Interests | | | | 3,158 | | 3,158 |

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| | | | | | | |
|--|------------|------------|-----------|-----------|--------------|------------|
| Comprehensive Income (Loss) Attributable to Iron Mountain Incorporated | \$ 166,687 | \$ 342,547 | \$ 34,476 | \$ 81,183 | \$ (458,206) | \$ 166,687 |
|--|------------|------------|-----------|-----------|--------------|------------|

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)**

| | Nine Months Ended September 30, 2013 | | | | | |
|--|--------------------------------------|-------------------|-------------------|--------------------|---------------------|------------------|
| | Parent | Guarantors | Canada Company | Non- Guarantors | Eliminations | Consolidated |
| Revenues: | | | | | | |
| Storage Rental | \$ | \$ 877,709 | \$ 98,057 | \$ 353,591 | \$ | \$ 1,329,357 |
| Service | | 570,100 | 17,236 | 340,698 | | 928,034 |
| Intercompany Service | | | | 17,890 | (17,890) | |
| Total Revenues | | 1,447,809 | 115,293 | 712,179 | (17,890) | 2,257,391 |
| Operating Expenses: | | | | | | |
| Cost of Sales (Excluding Depreciation and Amortization) | | 573,237 | 19,713 | 359,847 | | 952,797 |
| Intercompany Service Cost of Sales | | | 17,890 | | (17,890) | |
| Selling, General and Administrative | 140 | 478,523 | 12,357 | 182,167 | | 673,187 |
| Depreciation and Amortization | 242 | 144,904 | 9,378 | 84,264 | | 238,788 |
| Loss (Gain) on Disposal/Write-down of Property, Plant and Equipment, Net | 5 | (554) | 21 | (1,847) | | (2,375) |
| Total Operating Expenses | 387 | 1,196,110 | 59,359 | 624,431 | (17,890) | 1,862,397 |
| Operating (Loss) Income | (387) | 251,699 | 55,934 | 87,748 | | 394,994 |
| Interest Expense (Income), Net | 155,430 | (15,678) | 30,148 | 20,756 | | 190,656 |
| Other Expense (Income), Net | 38,320 | 4,669 | 5,427 | 15,551 | | 63,967 |
| (Loss) Income from Continuing Operations Before | | | | | | |
| Provision (Benefit) for Income Taxes | (194,137) | 262,708 | 20,359 | 51,441 | | 140,371 |
| Provision (Benefit) for Income Taxes | | 53,415 | 9,695 | 25,845 | | 88,955 |
| Equity in the (Earnings) Losses of Subsidiaries, Net of Tax | (244,134) | (32,424) | (6,345) | (10,664) | 293,567 | |
| Income (Loss) from Continuing Operations | 49,997 | 241,717 | 17,009 | 36,260 | (293,567) | 51,416 |
| Income (Loss) from Discontinued Operations, Net of Tax | | 140 | | 1,375 | | 1,515 |
| Net Income (Loss) | 49,997 | 241,857 | 17,009 | 37,635 | (293,567) | 52,931 |
| Less: Net Income (Loss) Attributable to Noncontrolling Interest | | | | 2,934 | | 2,934 |
| Net Income (Loss) Attributable to Iron Mountain Incorporated | \$ 49,997 | \$ 241,857 | \$ 17,009 | \$ 34,701 | \$ (293,567) | \$ 49,997 |
| Net Income (Loss) | \$ 49,997 | \$ 241,857 | \$ 17,009 | \$ 37,635 | \$ (293,567) | \$ 52,931 |
| Other Comprehensive Income (Loss): | | | | | | |
| Foreign Currency Translation Adjustments | (2,056) | 620 | (9,302) | (15,073) | | (25,811) |
| Equity in Other Comprehensive (Loss) Income of Subsidiaries | (22,755) | (23,097) | (2,637) | (9,302) | 57,791 | |
| Total Other Comprehensive (Loss) Income | (24,811) | (22,477) | (11,939) | (24,375) | 57,791 | (25,811) |
| Comprehensive Income (Loss) | 25,186 | 219,380 | 5,070 | 13,260 | (235,776) | 27,120 |

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| | | | | | | | | | |
|--|----|--------|----|---------|----|-------|----|--------|------------------------|
| Comprehensive Income (Loss) Attributable to Noncontrolling Interests | | | | | | 1,934 | | | 1,934 |
| Comprehensive Income (Loss) Attributable to Iron Mountain Incorporated | \$ | 25,186 | \$ | 219,380 | \$ | 5,070 | \$ | 11,326 | \$ (235,776) \$ 25,186 |

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)**

| | Nine Months Ended September 30, 2012 | | | | | Consolidated |
|--|--------------------------------------|-------------|-------------------|--------------------|--------------|--------------|
| | Parent | Guarantors | Canada Company | Non- Guarantors | Eliminations | |
| Cash Flows from Operating Activities: | | | | | | |
| Cash Flows from Operating Activities-Continuing Operations | \$ (139,356) | \$ 357,066 | \$ 18,759 | \$ 75,184 | \$ | \$ 311,653 |
| Cash Flows from Operating Activities-Discontinued Operations | | (8,814) | | (2,102) | | (10,916) |
| Cash Flows from Operating Activities | (139,356) | 348,252 | 18,759 | 73,082 | | 300,737 |
| Cash Flows from Investing Activities: | | | | | | |
| Capital expenditures | | (86,249) | (7,650) | (71,563) | | (165,462) |
| Cash paid for acquisitions, net of cash acquired | | (9,218) | | (97,003) | | (106,221) |
| Intercompany loans to subsidiaries | (93,883) | (100,085) | | | 193,968 | |
| Investment in subsidiaries | (36,372) | (36,372) | | | 72,744 | |
| Investment in restricted cash | (1,502) | | | | | (1,502) |
| Additions to customer relationship and acquisition costs | | (9,582) | (1,566) | (2,229) | | (13,377) |
| Investment in joint ventures | (2,330) | | | | | (2,330) |
| Proceeds from sales of property and equipment and other, net | | 1,905 | 5 | (179) | | 1,731 |
| Cash Flows from Investing Activities-Continuing Operations | (134,087) | (239,601) | (9,211) | (170,974) | 266,712 | (287,161) |
| Cash Flows from Investing Activities-Discontinued Operations | | (1,982) | | (4,154) | | (6,136) |
| Cash Flows from Investing Activities | (134,087) | (241,583) | (9,211) | (175,128) | 266,712 | (293,297) |
| Cash Flows from Financing Activities: | | | | | | |
| Repayment of revolving credit and term loan facilities and other debt | | (2,735,792) | (43) | (67,641) | | (2,803,476) |
| Proceeds from revolving credit and term loan facilities and other debt | | 2,599,000 | | 38,534 | | 2,637,534 |
| Early retirement of senior subordinated notes | (525,834) | | | | | (525,834) |
| Net proceeds from sales of senior subordinated notes | 985,000 | | | | | 985,000 |
| Debt financing (repayment to) and equity contribution from (distribution to) noncontrolling interests, net | | | | 416 | | 416 |
| Intercompany loans from parent | | 90,745 | 2,986 | 100,237 | (193,968) | |
| Equity contribution from parent | | 36,372 | | 36,372 | (72,744) | |
| Stock repurchases | (38,052) | | | | | (38,052) |
| Parent cash dividends | (132,307) | | | | | (132,307) |
| Proceeds from exercise of stock options and employee stock purchase plan | 22,328 | | | | | 22,328 |
| Excess tax benefits from stock-based compensation | 309 | | | | | 309 |
| Payment of debt financing costs | (1,429) | (750) | | | | (2,179) |
| Cash Flows from Financing Activities-Continuing Operations | 310,015 | (10,425) | 2,943 | 107,918 | (266,712) | 143,739 |
| Cash Flows from Financing Activities-Discontinued Operations | | | | (39) | | (39) |
| Cash Flows from Financing Activities | 310,015 | (10,425) | 2,943 | 107,879 | (266,712) | 143,700 |
| Effect of exchange rates on cash and cash equivalents | | | 2,898 | 700 | | 3,598 |
| Increase (Decrease) in cash and cash equivalents | 36,572 | 96,244 | 15,389 | 6,533 | | 154,738 |
| Cash and cash equivalents, beginning of period | 3,428 | 10,750 | 69,945 | 95,722 | | 179,845 |
| Cash and cash equivalents, end of period | \$ 40,000 | \$ 106,994 | \$ 85,334 | \$ 102,255 | \$ | \$ 334,583 |

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(6) Selected Consolidated Financial Statements of Parent, Guarantors, Canada Company and Non-Guarantors (Continued)**

| | Nine Months Ended September 30, 2013 | | | | | |
|--|--------------------------------------|-------------|-------------------|--------------------|--------------|--------------|
| | Parent | Guarantors | Canada Company | Non- Guarantors | Eliminations | Consolidated |
| Cash Flows from Operating Activities: | | | | | | |
| Cash Flows from Operating Activities-Continuing Operations | \$ (152,158) | \$ 348,463 | \$ 25,662 | \$ 111,662 | \$ | \$ 333,629 |
| Cash Flows from Operating Activities-Discontinued Operations | | (129) | | 1,082 | | 953 |
| Cash Flows from Operating Activities | (152,158) | 348,334 | 25,662 | 112,744 | | 334,582 |
| Cash Flows from Investing Activities: | | | | | | |
| Capital expenditures | | (132,376) | (2,104) | (70,392) | | (204,872) |
| Cash paid for acquisitions, net of cash acquired | | (23,338) | | (99,343) | | (122,681) |
| Intercompany loans to subsidiaries | 231,195 | 214,640 | | | (445,835) | |
| Investment in subsidiaries | (16,300) | (16,300) | | | 32,600 | |
| Investment in restricted cash | (1) | | | | | (1) |
| Additions to customer relationship and acquisition costs | | (13,475) | (393) | (2,705) | | (16,573) |
| Proceeds from sales of property and equipment and other, net | | 31 | (3,175) | 5,546 | | 2,402 |
| Cash Flows from Investing Activities-Continuing Operations | 214,894 | 29,182 | (5,672) | (166,894) | (413,235) | (341,725) |
| Cash Flows from Investing Activities-Discontinued Operations | | (4,937) | | | | (4,937) |
| Cash Flows from Investing Activities | 214,894 | 24,245 | (5,672) | (166,894) | (413,235) | (346,662) |
| Cash Flows from Financing Activities: | | | | | | |
| Repayment of revolving credit and term loan facilities and other debt | | (3,350,589) | (81,485) | (15,468) | | (3,447,542) |
| Proceeds from revolving credit and term loan facilities and other debt | | 3,188,391 | 169,615 | 87,381 | | 3,445,387 |
| Early retirement of senior subordinated notes | (514,239) | | (170,895) | | | (685,134) |
| Net proceeds from sales of senior notes | 591,000 | | 191,307 | | | 782,307 |
| Debt financing (repayment to) and equity contribution from (distribution to) noncontrolling interests, net | | | | 1,066 | | 1,066 |
| Intercompany loans from parent | | (228,216) | (226,605) | 8,986 | 445,835 | |
| Equity contribution from parent | | 16,300 | | 16,300 | (32,600) | |
| Parent cash dividends | (155,027) | | | | | (155,027) |
| Proceeds from exercise of stock options and employee stock purchase plan | 14,726 | | | | | 14,726 |
| Excess tax benefits from stock-based compensation | 2,499 | | | | | 2,499 |
| Payment of debt financing costs | (1,695) | (5,596) | (554) | (242) | | (8,087) |
| Cash Flows from Financing Activities-Continuing Operations | (62,736) | (379,710) | (118,617) | 98,023 | 413,235 | (49,805) |
| Cash Flows from Financing Activities-Discontinued Operations | | | | | | |
| Cash Flows from Financing Activities | (62,736) | (379,710) | (118,617) | 98,023 | 413,235 | (49,805) |
| Effect of exchange rates on cash and cash equivalents | | | (4,479) | (5,020) | | (9,499) |
| (Decrease) Increase in cash and cash equivalents | | (7,131) | (103,106) | 38,853 | | (71,384) |
| Cash and cash equivalents, beginning of period | | 13,472 | 103,346 | 126,597 | | 243,415 |

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| | | | | | | | | | |
|--|----|----|-------|----|-----|----|---------|----|---------|
| Cash and cash equivalents, end of period | \$ | \$ | 6,341 | \$ | 240 | \$ | 165,450 | \$ | 172,031 |
|--|----|----|-------|----|-----|----|---------|----|---------|

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(7) Segment Information

Our reportable operating segments and Corporate are described as follows:

North American Business storage and information management services throughout the United States and Canada, including the storage of paper documents, as well as other media such as microfilm and microfiche, master audio and videotapes, film, X-rays and blueprints, including healthcare information services, vital records services, service and courier operations, and the collection, handling and disposal of sensitive documents for corporate customers ("Hard Copy"); the storage and rotation of backup computer media as part of corporate disaster recovery plans, including service and courier operations ("Data Protection & Recovery"); information destruction services ("Destruction"); the scanning, imaging and document conversion services of active and inactive records ("DMS"); the storage, assembly, and detailed reporting of customer marketing literature and delivery to sales offices, trade shows and prospective customers' sites based on current and prospective customer orders; and technology escrow services that protect and manage source code.

International Business storage and information management services throughout Europe, Latin America and Asia Pacific, including Hard Copy, Data Protection & Recovery, Destruction and DMS. Our European operations provide Hard Copy, Data Protection & Recovery and DMS throughout Europe, and Destruction services are primarily provided in the United Kingdom and Ireland. Our Latin America operations provide Hard Copy, Data Protection & Recovery, Destruction and DMS throughout Argentina, Brazil, Chile, Colombia, Mexico and Peru. Our Asia Pacific operations provide Hard Copy, Data Protection & Recovery, Destruction and DMS throughout Australia, with Hard Copy and Data Protection & Recovery services also provided in certain cities in India, Singapore, Hong Kong-SAR and China.

Corporate consists of costs related to executive and staff functions, including finance, human resources and information technology, which benefit the enterprise as a whole. These costs are primarily related to the general management of these functions on a corporate level and the design and development of programs, policies and procedures that are then implemented in the individual segments, with each segment bearing its own cost of implementation. Corporate also includes stock-based employee compensation expense associated with all Employee Stock-Based Awards.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(7) Segment Information (Continued)**

An analysis of our business segment information and reconciliation to the accompanying Consolidated Financial Statements is as follows:

| | North American Business | International Business | Corporate | Total Consolidated |
|--|-------------------------------|---------------------------|-----------|-----------------------|
| Three Months Ended September 30, 2012 | | | | |
| Total Revenues | \$ 546,355 | \$ 201,770 | \$ | \$ 748,125 |
| Depreciation and Amortization | 46,065 | 27,296 | 7,583 | 80,944 |
| Depreciation | 42,898 | 20,045 | 7,550 | 70,493 |
| Amortization | 3,167 | 7,251 | 33 | 10,451 |
| Adjusted OIBDA | 234,307 | 47,220 | (37,407) | 244,120 |
| Expenditures for Segment Assets | 32,577 | 24,227 | 5,461 | 62,265 |
| Capital Expenditures | 27,783 | 24,857 | 5,461 | 58,101 |
| Cash Paid for Acquisitions, Net of Cash Acquired | 175 | (1,244) | | (1,069) |
| Additions to Customer Relationship and Acquisition Costs | 4,619 | 614 | | 5,233 |
| Three Months Ended September 30, 2013 | | | | |
| Total Revenues | 545,206 | 210,433 | | 755,639 |
| Depreciation and Amortization | 46,729 | 25,282 | 7,648 | 79,659 |
| Depreciation | 43,226 | 19,923 | 7,615 | 70,764 |
| Amortization | 3,503 | 5,359 | 33 | 8,895 |
| Adjusted OIBDA | 227,012 | 55,662 | (42,184) | 240,490 |
| Expenditures for Segment Assets | 23,761 | 90,654 | 10,418 | 124,833 |
| Capital Expenditures | 16,068 | 20,146 | 10,418 | 46,632 |
| Cash Paid for Acquisitions, Net of Cash Acquired | | 69,889 | | 69,889 |
| Additions to Customer Relationship and Acquisition Costs | 7,693 | 619 | | 8,312 |
| Nine Months Ended September 30, 2012 | | | | |
| Total Revenues | 1,650,544 | 596,244 | | 2,246,788 |
| Depreciation and Amortization | 135,852 | 77,066 | 23,544 | 236,462 |
| Depreciation | 126,429 | 60,376 | 23,443 | 210,248 |
| Amortization | 9,423 | 16,690 | 101 | 26,214 |
| Adjusted OIBDA | 696,922 | 133,105 | (124,418) | 705,609 |
| Total Assets(1) | 4,196,539 | 1,802,862 | 328,174 | 6,327,575 |
| Expenditures for Segment Assets | 101,845 | 166,702 | 16,513 | 285,060 |
| Capital Expenditures | 81,479 | 67,470 | 16,513 | 165,462 |
| Cash Paid for Acquisitions, Net of Cash Acquired | 9,218 | 97,003 | | 106,221 |
| Additions to Customer Relationship and Acquisition Costs | 11,148 | 2,229 | | 13,377 |
| Nine Months Ended September 30, 2013 | | | | |
| Total Revenues | 1,636,702 | 620,689 | | 2,257,391 |
| Depreciation and Amortization | 138,126 | 78,251 | 22,411 | 238,788 |
| Depreciation | 127,683 | 60,683 | 22,312 | 210,678 |
| Amortization | 10,443 | 17,568 | 99 | 28,110 |
| Adjusted OIBDA | 682,094 | 156,469 | (137,927) | 700,636 |
| Total Assets(1) | 4,172,457 | 1,992,135 | 216,187 | 6,380,779 |
| Expenditures for Segment Assets | 134,085 | 171,974 | 38,067 | 344,126 |
| Capital Expenditures | 96,879 | 69,926 | 38,067 | 204,872 |
| Cash Paid for Acquisitions, Net of Cash Acquired | 23,338 | 99,343 | | 122,681 |
| Additions to Customer Relationship and Acquisition Costs | 13,868 | 2,705 | | 16,573 |

(1)

Excludes all intercompany receivables or payables and investment in subsidiary balances.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(7) Segment Information (Continued)**

The accounting policies of the reportable segments are the same as those described in Note 2. Adjusted OIBDA for each segment is defined as operating income before depreciation, amortization, intangible impairments, (gain) loss on disposal/write-down of property, plant and equipment, net and REIT Costs (defined below) directly attributable to the segment. Internally, we use Adjusted OIBDA as the basis for evaluating the performance of, and allocating resources to, our operating segments.

A reconciliation of operating income to Adjusted OIBDA on a consolidated basis is as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|-------------------------------------|------------|------------------------------------|------------|
| | 2012 | 2013 | 2012 | 2013 |
| Operating Income | \$ 153,966 | \$ 140,283 | \$ 454,466 | \$ 394,994 |
| Add: Depreciation and Amortization | 80,944 | 79,659 | 236,462 | 238,788 |
| (Gain) Loss on Disposal/Write-down of Property, Plant and Equipment, Net | (1,627) | (173) | (1,515) | (2,375) |
| REIT Costs(1) | 10,837 | 20,721 | 16,196 | 69,229 |
| Adjusted OIBDA | \$ 244,120 | \$ 240,490 | \$ 705,609 | \$ 700,636 |

(1)

Includes costs associated with our 2011 proxy contest, the previous work of the former Strategic Review Special Committee of the board of directors and the proposed REIT conversion ("REIT Costs").

(8) Commitments and Contingencies

a.

Litigation General

We are involved in litigation from time to time in the ordinary course of business. A portion of the defense and/or settlement costs associated with such litigation is covered by various commercial liability insurance policies purchased by us and, in limited cases, indemnification from third parties. Our policy is to establish reserves for loss contingencies when the losses are both probable and reasonably estimable. We record legal costs associated with loss contingencies as expenses in the period in which they are incurred. The matters described below represent our significant loss contingencies. We have evaluated each matter and, if both probable and estimable, accrued an amount that represents our estimate of any probable loss associated with such matter. In addition, we have estimated a reasonably possible range for all loss contingencies including those described below. We believe it is reasonably possible that we could incur aggregate losses in addition to amounts currently accrued for all matters up to an additional \$43,000 over the next several years.

b.

Government Contract Billing Matter

Since October 2001, we have provided services to the U.S. Government under several General Services Administration ("GSA") multiple award schedule contracts (the "Schedules"). From October 1, 2001 through September 30, 2013, we billed approximately \$70,600 under the Schedules. The earliest of the Schedules was renewed in October 2006 with certain modifications to its terms. The Schedules

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(8) Commitments and Contingencies (Continued)

contain a price reductions clause ("Price Reductions Clause") that requires us to offer to reduce the prices billed under the Schedules to correspond to the prices billed to certain benchmark commercial customers. In 2011, we initiated an internal review covering the contract period commencing in October 2006, and we discovered potential non-compliance with the Price Reductions Clause. We voluntarily disclosed the potential non-compliance for that period to the GSA and its Office of Inspector General ("OIG") in June 2011.

In April 2012, the U.S. Government sent us a subpoena seeking information that substantially overlaps with the subjects that are covered by the voluntary disclosure process that we initiated with the GSA and OIG in June 2011, except that the subpoena seeks information dating back to 2000, including the initial GSA schedule period of 2001 to 2006, and seeks information about non-GSA federal and state and local customers. Despite the substantial overlap, we understand that the subpoena relates to a separate inquiry, under the civil False Claims Act, that has been initiated independent of the GSA and OIG voluntary disclosure matter.

We continue to review this matter and provide the U.S. Government with information, including pricing practices and the proposed pricing adjustment amount to be refunded. The U.S. Government, however, may not agree with our determination of the refund amount and may request additional pricing adjustments, refunds, civil penalties, up to treble damages and/or interest.

Given the above, it is reasonably possible that an adjustment to our estimates may be required in the future as a result of updated facts and circumstances. To the extent that an adjustment to our estimates is necessary in a future period, we will assess, at that time, whether the adjustment is a result of a change in estimate or the correction of an error. A change in estimate would be reflected as an adjustment through the then-current period statement of operations. A correction of an error would require a quantitative and qualitative analysis to determine the approach to correcting the error. A correction of an error could be reflected in the then-current period statement of operations or as a restatement of prior period financial information, depending upon the underlying facts and circumstances and our quantitative and qualitative analysis.

c.

State of Massachusetts Assessment

During the third quarter of 2012, we applied for an abatement of assessments from the state of Massachusetts. The assessments, issued in the second quarter of 2012, related to a corporate excise audit of the 2004 through 2006 tax years in the aggregate amount of \$8,191, including tax, interest and penalties through the assessment date. The applications for abatement were denied during the third quarter of 2012. On October 19, 2012 we filed petitions with the Massachusetts Appellate Tax Board challenging the assessments. We intend to defend this matter vigorously at the Massachusetts Appellate Tax Board. In addition, during the second quarter of 2013, Massachusetts assessed tax for the 2007 and 2008 tax years in the aggregate amount of \$4,120, including tax, interest and penalties through the assessment date. The assessment is for issues consistent with those assessed in the earlier years. In the third quarter of 2013, we filed an application for abatement for the 2007 and 2008 tax years, which Massachusetts denied on October 15, 2013. We intend to file a petition with the Massachusetts Appellate Tax Board to challenge the assessment for the 2007 and 2008 tax years and will vigorously defend the matter. Additionally, the state has begun an audit of the 2009-2011 tax years.

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(8) Commitments and Contingencies (Continued)

d.

Italy Fire

On November 4, 2011, we experienced a fire at a facility we leased in Aprilia, Italy. The facility primarily stored archival and inactive business records for local area businesses. Despite quick response by local fire authorities, damage to the building was extensive, and the building and its contents were a total loss. We continue to assess the impact of the fire, and, although our warehouse legal liability insurer has reserved its rights to contest coverage related to certain types of potential claims, we believe we carry adequate insurance. We have been sued by three customers, and have received correspondence from other customers, under various theories of liabilities. We deny any liability with respect to the fire and we have referred these claims to our warehouse legal liability insurer for an appropriate response. We do not expect that this event will have a material impact on our consolidated financial condition, results of operations and cash flows. As discussed in Note 10, we sold our Italian operations on April 27, 2012, and we indemnified the buyers related to certain obligations and contingencies associated with the fire.

Our policy related to business interruption insurance recoveries is to record gains within other (income) expense, net in our consolidated statement of operations and proceeds received within cash flows from operating activities in our consolidated statement of cash flows. Such amounts are recorded in the period the cash is received. Our policy with respect to involuntary conversion of property, plant and equipment is to record any gain or loss within (gain) loss on disposal/write-down of property, plant and equipment, net within operating income in our consolidated statement of operations and proceeds received within cash flows from investing activities within our consolidated statement of cash flows. Losses are recorded when incurred and gains are recorded in the period when the cash received exceeds the carrying value of the related property, plant and equipment. As a result of the sale of the Italian operations, statements of operation and cash flow impacts related to the fire will be reflected as discontinued operations.

(9) Stockholders' Equity Matters

Our board of directors has authorized up to \$1,200,000 in repurchases of our common stock. All repurchases are subject to stock price, market conditions, corporate and legal requirements and other factors. As of September 30, 2013, we had a remaining amount available for repurchase under our share repurchase program of \$66,035, which represents approximately 1% in the aggregate of our outstanding common stock based on the closing stock price on such date.

In February 2010, our board of directors adopted a dividend policy under which we have paid, and in the future intend to pay, quarterly cash dividends on our common stock. Declaration and payment of

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(9) Stockholders' Equity Matters (Continued)**

future quarterly dividends is at the discretion of our board of directors. In 2012 and in the first nine months of 2013, our board of directors declared the following dividends:

| Declaration Date | Dividend Per Share | Record Date | Total Amount | Payment Date |
|-------------------------|---------------------------|--------------------|---------------------|---------------------|
| March 8, 2012 | \$ 0.2500 | March 23, 2012 | \$ 42,791 | April 13, 2012 |
| June 5, 2012 | 0.2700 | June 22, 2012 | 46,336 | July 13, 2012 |
| September 6, 2012 | 0.2700 | September 25, 2012 | 46,473 | October 15, 2012 |
| October 11, 2012 | 4.0600 | October 22, 2012 | 700,000 | November 21, 2012 |
| December 14, 2012 | 0.2700 | December 26, 2012 | 51,296 | January 17, 2013 |
| March 14, 2013 | 0.2700 | March 25, 2013 | 51,460 | April 15, 2013 |
| June 6, 2013 | 0.2700 | June 25, 2013 | 51,597 | July 15, 2013 |
| September 11, 2013 | 0.2700 | September 25, 2013 | 51,625 | October 15, 2013 |

On October 11, 2012, we announced the declaration by our board of directors of a special dividend of \$700,000 (the "Special Dividend"), payable, at the election of the stockholders, in either common stock or cash to stockholders of record as of October 22, 2012 (the "Record Date"). The Special Dividend, which is a distribution to stockholders of a portion of our accumulated earnings and profits, was paid in a combination of common stock and cash. The Special Dividend was paid on November 21, 2012 (the "Distribution Date") to stockholders as of the Record Date. Stockholders elected to be paid their pro rata portion of the Special Dividend in all common stock or cash. The total amount of cash paid to all stockholders associated with the Special Dividend was approximately \$140,000 (including cash paid in lieu of fractional shares). Our shares of common stock were valued for purposes of the Special Dividend based upon the average closing price on the three trading days following November 14, 2012, or \$32.87 per share, and as such, the number of shares of common stock we issued in the Special Dividend was approximately 17,000,000 and the total amount of common stock paid to all stockholders associated with the Special Dividend was approximately \$560,000. These shares impact weighted average shares outstanding from the date of issuance, thus impacting our earnings per share data prospectively from the Distribution Date.

(10) Discontinued Operations*Digital Operations*

On June 2, 2011, we sold the Digital Business to Autonomy pursuant to the Digital Sale Agreement. In the Digital Sale, Autonomy purchased (1) the shares of certain of IMI's subsidiaries through which we conducted the Digital Business and (2) certain assets of IMI and its subsidiaries relating to the Digital Business. The Digital Sale qualified as discontinued operations and, as a result, the financial position, operating results and cash flows of the Digital Business, for all periods presented,

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(10) Discontinued Operations (Continued)**

have been reported as discontinued operations for financial reporting purposes. The table below summarizes certain results of operations of the Digital Business:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|---|--------------|--|---------------|
| | 2012 | 2013 | 2012 | 2013 |
| (Loss) Income Before Provision (Benefit) for Income Taxes of Discontinued Operations | \$ (537) | \$ 58 | \$ (159) | \$ 161 |
| (Benefit) Provision for Income Taxes | (1,094) | 23 | (803) | 21 |
| Income (Loss) from Discontinued Operations, Net of Tax | \$ 557 | \$ 35 | \$ 644 | \$ 140 |

New Zealand Operations

We completed the sale of our New Zealand operations on October 3, 2011 for a purchase price of approximately \$10,000. Our New Zealand operations were previously included within the International Business segment. For all periods presented, the financial position, operating results and cash flows of our New Zealand operations, have been reported as discontinued operations for financial reporting purposes.

The table below summarizes certain results of our New Zealand operations:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|---|-------------|--|-------------|
| | 2012 | 2013 | 2012 | 2013 |
| Loss Before Provision (Benefit) for Income Taxes of Discontinued Operations | \$ (88) | \$ | \$ (88) | \$ |
| Provision (Benefit) for Income Taxes | | | | |
| (Loss) Income from Discontinued Operations, Net of Tax | \$ (88) | \$ | \$ (88) | \$ |

Italian Operations

We sold our Italian operations on April 27, 2012, and we agreed to indemnify the buyers of our Italian operations for certain possible obligations and contingencies associated with the fire in Italy discussed more fully in Note 8.d. Our Italian operations were previously included within the International Business segment. For all periods presented, the financial position, operating results and cash flows of our Italian operations, including the loss on the sale, have been reported as discontinued operations for financial reporting purposes.

Table of Contents**IRON MOUNTAIN INCORPORATED****NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)****(In Thousands, Except Share and Per Share Data)****(Unaudited)****(10) Discontinued Operations (Continued)**

The table below summarizes certain results of our Italian operations:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|--|-------|---------------------------------------|----------|
| | 2012 | 2013 | 2012 | 2013 |
| Total Revenues | \$ | \$ | \$ 2,138 | \$ |
| (Loss) Income Before (Benefit) Provision for Income Taxes of Discontinued Operations | \$ | (437) | \$ (233) | \$ 2,315 |
| (Benefit) Provision for Income Taxes | | | 373 | (567) |
| (Loss) Income from Discontinued Operations, Net of Tax | \$ | (437) | \$ (606) | \$ 1,375 |
| Loss on Sale of Discontinued Operations | \$ | \$ | \$ (1,885) | \$ |
| Provision for Income Taxes | | | | |
| Loss on Sale of Discontinued Operations, Net of Tax | \$ | \$ | \$ (1,885) | \$ |
| Total Loss from Discontinued Operations and Sale, Net of Tax | \$ | (437) | \$ (606) | \$ 1,375 |

During the nine months ended September 30, 2013, we recognized income before provision for income taxes of discontinued operations of \$2,315 and income from discontinued operations, net of tax of \$1,375 associated with our Italian operations. This income primarily represents the recovery of insurance proceeds in excess of carrying value.

(11) Related Party Transactions

Paul F. Deninger, one of our directors, is a senior managing director at Evercore Group L.L.C. ("Evercore"). In May 2013, we entered into an agreement with Evercore, which was amended and restated in August 2013 (the "Evercore Engagement"), pursuant to which Evercore agreed to provide financial advisory services to us in exchange for an aggregate fee of up to \$3,000 (the "Engagement Fees"). In connection with the Evercore Engagement, Mr. Deninger agreed, and Evercore represented, that Mr. Deninger would not be involved with the Evercore Engagement and would not receive any fees or direct compensation in connection with the Evercore Engagement. The Evercore Engagement was approved by the Board of Directors' Audit Committee in accordance with our Related Persons Transaction Policy. As of September 30, 2013, we have incurred \$2,577 of fees associated with the Evercore Engagement, including fees associated with the amendment of our Credit Agreement in August 2013 and discounts and commissions attributable to Evercore's participation as one of the underwriters in the August 2013 Offerings, as well as monthly retention fees, which will continue until December 31, 2013.

(12) Subsequent Events

In October 2013, in order to further enhance our existing operations in the U.S., Iron Mountain Information Management, LLC, a wholly-owned subsidiary of IMI, acquired Cornerstone Records Management, LLC and its affiliates, a national, full solution records and information-management

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IRON MOUNTAIN INCORPORATED

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

(In Thousands, Except Share and Per Share Data)

(Unaudited)

(12) Subsequent Events (Continued)

company, in a cash transaction for a purchase price of approximately \$191,000. Included in the purchase price is approximately \$9,000 held in escrow to secure indemnification obligations and certain working capital adjustments.

We are implementing a plan that calls for certain organizational realignments to advance the company's growth strategy and reduce operating costs. As a result, we recorded restructuring costs of approximately \$5,000 in the third quarter of 2013. We expect to record additional restructuring costs related to this plan of approximately \$25,000 in the fourth quarter of 2013. These charges primarily relate to employee severance and associated benefits.

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IRON MOUNTAIN INCORPORATED

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion and analysis of our financial condition and results of operations for the three and nine months ended September 30, 2013 should be read in conjunction with our Consolidated Financial Statements and Notes thereto for the three and nine months ended September 30, 2013, included herein, and for the year ended December 31, 2012, included in our Annual Report on Form 10-K filed on March 1, 2013 (our "Annual Report").

FORWARD-LOOKING STATEMENTS

We have made statements in this Quarterly Report on Form 10-Q that constitute "forward-looking statements" as that term is defined in the Private Securities Litigation Reform Act of 1995 and other securities laws. These forward-looking statements concern our operations, economic performance, financial condition, goals, beliefs, future growth strategies, investment objectives, plans and current expectations, such as our (1) commitment to future dividend payments, (2) expected target leverage ratio, (3) expected internal revenue growth rate and capital expenditures for 2013 and (4) proposed conversion to a real estate investment trust ("REIT"), including (i) the status of our pending private letter ruling (collectively, "PLRs") requests; (ii) possible changes or refinements to the current legal standards utilized by the U.S. Internal Revenue Service ("IRS") to define "real estate" for purposes of the REIT provisions of the U.S. Internal Revenue Code of 1986, as amended (the "Code"); (iii) our expectation that the IRS would grant us an additional conference if the IRS changes or refines the legal standards in a way that is material to our PLR requests and the IRS is tentatively adverse to the characterization of our racking structures as "real estate" for REIT purposes; (iv) the estimated timing of any such conversion to a REIT; (v) the estimated range of tax payments and other costs expected to be incurred in connection with our proposed conversion to a REIT; and (vi) the anticipated benefits from our organizational realignment. These forward-looking statements are subject to various known and unknown risks, uncertainties and other factors. When we use words such as "believes," "expects," "anticipates," "estimates" or similar expressions, we are making forward-looking statements. Although we believe that our forward-looking statements are based on reasonable assumptions, our expected results may not be achieved, and actual results may differ materially from our expectations.

Important factors relating to our proposed conversion to a REIT that could cause actual results to differ from expectations include, among others: (1) with regard to possible changes or refinements to the current legal standards utilized by the IRS to define "real estate" for purposes of the REIT provisions of the Code, we do not know the scope or timing of the working group study undertaken by the IRS, and it is possible the study could impact other rulings we are seeking from the IRS, the IRS may dissolve the working group at any time, and the study may be expanded, narrowed, extended or terminated by the IRS without notice to us; (2) with regard to our statement that the initial "tentatively adverse" designation by the IRS with respect to our PLR request regarding our racking structures may be the result of several factors considered by the IRS, in fact, we do not know why the IRS applied an initial "tentatively adverse" designation to this PLR request; (3) with regard to why we believe our racking structures constitute "real estate" for REIT purposes, the IRS may disagree with our specific reasons why, and our ultimate assessment that, our racking structures constitute "real estate" for REIT purposes and, for these reasons, among others, we can give no assurances that the IRS will ultimately provide a favorable PLR with respect to our racking structures; (4) with regard to our expectation that the IRS would grant us an additional conference if the IRS changes or refines the legal standards in a way that is material to our PLRs and the IRS is tentatively adverse to the characterization of our racking structures as "real estate" for REIT purposes, under IRS procedures, we likely would not have a "conference of right" under such a circumstance, and it is possible that the IRS may decide not to grant us an additional conference to meet with the IRS to discuss the characterization of our racking structures under the changed or refined legal standards; and (5) with regard to our estimated tax and

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other REIT conversion costs, our estimates may not be accurate, and such costs may turn out to be materially different than our estimates due to unanticipated outcomes in the PLRs from the IRS, the timing of a conversion to a REIT, changes in our support functions and support costs, the unsuccessful execution of internal planning, including restructurings and cost reduction initiatives, or other factors.

In addition, important factors that could cause actual results to differ from expectations include, among others: (1) the cost to comply with current and future laws, regulations and customer demands relating to privacy issues; (2) the impact of litigation or disputes that may arise in connection with incidents in which we fail to protect our customers' information; (3) changes in the price for our storage and information management services relative to the cost of providing such storage and information management services; (4) changes in customer preferences and demand for our storage and information management services; (5) the adoption of alternative technologies and shifts by our customers to storage of data through non-paper based technologies; (6) the cost or potential liabilities associated with real estate necessary for our business; (7) the performance of business partners upon whom we depend for technical assistance or management expertise outside the U.S.; (8) changes in the political and economic environments in the countries in which our international subsidiaries operate; (9) claims that our technology violates the intellectual property rights of a third party; (10) changes in the cost of our debt; (11) the impact of alternative, more attractive investments on dividends; (12) our ability or inability to complete acquisitions on satisfactory terms and to integrate acquired companies efficiently; and (13) other trends in competitive or economic conditions affecting our financial condition or results of operations not presently contemplated. Other risks may adversely impact us, as described more fully under "Item 1A. Risk Factors" in our Annual Report and in our Quarterly Report on Form 10-Q for the quarter ended June 30, 2013. You should not rely upon forward-looking statements except as statements of our present intentions and of our present expectations, which may or may not occur. You should read these cautionary statements as being applicable to all forward-looking statements wherever they appear. Except as required by law, we undertake no obligation to release publicly the result of any revision to these forward-looking statements that may be made to reflect events or circumstances after the date hereof or to reflect the occurrence of unanticipated events. Readers are also urged to carefully review and consider the various disclosures we have made in this document, as well as our other periodic reports filed with the Securities and Exchange Commission ("SEC").

Non-GAAP Measures

Adjusted Operating Income Before Depreciation, Amortization, Intangible Impairments and REIT Costs ("Adjusted OIBDA")

Adjusted OIBDA is defined as operating income before depreciation, amortization, intangible impairments, (gain) loss on disposal/write-down of property, plant and equipment, net, and REIT Costs (as defined below). Adjusted OIBDA Margin is calculated by dividing Adjusted OIBDA by total revenues. We use multiples of current or projected Adjusted OIBDA in conjunction with our discounted cash flow models to determine our overall enterprise valuation and to evaluate acquisition targets. We believe Adjusted OIBDA and Adjusted OIBDA Margin provide our current and potential investors with relevant and useful information regarding our ability to generate cash flow to support business investment. These measures are an integral part of the internal reporting system we use to assess and evaluate the operating performance of our business. Adjusted OIBDA does not include certain items that we believe are not indicative of our core operating results, specifically: (1) (gain) loss on disposal/write-down of property, plant and equipment, net; (2) intangible impairments; (3) REIT Costs; (4) other expense (income), net; (5) income (loss) from discontinued operations, net of tax; (6) gain (loss) on sale of discontinued operations, net of tax; and (7) net income (loss) attributable to noncontrolling interests.

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Adjusted OIBDA also does not include interest expense, net and the provision (benefit) for income taxes. These expenses are associated with our capitalization and tax structures, which we do not consider when evaluating the operating profitability of our core operations. Finally, Adjusted OIBDA does not include depreciation and amortization expenses, in order to eliminate the impact of capital investments, which we evaluate by comparing capital expenditures to incremental revenue generated and as a percentage of total revenues. Adjusted OIBDA and Adjusted OIBDA Margin should be considered in addition to, but not as a substitute for, other measures of financial performance reported in accordance with accounting principles generally accepted in the United States of America ("GAAP"), such as operating or net income (loss) or cash flows from operating activities from continuing operations (as determined in accordance with GAAP).

Reconciliation of Operating Income to Adjusted OIBDA (in thousands):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|-------------------------------------|-------------------|------------------------------------|-------------------|
| | 2012 | 2013 | 2012 | 2013 |
| Operating Income | \$ 153,966 | \$ 140,283 | \$ 454,466 | \$ 394,994 |
| Add: Depreciation and Amortization | 80,944 | 79,659 | 236,462 | 238,788 |
| Gain on Disposal/Write-down of Property, Plant and Equipment, net | (1,627) | (173) | (1,515) | (2,375) |
| REIT Costs(1) | 10,837 | 20,721 | 16,196 | 69,229 |
| Adjusted OIBDA | \$ 244,120 | \$ 240,490 | \$ 705,609 | \$ 700,636 |

(1)

Includes costs associated with our 2011 proxy contest, the previous work of the former Strategic Review Special Committee of the board of directors and the proposed REIT conversion ("REIT Costs").

Adjusted Earnings per Share from Continuing Operations ("Adjusted EPS")

Adjusted EPS is defined as reported earnings per share from continuing operations excluding: (1) (gain) loss on disposal/write-down of property, plant and equipment, net; (2) intangible impairments; (3) REIT Costs; (4) other expense (income), net; and (5) the tax impact of reconciling items and discrete tax items. We do not believe these excluded items to be indicative of our ongoing operating results, and they are not considered when we are forecasting our future results. We believe Adjusted EPS is of value to our current and potential investors when comparing our results from past, present and future periods.

Reconciliation of Reported EPS Fully Diluted from Continuing Operations to Adjusted EPS Fully Diluted from Continuing Operations:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|-------------------------------------|----------------|------------------------------------|----------------|
| | 2012 | 2013 | 2012 | 2013 |
| Reported EPS Fully Diluted from Continuing Operations | \$ 0.31 | \$ 0.03 | \$ 0.91 | \$ 0.27 |
| Add: Gain on Disposal/Write-down of Property, Plant and Equipment, net | (0.01) | | (0.01) | (0.01) |
| Other Expense, net | 0.04 | 0.24 | 0.08 | 0.33 |
| REIT Costs | 0.06 | 0.11 | 0.09 | 0.37 |
| Tax Impact of Reconciling Items and Discrete Tax Items | (0.06) | (0.07) | (0.08) | (0.08) |
| Adjusted EPS Fully Diluted from Continuing Operations | \$ 0.34 | \$ 0.31 | \$ 0.99 | \$ 0.88 |

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Critical Accounting Policies

Our discussion and analysis of our financial condition and results of operations are based upon our Consolidated Financial Statements, which have been prepared in accordance with GAAP. The preparation of these financial statements requires us to make estimates, judgments and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities at the date of the financial statements and for the period then ended. On an ongoing basis, we evaluate the estimates used. We base our estimates on historical experience, actuarial estimates, current conditions and various other assumptions that we believe to be reasonable under the circumstances. These estimates form the basis for making judgments about the carrying values of assets and liabilities and are not readily apparent from other sources. Actual results may differ from these estimates. Our critical accounting policies include the following, which are listed in no particular order:

Revenue Recognition

Accounting for Acquisitions

Allowance for Doubtful Accounts and Credit Memos

Impairment of Tangible and Intangible Assets

Income Taxes

Stock-Based Compensation

Further detail regarding our critical accounting policies can be found in "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Annual Report, and the Consolidated Financial Statements and the Notes included therein, filed with the SEC on March 1, 2013. Management has determined that no material changes concerning our critical accounting policies have occurred since December 31, 2012.

Overview

The following discussions set forth, for the periods indicated, management's discussion and analysis of results. Significant trends and changes are discussed for the three and nine month periods ended September 30, 2013 within each section. Trends and changes that are consistent within the three and nine month periods are not repeated and are discussed on a year-to-date basis.

Potential REIT Conversion

On June 5, 2012, we announced that our board of directors, following a thorough analysis of alternatives and careful consideration of the topic, and after the unanimous recommendation of the Strategic Review Special Committee of our board of directors, unanimously approved a plan for us to pursue conversion (the "Conversion Plan") to a REIT. As part of the Conversion Plan, we are seeking PLRs from the IRS. The PLR requests have multiple components, and our conversion to a REIT will require favorable rulings from the IRS on a number of technical tax issues, including the characterization of our racking structures as real estate.

We have been informed by the IRS that the IRS formed a new internal working group (the "Working Group") to study the current legal standards the IRS uses to define "real estate" for purposes of the REIT provisions of the Code and what changes or refinements, if any, should be made to those current legal standards. We believe that the formation of, and the study undertaken by, the Working Group will impact the anticipated timing of a definitive response from the IRS to some, if not all, of our pending PLR requests as well as PLR requests submitted to the IRS by other companies that involve similar issues. In particular, we believe that the IRS is unlikely to provide a definitive

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response to our pending PLR request regarding whether our racking structures constitute "real estate" for REIT purposes (the "Racking Structure Request") until the Working Group concludes its study. While the Working Group's study is pending, however, it is possible the IRS may address some of the other components of our pending PLR requests, though we cannot predict when the Working Group will complete its study and provide definitive responses to our PLR requests.

As previously disclosed, prior to our learning of the formation of the Working Group, the IRS informed us that the IRS was "tentatively adverse" to providing a PLR that our racking structures constitute "real estate" for REIT purposes. We understand that the designation of "tentatively adverse" can have one or more meanings under IRS procedures, including (1) the IRS being undecided pending receipt from the taxpayer of additional facts or additional analysis on technical points of law or (2) the IRS having a full understanding of the underlying facts and a solidified view as to applicable law and reaching a tentative adverse conclusion as to how the law applies to the taxpayer's facts. Due to the preliminary nature of an initial "tentatively adverse" designation, it is not unusual for the IRS to later issue a favorable PLR after an initial "tentatively adverse" designation.

As part of standard IRS PLR procedures when the IRS makes an initial "tentatively adverse" designation, we requested, and the IRS convened, a "conference of right" at which we explained our position on our racking structures to the IRS. The conference included a discussion among our representatives and representatives of the IRS of legal authorities, including prior IRS rulings, relevant to the characterization of our racking structures as well as important factual details relating to our racking structures, including our racking structure permitting, design and construction.

We are not certain why the IRS made an initial "tentatively adverse" designation on the Racking Structure Request, but, after consultation with our outside tax advisors, we believe one or more of the following are the most likely explanations: (1) the IRS was simply undecided, under current legal standards, on whether our racking structures are properly characterized as "real estate" for REIT purposes, (2) the IRS sought greater clarity of the underlying facts and additional input on technical points of law, and/or (3) the IRS did not want to issue a ruling, either favorable or adverse, on our racking structures until the Working Group completed its study.

We believe that we made a compelling case in our PLR request and during the conference of right on the characterization of our racking structures as real estate. We highlighted that our racking structures are permanent structures that are affixed to the foundation of the building shell; like the interior walls, floors and ceilings of a building, our racking structures are constructed to integrate with a specific building shell and the associated building systems and to remain permanently in place. We believe that under current legal standards our racking structures are "real estate" for REIT purposes; however, we can provide no assurances that the IRS will agree.

Furthermore, we believe that, once the Working Group completes its study, the IRS will analyze whether our racking structures constitute "real estate" for REIT purposes under the existing legal standards or any changed or refined legal standards that may be developed by the Working Group. It is possible that the IRS will not modify its current legal standards, or that any modification made will not be material to our PLR requests, including the Racking Structure Request. As previously stated, we believe that our racking structures constitute "real estate" for REIT purposes under current legal standards. If the IRS changes or refines the legal standards in a way that is material to our PLR requests, we expect that the IRS would grant us an additional conference if the IRS is "tentatively adverse" to the characterization of our racking structures as "real estate" under the new standards.

We anticipate that the formation of the Working Group, and the study undertaken by the Working Group, will likely delay a definitive response to some, if not all, of our pending PLR requests, and we can provide no assurances on the length of any such delay. We continue to move forward with other aspects of the Conversion Plan, including legal restructuring initiatives, the implementation of enterprise reporting system upgrades and testing of REIT-critical systems. We continue to work on the

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Conversion Plan to ensure readiness to elect REIT status beginning January 1, 2014; however, we can provide no assurance that we will be able to elect REIT status as of January 1, 2014, or at all.

If we are able to convert to, and qualify as, a REIT, we will generally be permitted to deduct from U.S. federal income taxes dividends paid to our stockholders. The income represented by such dividends would not be subject to U.S. federal taxation at the entity level but would be taxed, if at all, only at the stockholder level. Nevertheless, the income of our U.S. taxable REIT subsidiaries ("TRS"), which will hold our U.S. operations that may not be REIT-compliant, would be subject, as applicable, to U.S. federal and state corporate income tax, and we would continue to be subject to foreign income taxes in non-U.S. jurisdictions in which we hold assets or conduct operations, regardless of whether held or conducted through qualified REIT subsidiaries or TRS. We would also be subject to a separate corporate income tax on any gains recognized during a specified period (generally, 10 years) following the REIT conversion that are attributable to "built-in" gains with respect to the assets that we own on the date we convert to a REIT. Our ability to qualify as a REIT will depend upon our continuing compliance with various requirements following our conversion to a REIT, including requirements related to the nature of our assets, the sources of our income and the distributions to our stockholders. If we fail to qualify as a REIT, we will be subject to U.S. federal income tax at regular corporate rates. Even if we qualify for taxation as a REIT, we may be subject to some federal, state, local and foreign taxes on our income and property. In particular, while state income tax regimes often parallel the U.S. federal income tax regime for REITs described above, many states do not completely follow U.S. federal rules and some may not follow them at all.

We currently estimate the incremental operating and capital expenditures associated with the Conversion Plan through 2014 to be approximately \$150.0 million to \$200.0 million. Of these amounts, approximately \$47.0 million was incurred in 2012, including approximately \$12.5 million of capital expenditures. Additionally, approximately \$89.6 million was incurred in the first nine months of 2013, including approximately \$20.3 million of capital expenditures. If the Conversion Plan is successful, we also expect to incur an additional \$10.0 million to \$15.0 million in annual REIT compliance costs in future years.

Discontinued Operations

On June 2, 2011, we sold our online backup and recovery, digital archiving and eDiscovery solutions businesses of our digital business (the "Digital Business") to Autonomy Corporation plc, a corporation formed under the laws of England and Wales ("Autonomy"), pursuant to a purchase and sale agreement dated as of May 15, 2011 among IMI, certain subsidiaries of IMI and Autonomy. Additionally, on October 3, 2011, we sold our records management operations in New Zealand. Also, on April 27, 2012, we sold our records management operations in Italy. The financial position, operating results and cash flows of the Digital Business, our New Zealand operations and our Italian operations, including the gain on the sale of the Digital Business and our New Zealand operations and the loss on the sale of our Italian operations, for all periods presented, have been reported as discontinued operations for financial reporting purposes. See Note 10 to Notes to Consolidated Financial Statements.

Restructuring

In fiscal year 2013, we began implementing a restructuring plan that calls for certain organizational realignments. These realignments are designed to generate annual cost savings of approximately \$30.0 million to \$40.0 million beginning in 2014. These savings will offset cost inflation and expected pressure from core service activity declines and support investment to advance the company's growth strategy. As a result, we recorded restructuring charges of approximately \$5.0 million in the third quarter of 2013. We expect to record additional restructuring charges related to this plan of

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approximately \$25.0 million in the fourth quarter of 2013. These charges primarily relate to employee severance and associated benefits.

General

Our revenues consist of storage rental revenues as well as service revenues. Storage rental revenues, which are considered a key driver of financial performance for the storage and information management services industry, consist primarily of recurring periodic rental charges related to the storage of materials or data (generally on a per unit basis) that are typically retained by customers for many years. Service revenues include charges for related core service activities and a wide array of complementary products and services. Included in core service revenues are: (1) the handling of records, including the addition of new records, temporary removal of records from storage, refiling of removed records and the destruction of records; (2) courier operations, consisting primarily of the pickup and delivery of records upon customer request; (3) secure shredding of sensitive documents; and (4) other recurring services, including the scanning, imaging and document conversion services of active and inactive records or Document Management Solutions ("DMS"), which relate to physical and digital records, and recurring project revenues. Our core service revenue growth has been negatively impacted by declining activity rates as stored records are becoming less active. The amount of information available to customers through the internet or their own information systems has been steadily increasing in recent years. As a result, while customers continue to store their records with us, they are less likely than they have been in the past to retrieve records for research purposes, thereby reducing core service activity levels. We expect this trend to continue through 2013. Our complementary services revenues include special project work, customer termination and permanent withdrawal fees, data restoration projects, fulfillment services, consulting services, technology services and product sales (including specially designed storage containers and related supplies). Our secure shredding revenues include the sale of recycled paper (included in complementary services revenues), the price of which can fluctuate from period to period, adding to the volatility and reducing the predictability of that revenue stream.

We recognize revenue when the following criteria are met: persuasive evidence of an arrangement exists, services have been rendered, the sales price is fixed or determinable and collectability of the resulting receivable is reasonably assured. Storage rental and service revenues are recognized in the month the respective storage rental or service is provided, and customers are generally billed on a monthly basis on contractually agreed-upon terms. Amounts related to future storage rental or prepaid service contracts for customers where storage rental fees or services are billed in advance are accounted for as deferred revenue and recognized ratably over the period the applicable storage rental or service is provided or performed. Revenues from the sales of products, which is included as a component of service revenues, is recognized when products are shipped and title has passed to the customer. Revenues from the sales of products have historically not been significant.

Cost of sales (excluding depreciation and amortization) consists primarily of wages and benefits for field personnel, facility occupancy costs (including rent and utilities), transportation expenses (including vehicle leases and fuel), other product cost of sales and other equipment costs and supplies. Of these, wages and benefits and facility occupancy costs are the most significant. Trends in total wages and benefits in dollars and as a percentage of total consolidated revenue are influenced by changes in headcount and compensation levels, achievement of incentive compensation targets, workforce productivity and variability in costs associated with medical insurance and workers' compensation. Trends in facility occupancy costs are impacted by the total number of facilities we occupy, the mix of properties we own versus properties we occupy under operating leases, fluctuations in per square foot occupancy costs, and the levels of utilization of these properties.

The expansion of our international and secure shredding businesses has impacted the major cost of sales components. Our international operations are more labor intensive than our operations in North America and, therefore, labor costs are a higher percentage of segment revenue than our North American operations. Our secure shredding operations incur lower facility costs and higher transportation costs as a percentage of revenues compared to our core physical businesses.

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Selling, general and administrative expenses consist primarily of wages and benefits for management, administrative, information technology, sales, account management and marketing personnel, as well as expenses related to communications and data processing, travel, professional fees, bad debts, training, office equipment and supplies. Trends in total wage and benefit dollars as a percentage of total consolidated revenue are influenced by changes in headcount and compensation levels, achievement of incentive compensation targets, workforce productivity and variability in costs associated with medical insurance. The overhead structure of our expanding international operations, as compared to our North American operations, is more labor intensive and has not achieved the same level of overhead leverage, which may result in an increase in selling, general and administrative expenses, as a percentage of consolidated revenue, as our international operations become a more meaningful percentage of our consolidated results.

Our depreciation and amortization charges result primarily from the capital-intensive nature of our business. The principal components of depreciation relate to storage systems, which include racking structures, building and leasehold improvements, computer systems hardware and software, and buildings. Amortization relates primarily to customer relationship acquisition costs and is impacted by the nature and timing of acquisitions.

Our consolidated revenues and expenses are subject to variations caused by the net effect of foreign currency translation on revenues and expenses incurred by our entities outside the U.S. It is difficult to predict the future fluctuations of foreign currency exchange rates and how those fluctuations will impact our consolidated statement of operations. Due to the expansion of our international operations, some of these fluctuations have become material on individual balances. However, because both the revenues and expenses are denominated in the local currency of the country in which they are derived or incurred, the impact of currency fluctuations on our operating income and operating margin is partially mitigated. In order to provide a framework for assessing how our underlying businesses performed excluding the effect of foreign currency fluctuations, we compare the percentage change in the results from one period to another period in this report using constant currency presentation. The constant currency growth rates are calculated by translating the 2012 results at the 2013 average exchange rates.

The following table is a comparison of underlying average exchange rates of the foreign currencies that had the most significant impact on our U.S. dollar-reported revenues and expenses:

| | Average Exchange Rates for the Three Months Ended September 30, | | Percentage Strengthening / (Weakening) of Foreign Currency |
|-----------------|---|----------|--|
| | 2012 | 2013 | |
| | British pound sterling | \$ 1.581 | |
| Canadian dollar | \$ 1.005 | \$ 0.963 | (4.2)% |
| Euro | \$ 1.252 | \$ 1.325 | 5.8% |

| | Average Exchange Rates for the Nine Months Ended September 30, | | Percentage Strengthening / (Weakening) of Foreign Currency |
|-----------------|--|----------|--|
| | 2012 | 2013 | |
| | British pound sterling | \$ 1.578 | |
| Canadian dollar | \$ 0.998 | \$ 0.977 | (2.1)% |
| Euro | \$ 1.283 | \$ 1.317 | 2.7% |

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Results of Operations

Comparison of Three and Nine Months Ended September 30, 2013 to Three and Nine Months Ended September 30, 2012 (in thousands):

| | Three Months Ended September 30, | | Dollar Change | Percentage Change |
|--|---|-------------|--------------------------|------------------------------|
| | 2012 | 2013 | | |
| Revenues | \$ 748,125 | \$ 755,639 | \$ 7,514 | 1.0% |
| Operating Expenses | 594,159 | 615,356 | 21,197 | 3.6% |
| Operating Income | 153,966 | 140,283 | (13,683) | (8.9)% |
| Other Expenses, Net | 100,247 | 134,755 | 34,508 | 34.4% |
| Income from Continuing Operations | 53,719 | 5,528 | (48,191) | (89.7)% |
| Income (Loss) from Discontinued Operations, Net of Tax | 32 | (571) | (603) | 1,884.4% |
| Net Income | 53,751 | 4,957 | (48,794) | (90.8)% |
| Net Income Attributable to Noncontrolling Interests | 942 | 910 | (32) | 3.4% |
| Net Income Attributable to Iron Mountain Incorporated | \$ 52,809 | \$ 4,047 | \$ (48,762) | (92.3)% |
| Adjusted OIBDA(1) | \$ 244,120 | \$ 240,490 | \$ (3,630) | (1.5)% |
| Adjusted OIBDA Margin(1) | 32.6% | 31.8% | | |

| | Nine Months Ended September 30, | | Dollar Change | Percentage Change |
|--|--|--------------|--------------------------|------------------------------|
| | 2012 | 2013 | | |
| Revenues | \$ 2,246,788 | \$ 2,257,391 | \$ 10,603 | 0.5% |
| Operating Expenses | 1,792,322 | 1,862,397 | 70,075 | 3.9% |
| Operating Income | 454,466 | 394,994 | (59,472) | (13.1)% |
| Other Expenses, Net | 298,233 | 343,578 | 45,345 | 15.2% |
| Income from Continuing Operations | 156,233 | 51,416 | (104,817) | (67.1)% |
| (Loss) Income from Discontinued Operations, Net of Tax | (5,700) | 1,515 | 7,215 | 126.6% |
| Loss on Sale of Discontinued Operations, Net of Tax | (1,885) | | 1,885 | 100.0% |
| Net Income | 148,648 | 52,931 | (95,717) | (64.4)% |
| Net Income Attributable to Noncontrolling Interests | 2,434 | 2,934 | 500 | (20.5)% |
| Net Income Attributable to Iron Mountain Incorporated | \$ 146,214 | \$ 49,997 | \$ (96,217) | (65.8)% |
| Adjusted OIBDA(1) | \$ 705,609 | \$ 700,636 | \$ (4,973) | (0.7)% |
| Adjusted OIBDA Margin(1) | 31.4% | 31.0% | | |

(1)

See "Non-GAAP Measures Adjusted Operating Income Before Depreciation, Amortization, Intangible Impairments and REIT Costs ('Adjusted OIBDA')" in this Quarterly Report on Form 10-Q for the definition, reconciliation and a discussion of why we believe these measures provide relevant and useful information to our current and potential investors.

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REVENUES

| | Three Months Ended | | | Percentage Change | | |
|---------------------------|--------------------|-------------------|------------------|-------------------|-------------------------|-----------------------|
| | September 30, | | Dollar Change | Actual | Constant Currency(1) | Internal Growth(2) |
| | 2012 | 2013 | | | | |
| Storage Rental | \$ 434,665 | \$ 445,317 | \$ 10,652 | 2.5% | 3.4% | 2.3% |
| Core Service | 231,877 | 231,677 | (200) | (0.1)% | 1.3% | (0.6)% |
| Total Core Revenue | 666,542 | 676,994 | 10,452 | 1.6% | 2.7% | 1.3% |
| Complementary Services | 81,583 | 78,645 | (2,938) | (3.6)% | (2.6)% | (1.8)% |
| Total Revenue | \$ 748,125 | \$ 755,639 | \$ 7,514 | 1.0% | 2.2% | 1.0% |
| Total Service Revenue | \$ 313,460 | \$ 310,322 | \$ (3,138) | (1.0)% | 0.2% | (0.9)% |

| | Nine Months Ended | | | Percentage Change | | |
|---------------------------|---------------------|---------------------|------------------|-------------------|-------------------------|-----------------------|
| | September 30, | | Dollar Change | Actual | Constant Currency(1) | Internal Growth(2) |
| | 2012 | 2013 | | | | |
| Storage Rental | \$ 1,293,442 | \$ 1,329,357 | \$ 35,915 | 2.8% | 3.4% | 2.4% |
| Core Service | 711,703 | 689,344 | (22,359) | (3.1)% | (2.3)% | (3.6)% |
| Total Core Revenue | 2,005,145 | 2,018,701 | 13,556 | 0.7% | 1.3% | 0.3% |
| Complementary Services | 241,643 | 238,690 | (2,953) | (1.2)% | (0.6)% | (1.7)% |
| Total Revenue | \$ 2,246,788 | \$ 2,257,391 | \$ 10,603 | 0.5% | 1.1% | 0.1% |
| Total Service Revenue | \$ 953,346 | \$ 928,034 | \$ (25,312) | (2.7)% | (1.9)% | (3.1)% |

(1) Constant currency growth rates are calculated by translating the 2012 results at the 2013 average exchange rates.

(2) Our internal revenue growth rate represents the weighted average year-over-year growth rate of our revenues after removing the effects of acquisitions, divestitures foreign currency exchange rate fluctuations and certain revenue adjustments recorded in the current period related to prior periods. We calculate internal revenue growth in local currency for our international operations.

Consolidated storage rental revenues increased \$10.7 million, or 2.5%, to \$445.3 million and increased \$35.9 million, or 2.8%, to \$1,329.4 million for the three and nine months ended September 30, 2013, respectively, from \$434.7 million and \$1,293.4 million for the three and nine months ended September 30, 2012, respectively. The growth rate for the three and nine months ended September 30, 2013 consists primarily of internal revenue growth of 2.3% and 2.4%, respectively. Net acquisitions/divestitures contributed 1.4% and 1.2% of the increase in reported storage rental revenues in the three and nine months ended September 30, 2013 over the same periods in 2012. Foreign currency exchange rate fluctuations decreased our storage rental revenue growth rate for the three and nine months ended September 30, 2013 by approximately 0.9% and 0.6%, respectively, compared to the same prior year periods. Our consolidated storage rental revenue growth in the first nine months of 2013 was primarily driven by sustained storage rental internal growth of 1.2% and 6.2% in our North American and International Business segments, respectively. Global records management net volumes as of September 30, 2013 increased by 3.2% over the ending volume at September 30, 2012, supported by strong 11.7% international volume growth, primarily driven by solid increases from emerging markets in central Europe and Latin America, and recently completed acquisitions.

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Consolidated service revenues, consisting of core and complementary services, decreased \$3.1 million, or 1.0%, to \$310.3 million and decreased \$25.3 million, or 2.7%, to \$928.0 million for the three and nine months ended September 30, 2013, respectively, from \$313.5 million and \$953.3 million

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for the three and nine months ended September 30, 2012, respectively. Service revenue internal growth was negative 0.9% and negative 3.1% for the three and nine months ended September 30, 2013, respectively. The negative service revenue internal growth for the three and nine months ended September 30, 2013 was primarily driven by negative core service internal growth of 0.6% and 3.6%, respectively, which reflects a trend toward reduced retrieval/re-file activity and the related transportation revenues, as well as lower shredding revenues within our International Business segment. Negative complementary service revenue internal growth of 1.8% and 1.7% for the three and nine months ended September 30, 2013, respectively, was primarily due to lower termination fees and fulfillment revenues, partially offset by solid growth in DMS and increased special records management project volume. Shredding volumes increased slightly in the North American Business segment but were offset by lower volume in our International Business segment due to the loss of certain accounts in the prior year and lower recycled paper pricing when compared to prior year averages. Foreign currency exchange rate fluctuations decreased reported service revenues by 1.2% and 0.8% for the three and nine months ended September 30, 2013, respectively, over the same periods in 2012. Offsetting the decrease in reported consolidated service revenues were net acquisitions/divestitures, which contributed an increase of 1.1% and 1.2% of total reported service revenues in the three and nine months ended September 30, 2013, respectively, over the same periods in 2012.

For the reasons stated above, our consolidated revenues increased \$7.5 million, or 1.0%, to \$755.6 million and increased \$10.6 million, or 0.5%, to \$2,257.4 million for the three and nine months ended September 30, 2013, respectively, from \$748.1 million and \$2,246.8 million for the three and nine months ended September 30, 2012, respectively. Internal revenue growth was 1.0% and 0.1% for the three and nine months ended September 30, 2013, respectively. For the three and nine months ended September 30, 2013, foreign currency exchange rate fluctuations decreased our consolidated revenues by 1.2% and 0.6%, respectively, compared to the same prior year periods, primarily due to the weakening of the British pound sterling and Canadian dollar, and offset by an increase of the Euro against the U.S. dollar, based on an analysis of weighted average rates for the comparable periods. Offsetting the decrease in reported consolidated revenues were net acquisitions/divestitures, which contributed an increase of 1.2% of total reported revenues in both the three and nine months ended September 30, 2013 over the same periods in 2012.

Internal Growth Eight-Quarter Trend

| | 2011 | | 2012 | | | 2013 | | |
|---------------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|
| | Fourth Quarter | First Quarter | Second Quarter | Third Quarter | Fourth Quarter | First Quarter | Second Quarter | Third Quarter |
| Storage Rental Revenue | 3.3% | 2.9% | 3.5% | 2.4% | 3.2% | 2.5% | 2.3% | 2.3% |
| Service Revenue | (1.4)% | (2.2)% | (5.2)% | (7.8)% | (2.4)% | (6.5)% | (1.9)% | (0.9)% |
| Total Revenue | 1.2% | 0.6% | (0.3)% | (2.1)% | 0.8% | (1.4)% | 0.5% | 1.0% |

We expect our consolidated internal revenue growth rate for 2013 to be approximately 0% to 1%. During the past eight quarters our storage rental revenue internal growth rate has ranged between 2.3% and 3.5%. Storage rental revenue internal growth rates have stabilized over the past eight quarters following a decline that was driven primarily by the most recent financial crisis. Volume growth in the North American Business segment has been relatively flat over this period, and, as a result, storage rental revenue growth has been driven primarily by net price increases. Within our International Business segment, the more developed markets are generating consistent low-to-mid single-digit storage rental revenue growth while the emerging markets are producing strong double-digit storage rental revenue growth by capturing the first-time outsourcing trends for physical records storage and management in those markets. The internal revenue growth rate for service revenue is inherently more volatile than the storage rental revenue internal growth rate due to the more discretionary nature of certain complementary services we offer, such as large special projects, and, as a commodity, the

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volatility of pricing for recycled paper. These revenues, which are often event-driven and impacted to a greater extent by economic downturns as customers defer or cancel the purchase of certain services as a way to reduce their short-term costs, may be difficult to replicate in future periods. The internal growth rate for total service revenues reflects the following: (1) consistent pressures on activity-based service revenues related to the handling and transportation of items in storage and secure shredding, particularly in the North American Business segment; and (2) softness in some of our other complementary service lines, such as fulfillment services.

OPERATING EXPENSES

Cost of Sales

Consolidated cost of sales (excluding depreciation and amortization) consists of the following expenses (in thousands):

| | Three Months Ended | | | Percentage Change | | % of Consolidated Revenues | | Percentage Change (Favorable)/Unfavorable |
|---------------------------------|--------------------|------------|---------------|-------------------|-------------------|----------------------------|-------|---|
| | September 30, | | Dollar Change | Actual | Constant Currency | 2012 | 2013 | |
| | 2012 | 2013 | | | | | | |
| Labor | \$ 152,824 | \$ 155,525 | \$ 2,701 | 1.8% | 3.3% | 20.4% | 20.6% | 0.2% |
| Facilities | 101,574 | 100,027 | (1,547) | (1.5)% | (0.3)% | 13.6% | 13.2% | (0.4)% |
| Transportation | 30,578 | 29,471 | (1,107) | (3.6)% | (2.1)% | 4.1% | 3.9% | (0.2)% |
| Product Cost of Sales and Other | 25,368 | 25,642 | 274 | 1.1% | 2.6% | 3.4% | 3.4% | 0.0% |
| | \$ 310,344 | \$ 310,665 | \$ 321 | 0.1% | 1.5% | 41.5% | 41.1% | (0.4)% |

| | Nine Months Ended | | | Percentage Change | | % of Consolidated Revenues | | Percentage Change (Favorable)/Unfavorable |
|---------------------------------|-------------------|------------|---------------|-------------------|-------------------|----------------------------|-------|---|
| | September 30, | | Dollar Change | Actual | Constant Currency | 2012 | 2013 | |
| | 2012 | 2013 | | | | | | |
| Labor | \$ 459,884 | \$ 469,864 | \$ 9,980 | 2.2% | 3.1% | 20.5% | 20.8% | 0.3% |
| Facilities | 311,111 | 310,070 | (1,041) | (0.3)% | 0.5% | 13.8% | 13.7% | (0.1)% |
| Transportation | 93,632 | 92,292 | (1,340) | (1.4)% | (0.4)% | 4.2% | 4.1% | (0.1)% |
| Product Cost of Sales and Other | 74,075 | 80,571 | 6,496 | 8.8% | 9.7% | 3.3% | 3.6% | 0.3% |
| | \$ 938,702 | \$ 952,797 | \$ 14,095 | 1.5% | 2.4% | 41.8% | 42.2% | 0.4% |

Labor

Labor expense increased to 20.8% of consolidated revenues in the nine months ended September 30, 2013 compared to 20.5% in the comparable prior year period. Labor expense for the nine months ended September 30, 2013 increased by 3.1% on a constant currency basis compared to the nine months ended September 30, 2012 primarily due to incremental labor costs associated with acquisitions. Labor costs were favorably impacted by 1.5 and 0.9 percentage points due to currency rate changes during the three and nine months ended September 30, 2013, respectively.

Facilities

Facilities costs decreased to 13.7% of consolidated revenues in the nine months ended September 30, 2013, compared to 13.8% in the comparable prior year period. The largest component of our facilities cost is rent expense, which, in constant currency terms, decreased by \$0.8 million to \$153.0 million for the nine months ended September 30, 2013 compared to the same period of 2012.

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Facilities costs were favorably impacted by 1.2 and 0.8 percentage points due to currency rate changes during the three and nine months ended September 30, 2013, respectively.

Transportation

Transportation expenses decreased by \$0.4 million in constant currency terms during the nine months ended September 30, 2013 compared to the same period in 2012 as a result of decreased fuel costs due to route optimization efforts in our North American Business segment. Transportation expenses were favorably impacted by 1.5 and 1.0 percentage points due to currency rate changes during the three and nine months ended September 30, 2013, respectively.

Product Cost of Sales and Other

Product cost of sales and other, which includes cartons, media and other service, storage and supply costs, is highly correlated to complementary revenue streams. For the nine months ended September 30, 2013, product cost of sales and other, which is correlated to higher project revenues, increased by \$6.5 million compared to the prior year on an actual basis. These costs were favorably impacted by 1.5 and 0.9 percentage points due to currency rate changes during the three and nine months ended September 30, 2013, respectively.

Selling, General and Administrative Expenses

Selling, general and administrative expenses consists of the following expenses (in thousands):

| | Three Months Ended | | Dollar Change | Percentage Change | | % of Consolidated Revenues | | Percentage Change (Favorable)/ Unfavorable |
|--|--------------------|------------|------------------|-------------------|----------------------|----------------------------------|-------|---|
| | September 30, | | | Actual | Constant Currency | 2012 | 2013 | |
| | 2012 | 2013 | | | | | | |
| General and Administrative | \$ 121,635 | \$ 146,697 | \$ 25,062 | 20.6% | 22.0% | 16.3% | 19.4% | 3.1% |
| Sales, Marketing & Account Management | 55,033 | 53,501 | (1,532) | (2.8)% | (2.0)% | 7.4% | 7.1% | (0.3)% |
| Information Technology | 24,027 | 22,730 | (1,297) | (5.4)% | (4.3)% | 3.2% | 3.0% | (0.2)% |
| Bad Debt Expense | 3,803 | 2,277 | (1,526) | (40.1)% | (39.8)% | 0.5% | 0.3% | (0.2)% |
| | \$ 204,498 | \$ 225,205 | \$ 20,707 | 10.1% | 11.3% | 27.3% | 29.8% | 2.5% |

| | Nine Months Ended | | Dollar Change | Percentage Change | | % of Consolidated Revenues | | Percentage Change (Favorable)/ Unfavorable |
|--|-------------------|------------|------------------|-------------------|----------------------|----------------------------------|-------|---|
| | September 30, | | | Actual | Constant Currency | 2012 | 2013 | |
| | 2012 | 2013 | | | | | | |
| General and Administrative | \$ 367,778 | \$ 437,947 | \$ 70,169 | 19.1% | 20.0% | 16.4% | 19.4% | 3.0% |
| Sales, Marketing & Account Management | 171,371 | 157,377 | (13,994) | (8.2)% | (7.6)% | 7.6% | 7.0% | (0.6)% |
| Information Technology | 71,475 | 71,060 | (415) | (0.6)% | 0.2% | 3.2% | 3.1% | (0.1)% |
| Bad Debt Expense | 8,049 | 6,803 | (1,246) | (15.5)% | (15.0)% | 0.4% | 0.3% | (0.1)% |
| | \$ 618,673 | \$ 673,187 | \$ 54,514 | 8.8% | 9.6% | 27.5% | 29.8% | 2.3% |

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General and Administrative

General and administrative expenses increased to 19.4% of consolidated revenues during the nine months ended September 30, 2013 compared to 16.4% in the comparable prior year period. In constant currency terms, general and administrative expenses increased by \$73.1 million during the nine months ended September 30, 2013 compared to the same period in 2012. Included in general and administrative expenses for the nine months ended September 30, 2013 were \$69.2 million of REIT Costs compared to \$16.2 million in the comparable prior year period. The increase during the nine months ended September 30, 2013 compared to the same period in 2012 also included a \$10.9 million increase in professional and legal fees, a \$6.6 million increase in compensation expenses, primarily as a result of restructuring costs, and \$3.0 million in software license fees. General and administrative expenses were favorably impacted by 1.4 and 0.9 percentage points due to currency rate changes during the three and nine months ended September 30, 2013, respectively.

Sales, Marketing & Account Management

Sales, marketing and account management expenses decreased to 7.0% of consolidated revenues during the nine months ended September 30, 2013 compared to 7.6% in the comparable prior year period. In constant currency terms, the decrease of \$13.0 million during the nine months ended September 30, 2013 compared to the same period in 2012 is primarily due to a \$14.4 million decrease in compensation expense within our North American Business segment, primarily as a result of restructuring in the fourth quarter of 2012, which was partially offset by a \$1.1 million increase in incentive compensation expense within our International Business segment. Sales, marketing and account management expenses were favorably impacted by 0.8 and 0.6 percentage points due to currency rate changes during the three and nine months ended September 30, 2013, respectively.

Information Technology

In constant currency terms, information technology expenses increased \$0.1 million during the nine months ended September 30, 2013 compared to the same period in 2012. Information technology expenses were favorably impacted by 1.1 and 0.8 percentage points due to currency rate changes during the three and nine months ended September 30, 2013, respectively.

Bad Debt Expense

Consolidated bad debt expense for the nine months ended September 30, 2013 decreased \$1.2 million, or 15.5%, to \$6.8 million (0.3% of consolidated revenues) from \$8.0 million (0.4% of consolidated revenues) in the same period in 2012. We maintain an allowance for doubtful accounts that is calculated based on our past loss experience, current and prior trends in our aged receivables, current economic conditions, and specific circumstances of individual receivable balances. We continue to monitor our customers' payment activity and make adjustments based on their financial condition and in light of historical and expected trends.

Depreciation, Amortization, and (Gain) Loss on Disposal/Write-down of Property, Plant and Equipment, Net

Depreciation expense increased \$0.4 million for the nine months ended September 30, 2013 compared to the nine months ended September 30, 2012, primarily due to the increased depreciation of property, plant and equipment acquired through business combinations.

Amortization expense increased \$1.9 million for the nine months ended September 30, 2013 compared to the nine months ended September 30, 2012, primarily due to the increased amortization of customer relationship intangible assets acquired through business combinations.

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Consolidated gain on disposal/write-down of property, plant and equipment, net was \$2.4 million for the nine months ended September 30, 2013 and consisted primarily of gains on the retirement of leased vehicles accounted for as capital lease assets associated with our North American Business segment and the sale of a building in the United Kingdom. Consolidated gain on disposal/write-down of property, plant and equipment, net was \$1.5 million for the nine months ended September 30, 2012 and consisted primarily of approximately \$2.7 million of gains associated with the sale of leased vehicles in North America, partially offset by approximately \$0.7 million of asset write-offs in North America and approximately \$0.5 million of asset write-offs associated with our Latin American operations.

OPERATING INCOME and ADJUSTED OIBDA

As a result of the foregoing factors, (1) consolidated operating income decreased \$13.7 million, or 8.9%, to \$140.3 million (18.6% of consolidated revenues) for the three months ended September 30, 2013 from \$154.0 million (20.6% of consolidated revenues) for the three months ended September 30, 2012; (2) consolidated operating income decreased \$59.5 million, or 13.1%, to \$395.0 million (17.5% of consolidated revenues) for the nine months ended September 30, 2013 from \$454.5 million (20.2% of consolidated revenues) for the nine months ended September 30, 2012; (3) consolidated Adjusted OIBDA decreased \$3.6 million, or 1.5%, to \$240.5 million (31.8% of consolidated revenues) for the three months ended September 30, 2013 from \$244.1 million (32.6% of consolidated revenues) for the three months ended September 30, 2012; and (4) consolidated Adjusted OIBDA decreased \$5.0 million, or 0.7%, to \$700.6 million (31.0% of consolidated revenues) for the nine months ended September 30, 2013 from \$705.6 million (31.4% of consolidated revenues) for the nine months ended September 30, 2012.

OTHER EXPENSES, NET**Interest Expense, Net**

Consolidated interest expense, net increased \$3.1 million to \$64.5 million (8.5% of consolidated revenues) and \$12.3 million to \$190.7 million (8.4% of consolidated revenues) for the three and nine months ended September 30, 2013 from \$61.4 million (8.2% of consolidated revenues) and \$178.4 million (7.9% of consolidated revenues) for the three and nine months ended September 30, 2012, respectively, primarily due to the issuance of \$600.0 million in aggregate principal of the 6% Senior Notes due 2023 (the "6% Notes") by IMI, the issuance of 200.0 million CAD in aggregate principal of the 6¹/₈% Senior Notes due 2021 (the "Senior Subsidiary Notes") by Iron Mountain Canada Operations ULC (f/k/a Iron Mountain Canada Corporation) ("Canada Company") in August 2013 and the issuance of \$1.0 billion in aggregate principal of the 5³/₄% Senior Subordinated Notes due 2024 (the "5³/₄% Notes") in August 2012. This increase was partially offset by the early retirement of (1) the 175.0 million CAD of our 7¹/₂% Senior Subordinated Notes due 2017 (the "Senior Subordinated Subsidiary Notes"), (2) the \$50.0 million of our 8% Senior Subordinated Notes due 2018 (the "8% Notes"), (3) the \$300.0 million of our 8% Senior Subordinated Notes due 2020 (the "8% Notes due 2020") and (4) the \$137.5 million of our 8³/₈% Senior Subordinated Notes due 2021 (the "8³/₈% Notes") in August 2013 as well as the early retirement of \$320.0 million of our 6⁵/₈% Senior Subordinated Notes due 2016 (the "6⁵/₈% Notes") and \$200.0 million of our 8³/₄% Senior Subordinated Notes due 2018 (the "8³/₄% Notes") in August 2012. Our weighted average interest rate was 6.4% and 6.5% at September 30, 2013 and September 30, 2012, respectively.

Table of Contents**Other (Income) Expense, Net (in thousands)**

| | Three Months Ended September 30, | | Dollar Change | Nine Months Ended September 30, | | Dollar Change |
|---|-------------------------------------|-----------|------------------|------------------------------------|-----------|------------------|
| | 2012 | 2013 | | 2012 | 2013 | |
| Foreign currency transaction (gains) losses, net | \$ (1,131) | \$ 2,612 | \$ 3,743 | \$ 8,055 | \$ 22,543 | \$ 14,488 |
| Debt extinguishment expense, net | 10,628 | 43,662 | 33,034 | 10,628 | 43,662 | 33,034 |
| Other, net | (1,751) | (321) | 1,430 | (4,175) | (2,238) | 1,937 |
| | \$ 7,746 | \$ 45,953 | \$ 38,207 | \$ 14,508 | \$ 63,967 | \$ 49,459 |

Net foreign currency transaction losses of \$22.5 million, based on period-end exchange rates, were recorded in the nine months ended September 30, 2013. Losses resulted primarily from changes in the exchange rate of each of the Australian dollar, Brazilian real, Russian ruble and Euro against the U.S. dollar compared to December 31, 2012, as these currencies relate to our intercompany balances with and between our European, Australian and Brazilian subsidiaries, which were partially offset by gains as a result of an Australian forward currency contract.

Net foreign currency transaction losses of \$8.1 million, based on period-end exchange rates, were recorded in the nine months ended September 30, 2012. Losses were primarily a result of changes in the exchange rate of each of the Euro and Brazilian real, as these currencies relate to our intercompany balances with and between our European and Brazilian subsidiaries, as well as additional losses associated with our British pound sterling denominated debt and forward foreign currency swap contracts. These losses were partially offset by gains resulting primarily from the change in the exchange rates of the British pound sterling against the U.S. dollar compared to December 31, 2011, as it relates to our intercompany balances with and between our subsidiary in the United Kingdom, as well as our Euro denominated bonds.

We recorded a charge of approximately \$43.7 million in the third quarter of 2013 related to the amendment of our revolving credit and term loan facilities, representing a write-off of deferred financing costs, and the early extinguishment of the Senior Subordinated Subsidiary Notes, the 8% Notes, the 8% Notes due 2020 and a portion of the 8³/₈% Notes. This charge consists of call premiums, original issue discounts and deferred financing costs related to this debt.

We recorded a charge of approximately \$10.6 million in the third quarter of 2012 related to the early extinguishment of the 6⁵/₈% Notes and the 8³/₄% Notes. This charge consists of call premium associated with the 8³/₄% Notes and original issue discounts and deferred financing costs related to the 6⁵/₈% Notes and 8³/₄% Notes.

Other, net in the nine months ended September 30, 2013 consists primarily of \$2.5 million of royalty income. Other, net in the nine months ended September 30, 2012 consists primarily of \$1.9 million of royalty income, \$1.5 million of gains associated with our acquisition of equity interests that we previously held associated with our Turkish and Swiss joint ventures and \$1.0 million of gains related to certain marketable securities held in a trust for the benefit of employees participating in a deferred compensation plan we sponsor.

Provision for Income Taxes

Our effective tax rates for the three and nine months ended September 30, 2012 were 36.7% and 40.3%, respectively. Our effective tax rates for the three and nine months ended September 30, 2013 were 81.5% and 63.4%, respectively. The primary reconciling items between the federal statutory rate of 35% and our overall effective tax rate were differences in the rates of tax at which our foreign earnings are subject, including foreign exchange gains and losses in different jurisdictions with different

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tax rates and state income taxes (net of federal tax benefit), and the planned repatriation discussed below. During the three and nine months ended September 30, 2012, foreign currency gains were recorded in lower tax jurisdictions associated with our marking-to-market of intercompany loan positions while foreign currency losses were recorded in higher tax jurisdictions associated with our marking-to-market of debt and derivative instruments, which lowered our 2012 effective tax rate by 5.6% and 1.2%, respectively. During the three months ended September 30, 2013, foreign currency gains were recorded in lower tax jurisdictions associated with our marking-to-market of intercompany loans while foreign currency losses were recorded in higher tax jurisdictions associated with our marking-to-market of debt and derivative instruments, which decreased our 2013 effective tax rate by 47.0%. During the three and nine months ended September 30, 2013, the planned repatriation discussed below increased our 2013 effective tax rate by 87.1% and 18.5%, respectively. Also, during the three and nine months ended September 30, 2013, we incurred non-deductible transaction costs related to our potential conversion to a REIT, which increased our 2013 effective tax rate by 10.1% and 4.7%, respectively.

During the three months ended September 30, 2013, we developed a plan to utilize both current and carryforward foreign tax credits by repatriating approximately \$253.0 million (approximately \$53.0 million of which we had previously paid U.S. taxes) from our foreign earnings. Due to uncertainty in our ability to fully utilize foreign tax credit carryforwards, we previously did not recognize a full benefit for such foreign tax credit carryforwards in our tax provision. We anticipate completing this plan in the fourth quarter of 2013. As a result, we recorded an increase in our tax provision from continuing operations in the amount of approximately \$71.4 million in the three months ended September 30, 2013. This increase was offset by decreases of approximately \$23.5 million from current year foreign tax credits and approximately \$21.9 million reversal of valuation allowances related to foreign tax credit carryforwards, resulting in a net increase of approximately \$26.0 million in our tax provision from continuing operations.

We provide for income taxes during interim periods based on our estimate of the effective tax rate for the year. Discrete items and changes in our estimate of the annual effective tax rate are recorded in the period they occur. Our effective tax rate is subject to variability in the future due to, among other items: (1) changes in the mix of income from foreign jurisdictions; (2) tax law changes; (3) volatility in foreign exchange gains (losses); (4) the timing of the establishment and reversal of tax reserves; (5) our ability to utilize foreign tax credits and net operating losses that we generate; and (6) our proposed conversion to a REIT. We are subject to income taxes in the U.S. and numerous foreign jurisdictions. We are subject to examination by various tax authorities in jurisdictions in which we have business operations or a taxable presence. We regularly assess the likelihood of additional assessments by tax authorities and provide for these matters as appropriate. Although we believe our tax estimates are appropriate, the final determination of tax audits and any related litigation could result in changes in our estimates.

INCOME FROM CONTINUING OPERATIONS

As a result of the foregoing factors, (1) consolidated income from continuing operations for the three months ended September 30, 2013 decreased \$48.2 million, or 89.7%, to \$5.5 million (0.7% of consolidated revenues) from income from continuing operations of \$53.7 million (7.2% of consolidated revenues) for the three months ended September 30, 2012 and (2) consolidated income from continuing operations for the nine months ended September 30, 2013 decreased \$104.8 million, or 67.1%, to \$51.4 million (2.3% of consolidated revenues) from income from continuing operations of \$156.2 million (7.0% of consolidated revenues) for the nine months ended September 30, 2012.

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INCOME (LOSS) FROM DISCONTINUED OPERATIONS AND LOSS ON SALE OF DISCONTINUED OPERATIONS, NET OF TAX

Loss from discontinued operations, net of tax was \$(0.6) million for the three months ended September 30, 2013. (Loss) Income from discontinued operations, net of tax was \$(5.7) million and \$1.5 million for the nine months ended September 30, 2012 and 2013, respectively.

A loss on sale of discontinued operations in the amount of \$1.9 million (\$1.9 million, net of tax) was recorded during the nine months ended September 30, 2012 as a result of the sale of the Italian operations.

During the nine months ended September 30, 2013, we recognized income before provision for income taxes of discontinued operations of \$2.5 million and income from discontinued operations, net of tax of \$1.5 million associated with our Italian operations. This income primarily represents the recovery of insurance proceeds in excess of carrying value.

NONCONTROLLING INTERESTS

For the three and nine months ended September 30, 2013, net income attributable to noncontrolling interests resulted in a decrease in net income attributable to IMI of \$0.9 million and \$2.9 million, respectively. For the three and nine months ended September 30, 2012, net income attributable to noncontrolling interests was \$0.9 million and \$2.4 million, respectively. These amounts represent our noncontrolling partners' share of earnings/losses in our majority-owned international subsidiaries that are consolidated in our operating results.

Segment Analysis (in thousands)

Our reportable operating segments are North American Business, International Business and Corporate. See Note 7 to Notes to Consolidated Financial Statements. Our North American Business segment offers storage and information management services throughout the United States and Canada, including the storage of paper documents, as well as other media such as microfilm and microfiche, master audio and videotapes, film, X-rays and blueprints, including healthcare information services, vital records services, service and courier operations, and the collection, handling and disposal of sensitive documents for corporate customers ("Hard Copy"); the storage and rotation of backup computer media as part of corporate disaster recovery plans, including service and courier operations ("Data Protection & Recovery"); information destruction services ("Destruction"); DMS; the storage, assembly, and detailed reporting of customer marketing literature and delivery to sales offices, trade shows and prospective customers' sites based on current and prospective customer orders; and technology escrow services that protect and manage source code. Our International Business segment offers storage and information management services throughout Europe, Latin America and Asia Pacific, including Hard Copy, Data Protection & Recovery, Destruction and DMS. Corporate consists of costs related to executive and staff functions, including finance, human resources and information technology, which benefit the enterprise as a whole. These costs are primarily related to the general management of these functions on a corporate level and the design and development of programs, policies and procedures that are then implemented in the individual segments, with each segment bearing its own cost of implementation. Corporate also includes stock-based employee compensation expense associated with all employee stock-based awards.

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North American Business

| | Three Months Ended September 30, | | | Percentage Change | | |
|--|-------------------------------------|------------|------------------|-------------------|----------------------|--------------------|
| | 2012 | 2013 | Dollar Change | Actual | Constant Currency | Internal Growth |
| Segment Revenue | \$ 546,355 | \$ 545,206 | \$ (1,149) | (0.2)% | 0.3% | (0.4)% |
| Segment Adjusted OIBDA(1) | \$ 234,307 | \$ 227,012 | \$ (7,295) | (3.1)% | (2.6)% | |
| Segment Adjusted OIBDA(1) as a Percentage of Segment Revenue | 42.9% | 41.6% | | | | |

| | Nine Months Ended September 30, | | | Percentage Change | | |
|--|------------------------------------|--------------|------------------|-------------------|----------------------|--------------------|
| | 2012 | 2013 | Dollar Change | Actual | Constant Currency | Internal Growth |
| Segment Revenue | \$ 1,650,544 | \$ 1,636,702 | \$ (13,842) | (0.8)% | (0.6)% | (1.0)% |
| Segment Adjusted OIBDA(1) | \$ 696,922 | \$ 682,094 | \$ (14,828) | (2.1)% | (1.9)% | |
| Segment Adjusted OIBDA(1) as a Percentage of Segment Revenue | 42.2% | 41.7% | | | | |

(1) See Note 7 to Notes to the Consolidated Financial Statements for definition of Adjusted OIBDA and for the basis on which allocations are made and a reconciliation of Adjusted OIBDA to operating income.

During the three and nine months ended September 30, 2013, revenue in our North American Business segment decreased 0.2% and 0.8% compared to the three and nine months ended September 30, 2012, primarily due to negative internal growth of 0.4% and 1.0%, respectively. The negative internal growth was primarily driven by negative consolidated service internal growth of 2.2% and 4.1%, respectively, in the three and nine months ended September 30, 2013, which was the result of a trend toward reduced retrieval/re-file activity and the related transportation revenues, partially offset by storage rental revenue internal growth of 0.9% and 1.2% in the three and nine months ended September 30, 2013, respectively, primarily related to net price increases. Adjusted OIBDA as a percentage of segment revenue declined 50 basis points during the nine months ended September 30, 2013 compared to the same period of 2012, primarily due to restructuring charges and costs associated with the decision to discontinue work on a data archiving solution, recorded during the three months ended September 30, 2013, partially offset by a decrease in compensation expense as a result of restructuring in sales, marketing and account management in the fourth quarter of 2012.

International Business

| | Three Months Ended September 30, | | | Percentage Change | | |
|--|-------------------------------------|------------|------------------|-------------------|----------------------|--------------------|
| | 2012 | 2013 | Dollar Change | Actual | Constant Currency | Internal Growth |
| Segment Revenue | \$ 201,770 | \$ 210,433 | \$ 8,663 | 4.3% | 7.2% | 4.6% |
| Segment Adjusted OIBDA(1) | \$ 47,220 | \$ 55,662 | \$ 8,442 | 17.9% | 18.7% | |
| Segment Adjusted OIBDA(1) as a Percentage of Segment Revenue | 23.4% | 26.5% | | | | |

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| | Nine Months Ended September 30, | | Dollar Change | Percentage Change | | |
|--|------------------------------------|------------|------------------|-------------------|----------------------|--------------------|
| | 2012 | 2013 | | Actual | Constant Currency | Internal Growth |
| | Segment Revenue | \$ 596,244 | | | | |
| Segment Adjusted OIBDA(1) | \$ 133,105 | \$ 156,469 | \$ 23,364 | 17.6% | 17.9% | |
| Segment Adjusted OIBDA(1) as a Percentage of Segment Revenue | 22.3% | 25.2% | | | | |

(1)

See Note 7 to Notes to the Consolidated Financial Statements for definition of Adjusted OIBDA and for the basis on which allocations are made and a reconciliation of Adjusted OIBDA to operating income.

Reported revenues in our International Business segment increased 4.1% during the nine months ended September 30, 2013 over the same prior year period. Internal growth for the nine months ended September 30, 2013 was 3.1%, supported by solid 6.2% storage rental internal growth, partially offset by negative total service internal growth of 0.5% driven by lower shredding revenues. Acquisitions contributed 2.6% and 2.9% to total reported revenue growth in the three and nine months ended September 30, 2013, respectively. Foreign currency fluctuations in 2013, primarily in Europe, resulted in decreased revenue in the three and nine months ended September 30, 2013, as measured in U.S. dollars, of approximately 2.9% and 1.9%, respectively, as compared to the same prior year periods. Adjusted OIBDA as a percentage of segment revenue increased in the nine months ended September 30, 2013 compared to the same prior year period primarily due to increased operating income from productivity gains, pricing actions and disciplined cost management.

Corporate

| | Three Months Ended September 30, | | Dollar Change | Percentage Change |
|---|-------------------------------------|-------------|------------------|----------------------|
| | 2012 | 2013 | | |
| | Segment Adjusted OIBDA(1) | \$ (37,407) | | |
| Segment Adjusted OIBDA(1) as a Percentage of Consolidated Revenue | (5.0)% | (5.6)% | | |

| | Nine Months Ended September 30, | | Dollar Change | Percentage Change |
|---|------------------------------------|--------------|------------------|----------------------|
| | 2012 | 2013 | | |
| | Segment Adjusted OIBDA(1) | \$ (124,418) | | |
| Segment Adjusted OIBDA(1) as a Percentage of Consolidated Revenue | (5.5)% | (6.1)% | | |

(1)

See Note 7 to Notes to the Consolidated Financial Statements for definition of Adjusted OIBDA and for the basis on which allocations are made and a reconciliation of Adjusted OIBDA to operating income.

During the nine months ended September 30, 2013, expenses in the Corporate segment as a percentage of consolidated revenue increased compared to the nine months ended September 30, 2012, primarily due to a \$8.1 million increase in professional fees and legal reserves and a \$4.6 million increase related to employee compensation and restructuring costs.

Table of Contents**Liquidity and Capital Resources**

The following is a summary of our cash balances and cash flows (in thousands) as of and for the nine months ended September 30,

| | 2012 | 2013 |
|--|------------|------------|
| Cash flows from operating activities continuing operations | \$ 311,653 | \$ 333,629 |
| Cash flows from investing activities continuing operations | (287,161) | (341,725) |
| Cash flows from financing activities continuing operations | 143,739 | (49,805) |
| Cash and cash equivalents at the end of period | 334,583 | 172,031 |

Net cash provided by operating activities from continuing operations was \$333.6 million for the nine months ended September 30, 2013 compared to \$311.7 million for the nine months ended September 30, 2012. The 7.1% period over period increase resulted primarily from an increase in net income, excluding non-cash charges and realized foreign exchange gains, of \$70.9 million, offset by an increase in cash used in working capital of \$48.9 million.

Our business requires capital expenditures to support our expected revenue growth and ongoing operations as well as new products and services and increased profitability. These expenditures are included in the cash flows from investing activities from continuing operations. The nature of our capital expenditures has evolved over time along with the nature of our business. We make capital expenditures to support a number of different objectives. The majority of our capital goes to support business-line growth and our ongoing operations, but we also expend capital to support the development and improvement of products and services and projects designed to increase our profitability. These expenditures are generally small and discretionary in nature. Cash paid for our capital expenditures, cash paid for acquisitions (net of cash acquired) and additions to customer acquisition costs during the nine months ended September 30, 2013 amounted to \$204.9 million, \$122.7 million and \$16.6 million, respectively. For the nine months ended September 30, 2013, these expenditures were funded with cash flows provided by operating activities from continuing operations, cash equivalents on hand and borrowings under our Revolving Credit Facility (defined below). Excluding potential future acquisitions and Conversion Plan related capital expenditures, we expect our capital expenditures to be approximately \$285.0 million in the year ending December 31, 2013. Included in our estimated capital expenditures for 2013 is approximately \$75.0 million of real estate. We estimate incremental capital expenditures of approximately \$20.0 million to approximately \$30.0 million associated with the Conversion Plan.

Net cash used by financing activities from continuing operations was \$49.8 million for the nine months ended September 30, 2013. During the nine months ended September 30, 2013, we received \$782.3 million in net proceeds from the issuance of the 6% Notes by IMI and the issuance of the Senior Subsidiary Notes by Canada Company and \$14.7 million of proceeds from the exercise of stock options and the employee stock purchase plan. We used the proceeds from these transactions and cash on hand for the early retirement of an aggregate of \$685.1 million of our 8% Notes, 8% Notes due 2020, the Senior Subordinated Subsidiary Notes and the tender of a portion of our 8³/₈% Notes and to pay dividends in the amount of \$155.0 million on our common stock.

Share Repurchases and Dividends

Our board of directors has authorized up to \$1.2 billion in repurchases of our common stock. All repurchases are subject to stock price, market conditions, corporate and legal requirements and other factors. As of September 30, 2013, we had a remaining amount available for repurchase under our share repurchase program of \$66.0 million, which represents approximately 1% in the aggregate of our outstanding common stock based on the closing stock price on such date.

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In February 2010, our board of directors adopted a dividend policy under which we have paid, and in the future intend to pay, quarterly cash dividends on our common stock. Declaration and payment of future quarterly dividends is at the discretion of our board of directors. We may pay certain distributions in the form of cash and common stock if we are successful in converting to a REIT. In fiscal year 2012 and in the first nine months of 2013, our board of directors declared the following dividends:

| Declaration Date | Dividend Per Share | Record Date | Total Amount (in thousands) | Payment Date |
|--------------------|--------------------|--------------------|--------------------------------|-------------------|
| March 8, 2012 | \$ 0.2500 | March 23, 2012 | \$ 42,791 | April 13, 2012 |
| June 5, 2012 | 0.2700 | June 22, 2012 | 46,336 | July 13, 2012 |
| September 6, 2012 | 0.2700 | September 25, 2012 | 46,473 | October 15, 2012 |
| October 11, 2012 | 4.0600 | October 22, 2012 | 700,000 | November 21, 2012 |
| December 14, 2012 | 0.2700 | December 26, 2012 | 51,296 | January 17, 2013 |
| March 14, 2013 | 0.2700 | March 25, 2013 | 51,460 | April 15, 2013 |
| June 6, 2013 | 0.2700 | June 25, 2013 | 51,597 | July 15, 2013 |
| September 11, 2013 | 0.2700 | September 25, 2013 | 51,625 | October 15, 2013 |

Potential REIT Conversion

In April 2011, we announced a three-year strategic plan that included stockholder payouts through a combination of share buybacks, ongoing quarterly dividends and potential one-time dividends of approximately \$2.2 billion through 2013, with approximately \$1.2 billion to be paid out by May 2012. We fulfilled the commitment to return \$1.2 billion of capital to stockholders by May 2012. The Conversion Plan, however, includes several modifications to the previously announced stockholder payout plan. In accordance with tax rules applicable to REIT conversions, we anticipate making distributions to stockholders of our accumulated earnings and profits which is estimated to be approximately \$1.2 billion to \$1.7 billion (collectively, the "E&P Distribution"), assuming we convert to a REIT beginning January 1, 2014. We expect to pay the E&P Distribution in a combination of common stock and cash, with at least 80% of the E&P Distribution in the form of common stock and up to 20% in cash. On October 11, 2012, we announced the declaration by our board of directors of a special dividend of \$700 million (the "Special Dividend") payable, at the election of the stockholders, in either common stock or cash to stockholders of record as of October 22, 2012 (the "Record Date"). The Special Dividend, which is a portion of the E&P Distribution, was paid in a combination of common stock and cash on November 21, 2012 (the "Distribution Date") to stockholders of record as of the Record Date. If we are successful in converting to a REIT, we anticipate that the balance of any additional E&P Distribution will be paid out over several years beginning in the year we convert to a REIT based, in part, on IRS rules and the timing of the conversions of additional international operations into the REIT structure during or after our first year as a REIT. Stockholders elected to be paid their pro rata portion of the Special Dividend in all common stock or cash. The total amount of cash paid to all stockholders associated with the Special Dividend was approximately \$140.0 million (including cash paid in lieu of fractional shares). Our shares of common stock were valued for purposes of the Special Dividend based upon the average closing price on the three trading days following November 14, 2012, or \$32.87 per share, and we issued approximately 17.0 million shares of common stock in the Special Dividend, and the total value of common stock paid to all stockholders associated with the Special Dividend was approximately \$560.0 million. These shares will impact weighted average shares outstanding from the date of issuance, thus impacting our earnings per share data prospectively from the Distribution Date. With regard to our levels of indebtedness, we plan to operate within our target leverage ratio range of 4x - 5x EBITDAR as defined in our Credit Agreement (defined below). We may, however, temporarily operate above the high end of this range due to the timing of cash outlays related to the Conversion Plan.

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There are significant tax payments and other costs associated with implementing the Conversion Plan, and certain tax liabilities may be incurred regardless of whether we ultimately succeed in converting to a REIT. In addition, we must undertake major modifications to our internal systems, including accounting, information technology and real estate, in order to convert to a REIT. We currently estimate that we will incur approximately \$375.0 million to \$475.0 million in costs to support the Conversion Plan, including approximately \$225.0 million to \$275.0 million of related tax payments associated with a change in our method of depreciating and amortizing various assets, including certain of our racking structures, from our current method to methods that are consistent with the characterization of such assets as real property. The total tax on recapture of depreciation and amortization expenses across all relevant assets is expected to be paid out over up to five years beginning in 2012, with approximately \$80.0 million paid in 2012. These tax liabilities were already reflected as long-term deferred income taxes on our Consolidated Balance Sheets. As such, there will be no income statement impact associated with the payment of these tax liabilities. However, we have reclassified approximately \$123.9 million of long-term deferred income tax liabilities to current deferred income taxes (included within accrued expenses within current liabilities) and prepaid and other assets (included within current assets) within our Consolidated Balance Sheets as of December 31, 2012. In 2013, we expect to reclassify another \$36.6 million of long-term deferred income tax liabilities to current deferred income taxes of which \$27.5 million was reclassified as of September 30, 2013. Additionally, we currently estimate the incremental operating and capital expenditures associated with the Conversion Plan through 2014 to be approximately \$150.0 million to \$200.0 million. Of these amounts, approximately \$47.0 million was incurred in 2012, including approximately \$12.5 million of capital expenditures. Additionally, approximately \$89.6 million was incurred in the first nine months of 2013, including approximately \$20.3 million of capital expenditures.

Financial Instruments and Debt

Financial instruments that potentially subject us to market risk consist principally of cash and cash equivalents (including money market funds and time deposits), restricted cash (primarily U.S. Treasuries) and accounts receivable. The only significant concentrations of liquid investments as of September 30, 2013 relate to cash and cash equivalents and restricted cash held on deposit with two global banks and four "Triple A" rated money market funds, which we consider to be large, highly-rated investment-grade institutions. As per our risk management investment policy, we limit exposure to concentration of credit risk by limiting the amount invested in any one mutual fund to a maximum of \$50.0 million or in any one financial institution to a maximum of \$75.0 million. As of September 30, 2013, our cash and cash equivalents and restricted cash balance was \$205.6 million, including money market funds and time deposits amounting to \$79.4 million. A substantial portion of the money market funds is invested in U.S. Treasuries.

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We are highly leveraged and expect to continue to be highly leveraged for the foreseeable future. Our consolidated debt as of September 30, 2013 comprised the following (in thousands):

| | |
|--|--------------|
| Revolving Credit Facility(1) | \$ 523,968 |
| 7 ¹ / ₄ % GBP Senior Subordinated Notes due 2014 (the "7 ¹ / ₄ % Notes")(2) | 242,460 |
| 6 ³ / ₄ % Euro Senior Subordinated Notes due 2018 (the "6 ³ / ₄ % Notes")(2) | 343,130 |
| 7 ³ / ₄ % Senior Subordinated Notes due 2019 (the "7 ³ / ₄ % Notes")(2) | 400,000 |
| 8 ³ / ₈ % Senior Subordinated Notes due 2021 (the "8 ³ / ₈ % Notes")(2) | 411,486 |
| 6 ¹ / ₈ % CAD Senior Notes due 2021 (the "Senior Subsidiary Notes")(3) | 194,100 |
| 6% Senior Notes due 2023 (the "6% Notes")(2) | 600,000 |
| 5 ³ / ₄ % Senior Subordinated Notes due 2024 (the "5 ³ / ₄ % Notes")(2) | 1,000,000 |
| Real Estate Mortgages, Capital Leases and Other | 310,188 |
| | |
| Total Long-term Debt | 4,025,332 |
| Less Current Portion | (51,533) |
| | |
| Long-term Debt, Net of Current Portion | \$ 3,973,799 |

-
- (1) The capital stock or other equity interests of most of our U.S. subsidiaries, and up to 66% of the capital stock or other equity interests of our first-tier foreign subsidiaries, are pledged to secure these debt instruments, together with all intercompany obligations (including promissory notes) of subsidiaries owed to us or to one of our U.S. subsidiary guarantors. In addition, Canada Company has pledged 66% of the capital stock of its subsidiaries, and all intercompany obligations (including promissory notes) owed to or held by it, to secure the Canadian Dollar subfacility under these debt instruments.
- (2) Collectively, the "Parent Notes." IMI is the direct obligor on the Parent Notes, which are fully and unconditionally guaranteed, on a senior or senior subordinated basis, by substantially all of its direct and indirect 100% owned U.S. subsidiaries (the "Guarantors"). These guarantees are joint and several obligations of the Guarantors. Canada Company and the remainder of our subsidiaries do not guarantee the Parent Notes.
- (3) Canada Company is the direct obligor on the Senior Subsidiary Notes, which are fully and unconditionally guaranteed, on a senior basis, by IMI and the Guarantors. These guarantees are joint and several obligations of IMI and the Guarantors. See Note 6 to Notes to Consolidated Financial Statements.

On August 7, 2013, we amended our existing credit agreement. The revolving credit facilities (the "Revolving Credit Facility") under our credit agreement, as so amended (the "Credit Agreement") allow IMI and certain of its U.S. and foreign subsidiaries to borrow in U.S. dollars and (subject to sublimits) a variety of other currencies (including Canadian dollars, British pounds sterling, Euros, Brazilian reais and Australian dollars, among other currencies) in an aggregate outstanding amount not to exceed \$1.5 billion. We have the right to request an increase in the aggregate amount available to be borrowed under the Credit Agreement up to a maximum of \$2.0 billion. At the time of the amendment, we repaid all term loans outstanding under our initial principal amount of \$500.0 million term loan facility under the original credit agreement. The Revolving Credit Facility terminates on June 27, 2016, at which point all obligations under the Credit Agreement become due. IMI and most of its U.S. subsidiaries guarantee all obligations under the Credit Agreement, and have pledged the capital stock or other equity interests of most of their U.S. subsidiaries, up to 66% of the capital stock or other equity interests of their first-tier foreign subsidiaries, and all intercompany obligations (including promissory notes) owed to or held by them, to secure the Credit Agreement. In addition, Canada Company has pledged 66% of the capital stock of its subsidiaries, and all intercompany obligations (including promissory notes) owed to or held by it, to secure the Canadian Dollar subfacility under the Credit Agreement. The interest rate on borrowings under the Credit Agreement varies depending on our choice of interest rate and currency options, plus an applicable margin, which varies based on our consolidated leverage ratio. Additionally, the Credit Agreement requires the payment of a commitment fee on the unused portion of the Revolving Credit Facility, which fee ranges from between 0.3% to

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0.5% based on certain financial ratios. There are also fees associated with any outstanding letters of credit. As of September 30, 2013, we had \$524.0 million of outstanding borrowings under the Revolving Credit Facility, \$380.7 million was denominated in U.S. dollars, 91.0 million in Canadian dollars and 40.7 million in Euros; we also had various outstanding letters of credit totaling \$2.3 million. The remaining availability under the Revolving Credit Facility on September 30, 2013, based on IMI's leverage ratio, which is calculated based on the last 12 months' earnings before interest, taxes, depreciation and amortization ("EBITDA") and other adjustments as defined in the Credit Agreement, was \$973.7 million. The average interest rate in effect under the Revolving Credit Facility was 2.7% and ranged from 2.4% to 4.5% as of September 30, 2013. For the three and nine months ended September 30, 2012, we recorded commitment fees and letters of credit fees of \$0.6 million and \$1.6 million, respectively, based on the unused balances under our revolving credit facilities and outstanding letters of credit. For the three and nine months ended September 30, 2013, we recorded commitment fees and letters of credit fees of \$1.0 million and \$2.1 million, respectively, based on the unused balances under our revolving credit facilities and outstanding letters of credit. We recorded a charge of \$5.5 million to other expense (income), net in the third quarter of 2013 related to the amendment of our revolving credit and term loan facilities, representing a write-off of deferred financing costs.

In August 2013, IMI completed an underwritten public offering of \$600.0 million in aggregate principal amount of 6% Notes, and Canada Company completed an underwritten public offering of 200.0 million CAD in aggregate principal amount of Senior Subsidiary Notes, both of which were issued at 100% of par. The net proceeds to IMI and Canada Company of \$782.3 million, after paying the underwriters' discounts and commissions, were used to redeem all of the outstanding Senior Subordinated Subsidiary Notes, 8% Notes and 8% Notes due 2020, and to fund the purchase of \$137.5 million in principal amount of the 8³/₈% Notes pursuant to a tender offer. The remaining net proceeds were used to repay existing indebtedness under our Revolving Credit Facility.

In August 2013, we redeemed (1) the 175.0 million CAD aggregate principal amount outstanding of our Senior Subordinated Subsidiary Notes at 102.5% of par, plus accrued and unpaid interest, (2) the \$50.0 million aggregate principal amount outstanding of our 8% Notes at 102.7% of par, plus accrued and unpaid interest, (3) the \$300.0 million aggregate principal amount outstanding of our 8% Notes due 2020 at 104.0% of par, plus accrued and unpaid interest, and (4) \$137.5 million aggregate principal amount outstanding of our 8³/₈% Notes at 109.8% of par, plus accrued and unpaid interest. We recorded a charge to other expense (income), net of \$38.1 million in the third quarter of 2013 related to the early extinguishment of this debt. This charge consists of call and tender premiums, original issue discounts and deferred financing costs related to this debt.

The Credit Agreement, our indentures and other agreements governing our indebtedness contain certain restrictive financial and operating covenants, including covenants that restrict our ability to complete acquisitions, pay cash dividends, incur indebtedness, make investments, sell assets and take certain other corporate actions. The covenants do not contain a rating trigger. Therefore, a change in our debt rating would not trigger a default under the Credit Agreement, our indentures or other agreements governing our indebtedness. The Credit Agreement, as amended on August 7, 2013, uses EBITDA plus rent expense ("EBITDAR"), or EBITDAR-based calculations, as the primary measures of financial performance, including leverage and fixed charge coverage ratios. IMI's Credit Agreement net total lease adjusted leverage ratio was 4.9 as of September 30, 2013 (compared to a maximum allowable ratio of 6.5), and its net secured debt lease adjusted leverage ratio was 2.0 as of September 30, 2013 (compared to a maximum allowable ratio of 4.0). IMI's bond leverage ratio (which is not lease adjusted), per the indentures, was 5.3 and 4.9 as of December 31, 2012 and September 30, 2013, respectively, compared to a maximum allowable ratio of 6.5. IMI's Credit Agreement, as amended on August 7, 2013, fixed charge coverage ratio was 2.4 as of September 30, 2013, compared to a minimum allowable ratio of 1.5 under the Credit Agreement. Noncompliance with these leverage and

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fixed charge coverage ratios would have a material adverse effect on our financial condition and liquidity.

Our ability to pay interest on or to refinance our indebtedness depends on our future performance, working capital levels and capital structure, which are subject to general economic, financial, competitive, legislative, regulatory and other factors which may be beyond our control. There can be no assurance that we will generate sufficient cash flow from our operations or that future financings will be available on acceptable terms or in amounts sufficient to enable us to service or refinance our indebtedness or to make necessary capital expenditures.

Acquisitions

In May 2013, in order to further enhance our existing operations in the U.S., we acquired a storage rental and records management business in Texas with locations in Michigan, Texas and Florida, in a cash transaction for a purchase price of approximately \$25.0 million. Included in the purchase price is approximately \$1.6 million held in escrow to secure a post-closing working capital adjustment. The amounts held in escrow for purposes of the post-closing working capital adjustment will be distributed either to us or the former owners based on the final agreed upon post-closing working capital amount.

In June 2013, in order to further enhance our existing operations in Brazil, we acquired the stock of Archivum Comercial Ltda. and AMG Comercial Ltda., storage rental and records management businesses in Sao Paulo, Brazil, in a single transaction for an aggregate purchase price of approximately \$29.0 million. Included in the purchase price is approximately \$2.9 million held in escrow to secure a post-closing working capital adjustment and the indemnification obligations of the former owners of the businesses to us.

In September 2013, in order to further enhance our existing operations in Latin America, we acquired certain entities with operations in Colombia and Peru. We acquired the stock of G4S Secure Data Solutions Colombia S.A.S. and G4S Document Delivery S.A.S (collectively, "G4S"). G4S, a storage rental and records management business with operations in Bogota, Cali, Medellin and Pereira, Colombia, was acquired in a single transaction for an aggregate purchase price of approximately \$54.0 million, subject to post-closing working capital and net debt adjustments. We also acquired the stock of File Service S.A., a storage rental and records management business in Peru, for a purchase price of approximately \$16.0 million, subject to post-closing working capital and net debt adjustments.

In October 2013, in order to further enhance our existing operations in the U.S., Iron Mountain Information Management, LLC, a wholly-owned subsidiary of IMI, acquired Cornerstone Records Management, LLC and its affiliates, a national, full solution records and information-management company, in a cash transaction for a purchase price of approximately \$191 million. Included in the purchase price is approximately \$9 million held in escrow to secure indemnification obligations and certain working capital adjustments.

Contractual Obligations

We expect to meet our cash flow requirements for the next twelve months from cash generated from operations, existing cash, cash equivalents, borrowings under the Credit Agreement and other financings, which may include senior subordinated notes, secured credit facilities, securitizations and mortgage or capital lease financings, and the issuance of equity. We expect to meet our long-term cash flow requirements using the same means described above. If we convert to a REIT, we expect our long-term capital allocation strategy will naturally shift toward increased use of equity to support lower leverage, though our leverage may increase in the short-term to fund the costs of the Conversion Plan.

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Net Operating Losses and Foreign Tax Credit Carryforwards

We have federal net operating loss carryforwards, which expire in 2020 through 2025, of \$25.9 million (\$9.1 million, tax effected) at September 30, 2013 to reduce future federal taxable income. We have assets for state net operating losses of \$9.4 million (net of federal tax benefit), which expire in 2013 through 2025, subject to a valuation allowance of approximately 83%. We have assets for foreign net operating losses of \$47.2 million, with various expiration dates (and in some cases no expiration date), subject to a valuation allowance of approximately 89%. We also have foreign tax credits of \$12.6 million, which expire beyond 2024, for which we have provided no valuation allowance.

Inflation

Certain of our expenses, such as wages and benefits, insurance, occupancy costs and equipment repair and replacement, are subject to normal inflationary pressures. Although to date we have been able to offset inflationary cost increases through increased operating efficiencies and the negotiation of favorable long-term real estate leases, we can give no assurance that we will be able to offset any future inflationary cost increases through similar efficiencies, leases or increased storage rental or service charges.

Item 4. Controls and Procedures

Disclosure Controls and Procedures

The term "disclosure controls and procedures" is defined in Rules 13a-15(e) and 15d-15(e) of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). These rules refer to the controls and other procedures of a company that are designed to ensure that information is recorded, processed, summarized and communicated to management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding what is required to be disclosed by a company in the reports that it files under the Exchange Act. As of September 30, 2013 (the "Evaluation Date"), we carried out an evaluation, under the supervision and with the participation of our management, including our chief executive officer and chief financial officer, of the effectiveness of our disclosure controls and procedures. Based upon that evaluation, our chief executive officer and chief financial officer concluded that, as of the Evaluation Date, our disclosure controls and procedures are effective.

Changes in Internal Control over Financial Reporting

Our management, with the participation of our principal executive officer and principal financial officer, is responsible for establishing and maintaining adequate internal control over financial reporting as defined in Rules 13a-15(f) and 15d-15(f) of the Exchange Act. Our internal control system is designed to provide reasonable assurance to our management and board of directors regarding the preparation and fair presentation of published financial statements.

There have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) under the Securities Act of 1934) during the quarter ended September 30, 2013 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Part II. Other Information

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

We did not sell any unregistered securities during the three months ended September 30, 2013, nor did we repurchase any shares of our common stock during the three months ended September 30, 2013. As of September 30, 2013, we had approximately \$66.0 million available for future repurchase under our authorized stock repurchase program.

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Item 6. Exhibits

(a) Exhibits

Certain exhibits indicated below are incorporated by reference to documents we have filed with the SEC.

| Exhibit No. | Description |
|--------------------|---|
| 4.1 | Senior Indenture, dated as of August 13, 2013, among the Company, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. <i>(Incorporated by reference to the Company's Current Report on Form 8-K dated August 13, 2013.)</i> |
| 4.2 | First Supplemental Indenture, dated as of August 13, 2013, among the Company, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. <i>(Incorporated by reference to the Company's Current Report on Form 8-K dated August 13, 2013.)</i> |
| 4.3 | Senior Indenture, dated as of August 13, 2013, among Iron Mountain Canada Operations ULC, the Company, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. <i>(Incorporated by reference to the Company's Current Report on Form 8-K dated August 13, 2013.)</i> |
| 4.4 | First Supplemental Indenture, dated as of August 13, 2013, among Iron Mountain Canada Operations ULC, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. <i>(Incorporated by reference to the Company's Current Report on Form 8-K dated August 13, 2013.)</i> |
| 10.1 | Third Amendment to Credit Agreement, dated as of August 7, 2013, among the Company, Iron Mountain Information Management, LLC, Iron Mountain Holdings Group, Inc., Iron Mountain US Holdings, Inc., Iron Mountain Global Holdings, Inc., Iron Mountain Global LLC, Iron Mountain Fulfillment Services, Inc., Iron Mountain Intellectual Property Management, Inc., Iron Mountain Secure Shredding, Inc., Iron Mountain Information Management Services, Inc., Iron Mountain Canada Operations ULC, Iron Mountain do Brasil Ltda., Iron Mountain Switzerland GmbH, Iron Mountain Europe Limited, Iron Mountain Holdings (Europe) Limited, Iron Mountain (UK) Limited, Iron Mountain Australia Pty Ltd, the lenders and other financial institutions party thereto, JPMorgan Chase Bank, Toronto Branch, as Canadian Administrative Agent, and JPMorgan Chase Bank, N.A., as Administrative Agent. <i>(Incorporated by reference to the Company's Current Report on Form 8-K dated August 8, 2013.)</i> |
| 12 | Statement re: Computation of Ratios. <i>(Filed herewith.)</i> |
| 31.1 | Rule 13a-14(a) Certification of Chief Executive Officer. <i>(Filed herewith.)</i> |
| 31.2 | Rule 13a-14(a) Certification of Chief Financial Officer. <i>(Filed herewith.)</i> |
| 32.1 | Section 1350 Certification of Chief Executive Officer. <i>(Filed herewith.)</i> |
| 32.2 | Section 1350 Certification of Chief Financial Officer. <i>(Filed herewith.)</i> |
| 101.1 | The following materials from Iron Mountain Incorporated's Quarterly Report on Form 10-Q for the quarter ended September 30, 2013, formatted in XBRL (eXtensible Business Reporting Language): (i) the Consolidated Balance Sheets, (ii) Consolidated Statements of Operations, (iii) Consolidated Statements of Comprehensive Income (Loss), (iv) Consolidated Statements of Equity, (v) Consolidated Statements of Cash Flows and (vi) Notes to Consolidated Financial Statements, tagged as blocks of text and in detail. <i>(Filed herewith.)</i> |

